

# RYAN POVEY

PRIVATE AND CONFIDENTIAL

## PERSONAL DETAILS

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**Nationality:** South African

**Date of Birth:** 8 September 1983

**Languages:** English (Home Language) – native proficiently  
Afrikaans (Second Language) – limited working proficiently  
Xhosa (Third Language) - elementary proficiently

**Email:** [ryanpovey2@gmail.com](mailto:ryanpovey2@gmail.com)

**Reside:** South Africa

## PROFILE

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Experienced senior programmer with extensive knowledge gained across a diverse range of projects.

Proven track record in the management and delivery of client applications and services and project status reporting systems.

Team player willing to go the extra mile and able to take initiative when necessary. Good time management and careful attention to detail.

Constantly seeking new challenges to increase experience and develop skills. Flexible, adaptable and keen to contribute to the task at hand. I believe that I will be an asset to your team as I am dedicated to everything that I do and a proficient problem solver. I am looking for a challenging position to apply my acquired skills and be more than just a benefit, but be an asset to your team.

Results focused with a proven track record in driving client satisfaction, excellence in service delivery, strategic development and innovation. Contributes to an organisation's bottom line by promoting a culture of teamwork and collaboration, empowering team members to achieve and excel in their endeavours and deliver services of the highest quality.

## SKILLS & CAPABILITIES

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### General Skills

- Excellent communication skills
- Proven leadership skills
- Can turn 'tech speak' into human language
- Customer service
- Able to work both within a team and unsupervised
- Ability to cope with high pressure situations

### Programming Skills

- Java, Spring, Linux, Glassfish, PHP, Mysql, Postgres, Jasper Reports, H2, Web Services(Rest, SOAP), Apache, Tomcat, XML, Json, Shell scripting, JMS, Zkoss framework, JSP
- Flutter, Firebase, Lamdas
- Agile environment, Git, Jenkins, Bitbucket, SVN, Junit, Gradle, Maven, Gitlab, AWS, Docker, Kubernetes, RabbitMQ Kafka

## TRAINING

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**New Horizon Computer Learning Centre:**

- Introduction to Programming (2667)
- Introduction to Java for Object Oriented Developers
- Certificate in Java

## EMPLOYMENT HISTORY

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### **COMPANY: EFFECTIVE INTELLIGENCE (MARCH 2008 - SEPTEMBER 2017)**

The company managed the largest customer database in Southern Africa and built single customer views and actionable audience segmentations that inspired smarter, better targeted, highly effective customer communication.

**Position Held:** Junior to Senior software developer

#### **Responsibilities:**

- Design, create and test new services needed for POC or deliver
- Set up continuous integration of development cycle
- Set up automation of common tasks across other departments
- Database administration
- Manage the maintenance, upgrade and repairs of my managed applications and services
- Quality testing

#### **Achievements:**

- Achieving qualifications
- Development of team working skills
- Positive and proactive contributor to production team
- Developed good communication skills with both management and team

#### **Projects:**

- Maintain a campaign management system coded in PHP.
- Designed and developed new campaign systems in Java with new features, and additional user flexibility to the work flows. The system made use of EJB Beans and web services to execute manual or automated workflows. This consisted of loading multiple data files manually or setting up automated retrieval and data cleaning, validation and loading process after client liaison and discovery. Data filtering steps with UI's were made easy for users to understand and use as well as easy interaction with various channels for campaign delivery -Sms/Email/Telemarketing/Letters).
- Reports made available to analyse campaign statuses and view statistics (response, conversion acquisition rates) on request or at set events.
- The system could load and process roughly 30 million records a day using a well designed PostgreSQL database.

### **COMPANY: TRAVELSTART (OCTOBER 2017 - JUNE 2020)**

Travelstart is an African online travel booking website, offering flights, hotel bookings, car rental, vacation packages and other travel services through their online booking engine. The website uses global distribution systems such as Amadeus IT Group and Travelfusion for flights, and CarTrawler for online car hire bookings. The website was founded in Sweden in 1999 by Stephan Ekbergh.

**Position Held:** Senior software developer

**Responsibilities:**

- Design, create and test new services/features needed delivery
- Analyse business operations needs and difficulties and deliver solutions
- Set up automation of ticketing and payment systems
- Build connections and add features to supplier (air/bank/hotel) interactions
- Quality testing

**Achievements:**

- Development of team management skills

**Projects:**

- Integration of GDS's and other air suppliers (Amadues).
- Migrating in-house email service to Mandril.
- Adding features and correcting issues in the Travelstart web application regarding various air suppliers, banking and other external supplier interactions. Automate the operations related tasks and flows.
- The system uses Java, Spring and Tomcat backend with an Angular front end speaking to multiple suppliers with Rest, Soap, TCP and web scraping integrations.

**COMPANY: HYVE MOBILE (JULY 2020 - 2021)**

Hyve Mobile is a Mobile Content and Value-Added Services platform.

They create products for mobile operators and device manufacturers throughout Africa. The products range from gaming to dating, from news to sport to cultural and religious services that work across USSD, SMS, and Mobile Web.

**Position Held:** Senior software developer

**Projects:**

- Designing new and converting old php applications into Java Spring Microservices with AWS and Kubernetes
- Upgrading of queued messaging service (Rabbit MQ)
- SMPP, USSD protocol integration into the top cellular companies around Africa

## INTERESTS

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Rugby, Gaming, Travelling, Electronic tinkering

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