

How to Extend the Support Period

1. Navigate to **Available Licenses** tab of your account at AITOC.com.
2. Check the **Extend support period** checkbox next to the package of your choice.
3. Specify the period of support and updates you need. Available options are: 3 months, 6 months and 9 months. Extending the period of available updates is cheaper than buying a module again.
4. If you need additional support time, you can choose it in the corresponding field. Available options are: 0 h, 0.5 h, 2 h, 4 h, 9 h.
5. If you have some unused support time which will expire at the end of your support period, you can extend it at half price by checking the checkbox in front of the corresponding field. The unused support time is automatically extended to the new support period.
6. After you place your order into the cart, you can proceed to checkout and purchase it.
7. The information on our web site will be refreshed automatically. New support time becomes available immediately.
8. Warning! Extended support and updates period is non-refundable.