

# C. Rydalch

## Information Systems Faculty Candidate

### Summary

Experienced and highly qualified technology executive transitioning to higher education to prepare the next generation of information systems students for the evolving demands of the profession. BYU alum (MISM 2001) eager to return to my alma mater to contribute to its unique mission of developing disciple leaders who excel professionally and spiritually. Expertise building teams, defining processes, and implementing technology solutions. Demonstrated ability to adapt and lead through new and changing situations with a positive mindset. Committed to teaching excellence and passionate about teaching and contributing to curriculum across the spectrum of information systems topics.

### Teaching Philosophy

My professional experience informs a student-centered teaching approach: I'm interested in designing experiential learning activities that simulate real-world challenges and adapt content to diverse learning styles. My teaching approach will integrate formal training in design thinking for curriculum development, organizational change management for supporting student growth, and data presentation principles for making complex IS concepts clear and memorable. I will incorporate both technical excellence and ethical leadership into all aspects of my teaching. My success in training 80,000+ professionals demonstrates the ability to make complex concepts accessible and engaging.

## Education

### Brigham Young University

Provo, UT | 2001

Masters of Information Systems Management

Bachelor of Science, Management

## Teaching, Mentorship, and Curriculum Development

### Teaching Assistant, Brigham Young University (Jan 2000 – Apr 2000)

- Taught lab instruction for Data Communications course, supporting 100+ undergraduate students in hands-on learning activities.
- Built and managed lab network and computing environment, designing experiential learning activities that connected theory to practice.
- Developed HTML curriculum and instructional materials.
- Provided one-on-one mentorship, adapting teaching approaches to individual student needs.

- Assessed student learning through lab exercises and projects. Provided constructive feedback that improved technical understanding and problem-solving skills.

### **Enterprise Security Awareness Training (2015 – 2025)**

- Designed and delivered security awareness curriculum for global organizations reaching 80,000+ users.
- Created engaging educational materials using multiple pedagogical approaches: lectures, hands-on activities, incident case studies, and gamification.
- Achieved 90% data classification adoption rates through effective instructional design and change management strategies.
- Adapted content for diverse audiences including executives, technical teams, and general user populations.

### **CyberPatriot High School Mentor (2019 – 2020)**

- Taught cybersecurity fundamentals to high school students in partnership with classroom teacher.
- Mentored student team through problem-solving and critical thinking development.
- Supported team preparation for national competitions.

### **Recent Graduate Mentorship & Development**

- Built structured mentorship programs for interns and entry-level professionals.
- Focused on career development, technical skill building, and professional growth.
- Maintained high retention rates through individualized development plans and ongoing one-on-one coaching.

### **Training & Curriculum Development**

- Designed and delivered training programs for audiences ranging from small groups of volunteer leaders to 1,000+ person conferences.
- Created curriculum, led discussions, and delivered lectures.
- Contributed to CSA Trusted AI Safety Expert Certification curriculum and certification exam.

### **Youth Development**

- Designed and facilitated seminars and workshops for 100–150 youth (ages 11–18) covering topics such as managing the personal impacts of technology use, teamwork, and personal development.
- Led week-long summer programs with engaging, age-appropriate curriculum and activities.
- Mentored youth leaders.

## **Professional Experience**

### **Danaher Corporation**

Chicago, IL | Jul 2019 – Apr 2025

*Senior Director, Information Risk & Compliance*

- Developed and delivered **executive education** on risk management, regulatory compliance, and control frameworks, adapting complex technical concepts for diverse audiences including C-suite leadership and operational teams.

- **Mentored** team members through professional development, resulting in engagement scores 10%+ above company benchmarks.
- Led **strategic transformation programs** and projects that established data protection, vulnerability management, insider risk management, and information security governance, risk, and compliance (GRC) programs across 15+ operating companies. Oversaw all phases of these programs, including roadmap planning, requirements investigation, systems design, project management, organizational change management, user training, and sustainment.
- Overhauled **third-party management** processes, doubling risk assessment throughput by focusing on innovation and continuous improvement. Automated processes leveraging Microsoft Power Automate. Implemented the Safe Security platform to enhance assessment capabilities with AI and cyber risk quantification; defined requirements, conducted RFP process, and negotiated contracts.
- Directed enterprise-wide rollout of **Microsoft Purview** Sensitivity Labeling; achieved 90% global adoption (80k users) in 9 months via effective organizational change management, training, and communication strategies with governance committee, key stakeholders, and user base.
- Launched **email security controls** using Sensitivity Labeling integrated with Proofpoint and Microsoft Purview email protections, reducing unauthorized data sharing.
- Implemented Microsoft Entra **conditional access controls** to Microsoft 365 for mobile, Windows, and Mac devices across the enterprise, reducing data exfiltration incidents.
- Introduced a collaborative policy update process, **improving stakeholder engagement** and reducing policy exceptions. Aligned policies, standards, guidelines and controls with NIST 800-53.
- Created **centers of excellence** that improved regulatory compliance (SOX, PCI, NIS2, EU AI Act, GDPR, etc.) and audit outcomes through cross-functional collaboration across compliance leaders, control owners, internal audit, and external audit firm (1st, 2nd, and 3rd lines of defense).
- Led the **assessment of high value assets** across operating companies, creating a risk-based prioritization for data protection and risk initiatives.
- Directed **strategic vendor selection**, contract negotiation, and executive alignment for multi-vendor partnerships supporting key projects and operational needs.
- Managed departmental **budgeting and forecasting**.
- Supported several **lean "kaizen"** initiatives to improve a specific factory line of production, resulting in a 30% reduction in indirect costs in one week.
- Implemented the Security Controls Framework and a **maturity assessment process**, creating leadership visibility into areas needing investment.
- Managed **risk identification, analysis**, treatment planning, risk registers and exception handling aligned to enterprise risk management appetite and business priorities.
- Evaluated **GRC software platforms** and selected and implemented the ServiceNow Integrated Risk Management solution. Oversaw development of requirements, system design, development, testing, user acceptance testing, new user training, deployment, hypercare, continuous improvement and enhancements.

- Managed development of **major incident management** plans and disaster recovery plans. Oversaw planning and execution of a tabletop exercise.

**Nojoris Company, LLC**

McHenry, IL | Sep 2018 – Present

*Partner, Co-founder*

- Co-founded a **small e-commerce business** selling used circuit breakers. Managed finance, fulfillment and inventory management leveraging e-Bay, Wave Small Business Accounting Software and an internally built inventory tracking system.

**Motorola Solutions**

Chicago, IL | Jul 2015 – Jul 2019

*Senior Manager, Enterprise Information Security*

- Created and delivered **security awareness curriculum** using multiple pedagogical approaches including lunch-and-learn webinars, in-house produced videos, interactive phishing simulations, and targeted webinars for different regions of the globe.
- Led **continuous improvement** through educational hackathons, teaching teams problem-solving methodologies and facilitating knowledge transfer.
- **Reworked policies, standards, and controls** to support a cloud-first, mobile-first company strategy, streamlining implementation of controls during the company's digital transformation efforts. Updates enabled secure migration from on-premise systems to Amazon Web Services, Hosted Oracle EBS, Google Workspace, and Dial Pad solutions.
- Implemented a global **information risk management program** aligned with the company's Enterprise Risk Management program, integrated FAIR risk quantification concepts that enabled senior leaders to adjust priorities when needed.
- Managed strategic NIST Cybersecurity Framework assessments and delivered **executive communications** showing findings and strategic recommendations for C-suite leadership and board of directors.
- Led financial regulatory compliance initiatives including SOX, PCI-DSS, and GDPR, partnering with Legal and Audit teams to ensure adherence to regulations and to reduce compliance risk.
- **Revamped the enterprise resiliency program** including business continuity, disaster recovery, and crisis management resulting in over \$300k savings per year.
- Automated **third-party risk assessments** with Google Apps Scripts, reducing turnaround time by 60% and improving collaboration with other stakeholders.
- Directed **M&A security** due diligence and integration planning for multiple acquisitions. Evaluated policies, web applications, enterprise systems and infrastructure architectures.

**Carelon, Anthem subsidiary (formerly AIM Specialty Health)** Deerfield, IL | Oct 2007 – Jul 2015

*Security Risk Program Manager*

- **Certified ISO 27001 ISMS**, establishing risk management lifecycle processes and aligning policies, resulting in strengthened customer relationships and trust.
- Led executive Privacy & Security Governance Committee, resulting in leadership **alignment** for the security program.
- Presented risk assessments and compliance status to **executive leadership**, ensuring transparency on HIPAA and HITECH regulatory requirements.
- Developed and managed the **cyber risk management program**, performing risk assessments, reviewing results with management, and driving mitigation strategies approved by executive leadership.
- Implemented and managed a **third-party risk management program**, resulting in stronger relationships with critical vendors that improved their security programs to meet our business needs.
- **Led successful client security audits**, evaluated client contracts for security requirements, assessed gaps, led responses to on-site visits/audits leading to trusted relationships with client security teams.
- Implemented continuous compliance to **identify gaps and validate controls**, minimizing audit findings.
- Built and managed the **disaster recovery program**, organized a steering committee, determined recovery requirements/strategies, and managed exercises.

**Hewitt Associates (acquired by Aon Corporation in 2010)** Lincolnshire, IL | Aug 2005 – Oct 2007  
*Business Continuity & Crisis Management Consultant*

- Managed global crisis management response and executive communications.
- Designed disaster recovery methodologies and coordinated complex tests across global teams involving over 200 leaders, subject matter experts and system administrators.
- Led pandemic planning efforts for multiple business units.

**EY** San Francisco, CA & Chicago, IL | Oct 2001 – Aug 2005  
*Senior Information Security Consultant*

Provided consulting and audit services across information security, risk, controls, compliance, business continuity, and third-party risk projects for Fortune 500 clients in financial, insurance, manufacturing and health care industries.

- Conducted IT general controls testing on UNIX, AIX, Oracle, and other systems for Sarbanes-Oxley and SOC 2 compliance, reducing external audit requirements and accelerating project timelines.
- Assessed and built business continuity programs. Automated business continuity plan updates using Microsoft VBA macros.

- Performed penetration testing and security assessments.

**MStar Network** (acquired by the Church of Jesus Christ)

Orem, UT | Apr 2000 – Oct 2001

*Developer*

- Developed web applications and web content management tools using Vignette StoryServer (Tcl scripting), Javascript, CSS, and HTML on several projects supporting first launch of dynamic content for lds.org (now churchofjesuschrist.org).
- Built database schemas for Oracle DBMS.
- Collaborated with content managers and designers to deliver user-centered web experiences.
- Facilitated development of requirements, incorporated feedback, peer-reviewed other developers' code and tested web applications before launch.

## Certifications & Professional Development

### Current Certifications

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|---|------|
| • TAISE, Trusted AI Safety Expert – CSA                               | 2025 |
| • CISM, Certified Information Security Manager – ISACA                | 2013 |
| • CISSP, Certified Information Systems Security Professional – (ISC)2 | 2003 |

### Expired Certifications

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|---|------|
| • CEH, Certified Ethical Hacker – EC-Council                        | 2012 |
| • PMP, Project Management Professional – PMI                        | 2011 |
| • ISO 27001 Provisional Auditor – IRCA                              | 2010 |
| • GSNA, GIAC Systems and Network Auditor – SANS                     | 2004 |
| • MCP, Microsoft Certified Professional, Windows Server – Microsoft | 2001 |

### Selected Professional Development

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|---|------|
| • AI Regulation – IANS                                    | 2024 |
| • Understanding Bias to Unleash Potential, Franklin Covey | 2024 |
| • Crucial Conversations – Crucial Learning                | 2023 |
| • Situational Leadership – Blanchard                      | 2022 |
| • Organizational Change Management – Prosci               | 2021 |
| • Leading at the Speed of Trust – Franklin Covey          | 2021 |
| • Lean Problem Solving Process – Danaher                  | 2019 |
| • Breakthrough Leadership – SRI                           | 2017 |
| • Design Thinking – IDEO                                  | 2016 |

- Cloud Security Professional Training – (ISC)2 2015
- Presenting Data and Information – Edward Tufte 2015
- MGT514: IT Security Strategic Planning, Policy and Leadership – SANS 2014
- ISO/IEC 27001 Information Security Management System Lead Implementer – Orange Parachute 2012
- Security Incident Response Training – Digital Intelligence 2012
- SEC566 Implementing and Auditing the Twenty Critical Security Controls – SANS 2011
- ISO/IEC 27001:2005 Information Management System Lead Auditor – BSI 2010
- Project Management – RMC Project Management 2009
- GIAC Security Essentials – SANS 2005

## **Curriculum and Standards Contributions**

- CSA Trusted AI Safety Expert WBT Curriculum and Test, Reviewer 2025
- ANSI/ASIS/RIMS Risk Assessment Standard, Technical Committee Member 2015
- ASIS/BSI Business Continuity Management Standard, Technical Committee Member 2010