Applicant for:

IT Helpdesk (English) - Upto $1200 NET

Saigon Technology Solutions

19 April 2021

Le Trieu Thanh Nguyen

✉ trieunguyen30@gmail.com

Main interests: English, IT Support

What skills, work projects or achievements make you a strong candidate for this position?

Dear Mr/Mrs,

I am writing to express my interest in the job description from this position.
With almost 3 years experience in network/system engineer, take responsibility for install, maintain Window Server, VMware, support end user for technical issues,...
I would like the opportunity to meet with you and discuss more detail about this position.
If my profile is suitable, please contact me by phone +84-983-560-941 or by email trieunguyen30@gmail.com.

Best Regard,

Le Trieu Thanh Nguyen

"The right people are your most important asset." - Jim Collins

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Le Trieu Thanh Nguyen
IT HELPDESK

Objective

Looking for an opportunity to be a part of your company that offers me a consistently positive atmosphere to pursue my career path in Information Technology and grow professionally. Furthermore, I want to learn new technologies and implement for the betterment of the business.

Education

HO CHI MINH CITY UNIVERSITY OF FOREIGN LANGUAGES - INFORMATION TECHNOLOGY   **AUG 2014 - AUG 2018**
Major: Information Technology

GPA: 7.1/10

Work Experience

KDDI HCM GNOC (2 YEARS 8 MONTHS)   **SEP 2018 - APR 2021**
Senior Network/System Engineer

• Network
- Installing/Modifying/terminating Global IP-VPN circuit by configuring KDDI edge router(Cisco, Juniper).
- Conducting planned maintenance work on IP-VPN circuits.
- Conducting L1/L2/L3 and QoS Testing for IP-VPN circuits, troubleshooting with world wide carriers and KDDI local branches to achieve service requirements.
- Researching abnormal technical issue and making case study for improvement.
- Onsite survey and support testing for southern Vietnam sites.

• System
- Implementation, configuring, maintaining, monitoring system operation (AD, DNS, DHCP, VMware vSphere, Firewall...)
- Managing Users/Office 365 Mail Exchange & Microsoft Cloud Apps via Microsoft Azure Active Directory.
- Managing and control hardware, software asset inventory and license.
- Supporting end user for all technical matters.

Skills

• Networking (CCNA).
• Microsoft (MCSA - Windows Server 2019), Office 365/ Mail Exchange.
• VMWare (vSphere 7, ESXi 7 Deploy & Manage).
• Basic Linux Administration (CentOS).
• Basic Programming (C++, C#).
• Ability to work well in both a team and as an individual.
• Ability to work well under pressure.
• Good English communication (verbal and writing).
• Time management and problem-solving.
• Reporting and documentation.
• Strong research and quick-learning.
• Multitask.

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👤 Male
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📍 District 4 Ho Chi Minh
ℹ https://www.linkedin.com/in/nguyenle510/

Certifications

Bachelor's Degree in Information Technology at Huflit University	2014 - 2018
705 Total Score of Toeic	2018
CCNA Certificate by VNPro	2018