Nguyễn Hoàng Hiệp

QA AUTOMATION ENGINEER

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OBJECTIVE

As one Quality Controller, I am looking forward having a chance to work in the dynamic environment where I can perform all my best, optimize my creative thinking and challenge the limit of myself for the benefit of organization as well as assurance the best software product quality by combining Software Testing techniques for both Manual and Automation. Since the most important is attitude.

EDUCATION

ELECTRONIC - TELECOMMUNICATION
2015 - 2019

UNIVERSITY OF SCIENCE
Major: Computer - Embedded Systems
GPA: 3/4

WORK EXPERIENCE

[MANUAL/AUTOMATION QC]
March 2020 - Present

BOLLORE TRANSPORT LOGISTIC
Responsible:
Participant to testing process to make sure the best quality customer's LINK/LINK+ application:
- Build up quality assurance process for QC team.
- Create/Modify/Review test-related artifacts: test cases, test plans, test strategy, check list,...
- Performed Manual and Automation testing in Web Application.
- Developed UI Automation with Katalon and Selenium WebDriver (with Eclipse).
- Implementing and maintaining automation test script
- Log and manage the bugs in tracking tool
- Support development team to investigate the root cause of defects
- Contact with the Client/BA team and collect the information for the team.
- Transfer the knowledge.
- Investigate and implement performance testing.
- Test report base on request of leader.

[FRESHER QC]
August 2019 - January 2020

TMA SOLUTIONS
Responsible:
- Participated in TMA training courses, testing about app ETM (the enterprise voice network security platform designed and built by the call security experts).

- Participated in testing processes such as writing test cases, conducting manual tests, writing scripts to perform automation tests and reporting test results to managers and customers.

SKILL

SPECIALIZED SKILLS

ACCUMULATED EXPERIENCE
- Have experience in both Manual Testing and Automation Testing.
- Have knowledge about software testing, testing techniques, and testing strategies.
- Analyze the requirements, create test plan, test cases, test report.
- Designed and developed automation frameworks using Katalon, Selenium WebDriver and TestNG in Eclipse.
- Maintained and updated test automation scripts and frameworks as per the application changes.
- Executing smoke, sanity, integration, regression, exploratory, ad-hoc testing,...
- Test management tool: VSTS
- Analyze and find the root cause of the problem, provide information and support the DEV team.
- Find out the mistake and provide solution for BA team update Requirement.
- Agile software development methodology.
- Basic knowledge of Java programming.
- Have the knowledge in automation testing tool: Katalon, Selenium.

SOFT SKILLS

SOFT SKILL
- Quick adapt, working under pressure.
- Proactive, well self-organized and responsible in work.
- Hard-working, responsible for the task assigned.
- Be able to work independently and under the direction of the leader.
- Good teamwork, problem solving skills, communication.
- Making decision, analyze detail the issue and raise solution to resolve problem.
- Careful, pay attention to detail.
- Training for new-comer.
- Friendly, open mind, and willing to accept feedback from other for improvement.

ADDITIONAL INFORMATION

Inspirational quote:

"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives, the cumulative experience of many masters of craftsmanship [...]"

William A. Foster

CERTIFICATIONS

TOEIC Certificate (525 score) by IIG Viet Nam.

VNU English Certificate 4 skills by Center for Educational Testing and Quality Assessment - Vietnam National University - HCM City.