

**[Preston Bui]**

EMAIL: prestonbui97@gmail.com

Hosting Plan: Business Class Hosting (Starting at \$5.99/mo)

How did you find us?

DOMAIN: littrex.com

QUESTION:

Hi, I just migrated my site to inmotionhosting. I uploaded the file to littrex.com which is my add-on domain via FTP. I also imported the database. I don't know how to test my website

**[Ryan Ro.]**

Hello Preston Bui, my name is Ryan Ro. Thanks for contacting us today!

**[Ryan Ro.]** I'm sorry to hear you are having these issues, I know it can be frustrating. Please give me just 3 - 5 minutes while I pull up your account information.

**[Ryan Ro.]** Thank you for holding, Preston. What is the primary domain on your account?

**[Preston Bui]** prestonbui.com

**[Ryan Ro.]** Thank you, have you added the domain as an add-on domain in cPanel?

**[Preston Bui]** Yes

**[Ryan Ro.]** For security reasons, I need to verify your account before we can continue forward. Can you please provide me with the last 4 digits of the credit card on file with us or your AMP password?

**[Preston Bui]** Dasani142

**[Ryan Ro.]** Ok, I can see that the site has been uploaded to a folder that's inside the root directory for littrex.com

**[Preston Bui]** yes is that incorret

**[Ryan Ro.]** You will want to upload the files to the root directory.

**[Preston Bui]** Should I update it directly as littrex.com

**[Preston Bui]** is that the one with only "/"

**[Preston Bui]** at the same level with public\_html

**[Preston Bui]** ?

**[Ryan Ro.]** The root directory for that domain is /home/presto35/littrex.com

**[Ryan Ro.]** So rather than uploading your site to that directory in a folder, upload every file individually to that directory and you won't get that pesky Index Of page.

**[Ryan Ro.]** Is there anything else I can help you with today?

**[Preston Bui]** Oh I got it

**[Preston Bui]** I just rename my folder to littrex.com

**[Preston Bui]** upload and overwrite the current folder in root directory

**[Ryan Ro.]** That will work as well, yes.

**[Preston Bui]** ok thank you very much

**[Preston Bui]** 2nd question

**[Preston Bui]** I'm trying to access my site via SSH in terminal on mac

**[Preston Bui]** I already generated the SSH key

**[Preston Bui]** I don't know the next step

**[Ryan Ro.]** Take a look at this guide: <http://www.inmotionhosting.com/support/website/ssh/shared-reseller-ssh>

**[Ryan Ro.]** On a Mac you should be able to SSH using your Terminal

**[Preston Bui]** Yes

**[Preston Bui]** I uploaded my file

**[Preston Bui]** However I got many incomplete message

**[Ryan Ro.]** Could you copy and paste those errors in so I can take a look?

**[Preston Bui]** ok

**[Preston Bui]** hang on a minute because I have to start the process again

**[Ryan Ro.]** Sure, no worries.

**[Preston Bui]** I'm deleting and reupload again

**[Preston Bui]** I don't know if the cgi-bin has any use?

**[Ryan Ro.]** So this is the command you should be running in Terminal: ssh [presto35@144.208.76.186](mailto:presto35@144.208.76.186) -p 2222 -i "/full/path/to/keyfile"

**[Ryan Ro.]** cgi-bin is not needed, you can leave it though.

**[Ryan Ro.]** -p sets the port to 2222, as this is the port we enable for SSH access.

**[Preston Bui]** Permissions 0644 for 'id\_rsa' are too open.

It is required that your private key files are NOT accessible by others.

This private key will be ignored.

**[Ryan Ro.]** Does it give you the option to continue or anything?

**[Preston Bui]** no it doesn't

**[Ryan Ro.]** Ok, so go ahead and run this command:

```
chmod 600 /path/to/id_rsa
```

To change the permissions on that file.

**[Preston Bui]** I got No such file or directory

**[Ryan Ro.]** Did you include the directory of that RSA key?

**[Ryan Ro.]** As in the local location on your machine.

**[Ryan Ro.]** Are you still there, Preston?

**[Preston Bui]** Yes

**[Preston Bui]** It works

**[Ryan Ro.]** Is there anything else I can help you with today?

**[Preston Bui]** I'm still waiting to see the upload to be completed

**[Ryan Ro.]** The FTP?

**[Preston Bui]** yes

**[Preston Bui]** it completed without any problem

**[Preston Bui]** thank you!