



CONTACT

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TECHNICAL SKILLS

- Javascript
- HTML5/CSS3
- Node.js with Express
- Databases (SQL/NoSQL)
- APIs (REST, GraphQL)
- React with React Native

PROFESSIONAL SKILLS

Teamwork
Goal Settings
Adaptability
Attention to details
Flexibility

PERSONAL SKILLS

Empathetic
Organized
Motivated
Supportive
Active Listener

LANGUAGES

Italian - Native
English - C1
German - B1.2

SIMONE SORZE

Enthusiastic Web Developer with a solid knowledge of programming fundamentals as well as React, UI/UX and SQL. I am a motivated young professional with proven strong work ethic and drive to create the best user experience.

WORK EXPERIENCE

BANKING OPERATIONS ANALYST

N26 Bank gmbh | Aug 2018 - Jul 2020

- Managed incoming and outgoing SWIFT and SEPA payments
- Analyzed data using SQL with open source Metabase
- Reviewed internal procedures and processes

PARTNER AND CUSTOMER SERVICE

foodora gmbh | Dec 2017 - Aug 2018

- Supported customers with their online meal orders
- Managed customer's inquiries
- Technical support to Business Partners

RESERVATION AGENT

Lufthansa Intouch | Jan 2017 - Dec 2017

- Constructed air tariffs for travel agencies and clients
- Assisted airport ticket counters with special cases
- Senators, HON Circle Member and M&M support
- Managed customer's booking with cancellation, re-booking or refunds

EDUCATION

FULL-STACK WEB & APP DEVELOPER CERTIFICATE

WBS CODING SCHOOL | Jul 2020 - Nov 2020

Project based, practice orientated, remote, collaborative coding training

COMMERCIAL ECONOMIC DIPLOMA GRADUATION

High School E.C.Fo.P. – Paola di Rosa | Sep 2004 - Jun 2008
English, Finance, Commercial Economy, Windows Software, Marketing, Company Administration, Secretarial Studies