State of the Practice for Medical Imaging Software

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Abstract

We present the state of the practice for Medical Imaging software. We selected 29 medical imaging projects from 48 candidates, assessed 10 software qualities (installability, correctness/ verifiability, reliability, robustness, usability, maintainability, reusability, understandability, visibility/transparency and reproducibility) by answering 108 questions for each software project, and interviewed 8 of the 29 development teams. Based on the quantitative data for the first 9 qualities, we ranked the MI software with the Analytic Hierarchy Process (AHP). The top three software products were *3D Slicer*, *ImageJ*, and *OHIF Viewer*. By interviewing the developers, we identified three major pain points: i) lack of resources; ii) difficulty balancing between compatibility, maintainability, performance, and security; and, iii) lack of access to real-world datasets for testing. For future MI software projects, we propose adopting test-driven development, using continuous integration and continuous delivery (CI/CD), using git and GitHub, maintaining good documentation, supporting third-party plugins or extensions, considering web application solutions, and improving collaboration between different MI software projects. [Update after the paper has been revised. —SS]

Keywords: medical imaging, research software, software engineering, software quality, Analytic Hierarchy Process, developer interviews

1. Introduction

We aim to study the state of software development practice for Medical Imaging (MI) software. MI tools use images of the interior of the body (from sources such as Magnetic Resonance Imaging (MRI), Computed Tomography (CT), Positron Emission Tomography (PET) and Ultrasound) to provide information for diagnostic, analytic, and medical applications (Administration, 2021; Wikipedia contributors, 2021d; Zhang et al., 2008). An example medical image of the brain is provided in Figure 1. Given the importance of MI software and the high number of competing software projects, we wish to understand the merits and drawbacks of the current development processes, tools and methodologies. We aim to assess through a software engineering lens the quality of the existing software with the hope of highlighting standout examples, understanding current pain points and providing guidelines and recommendations for future development.

1.1. Research Questions

Not only do we wish to gain insight into the state of the practice for MI software, we also wish to understand the development of research software in general. We wish to understand the impact of the often cited gap, or chasm, between software engineering and scientific programming (Kelly, 2007; Storer, 2017). Although scientists spend a substantial proportion of their working hours on software development (Hannay et al., 2009; Prabhu et al., 2011), many developers learn software engineering skills by themselves or from their peers, instead of from proper training (Hannay et al., 2009). Hannay et al. (2009) observe that many scientists showed ignorance and indifference to standard software engineering concepts. For instance, according to a survey by Prabhu et al. (2011), more than half of their 114 subjects did not use a proper debugger when coding.

To gain insights, we devised 10 research questions, which can be applied to MI, as well as to other domains, of research software (Smith et al., 2021). The questions are designed to learn about the community's interest in, and experience with, artifacts, tools, principles, processes, methodologies and qualities. When we mention artifacts we mean the documents, scripts and code that constitutes a software development project. Example artifacts include

Figure 1: Example brain image showing a multi-planar reformat using Horos (free open-source medical imaging/DICOM viewer for OSX, based on OsiriX)

requirements, specifications, user manuals, unit tests, system tests, usability tests, build scripts, API (Application Programming Interface) documentation, READMEs, license documents, process documents, and code. Once we have learned what MI developers do, we then put this information in context by contrasting MI software against the trends shown by developers in other research software communities. Our aim is to collect enough information to understand the current pain points experienced by the MI software development community so that we can make some preliminary recommendations for future improvements.

The questions are used to structure the discussion in the paper, so for each research question below we point to the section that contains our answer. We start with identifying the relevant examples of MI software:

RQ1: What MI software projects exist, with the constraint that the source code must be available for all identified projects? (Section 4)

RQ2: Which of the projects identified in RQ1 follow current best practices, based on evidence found by experimenting with the software and searching the artifacts available in each project's repository? (Section 4)

RQ3: How similar is the list of top projects identified in RQ2 to the most popular projects, as viewed by the scientific community? (Section 5)

RQ4: How do MI projects compare to research software in general with respect to the artifacts present in their repositories? (Section 6)

RQ5: How do MI projects compare to research software in general with respect to the use of tools (Section 7) for:

RQ5.a development; and,

RQ5.b project management?

RQ6: How do MI projects compare to research software in general with respect to principles, processes and methodologies used? (Section 8)

RQ7: What are the pain points for developers working on MI software projects? (Section 9)

RQ8: How do the pain points of developers from MI compare to the pain points for research software in general? (Section 9)

RQ9: For MI developers what specific best practices are taken to address the pain points and software quality concerns? (Section 9)

RQ10: What research software development practice could potentially address the pain point concerns identified in RQ7). (Section 12)

1.2. Scope

To make the project feasible, we only cover MI visualization software. As a consequence we are excluding many other categories of MI software, including Segmentation, Registration, Visualization, Enhancement, Quantification, Simulation, plus MI archiving and telemedicine systems (Compression, Storage, and Communication) (as summarized by Bankman (2000) and Angenent et al. (2006)). We also exclude Statistical Analysis and Image-based Physiological Modelling (Wikipedia contributors, 2021c) and Feature Extraction, Classification, and Interpretation (Kim et al., 2011). Software that provides MI support functions is also out of scope; therefore, we have not assessed the toolkit libraries VTK (Schroeder et al., 2006) and ITK (McCormick et al., 2014). Finally, Picture Archiving and Communication System (PACS), which helps users to economically store and conveniently access images (Choplin et al., 1992), are considered out of scope.

1.3. Methodology Overview

We designed a general methodology to assess the state of the practice for SC software (Smith et al., 2021). Details can be found in Section 3. Our methodology has been applied to MI software (Dong, 2021a) and Lattice Boltzmann Solvers (Michalski, 2021). This methodology builds off prior work to assess the state of the practice for such domains as Geographic Information Systems (Smith et al., 2018a), Mesh Generators (Smith et al., 2016b), Seismology software (Smith et al., 2018c), and Statistical software for psychology (Smith et al., 2018b). In keeping with the previous methodology, we have maintained the constraint that the work load for measuring a given domain should be feasible for a team as small as one person, and for a short time, ideally around a person month of effort. A person month is considered to be 20 working days (4 weeks in a month, with 5 days of work per week) at 8 person hours per day, or $20 \times 8 = 160$ person hours.

With our methodology, we first choose an SC domain (in the current case MI) and identify a list of about 30 software packages. (For measuring MI we used 29 software packages.) We approximately measure the qualities of each package by filling in a grading template. Compared with our previous methodology, the new methodology also includes repository based metrics, such as the number of files, number of lines of code, percentage of issues that are closed, etc. With the quantitative data in the grading template, we rank the software with the Analytic Hierarchy Process (AHP) (Details are found in Section 2). After this, as another addition to our previous methodology, we interview some of the development teams to further understand the status of their development process.

2. Background

To measure the existing MI software we need two sets of definitions: i) the definitions of relevant software license models (Section 2.1); and, ii) the definitions of the software qualities that we will be assessing (Section 2.2). In our assessment we rank the software packages for each quality; therefore, this section also provides the background on our ranking process – the Analytic Hierarchy Process (Section 2.3).

2.1. Software Categories

When assessing software packages, we need to know what license the software is distributed under. In particular, we need to know whether the source code will be available to us or not. In this section, we present three common software categories. We will only assess software that fits under the Open Source Software license.

- **Open Source Software (OSS)** For OSS, the source code is openly accessible. Users have the right to study, change and distribute it under a license granted by the copyright holder. For many OSS projects, the development process relies on the collaboration of different contributors worldwide (Corbly, 2014). Accessible source code usually exposes more "secrets" of a software project, such as the underlying logic of software functions, how developers achieve their works, and the flaws and potential risks in the final product. Thus, it brings much more convenience to researchers analyzing the qualities of the project.

- **Freeware** Freeware is software that can be used free of charge. Unlike OSS, the authors of do not allow access or modify the source code (Project, 2006). To many end-users, the differences between freeware and OSS may not be relevant. However, software developers who wish to modify the source code, and researchers looking for insight into software development process may find the inaccessible source code a problem.

- **Commercial Software** "Commercial software is software developed by a business as part of its business" (GNU, 2019). Typically speaking, the users are required to pay to access all of the features of commercial software, excluding access to the source code. However, some commercial software is also free of charge (GNU, 2019). Based on our experience, most commercial software products are not OSS.

2.2. Software Quality Definitions

Quality is defined as a measure of the excellence or worth of an entity. As is common practice, we do not think of quality as a single measure, but rather as a set of measures. That is, quality is a collection of different qualities, often called "ilities." Below we list the 10 qualities of interest for this study. The order of the qualities follows the order used in Ghezzi et al. (2003), which puts related qualities (like correctness and reliability) together. Moreover, the order is roughly the same as the order qualities are considered in practice.

- **Installability** The effort required for the installation and/or uninstallation of software in a specified environment (ISO/IEC, 2011; Lenhard et al., 2013).

- **Correctness & Verifiability** A program is correct if it matches its specification (Ghezzi et al., 2003, p. 17). The specification can either be explicitly or implicitly stated. The related quality of verifiability is the ease with which the software components or the integrated product can be checked to demonstrate its correctness.

- **Reliability** The probability of failure-free operation of a computer program in a specified environment for a specified time (Musa et al., 1987), (Ghezzi et al., 2003, p. 357).

- **Robustness** Software possesses the characteristic of robustness if it behaves "reasonably" in two situations: i) when it encounters circumstances not anticipated in the requirements specification, and ii) when the assumptions in its requirements specification are violated (Ghezzi et al., 2003, p. 19), (Boehm, 2007).

- **Usability** "The extent to which a product can be used by specified users to achieve specified goals with effectiveness, efficiency, and satisfaction in a specified context of use" (ISO/TR, 2002) (ISO/TR, 2018).

- **Maintainability** The effort with which a software system or component can be modified to i) correct faults; ii) improve performance or other attributes; iii) satisfy new requirements (IEEE, 1991), (Boehm, 2007).

- **Reusability** "The extent to which a software component can be used with or without adaptation in a problem solution other than the one for which it was originally developed" (Kalagiakos, 2003).

- **Understandability** "The capability of the software product to enable the user to understand whether the software is suitable, and how it can be used for particular tasks and conditions of use" (ISO, 2001).

- **Visibility/Transparency** The extent to which all of the steps of a software development process and the current status of it are conveyed clearly (Ghezzi et al., 2003, p. 32).

- **Reproducibility** "A result is said to be reproducible if another researcher can take the original code and input data, execute it, and re-obtain the same result" (Benureau and Rougier, 2017).

2.3. Analytic Hierarchy Process (AHP)

Thomas L. Saaty developed AHP in the 1970s, and people have widely used it since to make and analyze multiple criteria decisions (Vaidya and Kumar, 2006). AHP organizes multiple criteria factors in a hierarchical structure and uses pairwise comparisons between alternatives to calculate relative ratios (Saaty, 1990). We use AHP to generate a ranking for a set of software packages.

For a project with m criteria, we can use an $m \times m$ matrix A to record the relative importance between factors. When comparing criterion i and criterion j, the value of A_{ij} is decided as follows, with the value of A_{ji} generally equal to $1/A_{ij}$ (Saaty, 1990): $A_{ij} = 1$ if criterion i and criterion j are equally important, while $A_{ij} = 9$ if criterion i is extremely more important than criterion j. The natural numbers between 1 and 9 are used to show the different levels of relative importance between these two extremes. The above assumes that criterion i is not less important than criterion j. If that is not the case, we reverse i and j and determine A_{ji} first, then $A_{ij} = 1/A_{ji}$.

The priority vector w, which ranks the criteria by their importance, can be calculated by solving the equation (Saaty, 1990):

$$Aw = \lambda_{\max}w, \tag{1}$$

where $\lambda_{\max}$ is the maximal eigenvalue of A. In this project, w is approximated with the classic *mean of normalized values* approach (Ishizaka and Lusti, 2006):

$$w_i = \frac{1}{m} \sum_{j=1}^{m} \frac{A_{ij}}{\sum_{k=1}^{m} A_{kj}} \tag{2}$$

If there are n alternatives, for criterion $i = 1, 2, ..., m$, we can create an $n \times n$ matrix B_i to record the relative preferences between these choices for each of the m criterion. The way of generating B_i is similar to the one for A. However, rather than comparing the importance between criteria, we pairwise decide how much we favour one alternative over the other. We use the same method to calculate the local priority vector for each B_i. The local priority vector in this case ranks the n alternatives for criterion i.

In this project, the first nine software qualities mentioned in Section 2.2 are the criteria ($m = 9$), while 29 software packages ($n = 29$) are compared for each of the m criteria. The packages are evaluated with the grading template in Section 3.3, which includes a subjective score from 1 to 10 for each quality for each package. For each quality, for a pair of packages i and j, with $score_i >= score_j$, the difference between the two scores is $diff_{ij} = score_i - score_j$. The mapping between $diff_{ij}$ (which can vary between 0 and 9) and the values in A_{ij} (which can vary between 1 and 9) is as follows:

- $A_{ij} = 1$ and $diff_{ij} = 0$ when criterion i and criterion j are equally important;

- A_{ij} increases when $diff_{ij}$ increases;

- $A_{ij} = 9$ and $diff_{ij} = 9$ when criterion i is extremely more important than criterion j.

Thus, we approximate the pairwise comparison result of i versus j by the following equation:

$$A_{ij} = \min(score_i - score_j + 1, 9) \tag{3}$$

3. Methodology

We developed a methodology for evaluating the state of the practice of research software (Smith et al., 2021). The methodology can be instantiated for a specific domain of scientific software, which in the current case is medical imaging software for visualization. Our methodology involves and engages a domain expert partner throughout, as discussed in Section 3.1. The four main steps of the methodology are:

1. Identify list of representative software packages (Section 3.2);

2. Measure (or grade) the selected software (Section 3.3);

3. Interview developers (Section 3.4).

4. Answer the research questions (as given in Section 1.1)

In the sections below we provide additional detail on the above steps, while concurrently giving examples of how we applied the methodology to the MI domain.

3.1. Interaction With Domain Expert

The Domain Expert is an important member of the state of the practice assessment team. Pitfalls exist if non-experts attempt to acquire an authoritative list of software, or try to definitively rank the software. Non-experts have the problem that they can only rely on information available on-line, which has the following drawbacks: i) the on-line resources could have false or inaccurate information; and, ii) the on-line resources could leave out relevant information that is so in-grained with experts that nobody thinks to explicitly record it.

Domain experts may be recruited from academia or industry. The only requirements are knowledge of the domain and a willingness to be engaged in the assessment process. The Domain Expert does not have to be a software developer, but they should be a user of domain software. Given that the domain experts are likely to be busy people, the measurement process cannot put to much of a burden on their time. For the current assessment, our Domain Expert (and paper co-author) is Dr. Michael Noseworthy, Professor of Electrical and Computer Engineering at McMaster University, Co-Director of the McMaster School of Biomedical Engineering, and Director of Medical Imaging Physics and Engineering at St. Joseph's Healthcare, Hamilton, Ontario, Canada.

In advance of the first meeting with the Domain Expert, the expert is asked to create a list of top software packages in the domain. This is done to help the expert get in the right mind set in advance of the meeting. Moreover, by doing the exercise in advance, we avoid the potential pitfall of the expert approving the discovered list of software without giving it adequate thought.

The Domain Experts are asked to vet the collected data and analysis. In particular, they are asked to vet the proposed list of software packages and the AHP ranking. These interactions can be done either electronically or with in-person (or virtual) meetings.

3.2. List of Representative Software

We have a two step process for selecting software packages: i) identify software candidates in the chosen domain; and, ii) filter the list to remove less relevant members (Smith et al., 2021).

We initially identified 48 MI candidate software projects from the literature (Björn, 2017; Brühschwein et al., 2019; Haak et al., 2015), online articles (Emms, 2019; Hasan, 2020; Mu, 2019), and forum discussions (Samala, 2014). The full list of 48 packages is available in Dong (2021a). To reduce the length of the list to a manageable number (29 in this case), we filtered the original list as follows:

1. We removed the packages that did not have source code available, such as *MicroDicom*, *Aliza*, and *jivex*.

2. We focused on the MI software that provides visualization functions, as described in Section 1.2. We removed seven packages that were toolkits or libraries, such as *VTK*, *ITK*, and *dcm4che*. We removed another three that were for PACS.

3. We removed *Open Dicom Viewer*, since it has not received any updates for a long time (since 2011).

The Domain Expert provided a list of his top 12 software packages. We compared his list to our list of 29. We found 6 packages were on both lists: *3D Slicer*, *Horos*, *ImageJ*, *Fiji*, *MRIcron* (we actually use the update version *MRIcroGL*) and *Mango* (we actually use the web version *Papaya*). Six software packages (*AFNI*, *FSL*, *Freesurfer*, *Tarquin*, *Diffusion Toolkit*, and *MRItrix*) were on the Domain Expert list, but not on our filtered list. However, when we examined those packages, we found they were out of scope, since their primary function was not visualization. The Domain Expert agreed with our final choice of 29 packages.

3.3. Grading Software

We grade the selected software using the measurement template summarized in Smith et al. (2021). The template summarizes measures of the qualities listed in Section 2.2, except for reproducibility, which is assessed through the developer interviews (Section 3.4). For each software package, we fill-in the template questions. This process can take between 1 to 4 hours for each package. Project developers can be contacted for help regarding installation, if necessary, but a cap of about 2 hours is imposed on the installation process, to keep the overall measurement time feasible. An excerpt of the spreadsheet is shown in Figure 2. [The Figure should be updated to be easier to read. —SS] A column is included to for each measured software package.

Software name?	(string)	3D Slicer	Ginkgo CADx	XMedCon
URL?	(URL)	https://www.slicer.org/	http://ginkgo-cadx.com/en/	https://xmedcon.sourceforge.io/
Affiliation (institution(s))	(string or {N/A})	National Alliance for Medical Image Computing Neuroimage Analysis Center Surgical Planning Laboratory, Brigham and Women's Hospital National Center For Image Guided Therapy	Sacyl Public healthcare system of Castilla y León GNUmed team	n/a
Software purpose	(string)	An open source software platform for medical image informatics, image processing, and three-dimensional visualization.	An advanced DICOM viewer and dicomizer (converts png, jpeg, bmp, pdf, tiff to DICOM).	An open source toolkit for medical image conversion
Number of developers (all developers that have contributed at least one commit to the project) (use repo commit logs)	(number)	100	3	2
Popularity Measure	({stars: number, forks: number, other*: number}), * explained via a string	stars: 379, forks:171, watching: 25	stars: 102, forks:31, watching: 24	stars: n/a, forks:n/a, watching: n/a
Initial release date?	(date)	1998	2010	2000
Last commit date?	(date)	02-08-2020	21-05-2019	03-08-2020
Status? (alive is defined as presence of commits in the last 18 months)	({alive, dead, unclear})	alive	alive	alive
License?	({GNU GPL, BSD, MIT, terms of use, trial, none, unclear, other*}) * given via a string	BSD	GNU LGPL	GNU LGPL
Platforms?	(set of {Windows, Linux, OS X, Android, other*}) * given via string	Windows, Linux, OS X	Windows, Linux, OS X	Windows, Linux, OS X

Figure 2: Grading template example

The full template consists of 108 questions categorized under 9 qualities. The questions were designed to be unambiguous, quantifiable and measurable with limited time and domain knowledge. The measures are grouped under headings for each quality, and one for summary information. The summary information (shown in Figure 2) is the first section of the template. This section summarizes general information, such as the software name, purpose, platform, programming language, publications about the software, the first release and the most recent change date, website, source code repository of the product, number of developers, etc. We follow the definitions given by Gewaltig and Cannon (2012) for the software categories. Public means software intended for public use. Private means software aimed only at a specific group, while the concept category is used for software written simply to demonstrate algorithms or concepts. The three categories of development models are (open source, free-ware and commercial) are discussed in Section 2.1. Information in the summary section sets the context for the project, but it does not directly affect the grading scores.

For measuring each quality, we ask several questions and the typical answers are among the collection of "yes", "no", "n/a", "unclear", a number, a string, a date, a set of strings, etc. Each quality is assigned an overall score, between 1 and 10, based on all the previous questions. Several of the qualities use the word "surface". This is to highlight that, for these qualities in particular, the best that we can do is a shallow measure. For instance, we are not currently doing any experiments to measure usability. Instead, we are looking for an indication that usability was

considered by the developers. We do this by looking for cues in the documentation, like a getting started manual, a user manual and documentation of expected user characteristics. Below is a summary of how each quality is measured.

- **Installability** We assess the following: i) existence and quality of installation instructions; ii) the quality of the user experience via the ease of following instructions, number of steps, automation tools; and, iii) whether there is a means to verify the installation. If any problem interrupts the process of installation or uninstallation, we give a lower score. We also record the Operating System (OS) used for the installation test.

- **Correctness & Verifiability** We check each project to identify any techniques used to ensure this quality, such as literate programming, automated testing, symbolic execution, model checking, unit tests, etc. We also examine whether the projects use Continuous Integration and Continuous Delivery (CI/CD). For verifiability, we go through the documents of the projects to check for the presence of requirements specifications, theory manuals, and getting started tutorials. If a getting started tutorial exists and provides expected results, we follow it to check the correctness of the output.

- **Surface Reliability** We check the following: i) whether the software breaks during installation; ii) the operation of the software following the getting started tutorial (if present); iii) whether the error messages are descriptive; and, iv) whether we can recover the process after an error.

- **Surface Robustness** We check how the software handles unexpected/unanticipated input. For example, we prepare broken image files for MI software packages that load image files. We use a text file (.txt) with a modified extension name (.dcm) as an unexpected/unanticipated input. We load a few correct input files to ensure the function is working correctly before testing the unexpected/unanticipated ones.

- **Surface Usability** We examine the project's documentation, checking for the presence of getting started tutorials and/or a user manual. We also check whether users have channels to request support, such as an e-mail address, or issue tracker. Our impressions of usability are based on our interaction with the software during testing. In general, an easy-to-use graphical user interface scores higher.

- **Maintainability** We believe that the artifacts of a project, including source code, documents, and building scripts, significantly influence its maintainability. Thus we check each project for the presence of such artifacts as API documentation, bug tracker information, release notes, test cases, and build files. We also check for the use of tools supporting issue tracking and version control, the percentages of closed issues, and the proportion of comment lines in the code.

- **Reusability** We count the total number of code files for each project. Projects with a large number of components potentially provide more choices for reuse. Furthermore, well-modularized code, which tends to have smaller parts in separate files, is typically easier to reuse. Thus, we consider the projects with more code files and less Lines of Code (LOC) per file to be more reusable. We also consider projects with API documentation as delivering better reusability.

- **Surface Understandability** Given that time is a constraint, we cannot look at all code files for each project; therefore, we randomly examine 10 code files for their understandability. We check the code's style within each file, such as whether the identifiers, parameters, indentation, and formatting are consistent, whether the constants (other than 0 and 1) are hardcoded, and whether the code is modularized. We also check the descriptive information for the code, such as documents mentioning the coding standard, the comments in the code, and the descriptions or links for details on algorithms in the code.

- **Visibility/Transparency** To measure this quality, we check the existing documents to find whether the software development process and current status of a project are visible and transparent. We examine the development process, current status, development environment, and release notes for each project.

As part of filling in the measurement template, we use freeware tools to collect repository related data. GitStats (Gieniusz, 2019) is used to measure the number of binary files as well as the number of added and deleted lines in a repository. This tool is also used to measure the number of commits over different intervals of time. Sloc Cloc

and Code (scc) (Boyter, 2021) is used to measure the number of text based files as well as the number of total, code, comment, and blank lines in a repository.

Both tools measure the number of text-based files in a git repository and lines of text in these files. Based on our experience, most text-based files in a repository contain programming source code, and developers use them to compile and build software products. A minority of these files are instructions and other documents. So we roughly regard the lines of text in text-based files as lines of programming code. The two tools usually generate similar but not identical results. From our understanding, this minor difference is due to the different techniques to detect if a file is text-based or binary.

For projects on GitHub we manually collect additional information, such as the numbers of stars, forks, people watching this repository, and open pull requests on GitHub. A git repository can have a creation date much earlier than the first pull, closed pull requests, and the number of months a repository has been on GitHub. For example, the developers created the git repository for *3D Slicer* in 2002, but did not upload a copy of it to GitHub until 2020. Some GitHub data can be found using its the GitHub Application Program Interface (API) via the following url: *https://api.github.com/repos/[owner]/[repository]* where [owner] and [repository] are replaced by the repo specific values. The number of months a repository has been on GitHub helps us understand the average change of metrics over time, like the average new stars per month.

The repository measures help us in many ways. Firstly, they help us get a fast and accurate project overview. For example, the number of commits over the last 12 months shows how active a project has been, and the number of stars and forks may reveal its popularity. Secondly, the results may affect our decisions regarding the grading scores for some software qualities. For example, if the percentage of comment lines is low, we double-check the understandability of the code; if the ratio of open versus closed pull requests is high, we pay more attention to maintainability.

As in Smith et al. (2016a), Virtual machines (VMs) were used to provide an optimal testing environments for each package. VMs were used because it is easier to start with a fresh environment without having to worry about existing libraries and conflicts. Moreover, when the tests are complete the VM can be deleted, without any impact on the host operating system. The most significant advantage of using VMs is to level the playing field. Every software install starts from a clean slate, which removes "works-on-my-computer" errors. When filling in the measurement template spreadsheet, the details for each VM should be noted, including hypervisor and operating system version.

When grading the software, we found 27 out of the 29 packages are compatible with two or three different OS such as Windows, macOS, and Linux, and 5 of them are browser-based, making them platform-independent. However, in the interest of time, we only performed the measurements for each project by installing it on one of the platforms. When it was an option, we selected Windows as the host OS.

3.4. Interview Methods

We designed a list of 20 questions to guide our interviews, which can be found in Smith et al. (2021). Some questions are about the background of the software, the development teams, the interviewees, and how they organize the projects. We also ask about the developer's understandings of the users. Some questions focus on the current and past difficulties, and the solutions the team has found, or will try. We also discuss the importance and current situations of documentation. A few questions are about specific software qualities, such as maintainability, understandability, usability, and reproducibility. The interviews are semi-structured based on the question list; we ask follow-up questions when necessary. Based on our experience, the interviewees usually bring up some exciting ideas that we did not expect, and it is worth expanding on these topics.

We sent out interview requests to all 29 projects, with 9 projects responding. In some cases multiple developers from the same project agreed to be interviewed. We found contact information from projects websites, code repository, publications, and from biographic pages at the teams' institutions. Meetings were held on-line using either Zoom or Teams, which facilitates recording and automatic transcription of the meetings. The interview process presented here was approved by the McMaster University Research Ethics Board under the application number MREB#: 5219.

4. Measurement Results

Table 1 shows the 29 software packages that we measured, along with summary data collected in the year 2020. We arrange the items in descending order of LOC. We found the initial release dates (Rlsd) for most projects and

marked the two unknown dates with "?". We used the date of the latest change to each code repository to decide the latest update. We found funding information (Fnd) for only eight projects. For the number of contributors (NOC) we considered anyone who made at least one accepted commit as a contributor. The NOC is not usually the same as the number of long-term project members, since many projects received change requests and code from the community. For the supported OS, 25 packages work on all three OSs: Windows (W), macOS (M), and Linux (L). Although the usual approach to cross-platform compatibility was to work natively on multiple OSes, five projects achieved platform-independence via web applications. The full measurement data for all packages is available in Dong (2021b).

Software	Rlsd	Updated	Fnd	NOC	LOC	OS			Web
						W	M	L	
ParaView (Ahrens et al., 2005)	2002	2020-10	X	100	886326	X	X	X	X
Gwyddion (Nevcas and Klapetek, 2012)	2004	2020-11		38	643427	X	X	X	
Horos (horosproject.org, 2020)	?	2020-04		21	561617		X		
OsiriX Lite (SARL, 2019)	2004	2019-11		9	544304		X		
3D Slicer (Kikinis et al., 2014)	1998	2020-08	X	100	501451	X	X	X	
Drishti (Limaye, 2012)	2012	2020-08		1	268168	X	X	X	
Ginkgo CADx (Wollny, 2020)	2010	2019-05		3	257144	X	X	X	
GATE (Jan et al., 2004)	2011	2020-10		45	207122		X	X	
3DimViewer (TESCAN, 2020)	?	2020-03	X	3	178065	X	X		
medInria (Fillard et al., 2012)	2009	2020-11		21	148924	X	X	X	
BioImage Suite Web (Papademetris et al., 2005)	2018	2020-10	X	13	139699	X	X	X	X
Weasis (Roduit, 2021)	2010	2020-08		8	123272	X	X	X	
AMIDE (Loening, 2017)	2006	2017-01		4	102827	X	X	X	
XMedCon (Nolf et al., 2003)	2000	2020-08		2	96767	X	X	X	
ITK-SNAP (Yushkevich et al., 2006)	2006	2020-06	X	13	88530	X	X	X	
Papaya (Research Imaging Institute, 2019)	2012	2019-05		9	71831	X	X	X	
OHIF Viewer (Ziegler et al., 2020)	2015	2020-10		76	63951	X	X	X	X
SMILI (Chandra et al., 2018)	2014	2020-06		9	62626	X	X	X	
INVESALIUS 3 (Amorim et al., 2015)	2009	2020-09		10	48605	X	X	X	
dwv (Martelli, 2021)	2012	2020-09		22	47815	X	X	X	X
DICOM Viewer (Afsar, 2021)	2018	2020-04	X	5	30761	X	X	X	
MicroView (Innovations, 2020)	2015	2020-08		2	27470	X	X	X	
MatrixUser (Liu et al., 2016)	2013	2018-07		1	23121	X	X	X	
Slice:Drop (Haehn, 2013)	2012	2020-04		3	19020	X	X	X	X
dicompyler (Panchal and Keyes, 2010)	2009	2020-01		2	15941	X	X		
Fiji (Schindelin et al., 2012)	2011	2020-08	X	55	10833	X	X	X	
ImageJ (Rueden et al., 2017)	1997	2020-08	X	18	9681	X	X	X	
MRIcroGL (Lab, 2021)	2015	2020-08		2	8493	X	X	X	
DicomBrowser (Archie and Marcus, 2012)	2012	2020-08		3	5505	X	X	X	

Table 1: Final software list

Figure 3 shows the primary languages versus the number of projects using them. The primary language is the language used for the majority of the project's code; in most cases projects also use other languages. The most popular language is C++, with almost 40% of projects (11 of 29). The two least popular choices are Pascal and Matlab, with around 3% of projects each (1 of 29).

4.1. Installability

Figure 4 lists the installability scores. We found installation instructions for 16 projects. Among the ones without instructions, *BioImage Suite Web* and *Slice:Drop* do not need installation, since they are web applications. Installing 10 of the projects required extra dependencies. Five of them are the web applications (as shown in Table 1) and
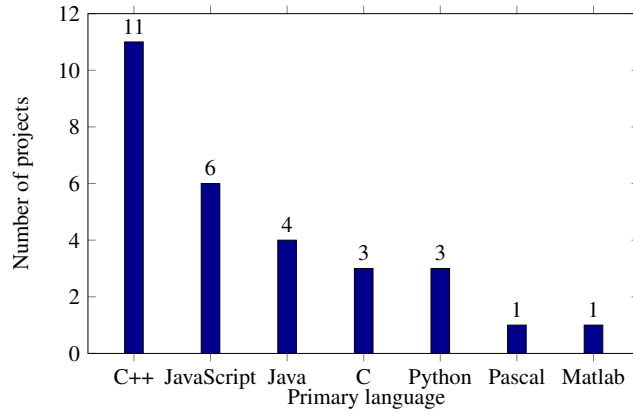
Figure 3: Primary languages versus number of projects

depended on a browser; *dwv*, *OHIF Viewer*, and *GATE* needed extra dependencies to build; *ImageJ* and *Fiji* needed an unzip tool; *MatrixUser* was based on Matlab; *DICOM Viewer* needed to work on a Nextcloud platform.
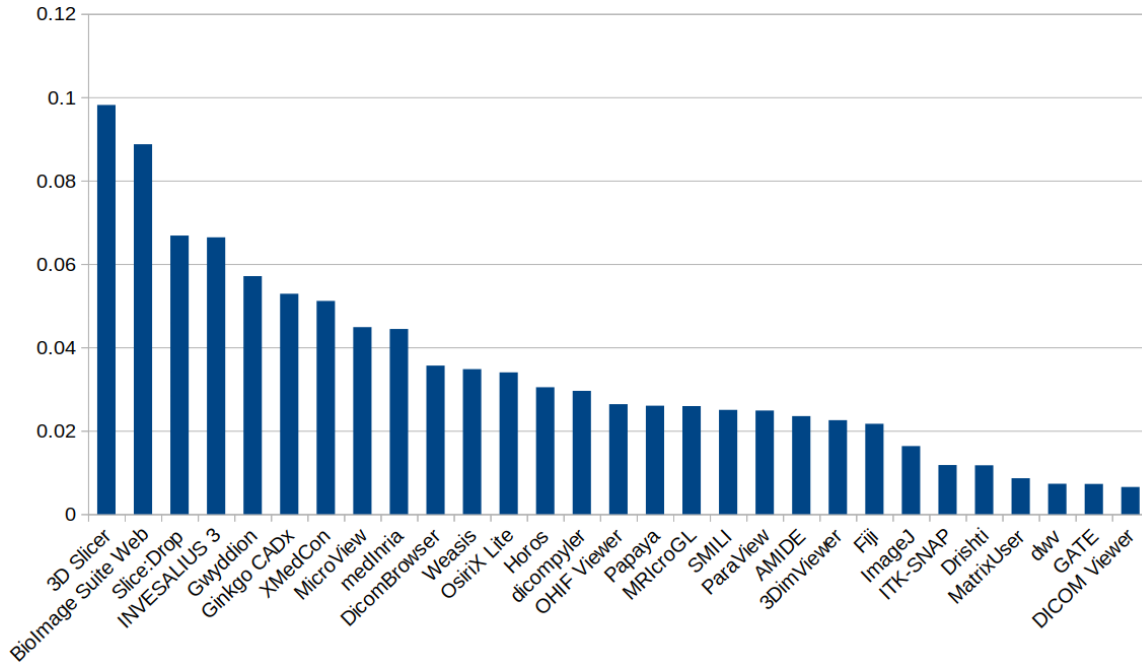

Figure 4: AHP installability scores

3D Slicer has the highest score because it had easy to follow installation instructions, and the installation processes were automated, fast, and frustration-free, with all dependencies automatically added. There were also no errors during the installation and uninstallation steps. Many other software packages also had installation instructions and automated installers, and we had no trouble installing them, such as *INVESALIUS 3*, *Gwyddion*, *XMedCon*, and *MicroView*. We gave them various scores based on the understandability of the instructions, installation steps, and user experience. Since *BioImage Suite Web* and *Slice:Drop* needed no installation, we gave them higher scores. *BioImage Suite Web* also provided an option to download cache for offline usage, which was easy to apply.

dwv, *GATE*, and *DICOM Viewer* showed severe installation problems. We were not able to install them, even after a reasonable amount of time (2 hours). For *dwv* and *GATE* we failed to build from the source code, but we were able

to proceed with measuring other qualities using a deployed online version for *dwv*, and a VM version for *GATE*. For *DICOM Viewer* we could not install the NextCloud dependency, and we did not have another option for running the software. Therefore, for *DICOM Viewer* we could not measure reliability or robustness. The other seven qualities could be measured, since they do not require installation.

MatrixUser has a lower score because it depended on Matlab. We assessed the score from the point of view of a user that would have to install Matlab and acquire a license. Of course, for users that already work within Matlab, the installability score would be higher.

4.2. Correctness & Verifiability

The scores of correctness & verifiability are shown in Figure 5. Generally speaking, the packages with higher scores adopted more techniques to improve correctness, and had better documentation for us to verify this. For instance, we looked for evidence of unit testing, since it benefits most parts of the software's life cycle, such as designing, coding, debugging, and optimization (Hamill, 2004). We only found evidence of unit testing for about half of the projects. We identified five projects using CI/CD tools: *3D Slicer*, *ImageJ*, *Fiji*, *dwv*, and *OHIF Viewer*.
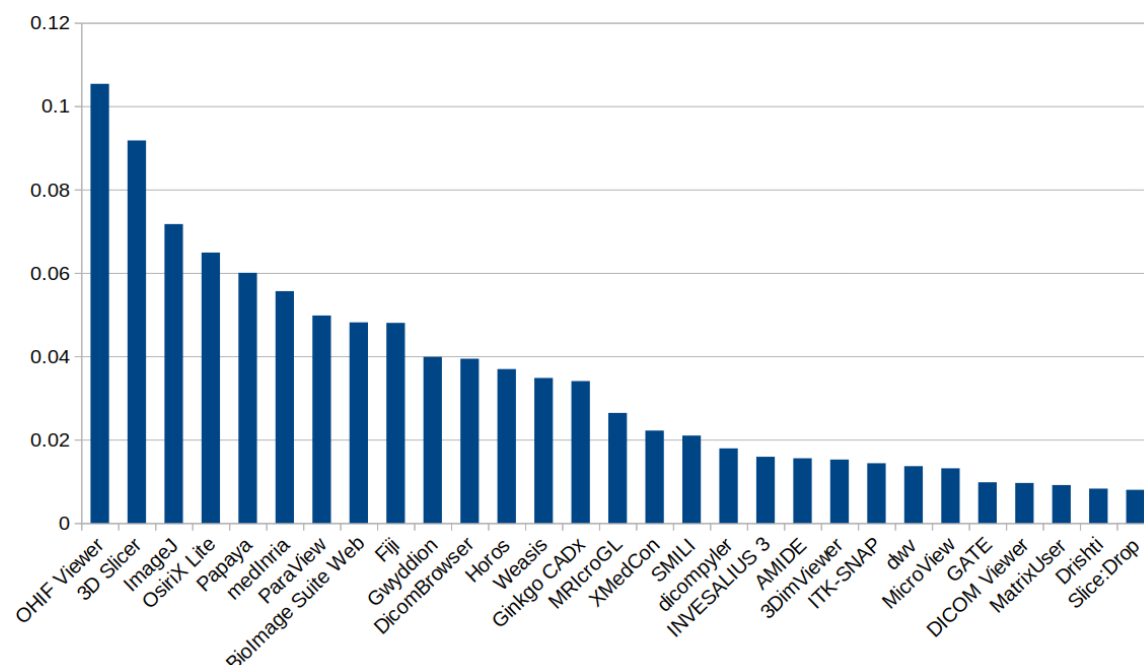

Figure 5: AHP correctness & verifiability scores

Even for some projects with well-organized documents, requirements specifications and theory manuals were still missing. We could not identify theory manuals for all projects and we did not find requirements specifications for most projects. The only document we found was a road map of *3D Slicer*, which contained design requirements for upcoming changes.

4.3. Surface Reliability

Figure 6 shows the AHP results. As shown in Section 4.1, most of the software products did not "break" during installation, or did not need installation; *dwv* and *GATE* broke in the building stage, and the processes were not recoverable; we could not install the dependency for *DICOM Viewer*. Of the seven software packages with a getting started tutorial and operation steps in the tutorial, most showed no error when we followed the steps. However, *GATE* could not open macro files and became unresponsive several times, without any descriptive error message. When assessing robustness (Section 4.4), we found that *Drishti* crashed when loading damaged image files, without showing any descriptive error message. On the other hand, we did not find any problems with the online version of *dwv*.
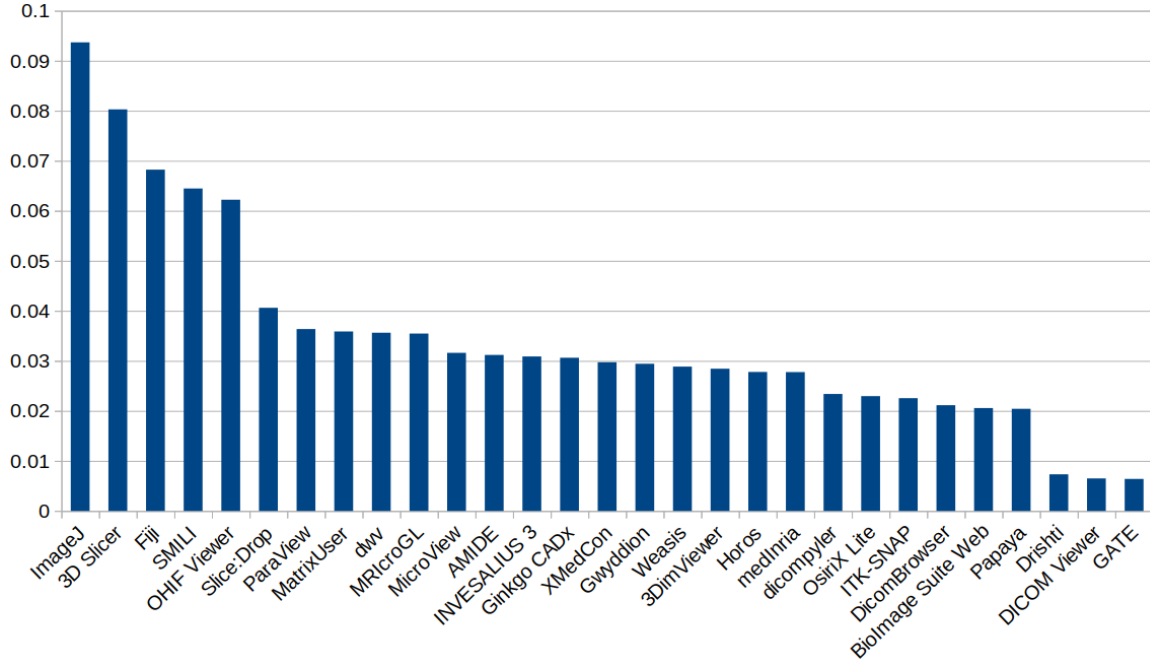
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Figure 6: AHP surface reliability scores

4.4. Surface Robustness

Figure 7 presents the scores for surface robustness. The packages with higher scores elegantly handled unexpected/unanticipated inputs, typically showing a clear error message. We may have underestimated the score of *OHIF Viewer*, since we needed further customization to load data.

Digital Imaging and Communications in Medicine (DICOM) "defines the formats for medical images that can be exchanged with the data and quality necessary for clinical use" (Association, 2021). According to their documentation, all 29 software packages should support the DICOM standard. To test robustness, we prepared two types of image files: correct format and broken format (created by relabelled a text file to have the ".dcm" extension). All software packages loaded the correct format image, except for *GATE*, which failed for unknown reasons. For the broken format, *MatrixUser*, *dwv*, and *Slice:Drop* ignored the incorrect format of the file and loaded it regardless. They did not show any error message and displayed a blank image. *MRIcroGL* behaved similarly except that it showed a meaningless image with noise pixels. *Drishti* successfully detected the broken format of the file, but the software crashed as a result.

4.5. Surface Usability

Figure 8 shows the AHP scores for surface usability. The software with higher scores usually provided both comprehensive documented guidance and a good user experience. *INVESALIUS 3* provided an excellent example of a detailed and precise user manual. *GATE* also provided a large number of documents, but unfortunately we had difficulty understanding and using them. We found getting started tutorials for only 11 projects, but a user manual for 22 projects. *MRIcroGL* was the only project that explicitly documented expected user characteristics.

Table 2 summarizes the user support models by the number of projects using them. We do not know whether the prevalent use of GitHub issues for user support is by design, or whether this just naturally happened as users sought help.

4.6. Maintainability

Figure 9 shows the ranking results for maintainability. We marked *3D Slicer* with a higher score because we found it to have the most comprehensive artifacts. For example, as far as we could find, only a few of the 29 projects had
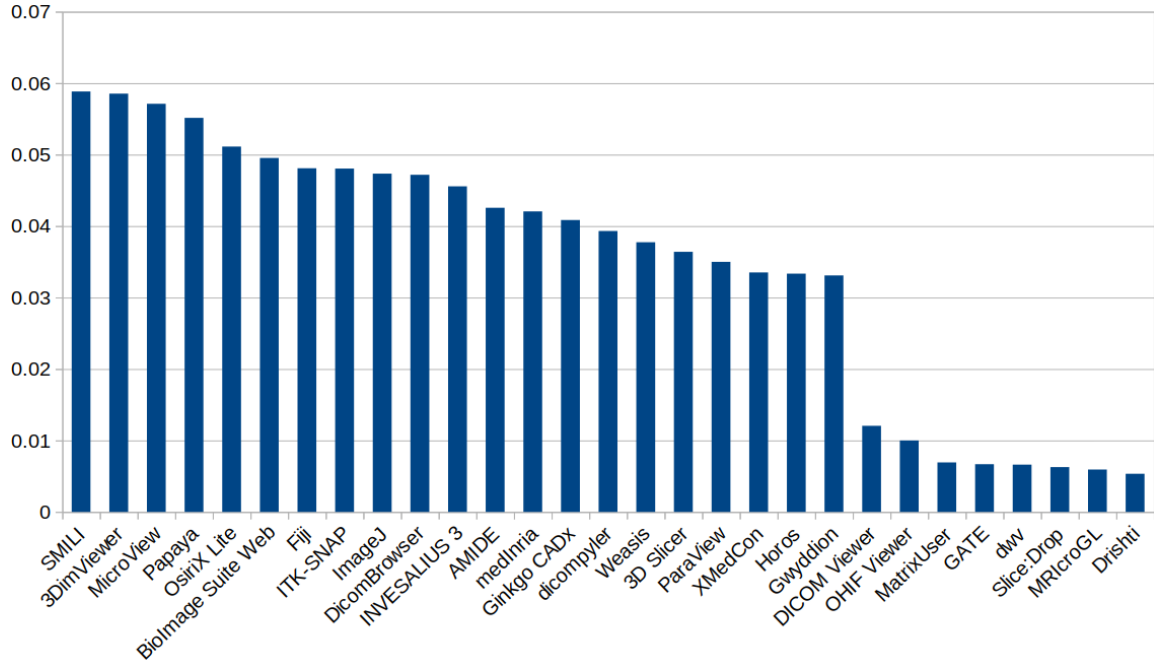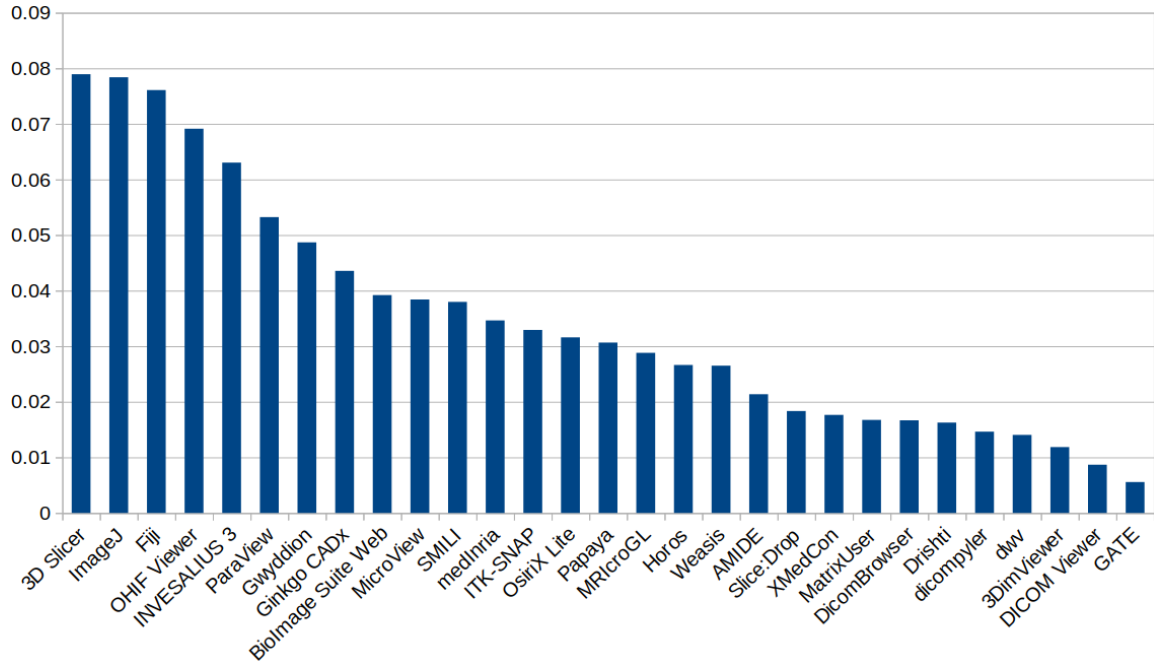
Figure 7: AHP surface robustness scores

Figure 8: AHP surface usability scores

a project plan, developer's manual, or API documentation, and only *3D Slicer*, *ImageJ*, *Fiji* included all three documents. Moreover, *3D Slicer* has a much higher percentage of closed issues (91.65%) compared to *ImageJ* (52.49%) and *Fiji* (63.79%). Table 3 shows which projects had these documents, in the descending order of their maintainability scores.

User support model	Number of projects
GitHub issue	24
Frequently Asked Questions (FAQ)	12
Forum	10
E-mail address	9
GitLab issue, SourceForge discussions	2
Troubleshooting	2
Contact form	1

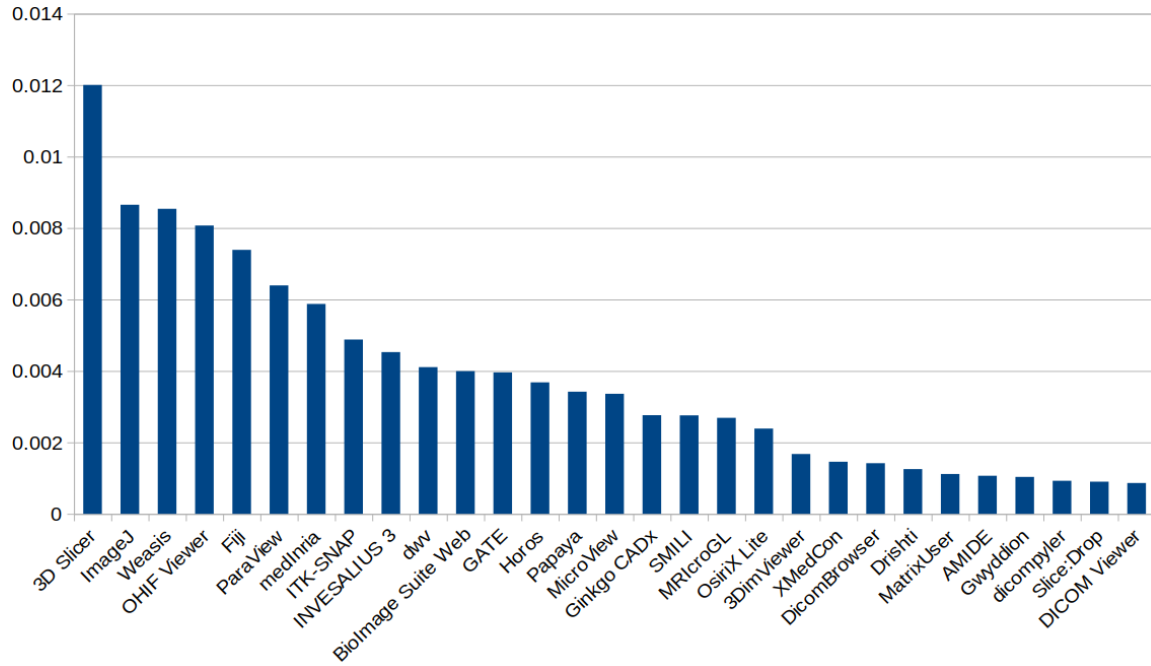Table 2: User support models by number of projects

Figure 9: AHP maintainability scores

Software	Proj plan	Dev manual	API doc
3D Slicer	X	X	X
ImageJ	X	X	X
Weasis		X	
OHIF Viewer		X	X
Fiji	X	X	X
ParaView	X		
SMILI			X
medInria		X	
INVESALIUS 3	X		
dwv			X
BioImage Suite Web		X	
Gwyddion		X	X

Table 3: Software with the maintainability documents

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27 of the 29 projects used git as the version control tool, with 24 of these using GitHub. *AMIDE* used Mercurial and *Gwyddion* used Subversion. *XMedCon*, *AMIDE*, and *Gwyddion* used SourceForge. *DicomBrowser* and *3DimViewer* used BitBucket.

4.7. Reusability

Figure 4.7 shows the AHP results for reusability. As described in Section 3.3, we gave higher scores to the projects with API documentation. As shown in Table 3, seven projects had API documents. We also considered projects with more code files and less LOC per code file as more reusable. Table 4 shows the number of text-based files by projects, which we used to approximate the number of code files. The table also lists the total number of lines (including comments and blanks), LOC, and average LOC per file. We arranged the items in descending order of their reusability scores.
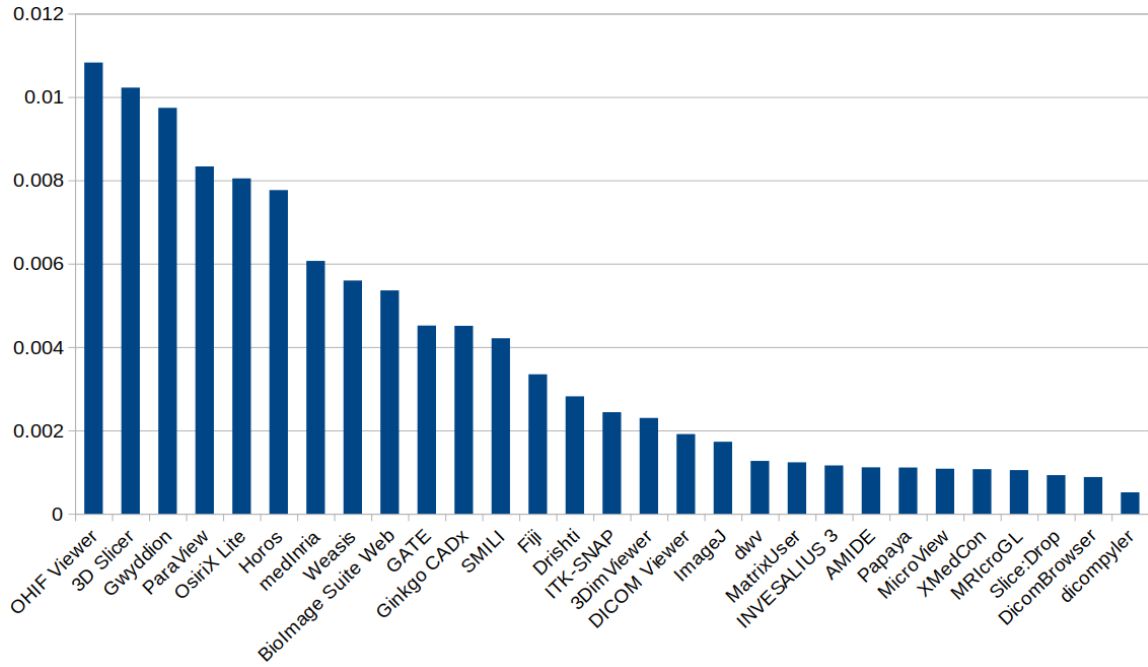

Figure 10: AHP reusability scores

4.8. Surface Understandability

Figure 11 shows the scores for surface understandability. All projects had a consistent code style with parameters in the same order for all functions; the code was modularized; the comments were clear, indicating what is being done, not how. However, we only found explicit identification of a coding standard for 3 out of the 29: *3D Slicer*, *Weasis*, and *ImageJ*. We also found hard-coded constants in *medInria*, *dicompyler*, *MicroView*, and *Papaya*. We did not find any reference to the used algorithms in projects *XMedCon*, *DicomBrowser*, *3DimViewer*, *BioImage Suite Web*, *Slice:Drop*, *MatrixUser*, *DICOM Viewer*, *dicompyler*, and *Papaya*.

4.9. Visibility/Transparency

Figure 12 shows the AHP scores for visibility/transparency. Generally speaking, the teams that actively documented their development process and plans scored higher. Table 5 shows the projects that had documents for the development process, project status, development environment, and release notes, in the descending order of their visibility/transparency scores.

Software	Text files	Total lines	LOC	LOC/file
OHIF Viewer	1162	86306	63951	55
3D Slicer	3386	709143	501451	148
Gwyddion	2060	787966	643427	312
ParaView	5556	1276863	886326	160
OsiriX Lite	2270	873025	544304	240
Horos	2346	912496	561617	239
medInria	1678	214607	148924	89
Weasis	1027	156551	123272	120
BioImage Suite Web	931	203810	139699	150
GATE	1720	311703	207122	120
Ginkgo CADx	974	361207	257144	264
SMILI	275	90146	62626	228
Fiji	136	13764	10833	80
Drishti	757	345225	268168	354
ITK-SNAP	677	139880	88530	131
3DimViewer	730	240627	178065	244
DICOM Viewer	302	34701	30761	102
ImageJ	40	10740	9681	242
dwv	188	71099	47815	254
MatrixUser	216	31336	23121	107
INVESALIUS 3	156	59328	48605	312
AMIDE	183	139658	102827	562
Papaya	110	95594	71831	653
MicroView	137	36173	27470	201
XMedCon	202	129991	96767	479
MRIcroGL	97	50445	8493	88
Slice:Drop	77	25720	19020	247
DicomBrowser	54	7375	5505	102
dicompyler	48	19201	15941	332

Table 4: Number of files and lines

4.10. Overall Scores

As described in Section 2.3, for our AHP measurements, we have nine criteria (qualities) and 29 alternatives (software packages). In the absence of a specific real world context, we assumed all nine qualities are equally important. Figure 13 shows the overall scores in descending order. Since we produced the scores from the AHP process, the total sum of the 29 scores is precisely 1.

The top three software products *3D Slicer*, *ImageJ*, and *OHIF Viewer* had higher scores in most criteria. *3D Slicer* ranked in the top two software products for all qualities except *surface robustness*; *ImageJ* ranked in the top three for correctness & verifiability, surface reliability, surface usability, maintainability, surface understandability, and visibility/transparency. *OHIF Viewer* ranked in the top five products for correctness & verifiability, surface reliability, surface usability, maintainability, and reusability. Given the installation problems, we may have underestimated the scores on reliability and robustness for *DICOM Viewer*, but we compared it equally for the other seven qualities.

5. Comparison to Community Ranking

To address RQ3, Table 6 compares our LBM software package rankings against their popularity in the research community, as estimated by repository stars and watches. We answer this question by grading the qualities of the software, collecting ratings from the MI community, then conducting two comparisons:
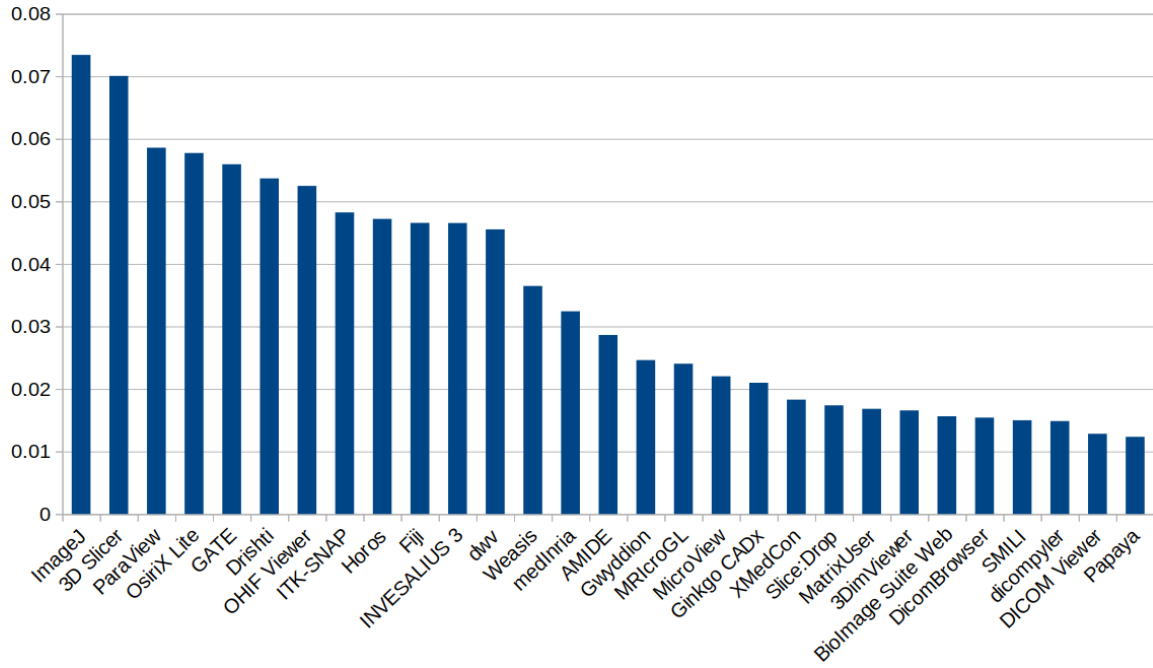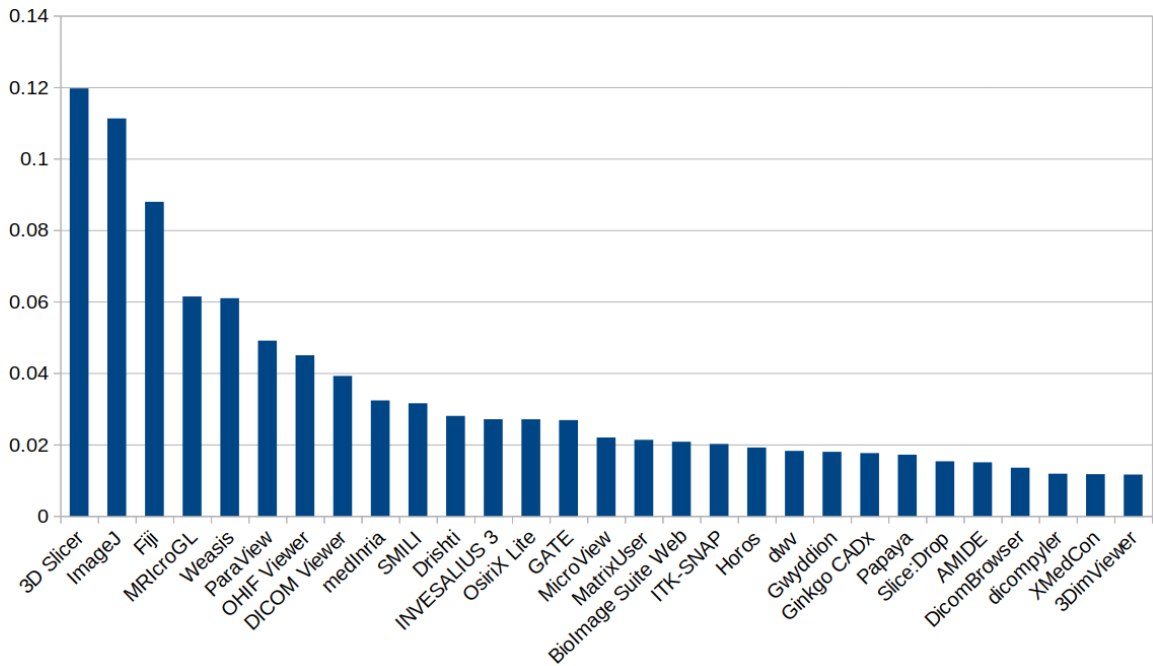
Figure 11: AHP surface understandability scores

Figure 12: AHP visibility/transparency scores

- comparing our ranking with the community ratings on GitHub, such as GitHub stars, number of forks, and number of people watching the projects (Section 3.3);

- comparing top-rated software designated by our methodology with the ones recommended by our domain ex-

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Software	Dev process	Proj status	Dev env	Rls notes
3D Slicer	X	X	X	X
ImageJ	X	X	X	X
Fiji	X	X	X	
MRIcroGL				X
Weasis			X	X
ParaView		X		
OHIF Viewer			X	X
DICOM Viewer			X	X
medInria			X	X
SMILI				X
Drishti				X
INVESALIUS 3				X
OsiriX Lite				X
GATE				X
MicroView				X
MatrixUser				X
BioImage Suite Web			X	
ITK-SNAP				X
Horos				X
dwv				X
Gwyddion				X

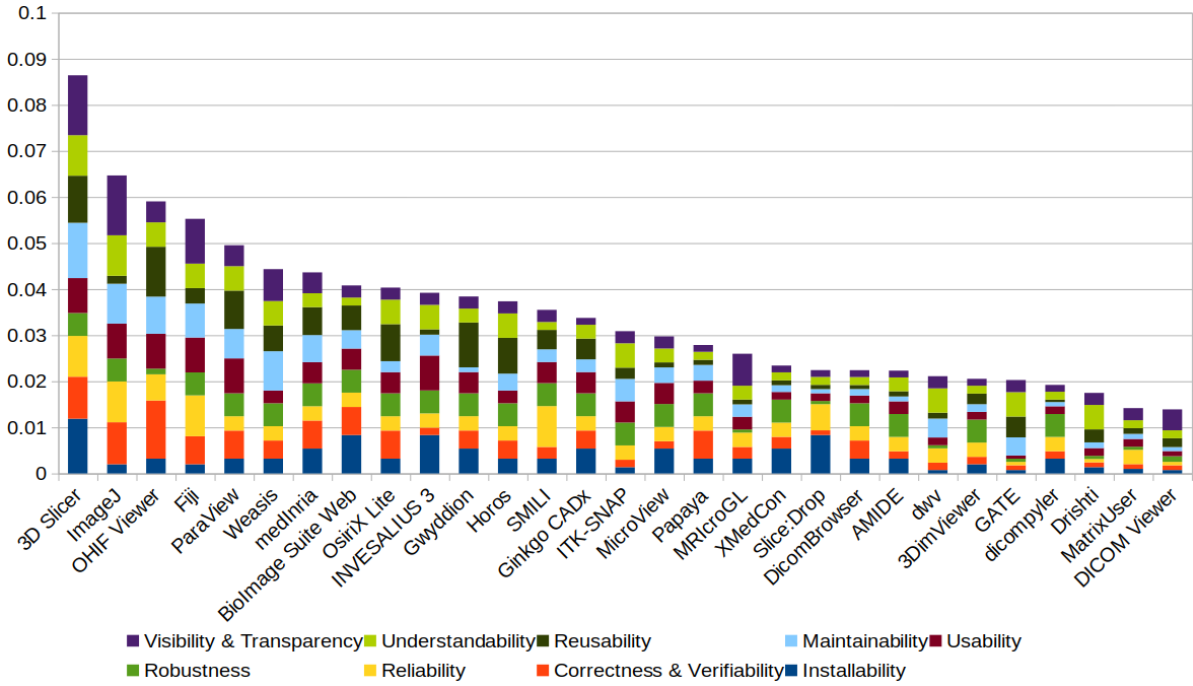Table 5: Software with the visibility/transparency documents

Figure 13: Overall AHP scores for all 9 software qualities

perts (Section 3.2).

Table 6 shows our ranking of the 29 MI projects, and their GitHub metrics, if applicable. As mentioned in

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Section 4.6, 24 projects used GitHub. Since GitHub repositories have different creation dates, we collect the number of months each stayed on GitHub, and calculate the average number of new stars, people watching, and forks per 12 months. The method of getting the creation date is described in Section 3.3. We obtained these measures in July, 2021.

In Table 6, we used the average number of new stars per 12 months as an indicator of the GitHub popularity, and listed the items in the descending order of this number. We ordered the non-GitHub items by our ranking. Generally speaking, most of the top-ranking MI software projects also received greater attention and popularity on GitHub. Between our ranking and the GitHub stars-per-year ranking, four of the top five software projects are the same.

Project *dwv* was popular on GitHub, but we ranked it low. As mentioned in Section 4.1, we failed to build it locally, and used the test version on its websites for the measurements. We followed the instructions and tried to run the command "yarn run test" locally, which did not work. In addition, the test version did not detect a broken DICOM file and displayed a blank image as described in Section 4.4. We might underestimate the scores for *dwv* due to uncommon technical issues. We also ranked *DICOM Viewer* much lower than its popularity. As mentioned in Section 4.1 it depended on the NextCloud platform that we could not successfully install. Thus, we might underestimate the scores of its surface reliability and surface robustness. We weighted all qualities equally, which is not likely to be the case with all users. As a result, some projects with high popularity may not perform well in all qualities.

Software	Our ranking	Stars/yr	Watches/yr	Forks/yr
3D Slicer	1	284	19	128
OHIF Viewer	3	277	19	224
dwv	23	124	12	51
ImageJ	2	84	9	30
ParaView	5	67	7	28
Horos	12	49	9	18
Papaya	17	45	5	20
Fiji	4	44	5	21
DICOM Viewer	29	43	6	9
INVESALIUS 3	10	40	4	17
Weasis	6	36	5	19
dicompyler	26	35	5	14
OsiriX Lite	9	34	9	24
MRIcroGL	18	24	3	3
GATE	25	19	6	26
Ginkgo CADx	14	19	4	6
BioImage Suite Web	8	18	5	7
Drishti	27	16	4	4
Slice:Drop	20	10	2	5
ITK-SNAP	15	9	1	4
medInria	7	7	3	6
SMILI	13	3	1	2
MatrixUser	28	2	0	0
MicroView	16	1	1	1
Gwyddion	11	n/a	n/a	n/a
XMedCon	19	n/a	n/a	n/a
DicomBrower	21	n/a	n/a	n/a
AMIDE	22	n/a	n/a	n/a
3DimViewer	24	n/a	n/a	n/a

Table 6: Software ranking versus GitHub metrics

As shown in Section 3.2, our domain experts recommended a list of top software with 12 software products. All of the top 4 software from the Domain Expert's list are among the top 12 ranked by our methodology. 3 of the top 4 on both lists are the same: *3D Slicer*, *ImageJ*, and *Fiji*. *3D Slicer* is top project by both rankings (and by the GithHub stars measure as well). The Domain Expert ranked *Horos* as their second choice, while we ranked it twelfth. Our third ranked project, *OHIF Viewer* was not listed by the Domain Expert. Neither were the software packages that we ranked from fifth to eleventh (*ParaView*, *Weasis*, *medInria*, *BioImage Suite Web*, *OsiriX Lite*, *INVESALIUS*, and *Gwyddion*). The software mentioned by the Domain Expert that we did not rank were the six recommended packages

that did not have visualization as the primary function (as discussed in Section 3.2). The differences between the list recommended by our methodology and the Domain Expert are not surprising. As mentioned above, the methodology weights all qualities equally, but that may not be the case for the Domain Expert's impressions. Moreover, although the Domain Expert has significant experience with MI software, he has not used every one of the 29 packages.

6. Comparison Between LBM and Research Software for Artifacts

As part of filling in the measurement template the LBM packages were examined for the presence of artifacts, which were then categorized by frequency. We have grouped them into common, less common, and rare artifacts in Table ?. Common artifacts were found in 16 to 24 (>63%) of the software packages. Less common artifacts were found in 8 to 15 (30-63%) of the software packages. Rare artifacts were found in 1 to 7 (<30%) of the software packages. In this section we answer RQ4 by comparing the artifacts that we observed in LBM repositories to those observed and recommended for research software in general. Our comparison may point out areas where some LBM software packages fall short of current best practices. This is not intended to be a criticism of any existing packages, especially since in practice not every project needs to achieve the highest possible quality. However, rather than delve into the nuances of which software can justify compromising which practices we will write our comparison under the ideal assumption that every project has sufficient resources to match best practices.

7. Comparison of Tool Usage Between LBM and Other Research Software

Software tools are used to support the development, verification, maintenance, and evolution of software, software processes, and artifacts (Ghezzi et al., 2003, p. 501). Many tools are used by LBM software packages, as summarized in Table ?. The tools are subdivided into development tools, dependencies, and project management tools. In this section we answer RQ5 by comparing aspects of tool usage in LBM software packages to their utilization in the research software community in general.

8. Comparison of Principles, Process and Methodologies to Research Software in General

This section answers research question RQ6 by comparing the principles, processes and methodologies used for LBM software to what can be gleaned from the literature on research software in general. In our data collection for LBM software, the software development process is not explicitly indicated in the artifacts for most of the packages. However, during our interviews one developer (ESPResSo) told us their non-rigorous development model is like a combination of agile and waterfall. Employing a loosely defined process makes sense for LBM software, given that the teams are generally small and self-contained. Although eleven of the packages explicitly convey that they would accept outside contributors, generally the teams are centralized, often working at the same institution. Working at the same institution means that an informal process can show success, since informal conversations are relatively easy to have.

9. Interviews with Developers

The measurement results in Section 4 are based on information we collected from on-line resources. This information is incomplete because it doesn't generally capture the development process, the developer pain points, the perceived threats to software quality, and the developers' strategies to address these threats. To collect this information we interviewed nine developers from eight of the 29 MI software projects. The eight projects are *3D Slicer*, *INVESALIUS 3*, *dwv*, *BioImage Suite Web*, *ITK-SNAP*, *MRIcroGL*, *Weasis*, and *OHIF*. We spent about 90 minutes for each interview and asked 20 prepared questions (summarized in Smith et al. (2021)). We also asked following-up questions as the conversation dictated. One participant was too busy to have an interview, so they wrote down their answers. The interviewees may have provided multiple answers to each question. Thus, when we summarize the frequency of different responses, the total is sometimes larger than nine.

The full interview answers can be found in Dong (2021a). Selected questions and answers are highlighted and analyzed below. The question numbers refer to the numbering in Smith et al. (2021).

9.1. Current and Past Pain Points

The pain points include current and past obstacles, as explored via the following questions:

Q9. Currently, what are the most significant obstacles in your development process?

Q10. How might you change your development process to remove or reduce these obstacles?

Q12. In the past, is there any major obstacle to your development process that has been solved? How did you solve it?

Table 7 shows the number of times the interviewees mentioned the current and past obstacles in their projects. We group these pain points into three major categories of obstacles: *resource*, *balance*, and *testing*. We put the less mentioned ones into the category *Others*.

Category	Obstacle	Num ans.	
		current	past
Resource	Lack of fundings	3	
	Lack of time to devote to the project	2	1
Balance	Hard to keep up with changes in OS and libraries	1	
	Hard to support multiple OS	2	
	Hard to support lower-end computers	1	2
Testing	Lack of access to real-world datasets for testing	3	2
Others	Hard to have a high level roadmap from the start	1	
	Not enough participants for usability tests	1	
	Only a few people fully understand the large codebase	1	
	Hard to transfer to new technologies		2
	Hard to understand users' needs		1
	Hard to maintain good documentations		1

Table 7: Current and past obstacles by the numbers of interviewees with the answers

Developers identified a resource related pain point caused by a lack of funding and time. Potential and proven solutions suggested by the interviewees include:

- Shifting from development to maintenance when the team does not have enough developers for building new features and fixing bugs at the same time;

- Licensing the software to commercial companies that integrate it into their products;

- Improving documentation to save time answering users' and developers' questions;

- Supporting third-party plugins and extensions; and,

- Using GitHub Actions for CI/CD to save time.

Many interviewees thought lack of fundings and lack of time were their most significant obstacles. The interviewees from *3D Slicer* team and *OHIF* team pointed out that it was more challenging to get fundings for software maintenance as opposed to research. The interviewee from the *ITK-SNAP* team thought more fundings was a way to solve the lack of time problem, because they could hire more dedicated developers. On the other hand, the interviewee from the *Weasis* team did not feel that fundings could solve the same problem, since he still would need a lot of time to supervise the project. No interviewee suggested any solution to bring extra funding to the project. However, they provided ideas to save time, such as better documentation, third-party plugins, and good CI/CD tools.

With respect to balance, developers expressed difficulty balancing between four factors: cross-platform compatibility, convenience to development & maintenance, performance, and security. The potential and proven solutions are:

- Adopting a web-based approach with backend servers, to better support lower-end computers;

- Using memory-mapped files to consume less computer memory, to better support lower-end computers,

- Using computing power from the computers GPU for web applications;

- Increasing funding;

- Maintaining better documentations to ease the development & maintenance processes;

- Improving performance via more powerful computers, which one interviewee pointed out has already happened to reduce the balance problem.

As the above list shows, web-based applications are perceived to help the balance problem. Table 8 shows the teams' choices between native application and web application. In all the 29 teams on our list, most of them chose to develop native applications. For the eight teams we interviewed, three of them were building web applications, and the *MRIcroGL* team was considering web-based solutions. So we had a good chance to discuss the differences between the two choices with the interviewees.

Software team	Native application	Web application
3D Slicer	X	
INVESALIUS 3	X	
dwv		X
BioImage Suite Web		X
ITK-SNAP	X	
MRIcroGL	X	
Weasis	X	
OHIF		X
Total number among the eight teams	5	3
Total number among the 29 teams	24	5

Table 8: Teams' choices between native application and web application

The advantage for native applications is higher performance, while web applications have the advantage of cross-platform compatibility and a simpler build process. These web advantages are mirrored by the native application disadvantages of difficulty with cross-platform compatibility and a complex build process. The lower performance disadvantage of web-applications can be improved with a server backend, but in this case there are disadvantages for privacy protection and the cost of the servers.

For the pain point category of testing developers identified the the lack of access to real-world datasets. Some proposed and proven solutions are as follows:

- Using open datasets

- Asking the users to provide de-identified copies of medical images if they have problems loading the images;

- Sending the beta versions of software to medical workers who can access the data and complete the tests;

- If (part of) the team belongs to a medical school or a hospital, using the datasets they can access;

- If the team has access to MRI scanners, self-building sample images for testing;

- If the team has connections with MI equipment manufacturers, asking for their help on data format problems;

- Storing all images that cause special problems, and maintaining this special dataset over time.

No interviewee provided a perfect solution to the testing problem. However, increased connections between the development team and medical professionals/institutions could ease the pain.

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9.2. Documents in the Projects

We tried to understand the interviewees' opinions on documentation and the quality of documentations with two questions:

Q11. How does documentation fit into your development process? Would improved documentation help with the obstacles you typically face?

Q19. Do you think the current documentation can clearly convey all necessary knowledge to the users? If yes, how did you successfully achieve it? If no, what improvements are needed?

Table 9 summarizes interviewees' opinions on documentation. Interviewees from each of the eight projects thought that documentation was important to their projects, and most of them said that it could save their time to answer questions from users and developers. Most of them saw the need to improve their documentation, and only three of them thought that their documentations conveyed information clearly enough.

Opinion on documentation	Num ans.
Documentation is vital to the project	8
Documentation of the project needs improvements	7
Referring to documentation saves time to answer questions	6
Lack of time to maintain good documentation	4
Documentation of the project conveys information clearly	3
Coding is more fun than documentation	2
Users help each other by referring to documentation	1

Table 9: Opinions on documentation by the numbers of interviewees with the answers

For documentation tools and methods mentioned by the interviewees, the most popular (mentioned by about 30% of developers) were forum discussions and videos. The second most popular options (mentioned by about 20% of developers) were GitHub, wiki pages, workshops, and social media. The least frequently mentioned options (about 10% of developers) included writing books, google forms and state management.

9.3. Project Management

To investigate project management we asked three questions:

Q5. Do you have a defined process for accepting new contributions into your team?

Q13. What is your software development model? For example, waterfall, agile, etc.

Q14. What is your project management process? Do you think improving this process can tackle the current problem? Were any project management tools used?

Although teams may have a process for accepting new contributions, no one discussed this during their interview. However, most teams (8 of 9) mentioned using GitHub and pull requests to manage contributions from the community. The interviewees generally gave very positive feedback on using GitHub. Some teams previously used a different approach to version control and eventually transferred to git and GitHub. The past approaches included contributions from e-mail (3 teams), contributions from forums (1 team) and sharing the git repository via e-mail (1 team). [I do not know what this last one means. Should ask Ao. —SS] [The last one happened when cloud-based repositories (Github, Gitlab, Bitbucket, etc.) were not widely used. The project git repository was stored locally on the project owner's local computer. The owner shared the whole git repo to team members and other individuals who wanted to contribute. The contributors made changes to the repo, and sent it back. They transferred the repo back and forth by email. —AD]

For managing contributions, the *3D Slicer* team encouraged users to develop their extensions for specific use cases, while the *OHIF* team enabled the use of plug-ins. The interviewee from the *ITK-SNAP* team said one way of accepting new team members was through funded academic projects.

For the most part, the responses about development model were vague, with only two interviewees following a definite development model. In some cases the interviewees felt their process was similar to an existing development model. Three teams (about 38%) either followed agile, or something similar to agile. Two teams (25%) either followed a waterfall process, or something similar. Three teams (about 38%) explicitly stated that their process was undefined or self-directed.

Some interviewees mentioned the project management tools they used. Generally speaking, the interviewees talked about two types of tools: i) trackers, including GitHub, issue trackers, bug trackers and Jira; and, ii) documentation tools, including GitHub, Wiki page, Google Doc, and Confluence. Of the specifically named tools in the above lists, GitHub was mentioned 3 times, while each of the other tools was only mentioned once.

No interviewee introduced any strictly defined project management process. The most common approach was following the issues, such as bugs and feature requests. Additionally, the *3D Slicer* team had weekly meetings to discuss the goals for the project; the *INVESALIUS 3* team relied on the GitHub process for their project management; the *ITK-SNAP* team had a fixed six-month release pace; only the interviewee from the *OHIF* team mentioned that the team has a project manager; the *3D Slicer* team and *BioImage Suite Web* team do nightly builds and tests.

Most interviewees skipped the part of the last question asking "Do you think improving this process can tackle the current problem?". In retrospect, we should not have asked a yes-or-no question, since a binary answer is not very informative. The interviewee from the *OHIF* team gave a positive answer to this question. They believed that a better project management process can improve the efficiency of junior developers. They also improved the project management tools (from public Jira to public GitHub repository plus private Jira), so they could better communicate externally and internally.

9.4. Discussions on Software Qualities

Questions 15–18, and 20 cover the software qualities of correctness, maintainability, understandability, usability, and reproducibility, respectively. We discuss each quality below.

Q15. Was it hard to ensure the correctness of the software? If there were any obstacles, what methods have been considered or practiced to improve the situation? If practiced, did it work?

The interviewees identified multiple threats to correctness. The most frequently mentioned threat was complexity. Complexity enters the software by various means, including a variety of data formats, complicated data standards, differing outputs between medical imaging machines, and the addition of (non-viewing related) functionality. Other threats to correctness identified by at least one time include the following:

- Lack of real world image data for testing;

- The team cannot use private data for debugging even when the data causes problems; [Why not? Should ask Ao —SS] [For example, when a physician faces some problems to use the software to display a medical image, he/she might reach to the team for help. However, the image is private, so the physician can only describe the problems, but not share the image with the team to reproduce the problems for debugging. —AD]

- Expense and time consumed by tests because of the huge datasets;

- Difficulty managing releases;

- No unit tests; and,

- No dedicated quality assurance team.

Testing was the most often mentioned strategy for ensuring correctness. Seven teams mentioned test related activities, including test-driven development, component tests, integration tests, smoke tests, regression tests, self tests and automated tests. Another approach frequently adopted (mentioned by 3 interviewees) is a two state development process with stable releases and nightly builds. Other strategies for ensuring correctness that came up during the interviews include CI/CD, using de-identified copies of medical images for debugging, sending beta versions to medical workers who can access the data to do the tests, and collecting/maintaining a dataset of problematic images.

Q16. When designing the software, did you consider the ease of future changes? For example, will it be hard to change the system's structure, modules, or code blocks? What measures have been taken to ensure the ease of future changes and maintains?

The most popular, with five out of nine interviewees mentioning it, strategy for ensuring maintainability was to use a modular approach, with often repeated functions in a library. Other strategies that were mentioned for improving maintainability include supporting third-party extensions, an easy-to-understand architecture, a dedicated architect, starting from simple solutions, and documentation. The *3D Slicer* team used a well-defined structure for the software, which they named as an "event-driven MVC pattern". Moreover, *3D Slicer* discovers and loads necessary modules at runtime, according to the configuration and installed extensions. The *BioImage Suite Web* team had designed and re-designed their software multiple times in the last 10+ years. They found that their modular approach effectively supports maintainability (Joshi et al., 2011).

Q17. Provide instances where users have misunderstood the software. What, if any, actions were taken to address understandability issues?

The discussion with the developers focused on understandability issues for two classes of users: the end users and other developers. The threats to understandability for end users include users not understanding how to use features ([Because the users don't have sufficient background? Ask Ao. —SS]) [Did you mean medical or medical imaging background? No, it was majorly caused by the software usability. Based on the context of our interview conversations, it means that users don't understand how to complete certain operations or what functions a feature provides. It's due to unclear description, lack of documentation, poorly designed UI or nonintuitive process —AD], the team not having a dedicated user experience (UX) designer, some important indicators are not noticeable (e.g. a progress bar), not all users understand the purpose of the software, not all users know if the software includes certain features, not all users understand how to use the command line tool, not all users understand that the software is a web application. For developers the threats to understandability include developers not understanding how to deploy the software ([This sounds like a consequence of a lack of understandability, rather than threat to it. Or is the point that developers lack sufficient background? Ask Ao —SS]) [Yes, this should be a consequence of a lack of understandability. I think the direct cause is that the project doesn't clearly explain how to deploy. The background of the developers wasn't discussed at that point. —AD], and the architecture is difficult for new developers to understand.

The most common strategy, cited by 4 developers, for ensuring understandability was to use documentation (user manuals, mailing lists, forums). Other suggested and practiced strategies include a graphical user interface, testing every release with active users, making simple things simple and complicated things possible, icons with clear visual expressions, designing the software to be intuitive, having a UX designer with the right experience, dialog windows for important notifications, and providing an example for users to follow.

Q18. What, if any, actions were taken to address usability issues?

The two most frequently mentioned strategies (mentioned 3 times each) for improving usability are: i) usability tests and interviews with end users; and, ii) adjusting the software according to user feedback. Other ideas that came up include a straightforward and intuitively designed interface / professional UX designer, providing step-by-step processes, making the basic functions easy to use without reading the documentation, focusing on limited number of functions, making the software more streamlined, downsampling images to consume less memory, and an option to load only part of the data to boost performance.

Q20. Do you have any concern that your computational results won't be reproducible in the future? Have you taken any steps to ensure reproducibility?

We discussed threats to reproducibility and strategies for improving it. The threats that were mentioned include closed-source software, no user interaction tests, no unit tests, using different versions of some common libraries [because the interface and/or behaviour of the library could have changed? Ask Ao —SS] [Yes. Behaviour change could be caused by a lib changing to use different algorithms or different dependencies —AD], variability between CPUs, and misinterpretation of how manufacturers create medical images. The most commonly cited (by 6 teams)

strategy to improve reproducibility was testing (regression tests, unit tests, having good tests). The second most common strategy (mentioned by 5 teams) is making code, data, and documentation available, possibly by creating open-source libraries. Other ideas that were mentioned include running the same tests on all platforms, a dockerized version of the software to insulate it from the OS environment, using standard libraries, monitoring the upgrades of the library dependencies, clearly documenting the version information, bringing along the exact versions of all the dependencies with the software, providing checksums of the data, and benchmarking the software against other software that overlaps in functionality. Specifically one interviewee suggested using *3D Slicer* as the benchmark to test their reproducibility.

10. Answers to Research Questions

This section answers the research questions from Section 1.1. We will go through each of the questions in turn.

RQ1. What artifacts are present in current software projects?

We answered this question by examining and analyzing the repositories for each of the 29 projects. In particular, as part of assessing maintainability, we listed the artifacts (documents, test scripts etc.) that appear in each project. The full measurement results are summarized in Dong (2021b). The artifacts found were as follows (with the number of occurrences in brackets): Source code (29), README (29), Version Control (29), License (28), Bug tracker (28), Change request (28), User Manual (22), Release notes (22), Build file (18), Tutorials (18), Installation Guide (16), Test cases (15), Authors (14), FAQ (14), Acknowledgements (12), Executable files (10), Developer's Manual (8), API documentation (7), Troubleshooting guide (6), Project Plan (5). The traceability of some document types to the projects in which they occur was previously presented in Table 3 for maintainability related documents, and Table 5 for visibility/transparency related documents.

The list in the previous paragraph shows that some types of software engineering recommended artifacts are missing in MI projects. For instance, we did not find evidence of user stories (an Agile software development tool for capturing software features from an end-user perspective), user requirements, test plans, test code coverage, etc. Our preliminary work suggests that this is not unique to MI software. A gap exists in scientific computing development practices and software engineering recommendations (Owojaiye et al., 2021).

RQ2. What tools are used in the development of current software packages?

We answer this question by measuring the qualities and interviewing the developers. We learned that developers use tools for CI/CD (Section 4.2), user support (Table 2), version control (Section 4.6), documentation (Section 9.3), contribution management (Section 9.3), and project management (Section 9.3).

As mentioned in Section 4.2, we identified five projects using CI/CD tools: *3D Slicer* and *OHIF Viewer* use CircleCI; *ImageJ*, *Fiji*, and *dwv* use Travis. We identified the above projects and tools by examining the documentation and source code of all projects. Not all tools leave identifiable artifacts in the repositories; therefore, we may have missed the use of some tools. According to the interviews with developers, *dwv* and *Weasis* used GitHub Actions.

RQ3. What principles, processes, and methodologies are used in the development of current software packages?

We answer this question by measuring the qualities and interviewing the developers. We previously summarized principles, processes, and methodologies in software testing (Section 9.1 and Section 9.4), documentation (Section 9.2, Table 3, Table 5, and Section 10), contribution management (Section 9.3), and project management (Section 9.3).

We identified the use of unit testing in less than half of the 29 projects. On the other hand, the interviewees believed that testing (including usability tests with users) was the top solution to improve correctness, usability, and reproducibility. One pain point in the development process is the lack of access to real-world datasets for testing. The developers' strategies to address this are summarized in Section 9 [to be fixed —AD]. One threat to correctness is: with huge datasets for testing, the tests are expensive and time-consuming. Three interviewees endorsed self tests / automated tests, which may save time for testing.

Documentation is apparently not emphasized in any of the 29 projects. None of them had theory manuals, although we did identify a road map in the *3D Slicer* project. No requirements specifications were found. Eight of the nine interviewees thought that documentation was essential to their projects. However, they hold the common opinion that their documentation needed improvements. Nearly half of them also believed that the lack of time prevented them from improving the documentation.

RQ4. What are the pain points for developers working on research software projects? What aspects of the existing processes, methodologies, and tools do they consider as potentially needing improvement? What changes to processes, methodologies, and tools can improve software development and software quality?

We answer this question by interviewing the developers. The answers to this question, including the pain points and the solutions proposed by the developers, are in Section 9.1.

RQ5. What is the current status of the following software qualities for the projects? What actions have the developers taken to address them?

The current status of the software qualities was assessed through filling in the measurement template (Dong, 2021b). A summary of the comparison between all projects can be found in Section 4. We explored some of the qualities more deeply, especially with respect to techniques addressing quality concerns, through the interview questions. Specifically, the qualities of correctness & verifiability, usability, maintainability, understandability and reproducibility are explored in Section 9.

RQ6. How does software designated as high quality by this methodology compare with top-rated software by the community?

11. Threats to Validity

Below we categorize and list the threats to validity that we have identified. The categories come from Ampatzoglou et al. (2019) and Zhou et al. (2016).

Construct Validity: "Defines how effectively a test or experiment measures up to its claims. This aspect deals with whether or not the researcher measures what is intended to be measured" (Ampatzoglou et al., 2019).

- For practical considerations the time spent measuring each package had to be limited. The time limit may have caused an assessment to have missed something something relevant.

- Our ranking is partly based on surface (shallow) measurement, which may not fully reveal the underlying qualities.

- The questions in the measurement template may not actually measure the qualities they are associated with. For instance, we have assumed that maintainability is improved if a high percentage of identified issues are closed, but it is possible for a project with a wealth of ideas to have many open issues, and still be maintainable.

- With the exception of the interview data for 8 projects, we collected all of the information for each project from the artifacts available on the Internet. In some cases this source of data may mean we did not find evidence of something, like unit testing, not because the project didn't do it, but because no artifacts of this activity remained in the publicly available repository.

- As mentioned in Section 9, one interviewee was too busy to participate in a full interview, so they provided a version of written answers to us. Since we did not have the chance to explain our questions or ask them follow-up questions, there is a possibility of misinterpretation of the questions or answers.

- As mentioned in Section 4.1, we could not install or build *dwv*, *GATE*, and *DICOM Viewer*. We used a deployed online version for *dwv*, a VM version for *GATE*, but no alternative for *DICOM Viewer*. We might underestimate their rank due to an uncommon technical issue.

Internal Validity: "This aspect relates to the examination of causal relations. Internal validity examines whether an experimental treatment/condition makes a difference or not, and whether there is evidence to support the claim" (Ampatzoglou et al., 2019).

- Many of the measurement template questions look for the presence of certain artifacts, like a user manual, or a getting started tutorial. We have implicitly assumed that the presence of these artifacts is an indication of a given quality, but this is an indirect measure. It may be possible to achieve qualities without the artifacts we sought. A direct measure of quality, like an usability experiment, would not have this problem.

- We compared our rankings to the rankings by the community and the Domain Expert, but we have assumed all qualities are equally weighted. The community and the Domain Expert likely have a more complex weighting between qualities.

- We assumed there was a casual relationship between the number of files and reusability, since we assumed multiple files implies modularity. Of course the code can be modular, and not divided into separate files. Moreover, having many files does not immediately in itself imply a decomposition based on sound design principles, like information hiding.

External Validity: "Define the domain to which a study's findings can be generalized" (Zhou et al., 2016).

- We interviewed eight teams, which is a good proportion of the 29. However, there is still a risk that the subset of the entire group does not represent the whole MI software community.

- We identified qualities that we believe the community will be interested in, and we weighted these qualities equally, but the qualities we chose, and their weighting, may not match the external reality.

- The number of GitHub stars, watches, and forks are not ideal measures of popularity. [Can we find a reference for this? —SS]

Conclusion Validity: "Demonstrate that the operations of a study such as the data collection procedure can be repeated, with the same results" (Zhou et al., 2016).

- The grading template included an entry for the reviewer's impression. We aimed for objectivity, but there is a risk that some scores may be subjective and biased.

- The measurements are made at an instant in time, and the instant differs by a few weeks between projects, due to the time needed to measure them. For the most part, the projects are living and continually changing, which means if we measured at a different time, our results may change.

12. Recommendations

This section presents our recommendations on MI software development. Although our focus is on MI software, unless noted otherwise, our recommendations apply to any scientific computing software. Section 12.1 discusses the actions that can potentially improve the ten software qualities. Sections 12.2, 12.3, and 12.4 are based on the primary pain points (from Section 9.1) collected from developers in the MI domain.

12.1. Recommendations on Improving Software Qualities

Based on our quality measurements in Section 4 and discussions with the developers in Section 9, we collected key points for improving software qualities. These points should be considered for new and existing projects, but we are not saying that every project should do everything on our list. All projects will have finite resources, so strategies will have to be selected that provide the greatest return on investment. Our specific recommendations for each quality are as follows:

- **Installability** (Section 4.1)

- providing clear instructions;
- automating installation;
- including all dependencies in the installer;
- avoiding heavily depending on other commercial products (e.g. Matlab);
- potentially building a web application that needs no installation.

- **Correctness & Verifiability** (Section 4.2 and Section 9.4)

  - test-driven development with unit tests, integration tests, and nightly tests;
  - two stage development process with stable release & nightly builds;
  - CI/CD;
  - requirements specifications and theory manuals (Smith, 2016; Smith and Lai, 2005).
  - static code analysis tools (e.g. Lint and SonarQube)

- **Reliability** (Section 4.3)

  - test-driven development with unit tests, integration tests, and nightly tests.
  - two stage development process with stable release & nightly builds;
  - descriptive error messages.

- **Robustness** (Section 4.4)

  - designing with exception handling so the software can fail gracefully;
  - descriptive error messages.

- **Usability** (Section 4.5 and Section 9.4)

  - usability tests and interviews with end users;
  - adjusting according to users' feedbacks;
  - getting started tutorials;
  - user manuals;
  - professional UX (User eXperience) designs;
  - graphical user interface;
  - active supports to users.

- **Maintainability** (Section 4.6 and Section 9.4)

  - use GitHub (or equivalent version control and project management environment);
  - use a modular approach to design (we advocate basing the design on Parnas's principle of information hiding: "system details that are likely to change independently should be the secrets of separate modules; the only assumptions that should appear in the interfaces between modules are those that are considered unlikely to change." (Parnas et al., 2000))
  - documentation for developers: project plan, developer's manual, and API documentation.

- **Reusability** (Section 4.7)

  - modular approach;
  - API documentation;
  - tools that generate software documentation for developers (e.g. Doxygen, Javadoc, and Sphinx).

- **Understandability** (Section 4.8 and Section 9.4)

  - modular approach;
  - good coding style: consistent indentation and formatting style; consistent, distinctive, and meaningful code identifiers; keeping parameters in the same order for all functions; avoiding hard-coded constants (other than 0 and 1);
  - clear comments, indicating what is being done, not how;
  - description of algorithms used;
  - documentation of explicit requirements on coding standards;
  - communication between developers and users via GitHub issues, mailing lists, and forums.

- **Visibility/Transparency** (Section 4.9)

  - documents for the development process, contributor's guide, project status, development environment, and release notes.

- **Reproducibility** (Section 9.4)

  - test-driven development with unit tests, integration tests, and nightly tests.
  - open-source;
  - making data and documentation available;
  - using open-source libraries.

[Could "reverse" the list and list the recommendations and beside each the qualities that that recommendation helps with - this would reduce repetition. —SS]

12.2. Recommendations on Dealing With Limited Resources

The limitation of resources has many faces, with the key manifestations being lack of fundings, time, and developers. We summarized our discussion with the MI software developers in Section 9.1. Many of our recommendations involve investing more effort into processes, tools and methods, so that the limited resources can be used more effectively. Our recommendations are as follows:

- **Identify the root cause.** More fundings or developers may not solve problems called by a lack of time. It is beneficial to identify the underlying obstacles to the team. [Is there something from the mythical man month that should be cited here? —SS]

- **Maintain good documentation.** Creating and updating documentation consumes time, but can save much more time in the long term. If the users and developers can find answers to their questions themselves, they are less likely to abuse the team's issue tracker. [If it is an option, we could cite one of our productivity related papers. —SS]

- **Adopt time-saving tools.** A good CI/CD tool (e.g. GitHub Actions) saves time for building and deploying the product, and automated tests can work in the background while developers are focusing on other tasks.

- **Use test-driven development process.** Many people think writing test cases is less rewarding than writing code, but without testing identifying and fixing bugs can consume substantial resources. Setting up the test cases costs time, but generates more benefits in the long run.

- **Consider supporting third-party plugins or extensions.** Why not let users share the burden? No software product can deliver every user's needs, and the large quantity of features leads to more bugs and maintenance problems. So it may be a good idea to shift some development and maintenance responsibilities to the users. The users may also be happy with the extra flexibility.

- **Consider "hibernating" for a while.** When there aren't enough developers, the team can shift from development mode toward maintenance mode. The team can stop building new features for a while and instead fix bugs and design problems from the past. If the development team can repay some of its technical debt (Kruchten et al., 2012), the software qualities will likely improve as a result.

- **Commercialization is not always toxic.** Licensing the software to commercial companies to use as internal modules of their products may bring financial support to the team. Meanwhile, the project can stay open-source for the community.

12.3. Recommendations on Choosing A Tech Stack

A tech stack refers to a set of technologies used by a team to build software and manage the project. Section 9.1 lists the advantages and disadvantages between native and web applications. In this section, we give further suggestions on the choice of a tech stack to improve the four priority factors identified by developers: compatibility, maintainability, performance and security. The suggestions are intended to provide ideas and avenues for exploration; not all of the suggestions will be the right fit for all projects and all teams.

- **Identify the priorities between the factors.** Simultaneously achieving high levels for all four factors (compatibility, maintainability, performance and security) is difficult. A team needs to prioritize its objectives according to its resource and experience.

- **Be open-minded about new technologies.** Web applications with only a frontend are known for worse performance than native applications. However, new technologies may ease this difference. For example, some JavaScript libraries can help the frontend harness the power of the computer's GPU and accelerate graphical computing. In addition, there are new frameworks helping developers with cross-platform compatibility. For example, the Flutter project enables support for web, mobile, and desktop OS with one codebase.

- **Use git and GitHub.** As mentioned in Section 4.6, almost all of the 29 MI software projects used git, and the majority of them used GitHub. We found from the projects' websites and our interviews with developers that, some projects moved from other version control tools to git and GitHub. GitHub provides convenient repository and project management, and OSS projects tend to receive more attention and contributions on GitHub.

- **Web applications can also deliver high performance.** Web applications with backend servers may perform even better than native applications. If a team needs to support lower-end computers, it is good to use back-end servers for heavy computing tasks.

- **Backend servers can have low costs.** Serverless solutions from major cloud service providers may be worth exploring. Serverless still uses a server, but the team is only charged when they use it. The solution is event-driven, and costs the team by the number of requests it processes. Thus, serverless can be very cost-effective for less intensively used functions.

- **Web transmission may diminish security.** Transferring sensitive data online can be a problem for projects requiring high security. Regulations for some MI applications may forbid doing web transmissions. In this case, a web application with a backend may not be an option.

- **Maintain good documentation.** No matter what tech stack a team uses, a well-maintained project plan, developer's manual, and API documentation generally help team members to contribute more and make fewer mistakes.

12.4. Recommendations on Enriching the Testing Datasets

As described in Section 9.1, it is difficult for software development teams to access real-world medical imaging datasets. This problem restricts their capability and flexibility for testing. We provide some suggestions as follows:

- **Build and maintain good connections to datasets.** A team can build connections with professionals working in the medical domain, who may have access to private datasets and can perform tests for the team. If a team has such professionals as internal members, the process can be simplified.

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- **Collect and maintain datasets over time.** A team may face problems caused by various unique inputs over the years of software development. This data should be collected and maintained over time to form a good, comprehensive, dataset for testing.

- **Search for open data sources.** In general, there are many open MI datasets. For instance, there are Chest X-ray Datasets by National Institute of Health (Wang et al., 2017), Cancer Imaging Archive (Prior et al., 2017), and MedPix by National Library of Medicine (Smirniotopoulos, 2014). A team developing MI software should be able to find more open datasets according to their needs.

- **Create sample data for testing.** If a team can access tools creating sample data, they may also self-build datasets for testing. For example, an MI software development team can use an MRI scanner to create images of objects, animals, and volunteers. The team can build the images based on specific testing requirements.

- **Remove privacy from sensitive data.** For data with sensitive information, a team can ask the data owner to remove such information or add noise to protect privacy. One example is using de-identified copies of medical images for testing.

- **Establish community collaboration in the domain.** During our interviews with developers in the MI domain, we heard many stories of asking for supports from other professionals or equipment manufacturers. However, we believe that broader collaboration between development teams can address this problem better. Some datasets are too sensitive to share, but if the community has some kind of "group discussion", teams can better express their needs, and professionals can better offer voluntary support for testing. Ultimately, the community can establish a nonprofit organization as a third-party, which maintains large datasets, tests OSS in the domain, and protects privacy.

13. Conclusions

We analyzed the state of the practice for the MI domain with the goal of understanding current practice, answering our six research questions (Section 1.1) and providing recommendations for current and future projects. Our methods in Section 3 form a general process to evaluate domain-specific software, that we apply to the specific domain of MI software. We identified 48 MI software candidates, then, with the help of the Domain Expert selected 29 of them to our final list. Section 4 lists our measurements to nine software qualities for the 29 projects, and Section 9 contains our interviews with eight of the 29 teams, discussing their development process and five software qualities. We answered our six research questions in Section 10. In addition, Section 12 presents our recommendations on SC software development.

13.1. Key Findings

With the measurement results in Section 4, we summarized the current status of MI software development. We ranked the 29 software projects in nine qualities. Based on the grading scores *3D Slicer*, *ImageJ*, and *OHIF Viewer* are the top three software packages.

The interview results in Section 9 show some merits, drawbacks, and pain points within the development process. The three primary categories of pain points are:

- the lack of fundings and time;

- the difficulty to balance between four factors: cross-platform compatibility, convenience to development & maintenance, performance, and security;

- the lack of access to real-world datasets for testing.

We summarized the solutions from the developers to address these problems, including developing a web-based approach with backend servers and maintaining better documentation. We also collected the status of documentation. We found that for all 8 interviewed teams that documentation is felt to be vital to a project, with the most popular form of documentation being forum discussions and videos. With respect to project management almost all teams used

GitHub and pull requests to manage contributions. Very few teams used a specific development model. It appears that the development process is more ad hoc than planned for the majority of projects.

Our answers to the research questions (Section 10) are based on the above findings. We identified the existing artifacts, tools, principles, processes, and methodologies in the 29 projects. By comparisons with the implied popularity of existing projects we found: 1) four of the top five software projects in our ranking were also among the top five ones receiving the most GitHub stars per year (Table 6); 2) three of the top four in our ranking were among the top four provided by the domain experts.

Section 12 presents our recommendations on improving software qualities and easing pain points during development. Some highlighted recommendations are as follows:

- adopting test-driven development with unit tests, integration tests, and nightly tests;

- maintaining good documentation (e.g., installation instructions, requirements specifications, theory manuals, getting started tutorials, user manuals, project plan, developer's manual, API documentation, requirements on coding standards, development process, project status, development environment, and release notes);

- using CI/CD;

- using git and GitHub;

- modular approach with the design principle proposed by Parnas et al. (2000);

- considering newer technologies (e.g. web application and serverless solution);

- various ways of enriching the testing datasets, such as using existing open data sources and establishing greater community collaboration in the MI domain (Section 12.4).

13.2. Future Works

With learnings from this project, we summarized recommendations for the future state of the practice assessments:

- we can make the surface measurements less shallow. For example:

  - surface reliability: our current measurement relies on the processes of installation and getting started tutorials. However, not all software needs installation or has a getting started tutorial. We can design a list of operation steps, perform the same operations with each software, and record any errors.

  - surface robustness: we used damaged images as inputs for this measuring MI software. This process is similar to fuzz testing (Wikipedia contributors, 2021b), which is one type of fault injection (Wikipedia contributors, 2021a). We may adopt more fault injection methods, and identify tools and libraries to automate this process.

  - surface usability: we can design usability tests and test all software projects with end-users. The end-users can be volunteers and domain experts.

  - surface understandability: our current method does not require understanding the source code. As software engineers, perhaps we can select a small module of each project, read the source code and documentation, try to understand the logic, and score the ease of the process. Ideas for getting started are available in Smith et al. (2021).

  - measure modifiability as part of the measurement of maintainability. An experiment could be conducted asking participants to make modifications, observing the study subjects during the modifications, testing the resulting software and surveying the participants (Smith et al., 2021).

- we can further automate the measurements on the grading template. For example, with automation scripts and the GitHub API, we may save significant time on retrieving the GitHub metrics through a GitHub Metric Collector. This Collector can take GitHub repository links as input, automatically collect metrics from the GitHub API, and record the results.

- the rubric for the grading standard can be made more explicit.

- we can improve some interview questions. Some examples are:

  - in Q14, "Do you think improving this process can tackle the current problem?" is a yes-or-no question, which is not informative enough. As mentioned in Section 9.3, most interviewees ignored it. We can change it to "By improving this process, what current problems can be tackled?";

  - in Q16, we can ask for more details about the modular approach, such as "What principles did you use to divide code into modules? Can you describe an example of using your principles?";

  - Q17 and Q18 should respectively ask understandability to developers and usability to end-users, since there was confusion during the interviews as to which group was being discussed.

- we can better organize the interview questions. Since we use audio conversion tools to transcribe the answers, we should make the transcription easier to read. For example, we can order them together for questions about the five software qualities and compose a similar structure for each.

- we can mark the follow-up interview questions with keywords. For example, say "this is a follow-up question" every time asking one. Thus, we record this sentence in the transcription, and it will be much easier to distinguish the follow-up questions from the 20 designed questions.

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