

## **Conditional Offer**

Name: Soumyadeep Nandi  
Applicant ID: 77517268  
Date of Birth: 21/07/2001  
Address:  
Vill&Po-Mayapur  
West Bengal  
India

Leeds Beckett University - South Asia Office  
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Shopping Centre, Greater Kailash-II  
New Delhi-110048 INDIA

Telephone: +911141436580  
Email: SouthAsiaTeam@leedsbeckett.ac.uk

Date: 18/04/2024

Dear Soumyadeep,

I am pleased to make you a conditional offer of a place on the following course:

### **MSc Cyber Security FT 2024/25 Autumn Entry**

Start: 16/09/2024  
Study mode: Full Time  
Your entry point: Year 1 of Programme

Your course will start on the date noted above. Further details of your induction sessions will be made available through your Online Welcome account.

The conditions of acceptance are:

- Submission of degree certificate confirming second class or above achieved with all official transcripts.
- IELTS 6.5 with no skill below 5.5.
- Submission of detailed Statement of Purpose explaining why this course and why at Leeds Beckett University
- Submission of academic/professional reference letter. (On letterhead, dated, signed and stamped).
- Submission of Agent consent form.

It is very important that you inform us of your examination results in writing as soon as you receive them and in good time for us to finalise your admission before the course starts. Please send them direct to the email address above or upload them to the Applicant portal under the 'Your Decisions' section, within your Conditional offer, whether they meet our conditions or not. Full documentary evidence of all your qualifications will be required.

Once we have received satisfactory evidence that you have met the conditions of this offer we will be able to issue an unconditional offer of a place and if appropriate a Confirmation of Acceptance for Studies (CAS) notification for visa purposes. Please note the Terms and Conditions of our offer of a place as below.

The current fee rates for this course are set out below. At this stage your fee status has been judged to be Overseas. Please contact Admissions, +44 (0)113 812 9382, if you wish to query your fee status.

## **What happens next?**

### **Accepting this offer**

To accept this Conditional Offer of a place after reading the statements below and the attached Terms and Conditions, please log into the Application Portal.

### **Accepting this offer**

- I accept the University's conditional offer of a place
- I will inform the University of my examination results as soon as I receive them
- I intend to finance my studies purely out of personal or family resources, or I intend to secure a student loan. I undertake to pay the course fees in accordance with the University's Financial Regulations <https://www.leedsbeckett.ac.uk/student-information/money-advice/tuition-fees-and-payments/>
- I am aware that I am required to meet maintenance/living expenses myself, in addition to the course fees and additional financial requirements.

### **Deferring your offer of a place**

If you wish to defer your offer of a place, please contact us at:  
SouthAsiaTeam@leedsbeckett.ac.uk

### **Declining your offer of a place**

If you no longer wish to study on this course, please contact us at:  
SouthAsiaTeam@leedsbeckett.ac.uk

### **Find out what our students think**

We know you may have questions about studying at our university, what it is like to be an international student in the UK, which accommodation to choose, what the city of Leeds has to offer and much more. We are pleased to offer you the chance to connect directly with students through our 'Talk to a student' scheme – visit <http://www.leedsbeckett.ac.uk/talktoastudent/> and get our student's views about their experiences.

You may also wish to log on to our Virtual Open Day at <https://assets.leedsbeckett.ac.uk/virtualopenday/>

### **Tuition fees**

Course costs 2022/23: The information provided is accurate at the time of publication. All fees are reviewed annually. The current rates for the first year of your course are as follows. Fees may be subject to change. Additional costs may be applicable. Please check the fees section on our [online prospectus](#) for further information.

- Overseas rate - The tuition fee for the year for students entering in 2024/25 is £17500. The amount you will pay is fixed at this level for each year of your course.

The University's payment terms are detailed below. In addition to tuition fees, we recommend students to budget for at least £1023 per month to cover other costs, including accommodation and living expenses.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Joe Rossiter', located in the top left corner of the page.

**Joe Rossiter**

Director – International Recruitment & Partnerships

# **Leeds Beckett University**

## **Student Contract 2020/21**

### **IMPORTANT AND SURPRISING TERMS**

All of the clauses in this contract are relevant to your studies with Leeds Beckett University. However, we have highlighted below some specific important and /or surprising terms and conditions for your information.

1. You are required to pay your fees and charges applicable to your course when they are due. Students (which includes any individual who has accepted an offer of a place made by the University) will be notified of the tuition fees and any other costs they will be liable to pay at the earliest possible stage and in any event no later than the date the University makes an offer to them to study on a course. Assuming there are no breaks in your period of study, the tuition fees notified to you in your offer letter will remain unchanged for the duration of your course. Each year, the Board of Governors reviews the tuition fees for courses commencing in the following academic year. Where the tuition fees may or will rise in future years, this will be communicated at the earliest possible opportunity to applicants and students returning to courses after a period of suspension and will only commence from the beginning of an academic year. The University will only increase annual tuition fees in line with inflation, as calculated in line with the Retail Price Index and as approved by the Board of Governors and will be no more than a relevant government cap or limitation on such tuition fee increases. In the event you are a student returning to study after a period of suspension and are adversely affected by any increase in tuition fees, you have the option to terminate your contract with the University. For further information see clauses 12-15 and the Fee Schedule and Liability Policy listed in Schedule 1.
2. In the rare circumstances where the University is required to make a substantive change to a course, it will seek to minimise any impact of these changes where possible. If following a substantive change, you no longer wish to continue, you will have the right to cancel this Contract. For further information see clauses 22—32 and the [Student Protection Plan](#)
3. Clauses 50, and 54-56 of this Contract allow the University to exclude or limit their liability to you in specific circumstances.

We are closely monitoring developments and following official advice on the global COVID-19 outbreak. However, its impact on the studies and experience of new and continuing students for the academic year 2020/2021 is currently unclear. This impact may change during the academic year due to the COVID-19 pandemic and include the need for social distancing measures, flexible, blended and remote delivery and where necessary closure of campuses should a further lockdown be necessary. We will provide general updates to our University community here: <https://www.leedsbeckett.ac.uk/covid-19/> and more specific updates will be provided by Schools. You may find it helpful to refer to the Office for Students guidance and FAQs for students (<https://www.officeforstudents.org.uk/for-students/student-guide-to-coronavirus/>) and the Office of Independent Adjudicators FAQs (<https://www.oiahe.org.uk/students/coronavirus-faq-for-students/>).

### **Interpretation**

1. In this Contract the following terms shall have the following meanings:

**“Applicant”** means an individual who is holding an offer from the University for a taught course, programme of study or research based award.

**“Cancellation Period”** means the cancellation periods referred to in clauses 8 and 9.

**"Contract"** means this document together with the Relevant Documents (which has the meaning given below) including the Regulations which are issued by the University from time to time (an archive of the Contract for previous years can be found [here](#)

**"Research Student"** means an individual who is registered with the University for the purposes of a research-based award.

**"Relevant Documents"** means the documents listed in Schedule 1 (or any of them) which form part of this Contract.

**"Student" or "you"** means a Research Student, Taught Student or an Applicant.

**"Taught Student"** means an individual who has accepted an offer from the University and is registered with the University for a taught course or programme of study.

**"University"** means Leeds Beckett University.

## **The Contract**

2. The terms contained within this document together with the Relevant Documents referred to in Schedule 1 will govern the relationship between the University and you. By accepting an offer to study at the University and by completing the process of registration and enrolment, you agree to abide by the terms of the Contract. Any references to the 'General Regulations' in documents elsewhere should be taken to refer to this Contract.
3. For the purpose of this Contract, "registration" is the process by which an individual first enters a course or programme of study, and "enrolment" is an annual process by which a) Taught Students choose a 'selection' of modules within that course and confirm their attendance in that academic year, and b) Research Students confirm their attendance in that academic year following confirmation of sufficient progress at a progression meeting.
4. Students receiving tuition or educational services from the University (including apprenticeships) and also another institution under a collaborative agreement with the University are bound by these terms, together with any regulations or similar of the 'delivering institution' which may apply from time to time. Where the terms of this Contract and those of the delivering institution are in conflict then precedence shall be determined by reference to the individual collaboration agreement between the University and the other institution and to the associated documents which govern the collaboration.
5. Nothing within this Contract shall be construed as annulling or amending the University's Instrument and Articles of Government.
6. The terms of this document will take effect from your acceptance of any offer to study at the University. Changes to the Contract thereafter and for subsequent academic years will be drawn to your attention through the initial registration and annual enrolment processes (an archive of the Contract for previous years can be found [here](#))
7. If you wish to contact the University about this Contract, you should contact Legal by email to [legal@leedsbeckett.ac.uk](mailto:legal@leedsbeckett.ac.uk)

## **Your Right of Cancellation**

8. You are entitled to cancel the Contract within fourteen days of the date of accepting a place to study at the University. To do so you must, within the relevant 14-day period, inform the University of your intention to cancel the Contract. A cancellation form is available for this purpose, which you will find [here](#) (although you are not obliged to use this form). Where you have cancelled the Contract in accordance with this clause you will be entitled to a full refund of fees paid to that point although you should seek advice from Student Services or the Student Union Advice Service as to the implications for any funding via the Student Loans Company or other bodies.
9. In each year of your course you are also entitled to withdraw within fourteen days from the date that teaching begins on your course. To do so you must, within the relevant 14-day period, inform the

University of your intention to withdraw. Taught Students should contact their School office. Research Students should contact the Graduate School. A cancellation form is available for this purpose, which you will find [here](#). Completed forms should be submitted before the relevant 14-day period expires. Where you have withdrawn in accordance with this clause you will be entitled to a full refund of fees paid to that point although you should seek advice from Student Services or the Student Union Advice Service as to the implications for any funding via the Student Loans Company or other bodies.

10. If you wish to withdraw after this period, you must do so in writing to the University, by completing the withdrawal process outlined at [Withdrawal Policy and Procedures](#). Whether any refund is due to you, and the amount of any refund, will be dependent on the nature of your course and the date of your withdrawal. Please refer to the [Withdrawal Policy and Procedures](#) for further information on this.

### **The University's Obligations**

11. The contents of this Contract, which includes the Relevant Documents, which may be accessed via the hyperlinks listed at Schedule 1, set out how the University will provide to you any teaching, examination, assessment and other 'educational services' for which you are registered and enrolled and the University will take reasonable care and skill to provide these educational services in accordance with the terms of this Contract.

### **Your Obligations and Fees**

12. As a Student, you must fulfil all of the academic, professional, statutory, regulatory or apprenticeship requirements of the course or programme of study on which you are enrolled. For Taught Students, this includes participating in lectures and tutorials, submitting coursework and assignments on time, attending examinations and preparing adequately for, and participating fully in activities related to the course including, but not limited to, those activities taking place outside of the University, such as placements and field trips. Research Students must meet a supervisory team, complete progression assessments and examinations and other milestones, in each case to an agreed timescale.
13. You agree to abide by the University's policies and procedures, in particular the Relevant Documents which may be accessed via the hyperlinks set out in Schedule 1 together with any other policy, procedure or specific course requirements which apply to you.
14. You agree to pay the fees and charges applicable to your course when they are due. Please refer to the clause 3 of the Fee Schedule and Liability Policy for further details, including the circumstances when fees may increase or decrease, which can be accessed [here](#) and forms part of this Contract.
15. You must be aware of the University's Regulations and Policies on Student behaviour and conduct, in particular the Student Code of Behaviour, a link to which can be found in Schedule 1. The University can impose penalties if you do not follow these requirements, and in serious cases the University can suspend or expel you from the University. The Student Code of Behaviour also applies to Applicants, but any failure by an Applicant to comply with the Student Code of Behaviour prior to enrolment may result in withdrawal of an offer (rather than a disciplinary process).

### **Intellectual property**

16. Where you are a Taught Student or a self-funded Research Student and generate intellectual property rights as part of your taught course or programme of study you will (subject to certain exceptions) have sole ownership of those rights. If you are a Research Student who receives funding from the University, or are employed by the University, you will be required to assign ownership of any intellectual property rights generated as part of your research based award to the University. Please see the University's Intellectual Property Policy which you will find [here](#) for further details of the definition of intellectual property, the policy and exceptions.

## General

17. The University will hold and process (including in some instances sharing with third parties) your personal data including any special category personal data in compliance with the requirements of the Data Protection Act 2018 and the General Data Protection Regulation and in accordance with the terms set out in the Student Privacy Notice. A copy of the Student Privacy Notice may be found [here](#). The University will notify you of any proposed changes to the Student Privacy Notice.
18. This Contract is only enforceable by the parties to it, i.e. the Student (or in the case of Students that are under 18 years old, their legal guardians) and the University, and no other person or third party shall have any rights under this Contract.
19. If any part of the Contract becomes illegal, invalid or inapplicable, then all other parts of the Contract shall remain in force.
20. Failure of either party to enforce any part of the Contract shall not be treated as a waiver of its right to later enforce that part or any other part of the Contract.
21. Disputes under this Contract shall be governed by the laws of, and subject to the jurisdiction of, the courts of England and Wales, with the exception of debtors who reside in Scotland where debt recovery shall be through the Sherriff's Court in Scotland.

## Changes to the course

22. The University makes every effort to advertise courses accurately, at a level of detail which is useful to inform your choice. Prospectus will be accurate at the time of publication and any changes to the printed prospectus will be made to the online version and you are therefore strongly advised to check the online prospectus immediately prior to accepting an offer.
23. Minor changes may be made to educational services where they are unlikely to negatively impact students.
24. While the University will endeavour to keep any changes to courses to a minimum, it is sometimes necessary to make more substantive changes to courses due to legitimate staffing, financial, legal, public health and safety, regulatory or academic reasons. In most instances such changes will be in the student interest and will not be detrimental. In the rare cases when substantive changes are to be made which have the potential to be detrimental to you, the following provisions 25-32 will be followed.
25. Examples of substantive changes include the events set out in the Student Protection Plan which can be accessed [here](#), for example discontinuance of a course or material components of a course, one or more locations at which the University delivers courses are no longer available, or the University is no longer able to recruit or teach a particular type of student. The Student Protection Plan will only be triggered by the University if such events may have an impact on your continuation of study. If it is triggered, students likely to be affected will be contacted to consider the measures planned to mitigate the impact on the continuation and quality of study. Discontinuance of courses or modes of study is usually dealt with by teaching out the course or mode of study.
26. There may also be circumstances where substantive changes may be necessary and unavoidable due to circumstances outside of the University's control, but where the Student Protection Plan is not triggered as the event does not have an impact on your ability to continue and complete your studies. For example, changes may be necessary to meet the requirements of an accrediting, government or regulatory body, legislative change, or an unexpected change of funding from a government, funding council or other public body ("Changes of Necessity").
27. The impact of COVID-19 on the studies and experience of new and continuing students for the academic year 2020/2021 is currently unclear and may necessitate changes including, but not limited to:



- a. Teaching and support staff having to work remotely;
  - b. Content of teaching changing, delivery being delayed, being delivered remotely or by another means, changes to the teaching and learning hours, or not being delivered at all;
  - c. The number of optional modules being restricted;
  - d. Methods of assessment changing, being postponed, or assessed remotely;
  - e. Anticipated numbers of students on courses changing; and
  - f. The application of revised regulations and policies.
28. Wherever possible the University will put measures in place to ensure the continued delivery of your educational experience and will minimise any impact on your study and ensure you experience no academic detriment as a result of any restrictions imposed on our campus operations. If you consider that you have been disadvantaged as a result of the actions taken by the University during the pandemic, you can raise your concerns using the [Covid-19 complaint form](#)
29. Where the University makes a substantive change to a course before it commences, it will at the earliest opportunity inform Applicants by email, of the changes and the reason for the changes. If the Applicant does not wish to accept the substantive change to the course, the University will do all it reasonably can to provide a suitable replacement programme. The Applicant may withdraw their application in which case this Contract will be cancelled and there will be no liability for fees.
30. Where the University wishes to make a substantive change to a course after it has commenced, and the change is other than a Change of Necessity, it will at the earliest opportunity inform and consult with affected Students on the changes. Further details of the consultation process can be found in the [University's Academic Regulations](#) (see in particular Sections 12 and 13) and the [Student Consultation Framework](#). Where the University is required to make a substantive change to course which is a Change of Necessity, the University will at the earliest opportunity inform affected Students of the changes. Where a substantive change is made, the University will do all it reasonably can to minimise disruption to Students and / or provide a suitable replacement programme (if applicable). Where the substantive change has a negative impact and the Student wishes to cancel the Contract, the process referenced in clauses 8 and 9 will apply and an appropriate refund of tuition fees will be made.
31. If you are unhappy with changes that the University makes to a course, before or after it commences, you will also have the opportunity to invoke the Student Complaints Procedure. Further details are provided in clause 56 below. Nothing in clauses 29 and 30 affect your rights as a consumer.
32. Where you re-enrol following an approved break in studies, the terms of your contract are the terms (including any course information) prevailing at the time of re-enrolment. For example this could occur when a student who has had to suspend or defer study for a year or two due to illness, maternity/paternity leave and students who have been referred and have to re-take a year. Such breaks in studies may mean students study revised modules or courses, or even awards.

### **Changes to the Contract**

33. The University may, from time to time, need to make changes to this Contract, including any of the Relevant Documents listed at Schedule 1. This may be by way of the issue of regulations that apply to the school or course or award in which you receive tuition or supervision, and procedures, policies and rules that may from time-to-time be approved by the Board of Governors, the Academic Board and/or the Vice Chancellor, in order to assist in the proper delivery of education. Changes will normally take effect at the start of the next academic year, but it may sometimes be necessary to bring the changes into effect during the course of an academic year, when it is necessary to comply with the law or professional, statutory or regulatory bodies. In such cases, the University will place a copy of the revised Contract or documents on the University website (<http://www.leedsbeckett.ac.uk/public-information/student-regulations/>) and will communicate the changes to you by email or through the Student Portal where the changes may have a material



detrimental impact to you. Where the changes have a material impact on the Student, you will have the right to terminate this Contract. An archive of the Contract for previous years can be found [here](#)

### **Notification of relevant information**

34. You shall disclose to the University full and accurate academic and personal information as required for applications for admission, registration and enrolment purposes.
35. You shall inform the University if there is any change to the academic or personal information that you provided during the admission, registration or enrolment processes as soon as is reasonably practicable.
36. If, during the admission process or subsequent to registration or enrolment, the University discovers that you have withheld, or provided inaccurate, material academic and/or personal information, you shall be treated by the University as having acted in bad faith. As a consequence, the University may terminate your application or your Contract pursuant to the [Admissions Policy](#).
37. The University believes that everyone with the potential and ambition to benefit from higher education should have the opportunity to do so, regardless of background. This includes for those with criminal convictions. The University equally recognises its duty of care in respect of all stakeholders, including external persons who may come into contact with students in the course of their studies. The University will therefore require you to declare relevant unspent or spent criminal convictions after acceptance of an offer, to assess your eligibility for a professionally regulated course, to ensure that the appropriate guidance and support can be offered and to assess whether your enrolment at the University is compatible with the University's safeguarding responsibilities. Please refer to the Criminal Conviction Disclosure Policy for further information on when this may apply, and the procedure followed when considering any disclosure. A link is included in Schedule 1.
38. Where indicated in the prospectus or on our website, certain programmes of study may involve regulated activity, and as such applicants will be required to undertake an Enhanced DBS check. This is usually an entry condition to be completed before starting the course, but may be undertaken part way through a course dependent on optional module choices. Please refer to your course or programme of study details for further information as to whether this applies to you.
39. Where criminal convictions are disclosed, the University shall decide if any criminal convictions you have disclosed are incompatible with study at the University or your participation in a particular part of a course. After consideration in accordance with the policy, you will be informed of the outcome, which may be to permit the offer to stand, to apply additional provisos which must be complied with and will be monitored, to allow the offer to stand but that you will not be permitted to register for the relevant profession upon completion of the course, consideration to finding a suitable alternative course or to withdraw the offer. You will be informed of this decision prior to registration of your course, or where applicable the commencement of the relevant module. Providers of student accommodation (including the University) may also require you to disclose criminal convictions when applying for accommodation.
40. If you are under a duty to disclose any criminal convictions because of your chosen programme of study, you shall inform the University within fourteen days, if after completing your application for admission or when you are a student of the University, you are charged with or convicted of any relevant criminal offence or if there are any circumstances which may affect your suitability for your course of study.
41. Failure to comply with a disclosure requirement shall be treated as an act of bad faith and may result in the University rejecting your application, or taking disciplinary action, or taking action in relation to your fitness to practise.

42. You must notify the University (using the systems that are in place) of your home address and local address (if different), and any subsequent changes to these.
43. You must notify the University if you change your name and would like this change to be reflected in the University's records and documents including award certificates by submitting such a request in writing, together with any official supporting documents, to the Registration Team ([registration@leedsbeckett.ac.uk](mailto:registration@leedsbeckett.ac.uk)). Post award changes to your name will not generally be permitted other than in exceptional circumstances (such as witness protection) to be considered on a case by case basis. Our [Supporting Trans Students guidance](#) sets out the University's policy for trans students wishing to change their name.

### **Absence or Student-Led Withdrawal from the University**

44. Taught Students are expected to attend all timetable teaching sessions on their course, attend all scheduled assessments and undertake independent learning in support of their studies, as guided and advised by their tutors. You may be required to provide evidence of the reasons for your absence, and, in returning to the University, of your fitness to do so.
45. If you are absent through ill-health immediately prior to, or on the day of, an examination or other assessment and wish for this to be taken into account by the relevant Exam Board, you must follow the relevant processes for mitigation for your course or programme of study as set out in the University's [Academic Regulations](#) and in the relevant [course handbook](#).
46. If you are an 'overseas' student for visa purposes, then in addition you must also comply with any requirements of the government of the UK Visa and Immigration Service (UKVI) and additional requirements of the University as a registered sponsor. If there is a conflict between the terms of this Contract and the requirements of the UKVI, then the requirements of the UKVI will take precedence.
47. If you wish to suspend your studies for a finite period, for any reason, or wish to withdraw permanently then you must do so in writing and submit it to your School office or the Graduate School. Your withdrawal will be counted as taking place on the day of receipt of your written notification of this. For further information as to how this might affect your financial liability to the University you should refer to the Fee Schedule and Liability Policy as shown in Schedule 1 or seek advice available from Student Services or the Student Union Advice Service. For example, suspension of studies may necessitate the re-taking of an entire year, impact on progression, some courses or student visas may require completion within a specified number of years completed.

### **Termination or suspension of your registration by the University**

48. The University may cancel your registration, either temporarily or permanently, under the following circumstances:
  - a. For academic reasons, under the provisions of the Academic Regulations (please refer to Schedule 1 for detail);
  - b. For unsatisfactory levels of attendance, under the provisions of the Attendance Policy (please refer to Schedule 1 for detail);
  - c. Through a failure to re-enrol at the start of an academic year (unless you have notified us of your intention to take a period of temporary absence);
  - d. For disciplinary reasons or failure to comply with the terms of this Contract, including, but not restricted to, unfair academic practice, the provision of inaccurate information relating to academic records, personal details, criminal convictions, grounds of misconduct or fitness to practise;
  - e. Under the provisions of the Fitness to Study Policy or Fitness to Practise Policy, where there are serious or persistent concerns relating to a student's health, safety and wellbeing or that of others;

- f. If you inform the Student Loans Company of your withdrawal, even if you have not informed the University;
  - g. For the non-payment of fees under the terms of this Contract.
49. Where your registration is cancelled for any reason set out in clause 48, this Contract will be deemed to be terminated, but you will still be liable for any outstanding fees accrued up to and including the date of that cancellation. For details as to what proportion of fees are accrued by what point in the course, please refer to the [Fee Schedule and Liability Policy](#). If you are in University accommodation, you should refer to your tenancy agreement as to the consequences of your registration being cancelled.
50. The University may suspend your registration where you are found to be unfit to study (for example through reasons of ill health) or where you choose to take a temporary period of withdrawal and notify the University accordingly. In all cases, this will be in accordance with processes approved for the purpose. In such cases, your Contract will be deemed to remain in force unless or until you cancel the Contract in accordance with clause 8 or clause 9 above or the University cancels it in accordance with clause 48.

### **Our liability to each other**

51. You are liable for any debts incurred in relation to the delivery of educational services to you under this Contract and your attendance on any course or programme of study delivered by the University. You are also liable for losses, and the repair of any damage or defacements, which are negligently or wilfully caused by you to the property of the University, or any property which is on the University's premises, or which is owned by or on the premises of the University's partners.
52. Neither party shall be liable to the other for any loss arising from matters outside of the party's control which could not have been prevented even if the party had taken reasonable care. This includes (but is not limited to), strikes or other industrial action (at third parties only) staff illness, severe weather, fire, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not), natural disaster, any law, action or restrictions imposed by government or public authorities, epidemic or pandemic of disease, or failure of public utilities or transport systems. Notwithstanding this clause, the University will take all reasonable steps to avoid the occurrence of such events and to mitigate their effect.
53. Nothing in this Contract (including this clause) shall limit or in any way restrict any liability of the University:
- a. For death or personal injury caused by the University's negligence or the negligence of the University's officers, employees, agents or contractors;
  - b. For fraud or fraudulent misrepresentation;
  - c. For defective products under the Consumer Protection Act 1997;
  - d. For unlawful discrimination, victimisation or harassment arising under the Equality Act 2010;
  - e. Arising under the Protection from Harassment Act 1997.
54. Nothing in this Contract shall exclude the University's liability under s.57 of the Consumer Rights Act 2015. However, the University's liability to you is restricted as explained at clauses 55 and 563 below.
55. Subject to clauses 52 and 53 above, if the University (including its officers, employees or agents) is in breach of any of its obligations under or in connection with this Contract whether arising in contract, tort, negligence, breach of statutory duty or in any other way, the University's liability shall not exceed the total tuition fees paid by the Student at the time of that breach.
56. The University accepts no liability for the loss or damage to personal property unless that loss or damage occurs due to the University's negligence or failure to act with reasonable care or skill.

**If you have a concern**

57. If you have a complaint about the University, then you should use the Student Complaints Procedure which is referred to in Schedule 1 and which is designed to resolve complaints as promptly and fairly as possible. If, having followed that Procedure to completion, you are still unsatisfied, in many circumstances you have the right to refer your complaint to the Office of the Independent Adjudicator for Higher Education.
58. If you have other concerns, such as with your ability to continue on the course or programme of study for academic or personal reasons, you are strongly advised to contact Student Services, your School office, or the Graduate School at the earliest possible opportunity.

Approved by Caroline Thomas, University Secretary  
June 2020

## **Schedule 1 – Relevant Documents**

(Those marked “\*” apply to those students on particular courses, as set out in the prospectus.)

### Academic

1. [Academic Regulations](#)
2. [Taught Course Handbooks](#)
3. [Student Attendance Policy](#)
4. [Mitigation and Extenuating Circumstances](#)
5. [Student Withdrawal Policy and Procedure](#)
6. [Student Protection Plan](#)
7. [Student Transfer Plan](#)
8. [Fitness to Practice Policy and Procedure\\*](#)
9. [Research Student Handbook](#)
10. [Research Ethics Policy](#)
11. [Research Ethics Procedures](#)
12. [Research Integrity: Policy and Procedures for Investigating Allegations of Misconduct in Research](#)

### Financial

15. [Fee Schedule and Liability Policy](#)
16. [Contract Cancellation Form](#)

### Student Wellbeing

18. [Safety, Health and Wellbeing Policy](#)
19. [Equality and Diversity Policy](#)
20. [Dignity at Work and Study Policy](#)
21. [Criminal Conviction and Disclosure Policy](#)
22. [Policy on Safeguarding Vulnerable Groups](#)
23. [Fitness to Study Policy and Procedure](#)
24. [Smoking Policy](#)

### Student Behaviour and Conduct

29. [Code of Practice on Freedom of Speech and Expression](#)
30. [Student Code of Behaviour](#)
31. [Social Media Policy for Students](#)

### Complaints to the University

34. [Student Complaints Procedure](#)
35. [Whistleblowing Procedure](#)

### Student Information

36. [Student Privacy Notice](#)
37. [Data Protection Policy](#)
38. [Intellectual Property Policy](#)