

# Michael Swan

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## Education

### UNIVERSITY OF CONNECTICUT

Bachelor of Science in Computer Science, Software Development. GPA: 3.73 (Spring 2023)

Dean's List: Fall 2021, Spring 2023

Alpha Lambda Delta Honor Society

Storrs, CT

May 2025

### SUFFIELD HIGH SCHOOL

GPA: 3.71

Suffield, CT

June 2021

## Relevant Coursework

Introduction to Computing for Engineers

Calculus I, II, & Multivariable

Introduction to Principles of Programming

Introduction to Discrete Systems

Data Structures & Object-Oriented Design

Introduction to Computer Architecture

Algorithms and Complexity

Systems Programming

## Technical Skills

Python | C | Java | Scheme

## Work Experience

### SWAN'S KICKS

Founder

Suffield, CT

September 2020 – Present

- Founded a clothing and shoes resale business generating over \$20,000 in sales since inception.
- Responsible for all aspects including merchandise selection, purchase, pricing, marketing, sales and shipping.
- Maintain detailed inventory and business records.
- Customer service emphasis was a key differentiator resulting in higher sales and lower return rates.

### MARSHALL'S

Merchandise Associate

Enfield, CT

June 2021 – November 2021

- Delivered exceptional customer service, resulting in increased loyalty and credit program participation.
- Maintained store cleanliness and organization, contributing to a seamless shopping experience.

### SIX FLAGS NEW ENGLAND

Front Gate Team Member

Agawam, MA

June 2019 – March 2020

- Managed 100+ daily season pass transactions, ensuring accuracy and timeliness.
- Enhanced guest experience through exceptional service and efficient ticket handling.