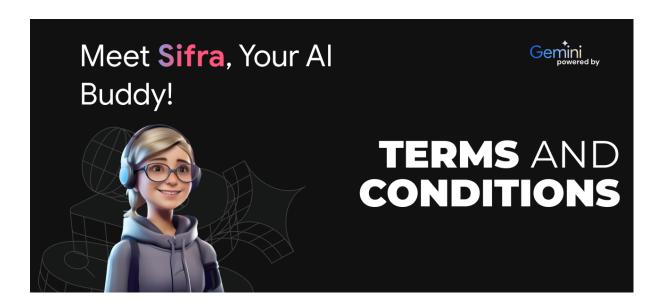
# **Sifra - Terms and Condition**



Last updated: 08th July 2024

Welcome to Sifra Al Assistant ("Sifra," "we," "our," or "us"). These Terms and Conditions ("Terms") govern your access to and use of our website <a href="https://sifra.swoyam.in">https://sifra.swoyam.in</a> (the "Site"), and any related services provided by Sifra (collectively, the "Services"). Please read these Terms carefully before using the Services.

By accessing or using the Services, you agree to be bound by these Terms. If you do not agree with these Terms, please do not use the Services.

#### 1. Acceptance of Terms

By using the Services, you affirm that you are at least 18 years old, or if you are under 18, you have obtained parental or guardian consent to use the Services. If you are using the Services on behalf of an entity, you represent and warrant that you have the authority to bind that entity to these Terms.

### 2. Changes to Terms

We may modify these Terms at any time. Any changes will be effective immediately upon posting on the Site. Your continued use of the Services after any such changes constitutes your acceptance of the new Terms. We encourage you to review these Terms periodically.

#### 3. Privacy Policy

Your use of the Services is also governed by our Privacy Policy, which describes how we collect, use, and disclose your personal information. The Privacy Policy can be found <u>here.</u>

#### 4. User Accounts

To access certain features of the Services, you may be required to create an account. You agree to provide accurate and complete information when creating your account and to update such information as necessary. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

#### 5. Use of Services

You agree to use the Services only for lawful purposes and in accordance with these Terms. You agree not to:

- Use the Services in any way that violates any applicable local, state, national, or international law or regulation.
- Use the Services for the purpose of exploiting, harming, or attempting to exploit or harm sifra or any other user in any way.
- Transmit, or procure the sending of, any advertising or promotional material without our prior written consent.
- Impersonate or attempt to impersonate Sifra, a Sifra employee, another user, or any other person or entity.
- Engage in any other conduct that restricts or inhibits anyone's use or enjoyment of the Services, or which, as determined by us, may harm Sifra or users of the Services.

# 6. Intellectual Property

The Services and their entire contents, features, and functionality (including but not limited to all information, software, text, displays, images, video, and audio, and the design, selection, and arrangement thereof) are owned by Sifra, its licensors, or other providers of such material and are protected by copyright, trademark, patent, trade secret, and other intellectual property or proprietary rights laws.

#### 7. User Content

If you submit or post content on the Site (including but not limited to text, photographs, graphics, or other material) ("User Content"), you grant Sifra a non-exclusive, royalty-free, worldwide, irrevocable, and sublicensable license to use, reproduce, modify, perform, display, distribute, and otherwise disclose to third parties any such material for any purpose.

### 8. Third-Party Links

The Services may contain links to third-party websites or resources. These links are provided for your convenience only. Sifra has no control over the contents of those sites or resources and accepts no responsibility for them or for any loss or damage that may arise from your use of them.

### 9. Disclaimers and Limitation of Liability

The Services are provided on an "AS IS" and "AS AVAILABLE" basis, without any warranties of any kind, either express or implied. Sifra does not warrant that the Services will be uninterrupted, error-free, or free of viruses or other harmful components.

In no event will Sifra, its affiliates, or their licensors, employees, agents, officers, or directors be liable for damages of any kind, under any legal theory, arising out of or in connection with your use, or inability to use, the Services, including any direct, indirect, incidental, special, consequential, or punitive damages, including but not limited to personal injury, pain and suffering, emotional distress, loss of revenue, loss of profits, loss of business, loss of data, and whether caused by tort (including negligence), breach of contract, or otherwise, even if foreseeable.

#### 10. Indemnification

You agree to defend, indemnify, and hold harmless Sifra, its affiliates, licensors, and service providers, and its and their respective officers, directors, employees, agents, licensors, suppliers, successors, and assigns from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising out of or relating to your violation of these Terms or your use of the Services, including, but not limited to, your User Content, any use of the Site's content, services,

and products other than as expressly authorized in these Terms, or your use of any information obtained from the Services.

#### 11. Termination

We may terminate or suspend your access to all or part of the Services, without notice, for any conduct that we, in our sole discretion, believe is in violation of any applicable law or is harmful to the interests of another user, a third party, or Sifra. Upon termination, your right to use the Services will immediately cease, and we may deactivate or delete your account and all related information.

### 12. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of India without regard to its conflict of law principles. You agree to submit to the exclusive jurisdiction of the courts located within India to resolve any legal matter arising from these Terms or the Services. Any disputes arising under these Terms or relating to the Services will be resolved through binding arbitration conducted by courts in India, and you consent to personal jurisdiction and venue in India.

### 13. Severability

If any provision of these Terms is found to be invalid or unenforceable by any court of competent jurisdiction, such invalidity or unenforceability will not affect the remaining provisions of these Terms, which will remain in full force and effect.

## 14. Entire Agreement

These Terms and our Privacy Policy constitute the sole and entire agreement between you and Sifra regarding the Services, and they supersede all prior and contemporaneous understandings, agreements, representations, and warranties, both written and oral, regarding the Services.

#### 15. Waiver

No waiver by Sifra of any term or condition set forth in these Terms will be deemed a further or continuing waiver of such term or condition or a waiver of any other term or condition, and any failure of Sifra to assert a right or provision under these Terms will not constitute a waiver of such right or provision.

# **16. Contact Information**

If you have any questions about these Terms, please contact us at:

• Email: me@swoyam.in

• **Phone:** +91-7608086659