

What it means to be a Mentor

Definition

What a Mentor is:

- Someone who believes in us (even when we don't)
- Someone who doesn't compete with us but takes pride in seeing us strive
- Someone who pays particular attention to our development and progress

"A Mentor is the person that has a sense of where you can go when you don't have the map yet" – Esther Perel

What a Mentor is not:

- The expert on all topics (nobody can know it all, but a Mentor can guide and point to the right sources of knowledge)
- The teacher (there can be some knowledge-sharing from them, but that's not the sole focus)
- The one responsible for their Mentee's learning (the Mentor is here to guide and facilitate the growth process, but the drive to learn and the work must be their responsibility)

Best Practices

1. Managing Expectations

For yourself:

• Embrace the productivity hit. Remember: the time you're investing in mentoring might slow down your day-to-day right now, but you're multiplying yourself on the long-term!

For them:

- Set expectations from the beginning on your relationship Mentor-Mentee, what you expect in levels of autonomy and proactivity, your touchpoints
- Tell them it's ok to not understand everything at first
- Set clear the order of magnitude when they should start understanding things (days vs weeks vs months)



2. Empower

- Create ownership from early-on, guide and point, but don't spoon feed them
- Trust them with tasks and allow them to fail (as long as they learn from it)
- Don't fix their issues or implement their work items, but point them to documentation / explain to them how to, and let them discover
- Ask them to comment / contribute on company guidelines
- Progressively push them outside of their comfort zone, encourage them to take on new challenges they'll learn from
- Pay attention to what they're great at and build on these strengths

3. Support

- Have regular 1-1s to check-in on progress, blockers and motivation levels
- You're not their teacher: you don't have all the answers, but you should be able to point to whoever does. Help when you can, and bring in someone else when you can't
- Make sure they get a "feel" of your vision for their development and celebrate milestones together
- Mentoring someone creates a long-lasting link, make sure it's the good kind for the sake of the both of you

4. Learn in the process

- Share your mentoring struggles, learnings, and tips with other mentors you're not on your own in this
- Reach out to your personal mentor when you feel stuck in your own progression
- Ask for feedback on their experience as Mentee