

Question: RQ2.3: I felt frustrated because I could not achieve my goals.

RQ2.3 Reason, Goals/Dissatisfaction						
Pain Point	Strongly disagree (SD)	Disagree (D)	Neither agree nor disagree (NAND)	Agree (A)	Strongly agree (SA)	Total
Improper Requirement	1	6	9	18	4	38
Resistance to Modeling	0	3	5	17	3	28
Expensive Requirement	1	0	4	11	2	18
Effortful Negotiation	4	6	6	9	7	32
Effortful Verbalization	4	4	3	7	2	20
Inadequate Explanation	1	2	4	7	4	18
Unclear Conceptualization	1	6	4	1	0	12
Complexity Issues	2	3	6	11	1	23
Laborious Reuse	2	7	7	6	2	24
Tool Restrictions	1	1	4	8	4	18
Effortful Diagramming	3	2	4	7	1	17
Overlooked Documentation	1	1	3	6	4	15
Limited Verification	3	2	3	9	5	22
Unclear Approach	1	1	2	10	2	16
Disinterest in Use	1	2	0	6	1	10
Unclear Documentation	0	2	4	3	1	10

Pain Point	Strongly disagree (SD)	Disagree (D)	Neither agree nor disagree (NAND)	Agree (A)	Strongly agree (SA)	Total
Improper Requirement	2%	12%	18%	37%	8%	78%
Resistance to Modeling	0%	6%	10%	35%	6%	57%
Expensive Requirement	2%	0%	8%	22%	4%	37%
Effortful Negotiation	8%	12%	12%	18%	14%	65%
Effortful Verbalization	8%	8%	6%	14%	4%	41%
Inadequate Explanation	2%	4%	8%	14%	8%	37%
Unclear Conceptualization	2%	12%	8%	2%	0%	24%
Complexity Issues	4%	6%	12%	22%	2%	47%
Laborious Reuse	4%	14%	14%	12%	4%	49%
Tool Restrictions	2%	2%	8%	16%	8%	37%
Effortful Diagramming	6%	4%	8%	14%	2%	35%
Overlooked Documentation	2%	2%	6%	12%	8%	31%
Limited Verification	6%	4%	6%	18%	10%	45%
Unclear Approach	2%	2%	4%	20%	4%	33%
Disinterest in Use	2%	4%	0%	12%	2%	20%
Unclear Documentation	0%	4%	8%	6%	2%	20%

Pain Point	Strongly disagree (SD)	Disagree (D)	Neither agree nor disagree (NAND)	Agree (A)	Strongly agree (SA)	Total
Improper Requirement	3%	16%	24%	47%	11%	100%
Resistance to Modeling	0%	11%	18%	61%	11%	100%
Expensive Requirement	6%	0%	22%	61%	11%	100%
Effortful Negotiation	13%	19%	19%	28%	22%	100%
Effortful Verbalization	20%	20%	15%	35%	10%	100%
Inadequate Explanation	6%	11%	22%	39%	22%	100%
Unclear Conceptualization	8%	50%	33%	8%	0%	100%
Complexity Issues	9%	13%	26%	48%	4%	100%
Laborious Reuse	8%	29%	29%	25%	8%	100%
Tool Restrictions	6%	6%	22%	44%	22%	100%
Effortful Diagramming	18%	12%	24%	41%	6%	100%
Overlooked Documentation	7%	7%	20%	40%	27%	100%
Limited Verification	14%	9%	14%	41%	23%	100%
Unclear Approach	6%	6%	13%	63%	13%	100%
Disinterest in Use	10%	20%	0%	60%	10%	100%
Unclear Documentation	0%	20%	40%	30%	10%	100%

