## Nick Wall

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Southern Methodist University

Bachelor of Arts, Computer Science

- Artificial Intelligence and Machine Learning Specialization

Master of Science, Computer Science

- Artificial Intelligence and Machine Learning Specialization

Coursework:

Natural Language Processing, Machine Learning and Neural Networks, Data Structures,

Algorithms, Artificial Intelligence, Machine Learning in Python, Statistical Methods

### **EXPERIENCE**

#### IBM

Software Development Intern; Dallas, TX

May 2022 - August 2022

- Worked with research teams to develop solutions using custom state-of-the-art AI models for customers with use cases in knowledge extraction and natural language processing.
- Developed knowledge graph visualization and search software to enable faster iteration of knowledge extraction tools.
- Trained and optimized custom AI models for coreference resolution, named entity recognition, and relationship extraction.
- Created and curated datasets to improve AI model performance through detailed annotations and statistical insights.

Application Developer Intern; Dallas, TX

May 2021 – January 2022

- Developed event-driven microservice applications with Domain-Driven-Design patterns for financial services.
- Created intelligent applications with conversational AI to enhance customer workflows.
- Trained, optimized, and deployed. ASR AI models to handle low-quality phone calls in several languages. The developed models had performance comparable to the state-of-the-art.
- Deployed and maintained containerized applications on Kubernetes clusters.
- Guided a team of 10 less technical users and teammates in applying AI for Natural Language Processing use-cases through hands-on dataset construction, education on the theory of AI, and developing toy models.
- Built a real-time dashboard to monitor conversational AI applications, reducing monitoring latency by a factor of 10.
- Utilized IBM CPLEX to create linear optimization models for client applications.

# Award Solutions - Software Intern; Plano, TX

June 2018 - August 2018

- Provided BI analytics solutions for leadership by developing software and leveraging APIs.
- Developed scripts to expedite business workflows by removing more than 50 manual tasks.

### LEADERSHIP AND INVOLVEMENT

## **Computer Science Tutor**

September 2017 – January 2021

Tutored students struggling with AP computer science and related classwork in the Frisco-Plano Area

- Instructed students to improve their Data Structures and Algorithm skills in preparation for the AP exam.
- Helped inspire passion for programming by guiding students with exciting projects.

### **HONORS**

- SMU Distinguished Scholar
- SMU Discovery Scholar
- Advanced Placement Scholar

#### **ADDITIONAL INFORMATION**

**Skills:** Python, PyTorch, SQL, Typescript, Golang, C++, Machine Learning, Deep Learning, Data Science, Git, GCP/AWS **Work Eligibility:** Eligible to work in the U.S. with no restrictions