











#### **OCAN Consumer Self-Assessment**

# Welcome to this opportunity to speak with your own voice

This agency is using OCAN, which helps ensure that your views are a standard and formal part of your discussions with your health worker. It is comprised of 2 parts: your consumer self-assessment and the staff worker assessment questions. We invite you to use this self-assessment to start the conversation with your worker. Your worker will then complete the staff part of OCAN. You have the option to participate in both parts, which will also provide a good place for you to begin your discussions with your worker.

## Why we would like you to take this opportunity:

- You won't have to answer more questions every time you deal with another agency because one common set of questions will eventually be used by all agencies.
- Agencies can work with you to better find the right help the first time because it asks a broad set of questions to cover all your needs.
- You can fully discuss your needs. The answers you give will help you and your worker decide what services you will receive, and how to prioritize your goals.
- You can record your comments in every section, as well as your hopes, dreams and goals so that you and your worker can develop a plan to help you get there.

You decide how many of the questions you answer and the amount of time you need to complete it. You can decide whether or not you want some help, and choose this help from a number of options including your worker, family, friends, etc. You also have the option to answer some or all of the questions.

## Now will my answers be used?

Your answers to the questions in OCAN will be used to help you get the support you need. This information may only be used and shared with other agencies if you say "yes". You can say "no" to sharing information and you can change your mind later on. Saying "no" to sharing will not prevent you from receiving services and support.

- Information collected using the self-assessment belongs to you.
- > Sharing that information can be an essential part of getting the services you need.
- You decide how and when your information is used and shared with others.

## How do I give my consent?

The agency will provide a consent form with the OCAN. The consent is the place for you to show you want to use OCAN and how you want your answers to be used.

Name:						
Date	of Birth:					
Start	Date:	Completion Da	ite:			
<ul> <li>INSTRUCTIONS:</li> <li>When you have completed this assessment, your worker will have a conversation with you about your needs.</li> <li>Please let your worker know if you have completed a Common Assessment in the last six months.</li> <li>Please read the pamphlet provided on how your information will be used.</li> <li>Please ask about any questions you don't understand.</li> </ul>						
	Please ✓ tick one box in each row (2	24 in total) using	g the follo	owing ke	y:	
No N	eed = this area is not a serious problem for me at a					
Met N	Need = this area is not a serious problem for me be	cause of the he	lp I am g	iven		
Unm	et Need = this area remains a serious problem for r	ne despite any	help I an	n given		
			No Need	Met Need	Unmet Need	I don't want to answer
1.	Accommodation			$\Box$		
	What kind of place do you live in?				Ш	0
	Comments					
2.	Food Do you get enough to eat?					0
	Comments					
3.	Looking after the home					$\sim$
	Are you able to look after your home?		Ш	Ш		0
	Comments					
4.	Self-Care			П		
	Do you have problems keeping clean and tidy?					0
	Comments					
5.	Daytime activities					
	How do you spend your day?		Ш	Ш		0
	Comments					
6.	Physical Health					$\bigcirc$
	How well do you feel physically?					
	Comments					

No Need = this area is not a serious problem for me at all
Met Need = this area is not a serious problem for me because of the help I am given
Unmet Need = this area remains a serious problem for me despite any help I am given

		No Need	Met Need	Unmet Need	I don't want to answer
7.	Psychotic symptoms				
	Do you ever hear voices or have problems with your thoughts?		Ш	Ш	O
	Comments				
8.	Information on condition and treatment				
	Have you been given clear information about your medication?		Ш	Ш	O
	Comments				
9.	Psychological distress				
	Have you recently felt very sad or low?		Ш	Ш	
	Comments				
10.	Safety to self				
	Do you ever have thoughts of harming yourself?		Ш	Ш	O
	Comments				
11.	Safety to others				
	Do you think you could be a danger to other people's safety?		Ш	Ш	O
	Comments				
12.	Alcohol				
	Does drinking cause you any problems?		Ш	Ш	0
	Comments				
13.	Drugs				
	Do you take any drugs that aren't prescribed?		Ш	Ш	0
	Comments				
14.	Other Addictions				
	Do you have any other addictions – such as gambling?		Ш	Ш	O
	Comments				
15.	Company				
	Are you happy with your social life?				<u> </u>
	Comments				

No Need = this area is not a serious problem for me at all
Met Need = this area is not a serious problem for me because of the help I am given
Unmet Need = this area remains a serious problem for me despite any help I am given

		No Need	Met Need	Unmet Need	I don't want to answer
16.	Intimate relationships				
	Do you have a partner?	Ш	Ш		O
	Comments				
17.	Sexual expression				
	How is your sex life?				0
	Comments				
18.	Child Care				
	Do you have any children under 18?	Ш			0
	Comments				
19.	Other dependents	_	_	_	
	Do you have any dependents other than children under 18, such as an elderly parent or beloved pet?				O
	Comments				
20.	Basic education				
	Any difficulty in reading, writing or understanding English?	Ш			0
	Comments				
21.	Telephone				
	Do you know how to use a telephone?				0
	Comments				
22.	Transport				$\bigcirc$
	How do you find using the bus, streetcar or train?				0
	Comments				
23.	Money				
	How do you find budgeting your money?				O
	Comments				
24.	Benefits				
	Are you getting all the money you are entitled to?				O
	Comments				

Please write a few sentences to answer the following questions:
What are your hopes for the future?
What do you think you need in order to get there?
How do you view your mental health?
Is spirituality an important part of your life?
Is culture (heritage) an important part of your life?