Module 3

Commercial General Liability Insurance, Part II

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Module 3 Chapter 3

Learning Objectives

- □ Obj I Who is an Insured Provisions
- □ Obj II Limits of Insurance
- □ Obj III Conditions
- □ Obj IV Rating CGL Coverage
- □ Obj V ISO Claims-Made Provisions
- □ Obj VI Modifying the CGL Coverage Form
- □ Obj VII Unmanned Aircraft Endorsement
- □ Obj VIII Other General Liability Coverage

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Who is an Insured Provisions

Objective I

Named Insured and Related Parties

- □ The named insured may be a(n):
 - □ Individual, trust.
 - □ Partnership, joint venture.
 - □ Corporation, LLC.
- If the named insured is an individual, his or her spouse is also an insured.
 - Not covered for nonbusiness activities.

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Named Insured's Employees

- □ The named insured's employees and volunteer workers are also insureds, except for:
 - Injury to the named insured (or partners), or to a co-employee or other volunteer worker.
 - Injury arising out of the worker's providing or failing to provide healthcare services.
 - Property damage to property owned or in the care of named insured.

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Other Persons and Organizations

- □ Additional insureds:
 - Real estate managers real estate manager for the named insured is an insured.
 - Legal representatives if the named insured dies, any person with temporary custody of the insured's property is an insured.
 - Newly acquired organizations any new organization qualifies as a named insured.
 - □ Covered for 90 days.

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Unlisted Entity

- Coverage does not apply to the conduct of any partnership, joint venture, or LLC that is not shown as a named insured.
 - Such entities are covered only if they are specifically declared and named in the policy.
- A policy issued in the name of the corporation will not cover a former sole proprietor who is sued for injury arising when the business was a proprietorship.

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Practice

- □ Which one of the following losses would be covered under a Commercial General Liability (CGL) policy?
 - A. Sharon, an employee of Anderson Company, caused damage to the company car when she ran into a tree while driving the car to deliver goods to a customer.
 - B. Dave, a volunteer worker for Ultimate Food Bank, accidentally damaged a donor's car when the forklift Dave was operating ran into the car in the parking lot of Ultimate's warehouse.
 - C. Gabe, a nurse employed by Systemic Manufacturing Company, provides improper medical treatment to a guest visiting Systemic Manufacturing Company's office.
 - D. Sandra, an employee of JustWin Company, received seconddegree burns at work when another employee, Val, spilled coffee on Sandra's leg in the company's break room.

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Limits of Insurance

Objective II

Limits and Sublimits

- □ The dollar amounts of the CGL coverage form's limit are shown in the policy declarations.
 - General Aggregate Limit.
 - Personal and Advertising Injury Limit.
 - □ Each Occurrence Limit.
 - Damage to Premises Rented to You.
 - Medical Expense.
 - Products-Completed Operations Aggregate Limit.
 - □ Each Occurrence Limit.

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General Aggregate Limit

- The General Aggregate Limit is the most the insurer will pay for the sum of damages under Coverage A, B, and C.
 - Except for products-completed operations.
- □ The personal and advertising injury limit is the most the insurer will pay under Coverage B.
 - Damages arising out of personal and advertising injury to any one person or organization.

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General Aggregate Limit

- The Each Occurrence Limit is the most the insurer will pay for any one occurrence.
 - Including all damages under Coverage A and medical payments under Coverage C.
 - Defense costs do not apply to the each occurrence limit.
- □ Coverage A Each Occurrence sublimits:
 - Damage to premises rented to you limit.
 - □ Medical expense limit.

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Products Aggregate Limit

- □ The Products-Completed Operations Aggregate Limit is the most the insurer will pay under the products-completed operations hazard.
 - Bodily injury and property damage occurring away from premises and arising out of the named insured's product or work.
- □ If policy does not have a products-complete operations aggregate limit, the general aggregate limit applies.

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Practice

Aaron owns a manufacturing business in West Virginia. The business is insured by an unend Commercial General Liability policy (occurrence version). The policy has the following limits:

- General aggregate limit \$2,000,000
- Products-Completed Operations Aggregate Limit \$2,000,000
 Each Occurrence Limit \$1,000,000

- Personal and Advertising Injury Limit \$1,000,000
 Damage to the Premises Rented to You Limit \$100,000
- □ Medical Expense Limit \$5,000
- Deductible \$0

Aaron was found liable for the following liability losses during the policy period, each resulting from a separate occurrence.

a August – Personal Injury - \$800,000

- September Personal Injury \$900,000
 October Product Liability \$600,000
- November Product Liability \$300,000
 How much of the total loss will be paid by the insurer?
 - A. \$1,700,000.B. \$2,000,000.

 - C. \$2,300,000.
 - D. \$2,600,000.

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Conditions

Objective III

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Duties

- The insured must perform the duties required by the Duties in the Event of Occurrence, Offense, Claim or Suit condition.
 - Otherwise, the insurer may be relieved of its duty to defend and pay claims.
- When the insured becomes aware of an occurrence that may result in a claim, notice must be given to the insurer as soon as practicable.

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Duties

- When a claim is brought against any insured, the insured must:
 - Immediately record the details of the claim.
 - Immediately forward to the insurer copies of any legal papers received.
 - Authorize the insurer to obtain legal records.
 - Cooperate in the investigation or settlement.
- No insured may make voluntary payment, or incur any expense without the insurer's consent, other than first aid.

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Other Insurance

- The Other Insurance condition applies when insured has other insurance that also covers the claim.
 - $\mbox{\ \ } \square$ Coverages are classified as primary or excess.
 - If two policies are primary, liability is shared between the two policies.
- If the CGL policy is excess, the insurer generally has no obligation to provide defense coverage.

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Other Insurance

- □ CGL policy is excess if the other insurance is:
 - Fire, builders risk, installation risk, or similar coverage on the named insured's work.
 - □ Fire ins. on premises rented to the insured.
 - Aircraft, auto, or watercraft coverage.
 - Any primary insurance available covering liability for damages arising out of:
 - □ Premises or operations.
 - Products and completed operations.

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Other Insurance

- If two or more policies apply at the same level, the policy provides for two methods of sharing:
 - Contribution by equal shares each insurer pays an equal amount until the claim is fully paid or until one insurer exhausts its limit.
 - Contribution by limits each insurer pays that proportion of the claim that the insurer's limit bears to the total of all applicable insurance.

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Other Conditions

- □ Other CGL Conditions include:
 - Bankruptcy establishes that the bankruptcy of an insured will not relieve the insurer of any of its policy obligations.
 - Legal Action Against Us provides that no person can bring the insurer into any suit seeking damages from an insured.
 - Premium Audit condition requires the named insured to keep adequate records to permit correct calculation of the premium.

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Other Conditions

- □ Other CGL Conditions include:
 - Representations insured agrees statements in the declarations are accurate/complete.
 - Places a heavy burden on the named insureds to read the policy declarations.
 - Separation of Insureds the insurance provided by the policy applies separately to each person insured.

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Other Conditions

- □ Other CGL Conditions include:
 - Transfer of Rights of Recovery Against
 Others to Us when the insured has rights to recover a claim from a third party, it must transfer those rights to the insurer.
 - Subrogation provision.
 - When We Do Not Renew requires insurer to give written notice of non-renewal to the first named insured at least 30 days before the expiration date of the policy.

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Practice

- Which one of the following statements is correct regarding the conditions applicable to the Commercial General Liability (CGL) Coverage Form?
 - A. No insured may make voluntary payments without the insurer's consent, except for first aid expenses at the time of the occurrence.
 - B. Third-party claimants are required to include the insurer as a defendant in any suit seeking damages from the insured
 - C. The insured's bankruptcy relieves the insurer of its obligations under the policy.
 - D. Written notice must be provided to an insurer as soon as practicable after an insured becomes aware of an occurrence that may result in a claim.

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Practice

- □ Geraldo is an employee and salesman of Vitamins-R-Us. Vitamins-R-Us is covered under a Commercial General Liability (CGL) Coverage Form, and Geraldo is covered under a Personal Auto Policy (PAP). Geraldo was driving his own car making sales calls for the company, when he accidentally crashed into a customer's building. The accident injured two people and caused damage to the customer's building and business personal property. The CGL policy would be considered:
 - □ A. Strict.
 - □ B. Vicarious.
 - □ C. Excess.
 - D. Primary.

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Rating CGL Coverage

Objective IV

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CGL Rating Formula

- □ The basic formula used to determine the premium for a CGL policy is:

 Rate x Exposure = Premium
- □ Rate depends on the classification of the insured organization's operations.
 - Rate reflects the organization's susceptibility to liability losses.
- □ Exposure is a measure of the size of the business operations to be insured.
 - Expressed in terms of the premium base.

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Rates for Business Classifications

- Insurer develops a rate for each business classification that it is willing to insure.
 - Classifications are listed in the classification table of the ISO Commercial Lines Manual.
- □ CGL rates applicable for most classifications:
 - □ Premises-operations rate.
 - □ Products-completed operations rate.

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Premium Base

- □ The premium base is also indicated in the classification table.
- □ Common premium bases:
 - □ Mercantile businesses gross sales.
 - Contracting businesses payroll.
 - Building and premises risks area, gross sales, or the number of units in the building.
 - □ Special events number of admissions.

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Other Rating Considerations

- Information about an organization must be gathered carefully and completely in order to measure the exposure accurately.
- Actual premium is often calculated at the end of the policy period after the exposure can be determined accurately.
 - Premium is then reconciled with the estimated premium.

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Other Rating Considerations

- An increased limits factor is used to generate higher premiums for policies written with coverage amounts greater than the basic limits.
 - Premium credits are offered if the insured chooses not to buy or the underwriter is unwilling to provide certain coverages.
- Any coverages added to the CGL form by endorsement will increase the premium.

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Practice

- Ronald owns and operates a contracting business. If Ronald purchased a Commercial General Liability (CGL) policy for the business, the premium base would most likely be rated on the basis of:
 - □ A. Gross sales.
 - □ B. Payroll.
 - □ C. Inventory.
 - D. Number of floors in the building.

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ISO Claims-Made Provisions

Objective V

Problem With Occurrence Trigger

- □ A claim could be made today for something that occurred decades ago.
 - May be difficult to determine policy premiums for these long-tail claims.
- Liability policy with occurrence trigger covers injury occurring during policy period, regardless of when claim is made.
 - Some insurance companies became insolvent as a result of claims made long after policies were written.

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Claims-Made Trigger

- A claims-made policy covers only claims first made against the insured during policy period.
 - Can help insurers control problems associated with long-tail claims.
 - Not widely used outside of specialty coverage.
- Insureds usually select policies with occurrence triggers, unless claims-made policy is required by insurer.

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Retroactive Dates

- Under the claims-made coverage trigger, the claim must first be made during the policy period, or an extended reporting period.
 - Event cannot occur before retroactive date.
- □ Policy may or may not have retroactive date.
 - Retroactive date policy covers claims made during the policy period, if event causing the loss occurred on or after the retroactive date.
 - No retroactive date policy covers claims made during the policy period, regardless of when event occured.

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Retroactive Dates

- After a retroactive date has been established, the insurer cannot advance the retroactive date:
 - Without insured's consent and,
 - □ If at least one of these events has occurred:
 - Insured has changed insurers.
 - Insured's operations have changed, with a resulting increase in loss exposure.
 - Insured failed to provide insurer with material information.
 - Insured has requested the change.

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Extended Reporting Periods

- An extended reporting period is an additional period after expiration of a claims-made policy.
 - □ Also called a tail.
- Expired policy covers claims first made against any insured during this additional period.
 - Injury must have occurred on or after the retroactive date (if any) and before policy expiration.

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Extended Reporting Periods

- Some policies automatically provide a basic extended reporting period.
 - Other forms give the insured the right to purchase an optional extended reporting period through an endorsement.
- CLM rules apply caps on the amount the insurer can charge for an optional extended reporting period.

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Extended Reporting Periods

- □ Extended reporting periods also available if:
 - Insurer replaces coverage with claims-made coverage having a later a retroactive date.
 - Insurer replaces coverage with coverage that does not apply on a claims-made basis.
 - □ Coverage form is canceled or nonrenewed.

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Practice

- A claim that is characterized by an extended delay between the claim's triggering event and the reporting of the event to the insurer is known as a(n):
 - □ A. Extended claim.
 - □ B. Delayed claim.
 - □ C. Retroactive claim.
 - □ D. Long-Tail claim.

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Modifying the CGL Coverage Form

Objective VI

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Endorsements

- Over 200 endorsements are available for modifying the ISO CGL Coverage Form.
 - □ Endorsements are divided into categories.
 - Each endorsement begins with "CG" and has a two digit code afterward.
- Some insurers have drafted additional endorsements.

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Deductible Endorsement

- Deductible Liability Insurance endorsement adds a deductible for bodily injury liability, property damage liability, or both.
 - Per-claim deductible applies to all damages sustained by any one person or organization as a result of any one occurrence.
 - Example 4 claims filed from 1 occurrence; deductible applies to each claim.
 - Per-occurrence deductible applies only once to the total of all claims paid arising out of one occurrence.

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Additional Coverage Endorsements

- □ Additional Coverage Endorsements include:
 - Employee Benefits Liability Coverage covers negligence in the administration of the insured's employee benefits program.
 - Intentional torts or breach of contract are not covered.
 - □ Usually has claims-made coverage trigger.
 - Electronic Data Liability limited coverage for loss of electronic data.
 - Must result from physical injury to property.

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Additional Insured Endorsements

- □ Additional Insured-Owners, Lessees, or Contractors-Scheduled Person or Organization.
 - Used for naming owners or lessees as insureds under CGL policies of organizations entering into contracts with those parties.
 - Covers injury or damage caused only by the acts or omissions of the named insured at the designated location of operations.
 - Additional insured is not included in the definition of "named insured."

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Additional Insured Endorsements

- Additional Insured-Owners, Lessees, or Contractors-Automatic Status.
 - Provides coverage in construction agreements for an additional insured without having to name the additional insured.
 - The named insured and the person requesting additional insured status must have agreed to this in a written contract.

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Exclusion Endorsements

- Exclusion endorsements add exclusions to the CGL coverage form.
 - □ These endorsements may be optional.
- □ Examples of optional exclusion endorsements:
 - Products/Completed Operations Hazard excludes injury or damage arising from products-completed operations hazard.
 - □ Coverage C-Medical Payments omits Cov C.
 - □ Personal/Advertising Injury omits Cov B.

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Exclusion Endorsements

- □ Examples of required exclusion endorsements:
 - Nuclear Energy Liability eliminates coverage for bodily injury or property damage resulting from hazards of nuclear material.
 - Employment-Related Practices eliminates coverage for injury arising out of any employment-related practice.
 - Required for CGL insureds with employment practices liability policies.
 - Optional for insureds without EPL policies.

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Classification Endorsements

- □ Examples of classification endorsements:
 - Exclusion Corporal Punishment.
 - Intended for schools to exclude coverage for injury to a student.
 - Exclusion Construction Management Errors and Omissions.
 - Exclusion Public Utilities Failure to Supply.
 - Misdelivery of Liquid Products Coverage.
 - □ Intended for fuel oil dealers.

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Endorsements for Amending Limits

- □ Examples of amending limits endorsements:
 - Amendment of Limits of Insurance replaces limits shown in the policy declarations.
 - Designated Construction Project(s) General Aggregate Limit – provides a separate general aggregate limit for each construction project designated in the endorsement's schedule.
 - Designated Locations(s) General Aggregate Limit – provides a separate general aggregate limit for each location designated.

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Claims-Made Endorsements

- □ Examples of claims-made endorsements:
 - Supplemental Extended Reporting Period Endorsement.
 - Supplemental Extended Reporting Period Endorsement for Employee Benefits Liability Coverage.

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Practice

- □ Which one of the following endorsements to the Commercial General Liability (CGL) Coverage Form provides coverage for damages resulting from errors or omissions in administering an insured's benefits program?
 - A. Employment-related Practices Exclusion endorsement.
 - B. Employee Benefits Liability Coverage endorsement.
 - C. Additional Insured Owners, Lessees, or Contractors endorsement.
 - □ D. Exclusion Financial Services endorsement.

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Unmanned Aircraft Endorsement

Objective VII

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Drones

- Whether a drone is considered aircraft is subject to interpretation.
 - CGL Coverage A contains an exclusion for Aircraft, Auto, or Watercraft.
 - Coverage B does not exclude aircraft.
- □ ISO introduced drone-related endorsements for the CGL that define unmanned aircraft.
 - Resolves the ambiguity as to whether a drone is an aircraft.

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Unmanned Aircraft Endorsements

- □ Three exclusion endorsements exist:
 - Exclusion Unmanned Aircraft.
 - □ Exclusion Unmanned Aircraft (Coverage A).
 - □ Exclusion Unmanned Aircraft (Coverage B).
- □ Three coverage endorsements exist:
 - □ Limited Coverage for Unmanned Aircraft.
 - □ Limited Coverage for Unmanned Aircraft (A).
 - □ Limited Coverage for Unmanned Aircraft (B).

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Exclusion Endorsements

- □ The Unmanned Aircraft exclusion is the most expansive of the endorsements.
 - Coverage A coverage is not provided for bodily injury or damage from using drones.
 - Also excludes coverage for drones entrusted to others.
 - Coverage B coverage is not provided for personal and advertising injury arising out of the use of drones.

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Exclusion Endorsements

- □ Exclusion-Unmanned Aircraft (Cov. A Only).
 - Modifies Coverage A exactly as the Unmanned Aircraft exclusion does.
 - □ Silent with respect to Coverage B.
- Exclusion-Unmanned Aircraft (Coverage B Only).
 - Modifies Coverage B in the same manner as the Unmanned Aircraft exclusion.
 - □ Silent with respect to Coverage A.

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Coverage Endorsements

- □ Limited Coverage for Designated Unmanned Aircraft endorsement.
 - Excludes drone-related bodily injury, property damage, and advertising injury coverage.
- However, includes limited drone-related coverage under CGL.
 - Drone and its use must be scheduled for coverage to apply.
 - For example, a drone can be covered specifically for roof inspection.

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Coverage Endorsements

- □ Limited Coverage for Designated Unmanned Aircraft (Coverage A Only).
 - Modifies Coverage A exactly as the Limited Coverage for Designated Unmanned Aircraft endorsement.
 - □ Silent with respect to Coverage B.
- □ Limited Coverage for Designated Unmanned Aircraft (Coverage B Only).
 - □ Modifies Coverage B.
 - □ Silent with respect to Coverage A.

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Practice

- □ Which one of the following statements is correct regarding CGL coverage of unmanned aircraft?
 - A. The unmanned aircraft coverage endorsements indicate that no coverage will be provided under the CGL for drones.
 - B. The Limited Coverage for Designated Unmanned Aircraft (Coverage B Only) endorsement modifies Coverage A to exclude coverage for drones.
 - C. The Exclusion Unmanned Aircraft (Coverage A) endorsement is the most expansive of the endorsements.
 - D. The definition of Aircraft in the CGL coverage form makes no specific reference to drones.

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Other General Liability Coverage

Objective VIII

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Electronic Data Liability Coverage

- Electronic Data Liability (EDL) Coverage Form provides coverage for liability for loss of data caused by an "electronic data incident."
 - Includes accidents or negligent acts which result in loss of electronic data.
 - □ Applies on a claims-made basis.
- Provides much more broad coverage than the EDL endorsement to the CGL.

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Owners/Contractors Protective Liability

- □ Property owners can be held vicariously liable for acts committed by their contractors.
 - CGL policies cover these losses.
 - However, some property owners prefer the contractor pay for coverage.
- Owners and contractors protective (OCP)
 liability insurance is purchase by the contractor.
 - The named insured is the project owner or contractor for whom the contractor has purchased the insurance.

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Owners/Contractors Protective Liability

- □ OCP form provides coverage for losses from:
 - Operations performed for the named insured by contractor at the location specified.
 - Insured's own acts in connection with the general supervision of such operations.
- OCP exclusions are similar to exclusions contained in Coverage A of CGL policy.
 - □ Completed Operations unique to OCP.
 - Acts or Omissions of Insured unique to OCP.

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Owners/Contractors Protective Liability

- OCP form is subject to a general aggregate limit and an each occurrence limit.
 - OCP does not cover personal/advertising injury, medical payments, or products and completed operations.
- □ OCP form has an occurrence coverage trigger.
 - ISO has not developed a claims-made version of the form.

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Alternatives to OCP insurance

- □ Alternatives to OCP insurance:
 - Requiring the contractor to add the owner as an additional insured on contractor's CGL.
 - However, additional insured usually does not receive notice of cancellation.
 - Hold-harmless and indemnification agreement in the construction contract.
 - □ Contractor's CGL policy may cover the loss.

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Railroad Protective Liability Coverage

- □ Railroad Protective Liability Coverage Form.
 - Covers injury or damage arising from acts at the job site related to contractor's work.
 - Occurrence basis form.
- □ Coverage agreements:
 - Coverage A Bodily Injury and Property Damage Liability.
 - □ Coverage B Physical Damage to Property.

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Railroad Protective Liability Coverage

- Coverage A Bodily Injury and Property
 Damage of RPL is similar to Coverage A of CGL.
 - □ However, contractor is not an insured.
 - Exclusion for liability assumed under any contract other than a "covered contract."
 - Completed work exclusion eliminates coverage for losses after work is completed.
 - Covers for injury or damage sustained by employees of the designated contractor.

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Railroad Protective Liability Coverage

- □ Coverage B Physical Damage to Property.
 - Provides first-party physical damage coverage for property of the insured.
 - Property includes rolling stock and contents, tracks, signals, bridges, and buildings.
- □ Exclusions under Coverage B:
 - Completed work.
 - □ Acts or omissions of the insured.
 - Nuclear incidents or conditions.
 - □ Pollution.

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Liquor Liability Coverage Form

- □ Liquor Liability Coverage Form.
 - Covers losses resulting from the selling, serving, or furnishing of alcoholic beverages.
 - Both occurrence version and a claims-made version are available.
- Excludes coverage for injury arising out of any alcoholic beverage sold, served, or furnished while any required license is not in effect.
 - Also excludes coverage for injury arising out of the named insured's products.

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Practice

- Which one of the following statements is correct regarding the Owners and Contractors Protective (OCP) Liability Cover form?
 - A. ISO has developed forms that cover both on an occurrence and clams-made basis.
 - B. The named insured is the project owner or contractor for whom the contractor has purchased the insurance.
 - C. It provides coverage for the named insured's day-to-day business operations.
 - D. It provides coverage for completed operations for up to three years after a project is finished.