

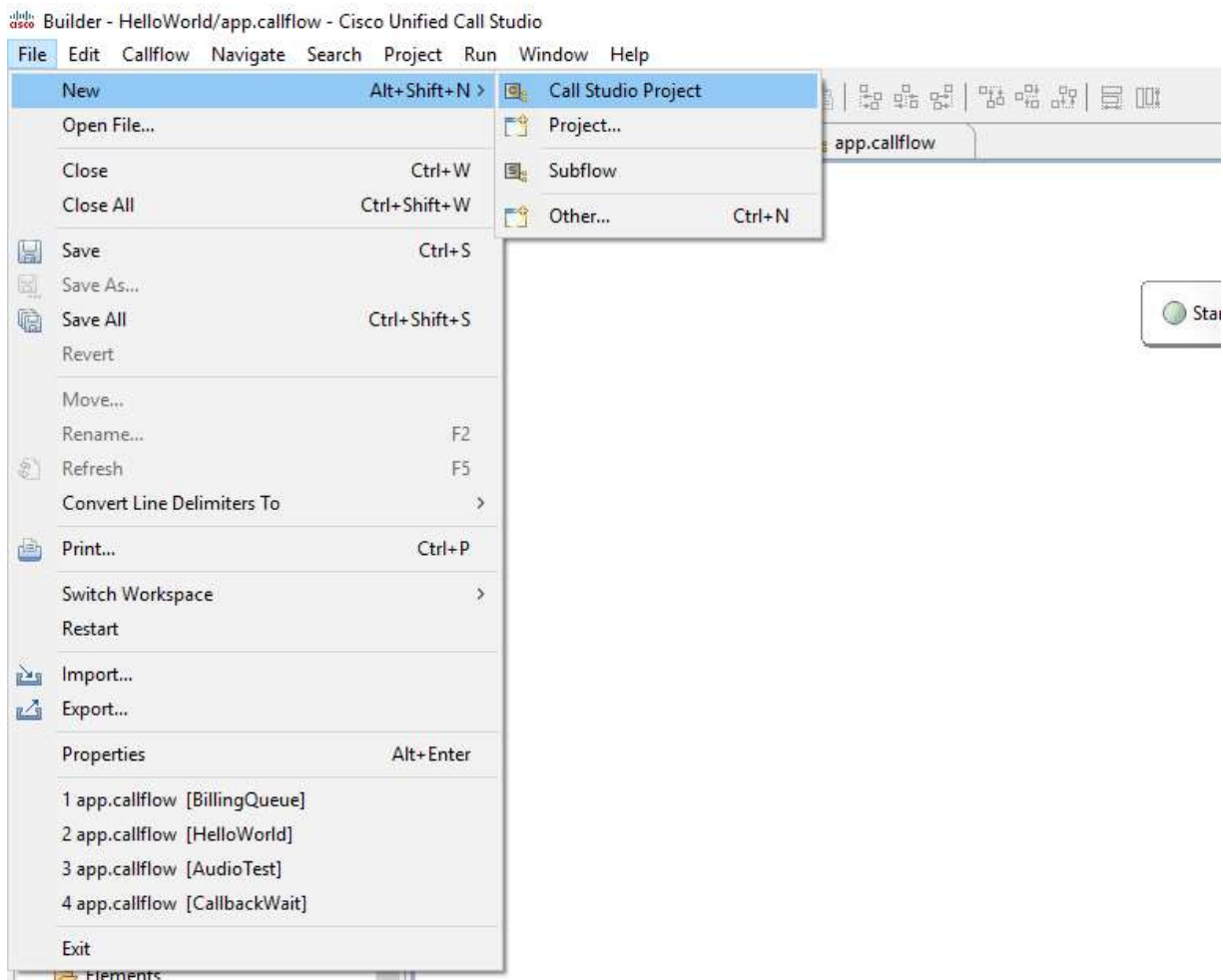
Configuration of Basic Application in CVP Call Studio:

Introduction:

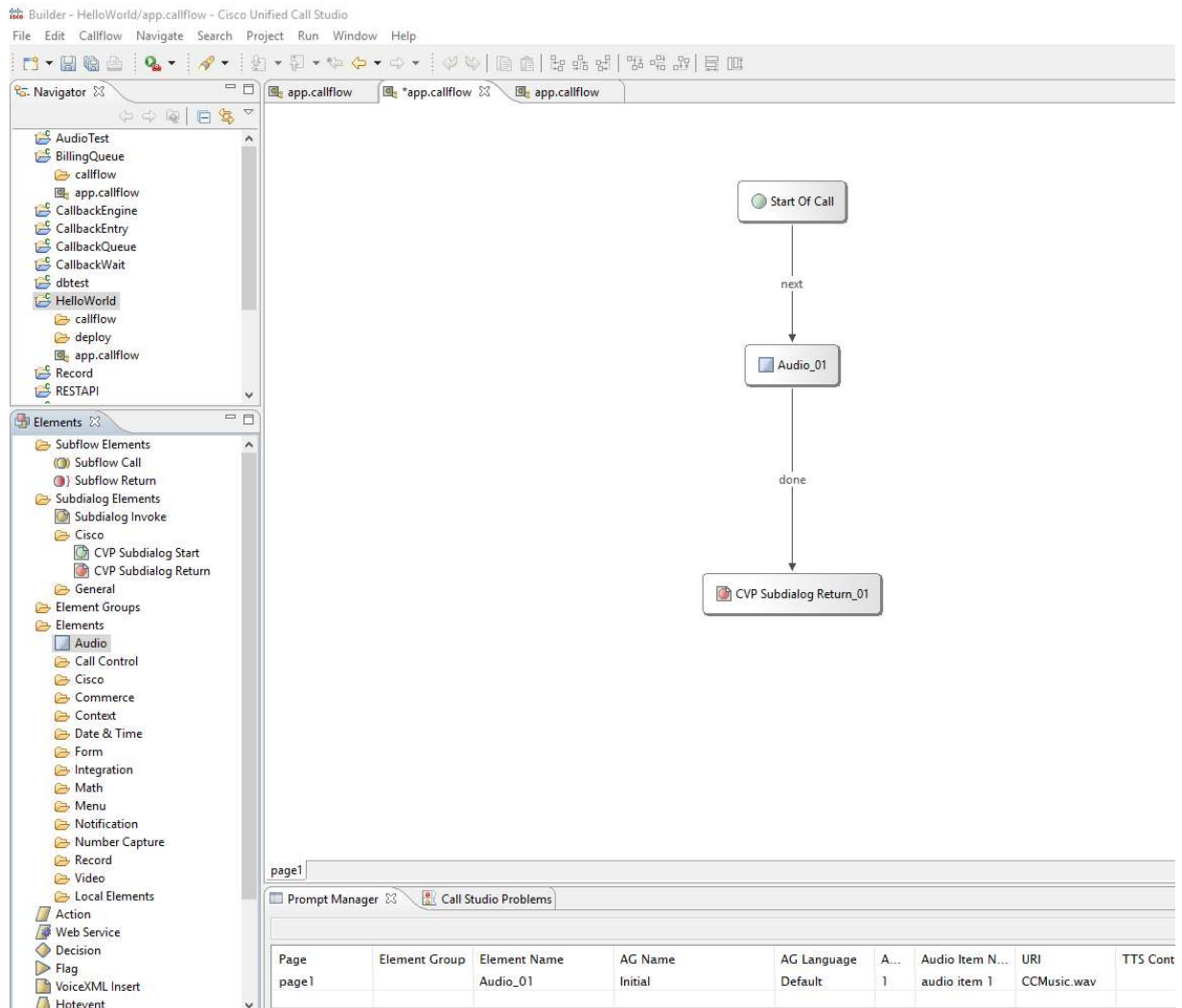
Use case projects demonstrate creating basic application (Beginner) using Call Studio Application.

Creation of Application in Call Studio:

Create HelloWorld Application:

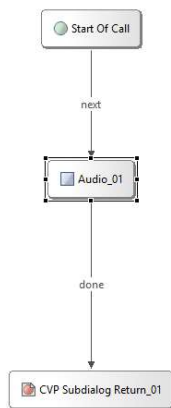


Create a sample Call Flow:



Untitled - 1 (AUTOICM9)							
EventClass	TestData	Duration	SPID	DatabaseID	DatabaseName	Object Type	LoginName
SP:StmtCompleted	Update Test_Table set Grade = 'B' w...	0	212	9	Test_DB	20801 - AQ	dbeltem...
RPC:Completed	exec sp_executesql N'Update Test-Ta...	3	212	9	Test_DB		dbeltem...
Update Test_Table set Grade = 'B' where Name = 'Jdoe'							

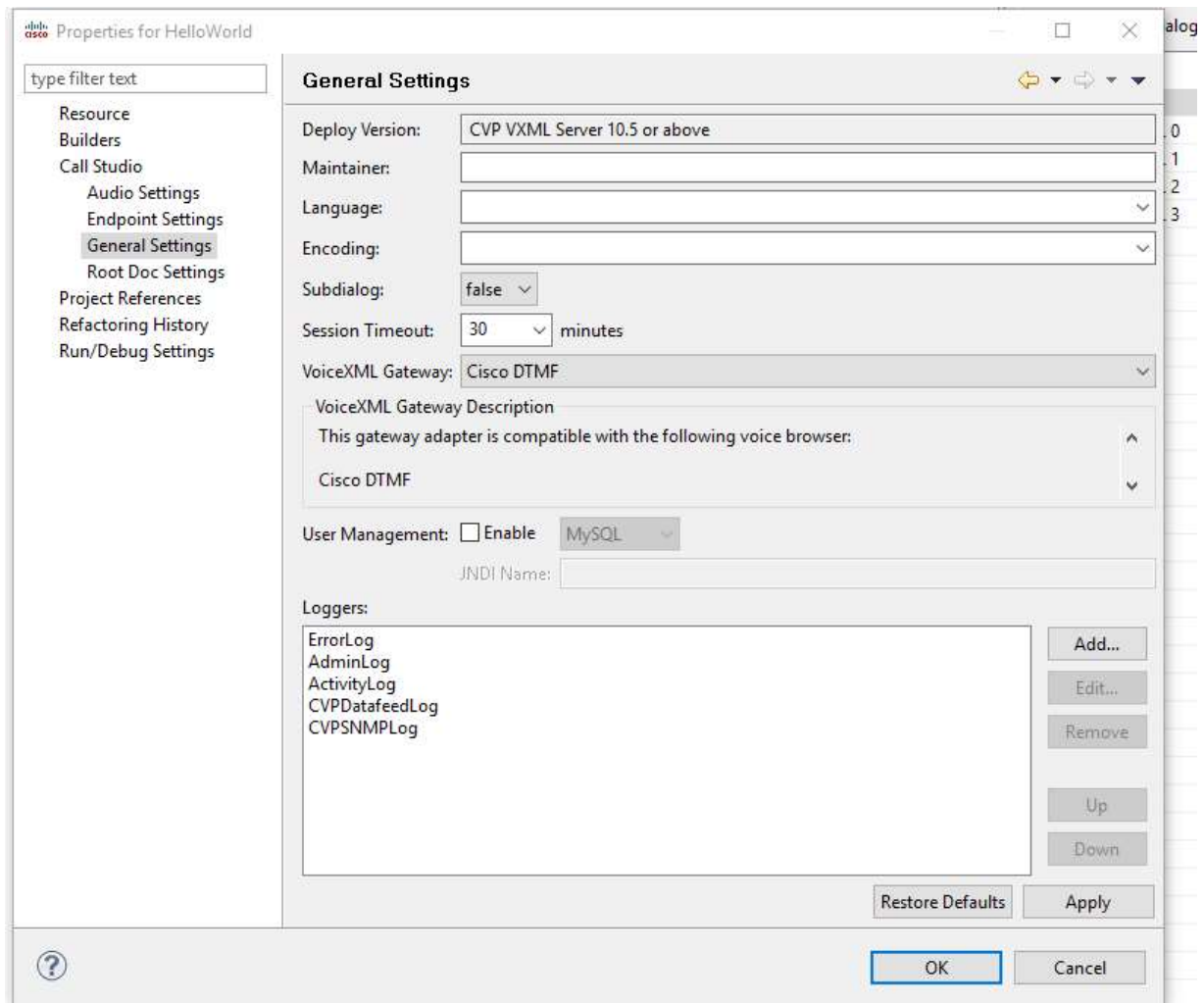
Configure Audio Element:



The screenshot shows the 'Voice Element - Audio' configuration window. The 'General' tab is selected. Under 'Audio Groups', the 'Initial' group contains 'audio item 1'. The 'Default Language' section has 'Audio File / TTS' selected. The 'Use Default Audio Path' checkbox is checked. The 'URI' field contains 'CCMusic.wav'. The 'TTS' field is empty.

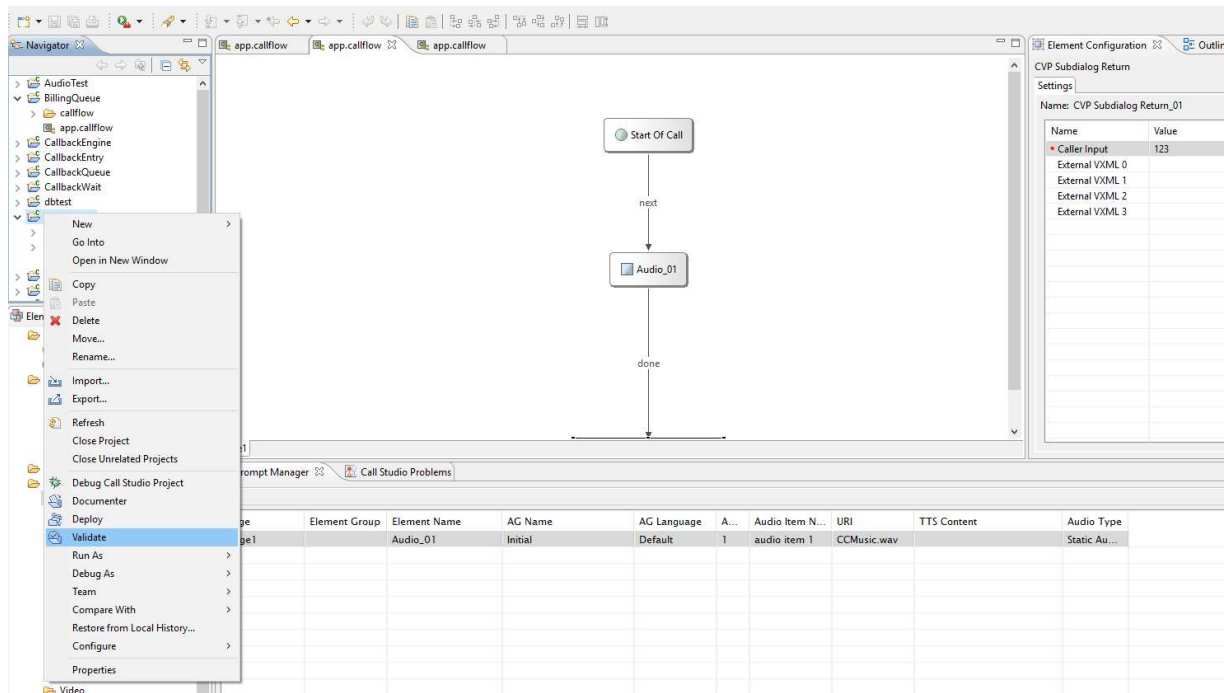
Note : Use Default Audio Path -> Music file points to
C:\Cisco\CVP\VXMLServer\Tomcat\webapps\CVP\audio

Configure SubDialog Return :



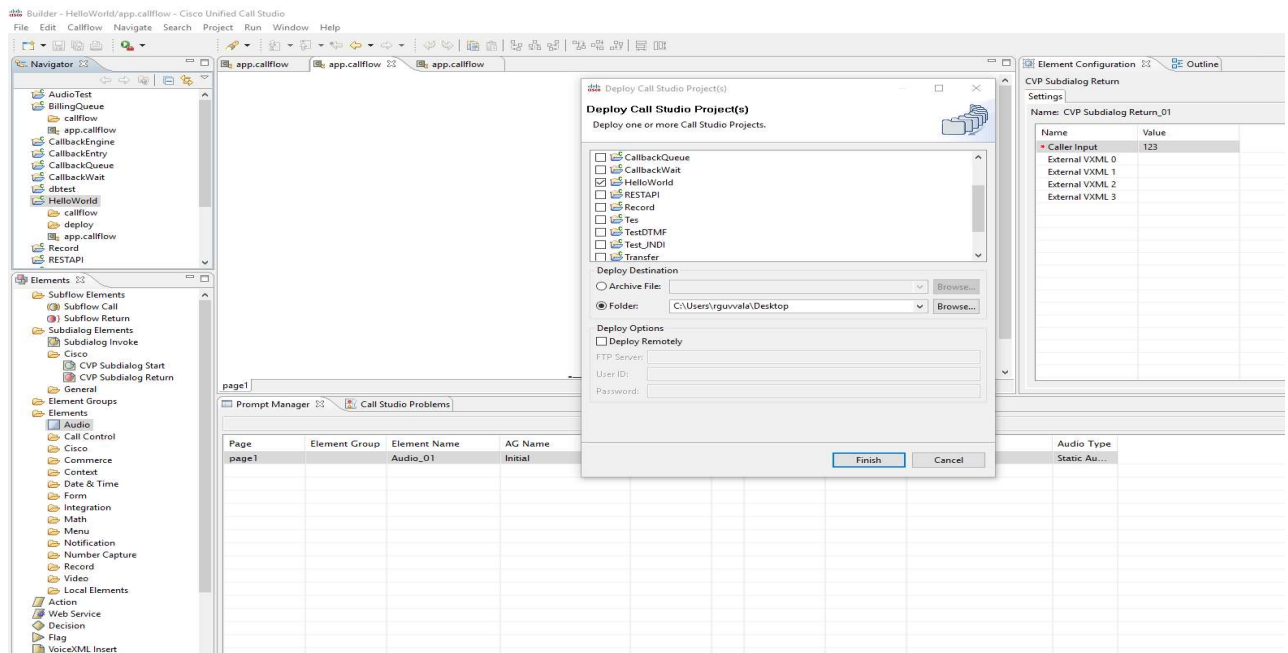
Validate Project:

Validate project for any known errors.



Deploy Project:

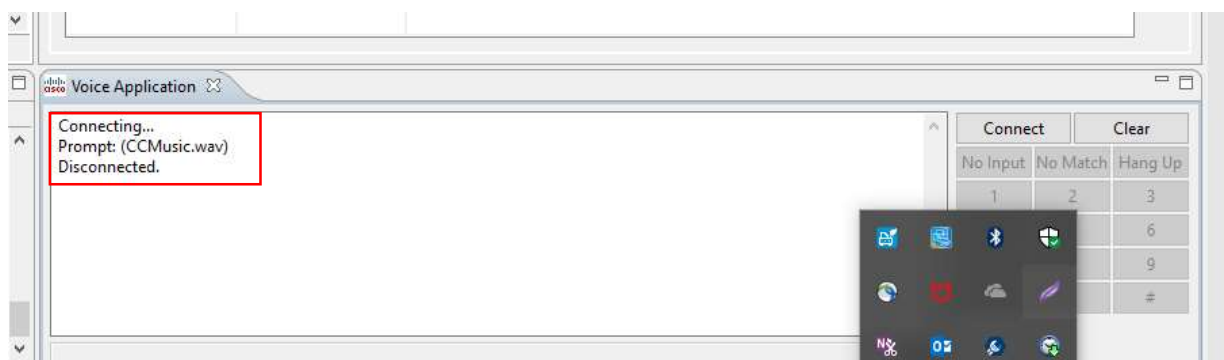
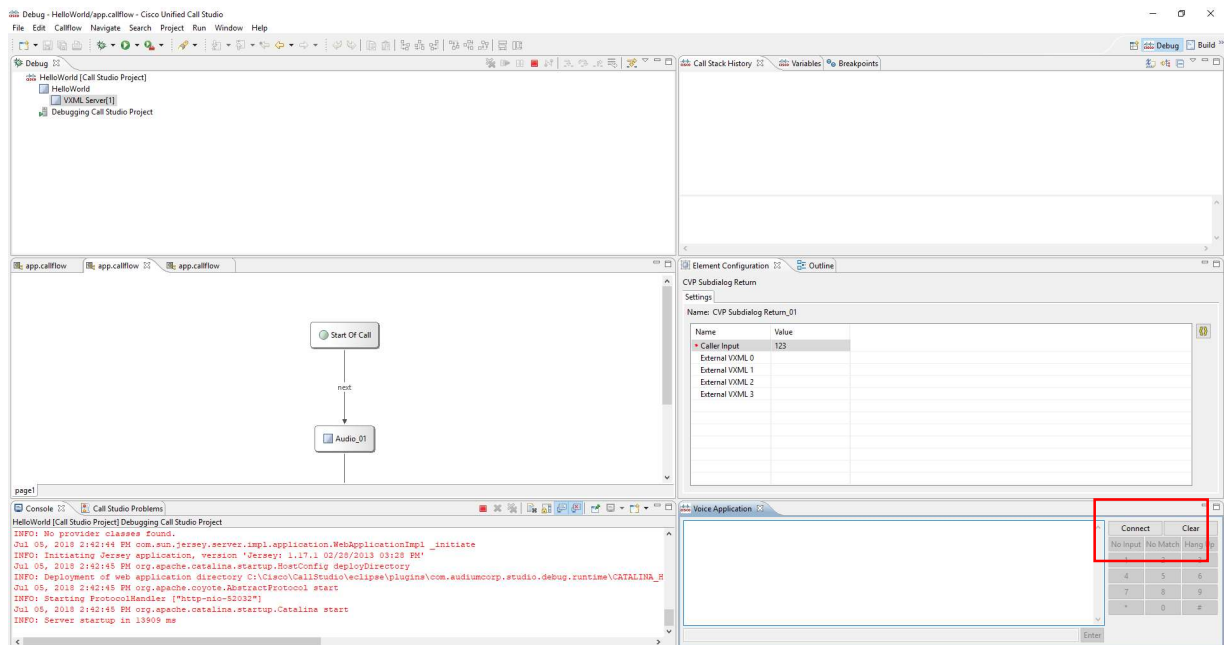
Deploy project to local system or remote



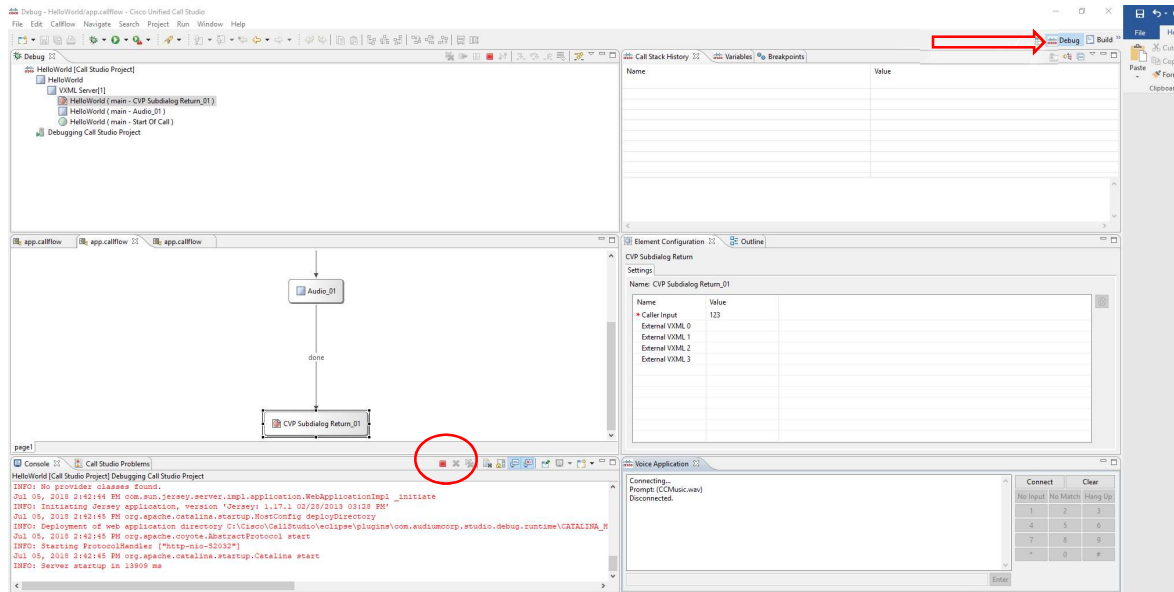
Debug Project:

- Right click on Call Studio -> Debug Call Studio

- Click on Connect

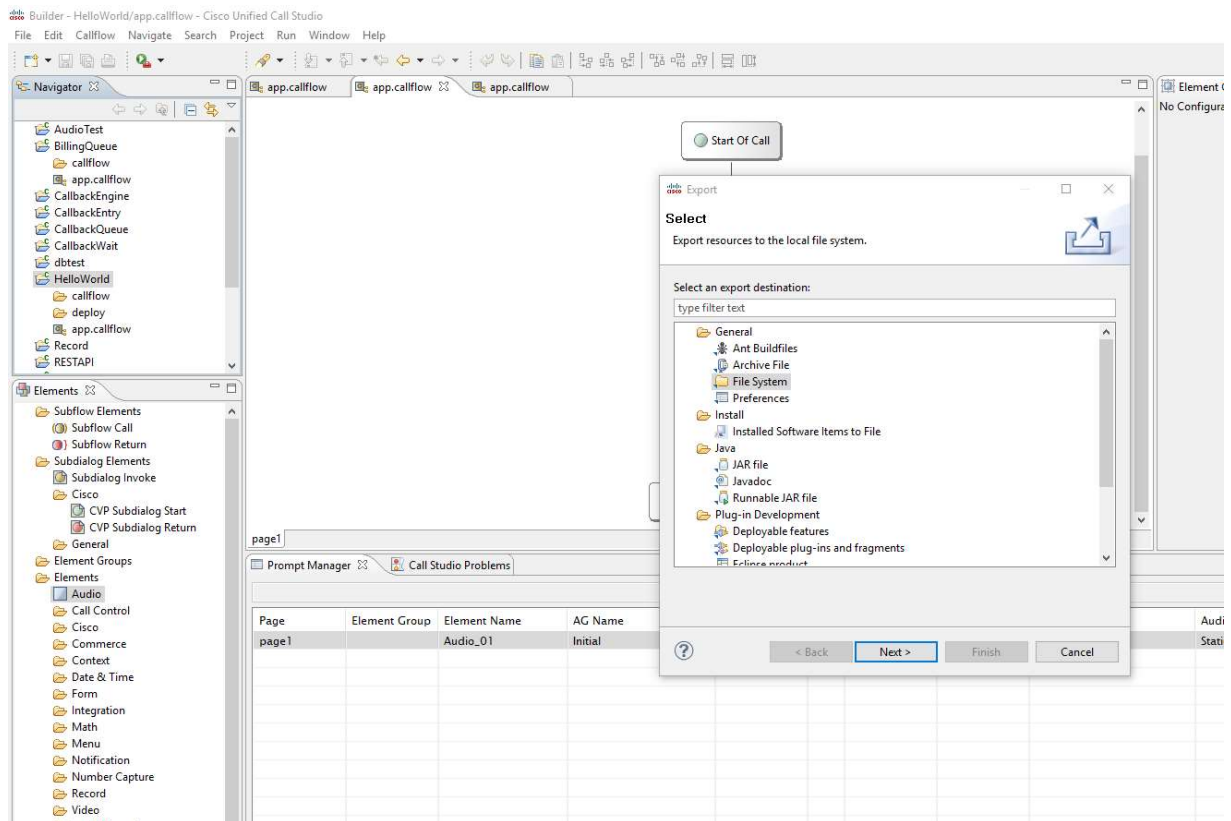


Moving from Debug Perspective to Build

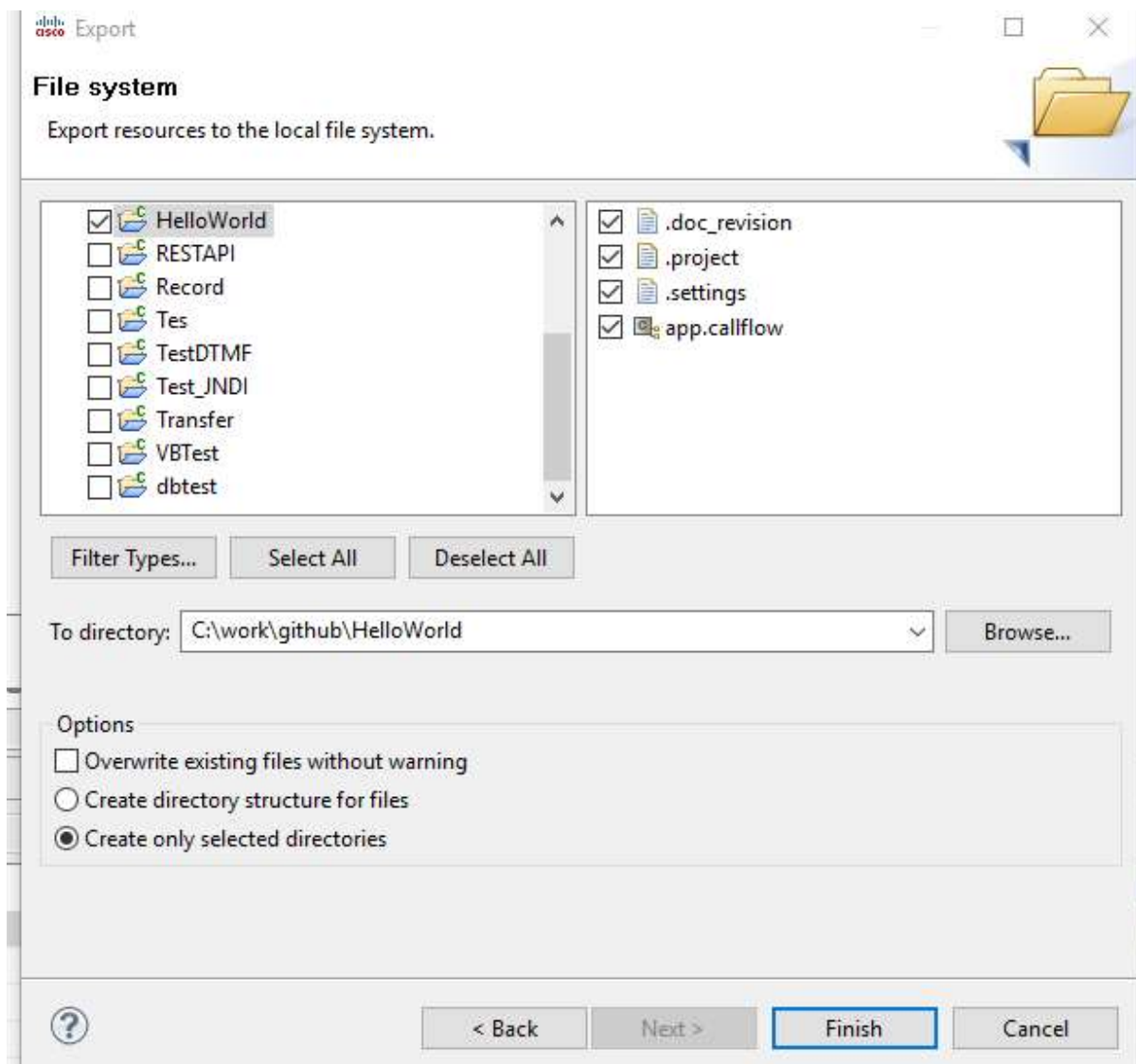


- Click on red button to stop debug perspective
- Click on build
- Logs for trouble shooting located under :
C:\Cisco\CallStudio\eclipse\plugins\com.audiumcorp.studio.debug.runtime\AUDIUM_HOME\applications\HelloWorld

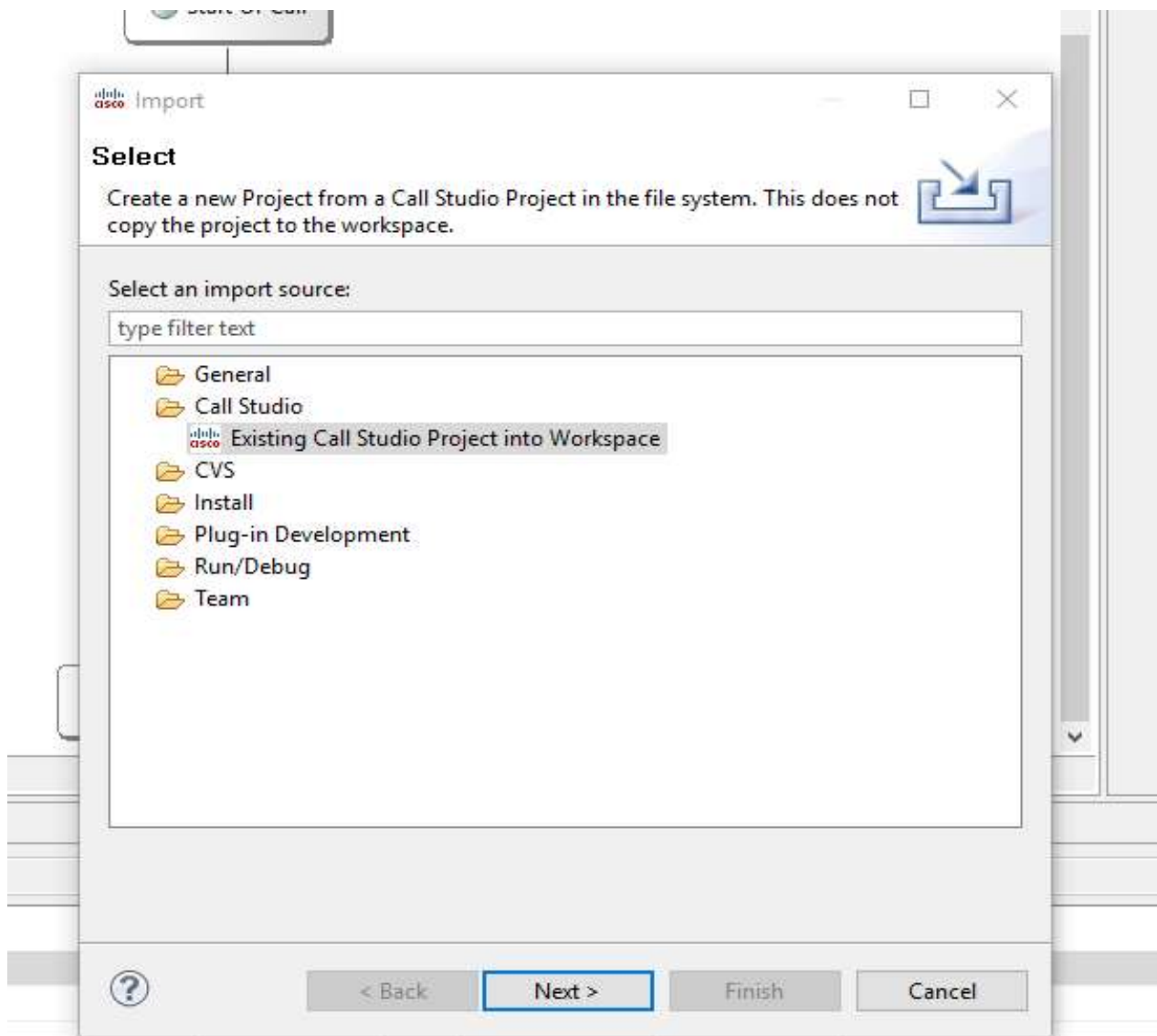
Export Project:



Right Click on Project -> Export -> General -> File System.



Import Project:



Log Analysis:

Sample Activity logs:

```
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.202,,start,newcall,  
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.202,,start,ani,NA  
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.202,,start,areacode,NA  
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.202,,start,exchange,NA  
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.202,,start,dnis,NA  
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.202,,start,uui,NA  
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.202,,start,iidigits,NA  
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.207,Audio_01,enter,
```

10.156.138.118.1530827315155.0.HelloWorld,07/05/2018
14:48:35.222,Audio_01,interaction,audio_group,initial_audio_group
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.507,Audio_01,exit,done
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.507,CVP Subdialog Return_01,enter,
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.539,CVP Subdialog Return_01,exit,
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.542,,end,how,app_session_complete
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.542,,end,result,normal
10.156.138.118.1530827315155.0.HelloWorld,07/05/2018 14:48:35.542,,end,duration,0