

Institute for
Software Systems Engineering

Technologies for building better software

Alexander Egyed

alexander.egyed@jku.at

Paul Grünbacher

paul.gruenbacher@jku.at

<http://www.isse.jku.at>

Ph.D. University of Southern California, USA under Dr. Barry Boehm
VR Research JKU (2015-2019)

Current Affiliations:

- Professor at Johannes Kepler University, Austria 2008
- Adjunct Professor at University of Southern California, USA 2005

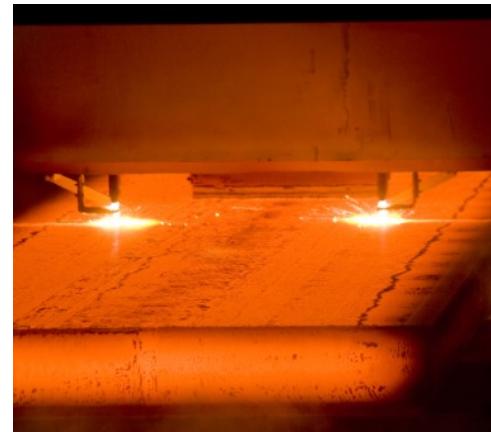
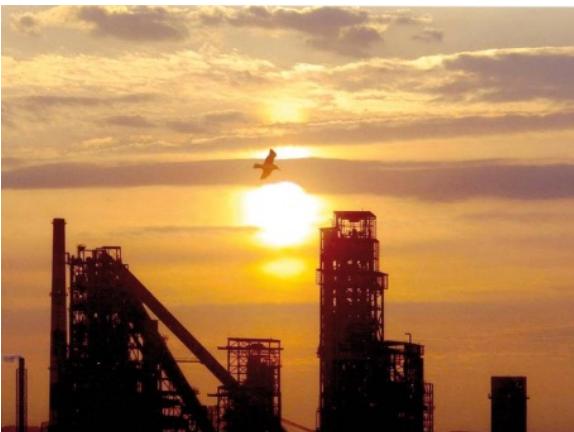
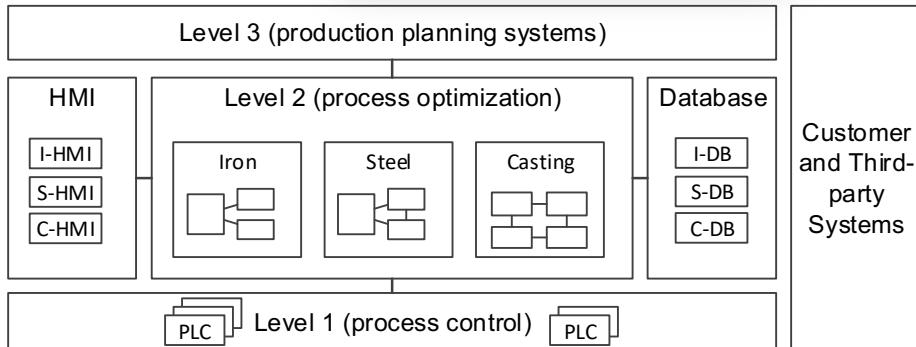
Past Affiliations:

- Vice Rector at Johannes Kepler University, Austria, 2015-2019
- Research Fellow at University College London, UK 2007
- Research Scientist at Teknowledge Corporation, USA 2000
- Research Assistant at University of Southern California, USA 1996

<http://www.alexander-egyed.com/>

Deputy Head Institute of Software Systems Engineering
Head of Christian Doppler Lab MEVSS (2013-2020)

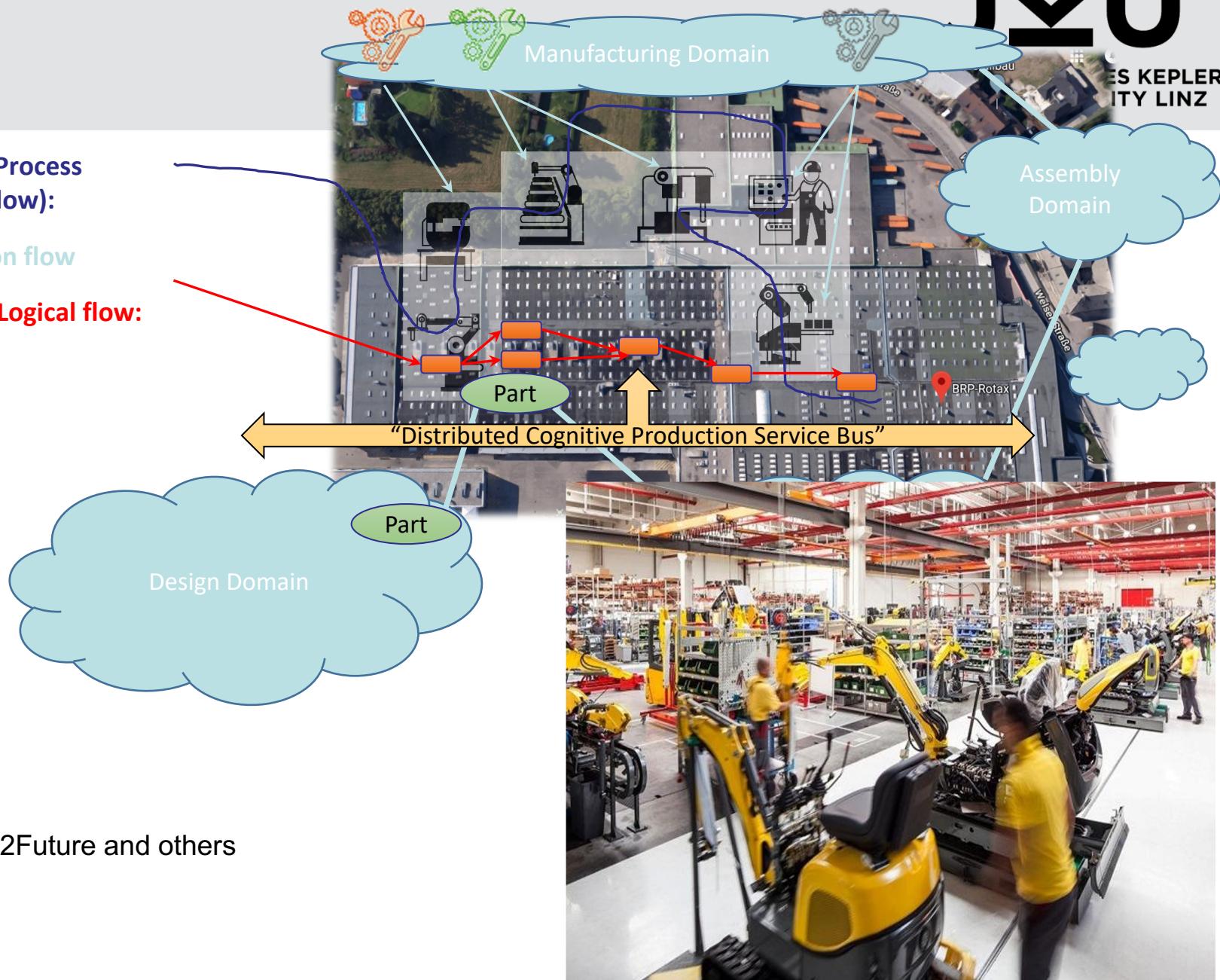
- Requirements Engineering
 - Requirements Elicitation and Negotiation
(with University of Southern California)
 - Scenario-based Requirements Engineering
(with City University London and Simula Research Oslo)
 - Requirements and Reference Architectures
(with Primetals Technologies)
- Software Product Lines
 - Variability modeling and product configuration
(with Siemens VAI)
 - Feature-oriented engineering (with KEBA AG)
- Software Monitoring
 - Event-based Monitoring (with Primetals Technologies)



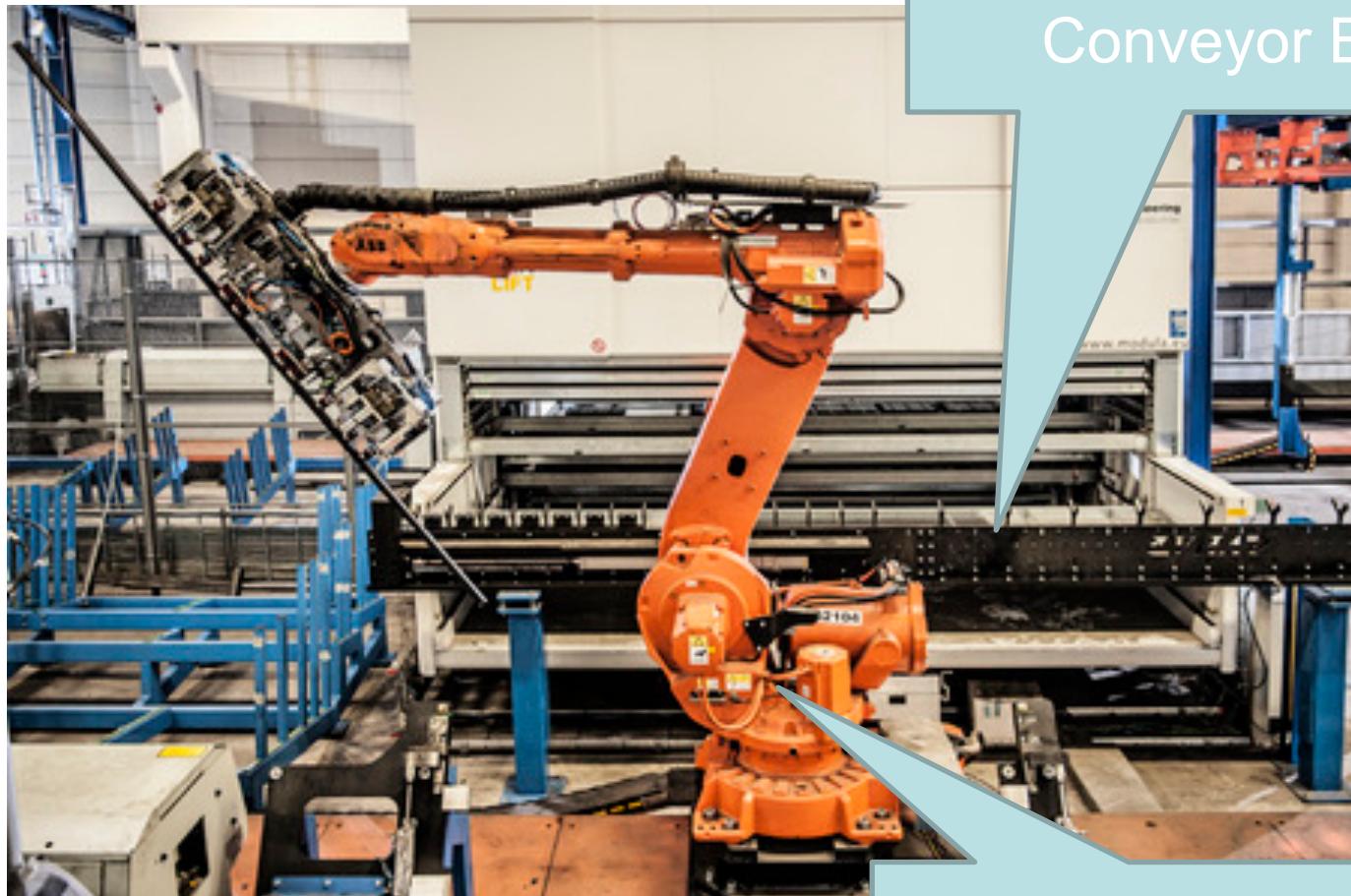
**Product / Process
(physical flow):**

Information flow

Control & Logical flow:



Source: Pro2Future and others



Conveyor Belt

Robotic Arm

Science Part 3, 2nd Floor



Software

- Modern economies are dependent on software
- More and more systems are software controlled
- Software failures are ever more visible and costly
- Software engineering expenditure represents a significant fraction of GNP in all developed countries

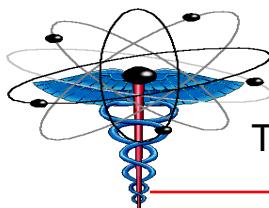
Fatal Software Defects



London Ambulance System (LAS)-1992 [Finkelstein96]



Mars Climate Orbiter-1998 [Breitman99]



Therac 25, Medical Linear Accelerator-1985 [Leveson93]



Siemens: Possible Hearing Damage in Some Cell Phones-2004 [Siemens05]



Mercedes A-Class capsize in corners [Mercedes97]

Ariane 5: What happened?

The first flight carried \$500M of satellites and was destroyed about 40 seconds after lift off. **The error was in a program segment for converting a floating point number, representing a measurement, to a signed 16 bit integer was executed with an input data value outside the range representable by a signed 16 bit integer.**

The code in question was reused from an earlier vehicle where the measurement would not have become large enough to cause this failure.



Ariane 5 and Software Engineering

- **Programming error?** An incorrectly handled software exception resulted from a data conversion of a 64-bit floating point to a 16-bit signed integer value.
- **Design error?** The design specification accounted for random hardware failures only, and the exception handling mechanism was unable to recover from a random software error.
- **Incorrect analysis of changing requirements?** Failure could have been prevented if the adaptive maintenance team had not adopted the approach of “if it ain’t broke, don’t fix it.”
- **Inadequate validation and verification?** No test to verify that the system would behave correctly “when being subjected to the countdown and flight time sequence and the trajectory of Ariane 5.”
- **Project management problem?** The review process for Ariane 5 development was inadequate as no external people were involved

Metric mishap caused loss of NASA orbiter

September 30, 1999

Web posted at: 4:21 p.m. EDT (2021 GMT)

In this story:

[Metric system used by NASA for many years](#)

[Error points to nation's conversion lag](#)

[RELATED STORIES, SITES](#) ↓



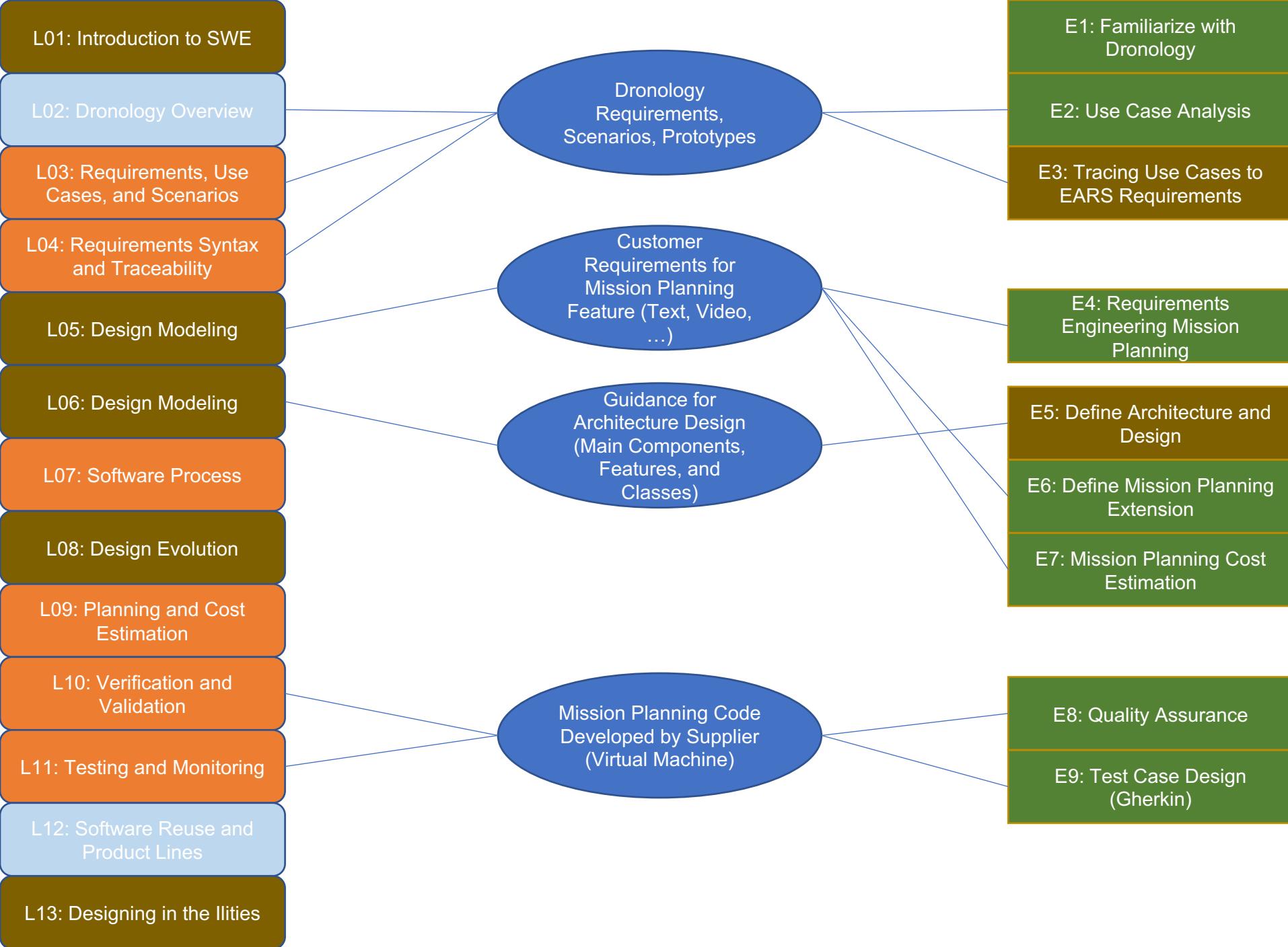
(NASA)

NASA's Climate Orbiter was lost
September 23, 1999

By Robin Lloyd
CNN Interactive Senior Writer

(CNN) -- NASA lost a \$125 million Mars orbiter because a Lockheed Martin engineering team used English units of measurement while the agency's team used the more conventional metric system for a key spacecraft operation, according to a review finding released Thursday.

Course



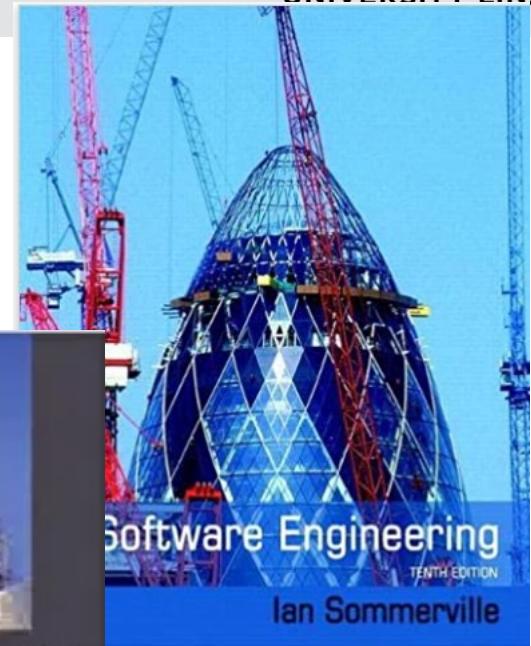
Lectures

05/10/2022	Introduction to SWE+Dronology Overview
12/10/2022	Requirements, Use Cases, and Scenarios
19/10/2022	Requirements Syntax and Traceability
26/10/2022	holiday
02/11/2022	holiday
09/11/2022	Design Modeling
16/11/2022	Design Modeling
23/11/2022	Software Process
30/11/2022	Design Evolution
07/12/2022	Planning and Cost Estimation
14/12/2022	Verification and Validation
21/12/2022	holiday
28/12/2022	holiday
04/01/2023	holiday
11/01/2023	Testing and Monitoring
18/01/2023	Software Reuse and Product Lines
25/01/2023	Designing in the Illities
01/02/2023	Exam

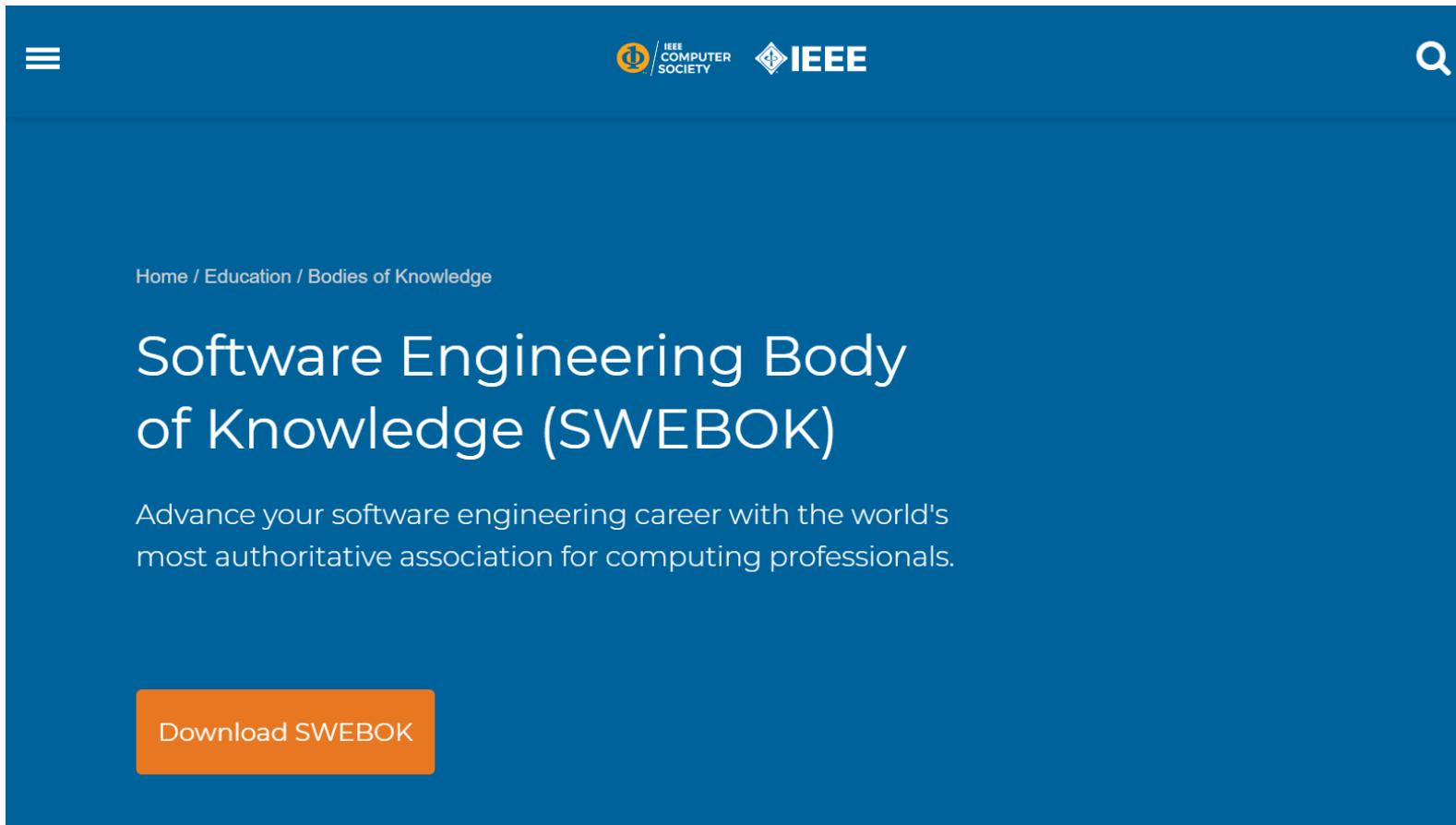
Slides can be downloaded from the KUSSS and MOODLE (exercises)
Also please register for the course and the exam there!

Recommended Reading

Ian Sommerville
„Software Engineering“



Recommended Reading



The screenshot shows a dark blue header with the IEEE Computer Society logo and the IEEE logo. Below the header, a breadcrumb navigation shows "Home / Education / Bodies of Knowledge". The main title "Software Engineering Body of Knowledge (SWEBOK)" is displayed in large white text. A subtitle below it reads: "Advance your software engineering career with the world's most authoritative association for computing professionals." At the bottom left, there is an orange button with the text "Download SWEBOK".

<https://www.computer.org/education/bodies-of-knowledge/software-engineering>

Software Engineering

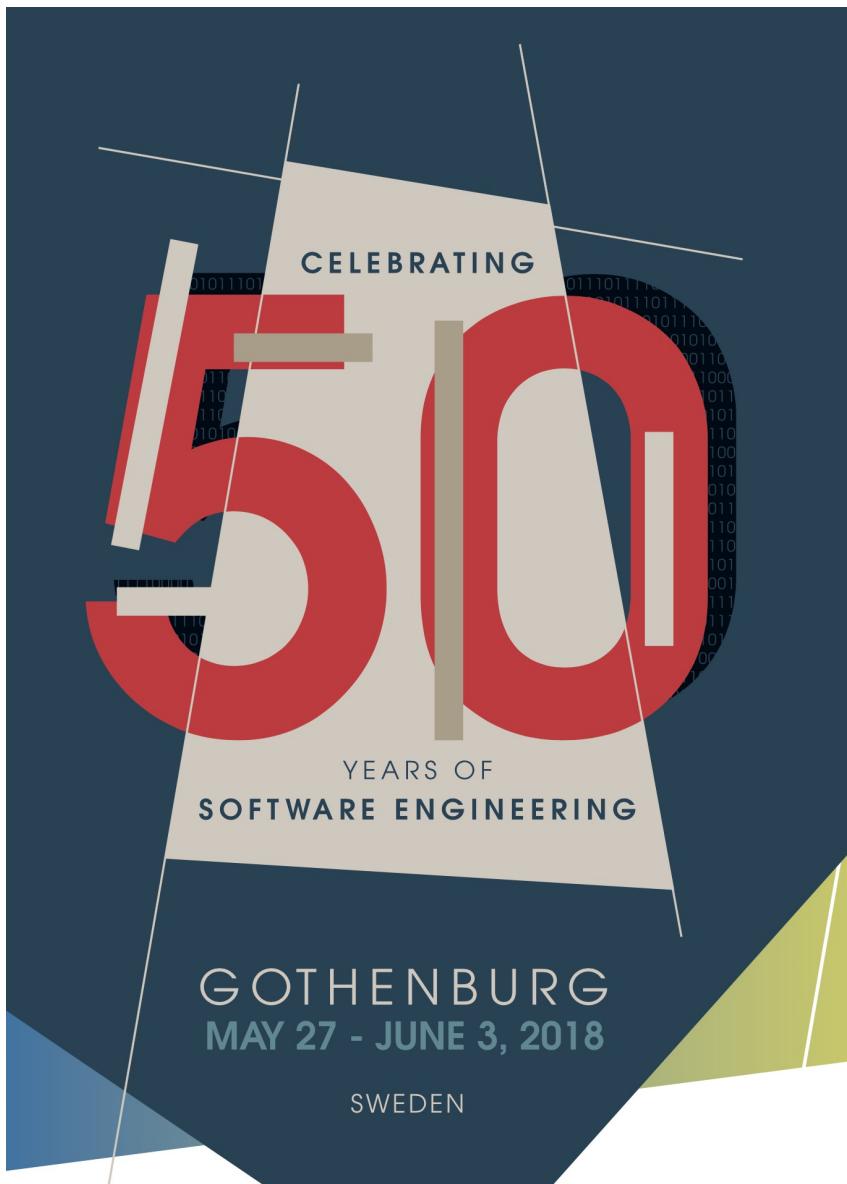
Margaret H. Hamilton: The Scientist who invented the term "Software Engineering"

"I fought to bring the software legitimacy so that it—and those building it—would be given its due respect and thus I began to use the term 'software engineering' to distinguish it from hardware and other kinds of engineering, yet treat each type of engineering as part of the overall systems engineering process. When I first started using this phrase, it was considered to be quite amusing. It was an ongoing joke for a long time. They liked to kid me about my radical ideas. Software eventually and necessarily gained the same respect as any other discipline"



Software Engineering

- Still a young discipline
- NATO Conferences
 - Garmisch, Germany,
October 7-11, 1968
 - Rome, Italy, October 27-31,
1969
- The reality is finally
beginning to arrive
 - Computer science as the
scientific basis
 - Other scientific bases?



What is Software Engineering?

Application of a systematic, disciplined, quantifiable approach to the **development**, **operation**, and **maintenance** of software; that is, the **application of engineering to software**.

(ISO/IEC TR 19759:2016, Software Engineering — Guide to the Software Engineering Body of Knowledge)

Software Engineering

- Adopting a systematic approach and using appropriate tools and techniques ... ?
- ... is depending on
 - the *problem* to be solved,
 - the development *constraints*, and
 - the *resources* available
- A key software engineering principle
 - Better
 - Cheaper
 - Faster

pick any two

Essential Software Engineering Difficulties (Brooks)

- Complexity
 - no two software parts are alike
 - complexity grows non-linearly with size due to interactions
- Conformity
 - software is always required to conform
 - often the “last kid on the block”
- Changeability
 - software is viewed as infinitely malleable
 - change originates with new applications, users, machines, standards, laws
- Invisibility
 - the reality of software is not embedded in space
 - software is not representable as a familiar geometric entity

Hidden Complexity/ Hidden Software

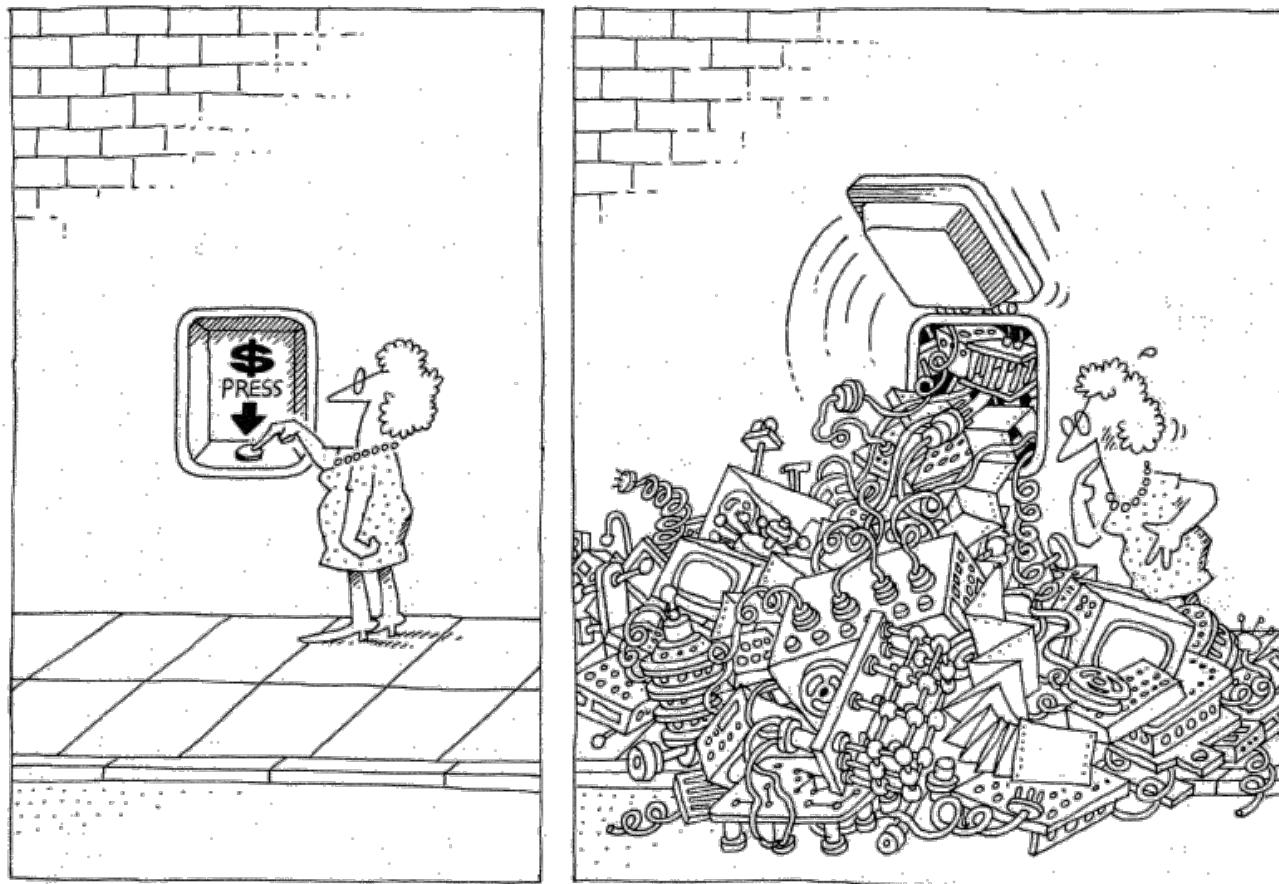


Figure taken from a presentation by Grady Booch 2007

Complexity

“Software entities are more complex for their size than perhaps any other human construct” (F. Brooks)

- No two software parts are alike
- Complexity grows non-linearly with size due to interactions
- Royce: “for a \$5M procurement, need a 30-page spec for hardware, and a 1500-page spec for software”

Conformity

- Software has to interface with existing systems
- Software “must conform because it is perceived as the most conformable” (Brooks), often the “last kid on the block”

Example: Intel Pentium Bug

- $X = 4195835$, $y = 3145727$, and $z = x - (x/y)^*y$.
- Computed exactly, the answer, z , should be zero. The Pentium chip gave 256 as the answer.
- Various software patches were produced by manufacturers to work around the bug.
- Spectre and Meltdown are more recent examples requiring software patches

- All successful software gets changed. When a client asks ‘can you make it do’, the answer, ultimately, is ‘yes, we can’.

Benefit and Doom

- Implication: Software is ever expanding
 - ⇒ Can we resist the temptation?
 - ⇒ We know from history that **things break** when they get **too big**

Changeability



Vasa Ship und the
story about failed
change
management

Invisibility

“In spite of progress in restricting and simplifying the structures of software, they remain inherently unvisualizable.”
(Brooks)

Barry Boehm’s anecdote:

- Weights engineer on a spacecraft. Budget for software \$3,000,000. So, how much weight is that? The Engineer was surprised to learn: None
- A week later, the weights engineer came back with a deck of punch cards. “Is this the software?” he asks. The software engineer said yes. The weights engineer said he would weigh the deck to determine the weight of the software. The software engineer said, the software is the “holes”.

Software Engineering vs Programming

- Teams of developers
- Complex systems
- Very long lifespan
- Many stakeholders:
Architect ≠ Developer ≠
Manager ≠ Tester ≠ Customer
≠ User
- System families
- Reuse to amortize costs
- Maintenance accounts for
over 60% of overall
development costs

- Single developer
- Small applications
- Short lifespan
- Few stakeholders:
Architect = Developer =
Manager = Tester = Customer
= User
- One-of-a-kind systems
- Built from scratch
- Minimal maintenance

Growing Complexity: Software and Systems



Slide taken from a presentation by Rudolf Hagenmüller

- Ultra-Large Scale Systems
- Systems of Systems
- Software-Intensive Systems

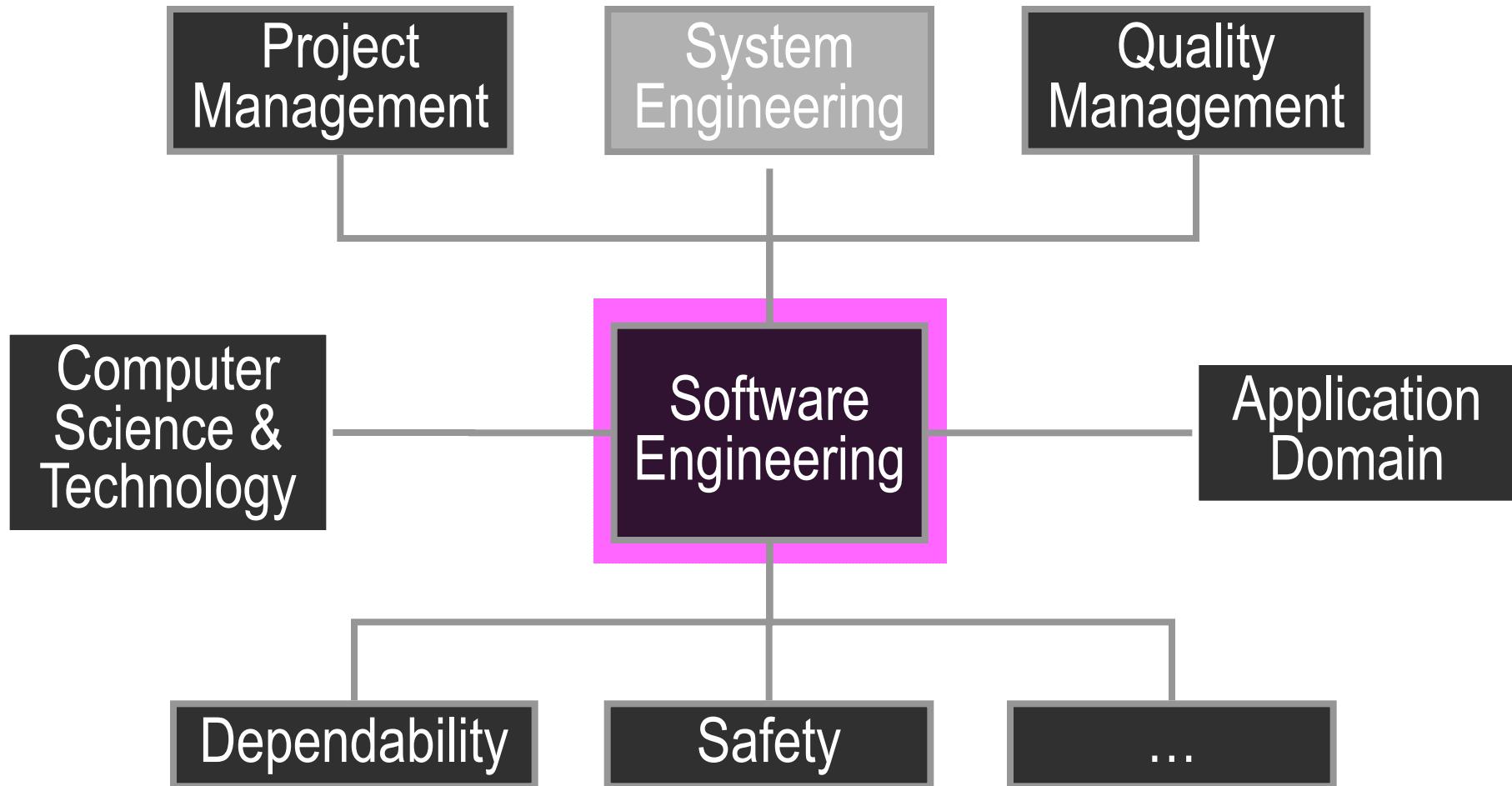
...

→ Systems Engineering

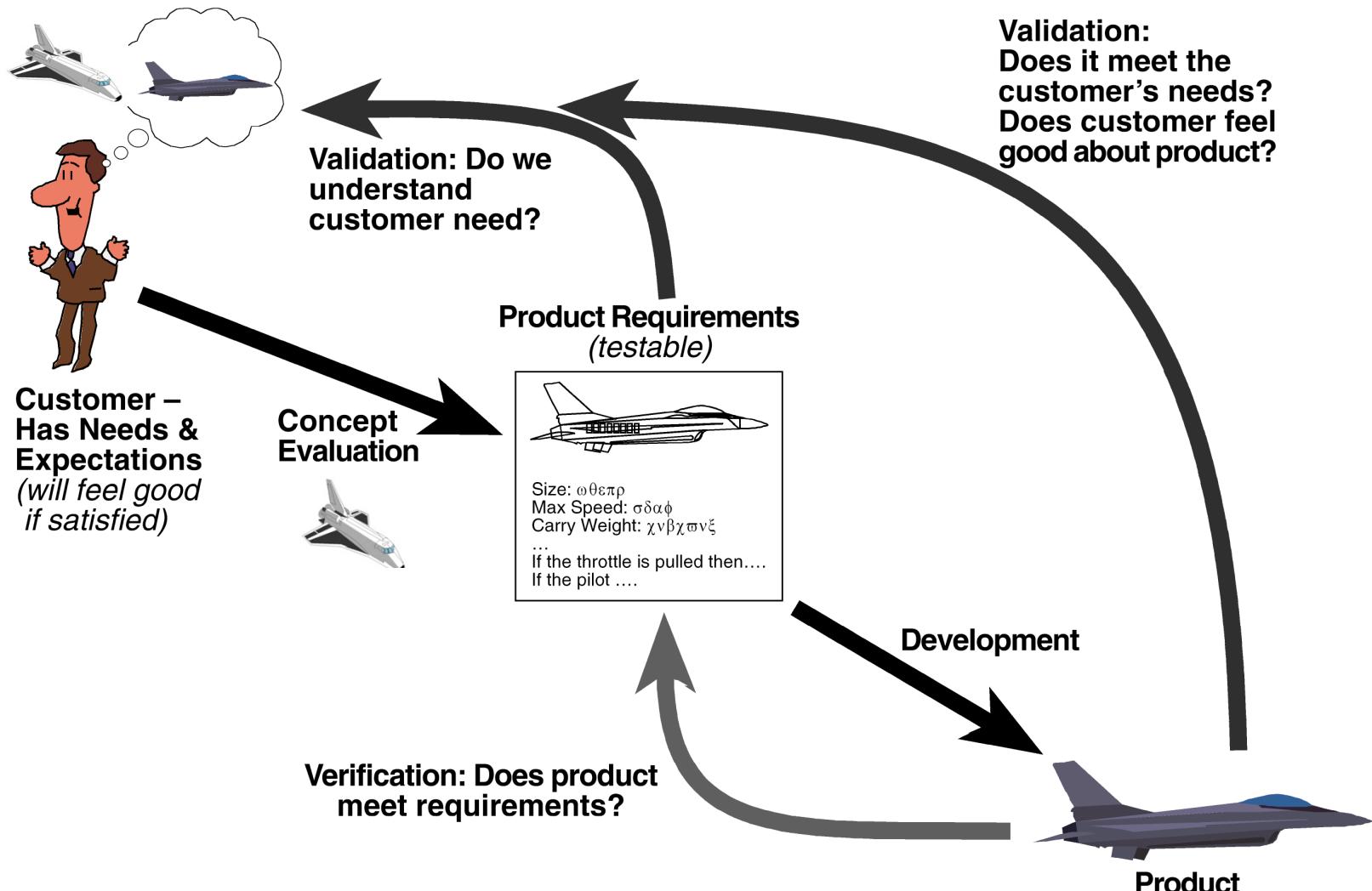
... the Grand Challenge in Informatics [Broy 2006]

- Increasing functionality and complexity
- Multi-disciplinary software development teams
- Important role of quality aspects
- Economy and cost-effectiveness of software development
- Tailored software systems
- Customizability during deployment

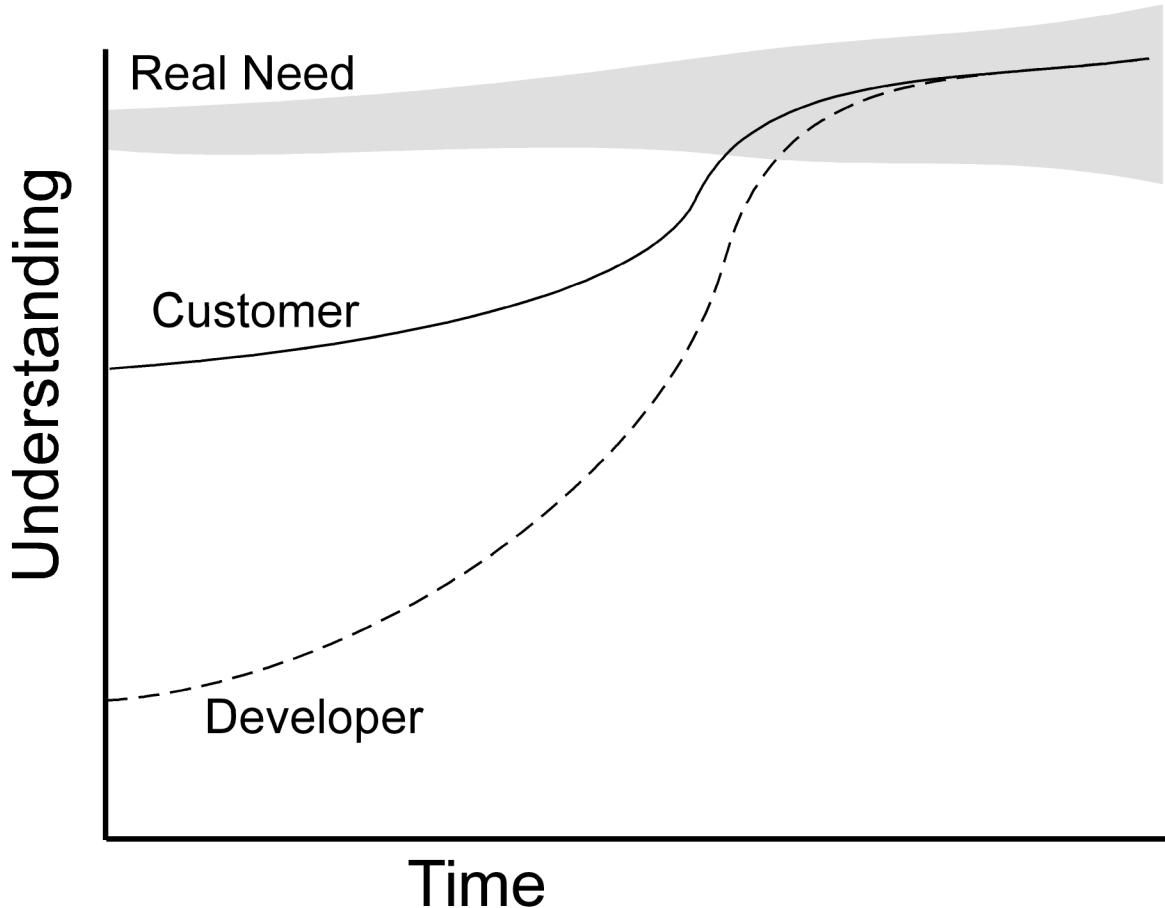
Software and Systems Engineering



Ultimate Goal — Satisfied Customer



Developer's Problem — Understanding the Problem



- Need *Software Engineering Method(s)* that reduce time & effort to
 - Understand & solve the problem
 - Maintain the solution

Chinese Whispers (“Stille Post”)

User tells Customer

Customer talks to Project Leader

Project Leaders talk to Software Analysts

Software Analysts talk to Programmers

Do you think the programmer understood what the user asked for?

How the **Customer** explained it



How the **Project Leader** understood it



How the **Analyst** designed it



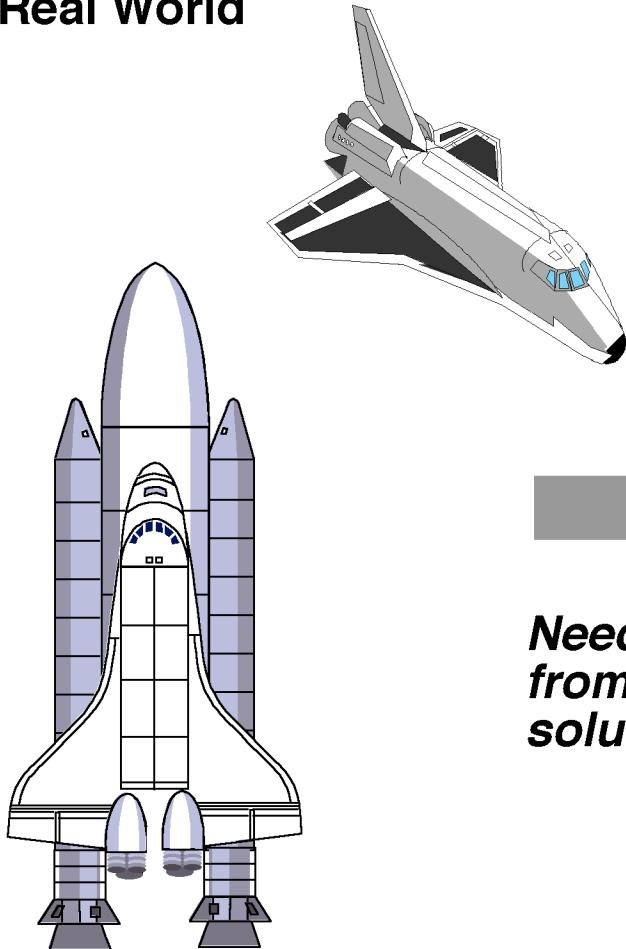
How the Programmer implemented it

What the
User
really needed



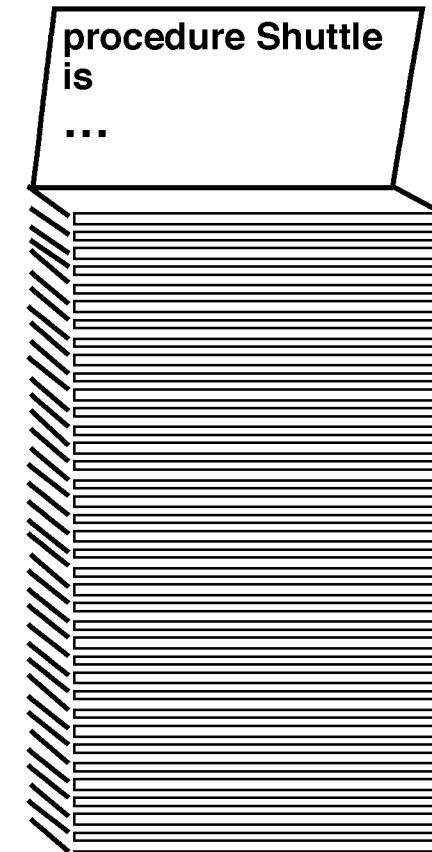
Developer's Problem

Real World



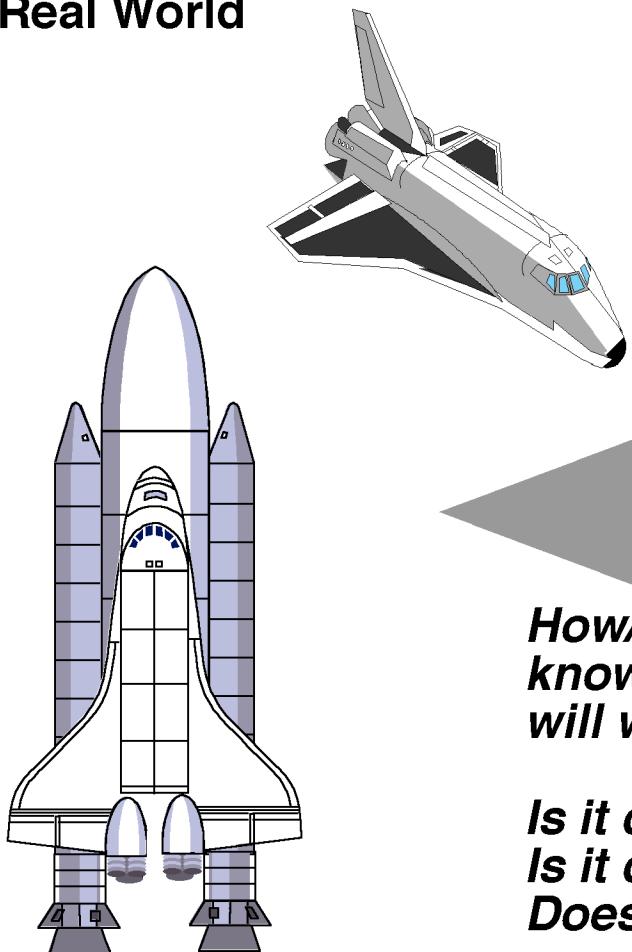
*Need to take
from concept to
solution!*

Solution Application

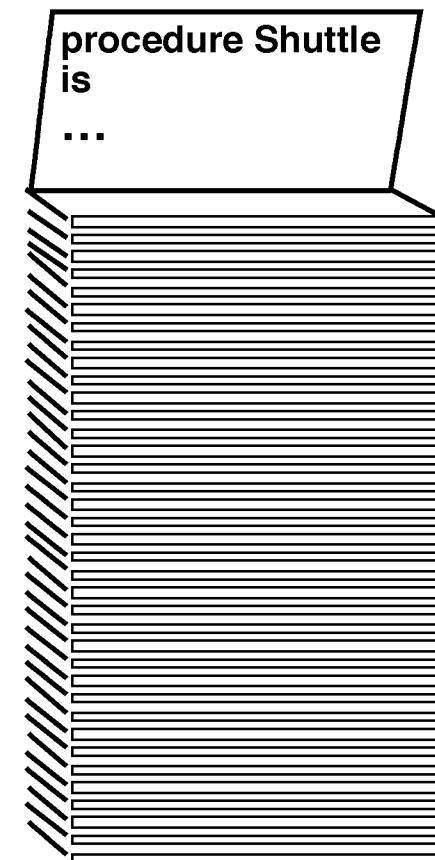


Developer's Problem (cont.)

Real World



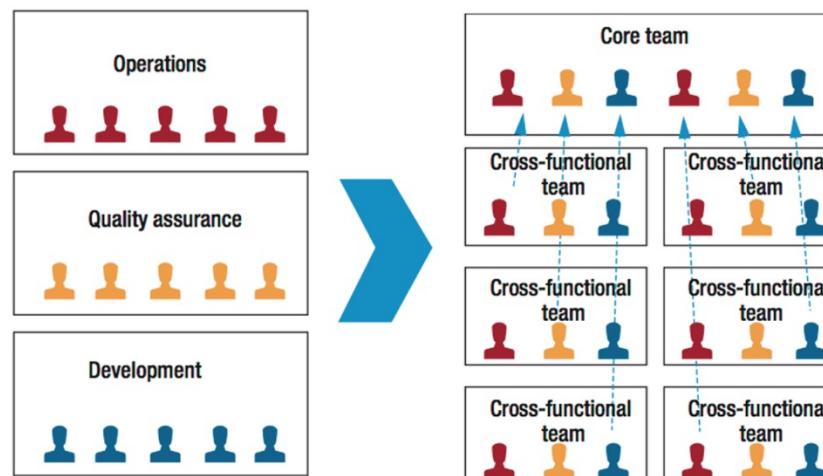
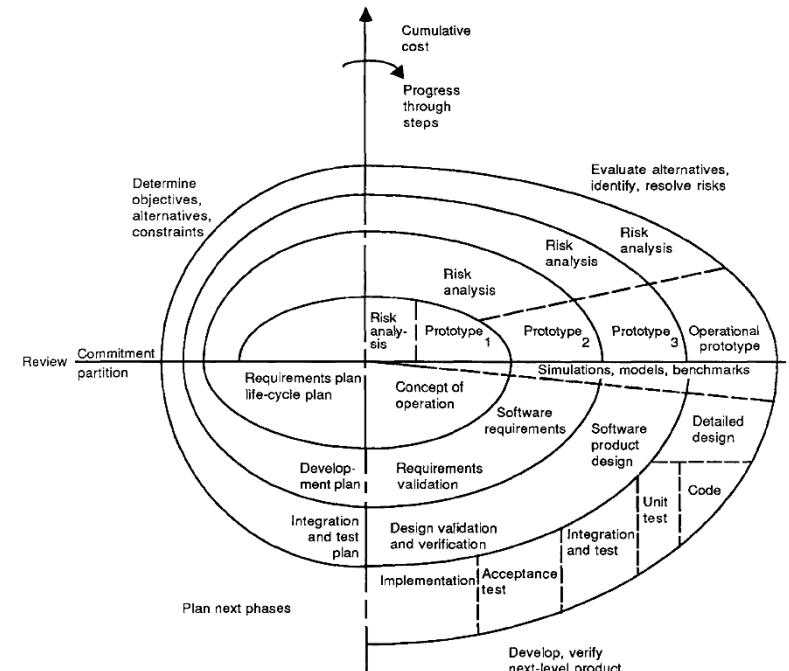
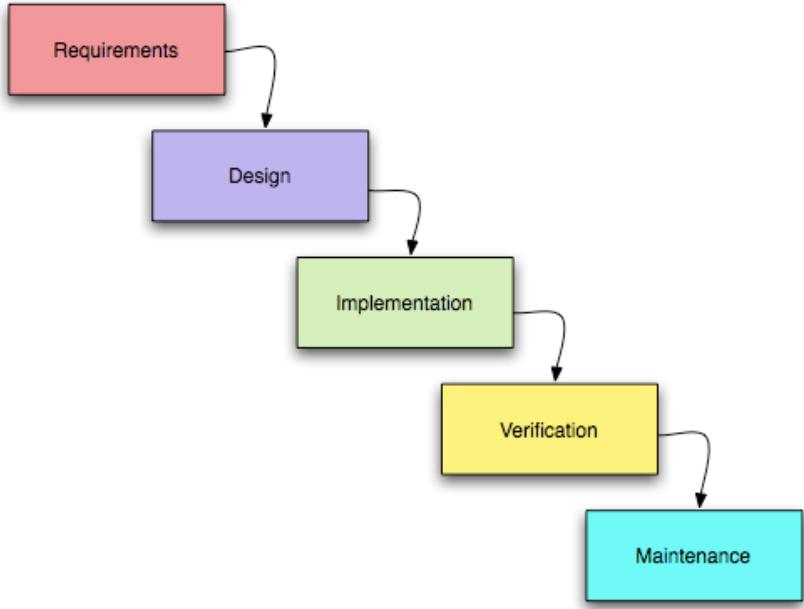
Solution Application



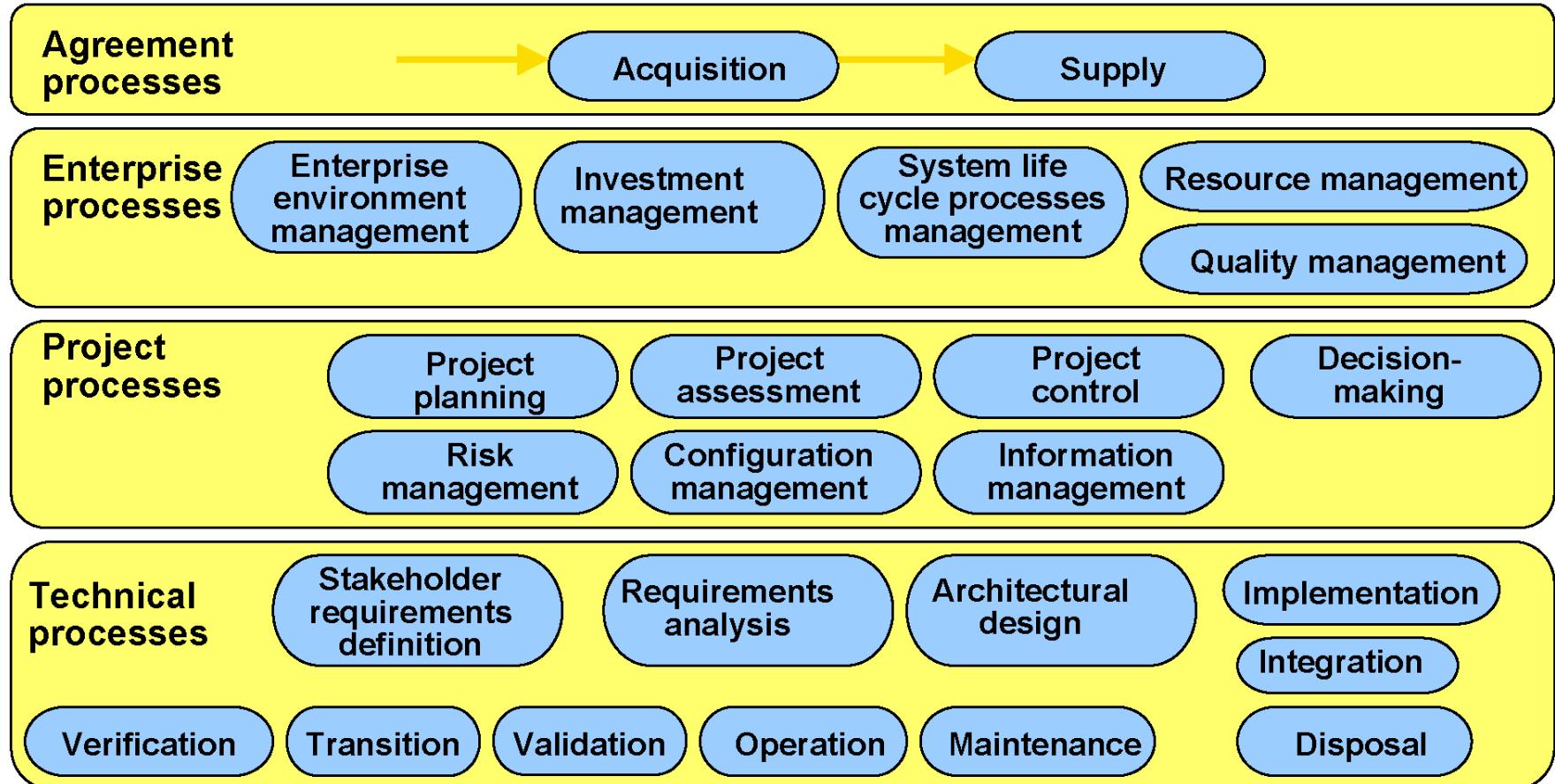
*How/When do we
know that program
will work?*

*Is it complete?
Is it correct?
Does it meet goals?*

Examples of Software Life Cycles



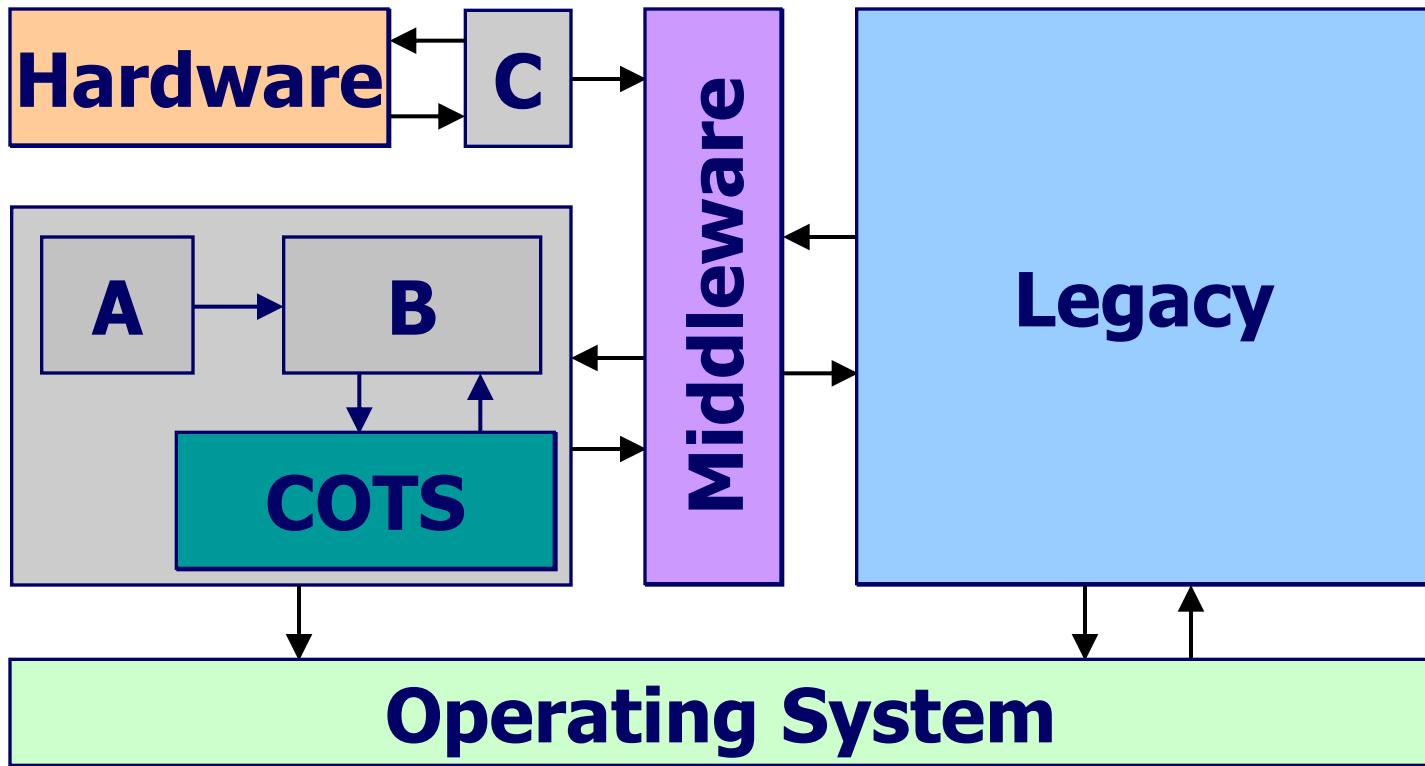
Typical Process Areas



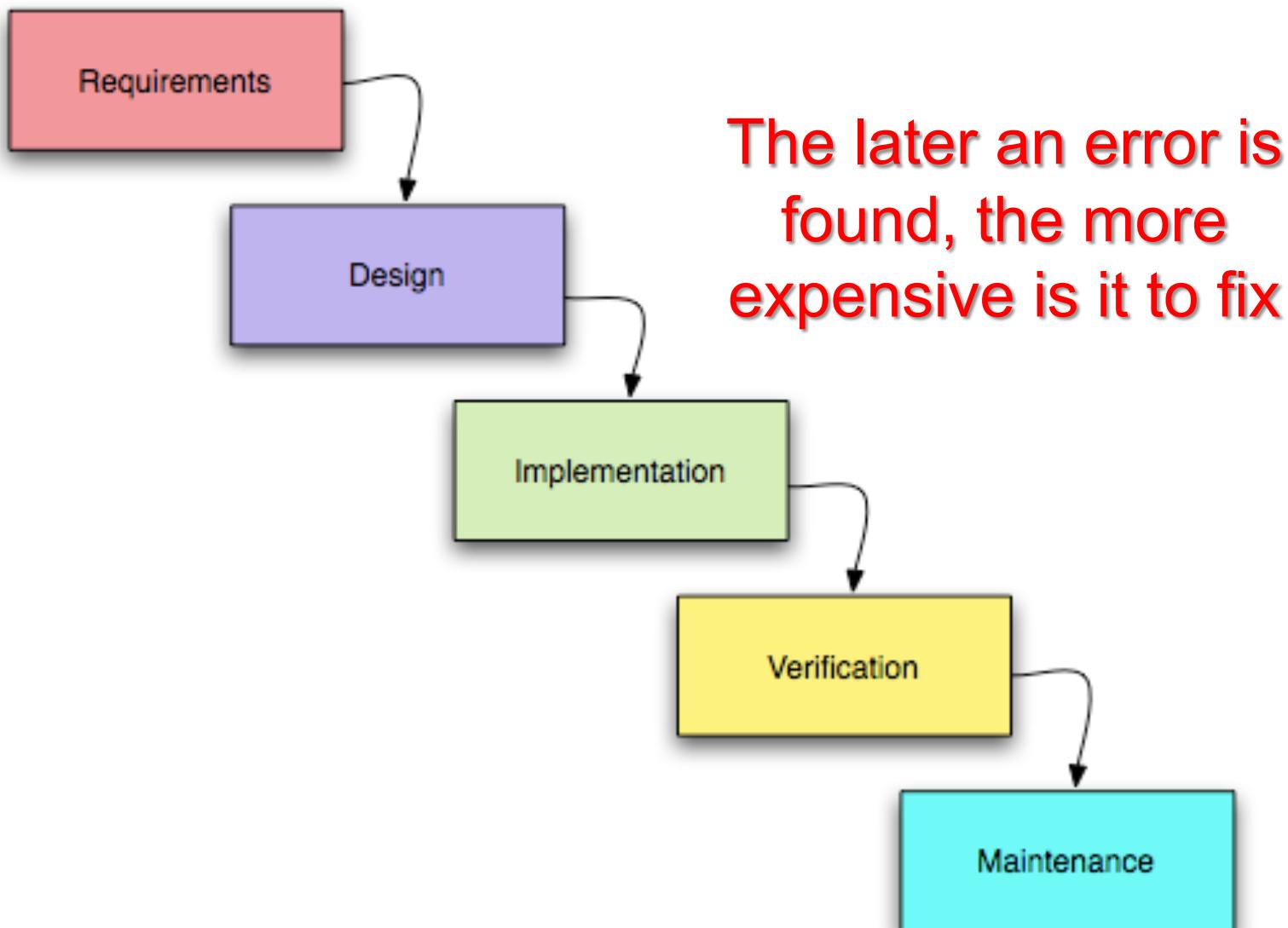
Component-Based Software Engineering

System

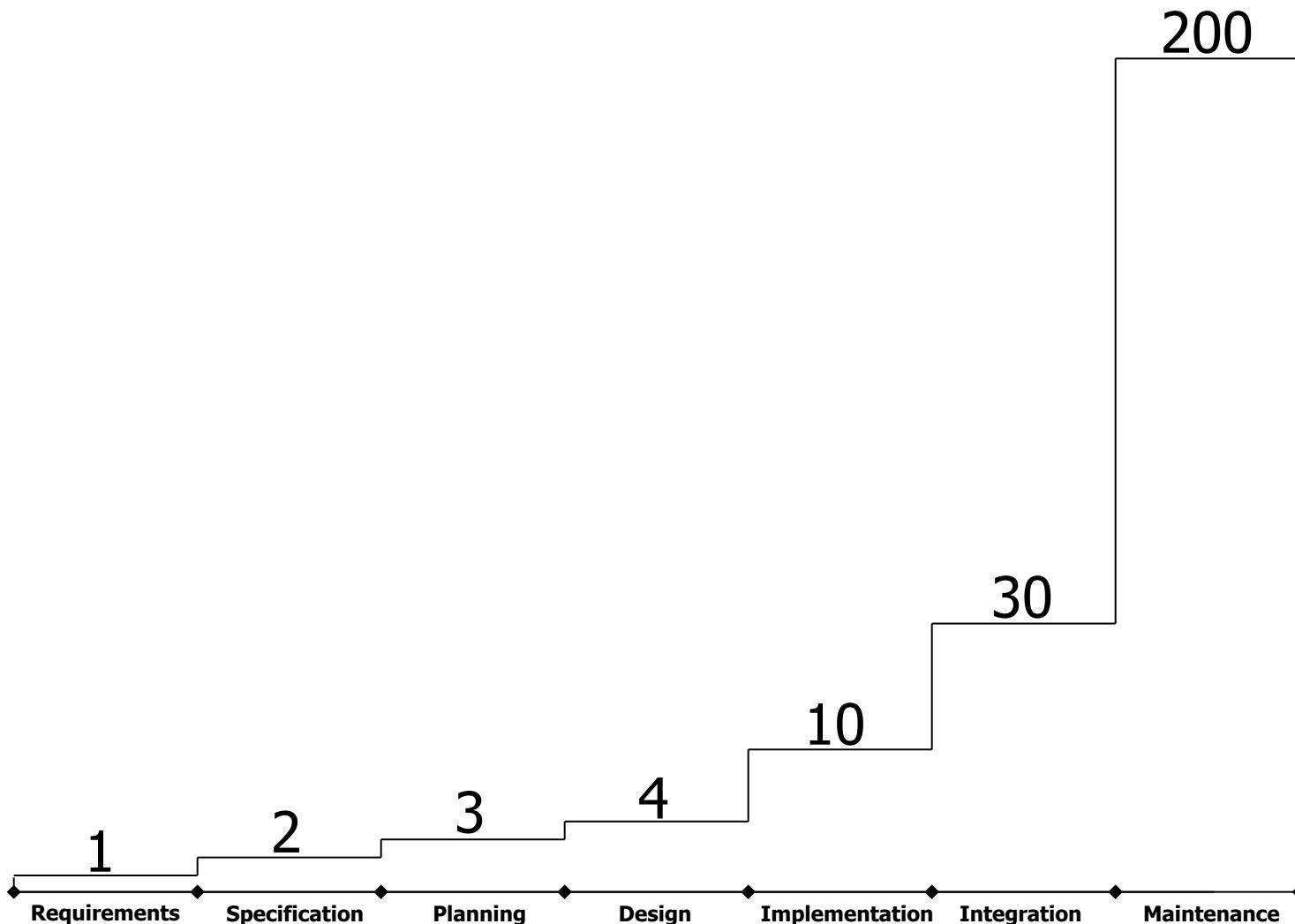
Component-Based Software Engineering



Waterfall Model



Relative Costs of Fixing Software Faults



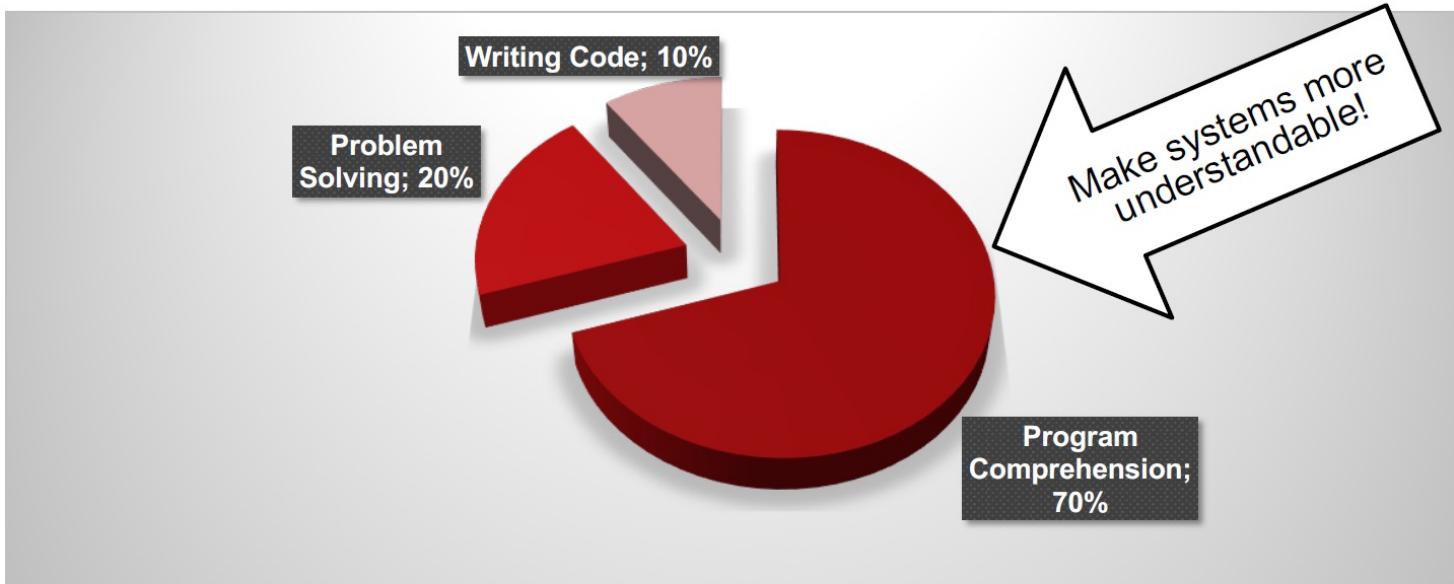
Software costs

- Software costs often dominate system costs. The costs of software on a PC are often greater than the hardware costs
- Software costs more to maintain than it does to develop. For systems with a long life, maintenance costs may be several times development costs
- Software engineering is concerned with cost-effective software development

Economic and Management Aspects of SE

- **Software production = development + maintenance (evolution)**
- Maintenance costs > 60% of all development costs
 - 20% corrective
 - 30% adaptive
 - 50% perfective
- Quicker development is not always preferable
 - higher up-front costs may defray downstream costs
 - poorly designed/implemented software is a critical cost factor

How Developers Spend their Time?



¹¹⁷ Lilienthal, Carola. Langlebige Software-Architekturen: Technische Schulden analysieren, begrenzen und abbauen. dpunkt. verlag, 2017.

To Satisfy A Customer, We Must...

- Build a software product that satisfies a human need & meets:

Operational System Objectives*

- Reliability
- Efficiency
- Suitability^[1]
 - Must be verifiable & testable

Life–cycle Objectives

- Understandability
- Adaptability
- Portability
- Re–usability
- Tunability
- Plasticity
- Maintainability

Development Process's (Economic) Objective

- Cost–Effectiveness
 - Productivity
 - Return on investment

[1] Also called “appropriateness”

What are the Attributes of Good Software

- Software should deliver the required functionality and performance, and should be:
 - Maintainability
 - Software must evolve to meet changing needs
 - Dependability
 - Software must be trustworthy
 - Efficiency
 - Software should not waste system resources
 - Usability
 - Software must be usable by the users for which it was designed

Exercises

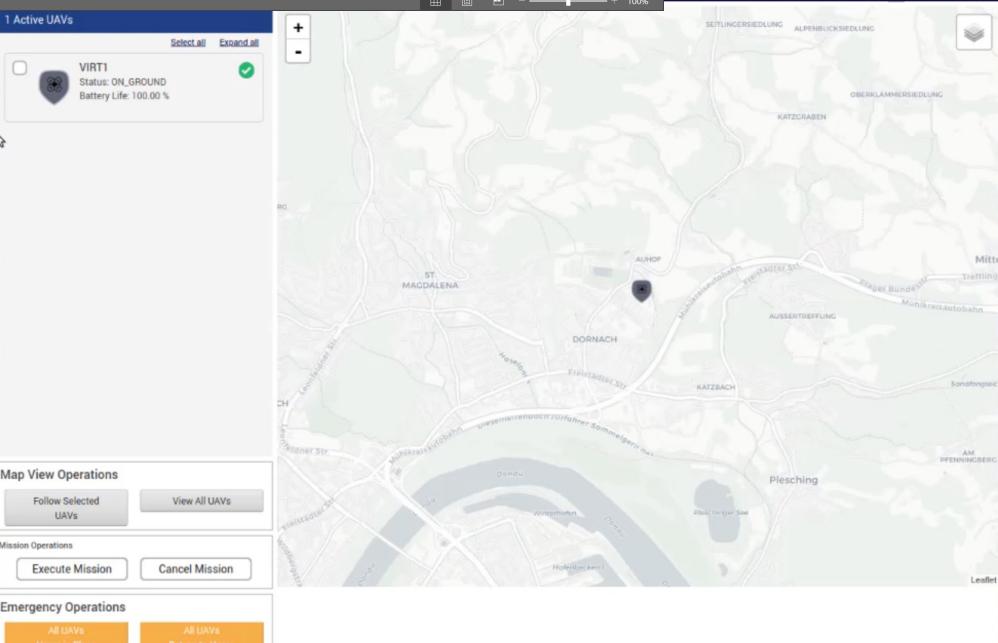
Key points

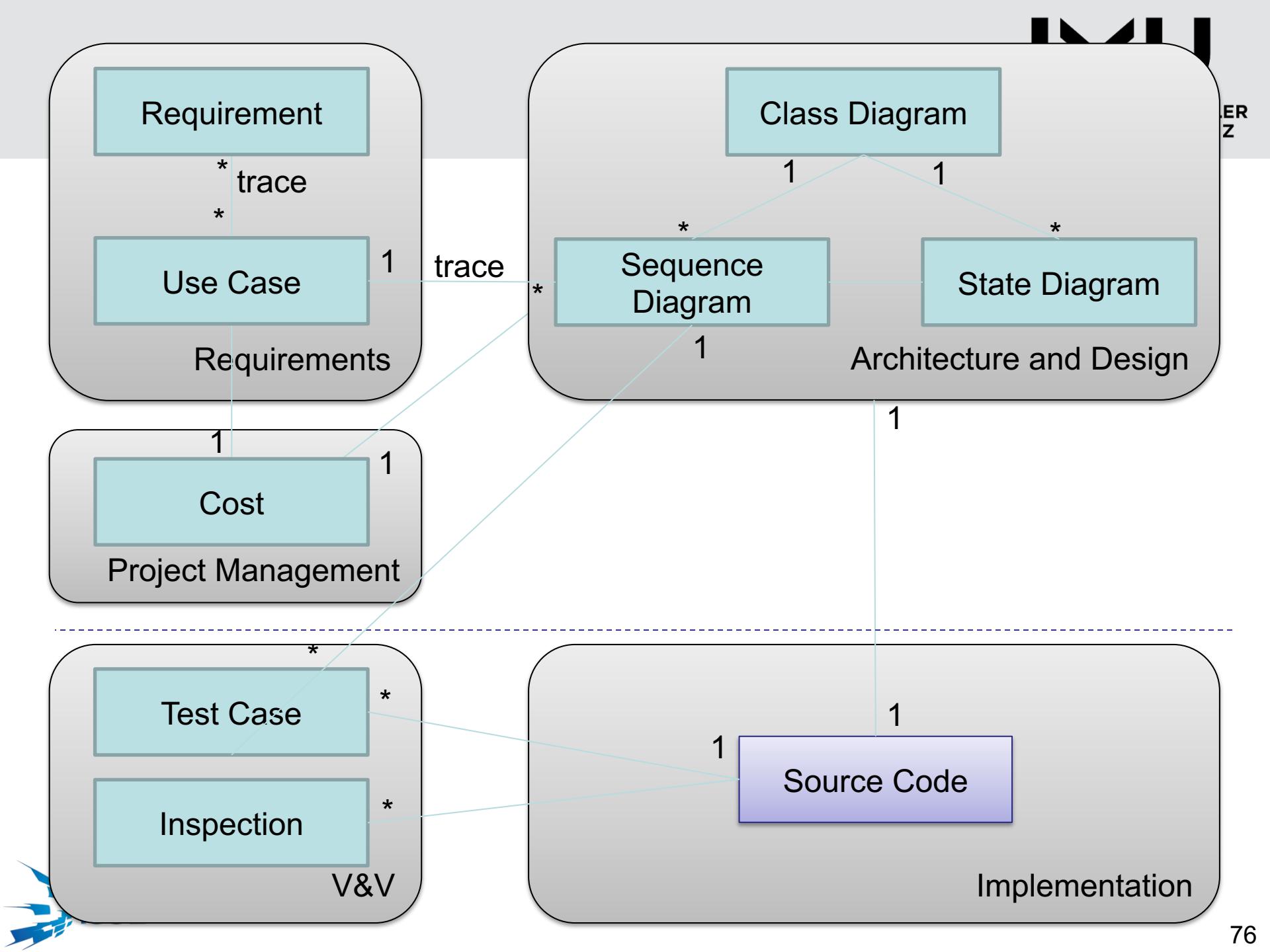
2022-06-20 Droneology dataset.xlsx - Excel Alexander Egyed

Nr.	Type	ID	Name	Description
1	DesDef	DD-11	Client registers for flight route events	A client shall register with the _UIMiddleware_ to receive flight route notifications whenever a flight route is created modified or deleted.
2	DesDef	DD-18	Client registers for UAV type specification events	A client shall register with the _UIMiddleware_ to receive UAV type events whenever a new UAV type specification is created modified or deleted.
3	DesDef	DD-19	Client registers for UAV configuration event	A client shall register with the _UIMiddleware_ to receive notifications whenever a new UAV type configuration is created modified or deleted.
4	DesDef	DD-20	Client registers for flight plan events	A client shall register with the _UIMiddleware_ to receive notifications whenever a new flight plan is activated or executed.
5	DesDef	DD-21	Client registers for UAV activation events	A client shall register with the _UIMiddleware_ to receive notifications whenever UAV instances are activated or deactivated.
6	DesDef	DD-22	Client registers for emergency events	A client may register with the _UIMiddleware_ to receive notifications whenever unexpected events occur.
7	DesDef	DD-23	Coordinate Specification	All waypoints shall be specified using degrees longitude and latitude format (e.g. 38.6556758,-77.7872153)
8	DesDef	DD-24	Coordinate Units	Altitude shall be specified in meters
9	DesDef	DD-26	Activation state is ON_GROUND	When a UAV is initially activated on the ground it is in the {{ON_GROUND}} state.
10	DesDef	DD-27	UAV Flight Plan Management	Each UAV has zero or more pending flight plans.
11	DesDef	DD-30	Transition from ON_GROUND to AWAITING_TAKEOFF_CLEARANCE	When a flight plan assigned to a UAV in the {{ON_GROUND}} state transitions to the {{AWAITING_TAKEOFF_CLEARANCE}} state.
12	DesDef	DD-31	Transition from AWAITING_CLEARANCE to TAKING_OFF	When permission is granted to UAV in the {{AWAITING_TAKEOFF_CLEARANCE}} state it transitions to {{TAKING_OFF}} state.
13	DesDef	DD-32	Transition from TAKING_OFF to FLYING	FLYING state.
14	DesDef	DD-33	Transition from FLYING TO IN_AIR	transitions to {{IN_AIR}}.

```
GPSSim0fx-03num_0sat-0
2022-09-27 20:32:00.030 | INFO | dronekit_comm.py | line:418 | VIRT1 ~ new attributes 18 : set(['ekf_ok'])
2022-09-27 20:32:03.031 | INFO | dronekit_comm.py | line:415 | VIRT1 waiting for armable... - ATTS Ready: 18 ~ GPS:
GPSSim0fx0.num_sat=0

2022-09-27 20:32:06.037 | INFO | dronekit_comm.py | line:418 | VIRT1 ~ new attributes 19 : set(['location.global.frame'])
2022-09-27 20:32:06.037 | INFO | dronekit_comm.py | line:415 | VIRT1 walking for armable... - ATTS Ready: 19 ~ GPS:
GPSSim0fx6.num_sat=10
2022-09-27 20:32:09.041 | INFO | dronekit_comm.py | line:415 | VIRT1 walking for armable... - ATTS Ready: 19 ~ GPS:
GPSSim0fx6.num_sat=10
2022-09-27 20:32:15.050 | INFO | dronekit_comm.py | line:418 | VIRT1 ~ new attributes 20 : set(['home_location']) 2022-09-27 20:32:15.049 |
INFO | dronekit_comm.py | line:415 | VIRT1 waiting for armable... - ATTS Ready: 20 ~ GPS: GPSSim0fx6.num_sat=10
2022-09-27 20:32:18.053 | INFO | dronekit_comm.py | line:415 | VIRT1 waiting for armable... - ATTS Ready: 20 ~ GPS:
GPSSim0fx6.num_sat=10
2022-09-27 20:32:21.055 | INFO | dronekit_comm.py | line:415 | VIRT1 waiting for armable... - ATTS Ready: 20 ~ GPS:
GPSSim0fx6.num_sat=10
2022-09-27 20:32:23.057 | INFO | dronekit_comm.py | line:415 | VIRT1 waiting for armable... - ATTS Ready: 20 ~ GPS:
GPSSim0fx6.num_sat=10
2022-09-27 20:32:27.059 | INFO | dronekit_comm.py | line:415 | VIRT1 waiting for armable... - ATTS Ready: 20 ~ GPS:
GPSSim0fx6.num_sat=10
2022-09-27 20:32:30.064 | INFO | dronekit_comm.py | line:415 | VIRT1 waiting for armable... - ATTS Ready: 20 ~ GPS:
GPSSim0fx6.num_sat=10
```





lectures focus			Excercises
05/10/2022Introduction to SWE+Dronology Overview	Individual	E1: Familiarize with Dronology (Read ICSE Nier Paper)	
12/10/2022Requirements, Use Cases, and Scenarios	Individual	E2: Use Case Analysis	
19/10/2022Requirements Syntax and Traceability	Team	E3: Tracing Use Cases to EARS Requirements	
26/10/2022Holiday			
02/11/2022Holiday			
09/11/2022Design Modeling	Individual	E4: Requirements Engineering Mission Planning (Input: Screen Cast of Mission Planning UI Prototype / Requirements)	
16/11/2022Design Modeling	Team	E5: Define Architecture and Design (without considering E4; Input: Architecture Documentation for Main Components)	
23/11/2022Software Process			
30/11/2022Design Evolution	Individual	E6: Define Mission Planning Extension	
07/12/2022Planning and Cost Estimation	Individual	E7: Mission Planning Cost Estimation (Provide a Rationale for the Cost Parameters)	
14/12/2022Verification and Validation	Team	E8: Quality Assurance (Inspection, Check System Against E6 of Another Team Member)	
21/12/2022Holiday			
28/12/2022Holiday			
04/01/2023Holiday			
11/01/2023Testing and Monitoring	Individual	E9: Test Case Design (Gherkin)	
18/01/2023Software Reuse and Product Lines	Individual	Rather In-Class Exercise	
25/01/2023Designing in the Iilities			

Concluding

Key points

- Software engineering is an engineering discipline which is concerned with all aspects of software production.
- Software products consist of developed programs and associated documentation. Essential product attributes are maintainability, dependability, efficiency and usability.
- The software process consists of activities which are involved in developing software products. Basic activities are software specification, development, validation and evolution.
- Methods are organised ways of producing software. They include suggestions for the process to be followed, the notations to be used, rules governing the system descriptions which are produced and design guidelines.

In Short

- In short...
 - Good programming skills will get you a job
 - Good software engineering skills will get you a career
- Start with this course
- Continue with the Master's in Software Engineering
- Talk to us about your Project and Thesis

Challenge Yourself

- Project in Software Engineering
- Bachelor's Thesis (Projektpraktikum)
- Master Thesis

- **You can be a part of this!**