

User Stories Feed Forward¹

User-1: social innovator

1. As a user, I want to create a challenge (title, textual description (HTML, text editor))
2. As a user, I want to see all challenges in my group (organised based on creation date, descending)
3. As a user, I want to edit my challenge
4. As a user, I want to be able to delete my challenge
5. As a user, I want to answer a challenge in the form of an textual (text editor) comment
6. As a user, I want to answer a challenge in the form of a story (Introduction, exploration of resources, actions, effect + evaluation), these edit fields have guiding texts (tbt).
7. As a user, I want to resolve my challenge by checking a box
8. As a user, I want to disclose a resolved challenge to the public
9. As a user, I want to see the difference between a story and a comment (visually different from a comment)
10. As a user, I want to edit a story (keeping the fields intact)
11. As a user, I want to be able to delete my anecdote
12. As a user, I want to edit a comment
13. As a user, I want to be able to delete my comment
14. As a user, I want to upvote someones comment (only positive)
15. As a user, I want to upvote someones story (only positive)
16. As a user, I want to sign-up through Facebook, Twitter or Google
17. As a user, I want to login through Facebook, Twitter or Google
18. As a user, I want to be able to sign up/sign in with their own mail address
19. As a user, I want to view someones profile (name, email, website, bio and challenges, social context)
20. As a user, I want to update my profile (name, email, website, bio, social context)
21. As a user, I want to comment on a specific comment/story
22. As a user, I want to give an anecdote on a specific comment/story
23. As a user, I want to see who is a member of my group (only members can see a member list)
24. As a user, I want to create a group (title, description, logo/image)
25. As a user, I want to delete my profile (information is provided, content becomes anonymous)

¹ These (prioritised) user stories are based on use cases that were constructed on real experiences of teachers and project managers in the project Education Pioneers in the Netherlands as part of research conducted in 2012-2014.

26. As a user, I want to change my password
27. As a user, I want to be able to log-out
28. As a user, I want to be informed about copyright over my content
29. As a user, I want to be able to visit a 'FAQ' questions section

User 2: Group admin

1. As a group admin, I want to invite users to the group
2. As a group admin, I want to remove users from the group (content remains)
3. As a group admin, I want to remove/edit comments and stories from users from the group
4. As a group admin, I want to be able to remove/edit challenges
5. As a group admin, I want to update my group profile (title, description, image/logo)

User 3: Visitor

1. As a visitor, I want to know what this tool is about in a 'about Feedback Go Forward section'
2. As a visitor, I want to know how this tool works in a 'how to work with this tool' section
3. As a visitor I want to be informed about copyright
4. As a visitor I want to see disclosed challenges

Copyright information

This work is licensed under a Creative Commons Attribution 4.0 International License.² With this licence you must provide the name of the creator and attribution parties. We kindly ask you to use this literature reference:

Kieboom, M. (2014). User-Stories Feed Forward, Amsterdam: Kennisland. Licensed under CC-BY.



About Emergence by Design

This document adds to deliverable 3.4.1 (Feed Forward Platform)³ which constitutes an online platform to generate narratives to facilitate social innovation practice in the project Emergence by Design ("MD", grant agree no: 284625, ICT-2011.9.1)⁴. The Feed Forward Platform is developed and tested by Factlink (MD participant number: 7) and Kennisland as part of the MD-storyboard tool (all MD-partners). D 3.4.1 is linked to deliverable 3.2: Case Study: Education Pioneers. The research leading to these results has received funding from the European Union Seventh Framework Programme (FP7/2007-2013).

² <http://creativecommons.org/licenses/by/>

³ <http://feedforward.me/>

⁴ <http://emergencebydesign.org/>

About Kennisland & Factlink

Kennisland (Amsterdam, Netherlands) is an independent action-oriented think tank, founded in 1998 with a public mission to make societies smarter. Kennisland designs and implements innovative interventions to strengthen our knowledge society to provide new approaches for societal challenges. Kennisland connects different levels and sectors to create new strategies, concepts, ideas and structures that work. Kennisland currently works in the fields of educational innovation, smart government, creative economies, cultural heritage and copyright.

The Feed Forward platform is built by Factlink. Factlink is a social, more-than-profit enterprise aiming to increase the quality of online information. Factlink is an application that enables internet users to collectively review information found on the world wide web through an inline commenting system.

About the author

Marlieke Kieboom is a researcher at Kennisland. Marlieke's expertise is divided among conducting (action) research, designing innovation support structures, and practically managing operations. Marlieke obtained an MSc in Anthropology (Utrecht University, NL) and an MA in Conflict and Governance (Simon Fraser University, CA). She was part of several knowledge initiatives in the Netherlands, Canada, India and Central-South America. Please email her at mk@kl.nl with questions, ideas, feedback, comments or new ideas for future endeavours.