

Gerald Garcia Urena

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SUMMARY

I aim to continue advancing my academic career while applying my knowledge in IT. As a strong, driven professional, I thrive on using critical thinking to solve complex problems. My main goal is to gain experience across various different areas of IT fields and contribute effectively to a team, equipping myself with the expertise needed to launch my own tech startup in the future.

EXPERIENCE

IT Help Desk Intern | Dell Student TechCrew | Providence, RI

SEP 2022 - JUN 2023

- service Dell products. I repair, report, and investigate the issues that our products have.
- I used Microsoft 365 (Excel) to document computer repair damages and order parts to fix the computers in our system with specific key issues.
- maintain relationships with our customers while they explain the issues with their Dell products and prepare for their repair.

Camera Operator| Monte Sinai Iglesia Pentecostal | Providence, RI

JAN 2022 - JAN 2023

- Collaborative teamwork to record Live church services.
- In our team, we were directed by the director with walkie-talkies, who taught us the specific shots our director wanted.

TECHNICAL SKILLS

Programming Languages: Python , C/C++ , JavaScript/[Node.js](#), CSS/HTML5, Prolog, Asteroid, Git/Github

Languages: English, Spanish

Operating Systems: Windows XP/Vista/7/8/10, MacOS, Linux

Technical Skills: Computer Forensics, Data Structures & Algorithm, Front-End Development, Computer repair
Education

The University of Rhode Island | New Kingston, RI

Bachelor of Science . in Computer Science | GPA: 3.7/4.0

SEP 2023 - MAY 2027

Relevant Courses: Data Structures and Algorithm, Cyber Security, Web Development

PROJECTS

Tv Shows data Project| Python

APR 2024

- For this project, I managed to find a CSV file containing all TV show data and to build a program filtering with different sections and different data applications with the CSF file.
- can search by title, average score (rating), sort by year, check if the file has eros in the selection page, who has the highest score, and lastly, find the shows higher than the given specified show
- This project aims to utilize ways to filter data by working with datasets. Specifically, TV shows data from IMDb and various sites recorded in a CSV FILE and filtered by multiple functions and sorting algorithms