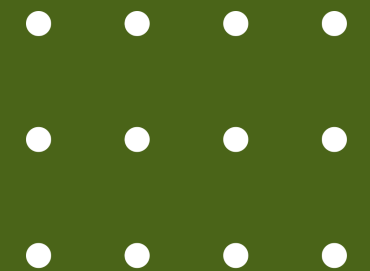
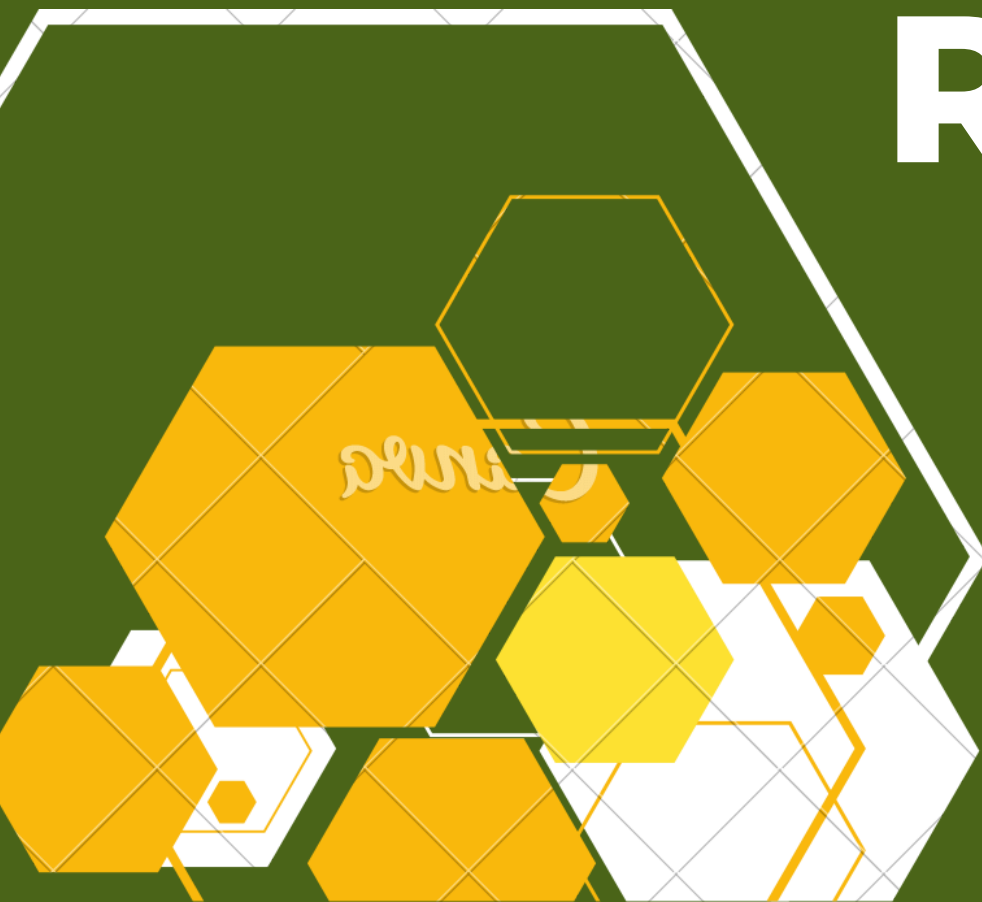


BRITISH AIRWAYS

SKYTRAX AIRLINE

REVIEW ANALYSIS



Key topics

The extracted keywords from reviews about British Airways suggest a mixed sentiment among passengers. While some express dissatisfaction with aspects like service and facilities, others highlight positive experiences and commendable service. This indicates a varied perception among the public regarding British Airways' overall service quality and performance.



Sentiment

Among 1,213 reviews gathered for British Airways, 784 conveyed positive sentiments, contrasting with 411 negative reviews, while a mere 18 remained neutral. This distribution underscores the prevailing positivity towards British Airways, despite occasional critical voices.

