

See discussions, stats, and author profiles for this publication at: <https://www.researchgate.net/publication/47447006>

# A PSO APPROACH FOR SOLVING VRPTW WITH REAL CASE STUDY

Article · August 2010

Source: DOAJ

---

CITATIONS

3

---

READS

340

1 author:



[Reza Tavakkoli-Moghaddam](#)

University of Tehran

511 PUBLICATIONS 6,876 CITATIONS

[SEE PROFILE](#)

Some of the authors of this publication are also working on these related projects:



Home Health Care [View project](#)



location routing problem [View project](#)

# A PSO APPROACH FOR SOLVING VRPTW WITH REAL CASE STUDY

Shahrzad Amini<sup>1</sup>, Hassan Javanshir<sup>1</sup> & Reza Tavakkoli-Moghaddam<sup>2</sup>

<sup>1</sup> Department of Industrial Engineering, Islamic Azad University - South Tehran Branch, Tehran, Iran

<sup>2</sup> Department of Industrial Engineering, College of Engineering, University of Tehran, Tehran, Iran

## ABSTRACT

During the past few years, there have been tremendous efforts on improving the cost of logistics using varieties of models for vehicle routing problems. In fact, the recent rise on fuel prices has motivated many to reduce the cost of transportation associated with their business through an improved implementation of VRP systems. In this paper, we study the VRP with time windows. We propose a particle swarm optimization algorithm to solve the given VRPTW. A computational experiment is carried out by running the proposed PSO with the VRPTW benchmark data set of Solomon. The associated results show that this algorithm is able to provide good solutions that are very close to its optimal solutions for problems with 25 customers within reasonably computational time. Furthermore, our proposed PSO is used for a real-world case study of a Chlorine Capsule distribution company to the water reservoir in Tehran. The related results indicate that the algorithm can reduce the cost and time significantly.

**Keywords:** *Particle Swarm Optimization, Vehicle Routing Problem with Time Windows, Real Case Study.*

## 1. INTRODUCTION

The vehicle routing problem (VRP) was proposed for the first time by Dantzig and Ramser [1] in 1959. This problem is to find the optimal routes of delivery or collection from one or several depots to a number of cities or customers while satisfying some constraints. Collection of household waste, gasoline delivery trucks, goods distribution, snow plough and mail delivery are the most used applications of VRPs. The VRP plays a vital role in distribution and logistics. The interest in this problem is motivated by its practical relevance as well as by its considerable difficulty. It consists of variants, such as vehicle routing problem with time windows (VRPTW), vehicle routing problem with pick-up and delivery, and capacitated vehicle routing problem (CVRP). The VRP is an important combinatorial optimization problem.

The VRPTW is an extension of the classical VRP, encountered very frequently in making decision about the distribution of goods and services. This problem involves a fleet of vehicles set-off from a depot to serve a number of customers, at diverse geographic locations, with various demands and within specific time windows before returning to the depot eventually. Because a great deal of problems can be transformed into the VRPTW to deal with, and the qualities of their solutions directly affect the qualities of service, the research of the VRPTW has been paid more and more attention. Theoretically, this is an NP-hard problem, which means that it is believed that one may never find a computational technique that guarantees an optimal solution to larger instances for such problems. Because all kinds of exact algorithms are not efficient for solving NP-hard problems, several heuristics (or meta-heuristics) have been proposed for the VRP. A number of meta-heuristics, such as simulated annealing (SA), genetic algorithm (GA), tabu search (TS), ant colony optimization (ACO) and particle swarm optimization (PSO) are designed for VRPs. PSO is a meta-heuristic algorithm that simulates the flight of flocks of birds, making good effect for the various multi-dimensional continuous space optimization problems, but less in research and application of discrete field. In PSO, a few parameters are needed to be adjusted, which makes it particularly easy to implement.

## 2. LITERATURE REVIEW

The Vehicle Routing Problem with Time Windows (VRPTW) is the extension of the CVRP where the service at each customer must start within an associated time window and the vehicle must remain at the customer location during service. Soft time windows can be violated at a cost while hard time windows do not allow for a vehicle to arrive at a customer after the latest time to begin service. In the latter case, if it arrives before the customer is ready to begin service, it waits. Vehicle Routing Problem with Time Window constraints (VRPTW) adds complexity of allowable delivery times, or time window constraints, stemming from the fact that customers request earliest and latest service times. VRPTW has been an intensive research and can be used to model many real-world problems. Excellent surveys are available in papers by Bodin et al. [2], Solomon [3], and Desrochers et al. [4]. VRPTW can be further divided into two classes known as hard time window constraints and soft time window constraints. Hard time

window constraints strictly request customers' delivery time falling between earliest and latest time constraints with no violation. When a vehicle arrives at a customer location before its earliest service time, the vehicle must wait to start a service until the earliest service time. However, the vehicle can against customers' time window constraints in VRPTW with soft time window constraints. If the vehicle arrives early or late, a penalty for earliness or lateness is incurred, separately.

VRPTW is NP-hard due to the NP-hardness of VRP. Previous work on VRPTW includes both optimization algorithms and heuristic approaches, but current research focuses on heuristic approaches due to the complexity of VRPTW. Generally, heuristic approaches can be divided into two areas: route construction and route improvement. Typical route construction procedures includes Savings method of Clarke and Wright [5], Nearest Neighbor method, Insertion heuristics of Solomon [3], and Sweep approach of Gillett and Miller [6]. Typical route improvement procedures includes branch exchange methods such as Or-opt approach of Or and the k-opt approach, as well as node exchange methods such as Swap approach and e-exchange approach of Osman [7]. Because of the high complexity level of the VRPTW and its wide applicability to real-life situations, solution techniques capable of producing high-quality solutions in limited time, i.e. heuristics are of prime importance. Fleischmann [8] and Taillard et al. [9] have used heuristic for the VRP without time windows. In Taillard et al. [9] reported different solutions to the classical VRP by TS. The routes obtained are then combined to produce workdays for the vehicles by solving a bin packing problem, an idea previously introduced in Fleischmann [8]. A recent study in Compbell and Savelsbergh [8] has reported about insertion heuristics that can efficiently handle different types of constraints including time windows and multiple uses of vehicles. Compbell and Savelsbergh [10] introduced the home delivery problem, which is more closely related to real-world applications.

## 2.1. Particle swarm optimization

PSO is a population-based search method proposed by Kennedy and Eberhart [9] in 1995. The main motivation came from the behaviour of group organisms, such as bee swarm, fish school, and bird flock. It imitates the physical movements of the individuals in the swarm as well as its cognitive and social behaviour as a searching method. In PSO, a problem solution is represented by the position value of a multi-dimensional particle. The particle's velocity represents particle searching ability. The basic version of PSO starts by initializing the population of particles, called swarm, with the random position and velocity. In each iteration step, every particle moves to a new position following its velocity; and its velocity is updated based on its personal and global best position. The personal best position of a particle, which expresses the cognitive behaviour of a particle, is defined as the best position found by the particle. It is updated whenever the particle reaches a position with better fitness value than the fitness value of the previous local best. The global best position, which expresses the social behaviour, is defined as the best position found by the whole swarm. It is updated whenever a particle reaches a position with better fitness value than the fitness value of the previous global best.

Comprehensive details of the PSO mechanism and applications are provided by Kennedy and Eberhart [10] and Clerc [11]. As an emerging population-based search method, PSO has been recently applied to many operational research problems, such as flow shop scheduling, job shop scheduling, home care worker scheduling, multi-mode resource-constrained project scheduling, and vehicle routing. Some of the applications are briefly described below. Sha and Hsu [12] proposed a hybrid PSO for the job shop scheduling problem. They modified the PSO algorithm by applying preference list-based representation for particle position, swap operator for particle movement, and tabu list concept for particle velocity. They used Giffler and Thompson's heuristic to decode a particle position into a schedule and applied TS to improve the solution quality. They showed that the hybrid PSO is better than other traditional meta-heuristics for solving the job shop scheduling problem. Chen et al. [13] applied PSO for solving the CVRP. They applied PSO with the discrete value of particle's position and hybridized it with SA. Qing et al. [14] applied PSO for the VRPTW; however, the effectiveness of PSO on this problem has not been well proven since it is only demonstrated for solving a very small problem case.

From the review, it can be observed that the major aspect of PSO applications to a specific problem is the definition of the particle position and its transformation method to the problem solution. Various definitions have been proposed in the literature with their own characteristics and performances. Sometimes, the PSO algorithm is modified and hybridized with other methods for enhancing the algorithm performance. Also, embedding a special heuristic method for the respective problem into PSO is a common mode to improve the performance of the algorithm.

## 3. MATHEMATICAL MODEL OF THE VRPTW

The VRPTW is given by a fleet of homogeneous vehicles denoted  $V$ , with limited capacity  $Q$ . From a graph theoretical perspective, Kallehauge et al [15] stated the problem as follows. Let  $G = (N, E)$  be a complete undirected graph with a vertex set  $(N)$  and an edge set  $(E)$ . Each vertex,  $v_i$  ( $i=0, 1, \dots, n$ ), represents a giving customer ( $v_0$

corresponding to the depot). The set of edges represents connections between the depot and customers, and among the customers. Each customer  $i$  has a certain demand ( $q_i$ ), a service time ( $s_i$ ) and a time window  $[a_i, b_i]$ . A vehicle must arrive at the customer before  $b_i$ . It can arrive before  $a_i$ ; however, the customer is serviced before. The depot also has a time window  $[a_0, b_0]$ . This interval is called the scheduling horizon. Vehicles may not leave the depot before  $a_0$  and must be back before or at time  $b_0$ .

It is assumed that a symmetric distance matrix  $D = (d_{ij})$  satisfying the triangle inequality is defined on  $E$ . Travel time  $t_{ij}$  is supposed to be proportional to distance  $d_{ij}$ . Two decisions variables  $x$  and  $y$  are also defined. For each edge  $(i, j)$ , where  $i \neq j$  and  $i, j \neq 0$ , and each vehicle  $k$  we define  $x_{ijk}$  by:

$$x_{ijk} = \begin{cases} 0 & \text{if } k \text{ does not drive from } i \text{ to vertex } j \\ 1 & \text{otherwise} \end{cases}$$

Decision variable  $y_{ik}$  is defined for each vertex  $i$  each vehicle  $k$ . Time vehicle  $k$  starts to service customer  $i$ . In the case where the given vehicle  $k$  does not service customer  $i$ ,  $y_{ik}$  does not mean anything. We assume  $a_0 = 0$  and therefore  $y_{0k} = 0$ , for all  $k$ .

The objective of the problem is to design a set of minimal cost routes, one for each vehicle, such that:

- Each customer is serviced exactly once;
- Every route originates and terminates at vertex 0;
- The time windows and capacity constraints are respected;

We can state the VRPTW in the following mathematical form as Solomon [3] had used.

$$\min z = \sum_{k \in V} \sum_{i \in N} \sum_{j \in N} c_{ij} \times x_{ijk} \quad (1)$$

s.t.

$$\sum_{k \in V} \sum_{j \in N} x_{ijk} = 1 \quad \forall i \in N \quad (2)$$

$$\sum_{i \in N} q_i \sum_{j \in N} x_{ijk} \leq Q \quad \forall k \in V \quad (3)$$

$$\sum_{j \in N} x_{0jk} = 1 \quad \forall k \in V \quad (4)$$

$$\sum_{i \in N} x_{ihk} - \sum_{j \in N} x_{hjk} = 0 \quad \forall h \in N, \forall k \in V \quad (5)$$

$$\sum_{i \in N} x_{i0k} = 1 \quad \forall k \in V \quad (6)$$

$$y_{ik} + s_i + t_{ij} - K(1 - x_{ijk}) \leq s_{jk} \quad \forall i \in N \quad (7)$$

$$a_i \leq y_{ik} \leq b_i \quad \forall i \in N, \forall k \in V \quad (8)$$

$$x_{ijk} \in \{0, 1\} \quad \forall i, j \in N, \forall k \in V \quad (9)$$

Constraint (2) guarantees that each customer is visited exactly once. Constraint (3) means that no vehicle is loaded with more than its capacity. Equations (4) to (6) ensure that each vehicle leaves the depot, after arriving at a customer the vehicle leaves again, and finally returns to the depot. Inequality (7) states that vehicle  $k$  cannot arrive at customer  $j$  before  $y_{ik} + s_i + t_{ij}$  if it travels from customer  $i$  to customer  $j$ . Here  $K$  is a large scalar. Finally, Constraint (8) ensures that time windows are respected, and Constraint (9) is the integrality constraint.

### 3.1. PSO framework for solving the VRPTW

The PSO algorithm starts by initializing a swarm of particles followed by a series of iteration steps to move the particles towards the best position. It is noted that it works on finding the best position of particles. So, to apply PSO for a specific problem (i.e., VRPTW), the relationship between the position particles and the problem solution (i.e.,

vehicle route) must be clearly defined. A method for converting particle position to the problem solution is usually called 'decoding method'. The PSO framework for solving the VRPTW is described in Figure 1.

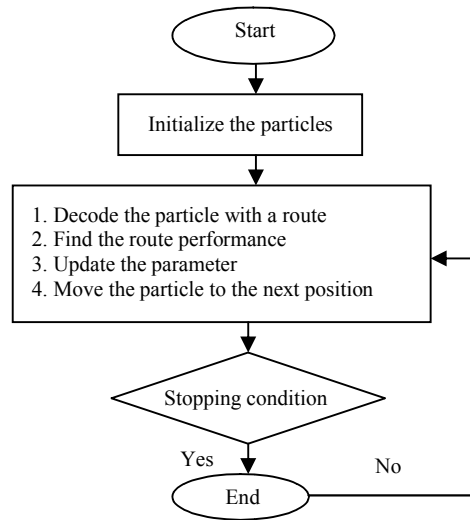


Figure 1. PSO flowchart for solving the VRPTW

### 3.2. Initialize the particles

In the initialize step, a swarm consisting of  $i$  particles is initialized by setting the position, velocity and personal best value of each particle. For each dimension of a particle, the position value ( $x_{id}$ ) is set randomly in the range of the minimum and maximum position values,  $x_{id} = U(x_{min}, x_{max})$ , the velocity value is initially defined as zero ( $v_{id} = 0$ ), and personal best value ( $p_d$ ) is equal to the position value ( $p_{id} = x_{id}$ ).

### 3.3. Main steps

Kaufmann [14] developed a non-iterative algorithm for the fitting of a sum of exponentials to first order data. The goal of the first order sum of exponentials fit is to fit a sum of exponentials to a vector  $\mathbf{r}$  so that any element  $r_i$  ( $i=1, \dots, N$ ) in  $\mathbf{r}$  follows the function.

The main part of the PSO framework is the iteration step. As shown in Figure 1, each iteration step consists of four sub-steps, namely the decode particle to vehicle route, evaluate route performance, update cognitive and social term, and update particle velocity and position. In the first sub-step, each particle position is decoded to a set of vehicle routes by the decoding method that will be explained later. Then, the performance of each constructed set of routes (i.e., the total travelled distance of the routes) is evaluated. This performance value is then kept as the fitness value of its corresponding particle.

The mathematical notations of the PSO algorithm are defined as follows. Assume the searching space is  $D$ -dimensional and the total number of particles is  $n$ . The  $i$ -th particle location is denoted by vector  $X_i = (x_{i1}, x_{i2}, \dots, x_{iD})$ ; the past optimal location of the  $i$ -th particle in the "flight" history (i.e., the location corresponds optimal solution) is  $P_i = (p_{i1}, p_{i2}, \dots, p_{iD})$ . The past optimal location  $P_g$  of the  $g$ -th particle is optimal in all of  $P_i$  ( $i=1, 2, \dots, n$ ); the location changing rate (i.e., speed) of the  $i$ -th particle is denoted by vector  $V_i = (v_{i1}, v_{i2}, \dots, v_{iD})$ .  $[x_{min}, x_{max}]$  is the changing range of the particle location.  $[v_{min}, v_{max}]$  is the changing range of the speed. If the location and speed exceed boundary range in iteration, give the boundary value.

Based on the analysis of the above parameters, Clerc [11] provided the parameter conditioning of the PSO convergence. For example, after the position of particle  $i$  ( $X_i$ ) is decoded to the set of vehicle routes  $R_i$ , the total travelled distance of routes  $R_i$ , denoted by  $\square(X_i)$ , and is kept as the fitness value of  $X_i$ . After the fitness value of every particle is determined, the information of the cognitive and social terms of each particle, which are personal best ( $pbest$ ), global best ( $gbest$ ), local best ( $lbest$ ), and near neighbour best ( $nbest$ ) are updated. It is noted that smaller fitness value is desirable, since the VRPTW objective is to minimize the total travelled distance. The updating procedure is explained as follows. First, the fitness value of each particle,  $\square(X_i)$ , is compared against its

$pbest$ ,  $\square(P_i)$ . The  $pbest$  is set to be the current position,  $P_i = X_i$ , if the fitness value of current position is smaller than its  $pbest$ ,  $\square(X_i) < \square(P_i)$ .

Also, the  $gbest$  is set to be the current position,  $P_g = X_i$ , if the fitness value of the current position is smaller than its  $gbest$ ,  $\square(X_i) < \square(P_g)$ . Second, find the smallest  $pbest$  fitness value among  $K$  immediate neighbour of each particle and set the corresponding  $pbest$  as  $lbest$ ,  $P_{iL} = \min(P_j), j \in N_i$ , where  $N_i$  is the set of immediate neighbour of particle  $i$ . The representation is similar with the work of  $A_i$  and Kachitvichyanukul [16]. Finally, each dimension of the particle  $nbest$  is determined as  $pbest$  of other particles at the corresponding dimension ( $p_{idN} = p_{jd}$ ) that maximizes the  $FDR$  computed by:

$$FDR = \frac{\phi(X_i) - \phi(P_j)}{|x_{id} - p_{jd}|} \quad \forall (i \neq j) \quad (10)$$

In the last sub-step, the velocity of particle is updated based on the social and cognitive terms before the particle is moved to a new position based on its velocity according to Equations (11) to (13).

$$v_{id}(t+1) = w \times v_{id}(t) + c_p \times u \times [p_{id}(t) - x_{id}(t)] + c_g \times u \times [p_{gd}(t) - x_{id}(t)] + c_l \times u \times [p_{idL}(t) - x_{id}(t)] + c_n \times u \times [p_{idN}(t) - x_{id}(t)] \quad (11)$$

$$x_{id}(t+1) = x_{id}(t) + v_{id}(t+1) \quad (12)$$

$$w(t) = w_{end} + (I_{max} - I) \times (w_{start} - w_{end}) / I_{max} \quad (13)$$

where,  $u$  is a uniform distributed random number within interval  $[0,1]$ ;  $w$  is the inertia weight that linearly decreases and is within interval  $[w_{start}, w_{end}]$ ;  $c_p$ ,  $c_g$ ,  $c_l$  and  $c_n$  are the acceleration constant of cognitive term,  $gbest$  social term,  $lbest$  social term and  $nbest$  social term, respectively.  $I_{max}$  is the maximum iteration and  $i$  is the current iteration. For controlling the search range of particles, if the position of a particle in a particular dimension exceeds the minimum or maximum position value ( $x_{id} < x_{min}$  or  $x_{id} > x_{max}$ ), then the position value is set on the bound ( $x_{id} = x_{min}$  or  $x_{id} = x_{max}$ ) and the corresponding velocity value is set to zero ( $v_{id} = 0$ ).

### 3.4. Stopping condition

The stepping condition controls the mechanism for the repetition of this algorithm. The algorithm is finished whenever the stopping condition is satisfied; otherwise, the iteration step is repeated. The stopping criterion used in this framework is the total number of iteration.

### 3.5. Solution representation and decoding method

The decoding method is the first part of the iteration step in the PSO framework for solving the VRPTW described in this section. The decoding method is responsible for transforming each specific particle representation into a set of vehicle routes, in which its performance is kept as the fitness value of the particle. An indirect representation of  $(n + 2 \times m)$ -dimensional particle is proposed to represent the VRPTW solution with  $n$  customers and  $m$  vehicles (see Figure 2).

1	2	...	$n$	$n+1$	$n+2$	$n+3$	$n+4$	...	$n+2 \times m-1$	$n+2 \times m$
Customer Priority				Vehicle 1		Vehicle 2		Vehicle $m$		

Figure 2. Solution representation

The particle position in each dimension is represented by a real number, so that it can be applied in the framework based on a continuous version of PSO. The indirect representation is chosen since the vehicle routes cannot be directly represented by continuous numbers. The representation consists of two main parts. The first part of the representation is related to the customers, in which each customer is represented by a factor that can be used to set the priority of the customers. Hence,  $n$  dimensions of a particle are required to represent  $n$  customers. Since it is possible to get infinite array combination of  $n$  continuous numbers and one combination leads to one priority list, a diverse set of vehicle routes can be generated. The second part of the representation is related to the vehicles that incorporate the unique idea of vehicle reference point. Reference point of a vehicle is defined as a point in the service map that represents a certain area that is most likely be served by the vehicle.

The first step of decoding method is setting a priority list of customer based on the corresponding  $n$  dimensions of particle position. The priority list is constructed using rule of a small position value, in which the smaller the position value of a dimension, the higher is the priority given to the corresponding customer. In the second step, the

corresponding  $2 \times m$  dimensions are converted into the reference point of vehicles. The last decoding step is to construct routes based on the customer priority list and the vehicle priority matrix. Another effort to improve the solution quality of the route is to re-optimize the emerging route by using some improvement heuristic methods (e.g., 2-opt method).

#### 4. COMPUTATIONAL EXPERIMENTS

Computational experiments are conducted to evaluate the effectiveness of the proposed PSO using the benchmark data of Solomon [3] as the test cases. Our algorithm is implemented in MATLAB 2009 on a PC with Intel P4 2.2 GHz–4 GB RAM. The PSO parameters are listed in Table 1. For each case, five independent replications of the proposed PSO are performed.

Table 1. Parameter setting of the proposed PSO.

Parameter	Abr.	Value
Number of particle	$I$	100
Number of iteration	$T$	1000
Number of neighbour	$K$	5
Inertia weight	$w$	linearly decreasing from 0.9 to 0.1
Personal best position acceleration constant	$c_p$	2
Global best position acceleration constant	$c_g$	2
Constant of lbest social term	$c_l$	1.5
Constant of nbest social term	$c_n$	1.5

##### 4.1. Experiments data

In the experiment, the revised Solomon's benchmark [3] is used, in which there are three types of data sets: heap distribution (C), random distribution (R) and semi-heap distribution (RC). Ten instances are selected in the first type. Five instances are selected in the second and third types. It is noted that the VRPTW benchmark data of Solomon [4] comprises of the high variety of problem situations, such as location of customers, vehicles characteristic, customers' demand and corresponding time windows, in which the variation is implied on the problem instance name. As it is shown in Table 2, the solution quality of PSO for 25-customer problems is good and consistent. Overall, the average results are very close to the optimal solution as indicated by the average deviation that is less than 1%. It is also shown from Table 2 that the proposed PSO yields good solutions with reasonable fast computational times. Moreover, consistency over replications is implied by the results. Almost all the results give the same results over five replications as shown by the same minimum, average and maximum values of the objective function. The results are also desirable, since the good solution quality is guaranteed to be reached in reasonable time.

Table 2. Computational results of the proposed PSO algorithm

Problem	No. of Customers	CPU Time (Sec.)	PSO solution	Optimum solution	Error (%)
C101	3	35	191.8	191.3	0.26
C102	3	33	190.6	190.3	0.16
C103	3	34	190.7	190.3	0.21
C104	3	38	192.1	186.9	2.78
C105	3	39	191.8	191.3	0.26
C201	2	57	215.5	214.7	0.37
C202	2	53	215.4	214.7	0.33
C203	2	54	215.5	214.7	0.37
C204	2	89	213.9	213.1	0.38
C205	2	59	215.5	214.7	0.37
R101	8	32	618.3	617.1	0.19
R102	7	31	548.1	547.1	0.18
R103	5	28	454.7	454.6	0.02
R104	4	29	418.1	416.9	0.29
R105	6	30	531.5	530.5	0.19
RC101	4	37	462.2	461.1	0.24
RC102	3	36	352.7	351.8	0.26
RC103	3	34	333.9	332.8	0.33
RC104	3	32	307.1	306.6	0.16
RC105	4	35	412.4	411.3	0.27

#### 4.2. Real-case study

We study a problem that is encountered by Water and Waste Water Company in Tehran, which is responsible for providing enough safe potable water for about 14 million consumers. The system described in this paper is being used in a particular kind of the VRPTW for the Chlorine capsule distribution. The distribution areas are located in Tehran with about 730 square Km. It is critical that each 60 water reservoirs can get their Chlorine capsule in a proper time to disinfect the water. This case includes 60 customers that are the water reservoir and must be served with 15 available trucks. Every truck can deliver 10 Chlorine capsules. We attempt to find an optimal solution to satisfy the demand. We perform a survey on the actual information of the orders and demands. Our experiment shows when a particular customer is served. We want to reduce the incurred costs. Table 3 shows the distance, hard time window and the Chlorine capsules demand of each reservoir.

Table 3. Distance and demand of a real-case study

No.	$X$ (m)	$Y$ (m)	Earliest time	Latest time	Demand
1	1006.1	2187.3	2	6	2
2	4461.8	3235.3	3	6	3
3	-2327.6	1190.7	3	8	1
4	-3871.2	687.7	3	5	1
5	-1932.6	-1867.7	3	7	2
6	-3089.9	-139.6	0	6	1
7	-2289	-169	2	8	3
8	-3409.6	-1831	3	5	3
9	-1223.4	-2118.8	3	8	2
10	2487.8	-1732.2	1	2	1
11	-2538.7	-1633.9	2	4	1
12	-4216	3485.3	0	5	2
13	1346.8	1875.2	0	8	3
14	5489.3	1989.5	0	2	3
15	1668.7	710.3	2	8	2
16	-2403.8	596.6	1	7	2
17	-3727.1	1393.1	3	7	2
18	-1140.4	3747.2	3	7	1
19	4856.3	-1350.2	2	7	2
20	6694.6	-705.1	4	7	1
21	3290.8	509.1	0	7	2
22	1921	-2867	0	5	3
23	6451.2	1795.1	1	7	4
24	5180.6	78.7	3	5	1
25	-2727.1	-1467	1	7	1
26	-1227.1	-4284.9	2	7	1
27	-2007.7	-1349.1	1	3	3
28	-3742.7	-2713	2	6	2
29	-627.5	-1923.4	0	2	1
30	3021.6	-1359.3	4	8	3
31	2399.9	381.4	0	3	2
32	-4636.2	-3012.2	0	7	2
33	2003.8	576	0	6	1
34	3493.2	180.8	3	4	1
35	2895.9	844.5	3	5	5
36	-3627.7	-2082.4	0	5	1



37	2707.3	237.8	4	8	2
38	5671.2	-280.2	0	3	2
39	-3126.2	-1850.8	3	8	3
40	-5529.7	-3383.5	4	7	3
41	-1656.8	-1306.8	1	1	4
42	1850.6	-1111.3	0	5	3
43	2947.1	1181.6	0	7	1
44	-2849.7	-1932	3	7	2
45	2059.2	-1091	2	5	2
46	-4838.7	1963.8	0	8	3
47	-1293.9	-1441.1	3	8	1
48	-3895.3	-3197.8	0	4	4
49	-1568.3	1215.1	4	6	2
50	713.6	3227.5	3	7	1
51	-2087.7	24.8	1	8	1
52	-1259	1895.7	2	4	3
53	542.6	1604.8	0	8	2
54	-2026.4	1108	2	4	4
55	-1917.8	1780.6	0	3	1
56	-16.8	3064.5	1	4	3
57	2436.9	171.9	2	8	2
58	-352.5	3171.6	0	7	2
59	-1175.4	3079.4	0	8	1
60	2433.1	3942.9	3	5	3

We solve this problem with the parameters given in the previous section and the optimum routes are as bellows.

Vehicle 1: 0-59-58-18-12-27-0.

Vehicle 2: 0-52-55-50-48-0.

Vehicle 3: 0-46-0.

Vehicle 4: 0-3-49-17-54-0.

Vehicle 5: 0-7-51-16-6-4-32-0.

Vehicle 6: 0-8-36-28-44-11-25-0.

Vehicle 7: 0-60-13-1-53-0.

Vehicle 8: 0-41-5-56-0.

Vehicle 9: 0-47-39-40-0.

Vehicle 10: 0-9-29-26-0.

Vehicle 11: 0-15-30-19-0.

Vehicle 12: 0-14-2-23-0.

Vehicle 13: 0-33-35-21-43-24-0.

Vehicle 14: 0-31-34-37-57-20-38-0.

Vehicle 15: 0-45-42-22-10-0.

In overall, the results significantly make the changes on profitability and create a motivation for the company management to use this method. Note that the recent increase on energy prices can increase the motivation to use efficient transportation planning. By the use of such a system, a benefit of a 10% can be achieved in comparison with the system used before.

## 5. CONCLUSIONS

This paper has proposed a meta-heuristic method based on particle swarm optimization (PSO) for the vehicle routing problem with time windows (VRPTW) in a real-case study. The computational experiments have shown that the proposed PSO framework and solution representation were effective to solve the VRPTW. The route construction heuristics was capable of increasing the solution quality of the route. Also, the structure and mechanism of our proposed PSO could generate diverse solutions and consistently maintain or improve the best found solution.

The experimental results have shown that the algorithm has greatly improved the solution quality in term of the number of customers served when compared with the previous methods. It was also very competitive in term of distance minimization. The real case application of the Chlorine capsule distribution for Water and Waste Water Company in Tehran has been satisfactory. Some aspects could further improve the performance of the proposed algorithm, such as parameter optimization and programming implementation. Although the PSO parameter set used in this paper came from some preliminary experiment, it might not be the best one. In the experiments, parameters have affected on the optimization result, such as the population size of the algorithm and number of iterations. The experiments have shown that with the increase of the population size, the optimization results became better and more stable. When the population size has reached to a certain level, the results of the optimization have stabilized and have not been changed longer significantly with the increase of the population size. By increasing the number of iterations, the result was getting better and searching the excellent solution to the increasingly high probability. In addition, the programming implementation of the proposed PSO may be further optimized. Since these efforts may yet contribute to the additional performance gains in both the solution quality and computational time, a further study on these aspects is still necessary. Some further research to apply the proposed PSO to other VRP variants should be carried out to show generality of the method. Since these variants differ from one another only on the specific problem constraints, the adjustment is only required in the constraint feasibility checking of the decoding method. However, the effectiveness of this idea needs further exploration.

## 6. ACKNOWLEDGEMENT

The authors would like to thank the anonymous referees whose comments significantly improved this paper.

## 7. REFERENCES

- [1] Dantzig G, Ramser J., 1959. The truck dispatching problem. *Management Science*, (6), 80-91.
- [2] Bodin B., Golden L., Assad A., Ball M., 1983. Routing and Scheduling of Vehicle and Crew: The State of Art. Special Issue of *Computers and Operations Research*, 10(2), 63-211.
- [3] Solomon M., 1987. Algorithms for the vehicle routing and scheduling problems with time window constraints. *Operations Research*, 35, 254-265.
- [4] Desrochers M., Desrosiers J., Solomon M., 1992. A New Optimization Algorithm for the Vehicle Routing Problem with Time Windows. *Operations Research*, 40(2), 342-354.
- [5] Clerk G., Wright J. W., 1964. Scheduling of Vehicles from a Central Depot to a Number of Delivery Points. *Operations Research*, 12(4), 568-581.
- [6] Gillett B. E., Miller L. R., 1974. A heuristic algorithm for the vehicle dispatch problem. *Operation Research*, 22(2), 340-349.
- [7] Osman H., 1993. Metastrategy Simulated Annealing and Tabu Search Algorithms for the Vehicle Routing Problem. *Annals of Operations Research*, 41, 421-451.
- [8] Fleischmann B., 1990. The vehicle routing problem with multiple uses of vehicles. Working Paper. Fachbereich Wirtschaftswissenschaften, Universität Hamburg, Germany.
- [9] Taillard E.D., Laporte G., Gendreau M., 1996. Vehicle routing with multiple uses of vehicles. *Journal of the Operational Research Society*, 47, 1065-1070.
- [10] Campbell A.M., Savelsbergh M., 2005. Decision support for consumer direct grocery initiatives. *Transportation Science*, 39, 313-327.
- [11] Kennedy, J., Eberhart R.C., 1995. Particle swarm optimization. *Proceedings of IEEE International Conference on Neural Networks*, 4, 1942-1948.
- [12] Kennedy, J., Eberhart R.C., 2001. *Swarm intelligence*. Morgan Kaufmann Publishers, San Francisco.
- [13] Clerc, M., 2006. *Particle swarm optimization*. ISTE, London.
- [14] Sha, D.Y. and Hsu, C.Y., 2006. A hybrid particle swarm optimization for job shop scheduling problem. *Computers and Industrial Engineering*, 51(4), 791-808.
- [15] Chen, A.L., Yang, G.K. and Wu, Z.M., 2006. Hybrid discrete particle swarm optimization algorithm for capacitated vehicle routing problem. *Journal of Zhejiang University: Science*, 7(4), 607-614.
- [16] Qing Z., Limin Q., Yingchun L., and Shanjun Z., 2006. An improved particle swarm optimization algorithm for vehicle routing problem with time windows. *Proceedings of 2006 IEEE Congress on Evolutionary Computation*, Vancouver, Canada, 1386-1390.
- [17] Kallehauge B., Larsen J. and Madsen O., 2001. Lagrangean duality applied on vehicle routing with time windows. Technical Report IMM-Tr-2001-9. IMM. Technical University of Denmark.