Topic: Science and Technology

# **Artificial Intelligence: PRO**

Artificial Intelligence is one of the emerging technologies which tries to simulate human reasoning in Al systems. **John McCarthy** invented the term Artificial Intelligence in the year 1950.

## 1) Reduction in Human Error:

The phrase "human error" was born because humans make mistakes from time to time. Computers, however, do not make these mistakes if they are programmed properly. With Artificial intelligence, the decisions are taken from the previously gathered information applying a certain set of algorithms. So errors are reduced and the chance of reaching accuracy with a greater degree of precision is a possibility.

**Example:** In Weather Forecasting using AI they have reduced the majority of human error.

# 2) Takes risks instead of Humans:

This is one of the biggest advantages of Artificial intelligence. We can overcome many risky limitations of humans by developing an Al Robot which in turn can do the risky things for us. Let it be going to mars, defuse a bomb, explore the deepest parts of oceans, mining for coal and oil, it can be used effectively in any kind of natural or man-made disasters.

**Example:** Have you heard about the **Chernoby**l nuclear power plant explosion in Ukraine? At that time there were no Al-powered robots that can help us to minimize the effect of radiation by controlling the fire in early stages, as any human went close to the core was dead in a matter of minutes. They eventually poured sand and boron from helicopters from a mere distance. Al Robots can be used in such situations where intervention can be hazardous.

#### 3) Available 24x7:

An Average human will work for 4–6 hours a day excluding the breaks. Humans are built in such a way to get some time out for refreshing themselves and get ready for a new day of work and they even have weekly offed to stay intact with their work-life and personal life. But using AI we can make machines work 24x7 without any breaks and they don't even get bored, unlike humans. **Example:** Educational Institutes and Helpline centers are getting many queries and issues which can be handled effectively using AI.

# 4) Helping in Repetitive Jobs:

In our day-to-day work, we will be performing many repetitive works like sending a thanking mail, verifying certain documents for errors and many more things. Using artificial intelligence we can productively automate these mundane tasks and can even remove "boring" tasks for humans and free them up to be increasingly creative. **Example:** In banks, we often see many verifications of documents to get a loan which is a repetitive task for the owner of the bank.

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Using AI Cognitive Automation the owner can speed up the process of verifying the documents by which both the customers and the owner will be benefited.

## 5) Digital Assistance:

Some of the highly advanced organizations use digital assistants to interact with users which saves the need for human resources. The digital assistants also used in many websites to provide things that users want. We can chat with them about what we are looking for. Some chatbots are designed in such a way that it's become hard to determine that we're chatting with a chatbot or a human being.

**Example:** We all know that organizations have a customer support team that needs to clarify the doubts and queries of the customers. Using AI the organizations can set up a Voice bot or Chatbot which can help customers with all their queries. We can see many organizations already started using them on their websites and mobile applications.

#### 6) Faster Decisions:

Using AI alongside other technologies we can make machines take decisions faster than a human and carry out actions quicker. While taking a decision human will analyze many factors both emotionally and practically but AI-powered machine works on what it is programmed and delivers the results in a faster way.

Example: We all have played Chess games in Windows. It is nearly impossible to beat CPU in the hard mode because of the AI behind that game. It will take the best possible step in a very short time according to the algorithms used behind it.

# 7) New inventions

Al is powering many inventions in almost every domain which will help humans solve the majority of complex problems.

**Example:** Recently doctors can predict breast cancer in the woman at earlier stages using advanced AI-based technologies.

<u>Source:</u> Advantages and Disadvantages of Artificial Intelligence | by sunil kumar | Towards Data Science

#### Tasks:

- 1. Summarise the positive sides of AI systems.
- 2. Can you think of other positive aspects/possibilities to use AI? Write them down.