

Mohamed A. Abdi

☎ (416) 989-7890 | ✉ mohamedaabdi@yahoo.ca | in mohamedaabdi

Skills

Programming JavaScript, TypeScript, Java, Python, SQL Server
Technologies Node.js, React, GraphQL, Jest, MongoDB, Gatsby, Git
Languages English, Somali

Education

George Brown College

Toronto, Ontario

ADVANCED DIPLOMA. COMPUTER PROGRAMMER ANALYST

2016 - 2019

- Notable Courses: Data Structures and Algorithms, Full-Stack Development, Machine Learning with Python.

Experience

Apple Canada

Toronto, Ontario

TECHNICAL EXPERT

Mar. 2019 - Present

- Displayed courtesy and strong interpersonal skills with all customer interactions.
- Resolved technical issues in a timely manner while complying with company standards.
- Secured client retention by driving service and product benefits, features and recommendations around a clients' need.
- Performed hardware and software repairs on Apple portable devices.

Ontario College of Trades

Toronto, Ontario

SUMMER STUDENT - SOFTWARE DEVELOPMENT

May. 2018 - Aug. 2018

- Supported, maintained and developed for the in-house enterprise application (AMANDA) utilizing SQL Server and C#.
- Spearheaded the development of an automatic bill payment feature for newly generated invoices where unapplied payments existed on member accounts.
- Responsible for the overall reduction of printing and mailing costs by refactoring SQL Server Procedures that handled data exports for the Documents & Member Records Department.

Pfaff Automotive Partners

Woodbridge, Ontario

TUNING SALES ASSOCIATE

Aug. 2012 - Aug. 2015

- Consulted clients on the various custom tuning options available for their luxury and exotic vehicles.
- Met and exceeded monthly sales targets of upwards of \$100k, while maintaining a 35% gross profit margin.
- Handled the ordering, shipping and installation of performance automotive parts from vendors worldwide.

Projects

Palendar

TEAM LEAD

- Led a team on the planning and developing of a productivity based web application using MEAN stack technologies.
- Implemented asynchronous chat capabilities with WebSockets via Socket.IO
- Developed a Web scraping method for retrieving local events from various blogs and social media platforms.
- Configured and managed deployment using AWS Elastic Beanstalk and AWS Elastic Compute Cloud.
- Mentored peers on how to improve collaboration, code quality & workflow through the use of git, github and code reviews.

Volunteer Work

Lighthouse Labs {HTML500}

MENTOR

Feb. 2017

- Introduced HTML5 and CSS3 to individuals of all ages and backgrounds.
- Helped guide participants through the process of building and deploying their very own landing page.