Oracle Fusion Receivables provides integrated functionality to perform most of your day-to-day accounts receivable operations. Receivables functionality is managed from three Overview work areas: Billing, Receivables Balances, and Revenue Management.

All three work areas provide access to general ledger account activities, including creating accounting, creating manual journal entries, and reviewing journal entries.

Customer Information

From either the Billing or Receivables Balances work area, you have access to manage both customer information and customer account activities, in summary and in detail. You can review customer account information by a single business unit, bill-to site, or across all business units and bill-to sites. For each customer account, you can review transactions and receipts, dispute and adjust transactions, and drill down to current or historical customer account activity.

Billing Work Area

Use the Billing work area to perform tasks related to customer billing activities. Monitor and review incomplete transactions, and approve and research pending adjustments. Use AutoInvoice to import transactions from other systems and generate invoices and credit memos automatically according to your requirements. You can easily review and correct AutoInvoice import errors and resubmit AutoInvoice. Create new invoices, debit memos, credit memos, and on-account credit memos. Perform related activities to manage your transactions: update, duplicate, credit, adjust, dispute, and preview a transaction. You can also create a new customer record and manage existing customers from the Billing work area.

Receivables Balances Work Area

Use the Receivables Balances work area to perform tasks related to customer payment activities and the management of accounts receivable balances. Review actionable items, including open receipts and receipt batches, unapplied and on-account receipts and credit memos, receipt remittance batches, and funds transfer errors. Create receipts manually, import receipts using lockbox or spreadsheet, or create automatic receipts. Perform related activities to manage your receipts: apply, unapply, reverse, delete; create invoice adjustments or chargebacks during receipt application; and remit, clear, or risk eliminate factored receipts. You can manage receipt remittances: create, modify, and approve receipt remittance batches. You can also perform tasks related to managing accounts receivables balances, including reconciling receivables and managing receivables accounting period statuses.

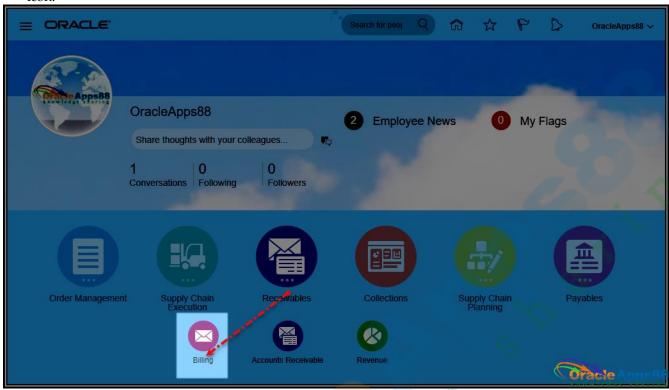
Revenue Management Work Area

Use the Revenue Management work area to perform tasks related to revenue recognition and revenue adjustments. Run the Recognize Revenue program to generate revenue distribution records for invoices and credit memos that use invoicing and revenue scheduling rules. Perform revenue adjustments on one or more transactions, including scheduling and unscheduling revenue; reviewing, adding, and expiring revenue contingencies; and transferring sales credits. You can also manage revenue policies, revenue contingencies, and rules that assign revenue contingencies to transactions automatically.

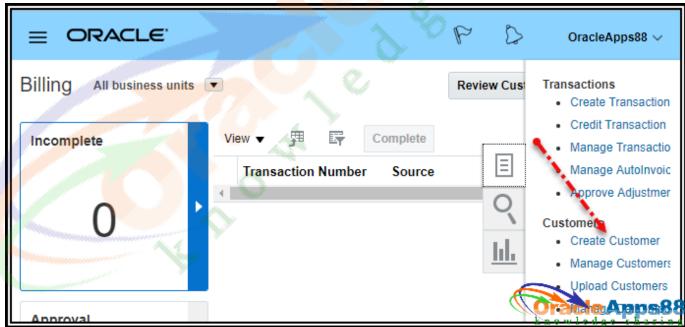


Creating a Receivables Customer

1. After login to instance, From the Oracle *Home* page, click on the **Receivables** icon and then click the **Billing** icon.



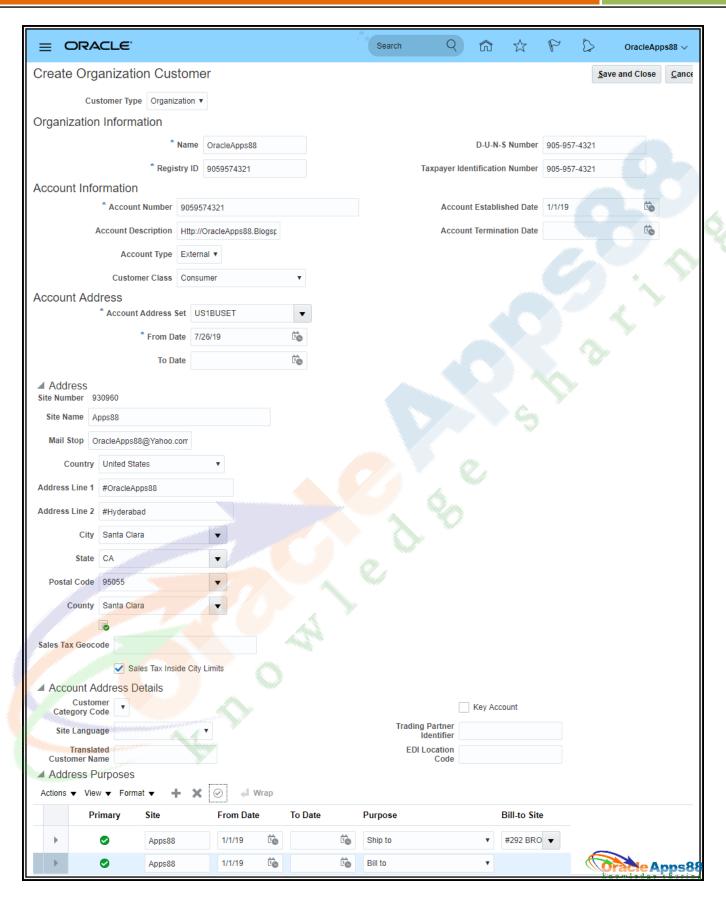
Click on the Create Customers under the customers task



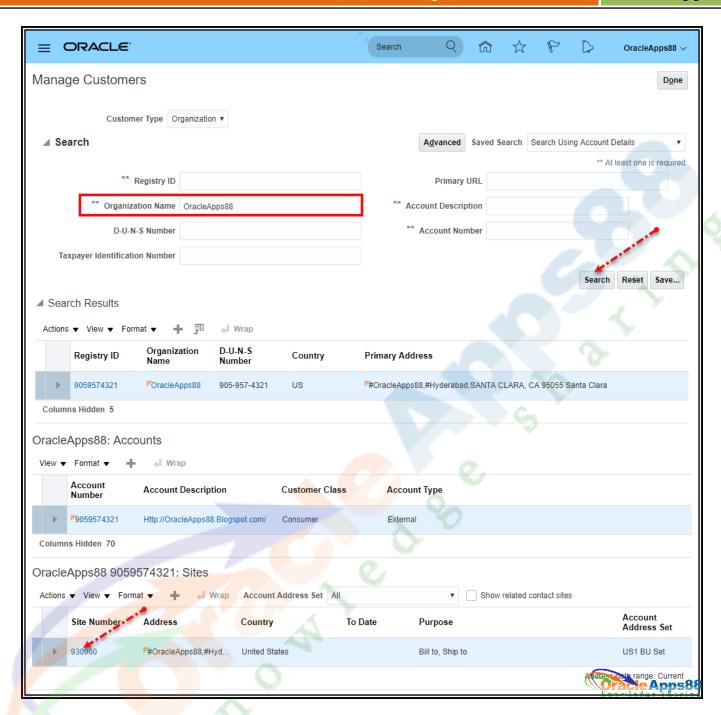
Enter the below details and click on Save and Close button

Field	Value
Customer Organization	
Customer Type	Organization

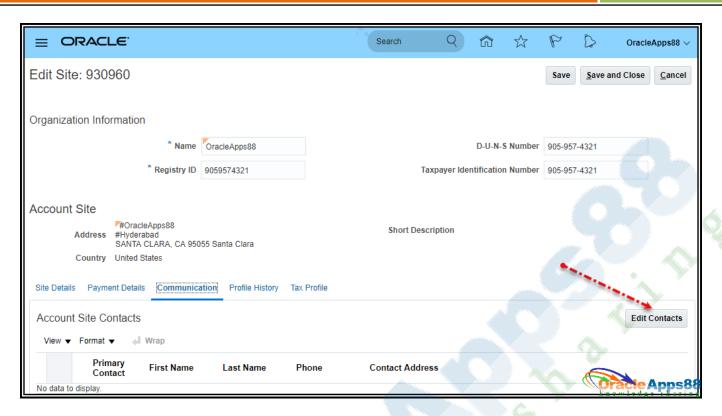
Organization Information	<u></u>
Name	OracleApps88
Registry ID	9059574321
0 1	
Account Information	
Account Number	9059574321
Account Description	Http://OracleApps88.Blogspot.com/
Account Established Date	1/1/19
Account Type	External
Customer Class	Consumer
Account Address	
Account Address Set	CUSTSITE
From Date	1/1/19
Address	
Site Number	
Site Name	Apps88
Mail Stop	OracleApps88@Yahoo.com
Country	United States
Address Line 1	#OracleApps88
Address Line 2	#Hyderabad
City	Santa Clara
State	CA
Postal Code	95055
County	Santa Clara
Address Purposes	
Bill To	
Primary	Enable
Site	Apps88
From Date	1/1/19
Purpose	Bill To
	9 6 A
Ship To	
Primary	Enable
Site	Apps88
From Date	1/1/19
Purpose	Ship To
Bill-to-Site	#292 BROKAW RD,Block - 01,SANTA CLARA, CA 95055
	Santa Clara



Search with Customer and Click on the Site number



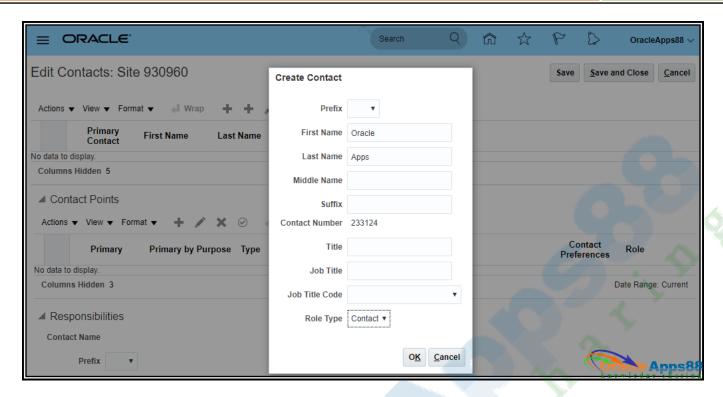
Click on the Edit Contacts button



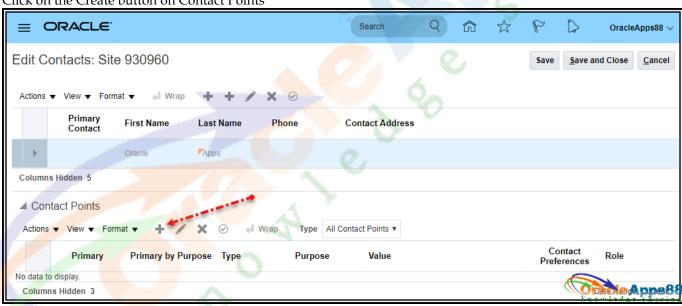
Click on the Create Contact on contacts button



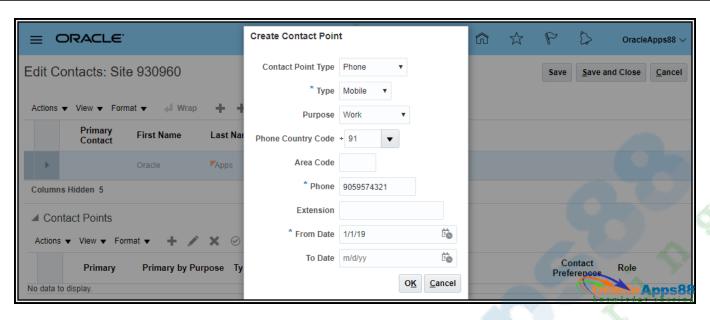
Enter the contact details and click on Ok button



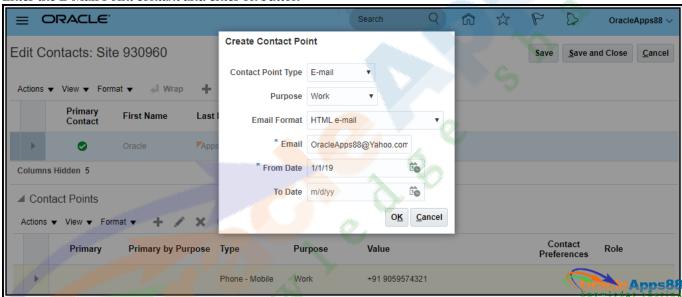
Click on the Create button on Contact Points



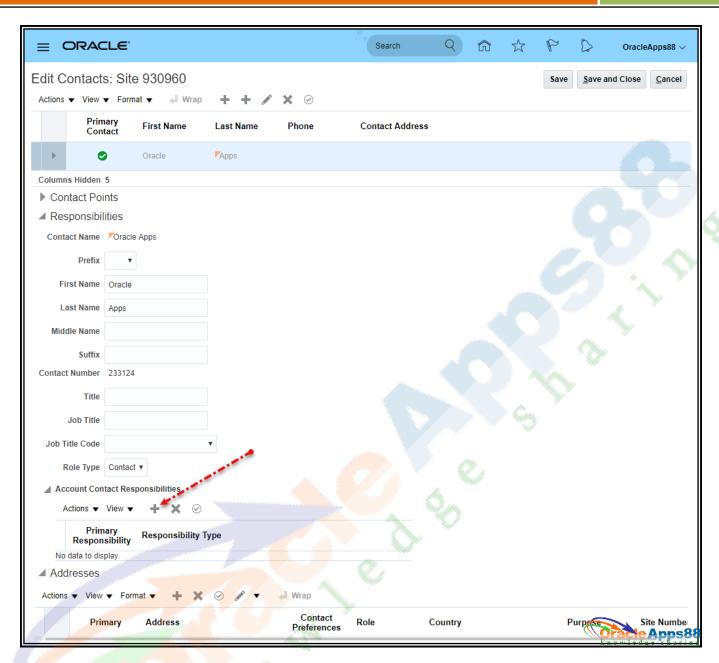
Enter the Phone Contact Point contaxt and enter ok button



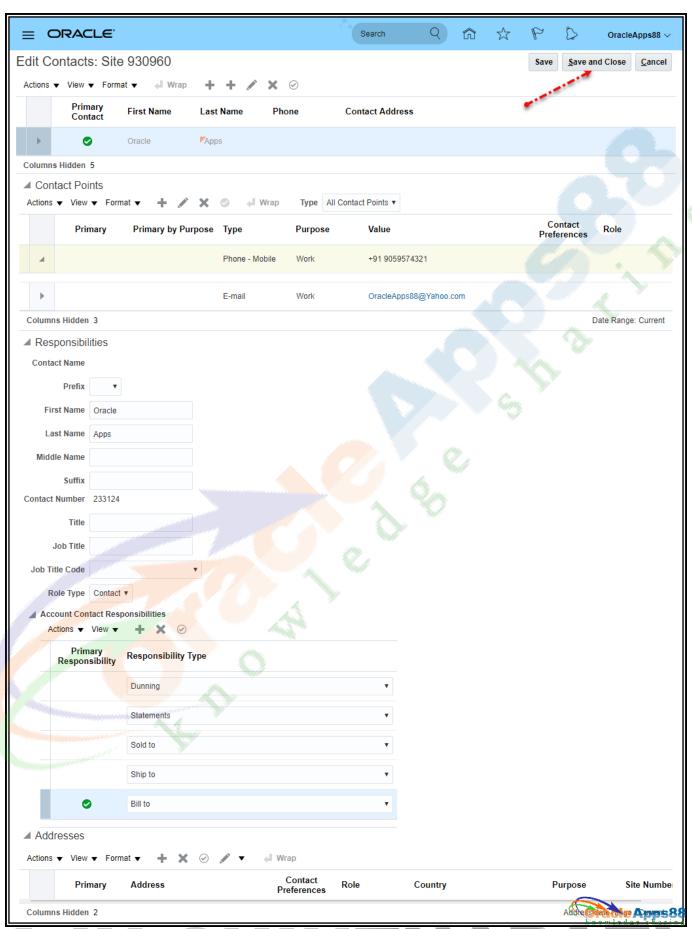
Enter the E-Mail Point contaxt and enter ok button



Click on the Create button on Account Contact Responsibilities

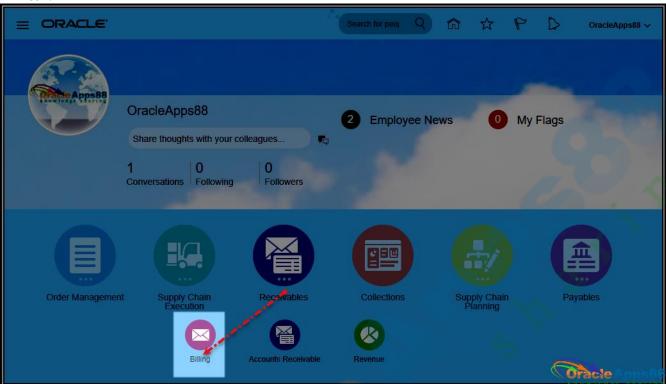


Once enter the Account Contact Responsibilities, Click on Save and Close button



Creating a Receivables Transaction

1. After login to instance, From the Oracle *Home* page, click on the **Receivables** icon and then click the **Billing** icon.



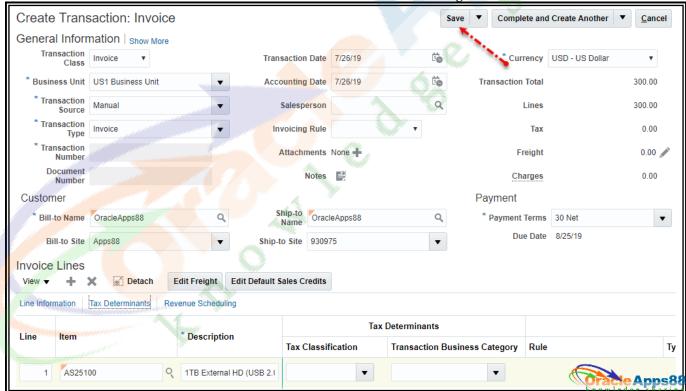
- 2. The *Billing* page is displayed.
 - A. Click the Tasks Panel icon.
 - B. Select the Create Transaction link.



- 3. The *Create Transaction: Invoice* window is displayed.
 - A. Select the **Transaction Class** of **Invoice**.
 - B. Select the applicable **Business Unit** from the dropdown list.
- 4. Under the **General Information**, **Customer** and **Payment** headings, enter or select values for the following fields:
 - A. Transaction Source: Select the Transaction Source from the drop down list

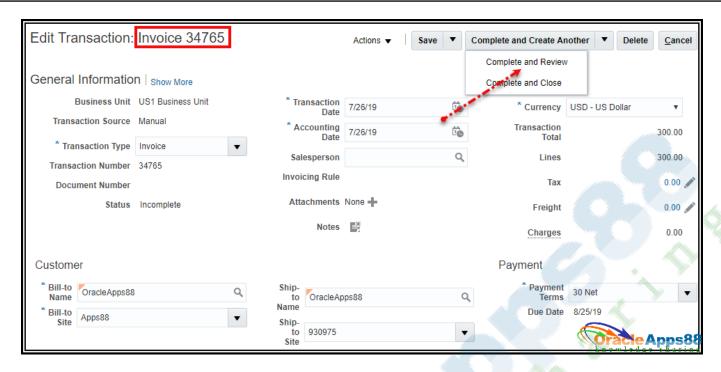


- B. Transaction Type:- Select the Transaction Type from the drop down list
- C. Bill-to Name: Enter the Bill To Name.
- D. Bill-to Site (should populate based on the Bill-to Name selected)
 - i. Ship-to Name and Ship-to Site will populate based on Bill-to selected)
- **E. Transaction Date** :- Enter the Transaction Date
- F. Accounting Date:- Enter the Accounting Date or
 - i. Accounting date will be populated automatically.
- G. Payment Terms
 - i. Payment Terms will be defaulted from customer profile.
- H. Verify and update the above fields as necessary.
- 5. Under the **Invoice Lines** work area:
 - A. Type the Item Number into the Item field, it can be typed or selected from the List as mentioned below
 - B. Click the Search icon (magnifying glass)
- 6. In the Search and Select: Item pop-up window:
 - A. Select applicable **Item** from the Search Results.
 - B. Click the **OK** button.
- Continue to:
 - A. Enter the Invoice Line Quantity.
 - B. Enter the Invoice Line **Unit Price** (the Amount will be calculated)
 - C. Click on the Save button and the transaction number will be assigned.

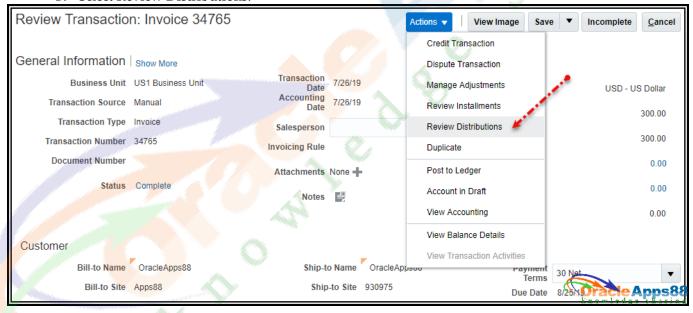


D. At the top right click on Complete and Create Another drop down and select Complete and Review

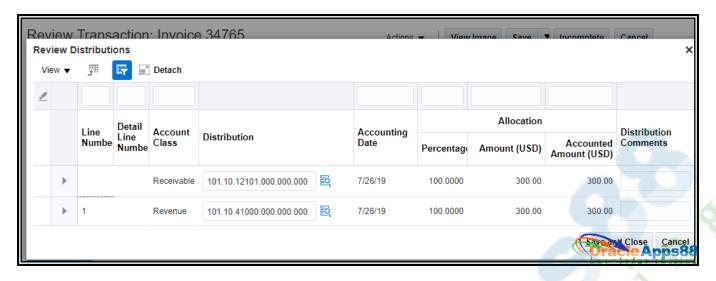
Fusion AR - Oracle Fusion Account Receivable (AR) Training Manual



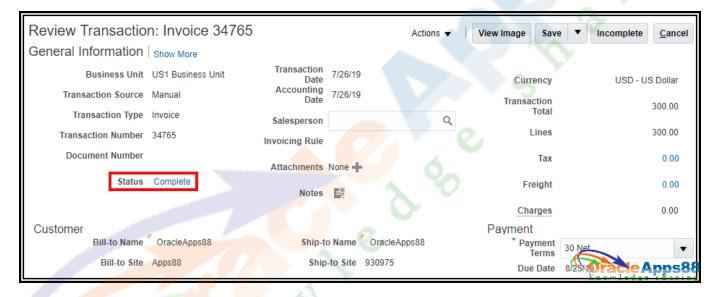
- 8. If prompted to edit the Distributions prior to "Completing" the Invoice process:
 - A. Select the **Actions** dropdown.
 - B. Select Review Distributions



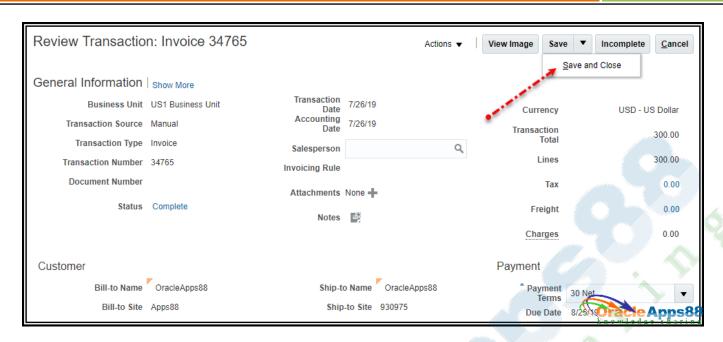
- 9. On the *Review Distributions* pop-up window:
 - A. Review the revenue and receivables accounting distributions and Click the Save and Close button



- 10. After updating the Distributions:
 - A. The Invoice Status is now **complete**.



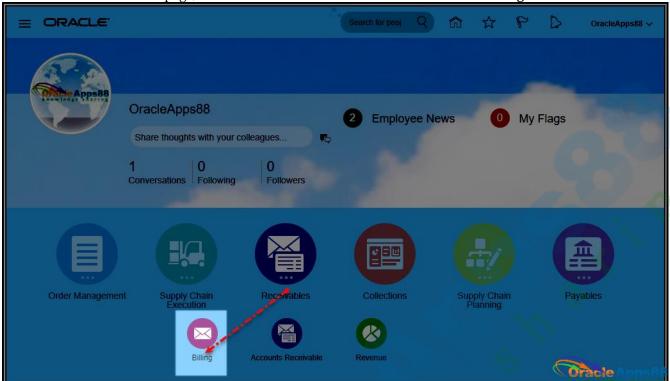
- B. Click the **dropdown** arrow to the right of the **Save**.
- C. Select Save and Close.



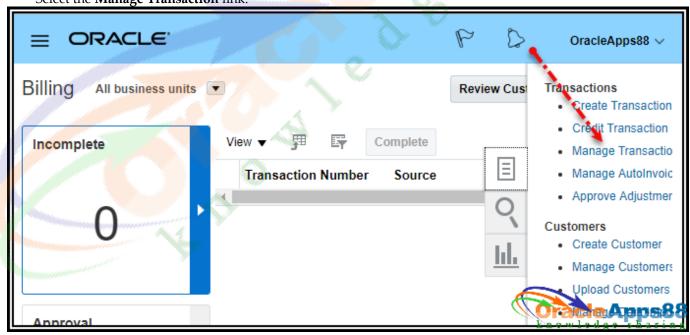


Creating the Receivable Dispute transaction

1. From the Oracle *Home* page, click on the **Receivables** icon and then click the **Billing** icon.



2. The *Billing* page is displayed. Click the **Tasks Panel** icon. Select the **Manage Transaction** link.

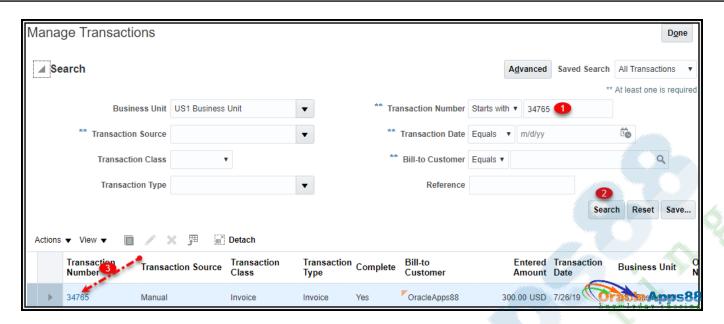


3. The *Manage Transactions* window is displayed.

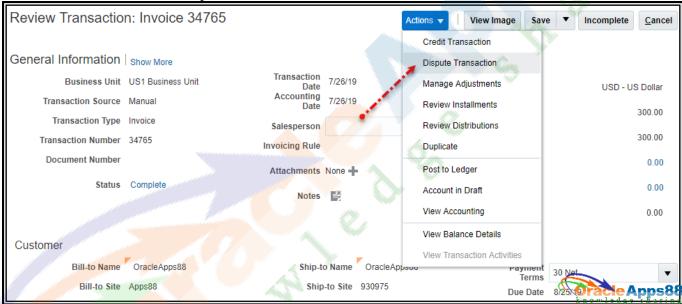
Query with the existing **Transaction Number** (34765)

Click on Search

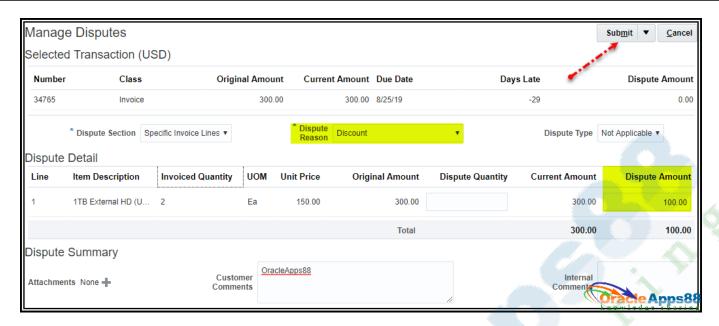
Press the hyperlink for the Transaction Number



4. Go to Actions → Click on Dispute Tranasaction

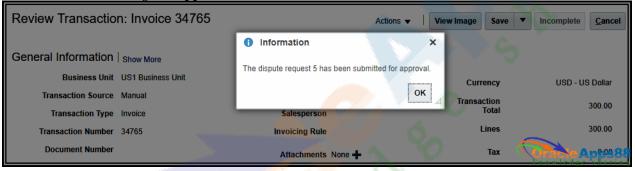


6. Select the **Dispute Reason** from the list (eg: **Discount**) and give the **Dispute amount** (\$500) and click on Submit



7. System will display the below Popup message.

8. Click on Ok it will go to Approval.



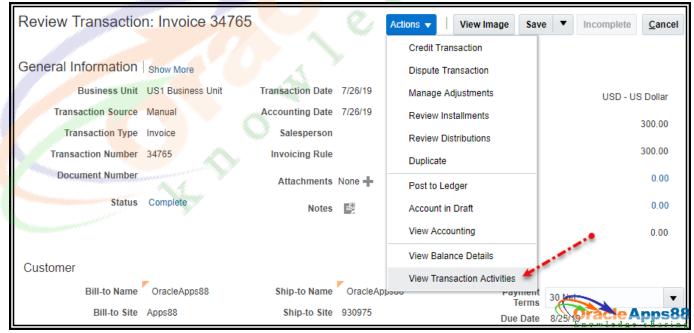
9. Once the Dispute transaction got approved User can see the Approved Notification from the Notification bar. Click on the Bell Icon on the right side top corner.

OracleApps88

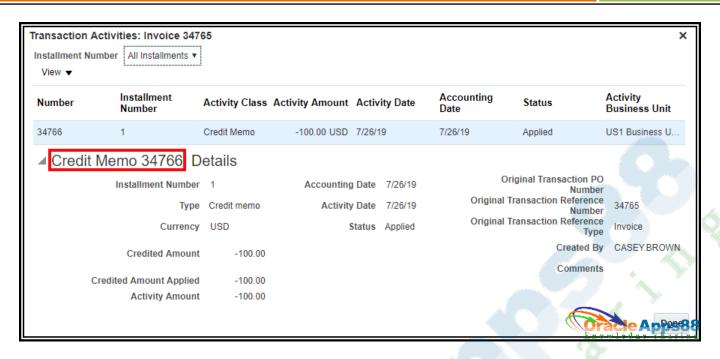
Fusion AR - Oracle Fusion Account Receivable (AR) Training Manual

	no Request App	roval 5 for Or	acleApps88						Actions ▼
Details	OVOTEM ADMINISTRA	ATOR (Cacay Brown)	Credit Men	no Request Number	5	Or	riginal Transacti	tion Number	34765
_	Assignee SYSTEM ADMINISTRATOR (Casey Brown) ned Date 7/26/19 3:30 PM		Credit Request Reason		Discount			Completed	Yes
Task Number				Business Unit	US1 Business	Unit		Accounted	No
				Bill-to Customer	OracleApps88	3		Posted	Yes
Dispute Type Not Applicable			Bill-to Custom	9059574321 Printed				No	
				Ship-to Customer	OracleApps88	3		Paid	Not Paid
		Ship-to Customer Account Number		9059574321 Cre			Credited	Not Credited	
Dispute								Void	No
Section	Orig	inal Amount (USD)		Dispute					
5000011	Olig	mai Amount (03D)	Percei	ntage Amo	unt (USD)	Current Bal	ance (USD)	Remainir	ng Balance (USI
Line	Olig	300.00	Percei	ntage Amo		Current Bal	ance (USD) 300.00	Remainir	
	ong		Percei		unt (USD)	Current Bal		Remainir	300.0
Line	Ong	300.00	Percei	0	0.00	Current Bal	300.00	Remainir	300.0
Line	Total	300.00	Percei	0	0.00 0.00	Current Bal	300.00	Remainir	300.0 0.0
Line	Total	300.00 0.00	Percei	0 0 0	0.00 0.00 0.00	Current Bal	300.00 0.00 0.00	Remainir	300.0
Line Tax Freight Disputed I	Total Lines	300.00 0.00 0.00 300.00	Percer	0 0 0	0.00 0.00 0.00 0.00 0.00	Current Bal	300.00 0.00 0.00 300.00	Remainir	300.0 0.0 0.0 300.0
Line Tax Freight Disputed I	Total Lines	300.00 0.00 0.00 300.00	Percei	0 0 0 0.00	0.00 0.00 0.00	Current Bal	300.00 0.00 0.00 300.00	nount (USD)	300.0 0.0 0.0 300.0
Line Tax Freight Disputed I	Total Lines Item Descripti Number Descripti	300.00 0.00 0.00 300.00	Percei	0 0 0 0.000 Quantity Credit Request	0.00 0.00 0.00 0.00 0.00		300.00 0.00 0.00 300.00 Line Am	nount (USD)	300.0 0.0 0.0 300.0

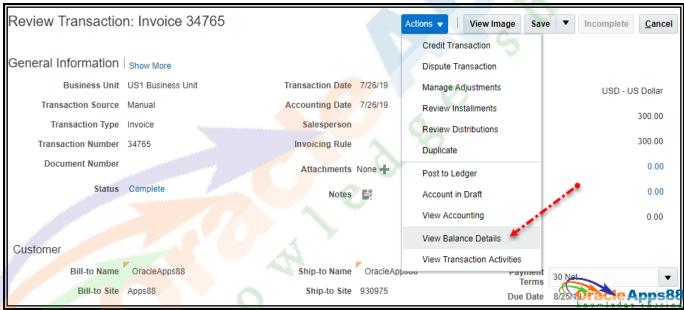
10. Once the Dispute is approved, then system will create a Credit Memo and apply to this transaction. Go to Actions→View Transaction Activities



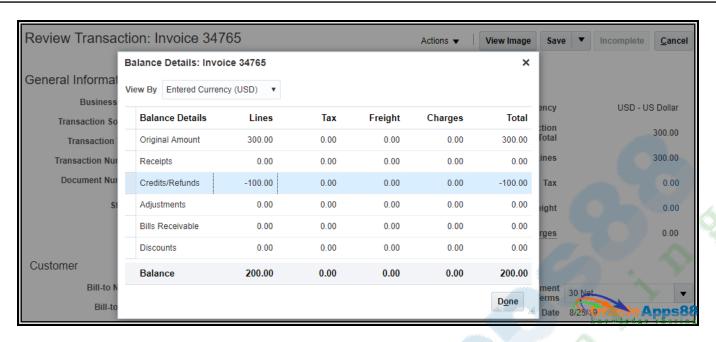
System has Created Credit Memo #34766



11. Go to Actions → and click on View Balance Details



12. \$100 Credited from the Original Amount

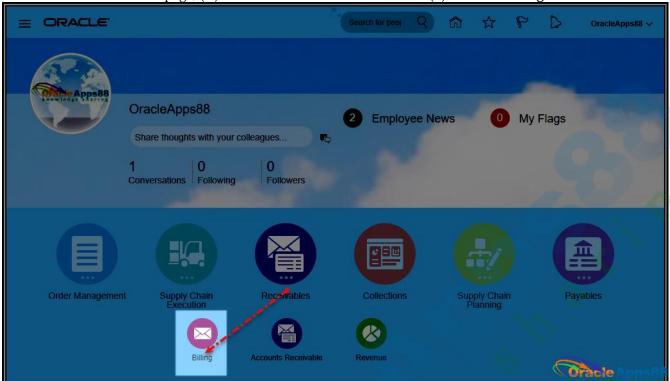


13. Click on Done

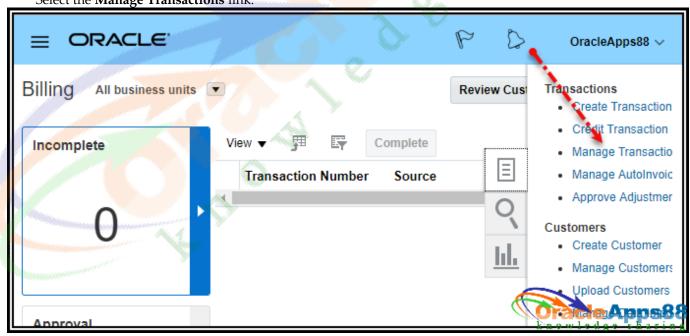


Creating a Receivables Adjustments

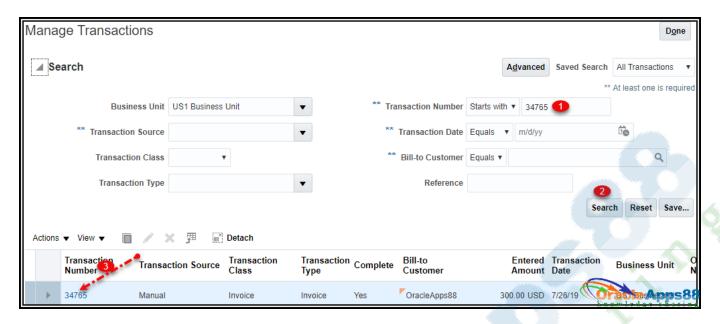
1. From the Oracle *Home* page, (A) drill into the **Receivables** icon and (B) click the **Billing** icon.



2. The *Billing* page is displayed. Click the **Tasks Panel** icon. Select the **Manage Transactions** link.

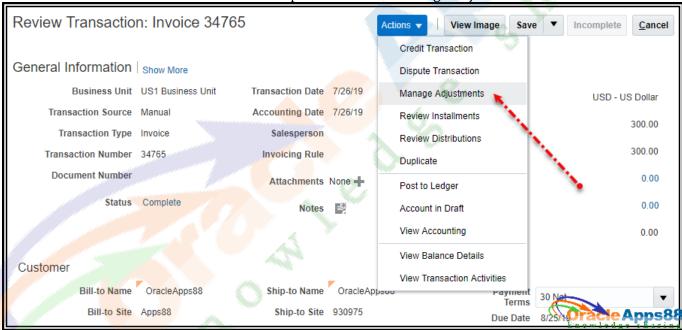


3. On the *Manage Transactions* page, search for and select the Transaction that needs to be adjusted. Enter the applicable Search criteria as Transaction Source Enter the **Transaction Number or the Bill-To Customer**, as examples Click the **Search** button.

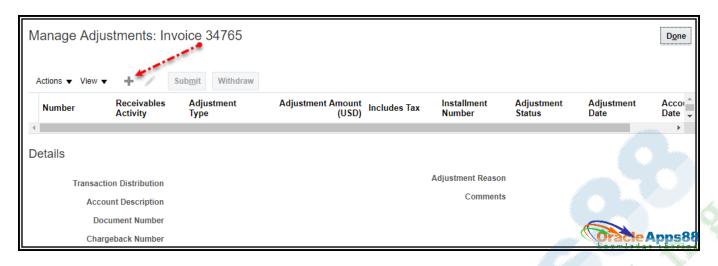


Select the line of the Transaction that needs to be adjusted.

With the line selected: Click the **Actions** dropdown. Select the **Manage Adjustments** list item.



4. On the Manage Adjustments page: Click the Actions dropdown, Select Create. Or click on the Plus symbol(+)



5. On the *Create Adjustment* pop-up window, enter or select values for the following:

Receivables Activity = Adjustments

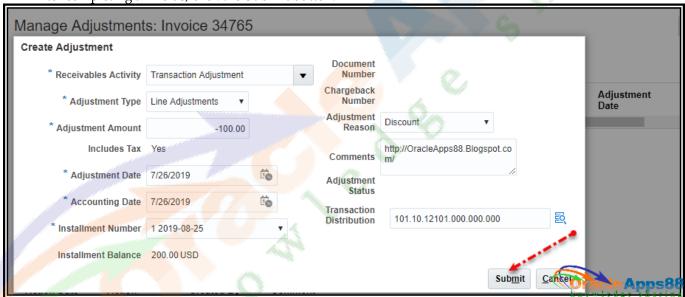
Adjustment Type = Enter the Adjustment Type.

Adjustment Amount = Enter the Adjustment Amount.

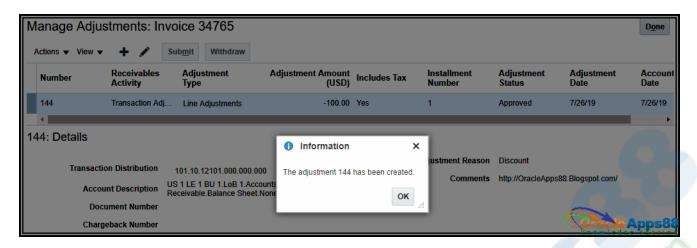
Adjustment Date (will default to today's/system date)

Adjustment Reason = Enter the Reason.

After completing all fields, click the Submit button.



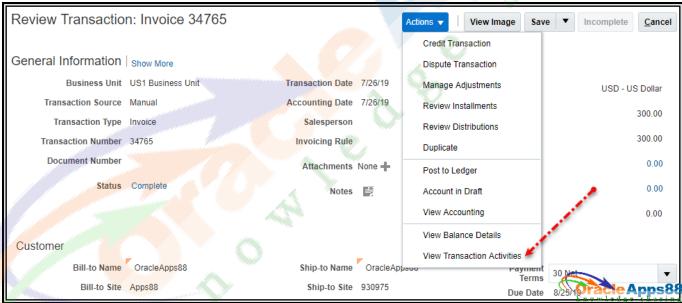
- 6. **Note: -** If the **Adjustment type** is **Invoice Adjustment** then the Adjustment Amount field will be grayed out and the invoice amount will be adjusted in total amount.
- 7. An *Information* pop-up is displayed indicating that the Adjustment has been created. Click the **OK** button.

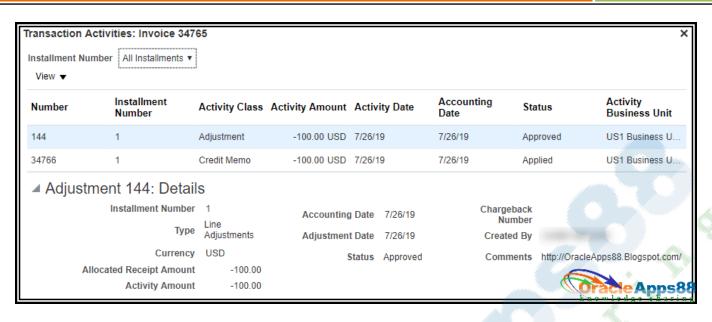


8. Once the Adjustment got approved, the status shows as Approved. Click on Done

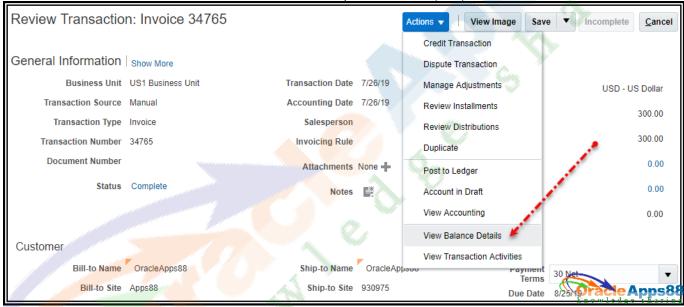


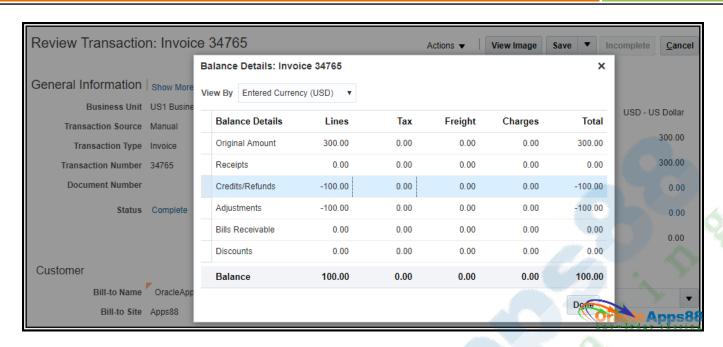
9. Click on **Actions** and **View Transaction Activities**





0. On the View Balances Details-Here we can see the adjusted amount (-100) and click on **Done**.

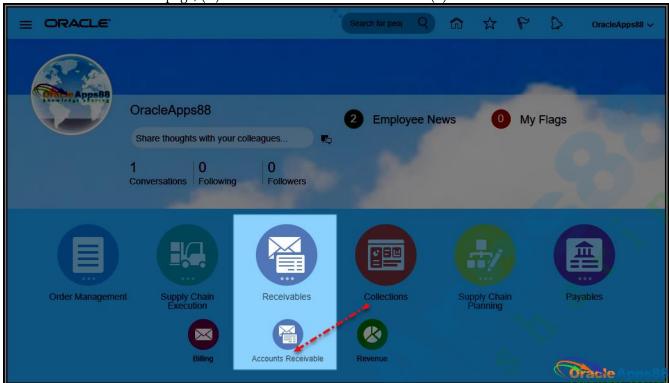






Creating a Standard Receipt

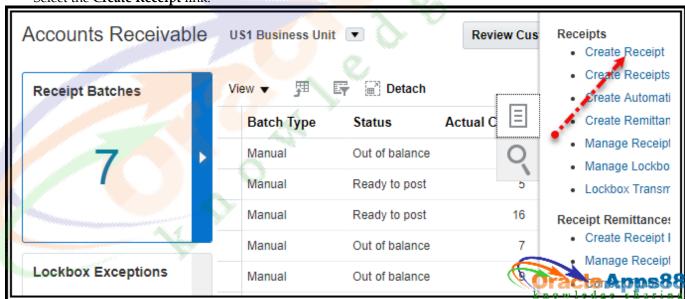
1. From the Oracle *Home* page, (A) drill into the **Receivables** icon and (B) click the **Account Receivables** icon.



2. The *Accounts Receivable* page is displayed.

Click the Tasks Panel icon.

Select the Create Receipt link.



3. On the *Create Receipt* page, enter or select values for the following fields:

Receipt Type = Standard

Business Unit (Select the Business Unit from the List)

Receipt Method (select Manual, specific bank; will be based on the Business Unit selected)

The Remittance Bank details will default based on the Receipt Method selected

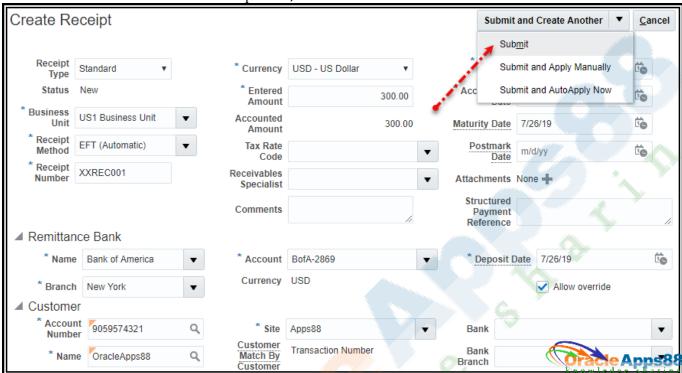


Receipt Number - enter a specific Receipt number

Entered Amount - (Enter the Receipt Amount)

Customer Name (or Number - Search by clicking the magnifying glass)

On Submit and Create Another drop down, click on Submit.

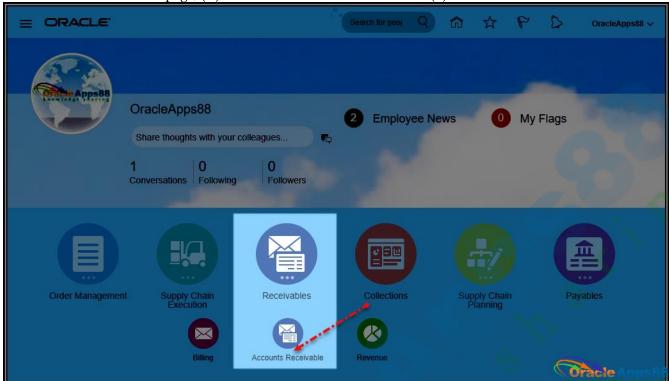


4. The Receipt will be created and will be shown in the Pop up window.



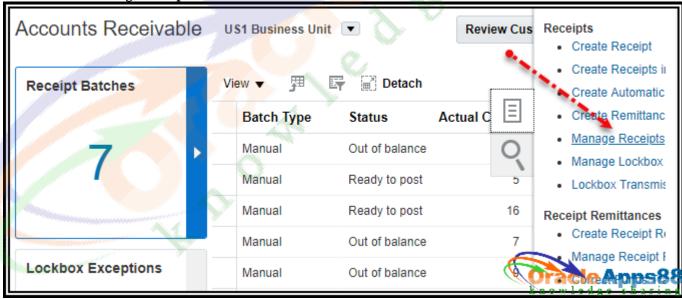
Applying a Standard Receipt

1. From the Oracle *Home* page, (A) drill into the **Receivables** icon and (B) click the **Account Receivables** icon.



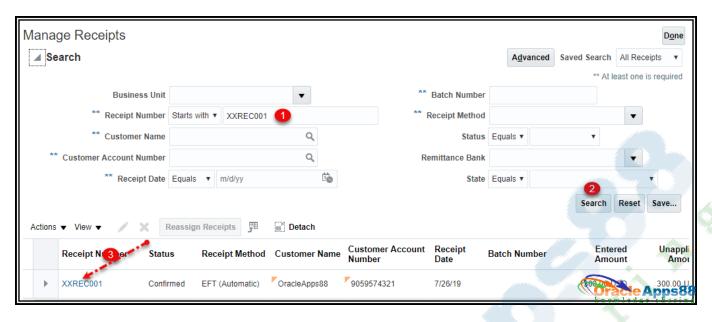
2. The *Accounts Receivable* page is displayed. Click the **Tasks Panel** icon.

Select the Manage Receipts link.

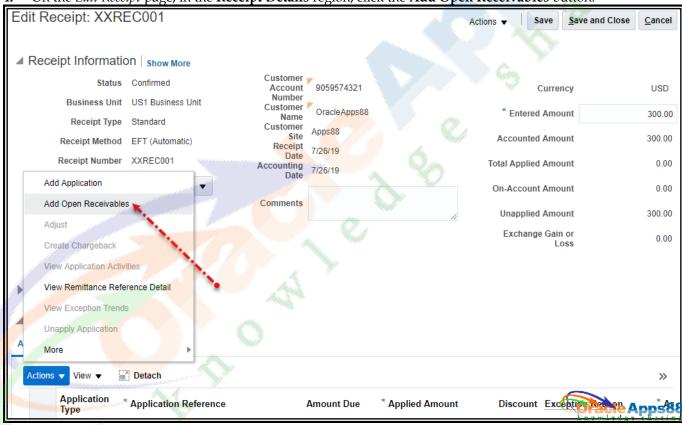


3. On the *Manage Receipts* page, search for the Receipt to be applied: Enter the Receipt Number into the **Receipt Number** field. Click the **Search** button.

In the Results displayed, click the hyperlink of the **Receipt Number**.



4. On the Edit Receipt page, in the Receipt Details region, click the Add Open Receivables button.



5. On the Search and Select: Add Open Receivables pop-up window:

Enter the Transaction Number into the **Receipt Reference Number** field or Transaction customer Name.

Click the **Search** button.

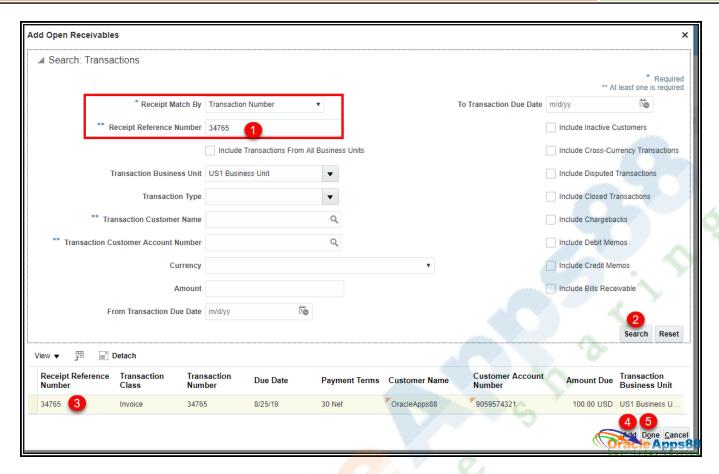
Select the Transaction line.

Click the Add button.

Click the **Done** button.

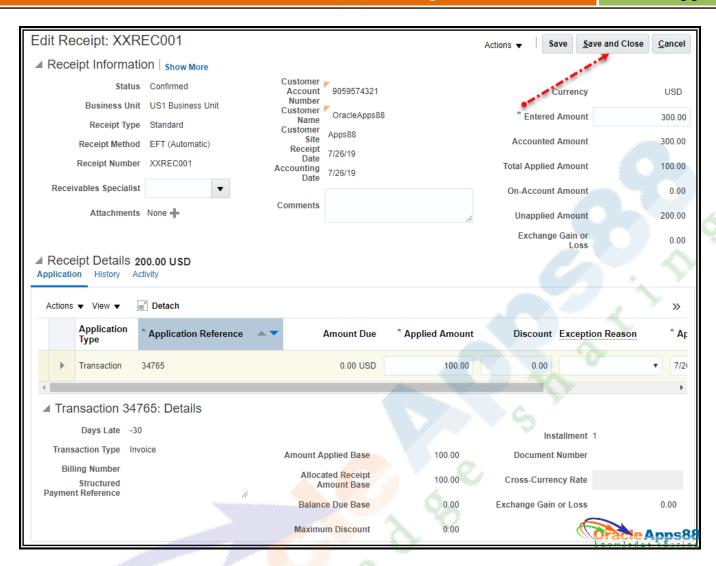
If we want to apply for Cross Currency Transaction then enable the Check Box of **Include Cross Currency Transactions.**





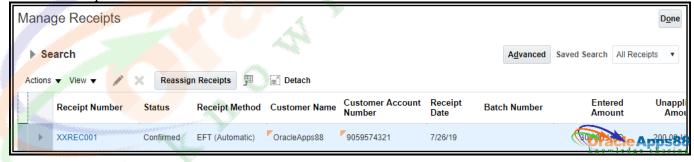
6. Click the **Save** and then click on **Save and Close** button when done.





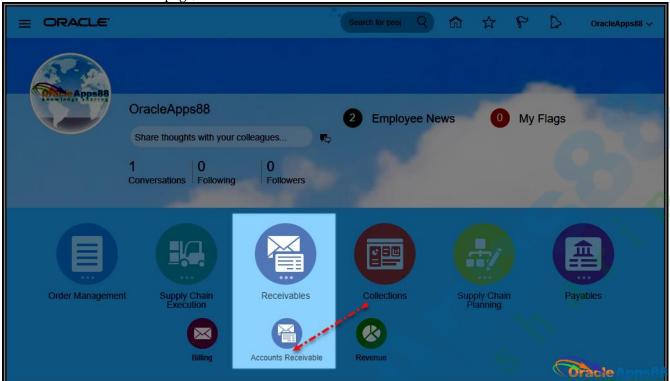
7. The Receipt is applied on the Transaction.

8. The Receipt is in a **Status** of **Confirmed**

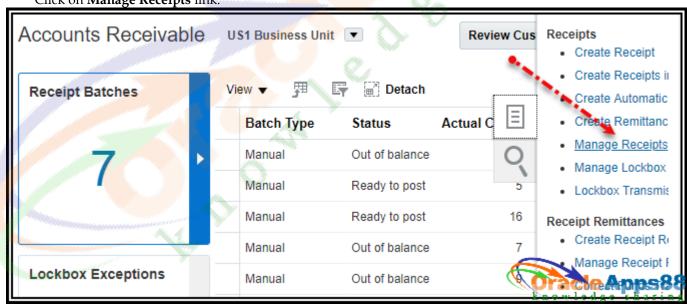


Reversing a Receipt

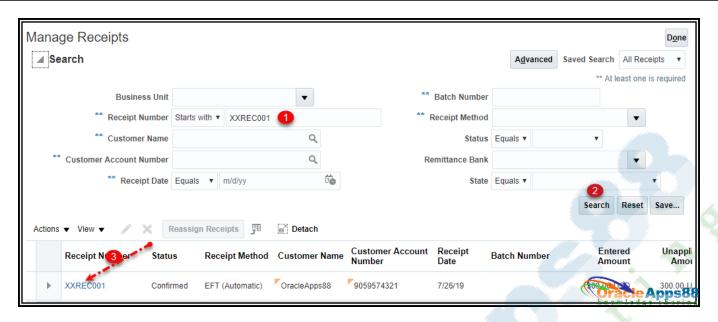
1. From the Oracle *Home* page, drill into the **Receivables** icon and click the **Accounts Receivable** icon.



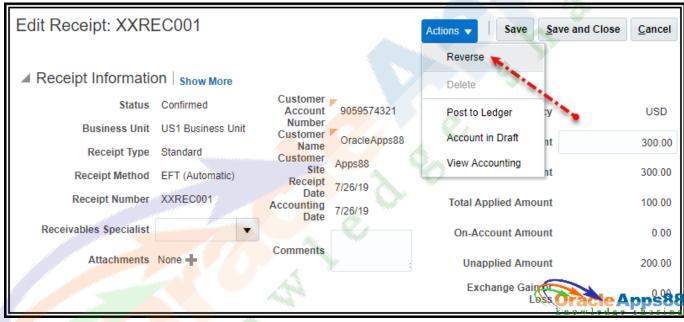
2. The *Billing* page is displayed. Click the **Tasks Panel** icon. Click on **Manage Receipts** link.



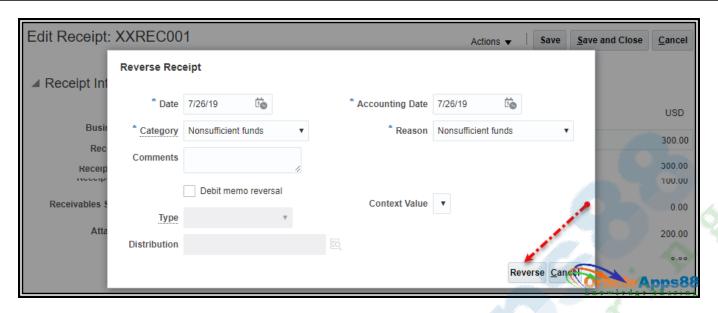
 Manage Receipt window is displayed.
 Query with the existing Customer name or the Receipt(number) Click on Search



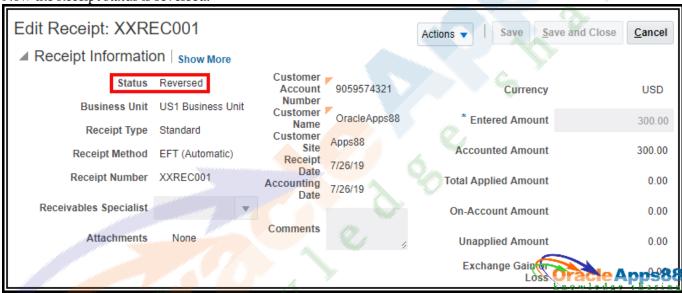
Go to Actions and Click on Reverse



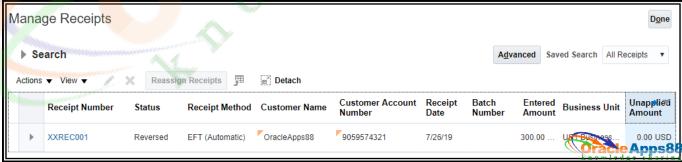
- 4. System will generate below Receipt Reverse page
- 5. select the Category and the Reason from the drop down list to process reverse.
- 6. Click on Reverse Button



Now the Receipt status is **reversed**.

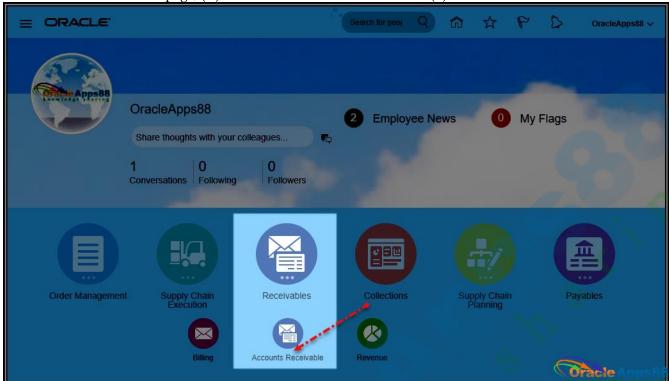


7. The Invoice becomes open after the Receipt reversal. i.e. When this Receipt is reversed then the Invoice will be open and the amount will be changed to original invoice amount.



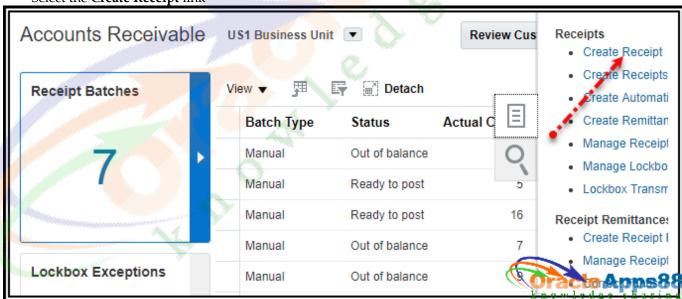
Creating a Cross Currency Receipt

1. From the Oracle *Home* page, (A) drill into the **Receivables** icon and (B) click the **Account Receivables** icon.



2. The *Accounts Receivable* page is displayed. Click the **Tasks Panel** icon.

Select the **Create Receipt** link



Note: Now Create Cross Currency Receipt against the Transaction which is created in USD currency

3. On the *Create Receipt* page, enter or select values for the following fields:

Receipt Type = Standard



Business Unit -Select the Business Unit from the List of values

Receipt Method -select Manual, specific bank; will be based on the Business Unit selected

The Remittance Bank details will default based on the Receipt Method selected

Receipt Number - enter the Receipt number

Currency - Select the Currency from the drop down list.(Ex-BRL)

Entered Amount - Enter the Receipt Amount

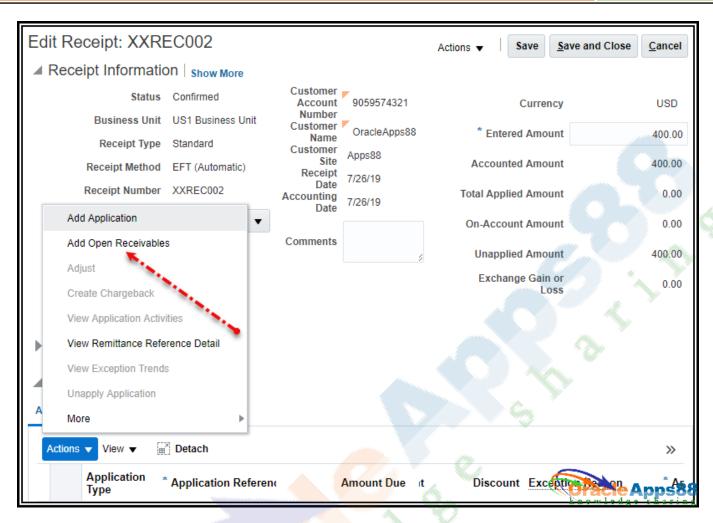
Customer Name or Number - Search by clicking the magnifying glass

On Submit and Create Another drop down, click on Submit and apply manually

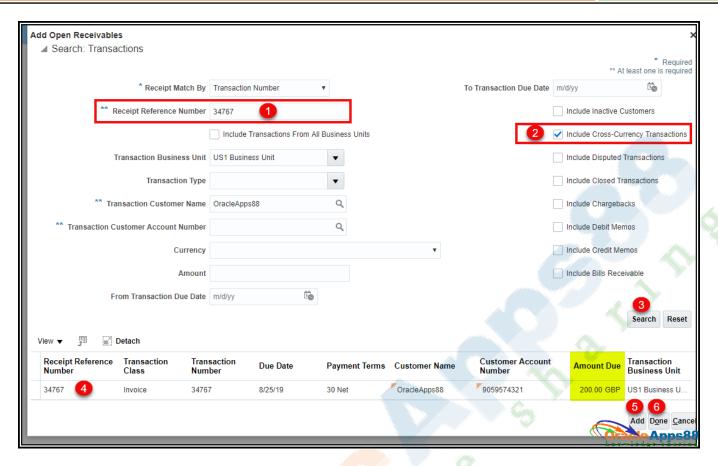


4. Click on Add open Receivables tab





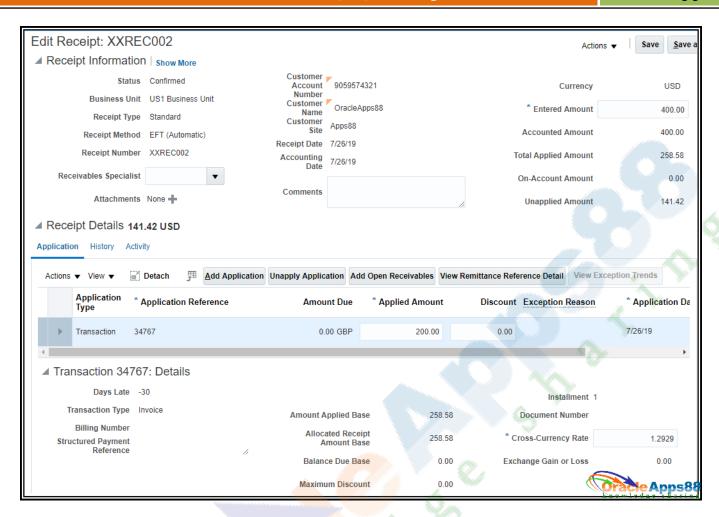
- 5. Search with Transaction Customer Name or Receipt Reference number You should enable the Include Cross currency Transactions Checkbox Click on search
- 6. System will display the Transactions, select the different currency transaction numbers and click on add and done.



- 7. Receipt has applied against the Transaction. You can view the Cross currency rate in below screen shot
- 8. Click on save and close button

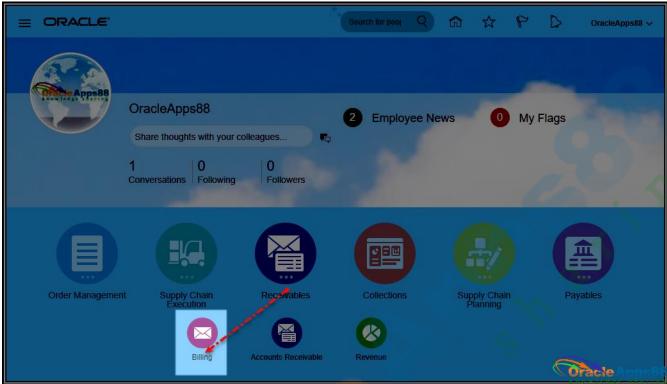


Fusion AR - Oracle Fusion Account Receivable (AR) Training Manual



Create Manual Credit Memo Transaction and Appy to Invoice

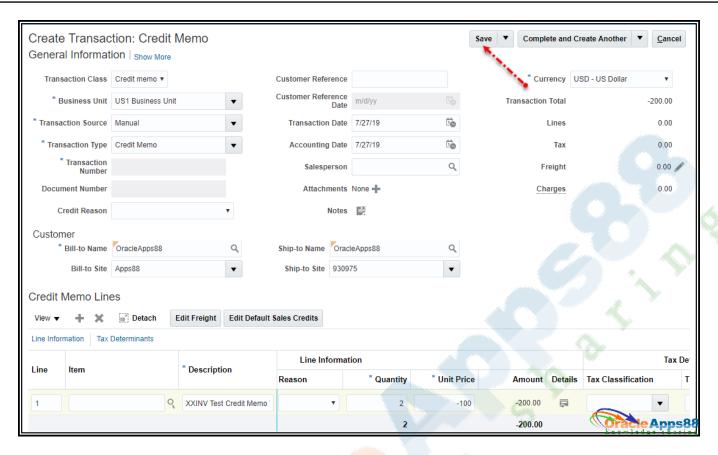
1. After login to instance, From the Oracle *Home* page, click on the **Receivables** icon and then click the **Billing** icon.



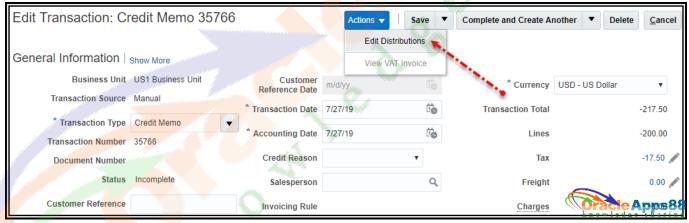
- 2. The *Billing* page is displayed.
 - A. Click the Tasks Panel icon.
 - B. Select the Create Transaction link.



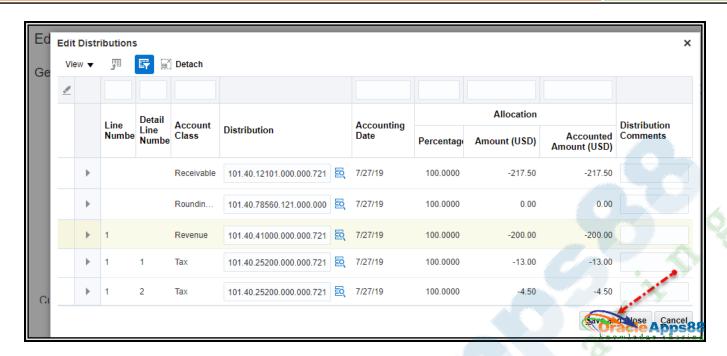
Enter the below details click on Save



Click on the Actions and Edit Distribution



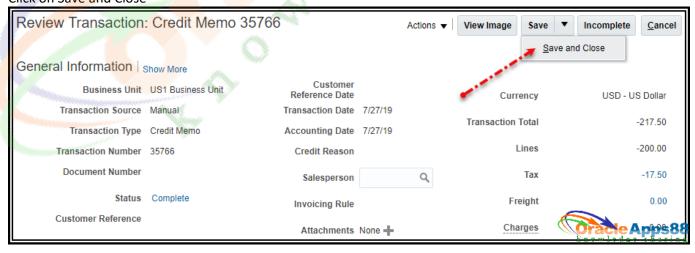
Click on Save and Close



Click on Complete and Review

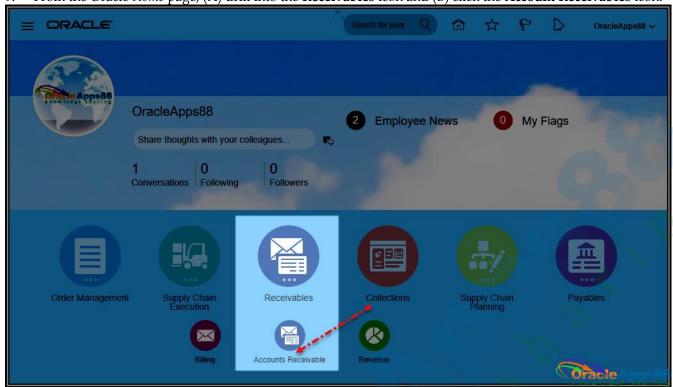


Click on Save and Close

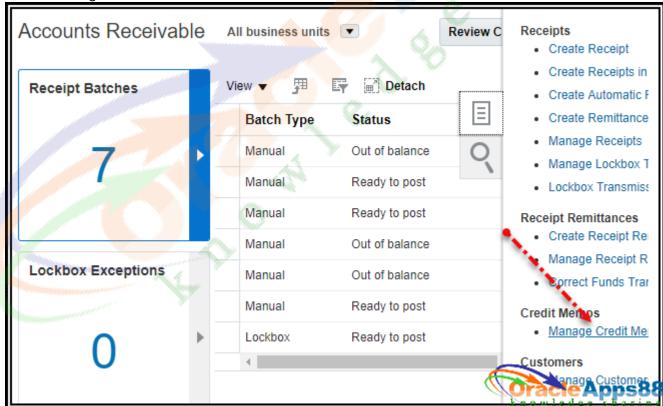


Applying the Credit Memo to Invoice

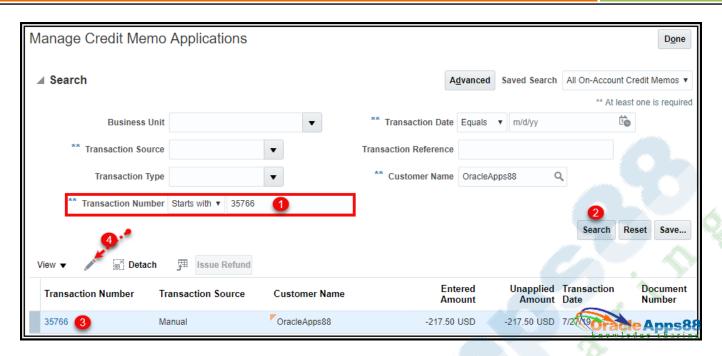
9. From the Oracle *Home* page, (A) drill into the **Receivables** icon and (B) click the **Account Receivables** icon.



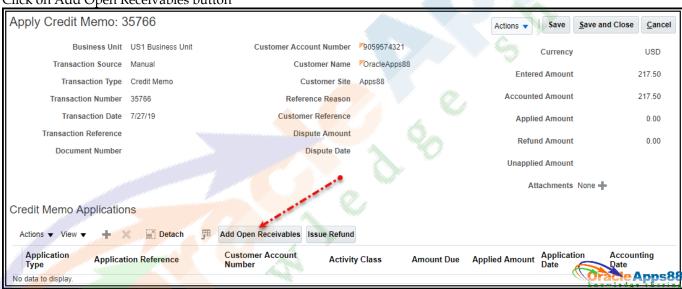
Click on Manage Credit Memo Transactions under credit memo



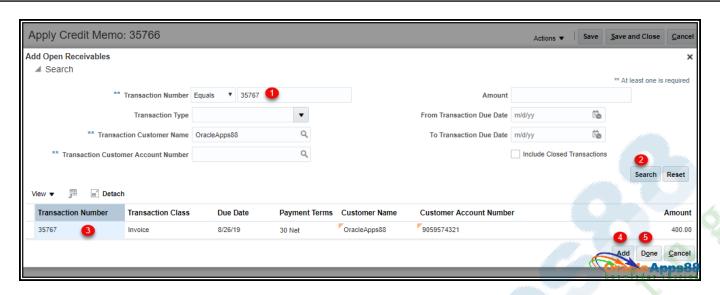
Search with Credit Memo number and click on Edit button



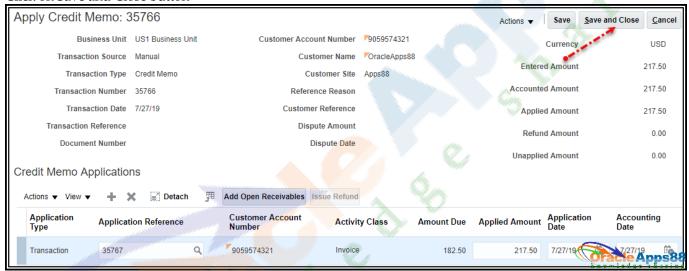
Click on Add Open Receivables button



Search with Invoice number and Select the invoice number and Add and click on Done

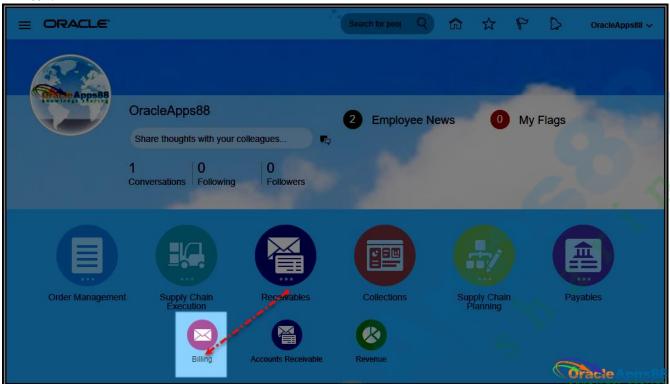


Click on Save and Close button

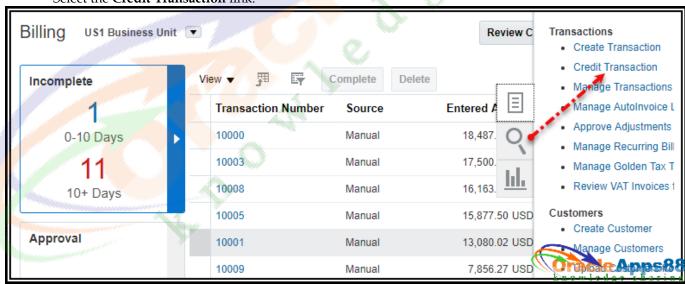


Create Automatec Credit Memo Transaction

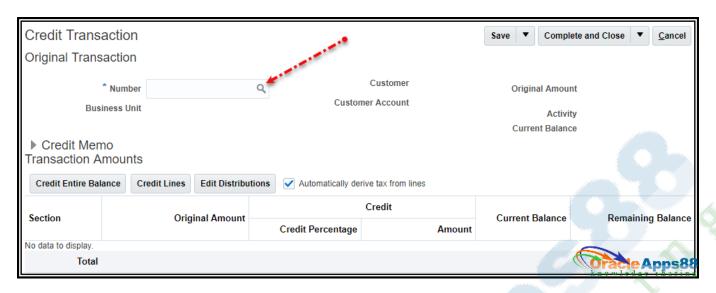
1. After login to instance, From the Oracle *Home* page, click on the **Receivables** icon and then click the **Billing** icon.



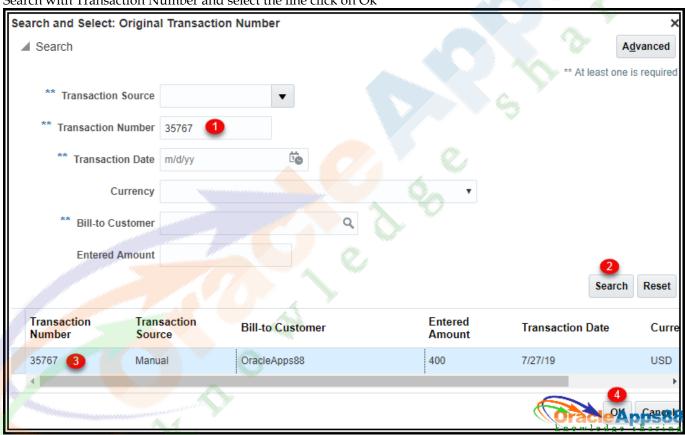
2. The *Billing* page is displayed.
Click the **Tasks Panel** icon.
Select the **Credit Transaction** link.



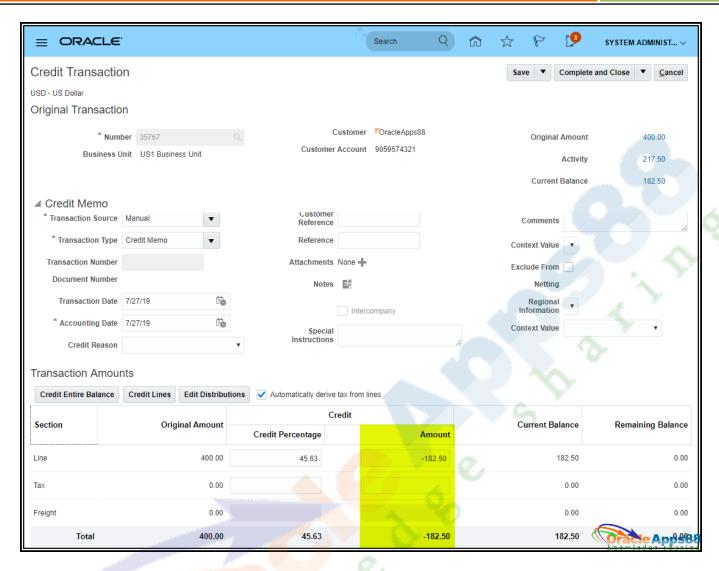
Click on the Search button on Original invoice number



Search with Transaction Number and select the line click on Ok



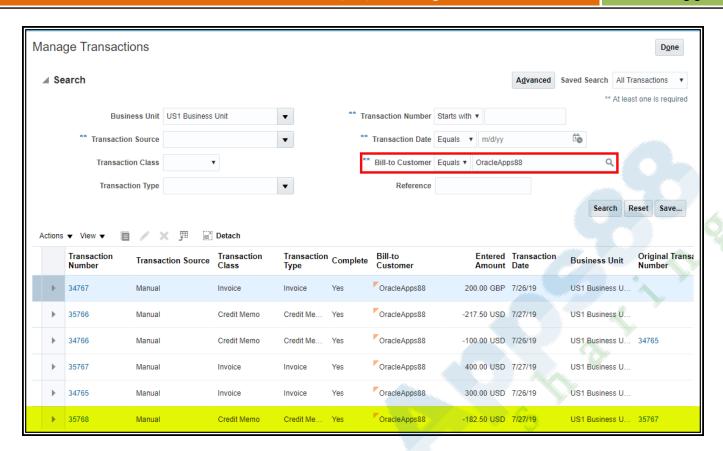
Enter the Credit Amount click on Complete and Close button



Credit memo will create with -182.50 amount



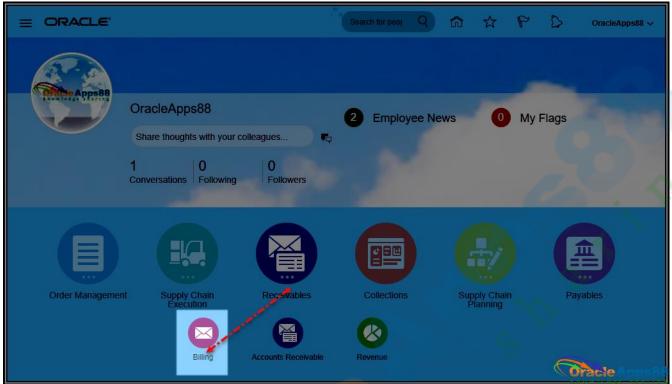
Verify the transaction etails
Go to Manage Transactions on Billing Tasks
Search with Customer Name
You can see credit memo is applied to transaction number



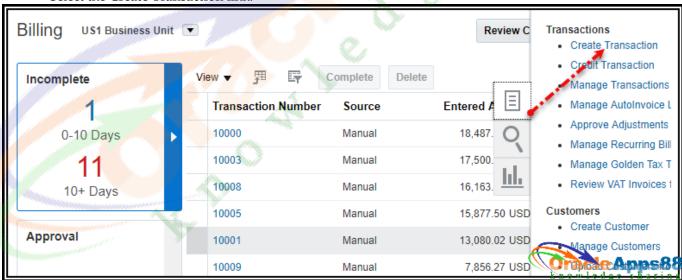


Create Debit Memo Transaction

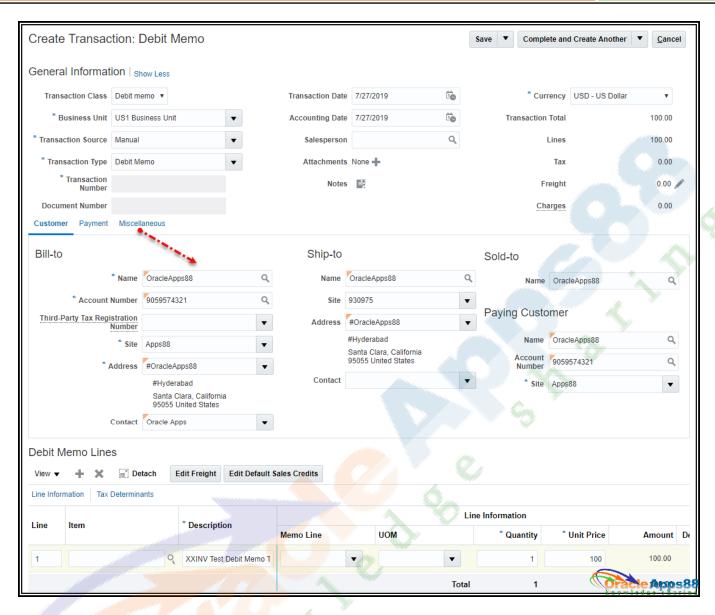
1. After login to instance, From the Oracle *Home* page, click on the **Receivables** icon and then click the **Billing** icon.



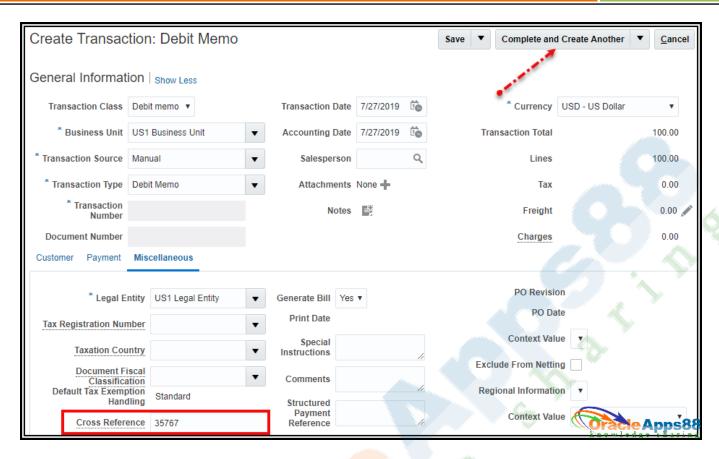
The *Billing* page is displayed.
 Click the **Tasks Panel** icon.
 Select the **Create Transaction** link.



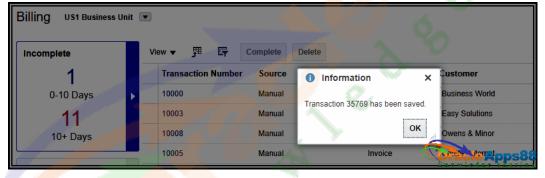
Enter the transaction details and click on Misc tab



Enter the transaction number and click on complete button



Debit memo will create



Join the https://t.me/OracleApps88 group or Connect with me at @apps88 (https://t.me/apps88) or (+91) 9059574321 in Telegram, to get more information on Oracle EBS R12/Cloud (Fusion) applications.

