

Add new PRONOC User

WebUI

Login to Automate Web Client

Click settings / User Management



Click +Add Button to create a new user

Use Pronoc@yourdomain.com

Randomize Password and send to consultant (This will be reset)

Click the user Classes Tab – assign 'Super Admin'

Click Save

User Management Folder: Parent Directory

1 + Add Edit Duplicate Delete Unlock

Email **Name**

2 Add User - PRO NOC

3 First Name * Last Name * Email * Username *

PRO NOC PRONOC@YOURDOMA... PRONOC

4 Password * Confirm Password * User Folder Command Level Limit

Enter password Enter password Parent Directory 4 (Highest)

5 Account Info **User Classes*** Group Membership

Change user class assignments to expand or limit user functionality throughout the product. Applied by Not applicable

User Classes

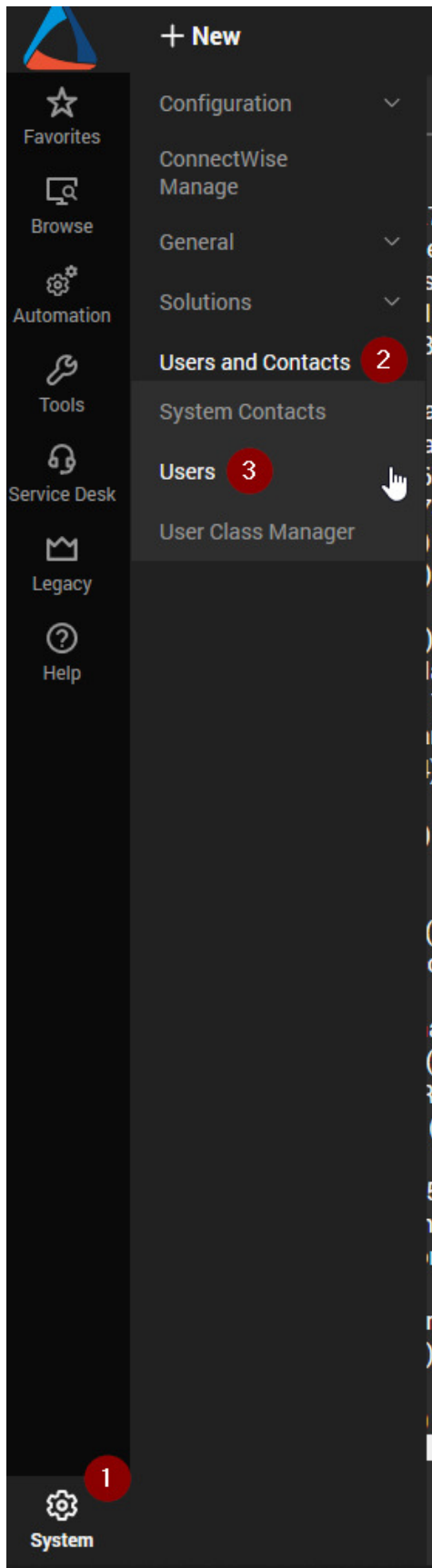
Effective Permissions

- ☐ Accounting
- ☐ Dispatcher
- ☐ Help Desk Users
- ☐ Horizon SR Admin
- ☐ LT Admin
- ☐ NOC Users
- ☐ Quick Connect
- ☐ Security Configuration
- ☒ **Super Admin**
- ☐ System Configuration
- ☐ TeamViewer View Passwords

6 ☒ Edit user classes

7 SAVE

Permissions	Create	Read	Update	Delete	Access
Agent Templates	-	✓	✓	✓	-
Alerts	-	-	✓	-	-
Delete All	-	-	-	-	✓
Clients	-	✓	✓	✓	-
Show/Hide Passwords	-	-	-	-	✓
Show All	-	-	-	-	✓
Computers	✓	-	✓	✓	-
Force Update	-	-	-	-	✓
Retired Assets	-	-	-	✓	-
Show All	-	-	-	-	✓
Contacts	-	✓	✓	✓	-
Databases	-	-	-	-	-



From Thick Client

Click settings, Users & Contacts and Users

Enter Username – PRONOC

Randomized Password

Email – PRONOC@YOURDOMAIN.COM

Click add new

Search

Users 34

Admin (10)
Client (8)

+ Add

Add a New User

General Permissions Groups and Clients User Avatar

User Information

Enter UserName PRONOC

Enter Password *

Confirm Password *

Email Address PRONOC@YOURDOMAIN.COM

Technician Reminders

☐ Logout Report

☐ Login Report

Ticket Config

Ticket Level Start

New Tickets 0

Open Tickets 0

☒ Ticket Router ☒ Supervisor

Local Account Lockout

Locked Out Until N/A

Failed Login Attempts N/A

Last Failed Attempt Date N/A

Last Login IP Address N/A

Last Successful Login N/A

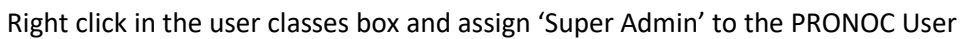
☐ Integrator

View Permissions

1 Add New

Cancel

mansari Admin Mustaq ansari@provaltech.com



Right click in the user classes box and assign 'Super Admin' to the PRONOC User