

Internal Use Only				
Core Monthly Service Lines	Minimum Onboarding Fee	Minimum Monthly Recurring w/o Discount	Minimum Monthly Hourly Cap	Program Features
RMM Administration Program	\$5,000	\$1,500	10 hours	Administration program for RMM. Includes: 10 hours requests on respective RMM tool. Constant monitoring of clients Automate server. Preform recurring monthly maintenance. Monthly consulting call. Maintenance is not deducted from block hours. TIME IS LOGGED IN INTERVALS OF 5 MINS
Backup Administration Program	\$2,000	\$2,000	3 hours	Administration for backups. Includes: Monitoring client backups 24x7 and remediate recurring faults. Provide actionable and accurate reporting on client backups. Configure best-practices on backup solutions. Provide on-demand "restore assistance" that is deducted from hours. Work closely with client backup vendor for support and product issues
Centralized Services Platform	\$5,600	\$5,600	13 hours	The combination of our four service lines: RMM Administration, Backup Administration, 24x7 Critical Alarm Monitoring, Server AV / Patch Remediation. Includes monthly consulting call.
Monthly Recurring Service Add-ons				Must be signed onto either Backup Admin or RMM Admin service lines to be eligible
24x7 Critical Alarm Monitoring Program	\$1,000	\$1,000	N/A	24x7 Monitoring program. Package includes: first line triage and remediation of P1 incidents and outages. Opening trouble-tickets with client ISP's and providers. Fully integrated service with clients PSA/ticketing platform. Requires Backup or RMM Administration. Included in Centralized Services Platform.
Server AV / Patch Remediation Add-On	\$1,000	\$1,000	N/A	Program for server patch and AV remediation. Requires RMM Administration. Included in Centralized Services Platform.
Manage Administration Add-On	\$1,000	\$1,000	N/A	Manage Administration provides manage mainteance and a business consulting meeting to current customers and allows for current project hours to be used toward manage configuration.
Workstation AV / Patch Remediation Add-On	\$1,000	\$100 per 50 workstations (must be for all workstations under MSP management)	N/A	Program for server patch and AV remediation. Requires RMM Administration. Included in Centralized Services Platform.
Veeam O365 Pricing	Same cost as monthly	Base Slab = \$10 (up to 10 users), More than 50 users & up to 100 users= \$.75 cents, More than 100 users= \$.50 cents	N/A	Manage O365 Backups in Veeam
One - Time Services				
Non-Managed Customer: Project Work (Automation related, Server builds, Office 365, SQL, Powershell)	\$0	\$250/hr	N/A	Hourly consulting work for specific projects. SOW is required.
Managed Customer: Project Work (Automation related, Server builds, Office 365, SQL, Powershell)	\$0	\$150/hr	N/A	Hourly consulting work for specific projects. SOW is required.
Training Program	\$3,500	\$0	10 hours	The 2021 training program is available in both Autoamte and Kaseya. It consists of five 2-hour long sessions where we cover 5 major modules. These modules cover topics such as: projct planning call, agent deployment, permissions, monitoring, ticket noise, automation, scripting, patching, end-client access, onboarding/offboarding, report manager, AD plugin, etc.
Server Migration	Current Client: \$1,500 Non-Current Client: \$2,500	N/A	N/A	2020 server migration project. Migrate software from one server to another. Price is based on result of the project not of time spent on project.

Notes - all minimums are based off a server count of 100. Prices can not be generated for lower than 100 servers. Discounts are not calculated into the service lines illustrated above. All service line quotes must be generated from the calculator.

Pricing Exceptions	Discounts	Project Hour Overages
Single Core Service Line	0%	\$150/per hour
Two Core Service Lines	5%	\$125/per hour
Three Core Service Lines	7.50%	\$125/per hour
Four Core Service Lines	10%	\$125/per hour
Other Exceptions	Discount	
IT Nation Evolve Member	\$250 off onboarding when signing on to a \$2,500 RMM admin plan	