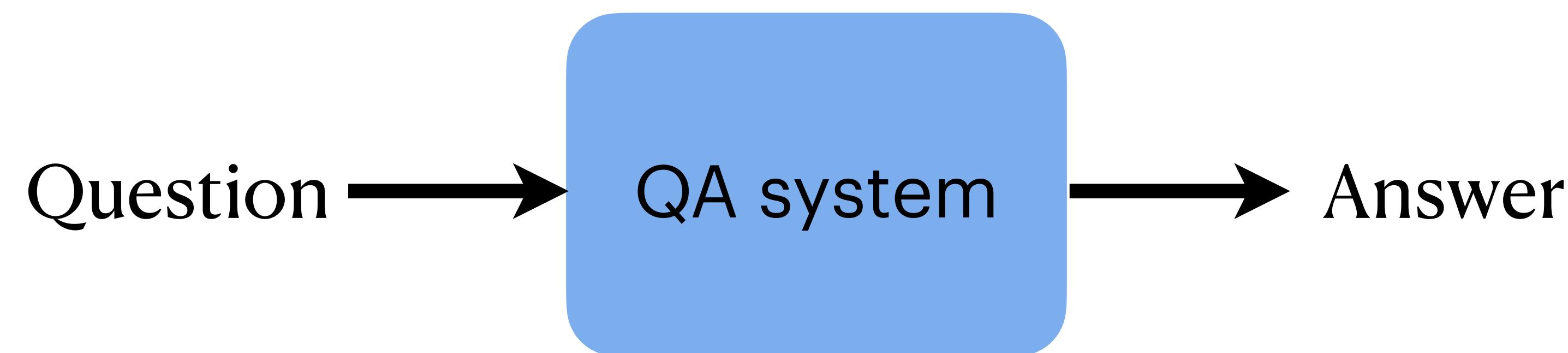


Lecture 20: Question Answering

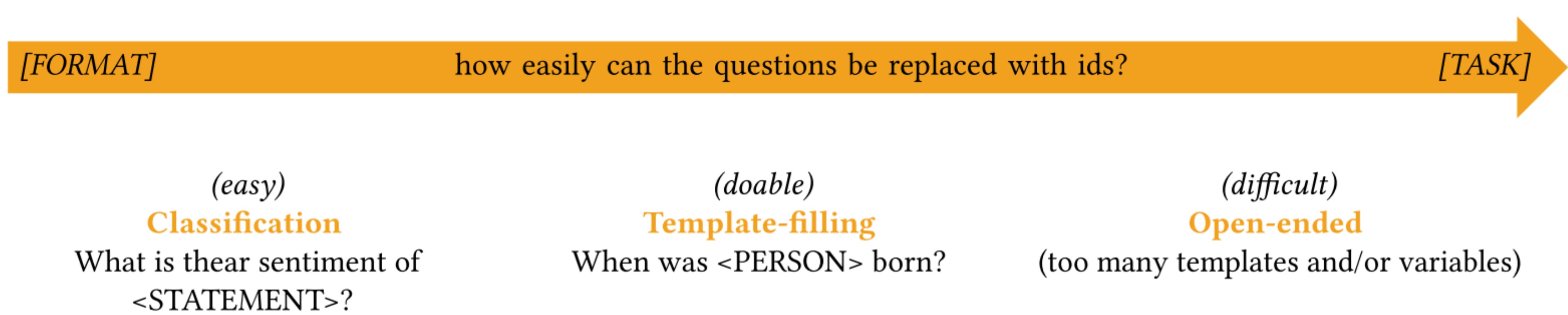
Zhizheng Wu

What is question answering?

- The goal of question answering is to build systems that automatically answer questions posed by humans in a natural language



QA: from classification to open-ended



QA: sources

[100%]

How much knowledge for answering questions is provided in the dataset?

[0%]

Single source
one document needs to be
considered for answering
the question

Multiple sources
evidence is provided, but it
has to be ranked and found

Partial source
some evidence is provided,
but it has to be combined
with missing knowledge

No sources
the model has to retrieve
evidence or have it
memorized

Why do we care about this problem?

- ▶ Useful for many practical applications
- ▶ Viewed as an important testbed for evaluating how well computer systems understand human language
- ▶ Many other NLP tasks can be reduced to a reading comprehension problem

Applications

who is the president of the united states

All News Images Books More Tools

About 1,410,000,000 results (0.80 seconds)

United States / President

Joe Biden



Joe Biden
46th U.S. President

Joseph Robinette Biden Jr. is an American politician who is the 46th and current president of the United States. A member of the Democratic Party, he previously served as the 47th vice president from 2009 to 2017 under President Barack Obama and represented Delaware in the United States Senate from 1973 to 2009. [Wikipedia](#)

Born: November 20, 1942 (age 80 years), Scranton, PA
Marriage location: New York, NY
Edited works: Halting the Spread of HIV/AIDS: Future Efforts in the U. S. Bilateral and Multilateral Response: Congressional Hearings, MORE

People also search for

 Tucker Carlson Trending	 Jill Biden Trending	 Kamala Harris	 Donald Trump	 Vladi... Putin	 Joe Manc... Trending	 Nikki Haley Trending
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Applications

how old is Dilraba

All Images News Videos More Tools

About 689,000 results (0.52 seconds)

Dilraba Dilmurat / Age

30 years

June 3, 1992

People also search for

 [Yang Yang](#)
31 years

 [Yang Mi](#)
36 years

 [Zhao Lusi](#)
24 years

 Dilraba Dilmurat

Chinese actress

Dilraba Dilmurat, known in Chinese as Dilireba, is a Chinese actress, host, dancer, singer and model of Uyghur ethnicity. [Wikipedia](#)

Born: June 3, 1992 (age 30 years), Ürümqi, China

Height: 5' 7"

Record label: 宏揚國際有限公司

Albums: 《漂亮的李慧珍》電視劇原聲帶

Genre: Pop, Mandarin pop

Feedback



Applications

Listen to music via a streaming service – like Spotify, Apple Music or Deezer

86

Get weather reports

82

As an alarm, personal schedule reminder

79

Search for information online or ask general questions

73

Listen to live radio

70

Get news reports

56

Get travel information or updates

40

Listen to a podcast

37

To control smart home devices, such as a smart TV, heating or lighting

34

To make a shopping list

28

To make calls, send texts or emails

21

Listen to catch up radio

21

Play an interactive audio game

20

Listen to an audio book

14

To watch videos

13

1:52 PM

AT&T Wireless

AT&T 1:52 PM

Check out our [troubleshooting topics](#) or sign in for customized help.

Is there anything else I can help you with today?

1:53 PM

can you help to prepare lecture slides?

AT&T 1:53 PM

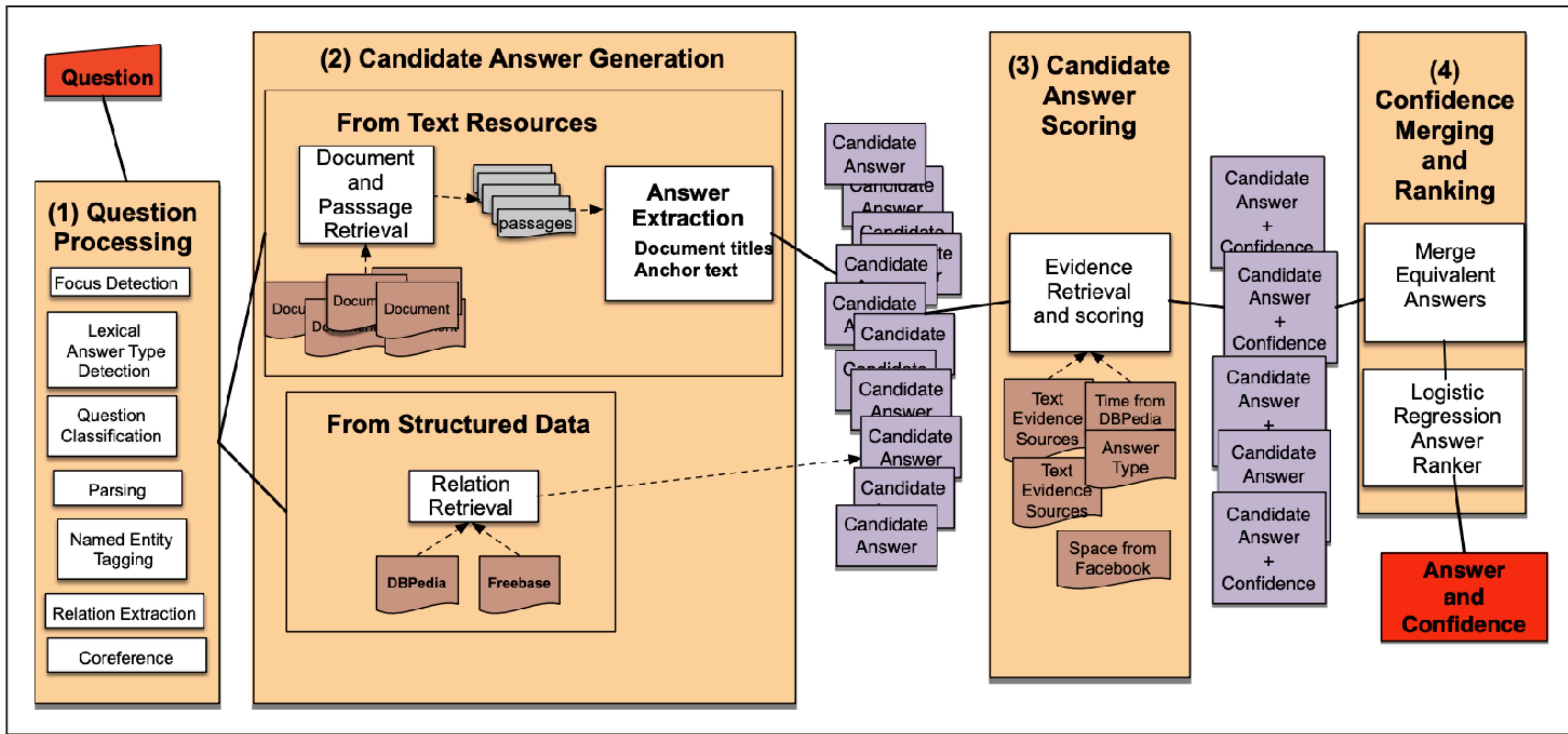
Can you say that again?

Tip: You can say things like "How much is my bill?" or "I lost my phone."

IBM Watson beat Jeopardy champions



Four stages of Watson QA



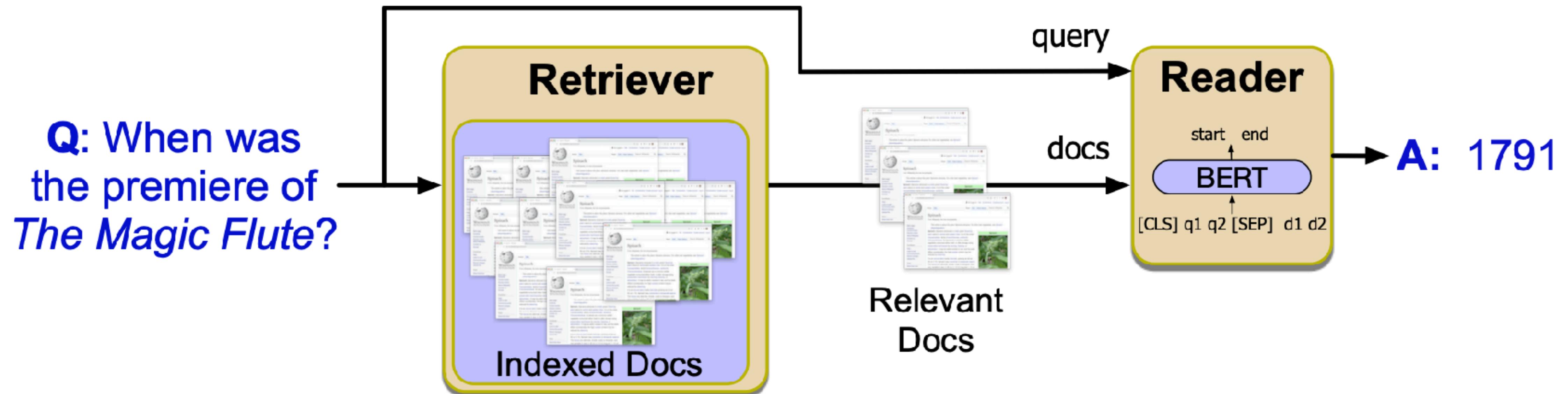
Information Retrieval based Factoid QA

- ▶ Also called open domain QA
- ▶ answer a user's question by finding short text segments from the web or some other large collection of documents

Question	Answer
Where is the Louvre Museum located?	in Paris, France
What are the names of Odin's ravens?	Huginn and Muninn
What kind of nuts are used in marzipan?	almonds
What instrument did Max Roach play?	drums
What's the official language of Algeria?	Arabic

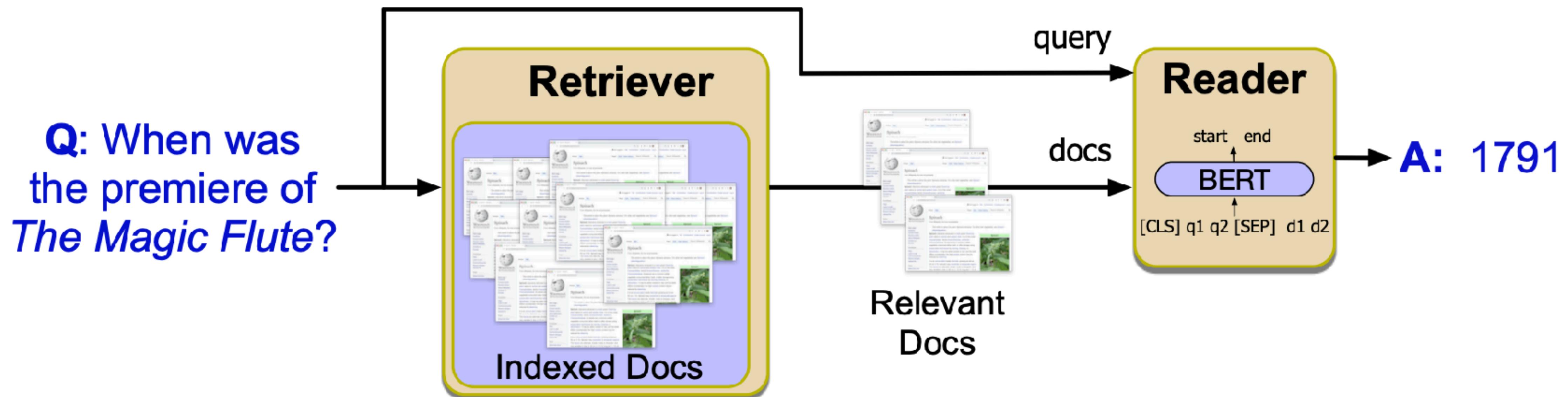
Retriever-reader framework

- ▶ Assumption
 - We have access to a large collection of documents that we have processed in advance (“indexed documents”)
 - The question can be answered by returning a snippet of text (“span”) from one (or more) of these documents



Retriever-reader framework

- Procedure
 - Identify a (small) subset of documents that are relevant to the question
 - Identify (and return) the most likely answer span



Retriever-reader framework

Q: How many of Warsaw's inhabitants spoke Polish in 1933?



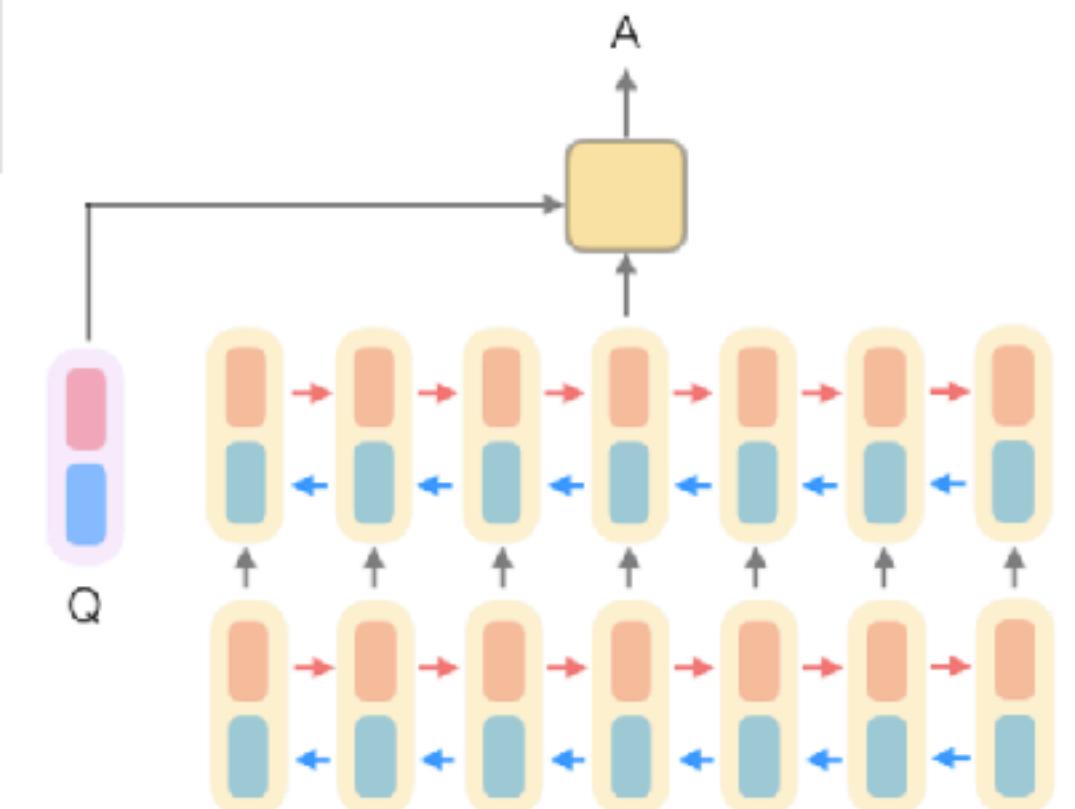
WIKIPEDIA
The Free Encyclopedia

**Document
Retriever**



**Document
Reader**

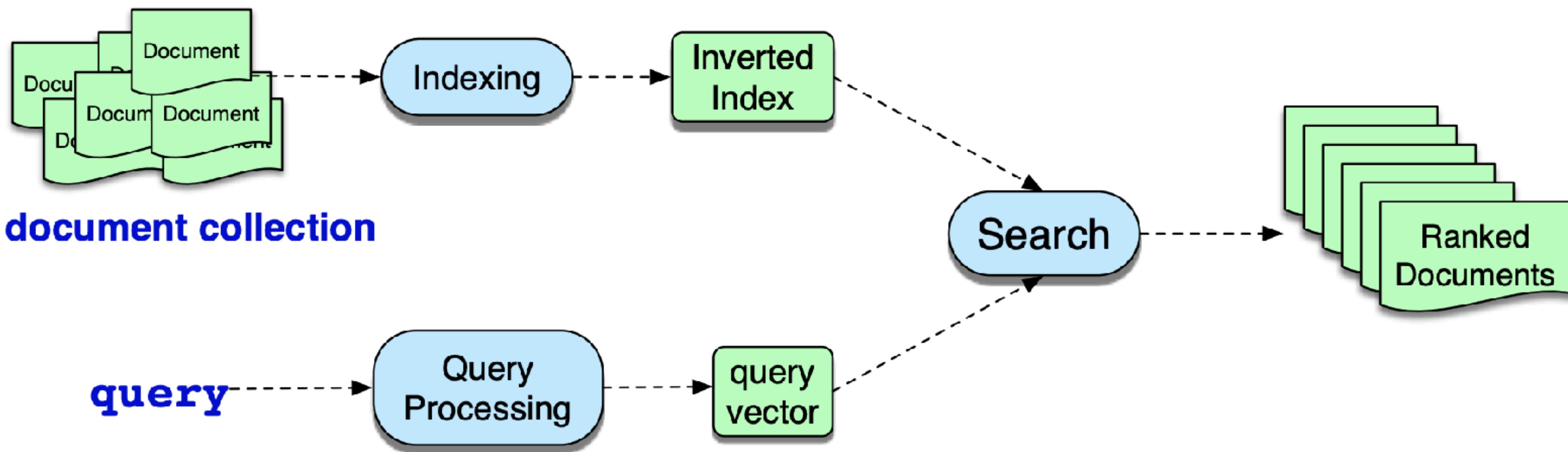
833,500



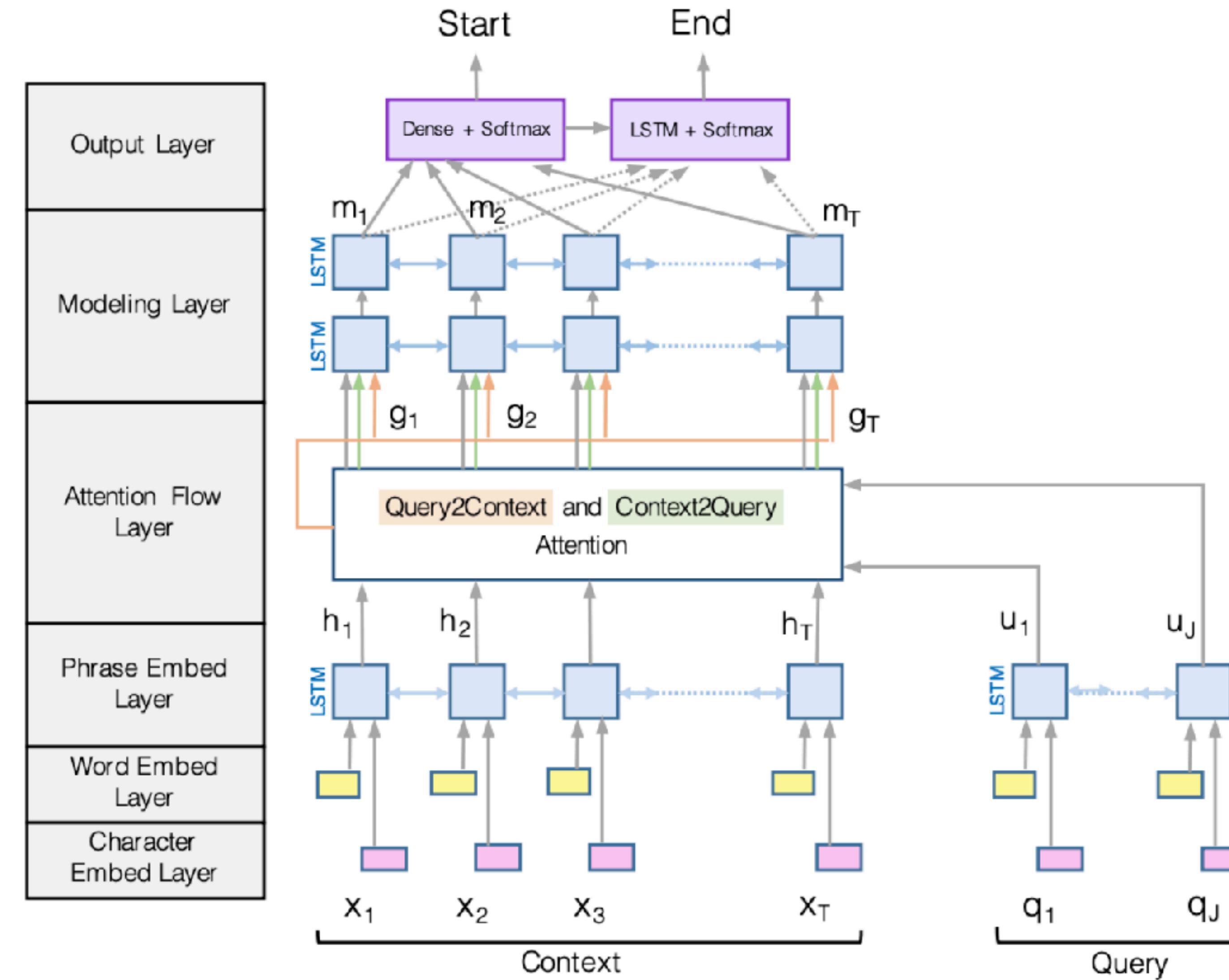
<https://github.com/facebookresearch/DrQA>

Chen et al., 2017. Reading Wikipedia to Answer Open-domain Questions

IR architecture

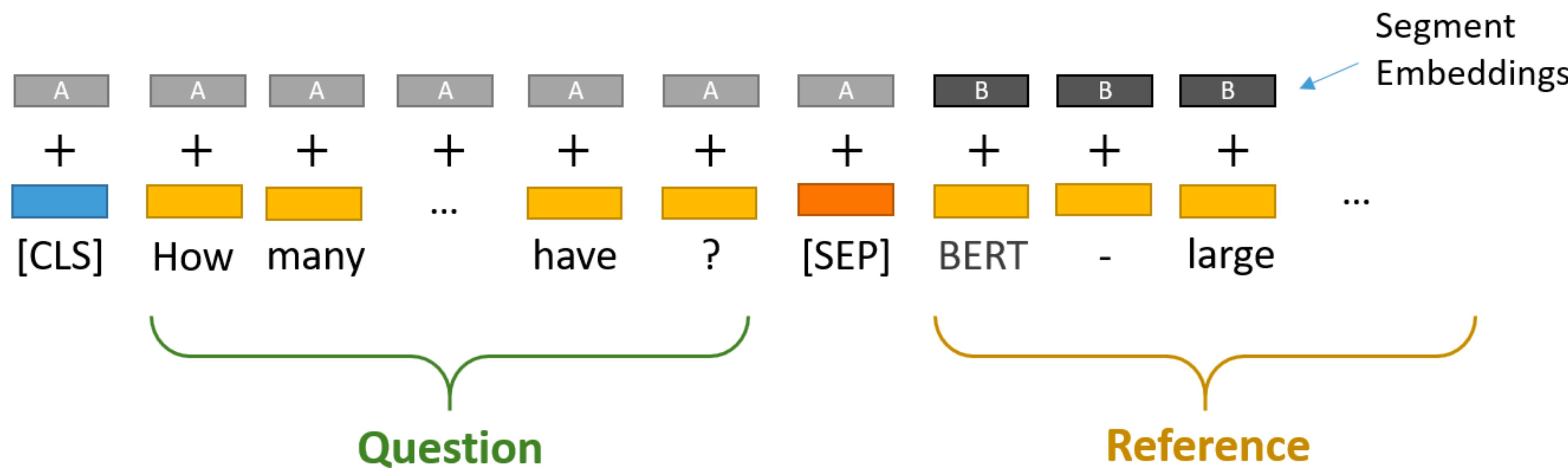


Reading comprehension: LSTM-based models with attention



(Seo et al., 2017): Bidirectional Attention Flow for Machine Comprehension

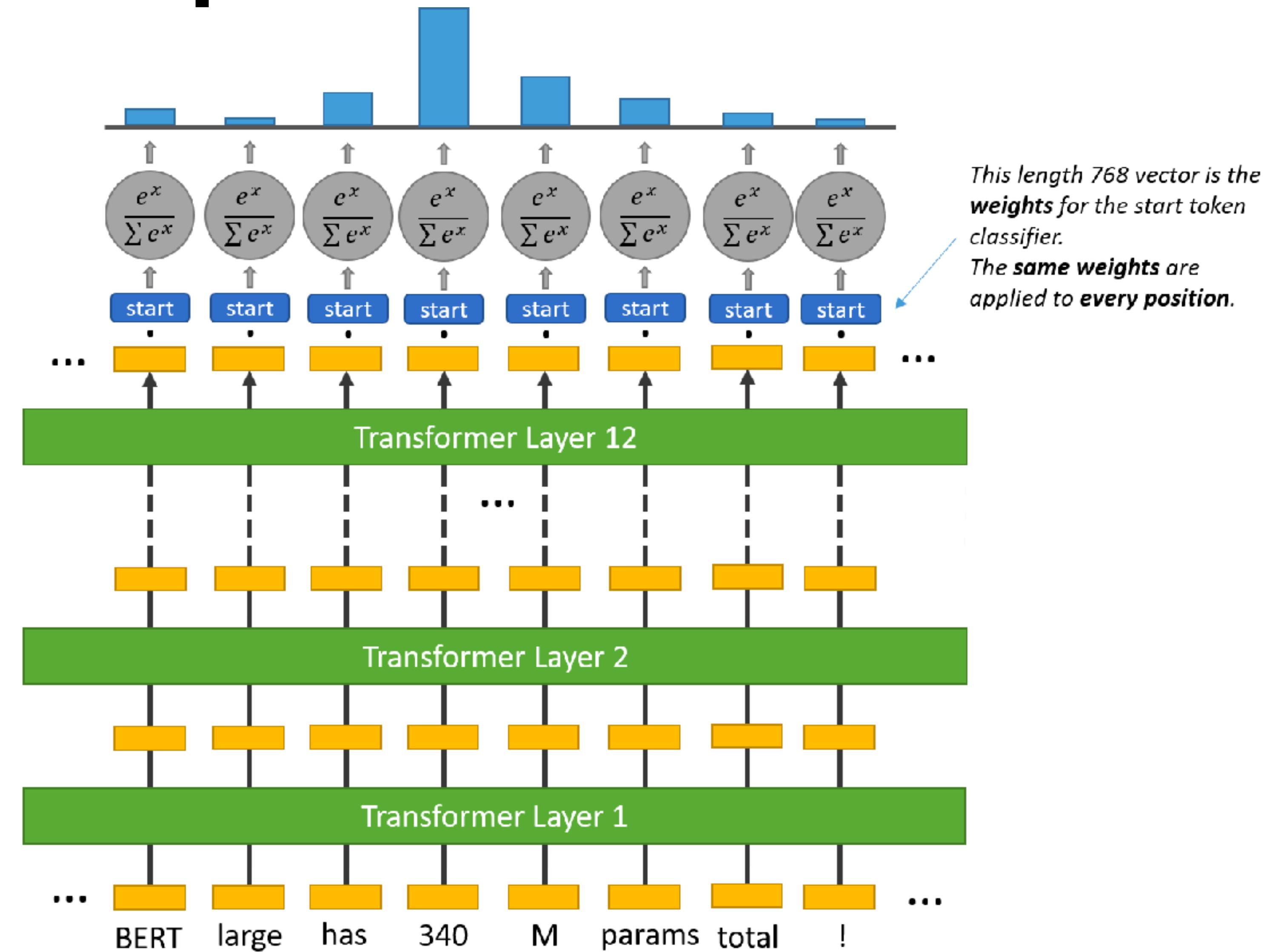
Reading comprehension: BERT



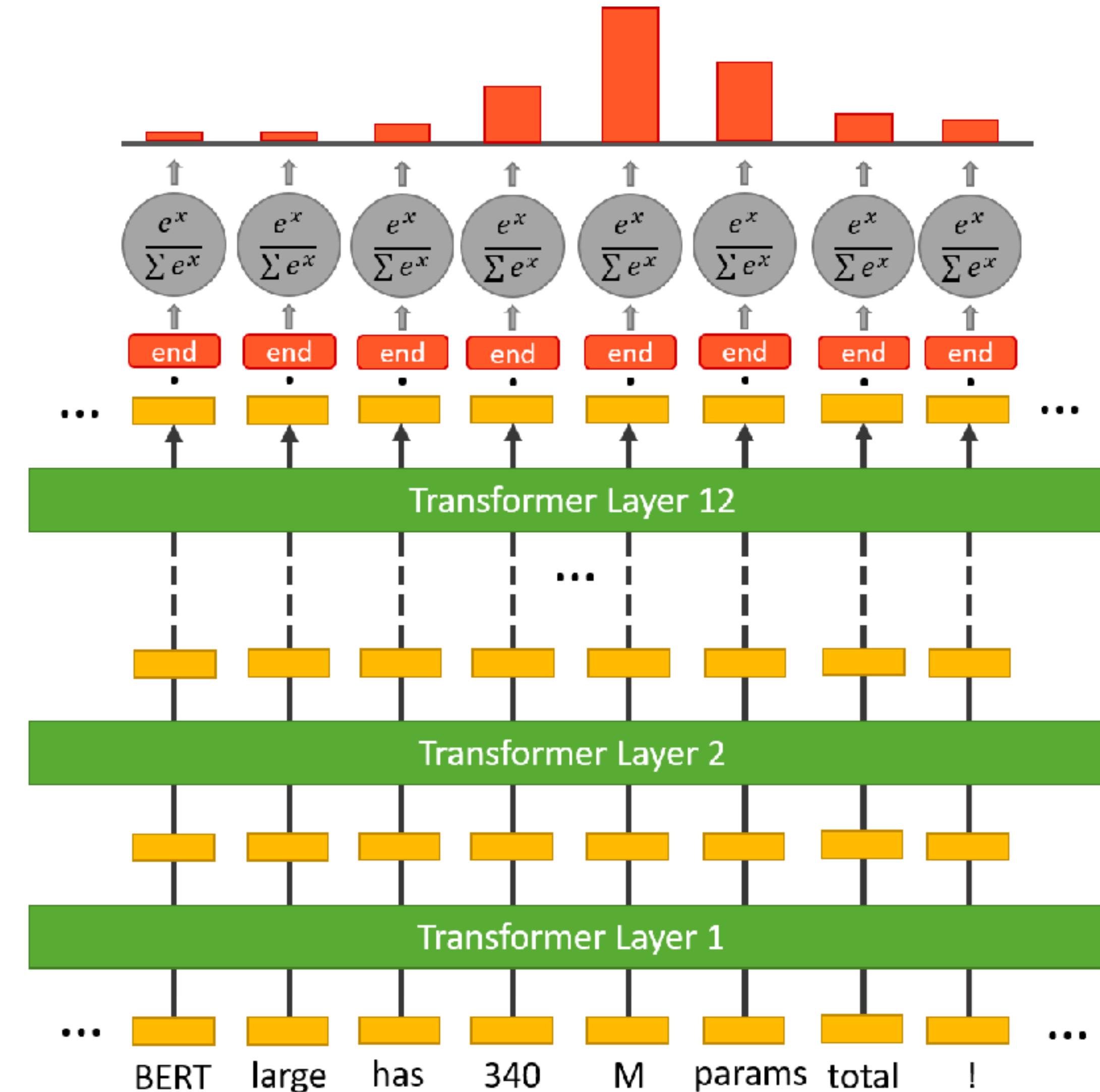
Question: How many parameters does BERT-large have?

Reference Text: BERT-large is really big... it has 24 layers and an embedding size of 1,024, for a total of 340M parameters! Altogether it is 1.34GB, so expect it to take a couple minutes to download to your Colab instance.

Reading comprehension: BERT



Reading comprehension: BERT



Credit: <https://mccormickml.com/2020/03/10/question-answering-with-a-fine-tuned-BERT/>

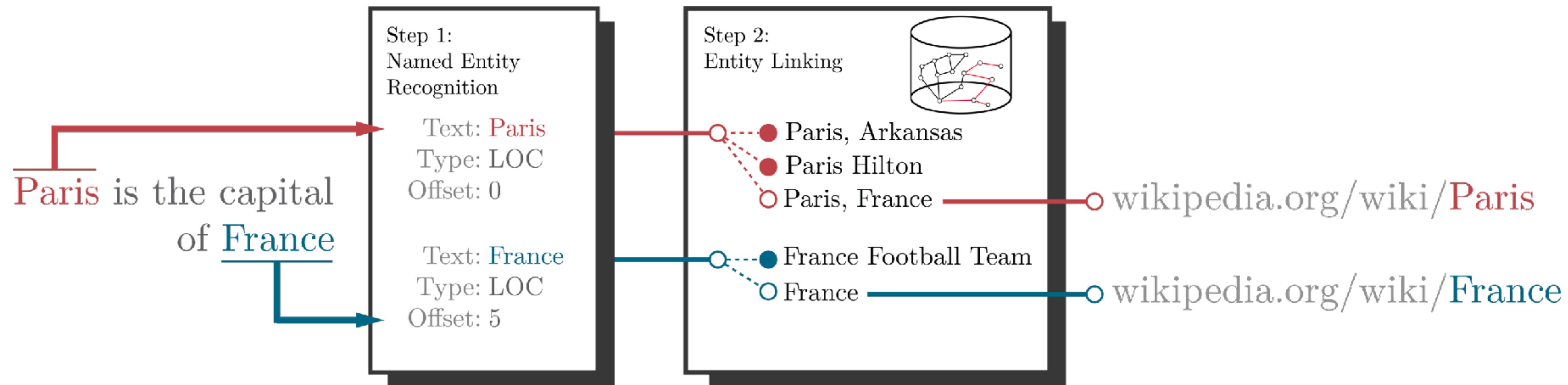
Entity linking

- ▶ A task of associating a mention in text with the representation of some real-world entity in an ontology
- ▶ The most common ontology for factoid question-answering is Wikipedia



Entity linking

- Done in (roughly) two stages: mention detection and mention disambiguation



Knowledge-Based QA

- ▶ Answering a natural language question by mapping it to a query over a structured database
- ▶ Two Paradigms
 - Graph-based QA
 - QA by semantic parsing

Graph-based QA

- Assumes we have a knowledge base of “facts” (facts = RDF triplets: predicate with two arguments, can also be expressed as a knowledge graph):

Ada Lovelace	birth-year	1815
Claude Shannon	birth-year	1916
William Shakespeare	author	Hamlet
...

[data sets: SimpleQuestions, FreebaseQA, WebQA etc.]

When was Ada Lovelace born?

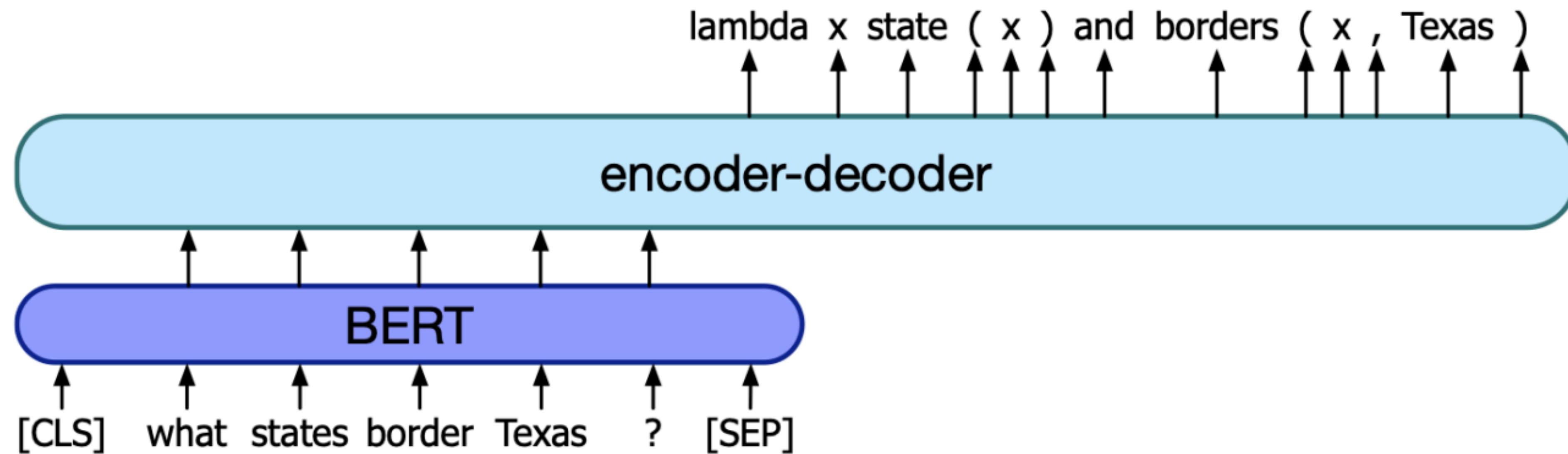
QA by semantic parsing

- map the question to a structured program to produce an answer

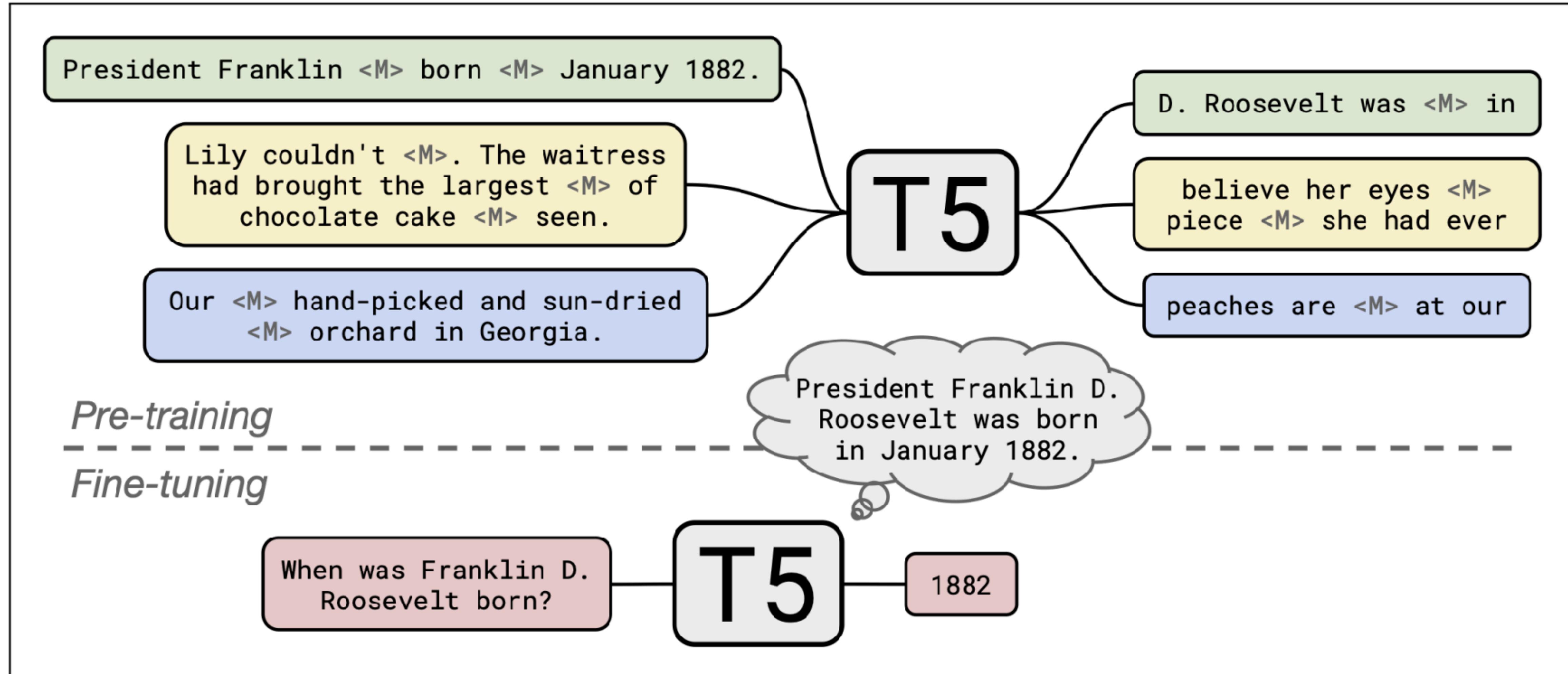
Question	Logical form
What states border Texas?	$\lambda x.\text{state}(x) \wedge \text{borders}(x, \text{texas})$
What is the largest state?	$\text{argmax}(\lambda x.\text{state}(x), \lambda x.\text{size}(x))$
I'd like to book a flight from San Diego to Toronto	<pre>SELECT DISTINCT f1.flight_id FROM flight f1, airport_service a1, city c1, airport_service a2, city c2 WHERE f1.from_airport=a1.airport_code AND a1.city_code=c1.city_code AND c1.city_name= 'san diego' AND f1.to_airport=a2.airport_code AND a2.city_code=c2.city_code AND c2.city_name= 'toronto'</pre>
How many people survived the sinking of the Titanic?	(count (!fb:event.disaster.survivors fb:en.sinking_of_the_titanic))
How many yards longer was Johnson's longest touchdown compared to his shortest touchdown of the first quarter?	ARITHMETIC diff(SELECT num(ARGMAX(SELECT)) SELECT num(ARGMIN(FILTER(SELECT))))

Semantic Parsing for QA

- sequence-to-sequence model



Large Language Models for QA



Visual QA

- ▶ Answer questions about an image



How many slices of pizza are there?
Is this a vegetarian pizza?



What color are her eyes?
What is the mustache made of?

Datasets: SQuAD

- ▶ Stanford question answering dataset (SQuAD)
 - 100k annotated (passage, question, answer) triples
 - Passages are selected from English Wikipedia, usually 100~150 words
 - Questions are crowd-sourced
 - Each answer is a short segment of text (or span) in the passage

Beyoncé Giselle Knowles-Carter (born September 4, 1981) is an American singer, songwriter, record producer and actress. Born and raised in Houston, Texas, she performed in various singing and dancing competitions as a child, and rose to fame in the late 1990s as lead singer of R&B girl-group Destiny's Child. Managed by her father, Mathew Knowles, the group became one of the world's best-selling girl groups of all time. Their hiatus saw the release of Beyoncé's debut album, Dangerously in Love (2003), which established her as a solo artist worldwide, earned five Grammy Awards and featured the Billboard Hot 100 number-one singles "Crazy in Love" and "Baby Boy".

Q: "In what city and state did Beyoncé grow up?"

A: "Houston, Texas"

Q: "What areas did Beyoncé compete in when she was growing up?"

A: "singing and dancing"

Q: "When did Beyoncé release Dangerously in Love?"

A: "2003"

Benchmarks

Leaderboard

SQuAD2.0 tests the ability of a system to not only answer reading comprehension questions, but also abstain when presented with a question that cannot be answered based on the provided paragraph.

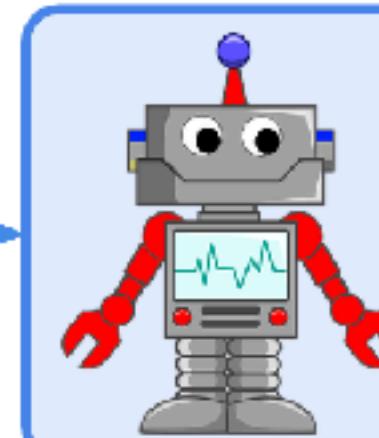
Rank	Model	EM	F1
	Human Performance <i>Stanford University</i> (Rajpurkar & Jia et al. '18)	86.831	89.452
1	IE-Net (ensemble) <i>RICOH_SRCB_DML</i> Jun 04, 2021	90.939	93.214
2	FPNet (ensemble) <i>Ant Service Intelligence Team</i> Feb 21, 2021	90.871	93.183
3	IE-NetV2 (ensemble) <i>RICOH_SRCB_DML</i> May 16, 2021	90.860	93.100
4	SA-Net on Albert (ensemble) <i>QIANXIN</i> Apr 06, 2020	90.724	93.011
5	SA-Net-V2 (ensemble) <i>QIANXIN</i> May 05, 2020	90.679	92.948

Benchmark: ScienceQA

Question: Which type of force from the baby's hand opens the cabinet door?

Options: (A) pull (B) push

Context: A baby wants to know what is inside of a cabinet. Her hand applies a force to the door, and the door opens.



Answer: The answer is A.

BECAUSE:

Lecture: A force is a **push** or a **pull** that one object applies to a second object. The direction of a **push** is **away from** the object that is pushing. The direction of a **pull** is **toward** the object that is pulling.

Explanation: The **baby's hand** applies **a force** to the **cabinet door**. This force causes the **door** to **open**. The direction of this force is **toward** the **baby's hand**. This force is a **pull**.

Benchmark: ScienceQA

Biology Genes to traits Classification Adaptations Traits and heredity Ecosystems Classification Scientific names Heredity Ecological interactions Cells Plants Animals Plant reproduction	Physics Materials Magnets Velocity and forces Force and motion Particle motion and energy Heat and thermal energy States of matter Kinetic and potential energy Mixture	Geography State capitals Geography Maps Oceania: geography Physical Geography The Americas: geography Oceans and continents Cities States	History Colonial America English colonies in North America The American Revolution World History Greece Ancient Mesopotamia World religions American history Medieval Asia	Civics Social skills Government The Constitution Economics Basic economic principles Supply and demand Banking and finance Global Studies Society and environment							
Earth Science Weather and climate Rocks and minerals Astronomy Fossils Earth events Plate tectonics		Chemistry Solutions Physical and chemical change Atoms and molecules Chemical reactions Engineering Designing experiments Engineering practices		Writing Strategies Supporting arguments Sentences, fragments, and run-ons Word usage and nuance Creative techniques Audience, purpose, and tone Pronouns and antecedents Persuasive strategies Editing and revising Units and Measurement Visual elements Opinion writing		Vocabulary Categories Shades of meaning Comprehension strategies Context clues Grammar Sentences and fragments Phrases and clauses		Verbs Verb tense Capitalization Formatting Punctuation Fragments Phonology Rhyming Figurative Language Literary devices			

Summary

- ▶ Question answering and its applications
- ▶ Information Retrieval based Factoid QA
- ▶ Entity linking
- ▶ Knowledge-Based QA
- ▶ Other types of QA
- ▶ Benchmarks

Readings

- ▶ Chapter 14: Question Answering and Information Retrieval
 - <https://web.stanford.edu/~jurafsky/slp3/14.pdf>