AUGMENTING POWER BI JOURNEY THROUGH CENTER OF EXCELLENCE

- My experiences with CoE
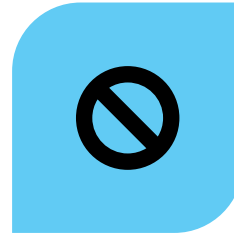
The Motivation for a CoE

UNEVEN
ADOPTION

DYSFUNCTIONAL
DATA CULTURE

UNACCEPTABLE
CHAOS /MISUSE

DELIVER
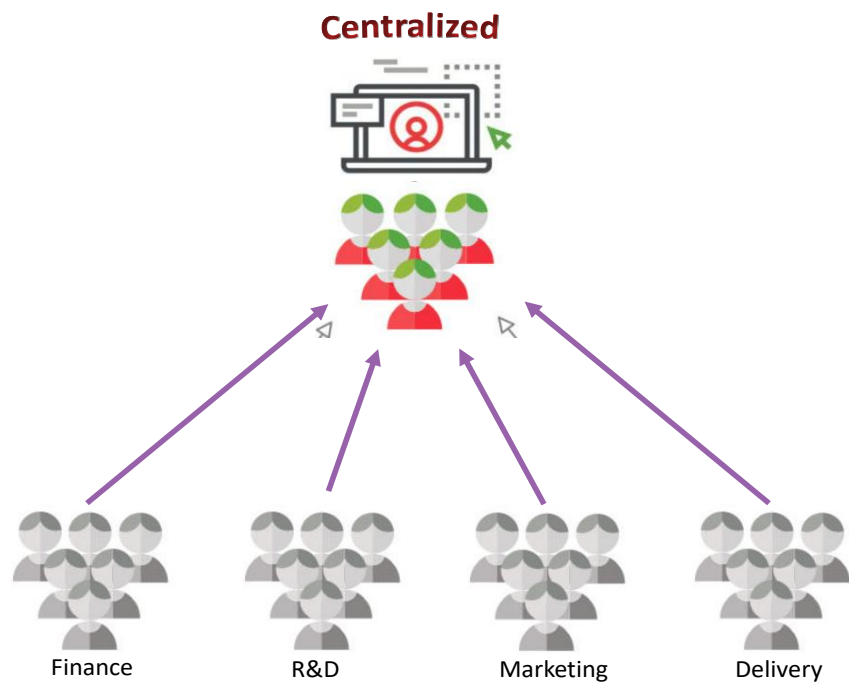POTENTIAL

Aspects to consider for a CoE set up

Executive Sponsorship

Funding for a CoE

Outsourcing responsibilities

Delivery & Support Strategy

Is Power BI CoE really must for an organization?

"CoE is not a 'One Size Fits All' endeavor"

Structuring a CoE

Centralized

Finance   R&D   Marketing   Delivery

Centralised CoE

Federated

Finance   R&D   Marketing   Delivery
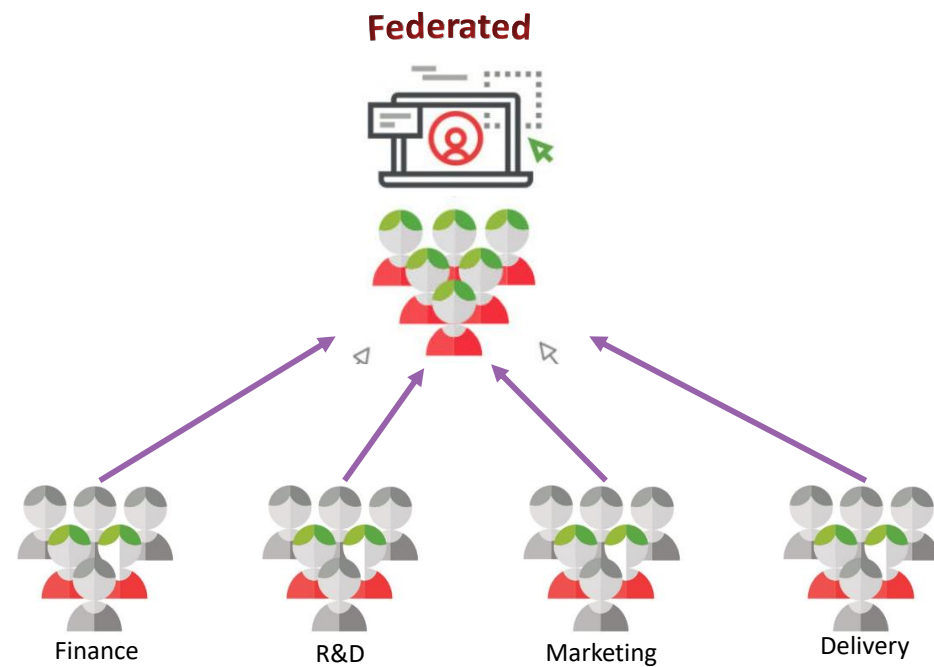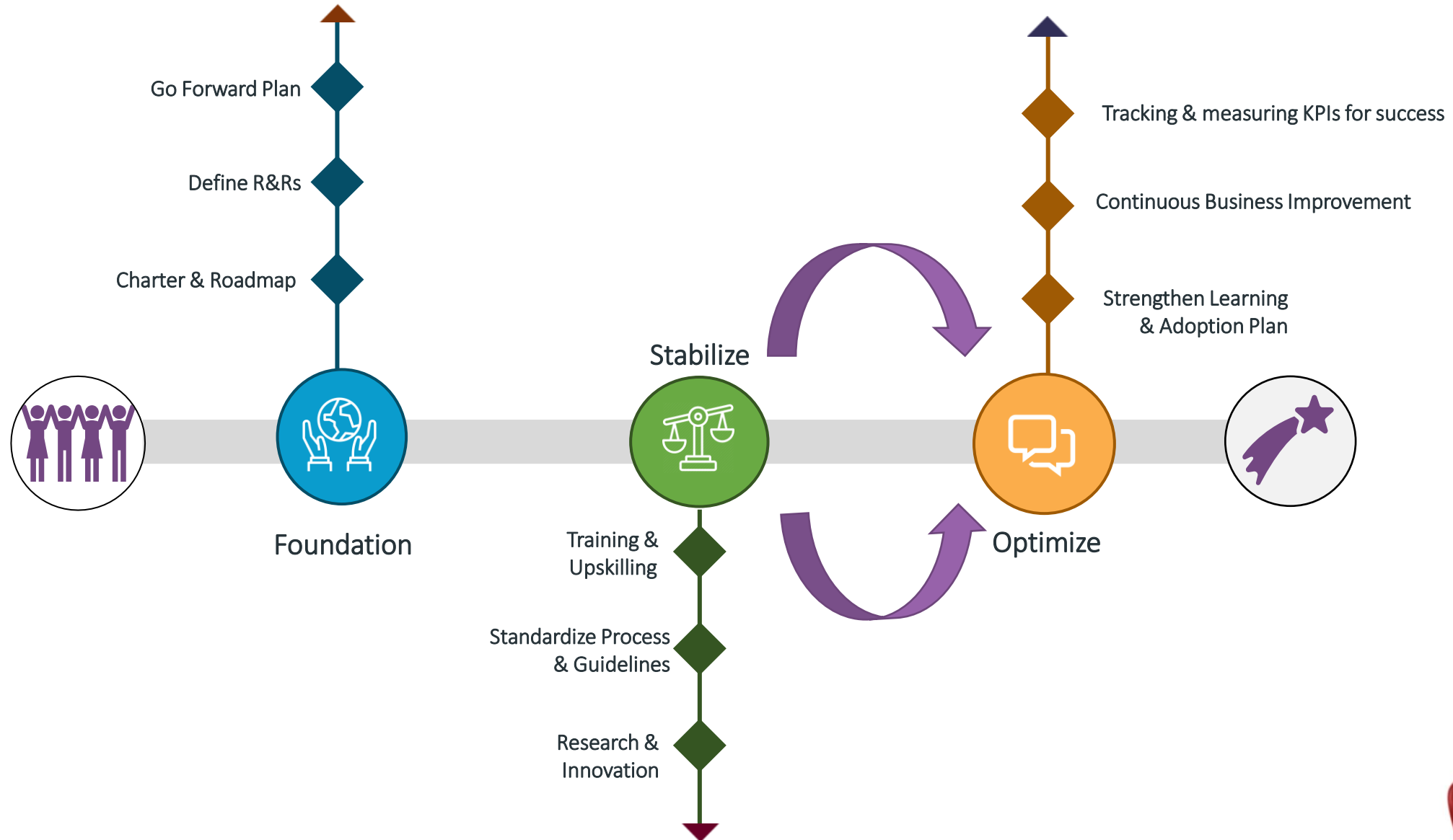
Centralised CoE + PBI experts/Champions residing in different business unit

The Journey from Building to Nurturing

Go Forward Plan
Define R&Rs
Charter & Roadmap

Foundation

Stabilize

Training & Upskilling
Standardize Process & Guidelines
Research & Innovation

Tracking & measuring KPIs for success
Continuous Business Improvement
Strengthen Learning & Adoption Plan

Optimize

Scope of Responsibilities

Run Community of Practice

Platform Governance & Premium Management

Architecture & Delivery Support

Internal Planning Activities

Research & Innovation

User Support & License Management

Drive migration from legacy tools

Scope of Responsibilities

The 'CoE' Team

The CoE Lead
Someone with vision and mission to make the CoE program successful, Power BI Adoption successful

Platform Manager
Governing the Power BI platform. Sharing Guidelines & processes

Adoption Lead & Trainers
Learning & Development Plan, User enablement, Conducts Trainings, manages community etc.

Data Architect & SMEs
Technical Staff. Dealing with delivery, Research, Performance tuning etc.

Measuring Success

Reduction in Customer Support issues

User Adoption (Consumers, Authors) over time periods

Number of published processes templates.

Community Growth & Engagement Member growth, posts & views. BI portal & KB visitors

No of trainings provided & initiatives undertaken. Reporting feedback Surveys. Comparing with new users

Measure usage of certified datasets

Reduction in usage of other reporting tools

Key Learnings

Realize key motivators to build Power BI COE

Draft the charter & scope of engagement

Identify the skills and competencies required

Strong Learning & Development Strategy

Recognize & Track your KPIs for success

Communicate! Communicate! Communicate!

CoE = Continuous Business improvement.