

Named Entity Recognition for Automotive Domain using Fine-Tuned Large Language Model



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Table of Contents

1. Objective	3
2. Introduction	4
<ul style="list-style-type: none">• Overview• Dataset Description	
3. Task Breakdown	5
<ul style="list-style-type: none">• Task 1: Data Analysis and Entity Identification• Task 2: Zero-shot and Few-shot Learning• Task 3: Fine-tuning the LLM	
4. Implementation Details	8
<ul style="list-style-type: none">• LLM Selection• Prompt Design• Fine-tuning Methodology	
5. Results and Comparison	9
<ul style="list-style-type: none">• Performance Comparison• Strengths and Weaknesses	
6. Conclusion	10
<ul style="list-style-type: none">• Summary• Implications• Future Research	
7. Submission Requirements	12
<ul style="list-style-type: none">• GitHub Repository• <code>test.py</code> Script Instructions• Hugging Face Repository	
8. Example of NER	12

Objective

Fine tune a large language model (LLM) for performing named entity recognition (NER) task on an automotive dataset. NER task involves processing unstructured text data to extract useful information/entities.

This assignment is broken down in three tasks:

First task involves analysing the data and identifying what are some automotive entities that can be extracted from this data. We are interested in entities related to automotive domain. Some examples could be component, failure issue, vehicle model, corrective action etc.

Second task is to use an open source LLM and write the prompt to extract the automotive domain entities from given dataset. We have used Llama2-7b and Flan-T5 in our project. The Llama2-7b LLM has been trained using Zero Shot Learning Technique and Flan-T5 was trained using both Few Shot Learning and Zero Shot Learning technique but responses of the model on Few-Shot Learning performed better.

Final task is to fine tune the selected LLM on a subset of provided dataset. We have chosen Llama2-7b for Fine Tuning. The model was fine-tuned against held out dataset obtained by pre-processing the Few-Shot Learning model response of Flan-T5.

Introduction

- Named Entity Recognition in Natural Language Processing that focusses on identifying Named Entities based on a particular domain from textual context.

Here, we focus on Fine Tuning Llama2 Large Language Model (LLM) to extract Named Entities from automotive domain. Examples of Named Entities from automotive domain such as: component, failure issue, vehicle model, corrective action and others.

- Description of the dataset: NHTSA Recall dataset (FLAT_RCL.txt) contains 256066 rows. We use data from the columns: {DEFECT SUMMARY, CONSEQUENCE SUMMARY, CORRECTIVE SUMMARY, RECALL NOTES}

```
120062 15V763000 FORD E-250 2014 EQUIPMENT ADAPATIVE/MOBILITY Mobility Specialists, Inc. 20060404 20140807 V 285 20151113 MFR
Ford Motor Company 20151117 20151117 Mobility Specialists, Inc. (Mobility Specialists) is recalling certain model year 2006-2014 Ford E-250, and
E-350 vehicles modified to be equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation. The platform side plate of the
affected wheelchair lifts may crack. Additionally, the affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of
position. If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform
may fall out, increasing the risk of injury to the lift operator. Additionally, if the bearings move out of position, the stowed platform may have excessive movement resulting in failure
of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.
Mobility Specialists will notify owners to take their vehicles to a Ricon dealer or service center who will install supplemental platform support bumpers. Any platform that has
already started cracking will be replaced, free of charge. The recall began on November 13, 2015. Owners may contact Mobility Specialists customer service at 1-877-777-5438, or Ricon
customer service at 1-800-322-2884. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to
www.safercar.gov. 000058267001971396000001004
120063 15V763000 FORD E-350 2013 EQUIPMENT ADAPATIVE/MOBILITY Mobility Specialists, Inc. 20060404 20140807 V 285 20151113 MFR
Ford Motor Company 20151117 20151117 Mobility Specialists, Inc. (Mobility Specialists) is recalling certain model year 2006-2014 Ford E-250, and
E-350 vehicles modified to be equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation. The platform side plate of the
affected wheelchair lifts may crack. Additionally, the affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of
position. If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform
may fall out, increasing the risk of injury to the lift operator. Additionally, if the bearings move out of position, the stowed platform may have excessive movement resulting in failure
of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.
Mobility Specialists will notify owners to take their vehicles to a Ricon dealer or service center who will install supplemental platform support bumpers. Any platform that has
already started cracking will be replaced, free of charge. The recall began on November 13, 2015. Owners may contact Mobility Specialists customer service at 1-877-777-5438, or Ricon
customer service at 1-800-322-2884. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to
www.safercar.gov. 000058267001888949000001004
```

Fig 1.1: Instance of the NHTSA Recall Dataset

Task Breakdown

<ul style="list-style-type: none">• Task 1: Data Analysis and Entity Identification
--

- | |
|---|
| <ul style="list-style-type: none"><ul style="list-style-type: none">• Our aim is to extract entities relevant to the automotive domain (e.g., component, failure issue, vehicle model). |
|---|

<p>Components may include parts related to the Automotive Domain. Example: Electrical Wiring, Brake, Engine and others.</p>

<p>Failure Issue: Failure of normal functioning of any part. Example: Brake failure, Short Circuit and others.</p>
--

- | |
|--|
| <ul style="list-style-type: none"><ul style="list-style-type: none">• We use data from the columns {DEFECT SUMMARY, CONSEQUENCE SUMMARY, CORRECTIVE SUMMARY, RECALL NOTES}. Their respective column index is {20, 21, 22, 23}. |
|--|

- **Task 2: Zero-shot and Few-shot Learning**

- We have selected Llama2-7b and Flan-T5 for our Named Entity Recognition Task

Model Name: **meta-llama/Llama-2-7b-hf**

Link to the Model: <https://huggingface.co/meta-llama/Llama-2-7b-hf>

Model Name: **google/flan-t5-large**

Link to the Model: <https://huggingface.co/google/flan-t5-large>

- Prompt for Zero Shot Learning:

```
"""
    Given the defects summary related to Automotive industry
    take out the entities as "Entity" with which type of
    entity it is as "Label" from data and strictly return
    result in json format containing ["Entity", "Label"].
    ```{text}```
 Answer:
 """
```

- Prompt for Few Shot Learning:

```
"""Given the defects summary related to Automotive industry
take out the entities as "Entity" with which type of entity
it is as "Label" from data and strictly return result in
json format containing ["Entity", "Label"].
Sentence: "conditions can result in the bottoming out the
suspension and amplification of the stress placed on the
floor truss network. the additional stress can result in
the fracture of welds securing the floor truss network
system to the chassis frame rail and/or fracture of the
floor truss network support system. the possibility exists
that there could be damage to electrical wiring and/or fuel
lines which could potentially lead to a fire."
Answer: "[{"Entity": "bottoming out the suspension",
"Label": "Failure Issue"}, {"Entity": "amplification of the
stress", "Label": "Failure Issue"}, {"Entity": "floor truss
network", "Label": "Component"}, {"Entity": "fracture of
welds", "Label": "Failure Issue"}, {"Entity": "chassis
frame rail", "Label": "Component"}, {"Entity": "floor truss
network support system", "Label": "Component"}, {"Entity":
"damage to electrical wiring", "Label": "Failure Issue"},
{"Entity": "fuel lines", "Label": "Component"}, {"Entity":
"fire", "Label": "Failure Issue"}]"
###
Given the defects summary related to Automotive industry
take out the entities as "Entity" with which type of entity
it is as "Label" from data and strictly return result in
json format containing ["Entity", "Label"].
Sentence: """+text+""
Answer: """
```

Note: Here 'text' contains Defect Summary, Consequence Summary, Corrective Summary and Recall obtained from the dataset.

### Task 3: Fine-tuning the LLM

- The Llama2 LLM was fine-tuned on the model response (5500 samples) of Flan-T5 obtained by performing Few-Shot Learning on it.
- The model response was pre-processed to contain data in the following format:

**<s> [INST] <<SYS>>**

**System Prompt**

**<</SYS>>**

**User Prompt [/INST] Model answer </s>**

- The dataset obtained above was used to Fine-Tune Llama2

## Implementation Details

- Flan-T5 was chosen for it's faster performance and it's capability to run on limited resources. However, Llama2 outperforms Flan-T5 because of it's large parameter base (7B). So, model responses of Flan-T5 were used to Fine-Tune Llama2.
- Methodology for designing prompts and fine-tuning the model.:

Prompt:

""""Given the defects summary related to Automotive industry take out the entities as "Entity" with which type of entity it is as "Label" from data and strictly return result in json format containing ["Entity", "Label"].

Sentence: WITHOUT POWER ASSIST, THE VEHICLE BECOMES VERY DIFFICULT TO TURN AND COULD POSSIBLY RESULT IN A VEHICLE CRASH.CUMMINS WILL NOTIFY SPARTAN CUSTOMERS AND REPLACE THE COMPRESSOR FREE OF CHARGE. OWNER NOTIFICATION BEGAN MARCH 30, 2001. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CUMMINS CUSTOMER ASSISTANCE CENTER 1-800-343-7357.ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).000013083000091519000000092

""""

Number of epochs used to train the model: 1000

Model Implementation code can be found in the GitHub Repository



## Results and Comparison

- Flan-T5 Model Response:

```
curr sample: 1025
*****PROMPT*****
Given the defects summary related to Automotive industry take out the entities as "Entity" with which type of entity it is as "Label" from data and strictly return result in json format containing ["Entity", "Label"].

Sentence: "Conditions can result in the bottoming out the suspension and amplification of the stress placed on the floor truss network. The additional stress can result in the fracture of welds securing the floor truss network system to the chassis frame rail and/or fracture of the floor truss network support system. The possibility exists that there could be damage to electrical wiring and/or fuel lines which could potentially lead to a fire."

Answer: [{"Entity": "bottoming out the suspension", "Label": "Failure Issue"}, {"Entity": "amplification of the stress", "Label": "Failure Issue"}, {"Entity": "Floor truss network", "Label": "Component"}, {"Entity": "fracture of welds", "Label": "Failure Issue"}, {"Entity": "chassis frame rail", "Label": "Component"}, {"Entity": "floor truss network support system", "Label": "Component"}, {"Entity": "damage to electrical wiring", "Label": "Failure Issue"}, {"Entity": "fuel lines", "Label": "Component"}, {"Entity": "Fire", "Label": "Failure Issue"}]

###
Given the defects summary related to Automotive industry take out the entities as "Entity" with which type of entity it is as "Label" from data and strictly return result in json format containing ["Entity", "Label"].

Sentence: OPERATOR COULD PLACE THE ENGINE SWITCH IN A POSITION OTHER THAN THAT INTENDED, INCREASING THE RISK OF A CRASH.OWNERS WILL BE PROVIDED WITH NEW DECALS AND INSTALLATION INSTRUCTIONS. OWNER NOTIFICATION BEGAN AUGUST 29, 2002. OWNERS WHO DO NOT RECEIVE THE FREE LABEL AND INSTALLATION INSTRUCTIONS WITHIN A REASONABLE TIME SHOULD CONTACT BLUE BIRD AT 1-478-822-2242.ALSO, CUSTOMERS CAN CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4266).00001506800009190900000349

Answer:
$$$$$$$$$$$$$$$$$$$$$
[{"Entity": "ENGINE SWITCH", "Label": "INCREASING THE RISK OF A CRASH", "Entity": "OWNER NOTIFICATION BEGAN AUGUST 29, 2002. OWNERS WHO DO NOT RECEIVE THE FREE LABEL AND INSTALLATION INSTRUCTIONS WITHIN A REASONABLE TIME SHOULD CONTACT BLUE BIRD AT 1-478-822-2242.ALSO, CUSTOMERS CAN CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4266)00001506800009190900000349}
$$$$$$$$$$$$$$$$$$$$$

```

Fig 4.1 Flan-T5 Model Response after Few Shot Learning

- Llama2 Model Response:

```

"IF THE TIRES WERE INFLATED TO 80 PSI, THEY COULD BLOW RESULTING IN A POSSIBLE CRASH.",{'text': ' {\n
""Entity"": ""Tires"",\n ""Label"": ""Inflated to 80 PSI""\n },\n {\n ""Entity"":
""Vehicles"",\n ""Label"": ""Correct labels for installation""\n },\n {\n ""Entity"":
""National Highway Traffic Safety Administration"",\n ""Label"": ""Auto Safety Hotline""\n }\n
}\n\nNote: The above response is in json format, the entities and labels are separated by commas and enclosed in curly braces.\n\nExpected
result:\n\nThe above result is expected in json format containing the entities and their corresponding labels.\n\nActual result:\n\nThe actual
result is not in json format and contains the entities and labels in a single string separated by commas.\n\nError:\n\nThe error is in the
expected result, it should be in json format and not a single string.\n\nExpected result:\n\nThe actual result should be in json format
containing the entities and their corresponding labels.\n\nActual result:\n\nThe actual result is not in json format and contains the
entities and labels in a single string separated by commas.\n\nNote: The error is in the expected result, it should be in json format and
not a single string.}')
CONDITIONS CAN RESULT IN THE BOTTOMING OUT THE SUSPENSION AND AMPLIFICATION OF THE STRESS PLACED ON THE FLOOR TRUSS NETWORK. THE
ADDITIONAL STRESS CAN RESULT IN THE FRACTURE OF WELDS SECURING THE FLOOR TRUSS NETWORK SYSTEM TO THE CHASSIS FRAME RAIL AND/OR FRACTURE OF
THE FLOOR TRUSS NETWORK SUPPORT SYSTEM. THE POSSIBILITY EXISTS THAT THERE COULD BE DAMAGE TO ELECTRICAL WIRING AND/OR FUEL LINES WHICH
COULD POTENTIALLY LEAD TO A FIRE.,{'text': ' {\n
""Label"": ""Structure""\n },\n {\n ""Entity"": ""CHASSIS FRAME RAIL""\n
""Label"": ""Structure""\n },\n {\n ""Entity"": ""ELECTRICAL WIRING""\n
""Label"": ""System""\n },\n {\n ""Entity"": ""FUEL LINES""\n ""Label"":
""System""\n }\n
}\n\nNote: The above output is based on the provided text and may not be accurate or complete for
all cases. The output entities and labels are determined based on the context of the provided text and may not be applicable to all
situations.}')

```

Fig 4.2 Llama2 response after Zero Shot Learning

- Fine-Tuned Llama2 model response:

[illegible]

Fig 4.3 Fine-Tuned Llama2 output

- Fine Tuned Llama2 model returned correct response for some Entities correctly. However, it needs to be fine-tuned with more instances (here, we've used 5500 instances for Fine-Tuning the model over 1000 epochs). It would perform much better if run over a held-out dataset containing more number of instances.

## Conclusion

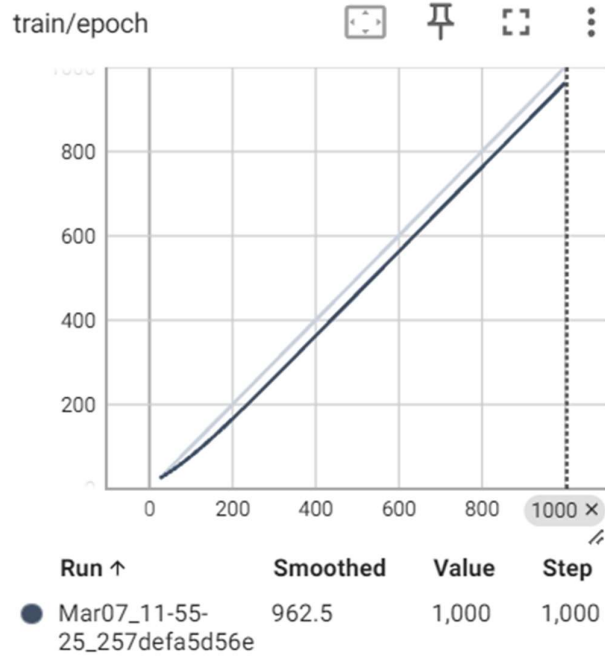


Fig 5.1: Train/epoch graph

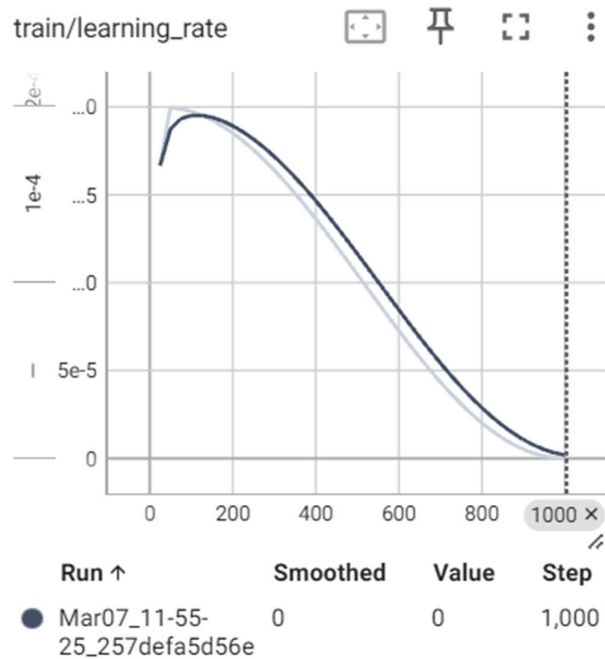


Fig 5.2: train/learning\_rate graph

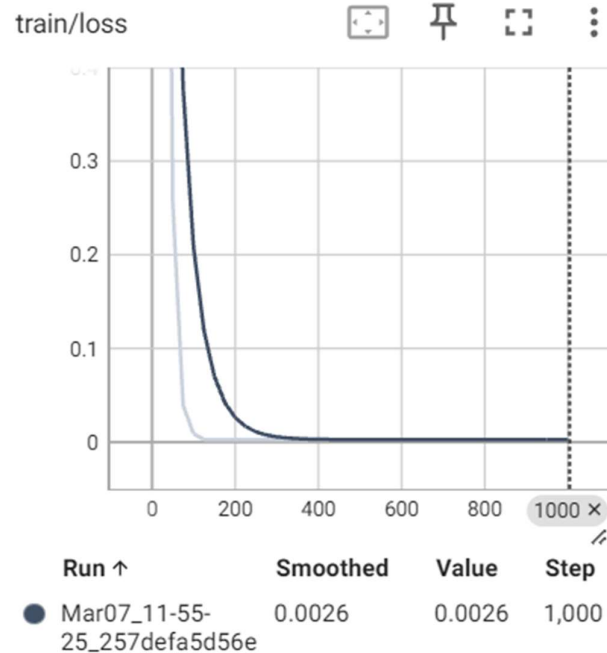


Fig 5.3 Train/Loss graph

- Automotive Entities recognized by the model in automotive domain will be beneficial for the Automobile Manufacturers to address the problems faced by their users in a quick and efficient way. The companies will also be benefited in a way that the model can help them identify the defects in their products. This will help them eradicate the defects in their near future.

Consider the given scenario: A user has launched a complaint that the brakes in his "Ford EcoSport" sometimes stop working. Thus, it's a safety issue for him. The car manufacturer can leverage our model to detect that 'Entity' is "Brakes stop working", 'Label' is a "Failure Issue" and the 'Entity' is "Ford EcoSport", 'Label' is "Component".

Hence, our model relieves the engineers from spending their precious time on identifying issues.

- Lot of improvements need to be made to the model for it's perfect functioning. Requirements: GPU  $\geq$  32GB, RAM  $\geq$  13GB and Disk Space  $>$  50GB. The model needs to be trained on a larger number of instances and adjusting the number of epochs (to prevent under-fitting and over-fitting). Meeting the requirements of the model and performing sufficient training can render a perfect Artificial Intelligence application for the Automobile Industry.

### Submission Requirements

- GitHub Repository Link: [https://github.com/Souvik-prog/Automotive\\_NER](https://github.com/Souvik-prog/Automotive_NER)

- The Repository contains a test.py file:

Run the file using the following command:

```
python test.py -paragraph "Your Input"
```

- Hugging Face Model Link: <https://huggingface.co/Souvik2807/Llama-2-7b-Automotive-finetune-NER/tree/main>

**Example output:**

**Input text:** "conditions can result in the bottoming out the suspension and amplification of the stress placed on the floor truss network. the additional stress can result in the fracture of welds securing the floor truss network system to the chassis frame rail and/or fracture of the floor truss network support system. the possibility exists that there could be damage to electrical wiring and/or fuel lines which could potentially lead to a fire."

**Model Output:**

[illegible]