



AUSTIN KILGORE

JR SYSADMIN | WWW.VFLARED.COM | GITHUB.COM/TECHIEANDROID

EXPERIENCE

Ticketing, RMM, BDR, PSA, AV, KB:

Tigerpaw, Repairshopr,
ConnectWise, Naverisk, Barracuda
RMM/Cloud/Spam.
Solarwinds/N-Able, Kaseya
VSA/BMS/Unitrends, LPI.
Datto, eFolder/Replibit.
Zix CP AppRiver, Pax8, Intermedia.
Huntress, SentinelOne, Sophos.
IT Glue, IBM SecretServer,
NextCloud.

Products and Skills:

Ubiquiti, Cisco, Sonicwall. Domain
management: GoDaddy, Wix,
Cloudflare, Google.
Microsoft Admin Dashboard,
Outlook, Word, Excel. Windows
server, Hyper-V, VMWare ESXi,
DC, AD, DNS, DHCP, VPN, Azure,
AWS, Linode, Linux Sysadmin:
Gentoo with ZFS, RHEL, Debian,
Arch, Kali, Ubuntu.
OS Kernel design, source code.
Qemu, Docker, Kubernetes, bash
scripting.
Networking and cabling.
Hosting web/db servers: Apache,
nginx, html, css, php, phpMyAdmin,
composer.
Soldering, reflow, HW repair.
Read schematics and circuits.
Adobe Illustrator, After Effects,
Photoshop, Media Encoder.
Blender 3D modeling and printing.

MSP WORK HISTORY

NETWORK ENGINEER • ACENDEX • JAN 2023 -PRESENT

SSTP VPNs, Exchange on-prem server configuration and connector setup,
Domain/DNS troubleshooting, PC repair and troubleshooting, email spam
filtering and management, VBA macro repair, Oracle Micros support, POS
setup, IQMS ERP mail connector setup, SureTrak support, NTFS/Share
permission repair.

JR SYSADMIN • MAVERICKS OFFICE SOLUTIONS • APRIL 2022 – DEC 2022

ESXI setup with raid, networking, Ubiquity management, configuring VPNs
(edge-L2TP, CMAK, Softether, Wireguard, Windows RRAS & RADIUS), Azure,
Windows/Exchange on-prem/Hyper-V/IIS server management, vendor
application support (QuickBooks, Reynolds & Reynolds, GibbsCAM, LBSi
SAP, Topaz, Epicor, DSI), Office 365, mail flow redirection, message tracing,
distribution group management, spam filtering management, DUO and
Rublon 2FA.

LEVEL 3 HELPDESK • COMPLETE COMPUTING SOLUTIONS • JUNE 2021 – APRIL 2022

PC and Mac hardware repair and troubleshooting, Azure management,
Windows server management, vendor application support (Eaglesoft,
QuickBooks, Reynolds & Reynolds, Topaz, eCW, Paragon), Office 2003-2019
SMTP/IMAP/POP3.

NETWORK SPECIALIST • PC NETSOURCE • JANUARY 2018 – MARCH 2018

Networking, WAP setup and installation, firewall management,
Windows/Linux server management, bare-metal recovery, vendor
application support (Eaglesoft, QuickBooks), Office repair and setup.



KILGOREPHOTOSHOP@GMAIL.COM



903-908-5866



LINKEDIN.COM/IN/AKILGORE98