

# CIS 4930/6930-002

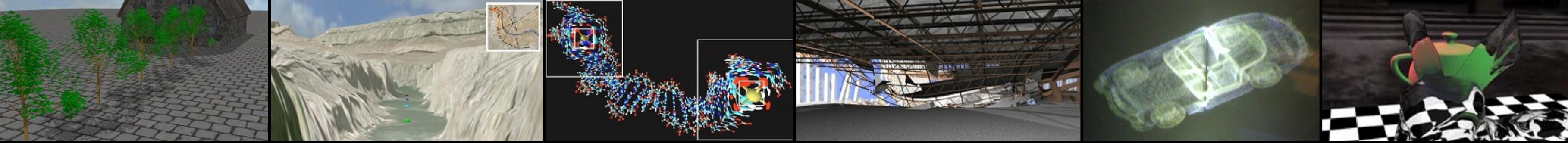
## DATA VISUALIZATION



### Visual Design

Paul Rosen  
Assistant Professor  
University of South Florida

slides credits Miriah Meyer (U of Utah), Hanspeter Pfister (Harvard), John Stasko (Georgia Tech), & Josh Levine (U of Arizona)



TODAY . . .

Four Levels of Visualization Design  
Tufte's Principles (Integrity & Design)  
Critiques

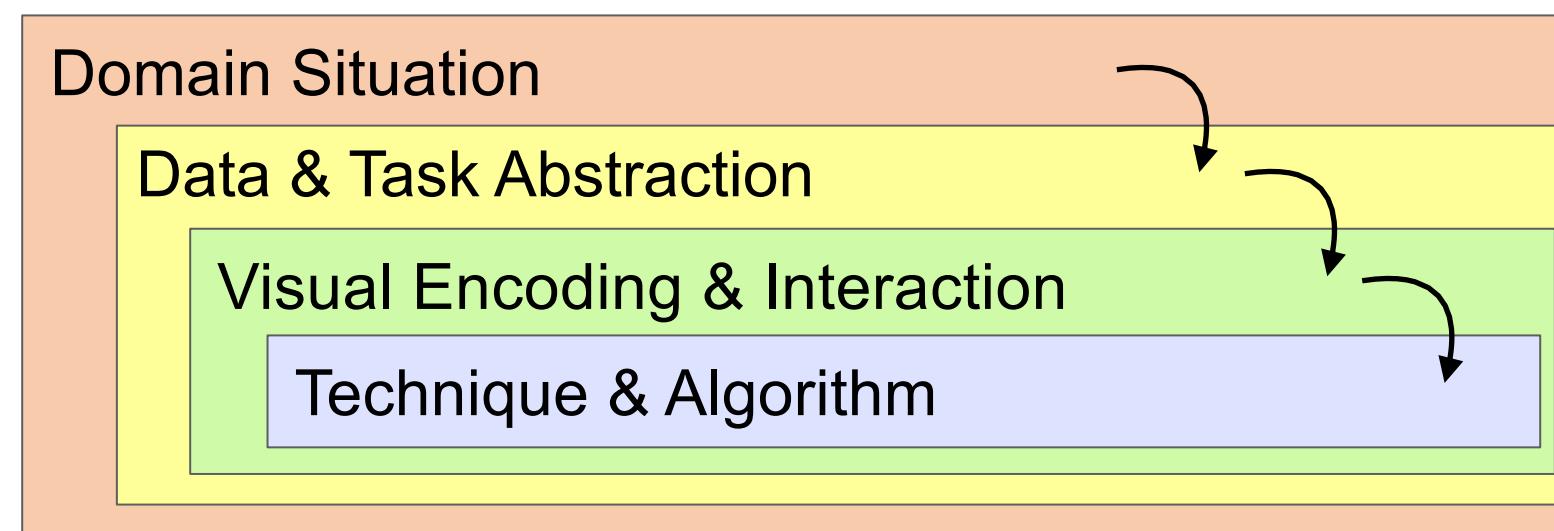


# THE FOUR LEVELS OF VISUALIZATION DESIGN



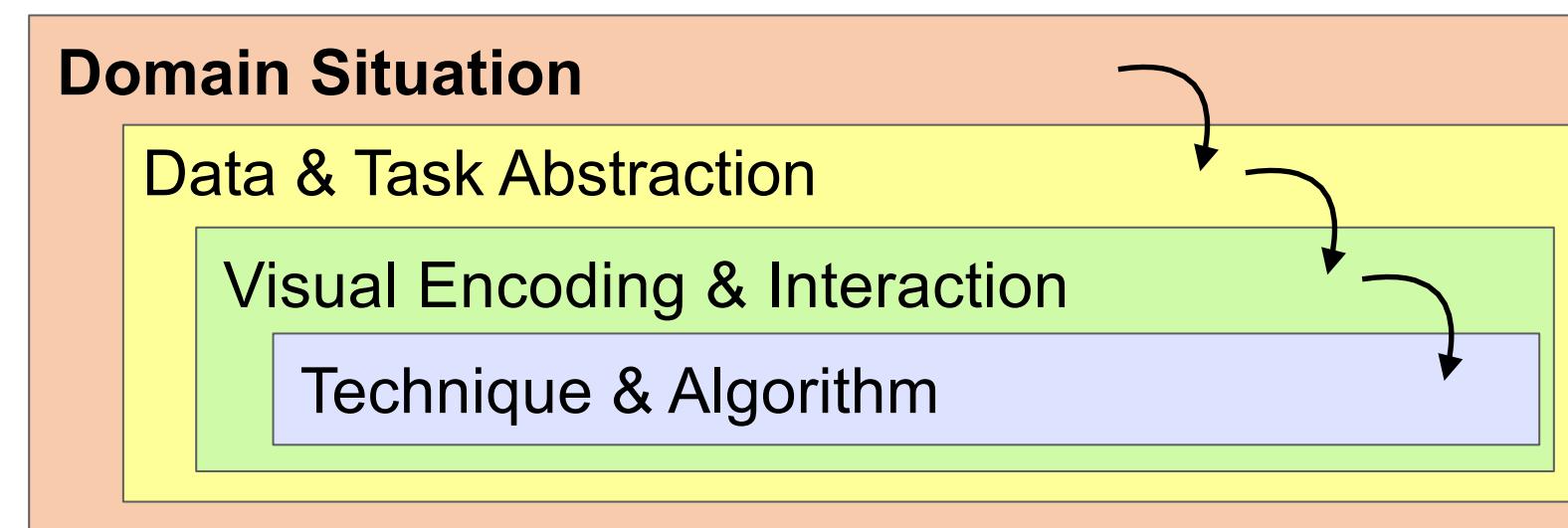
# MUNZNER'S NESTED MODEL

design model—describes levels of design inherent to, and that should be considered in, the creation of a visualization



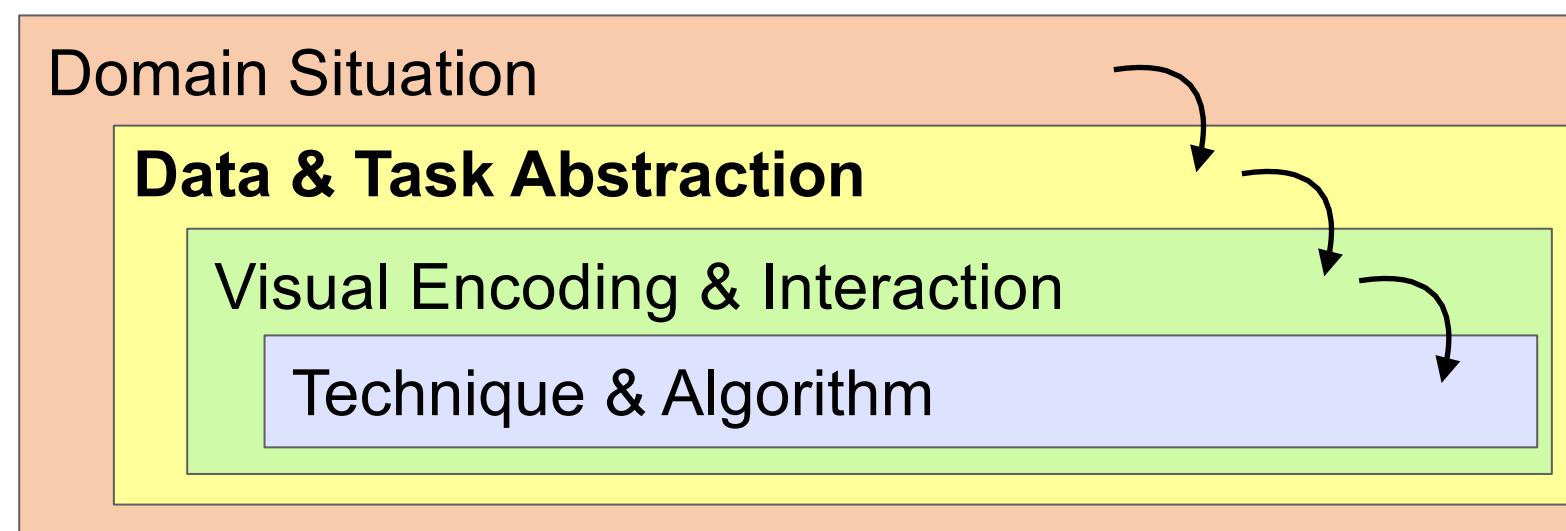
# MUNZNER'S NESTED MODEL

domain situation—describing a group of target users, their domain of interest, their questions, and their data



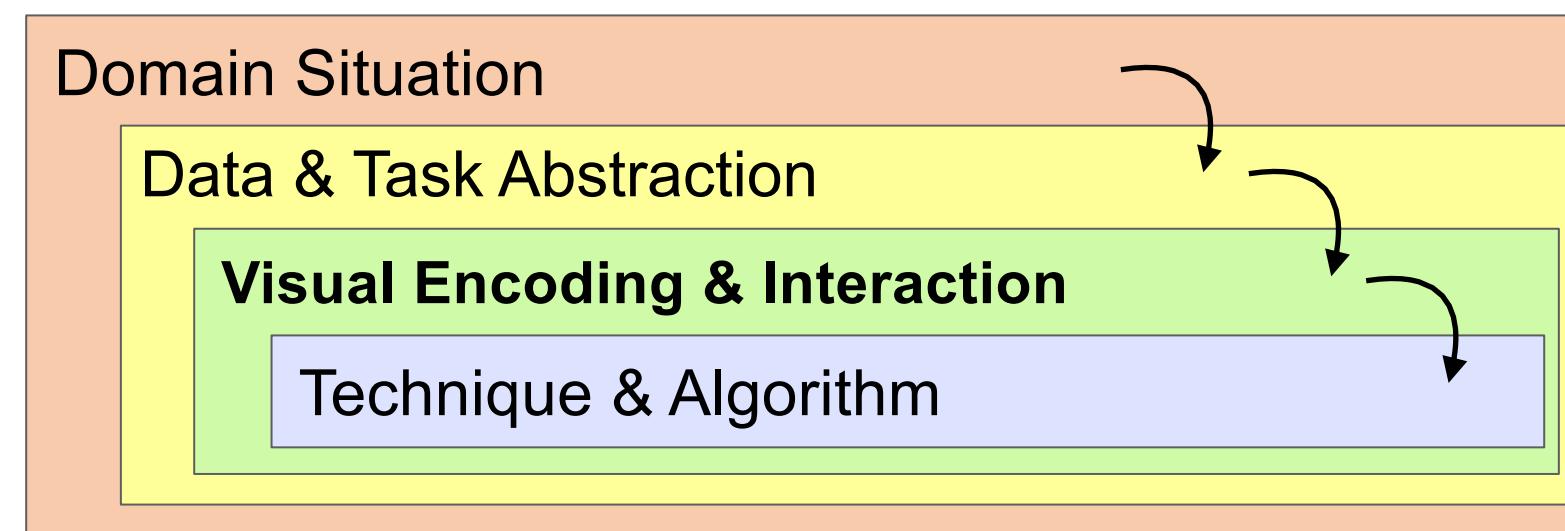
# MUNZNER'S NESTED MODEL

data/task abstraction—abstracting the specific domain questions and data from the domain-specific form into a generic, computational form



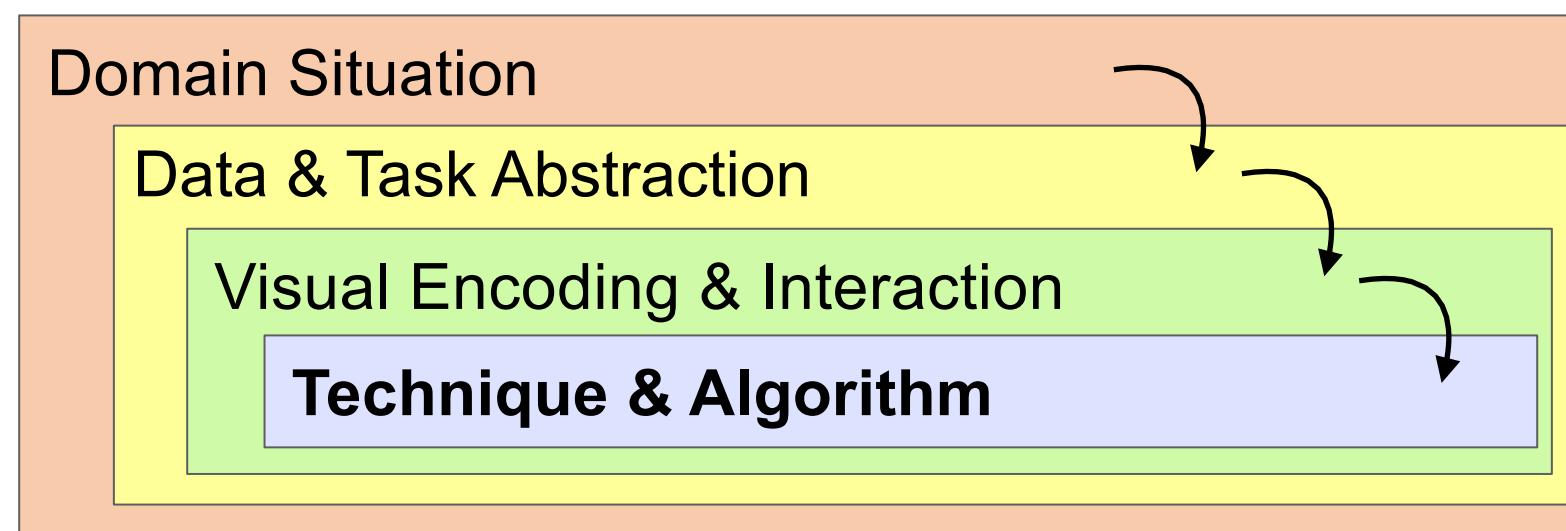
# MUNZNER'S NESTED MODEL

visual encoding & interaction—decide on the specific way to create and manipulate the visual representation of the abstraction



# MUNZNER'S NESTED MODEL

algorithm—crafting a detailed procedure that allows a computer to automatically and efficiently carry out the desired visualization goal



# MUNZNER'S NESTED MODEL

threat: wrong problem

validate: observe and interview target users

threat: bad data/operation abstraction

threat: ineffective encoding/interaction technique

validate: justify encoding/interaction design

threat: slow algorithm

validate: analyze computational complexity

implement system

validate: measure system time/memory

validate: qualitative/quantitative result image analysis

[test on any users, informal usability study]

validate: lab study, measure human time/errors for operation

validate: test on target users, collect anecdotal evidence of utility

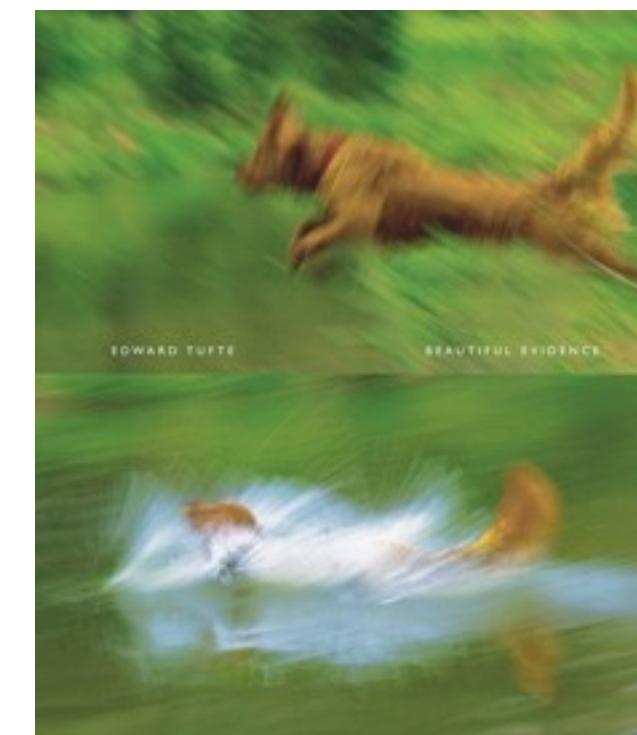
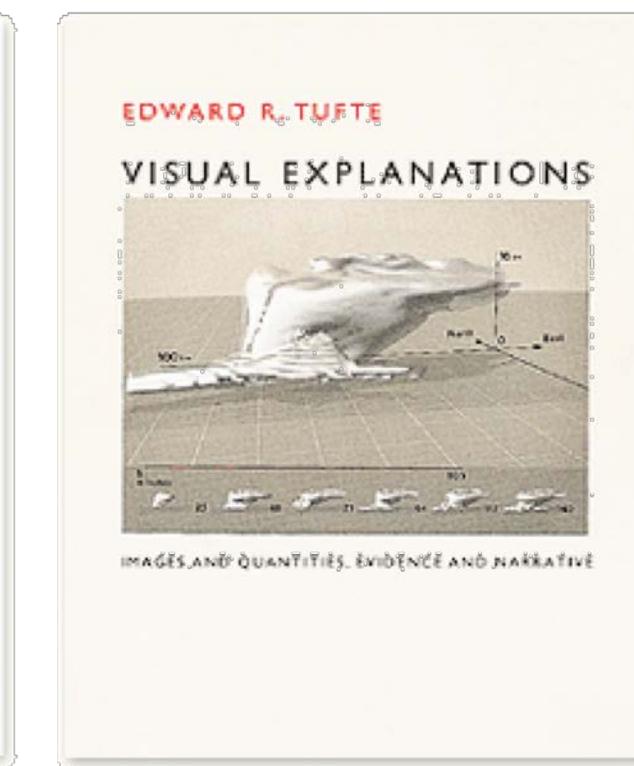
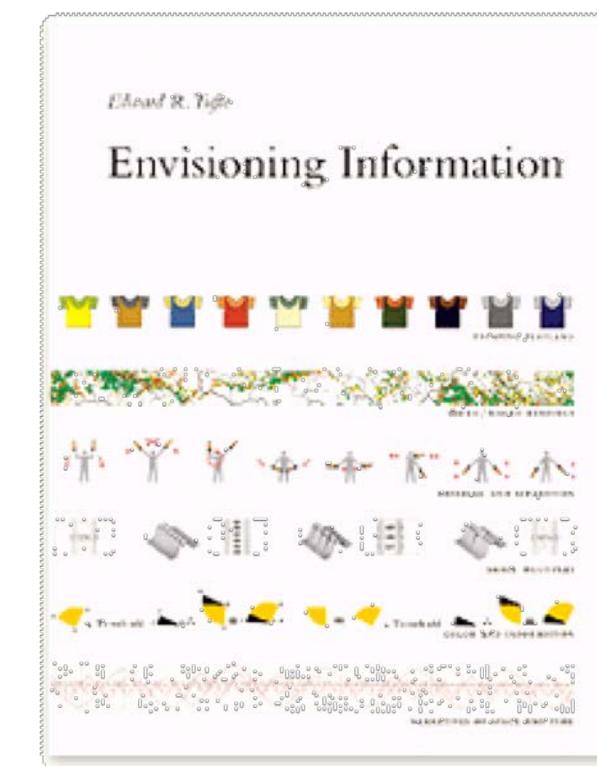
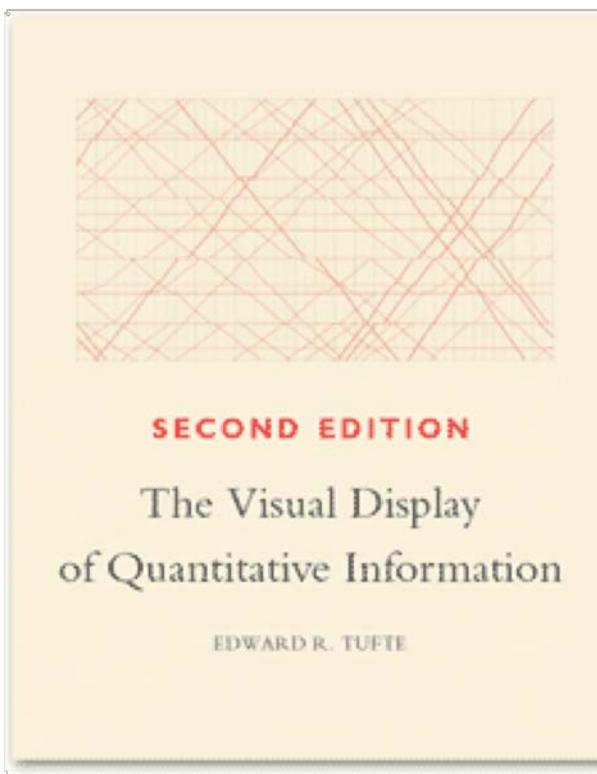
validate: field study, document human usage of deployed system

validate: observe adoption rates



**TUFTE**  
design excellence





# TUFTE'S LESSONS

practice—graphical integrity and excellence

theory—design principles for data graphics

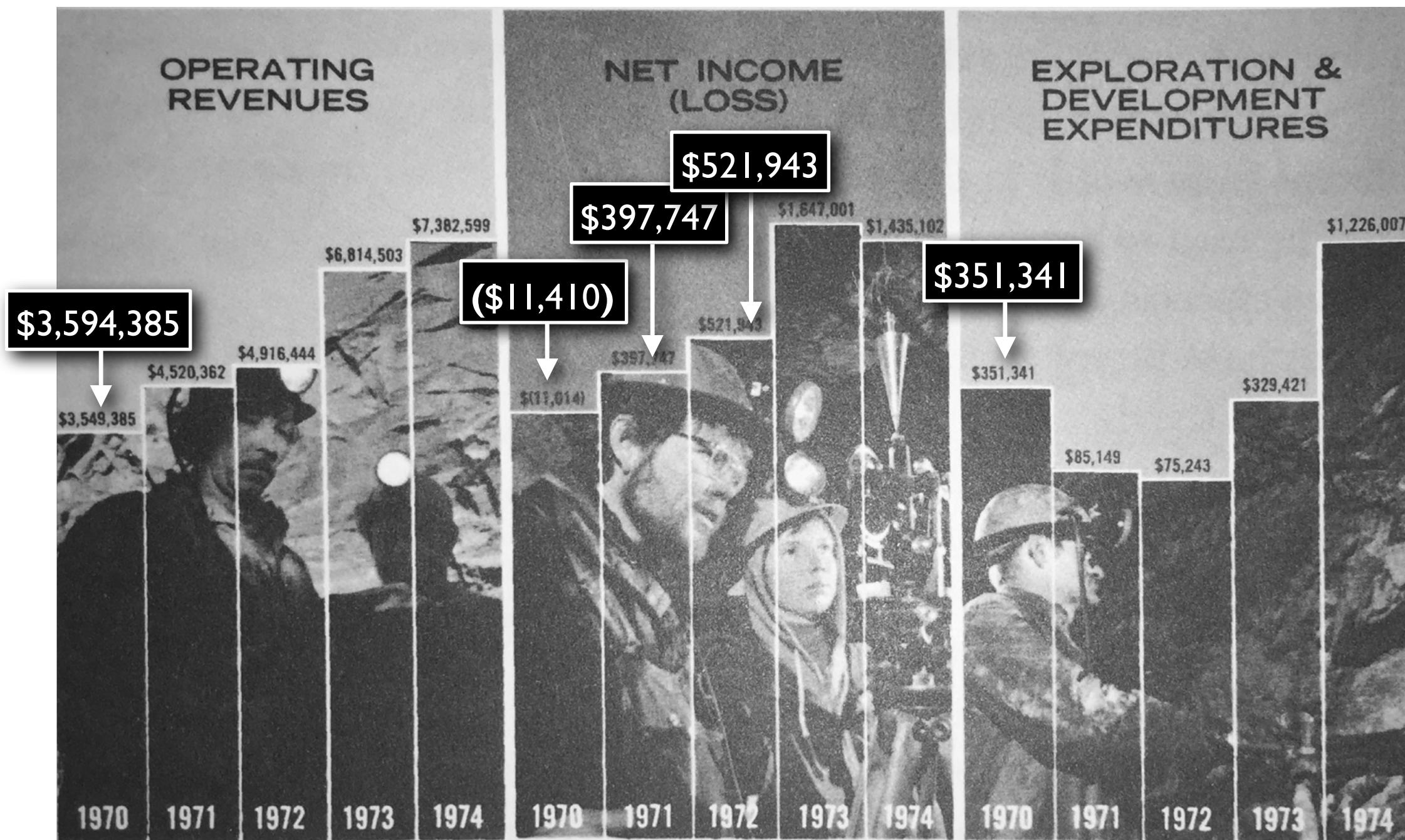


## GRAPHICAL INTEGRITY

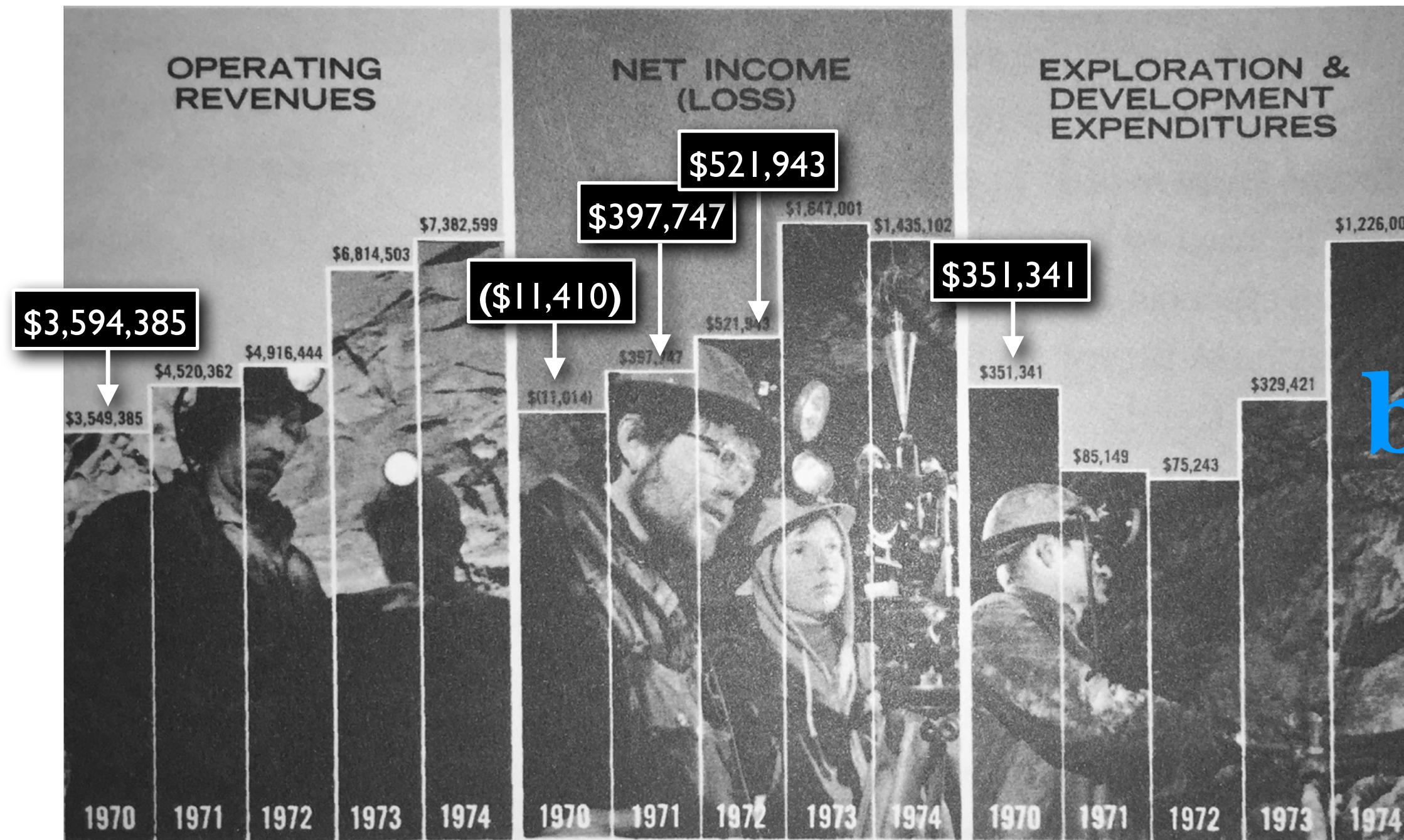
clear, detailed, and thorough labeling  
should be used to defeat graphical  
distortion and ambiguity



# MISSING SCALES



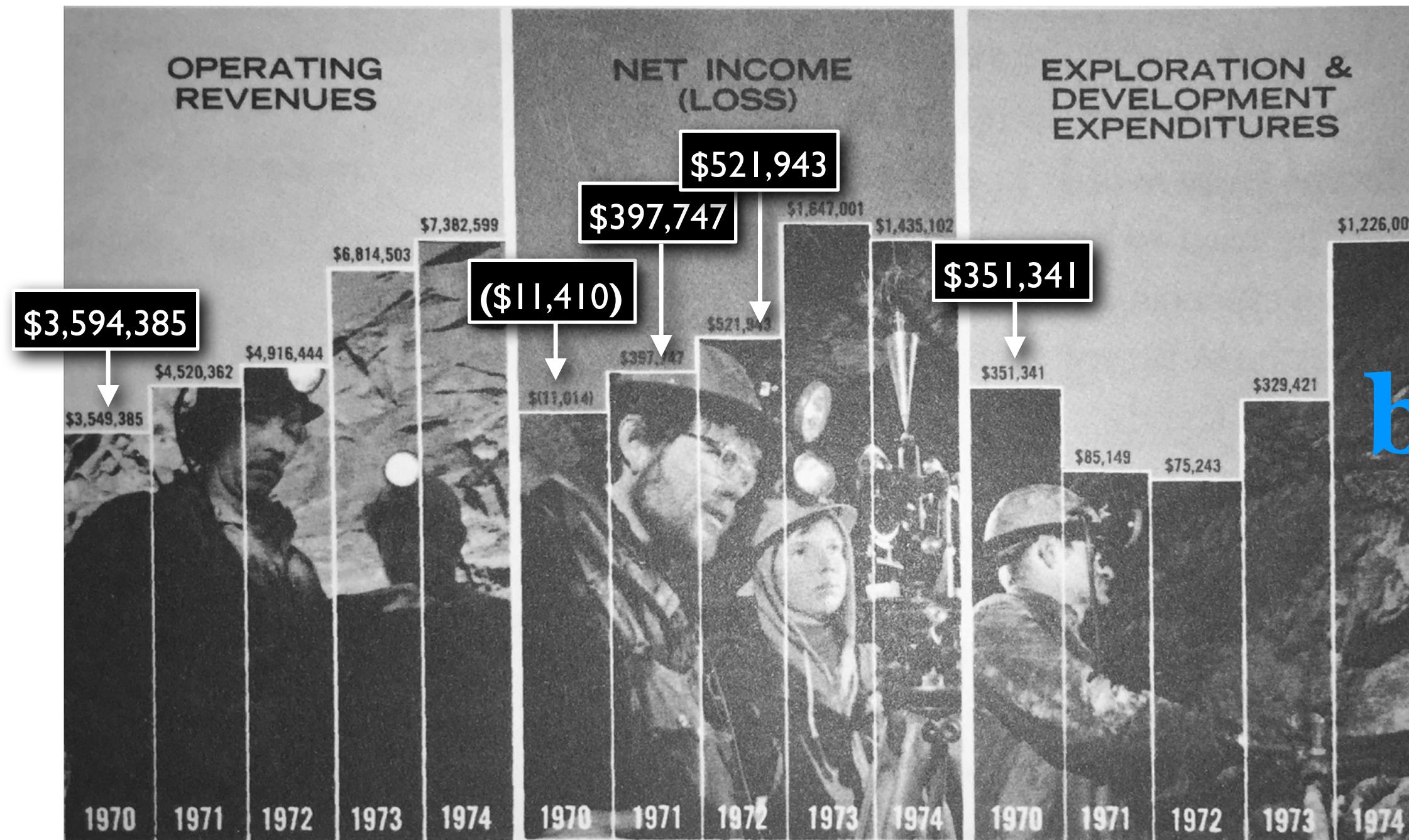
# MISSING SCALES



baseline?



# MISSING SCALES

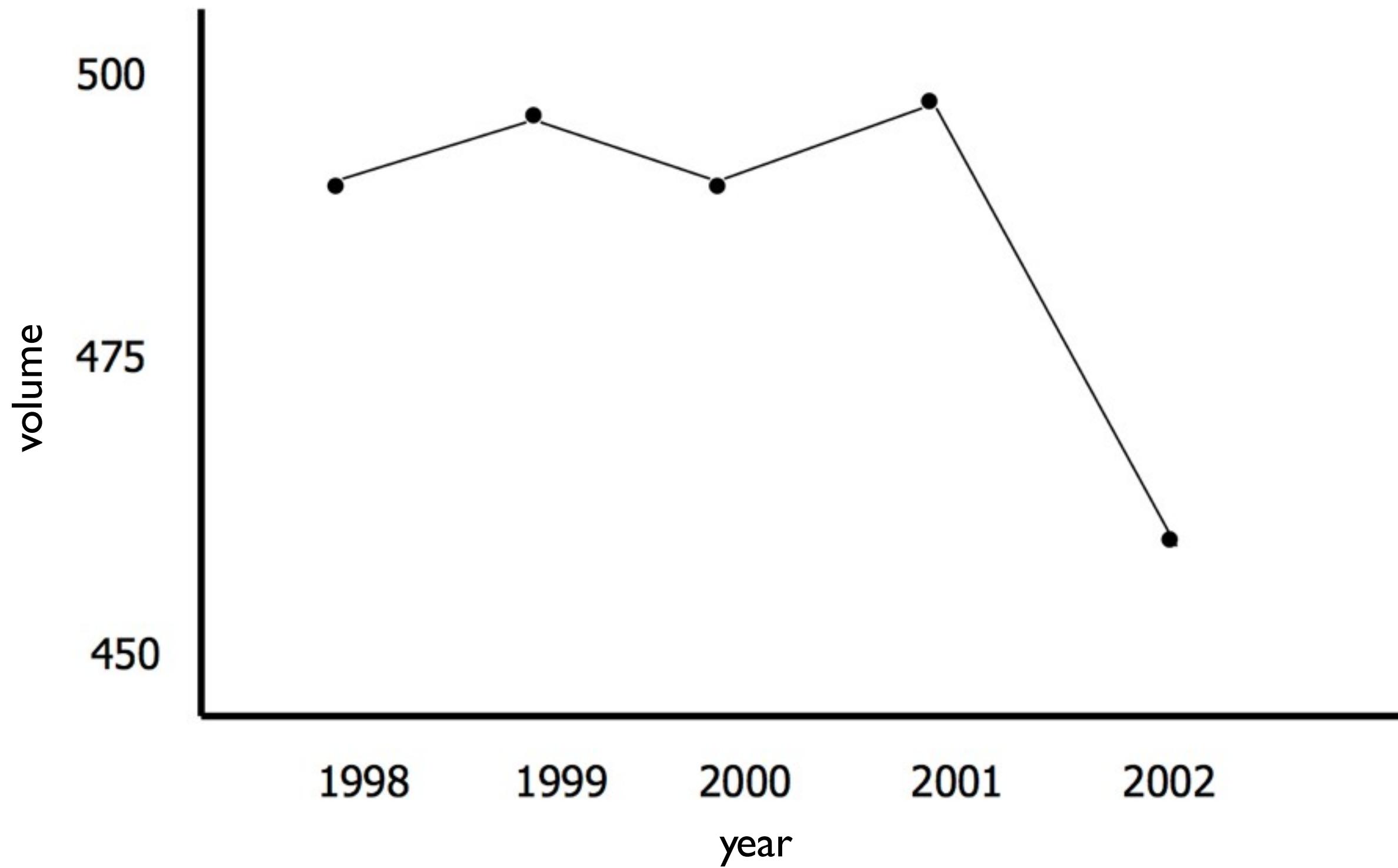


-\$4,200,000

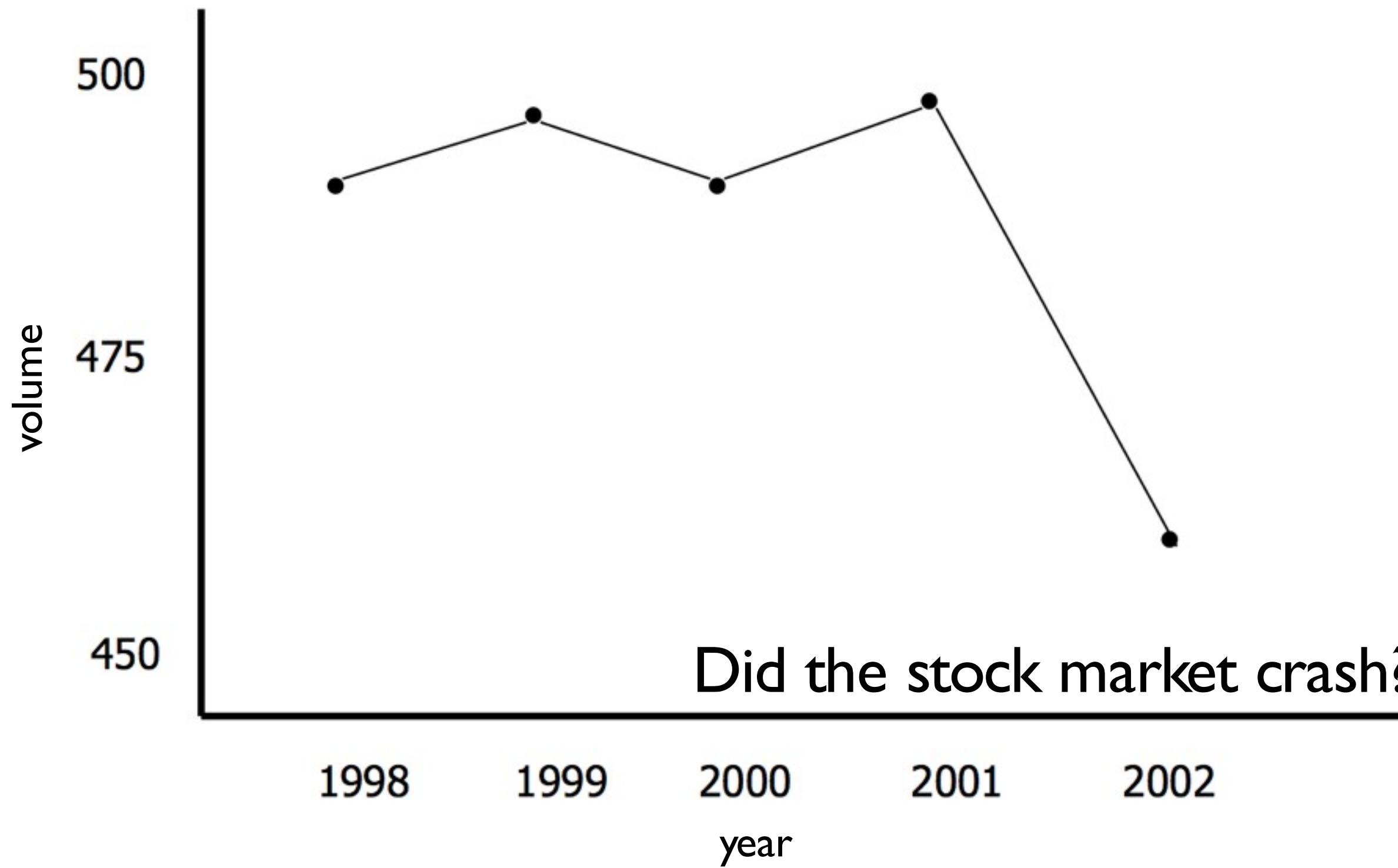
TUFTE 2001



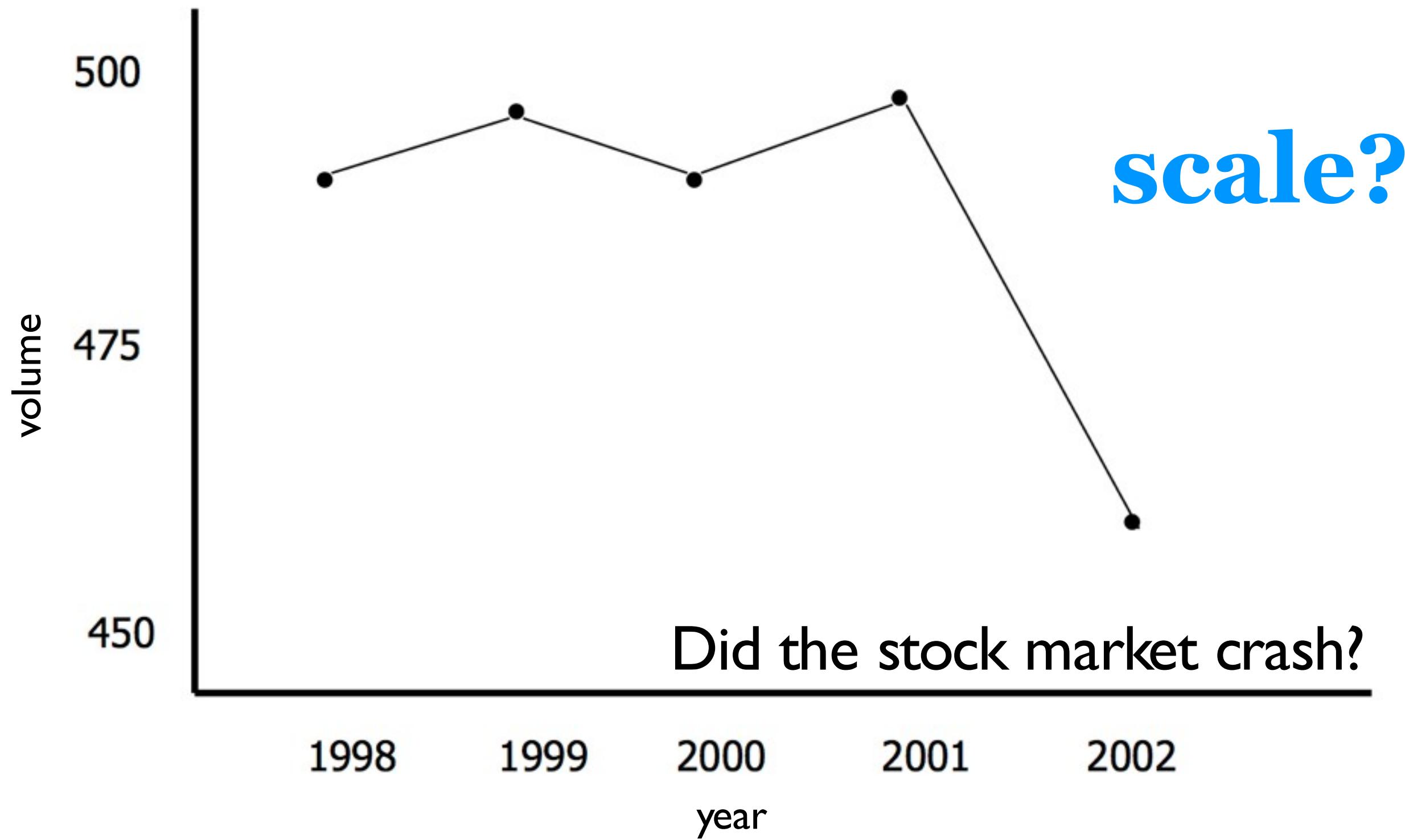
# SCALE DISTORTION



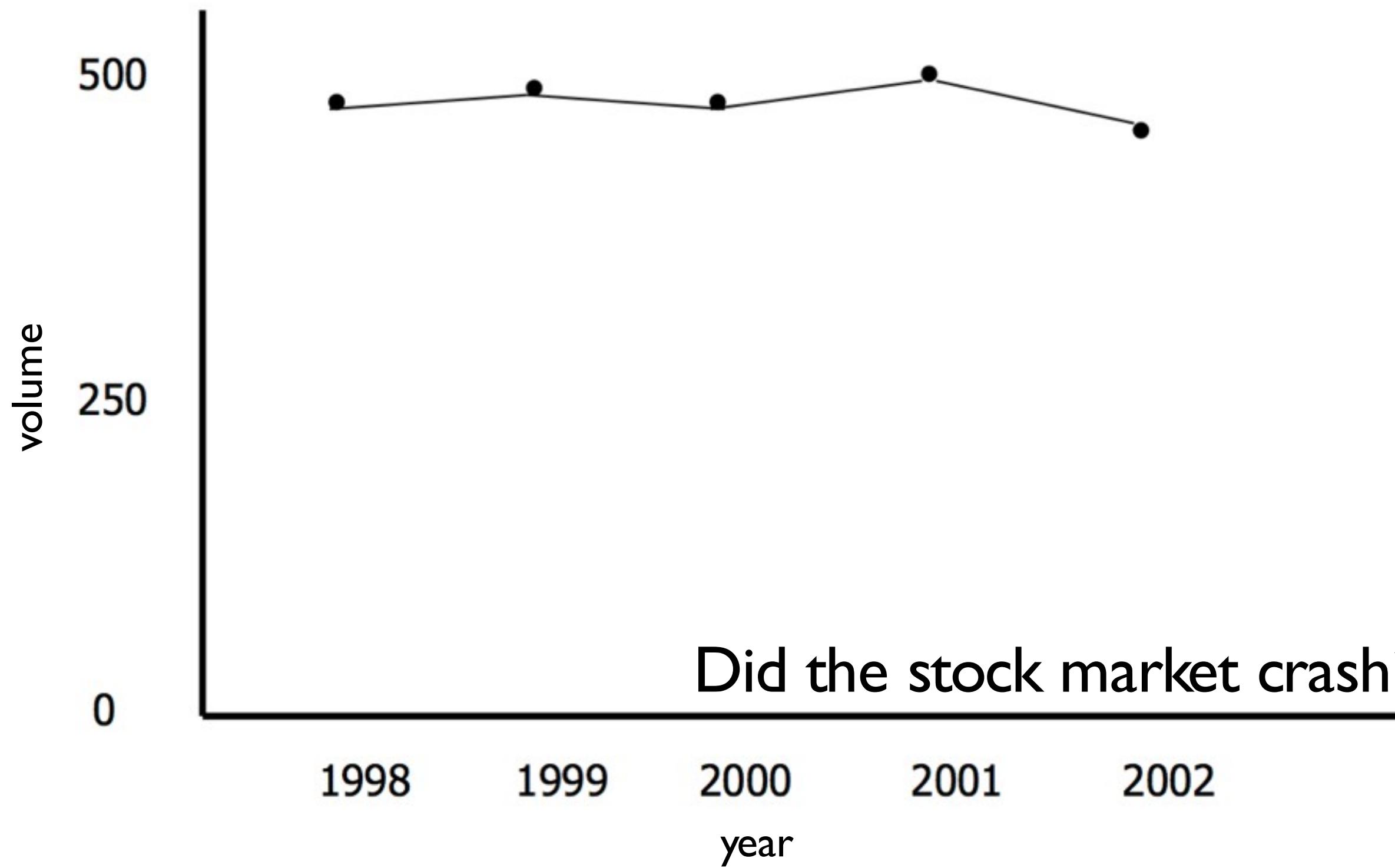
# SCALE DISTORTION



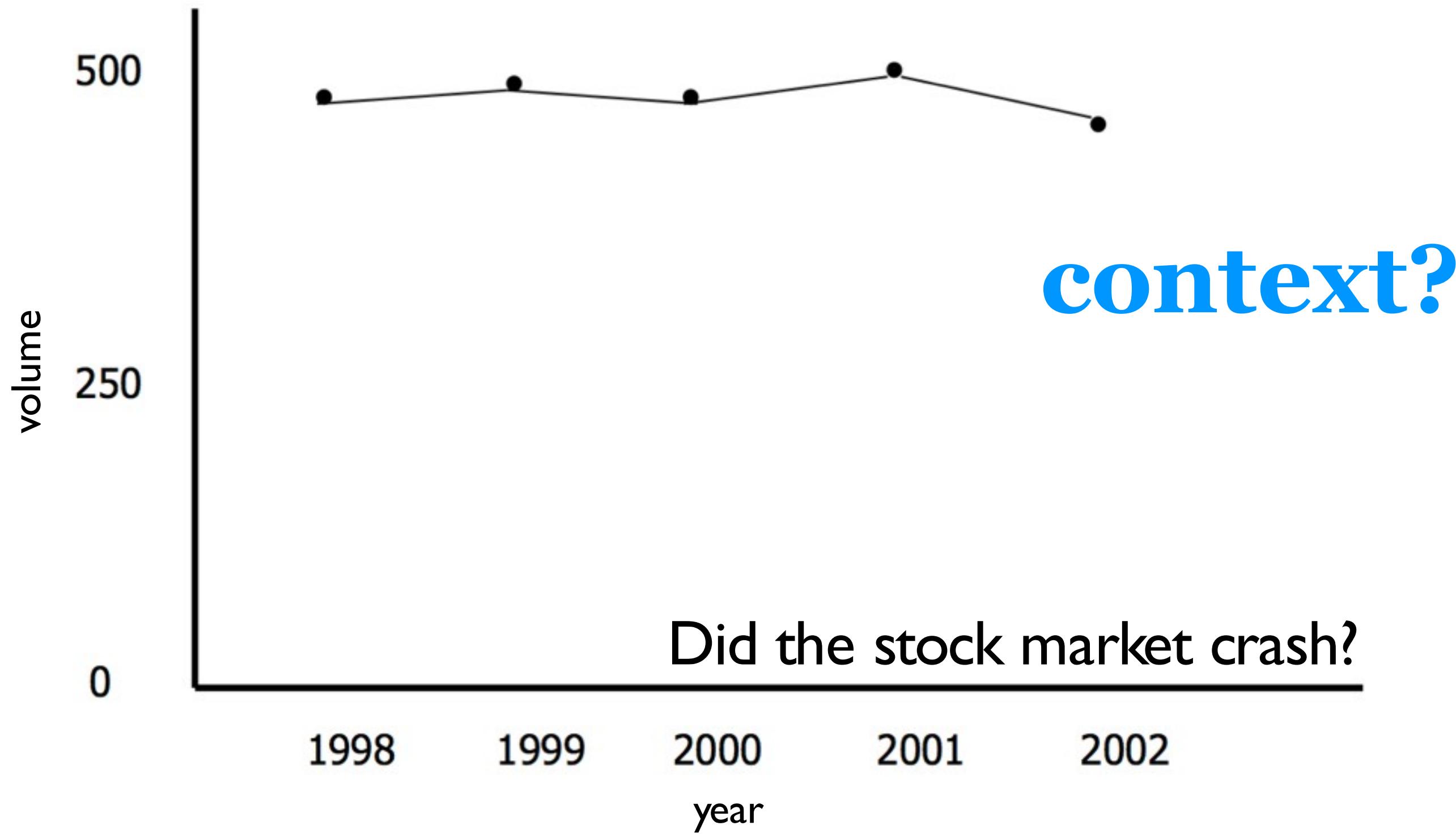
# SCALE DISTORTION



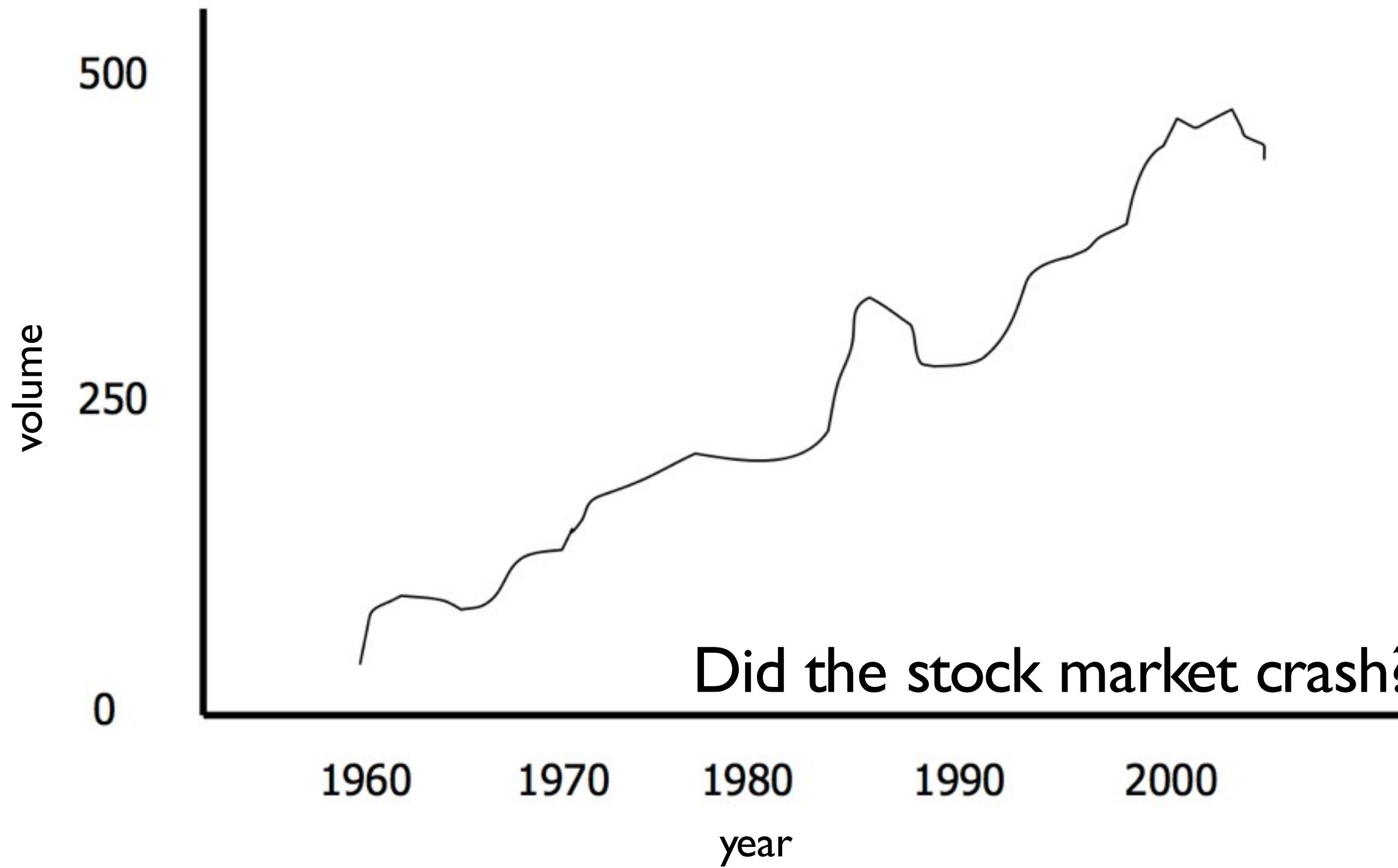
# SCALE DISTORTION



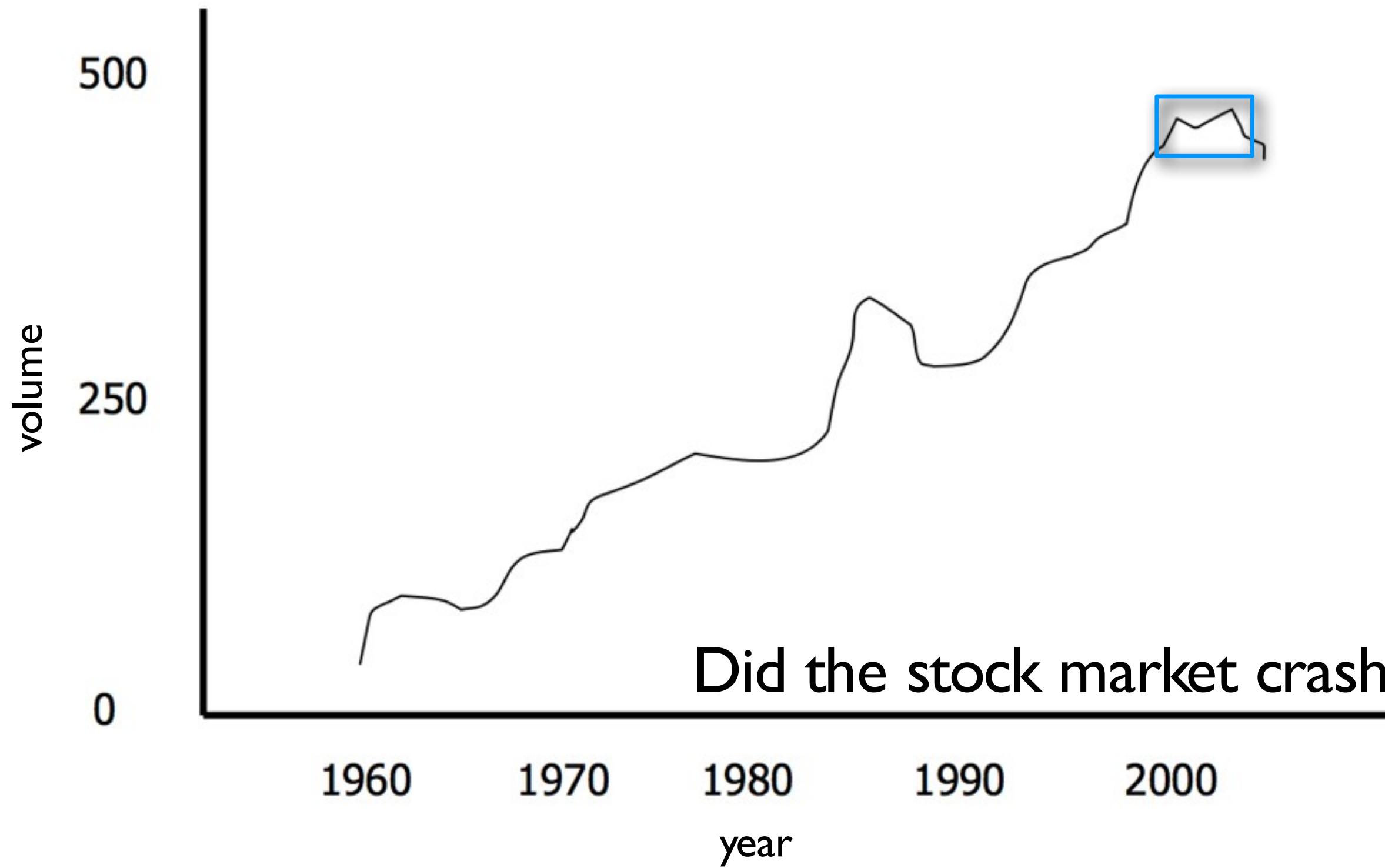
# SCALE DISTORTION



# SCALE DISTORTION



# SCALE DISTORTION



## TUFTE'S INTEGRITY PRINCIPLES

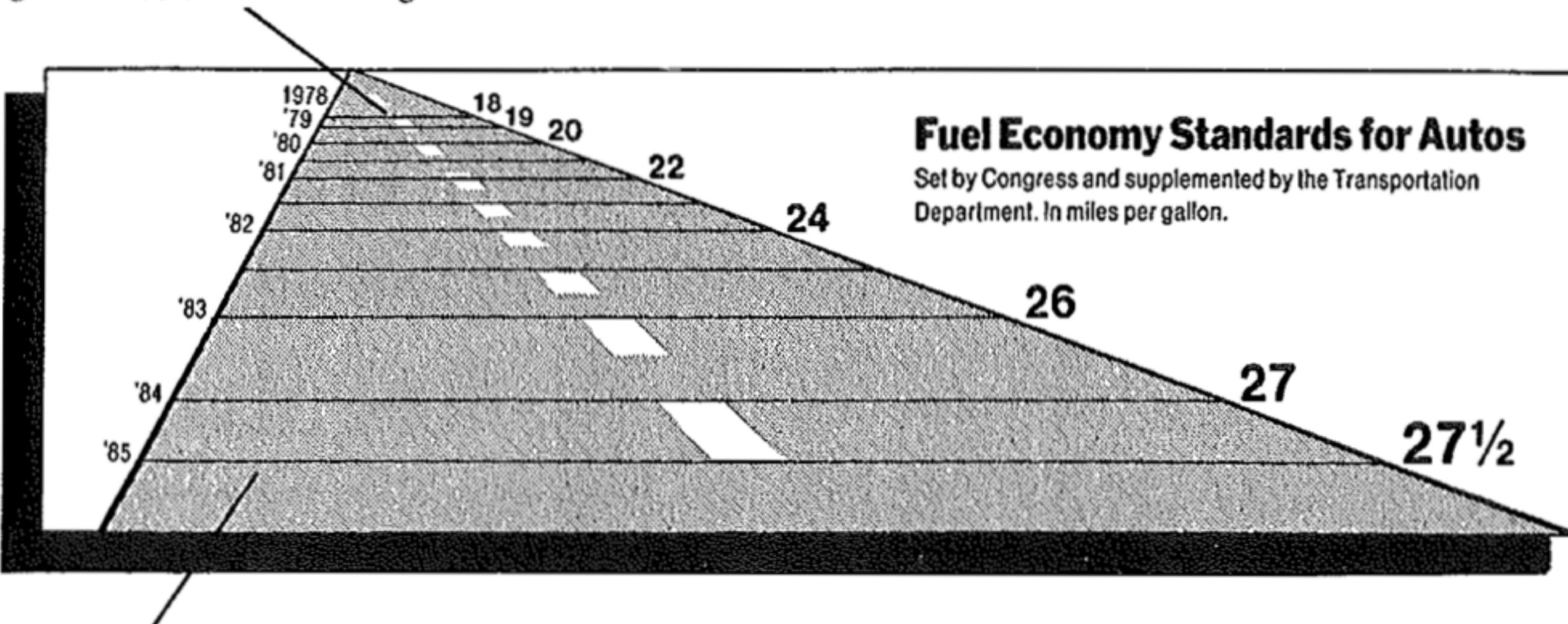
the representation of numbers, as physically measured on the surface of the graphic itself, should be directly proportional to the numerical quantities represented.

$$\text{The Lie Factor} = \frac{\text{size of effect shown in graphic}}{\text{size of effect in data}}$$



# DISTORTION

This line, representing 18 miles per gallon in 1978, is 0.6 inches long.



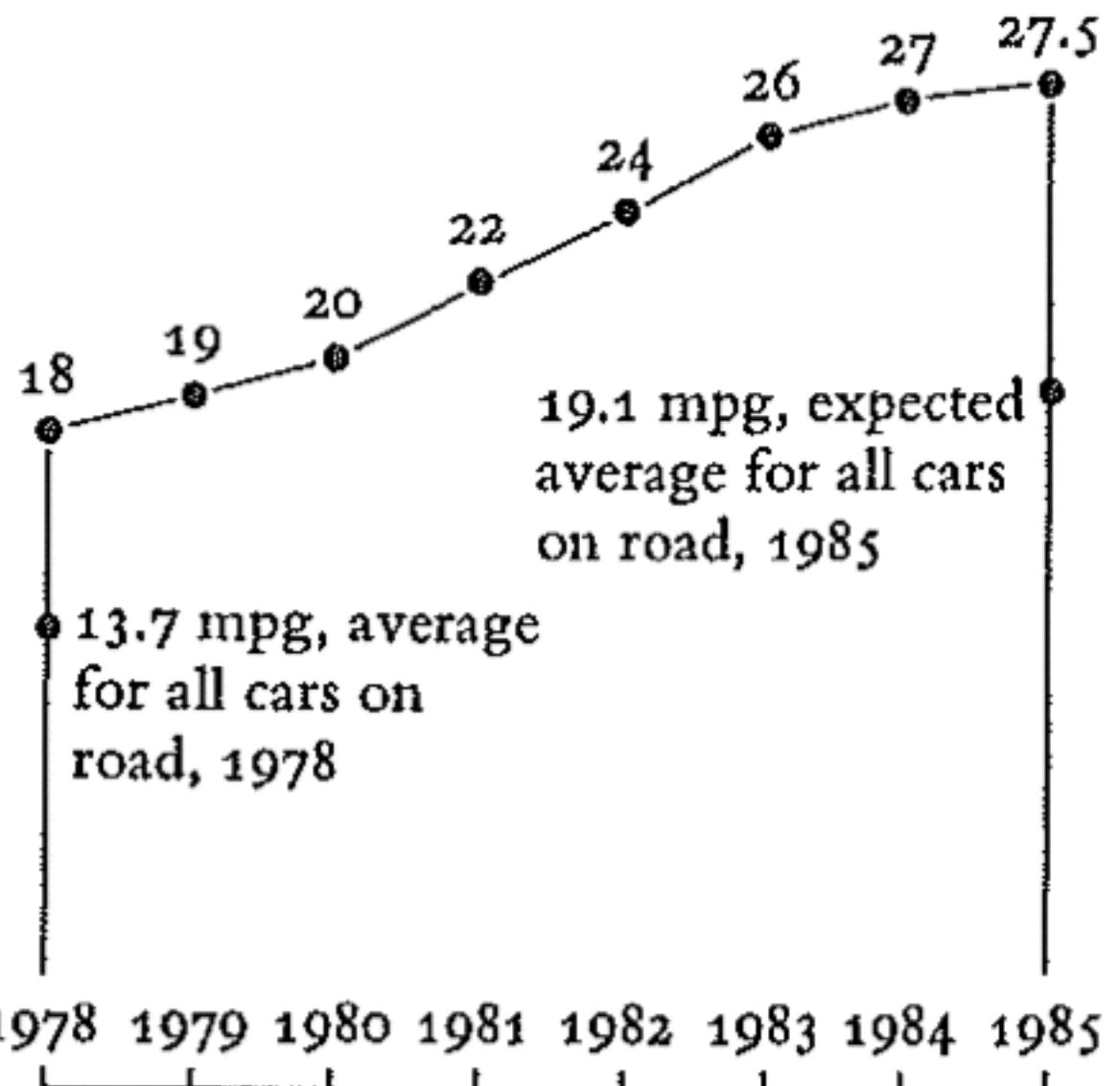
This line, representing 27.5 miles per gallon in 1985, is 5.3 inches long.

Lie factor for the percent increase from 1978 to 1985

$$\rightarrow \frac{\frac{5.3}{0.6}}{27.5} = \frac{8.83}{1.53} = 5.8$$



REQUIRED FUEL ECONOMY STANDARDS:  
NEW CARS BUILT FROM 1978 TO 1985

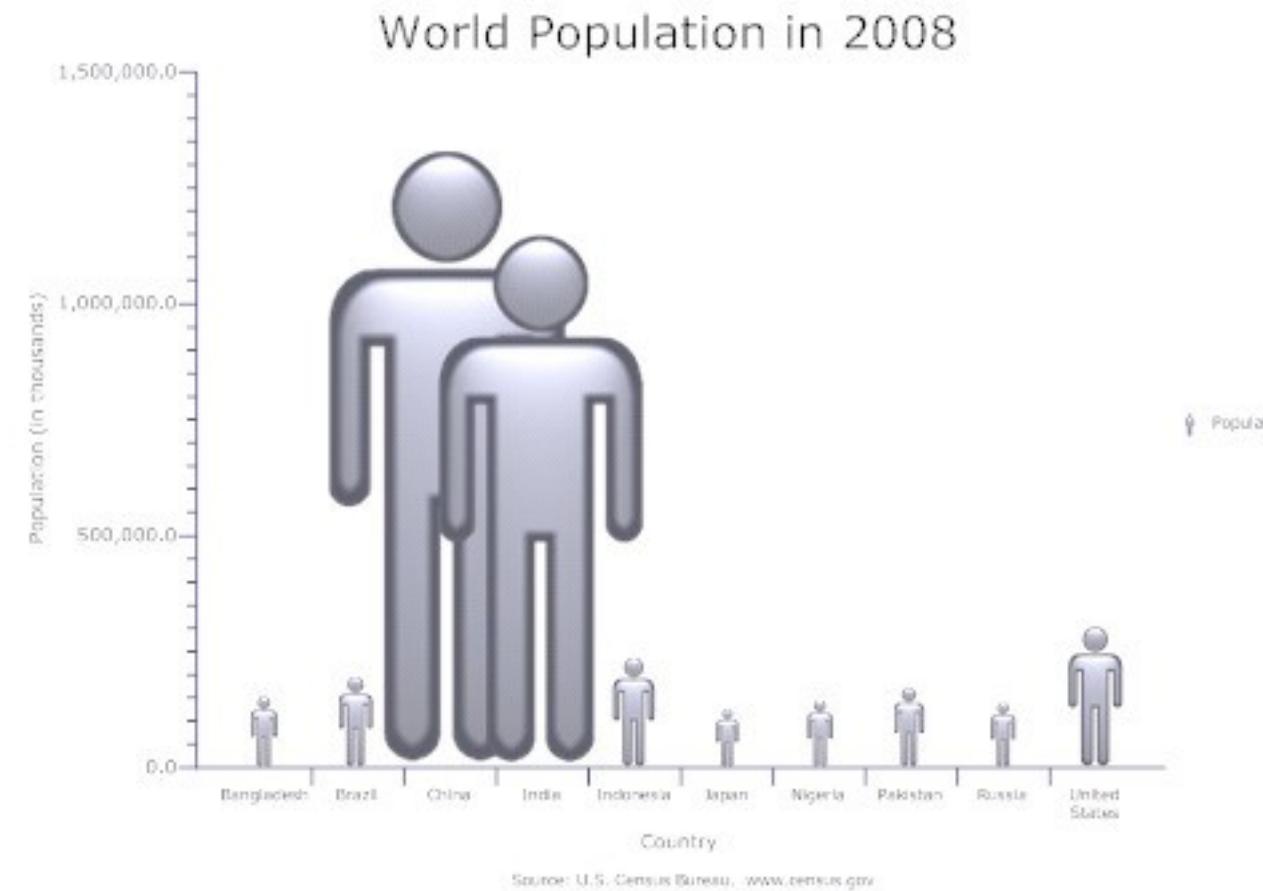


## TUFTE'S INTEGRITY PRINCIPLES

show *data* variation, not *design* variation



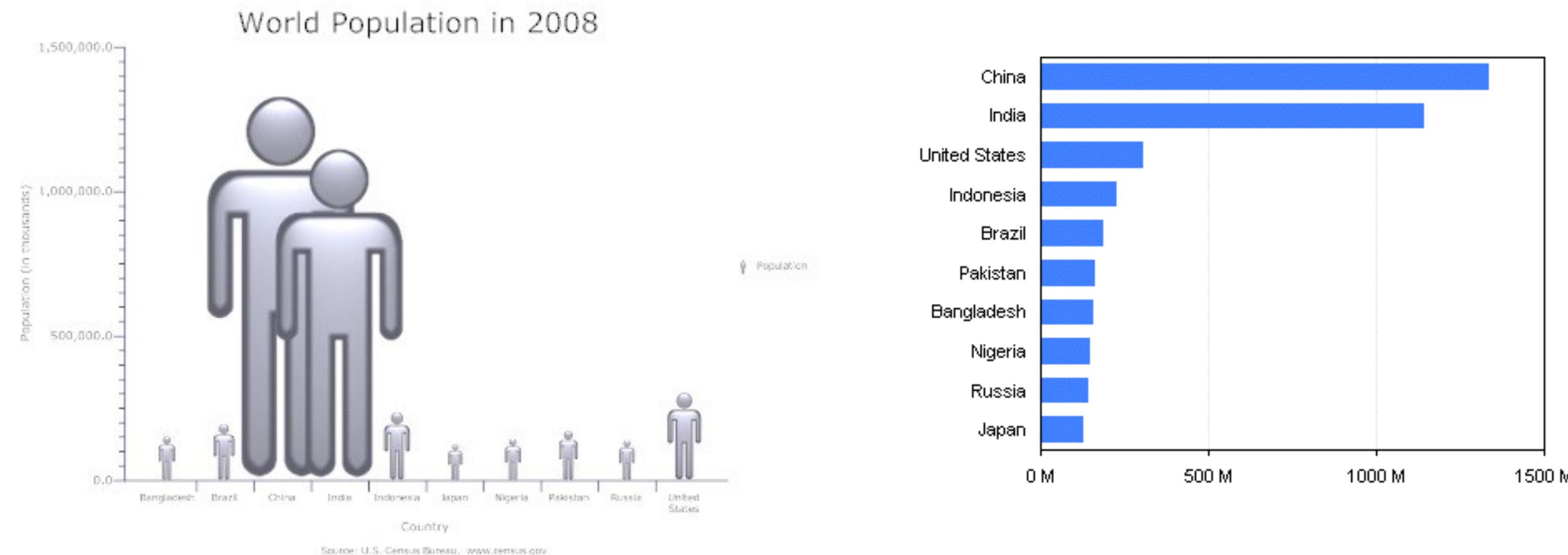
# UNINTENDED SIZE CODING



[HTTP://PELTIERTECH.COM/WORDPRESS/BAD-BAR-CHART-PRACTICES-OR-  
SEND-IN-THE-CLOWNS/](http://PELTIERTECH.COM/WORDPRESS/BAD-BAR-CHART-PRACTICES-OR-SEND-IN-THE-CLOWNS/)



# UNINTENDED SIZE CODING



# TUFTÉ'S INTEGRITY PRINCIPLES

## GRAPHICAL EXCELLENCE IS THAT WHICH

gives the viewer the greatest number of ideas  
in the shortest time  
with the least ink  
in the smallest space

A. Einstein, “An explanation should be as simple as possible, but no simpler.”



# DESIGN PRINCIPLES

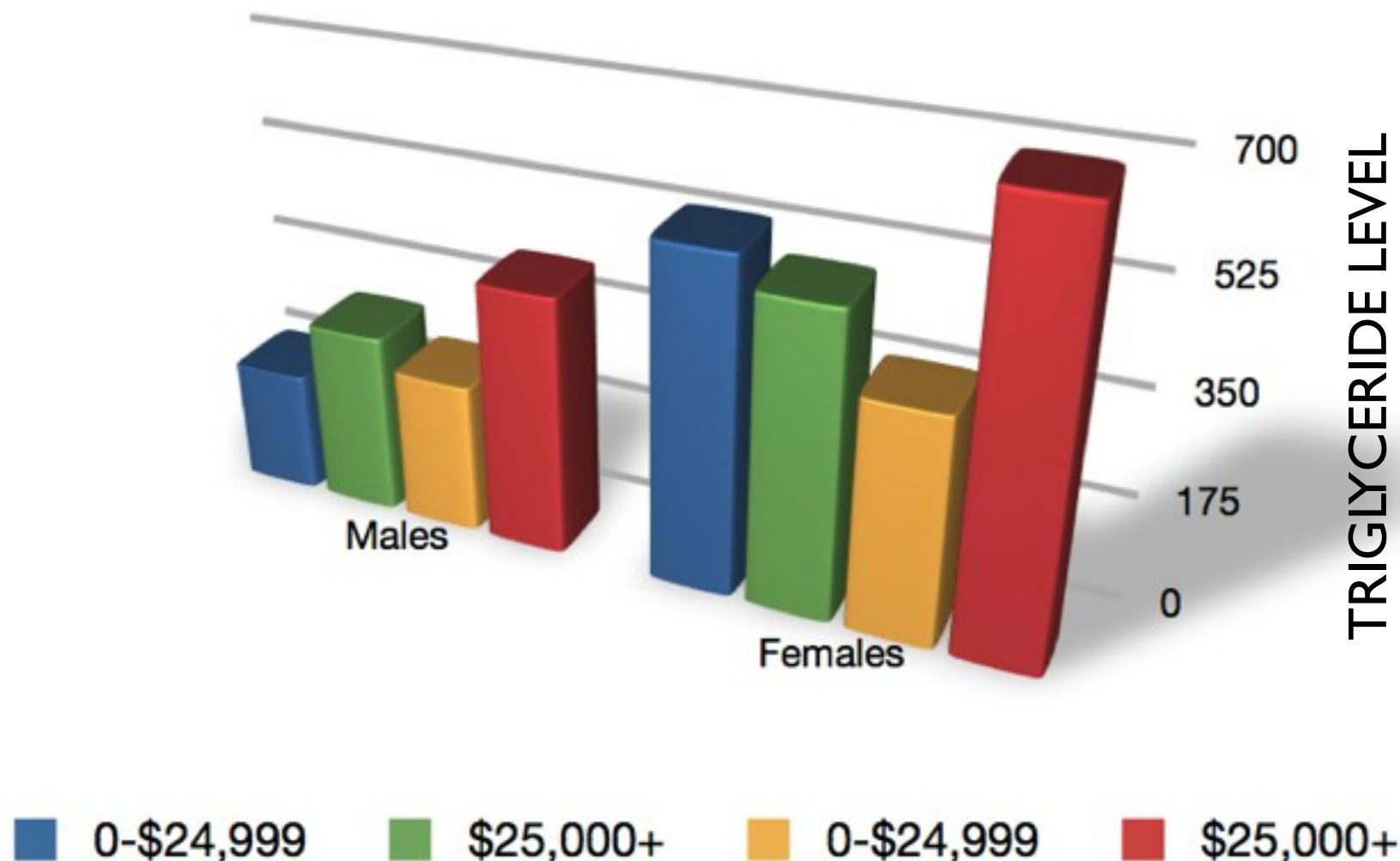
(or how to achieve integrity and excellence)



maximize the

## Data-ink Ratio =

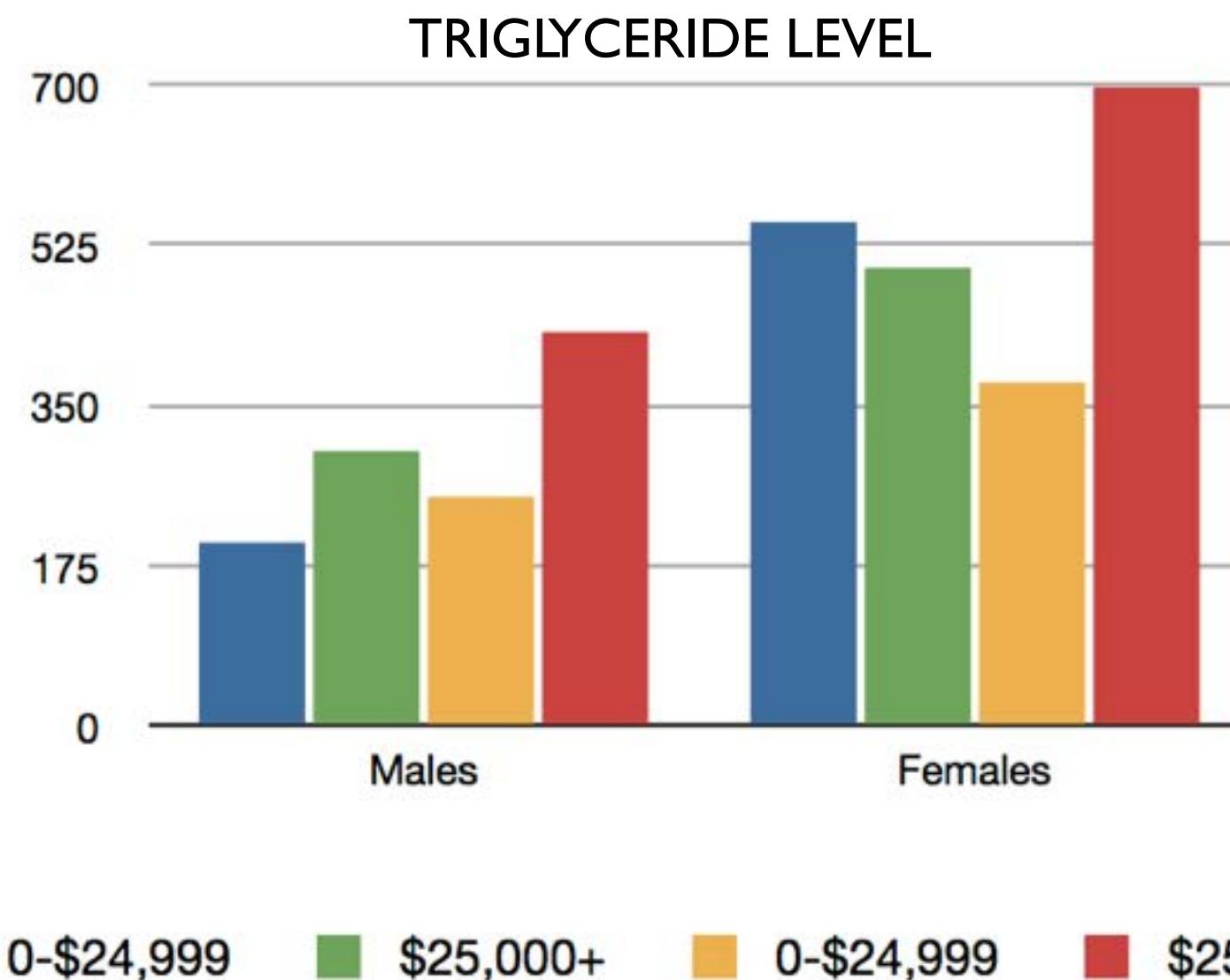
**data-ink**  
\_\_\_\_\_  
total ink used in graphic



maximize the

## Data-ink Ratio =

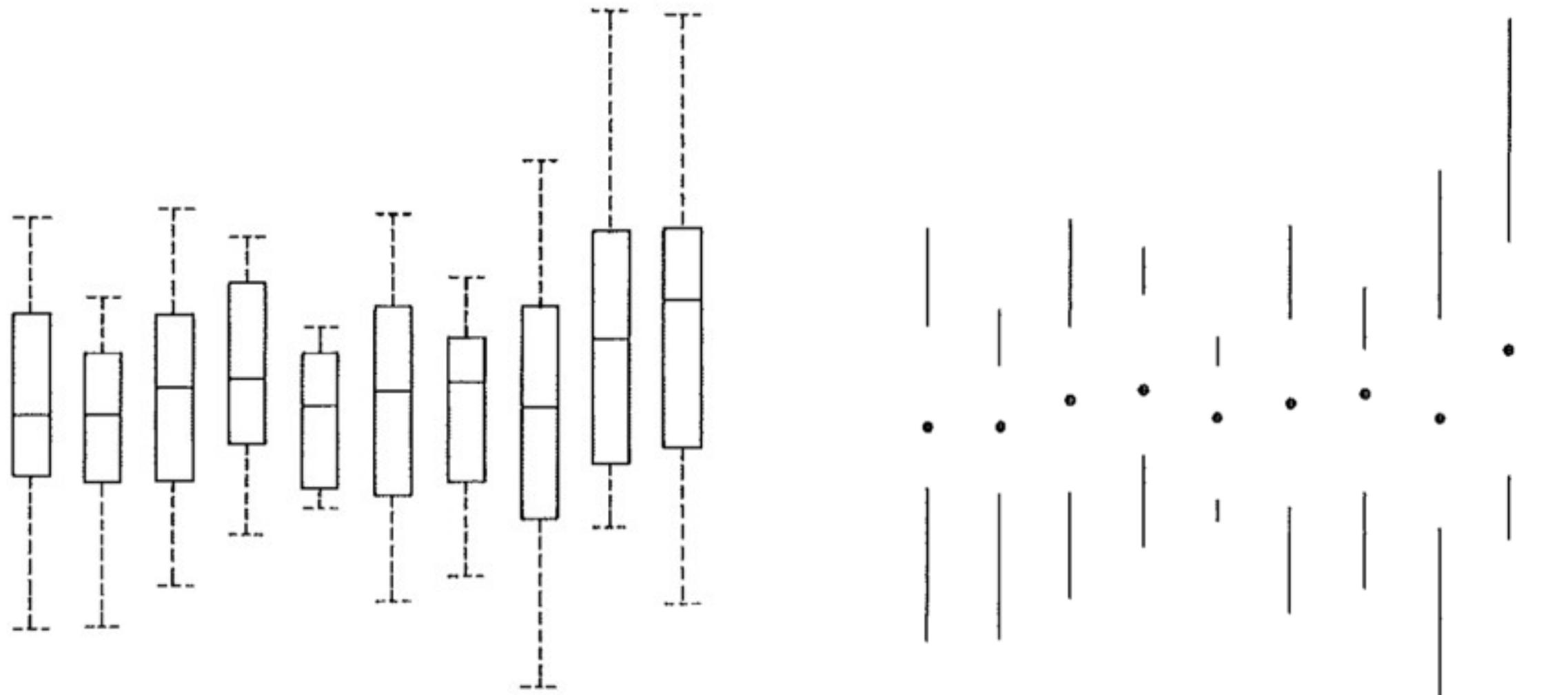
$$\frac{\text{data-ink}}{\text{total ink used in graphic}}$$



maximize the

## Data-ink Ratio =

$$\frac{\text{data-ink}}{\text{total ink used in graphic}}$$



# A User Study of Visualization Effectiveness Using EEG and Cognitive Load

E. W. Anderson<sup>1</sup>, K. C. Potter<sup>1</sup>, L. E. Matzen<sup>2</sup>, J. F. Shepherd<sup>2</sup>, G. A. Preston<sup>3</sup>, and C. T. Silva<sup>1</sup>

<sup>1</sup>SCI Institute, University of Utah, USA

<sup>2</sup>Sandia National Laboratories, USA

<sup>3</sup>Utah State Hospital, USA

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## Abstract

*Effectively evaluating visualization techniques is a difficult task often assessed through feedback from user studies and expert evaluations. This work presents an alternative approach to visualization evaluation in which brain*

## COUNTER-POINT

*This information is processed to provide insight into the cognitive load imposed on the viewer. This paper describes the design of the user study performed, the extraction of cognitive load measures from EEG data, and how those measures are used to quantitatively evaluate the effectiveness of visualizations.*

Categories and Subject Descriptors (according to ACM CCS): I.3.3 [Computer Graphics]: General—Human Factors, Evaluation, Electroencephalography

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## 1. Introduction

Efficient visualizations facilitate the understanding of data sets through an appropriate choice of visual metaphor

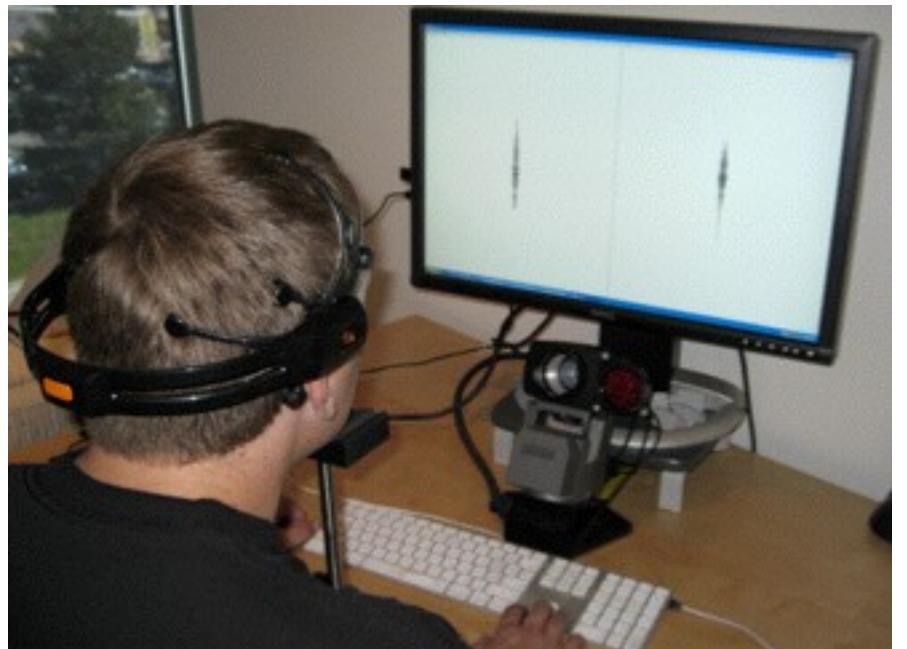
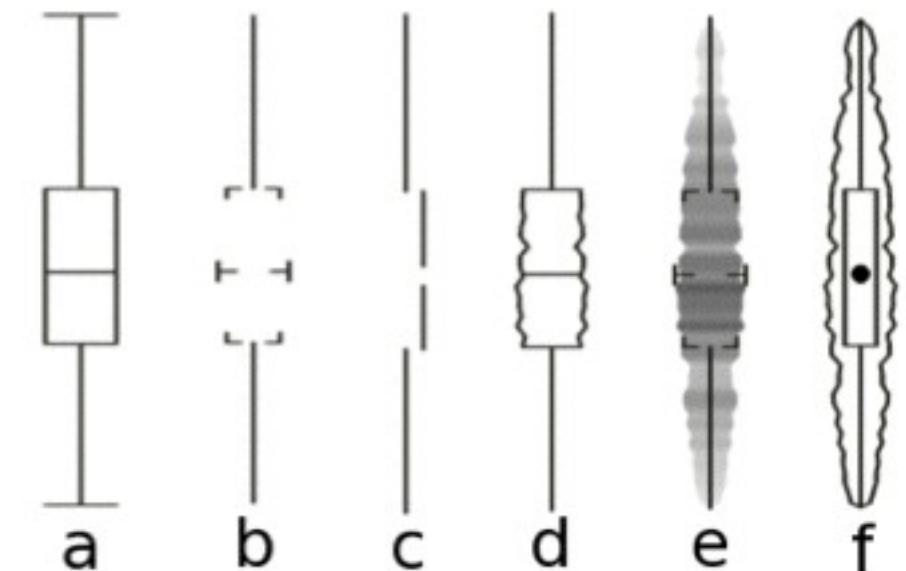
this paper strives to evaluate visualization techniques objectively by using passive, non-invasive monitoring devices to measure the burden placed on a user's cognitive resources.



## EXPERIMENT

asked participants to choose box plot with  
largest range from a set  
varied representation

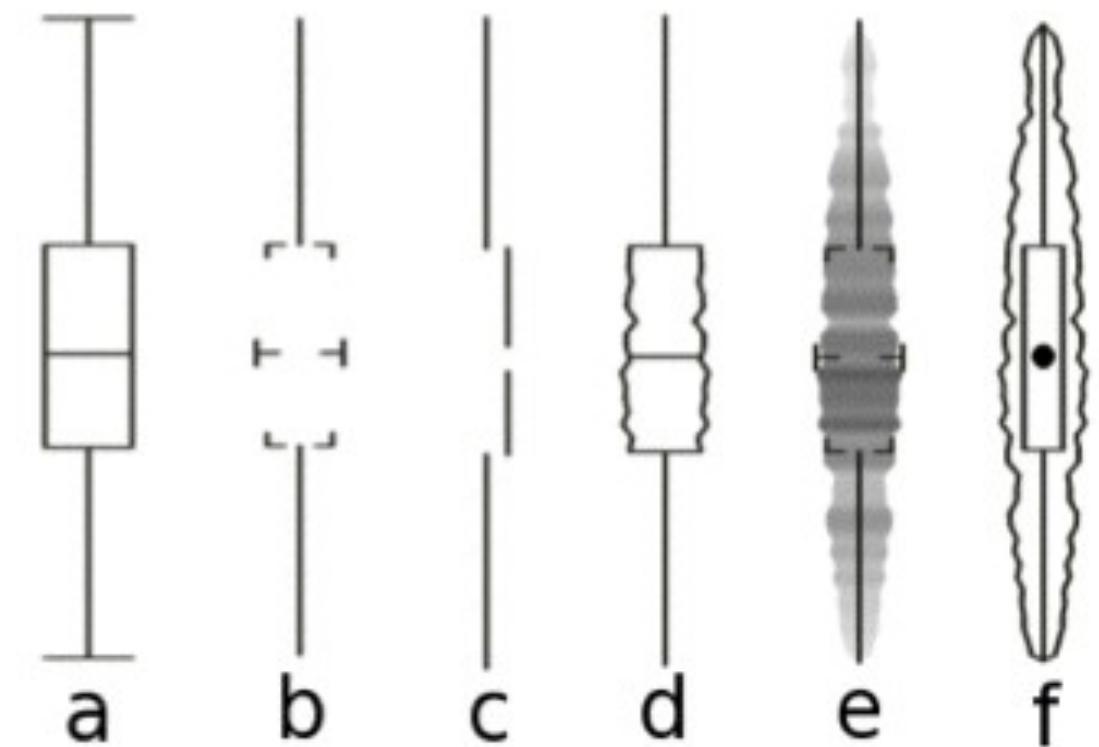
measured cognitive load from EEG brain  
waves



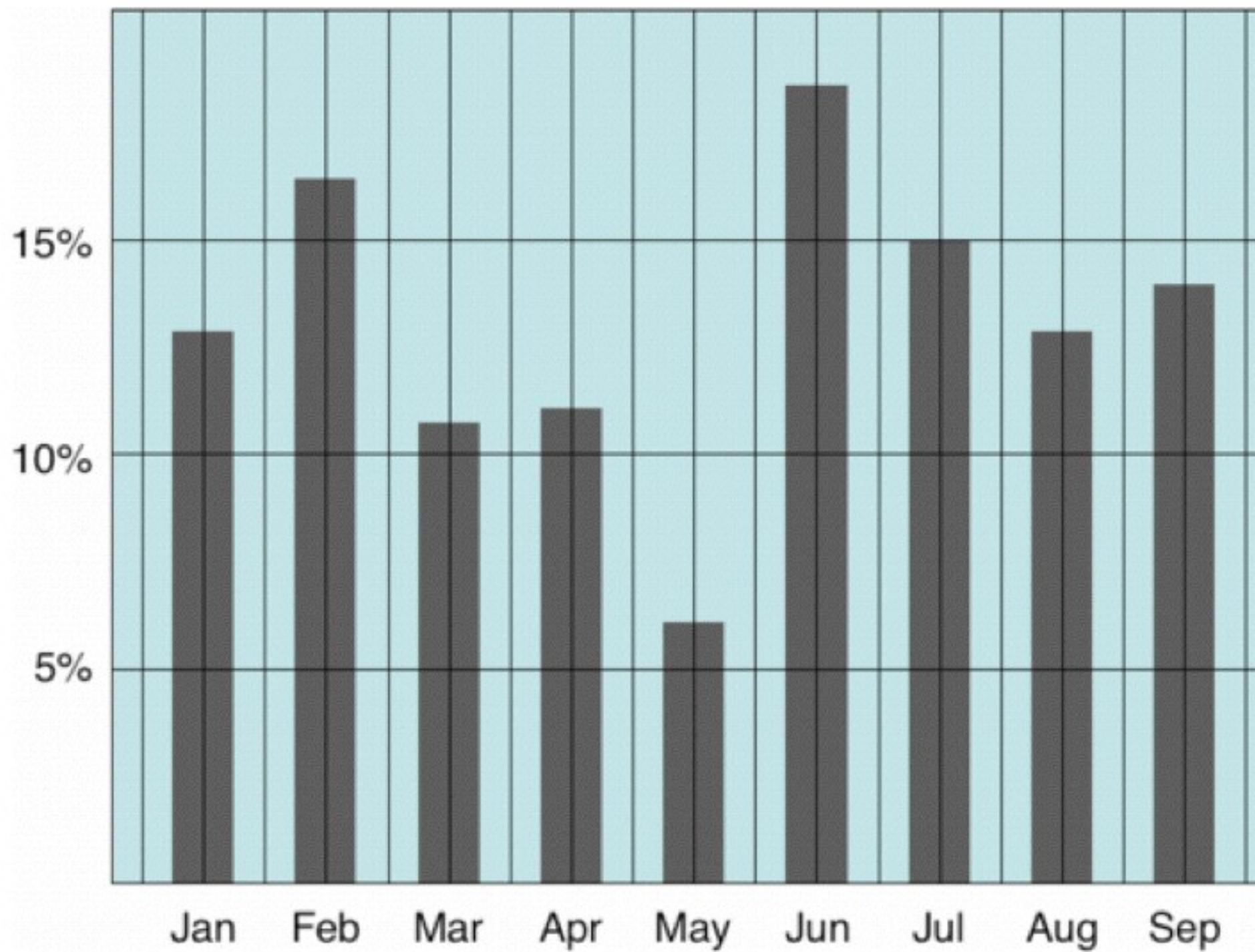
## EXPERIMENTAL RESULTS

studies showed that the simplest (highest data-ink ratio) box plot is hardest to interpret

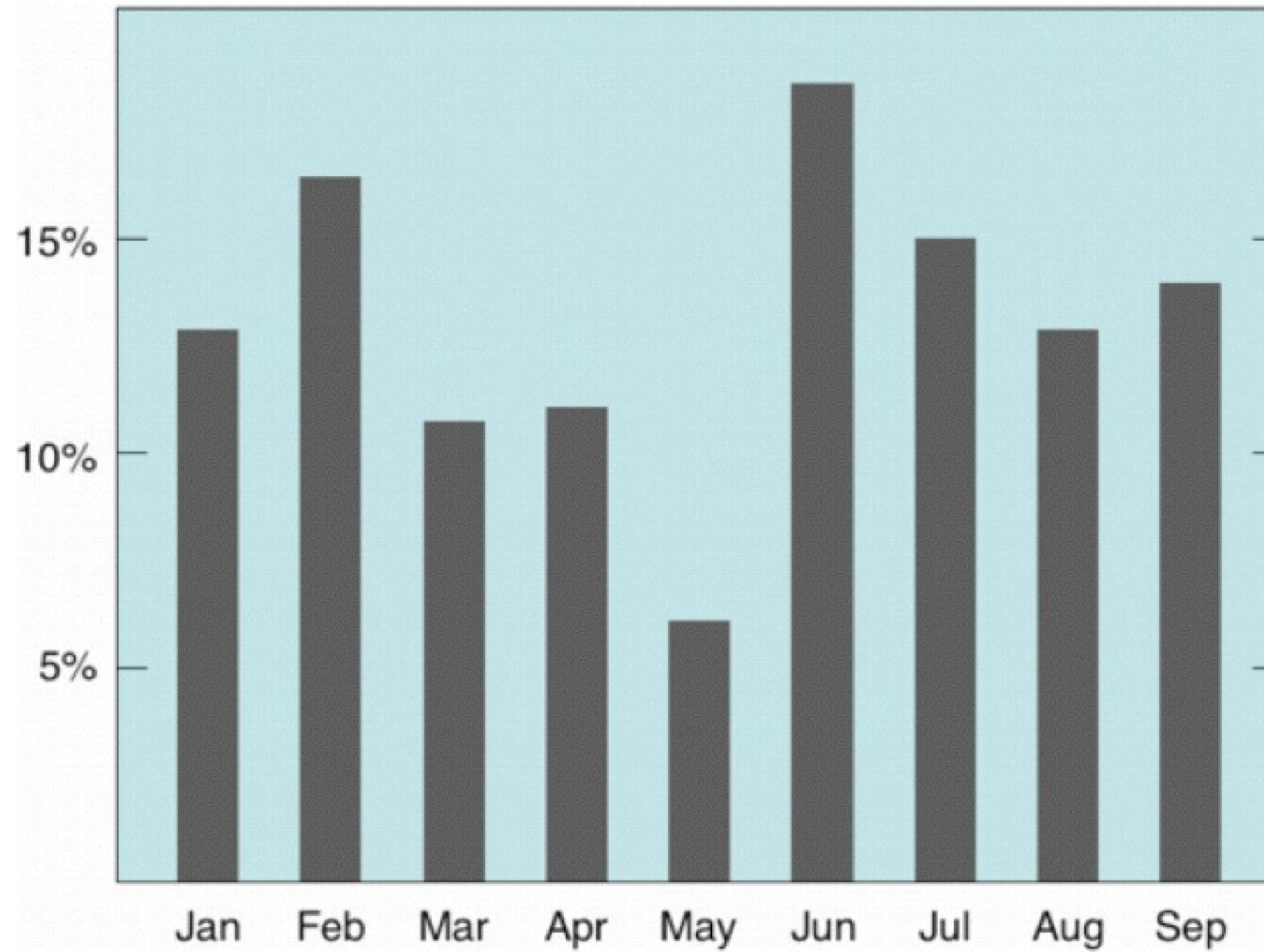
paper focused on cognitive load as an evaluation method



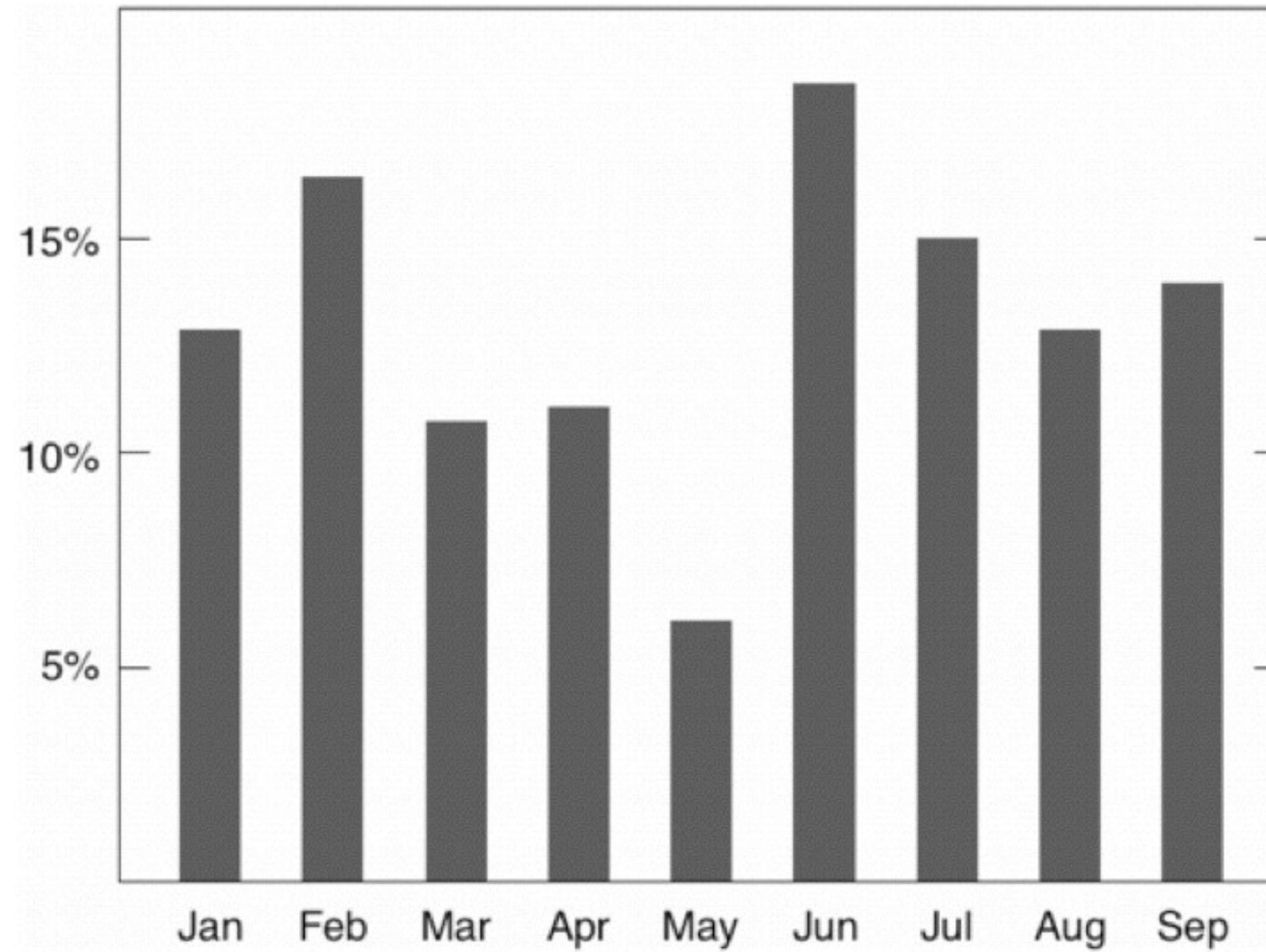
# AVOID CHART JUNK



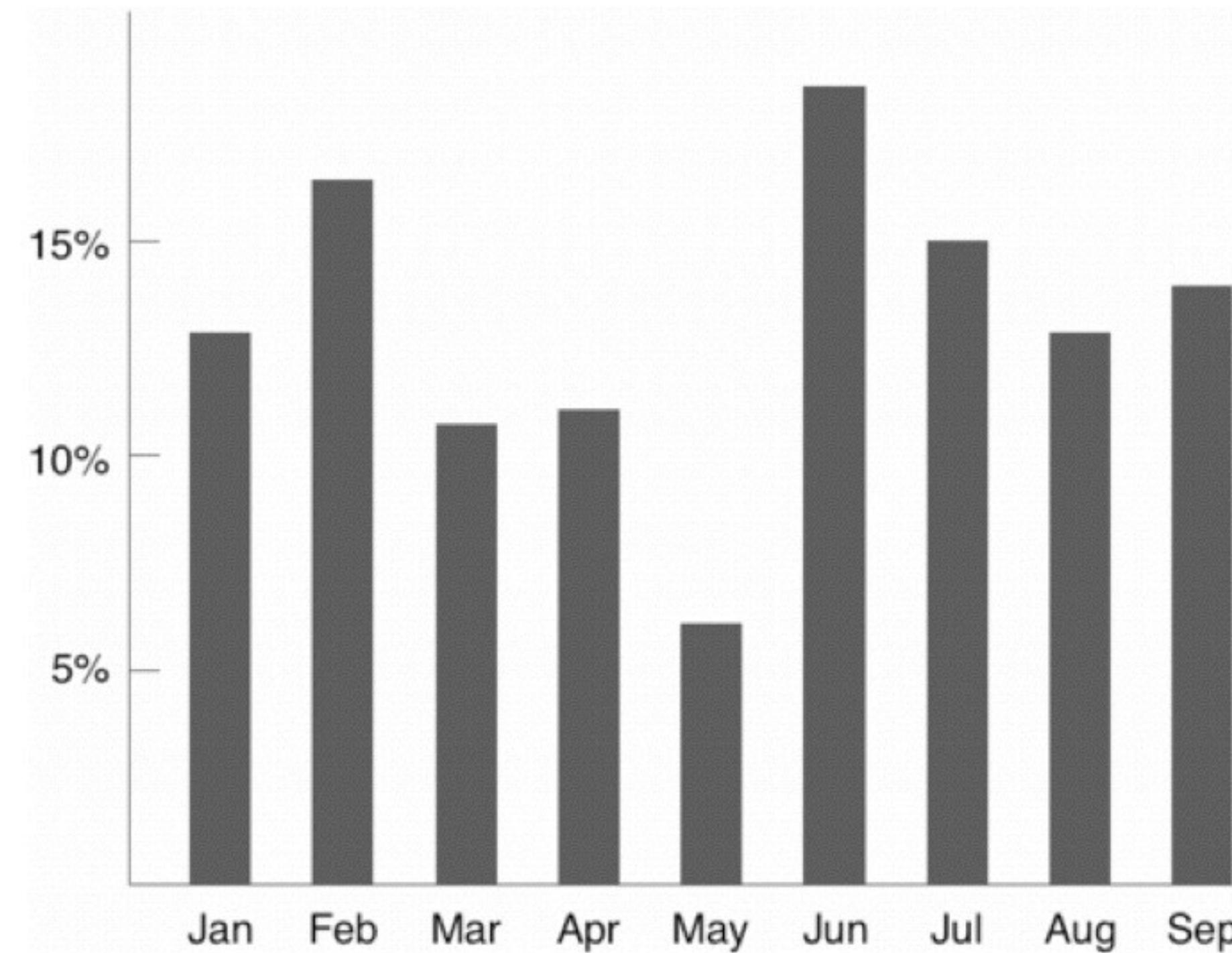
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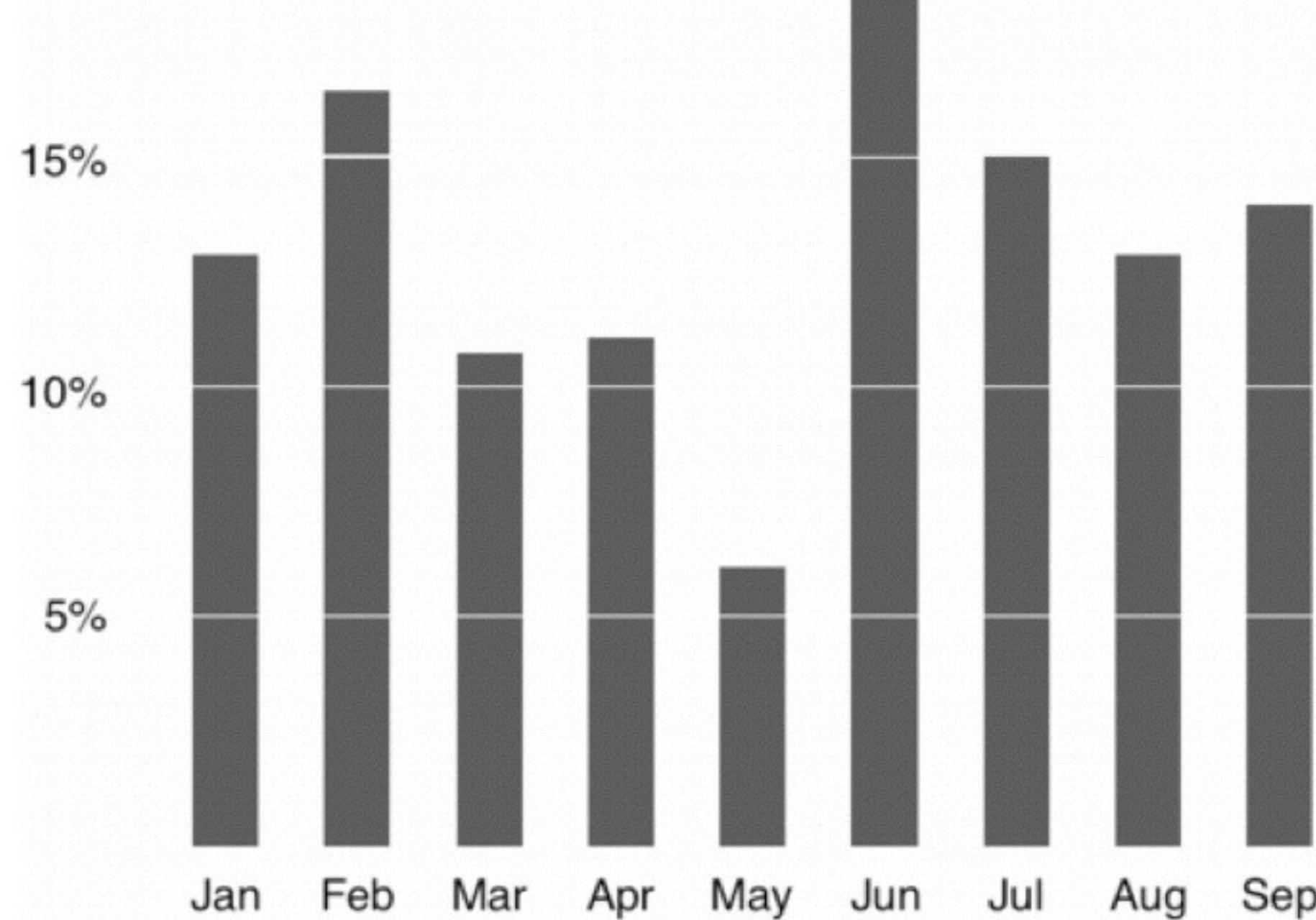
# AVOID CHART JUNK



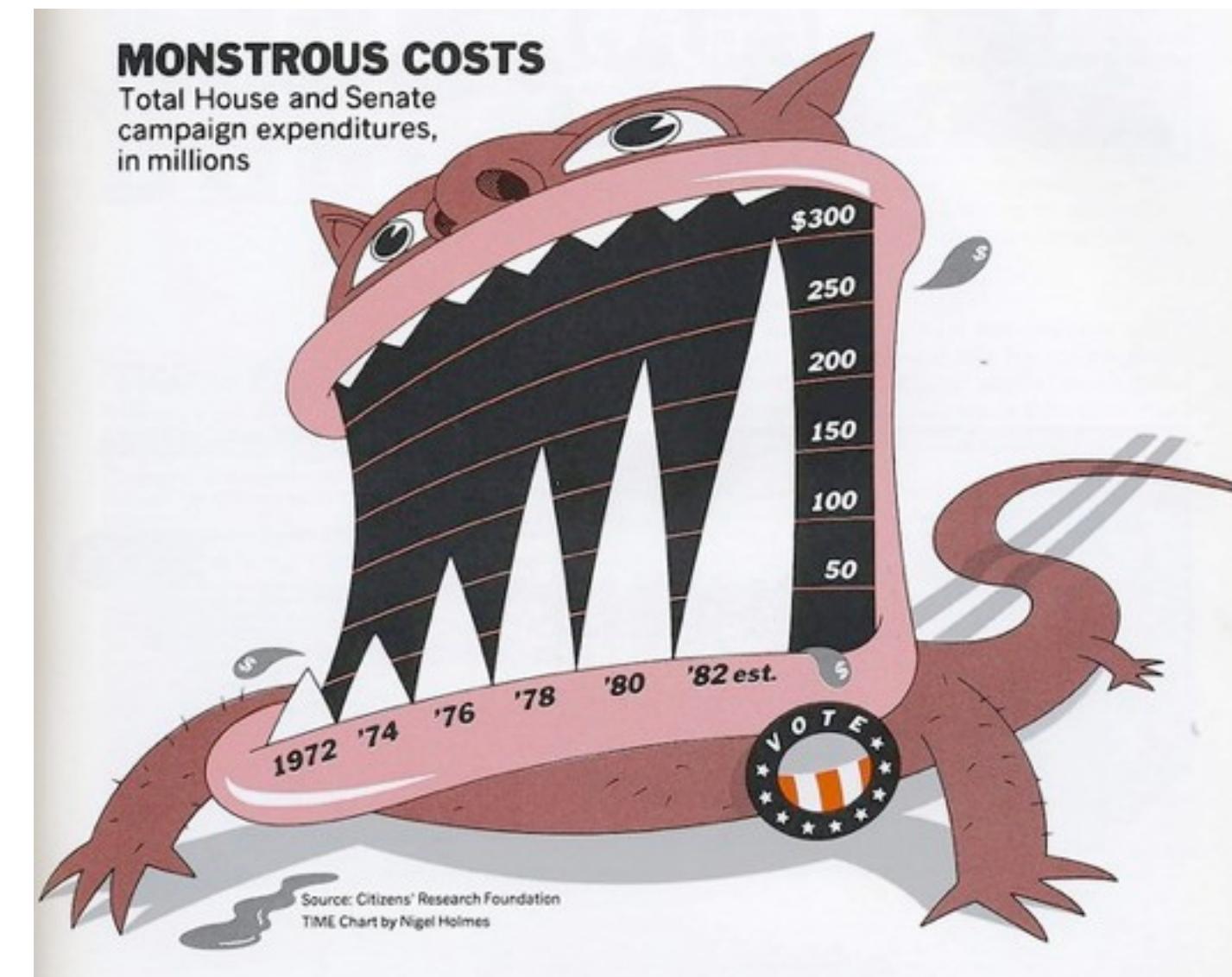
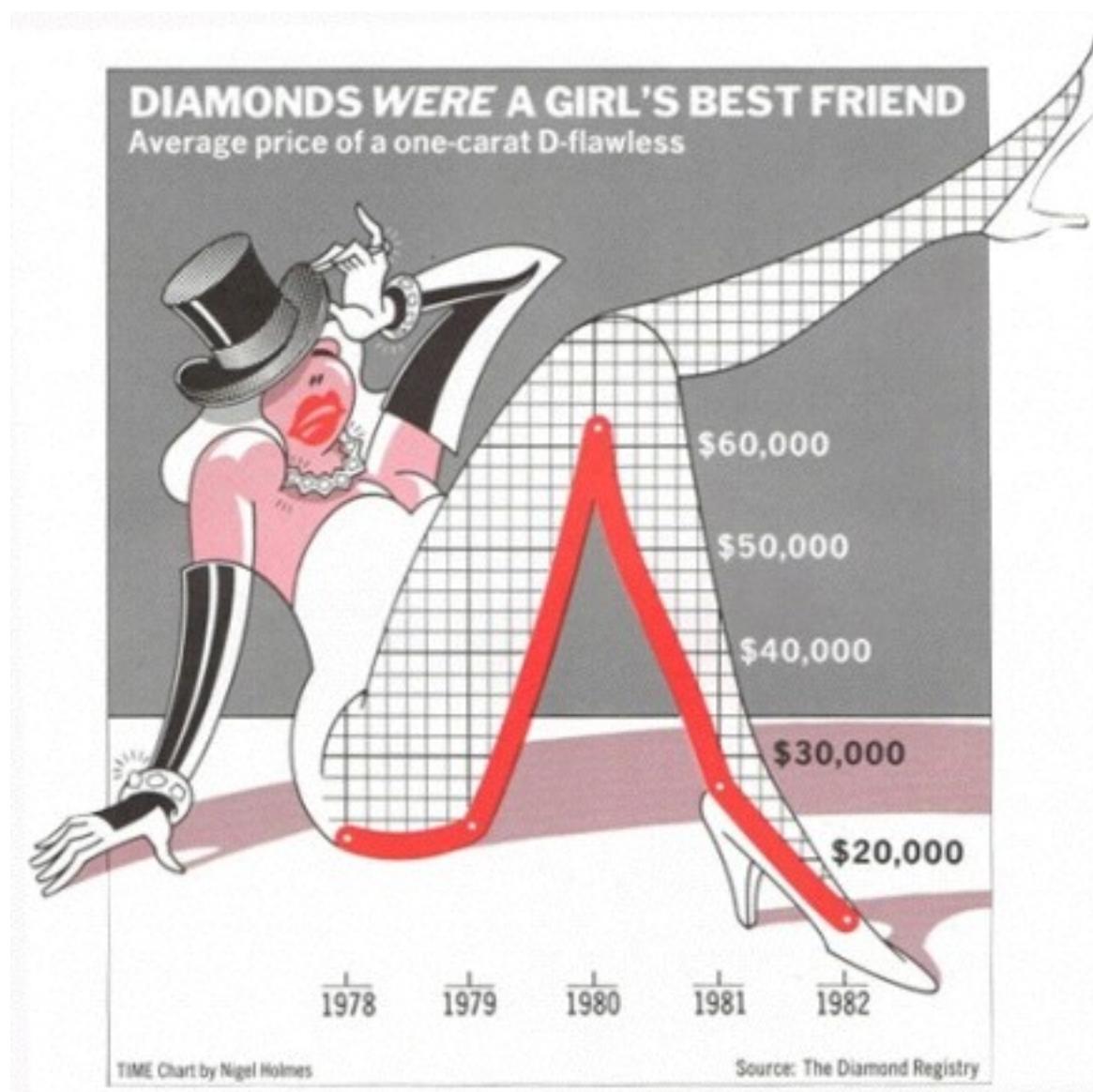
# AVOID CHART JUNK



# AVOID CHART JUNK



# Attraction or Distraction?



# COUNTER-POINTS

CHI 2010: Graphs

April 10–15, 2010, Atlanta, GA, USA

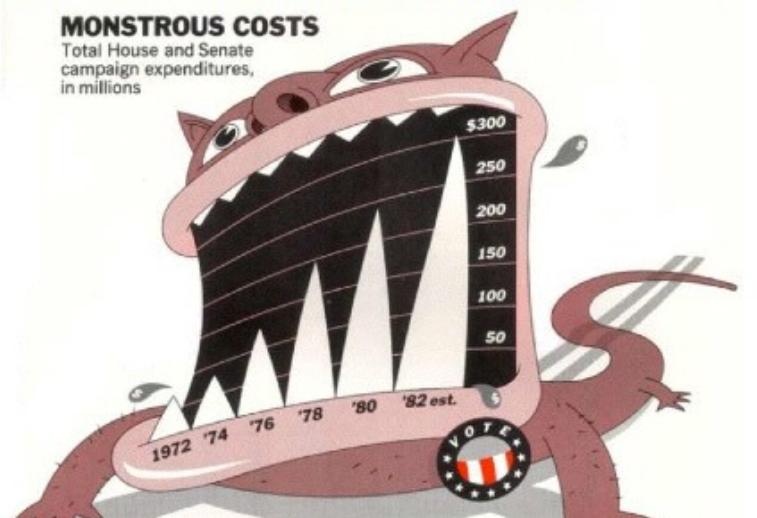
## Useful Junk? The Effects of Visual Embellishment on Comprehension and Memorability of Charts

Scott Bateman, Regan L. Mandryk, Carl Gutwin,  
Aaron Genest, David McDine, Christopher Brooks

Department of Computer Science, University of Saskatchewan, Saskatoon, Saskatchewan, Canada  
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### ABSTRACT

Guidelines for designing information charts often state that the presentation should reduce ‘chart junk’ – visual embellishments that are not essential to understanding the data. In contrast, some popular chart designers wrap the presented data in detailed and elaborate imagery, raising the questions of whether this imagery is really as detrimental to understanding as has been proposed, and whether the visual embellishment may have other benefits. To investigate these issues, we conducted an experiment that compared embellished charts with plain ones, and measured both interpretation accuracy and long-term recall. We found that people’s accuracy in describing the embellished charts was no worse than for plain charts, and that their recall after a two-to-three-week gap was significantly better. Although we are cautious about recommending that all charts be produced in this style, our results question some of the premises of the minimalist approach to chart design.



### Author Keywords

Charts, information visualization, imagery, memorability.

## What Makes a Visualization Memorable?

Michelle A. Borkin, *Student Member, IEEE*, Azalea A. Vo, Zoya Bylinskii, Phillip Isola, *Student Member, IEEE*,  
Shashank Sunkavalli, Aude Oliva, and Hanspeter Pfister, *Senior Member, IEEE*

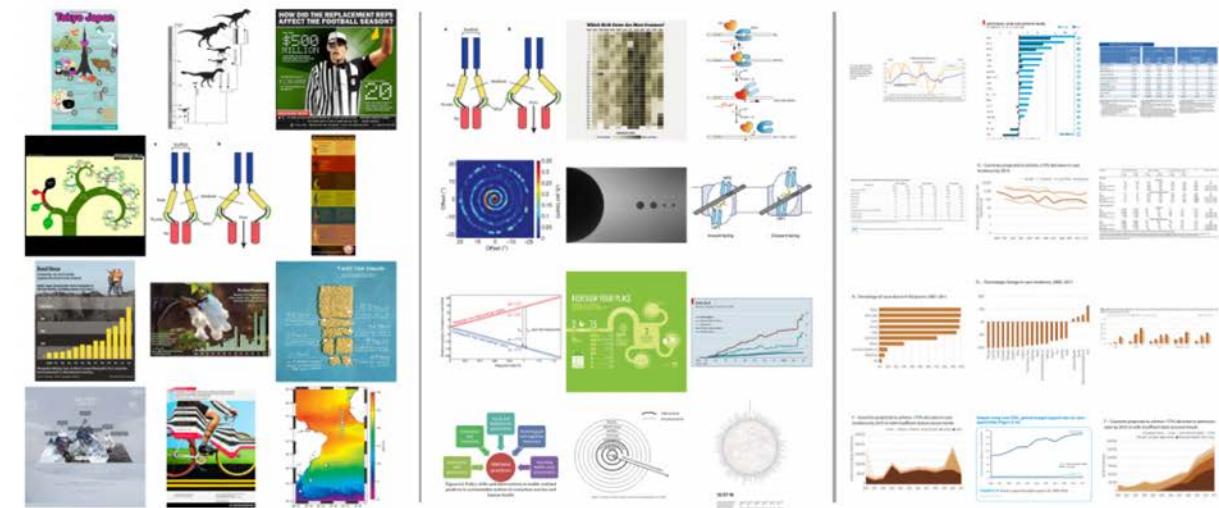


Fig. 1. **Left:** The top twelve overall most memorable visualizations from our experiment (most to least memorable from top left to bottom right). **Middle:** The top twelve most memorable visualizations from our experiment when visualizations containing human recognizable cartoons or images are removed (most to least memorable from top left to bottom right). **Right:** The twelve least memorable visualizations from our experiment (most to least memorable from top left to bottom right).

**Abstract**—An ongoing debate in the Visualization community concerns the role that visualization types play in data understanding. In human cognition, understanding and memorability are intertwined. As a first step towards being able to ask questions about impact and effectiveness, here we ask: “What makes a visualization memorable?” We ran the largest scale visualization study to date using 2,070 single-panel visualizations, categorized with visualization type (e.g., bar chart, line graph, etc.), collected from news media sites, government reports, scientific journals, and infographic sources. Each visualization was annotated with additional attributes, including ratings for data-ink ratios and visual densities. Using Amazon’s Mechanical Turk, we collected memorability scores for hundreds of these visualizations, and discovered that observers are consistent in which visualizations they find memorable and forgettable. We find intuitive results (e.g., attributes like color and the inclusion of a human recognizable object enhance memorability) and less intuitive results (e.g., common graphs are less memorable than unique visualization types). Altogether our findings suggest that quantifying memorability is a general metric of the utility of information, an essential step towards determining how to design effective visualizations.

**Index Terms**—Visualization taxonomy, information visualization, memorability



# Useful Junk? The Effects of Visual Embellishment on Comprehension and Memorability of Charts

Scott Bateman, Regan L. Mandryk, Carl Gutwin,  
Aaron Genest, David McDine, Christopher Brooks

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[aaron.genest@usask.ca](mailto:aaron.genest@usask.ca), [dam085@mail.usask.ca](mailto:dam085@mail.usask.ca), [cab938@mail.usask.ca](mailto:cab938@mail.usask.ca)

## ABSTRACT

Guidelines for designing information charts often state that the presentation should reduce ‘chart junk’ – visual embellishments that are not essential to understanding the data. In contrast, some popular chart designers wrap the presented data in detailed and elaborate imagery, raising the questions of whether this imagery is really as detrimental to understanding as has been proposed, and whether the visual embellishment may have other benefits. To investigate these issues, we conducted an experiment that compared embellished charts with plain ones, and measured both interpretation accuracy and long-term recall. We found that people’s accuracy in describing the embellished charts was no worse than for plain charts, and that their recall after a two-to-three-week gap was significantly better. Although we are cautious about recommending that all charts be produced in this style, our results question some of the premises of the minimalist approach to chart design.

## Author Keywords

Charts, information visualization, imagery, memorability.

Despite these minimalist guidelines, many designers include a wide variety of visual embellishments in their charts, from small decorations to large images and visual backgrounds. One well-known proponent of visual embellishment in charts is the graphic artist Nigel Holmes, whose work regularly incorporates strong visual imagery into the fabric of the chart [7] (e.g., Figure 1).



## EXPERIMENTAL QUESTIONS

do visual embellishments cause  
comprehension problems?

do embellishments provide additional  
information that is valuable for the reader?



## EXPERIMENTAL RESULTS

No significant difference between plain and embellished charts for interactive interpretation accuracy

No significant difference in recall accuracy after a five-minute gap



## EXPERIMENTAL RESULTS

Significantly better recall for embellished charts of both the chart topic and the details (categories and trend) after long-term gap (2-3 weeks)

Participants saw value messages in the embellished charts significantly more often than in the plain charts

Participants found the embellished charts more attractive, most enjoyed them, and found that they were easiest and fastest to remember



# What Makes a Visualization Memorable?

Michelle A. Borkin, *Student Member, IEEE*, Azalea A. Vo, Zoya Bylinskii, Phillip Isola, *Student Member, IEEE*, Shashank Sunkavalli, Aude Oliva, and Hanspeter Pfister, *Senior Member, IEEE*



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**Index Terms**—Visualization taxonomy, information visualization, memorability



## RESULTS

color and human recognizable objects  
enhance memorability

common graphs are less memorable than  
unique visualization types



# CHART JUNK? IT DEPENDS

persuasion

memorability

engagement

PROS

unbiased analysis

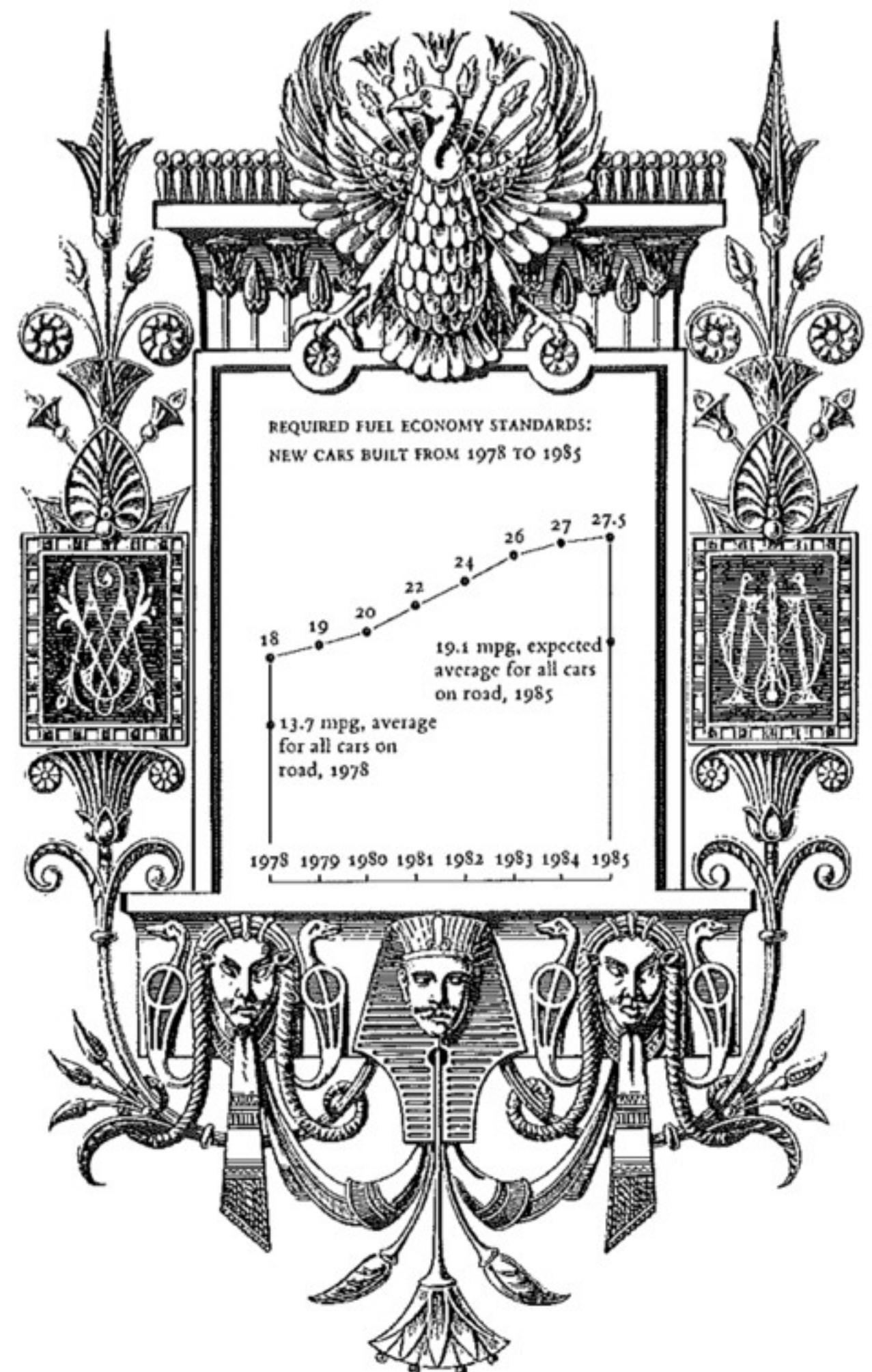
trustworthiness

interpretability

space efficiency

CONS





maximize the

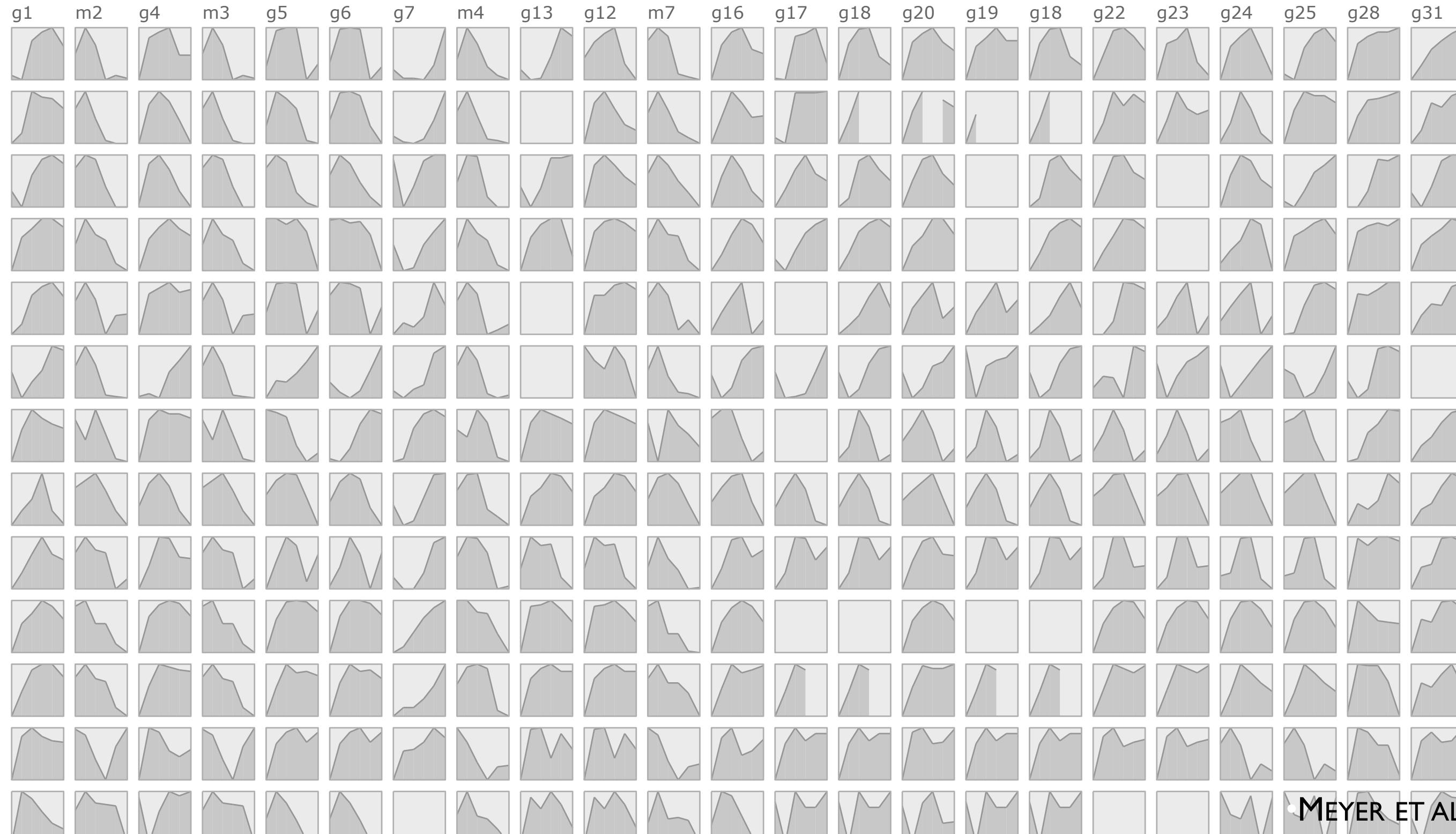
**Data Density =**

$$\frac{\text{number of entries in data array}}{\text{area of data graphic}}$$



# SHRINK THE GRAPHICS

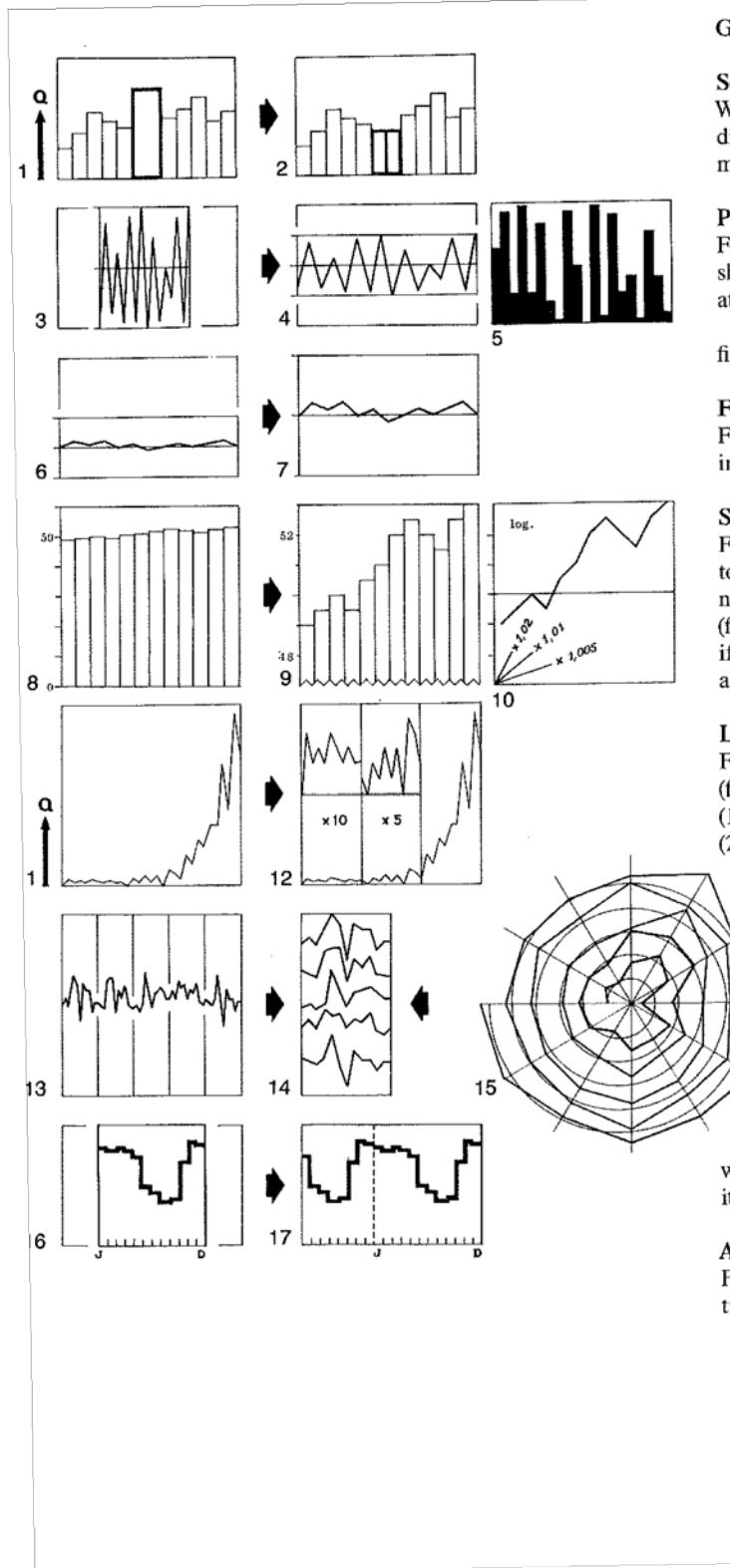
## with small multiples



MEYER ET AL 2010



# SHRINK THE GRAPHICS



## GRAPHIC PROBLEMS POSED BY TIME SERIES

### Scale in years

With a scale in years, a two-year total (figure 1) should be divided by 2 (figure 2). A total for six months should be multiplied by 2.

### Pointed curves

For overly pointed curves (figure 3), the scale of the Q should be reduced; optimum angular perceptibility occurs at around 70 degrees (figure 4).

If the curve is not reducible (large and small variations), filled columns can be used (figure 5).

### Flat curves

For overly flat curves (figure 6), the scale of the Q should be increased (figure 7).

### Small variations

For small variations in relation to the total (figure 8), the total loses its importance, and the zero point can be eliminated, provided the reader is made aware of this elimination (figure 9). The graphic can be interpreted as an acceleration if a precise study of the variations is necessary; here, we use a logarithmic scale (figure 10). (See also page 240.)

### Large range

For a very large range between the extreme numbers (figure 11), we must either:

- (1) leave out the smallest variations;
- (2) be concerned only with relative differences (logarithmic scale), without knowing the absolute quantities;
- (3) select different parts (periods) within the ordered component and treat them on different scales above the common scale (figure 12).

### Obvious periodicity

If there is obvious periodicity (figure 13), and the study involves a comparison of the phases of each cycle, it is preferable to break up the cycles in order to superimpose them (figure 14). A polar construction can be used, preferably in a spiral shape (figure 15), but we should not begin with too small a circle. As striking as it seems, it is less efficient than an orthogonal construction.

### Annual curves

For annual curves of rainfall or temperature, if a cycle has two phases (figure 17), why depict only one (figure 16)?

### A contrast

Unlike what we see in figure 18, the pertinent or "new" information must be separated from the background or "reference" information. The background involves: (a) the invariant, highlighted by a heading (Port St. Michel); (b) the highly visible identification of each component (tonnage and dates). The new information (the curve) must stand out from the background (figure 19).

### Reference points

It is impossible to utilize a graphic such as figure 20, except in a general manner. There is confusion concerning the position of the points, and no potential comparison is possible, as it is in figure 21.

### Precision reading

A precision reading (utilization on the elementary level, as in figure 24) is difficult in figure 22, which results in a poor reading of the order of the points, and in figure 23, where there is ambiguity concerning the position of the points. On the other hand, figure 22 does favor overall vision (correlation).

### Null boxes

Curves accommodate null boxes poorly (figure 25). Columns (figure 26) are preferable.

### Unknown boxes

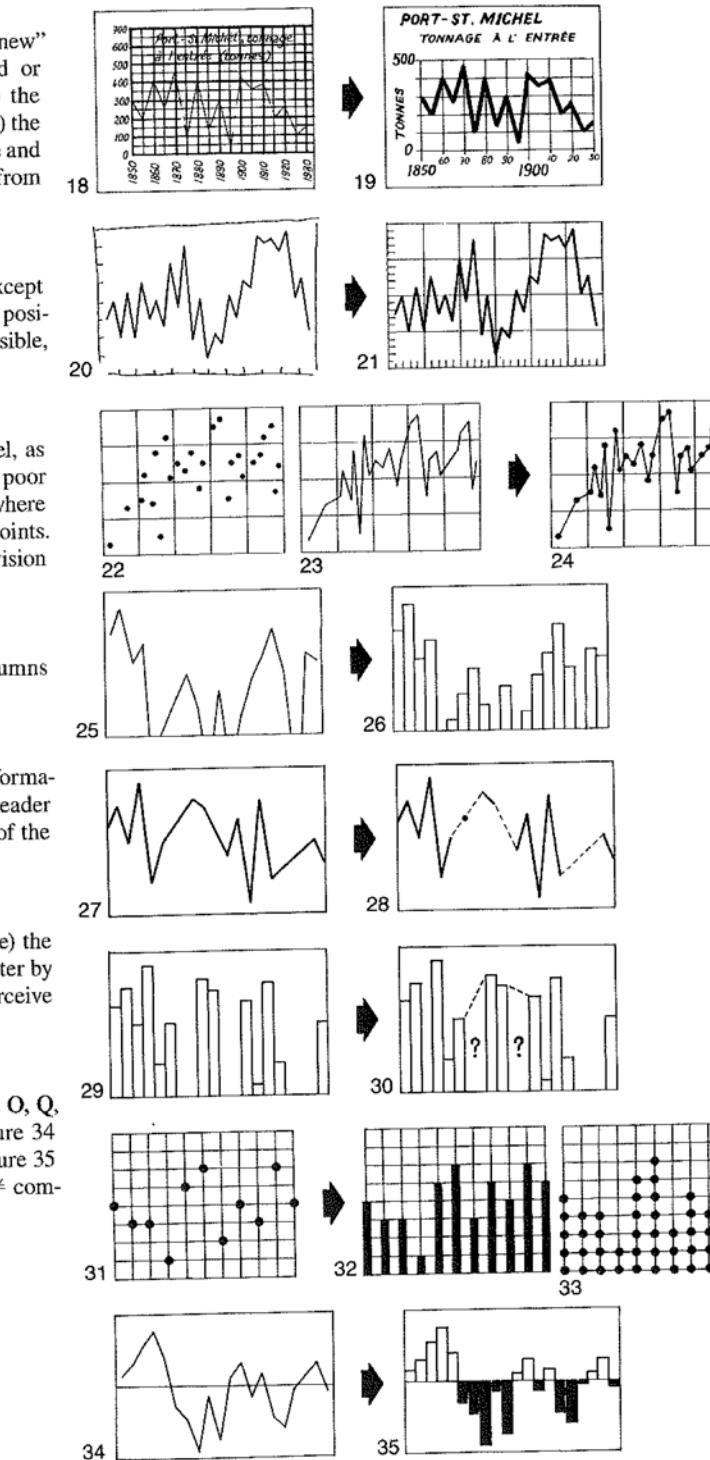
The drawing must indicate the unknowns of the information in an unambiguous way (figures 28 and 30). The reader might interpret figure 27 as a change in the structure of the curve and figure 29 as involving null values.

### Very small quantities

Except in seeking a correlation (quite improbable here) the number of ships entering into a port is represented better by figure 33 than by figures 31 or 32. The reader can perceive the numerical values at first glance.

### Positive-negative variation

This is in fact a problem involving three components  $O$ ,  $Q$ ,  $\neq (+ -)$ , and it must be visually treated as such. Figure 34 can be improved by utilizing a retinal variable (in figure 35 a value difference: black-white) to differentiate the  $\neq$  component and thus highlight positive-negative variation.



# SHRINK THE GRAPHICS

## with sparklines

*Dequantification* In exchange for an enormous increase in graphical resolving power, the wordlike size of sparklines precludes the overt labels and scaling of conventional statistical displays. Most of our examples have, however, depicted *contextual methods* for quantifying sparklines: the gray bar for normal limits and the red encoding to link data points in sparklines to exact numbers  glucose 6.6; global scale bars and labels for sparkline clusters; and, probably best of all, surrounding a sparkline with an implicit data-scaling box formed by nearby numbers that label key data points (such as beginning/end, high/low) 1.1025  1.1907 1.0783 1.2858. And now and then sparklines might be scaled by very small type:



*Production methods* Data lines produced by conventional statistical graphics programs must be gathered together, rescaled, and resized into sparklines. Sometimes this can be quickly done by cutting and pasting data lines, then resizing the printed output to sparkline resolutions.

To produce and display really elegant sparklines, however, currently requires elaborate software: (1) a *page layout* program, (2) a *graphic design* program that gives complete control over type, tables, linework, and (3) a *statistical analysis* program to generate hundreds of chartjunk-free sparklines for export into design and layout operations. Once the basic templates for sparklines are worked out, then ongoing production and



# COUNTER-POINT

## **Unseen and Unaware: Implications of Recent Research on Failures of Visual Awareness for Human–Computer Interface Design**

**D. Alexander Varakin and Daniel T. Levin**

*Vanderbilt University*

**Roger Fidler**

*Kent State University*

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### **ABSTRACT**

Because computers often rely on visual displays as a way to convey information to a user, recent research suggesting that people have detailed awareness of only a small subset of the visual environment has important implications for human–computer interface design. Equally important to basic limits of awareness is the fact that people often over-predict what they will see and become aware of. Together, basic failures of awareness and people’s failure to intuitively understand



# ILLUSIONS OF VISUAL BANDWIDTH

people over-predict what they will see and  
become aware of



## OVERESTIMATE OF BREADTH

belief that viewers can take in all (or most) of  
the details of a scene at once

adding extra visual features makes it harder  
to find specific bits of information



## OVERESTIMATE OF COUNTENANCE

belief that user will attend to a higher proportion of the display than they do

users typically have expectations about where in a display to look



## OVERESTIMATE OF DEPTH

belief that attending to an object leads to more complete and deep understanding than is the case



## TUFTE'S DESIGN PRINCIPLES

maximize the data-ink ratio

avoid chart junk (sometimes)

use multifunctioning elements

layer information

maximize the data density

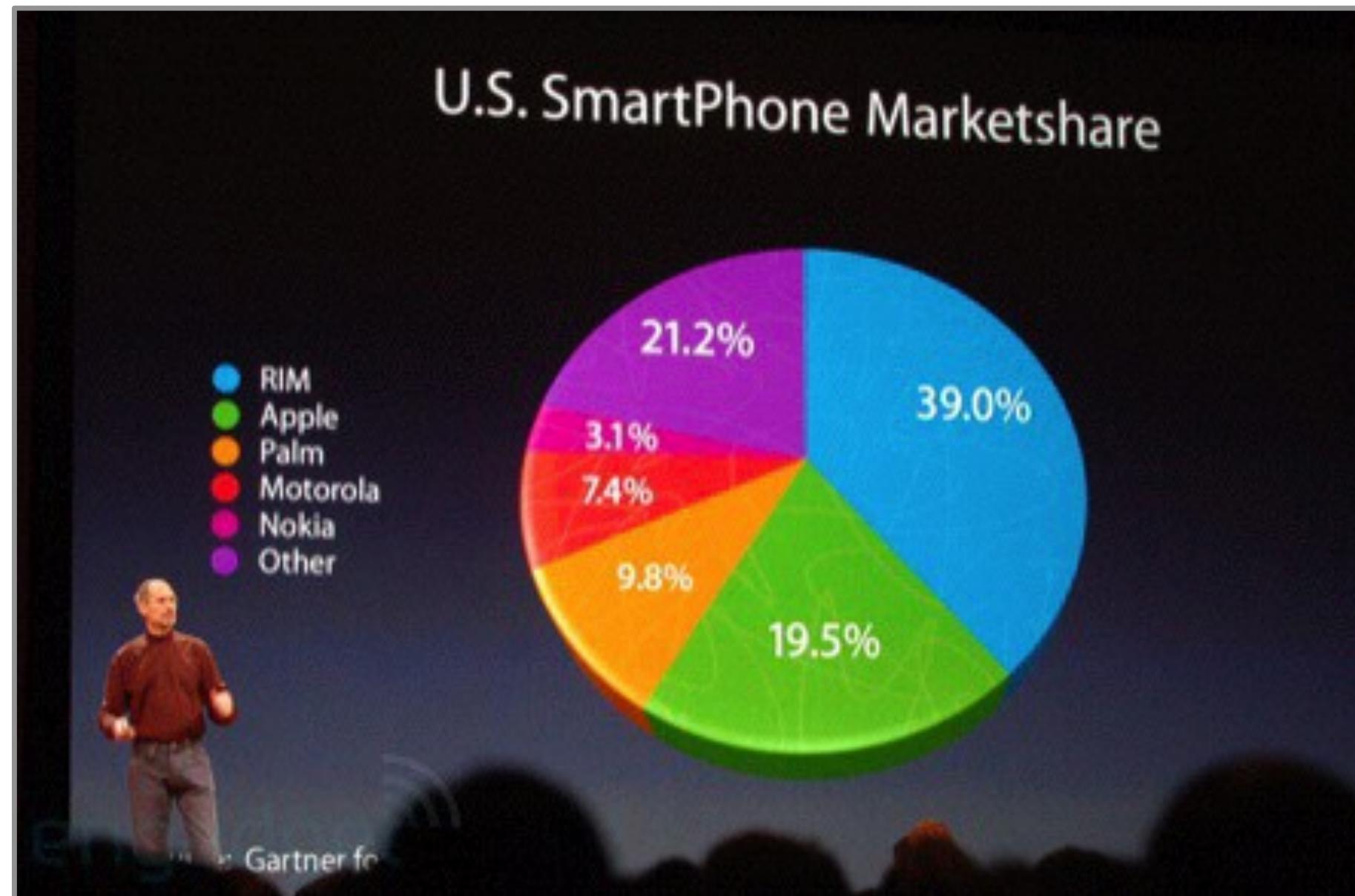
shrink the graphics

maximize the amount of data shown  
(sometimes)

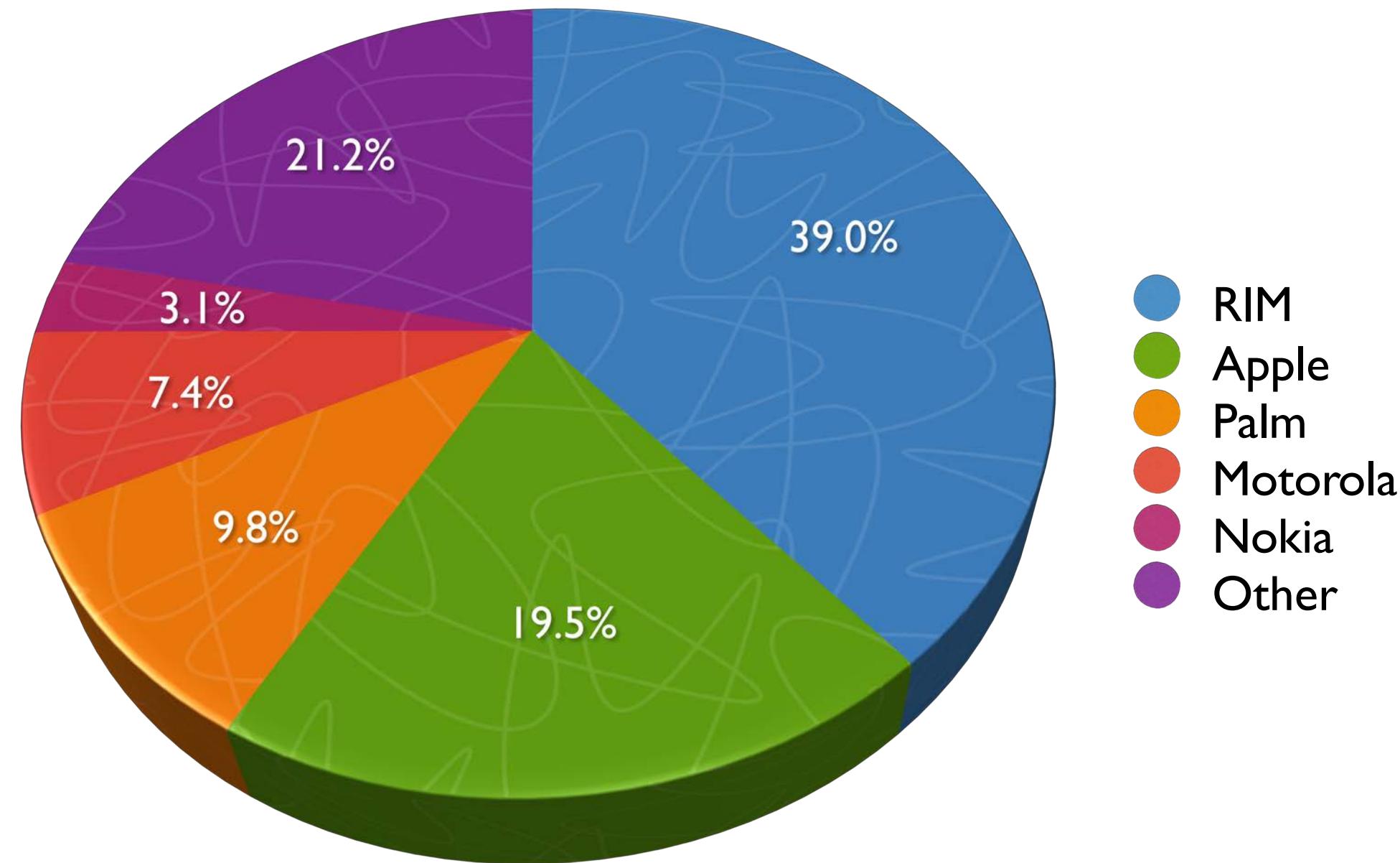


# DESIGN CRITIQUES

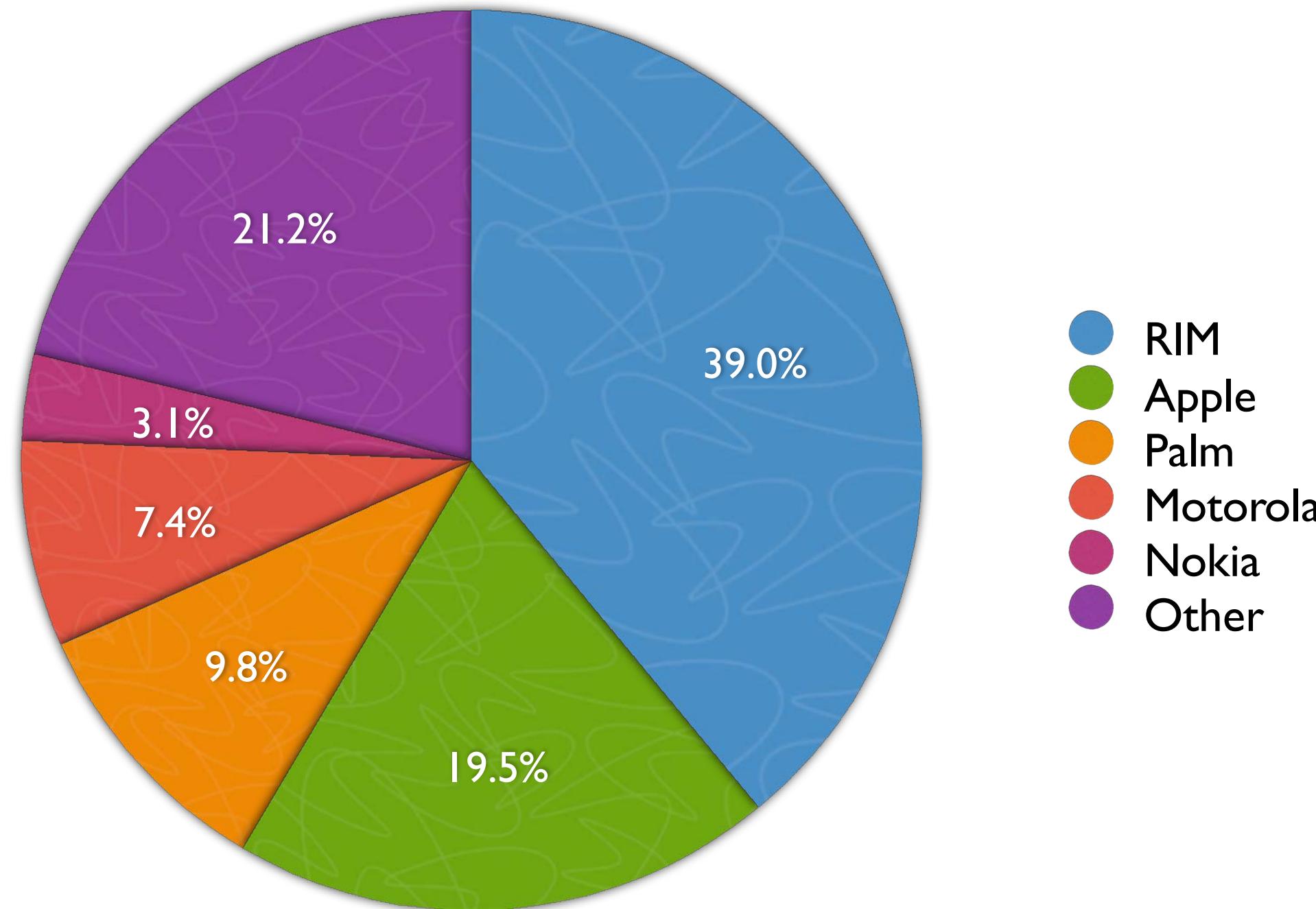




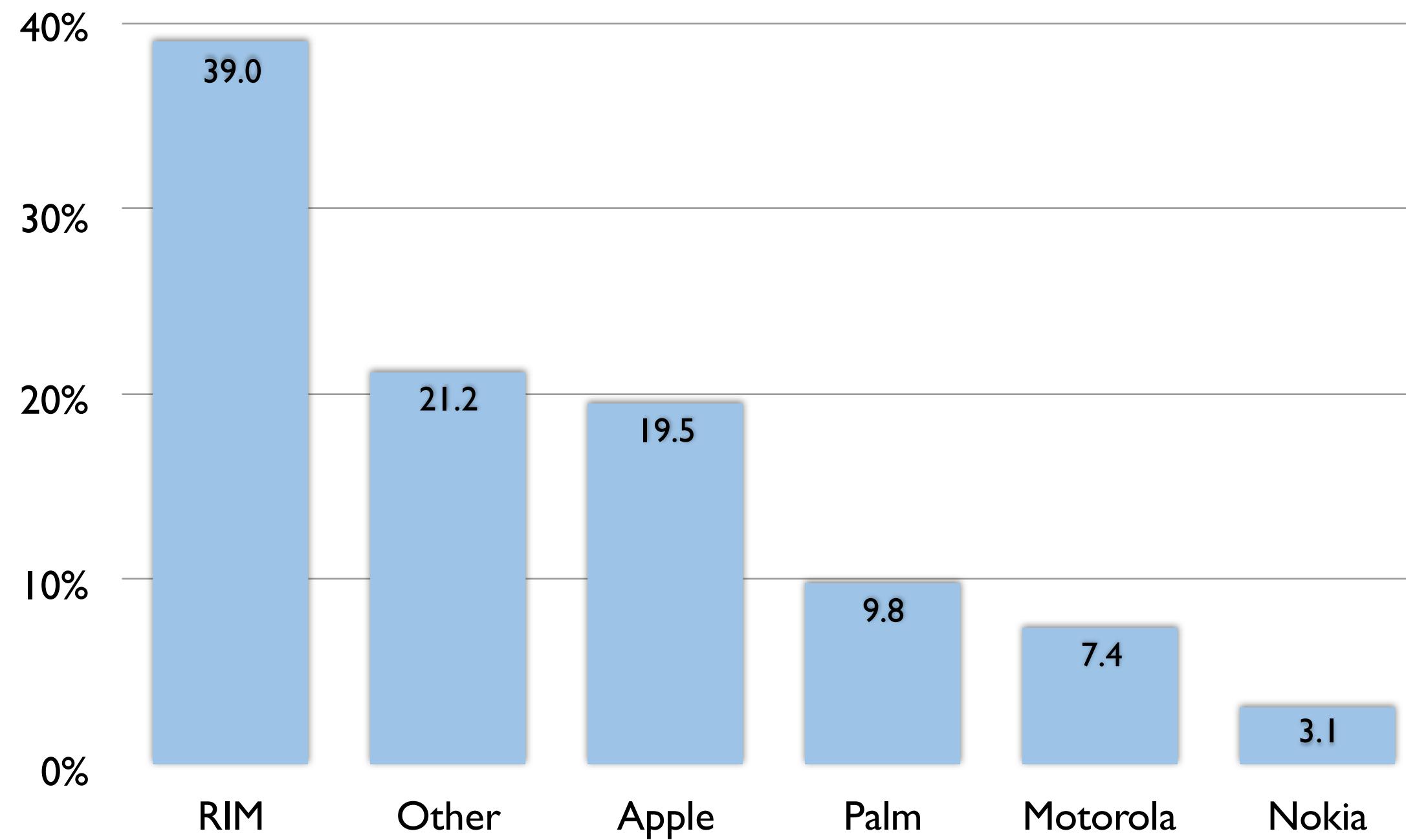
# U.S. SMARTPHONE MARKETSHARE



# U.S. SMARTPHONE MARKETSHARE



# U.S. SMARTPHONE MARKETSHARE



## RECOMMENDED READING

Visualization Analysis & Design: Chapter 4 (pp. 66-93)

The Visual Display of Quantitative Information: all



