

**Kenya (country code +254)**

Communication of 11.XII.2017:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the following update to the National Numbering Plan of Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

<i>NDC (national destination code) or leading digits of N(S)N (national (significant) number)</i>	<i>N(S)N number length</i>		<i>Usage of E.164 number</i>	<i>Time and date of introduction</i>
	<i>Maximum length</i>	<i>Minimum length</i>		
20 NDC with Leading Digits 30 (+254 20 30)	9	9	Geographical number for fixed telephony services – Airtel Networks Kenya Ltd	2 October 2017
20 NDC with Leading Digits 310 (+254 20 310)	9	9	Geographical number for fixed telephony services – Jamii telecommunications Ltd	2 October 2017
41 NDC with Leading Digits 4000 (+254 41 4000)	9	9	Geographical number for fixed telephony services – Jamii telecommunications Ltd	2 October 2017
41 NDC with Leading Digits 650 (+254 41 650)	9	9	Geographical number for fixed telephony services – Jamii telecommunications Ltd	2 October 2017
51 NDC with Leading Digits 3100 (+254 51 3100)	9	9	Geographical number for fixed telephony services – Jamii telecommunications Ltd	2 October 2017
52 NDC with Leading Digits 3000 (+254 52 3000)	9	9	Geographical number for fixed telephony services – Jamii telecommunications Ltd	2 October 2017
57 NDC with Leading Digits 3000 (+254 57 3000)	9	9	Geographical number for fixed telephony services – Jamii telecommunications Ltd	2 October 2017
20 NDC with Leading Digits 32 (+254 20 32)	9	9	Geographical number for fixed telephony services – Telkom Kenya Ltd	2 October 2017
44 NDC with Leading Digits 344 (+254 44 344)	9	9	Geographical number for fixed telephony services – Telkom Kenya Ltd	2 October 2017
54 NDC with Leading Digits 202 (+254 54 202)	9	9	Geographical number for fixed telephony services – Telkom Kenya Ltd	2 October 2017
56 NDC with Leading Digits 200 (+254 56 200)	9	9	Geographical number for fixed telephony services – Telkom Kenya Ltd	2 October 2017
779 (NDC)	9	9	Telkom Kenya Limited	2 October 2017
778 (NDC)	9	9	Telkom Kenya Limited	2 October 2017
744 (NDC)	9	9	Homeland Media Group Limited	3 April 2017
740 (NDC)	9	9	Safaricom Limited	18 July 2017
741 (NDC)	9	9	Safaricom Limited	18 July 2017

<i>NDC (national destination code) or leading digits of N(S)N (national (significant) number)</i>	<i>N(S)N number length</i>		<i>Usage of E.164 number</i>	<i>Time and date of introduction</i>
	<i>Maximum length</i>	<i>Minimum length</i>		
742 (NDC)	9	9	Safaricom Limited	18 July 2017
743 (NDC)	9	9	Safaricom Limited	29 September 2017
746 (NDC)	9	9	Safaricom Limited	2 October 2017
748 (NDC)	9	9	Safaricom Limited	3 October 2017

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Communication of 16.XI.2016:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the following update to the National Numbering Plan of Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

(1) <i>NDC (national destination code) or leading digits of N(S)N (national (significant) number)</i>	(2) <i>N(S)N number length</i>		(3) <i>Usage of E.164 number</i>	(4) <i>Time and date of introduction</i>
	<i>Maximum length</i>	<i>Minimum length</i>		
20 NDC with Leading Digits 768 (+254 20 768)	9	9	Geographical number for fixed telephony services – WiAfrica Kenya Limited	12 <sup>th</sup> October 2016
20 NDC with Leading Digits 764 (+254 20 764)	9	9	Geographical number for fixed telephony services – Wananchi Telecom Ltd	8 <sup>th</sup> November 2016
20 NDC with Leading Digits 765 (+254 20 765)	9	9	Geographical number for fixed telephony services – SimbaNet Com Ltd	8 <sup>th</sup> November 2016
747 (NDC)	9	9	Non Geographical number for mobile telephony services – Jamii Telecom Ltd for Kenya	17 <sup>th</sup> October 2016
749 (NDC)	9	9	Non Geographical number for mobile telephony services – WiAfrica Kenya Limited	15 <sup>th</sup> November 2016

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Communication of 29.VII.2016:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the following update to the National Numbering Plan of Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

(1) <i>NDC (national destination code) or leading digits of N(S)N (national (significant) number)</i>	(2) <i>N(S)N number length</i>		(3)  <i>Usage of E.164 number</i>	(4)  <i>Time and date of introduction</i>
	<i>Maximum length</i>	<i>Minimum length</i>		
740 (NDC) 741 (NDC) 742 (NDC)	9	9	Non Geographical number for mobile telephony services – Safaricom Ltd	18 <sup>th</sup> July 2016
778 (NDC) 779 (NDC)	9	9	Non Geographical number for mobile telephony services – Telkom Kenya	22 <sup>nd</sup> July 2016
798 (NDC) 799 (NDC)	9	9	Non Geographical number for mobile telephony services – Safaricom Limited	18 <sup>th</sup> July 2016

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Communication of 11.VII.2016:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the updated National Numbering Plan (NNP) for Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

(1) NDC (national destination code) or leading digits of N(S)N (national (significant) number)	(2) N(S)N number length		(3) Usage of E.164 number	(4) Time and date of introduction
	Maximum length	Minimum length		
20 NDC and Leading Digits 759 : +254 20 759	9	9	Geonet Communications Ltd	26 <sup>th</sup> May 2016
744 (NDC)	9	9	Homeland Media Group	29 <sup>th</sup> February 2016
760 (NDC)	9	9	Mobile Pay	16 <sup>th</sup> April 2014
763 (NDC)	9	9	Finserve	17 <sup>th</sup> April 2014
764 (NDC)	9	9	Finserve	27 <sup>th</sup> April 2015
765 (NDC)	9	9	Finserve	6 <sup>th</sup> May 2016
766 (NDC)	9	9	Finserve	26 <sup>th</sup> May 2016
767 (NDC)	9	9	Sema Mobile	6 <sup>th</sup> August 2015
776 (NDC)	9	9	Telkom Kenya Limited	23 <sup>rd</sup> December 2015
777 (NDC)	9	9	Telkom Kenya Limited	23 <sup>rd</sup> December 2015
790 (NDC) 791 (NDC) 792 (NDC) 793 (NDC) 794 (NDC)	9	9	Safaricom Limited	17 <sup>th</sup> July 2015
795 (NDC) 796 (NDC) 797 (NDC)	9	9	Safaricom Limited	16 <sup>th</sup> September 2015

**Presentation of the national ITU-T E.164 numbering plan for Kenya Country Code 254**

- a) Overview:  
 Minimum number length (excluding the country code): seven (7) digits  
 Maximum number length (excluding the country code): nine (9) digits
- b) Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan :  
<http://www.ca.go.ke/index.php/numbering>
- c) Link to the real-time database reflecting ported ITU-T E.164 numbers (if any): No
- d) Detail of numbering plan

(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
20 (NDC)	Nine (9)	Eight (8)	Geographical number for fixed telephony services for Nairobi	Area Code for Nairobi
40 (NDC)	Nine (9)	Eight (8)	Geographical number for fixed telephony services	Area Code for Kwale, Ukunda, Msambweni and Lungalunga areas
41 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Mombasa, Mariakani and Kilifi towns
42 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Malindi, Lamu and Garsen
43 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Voi, Mwatate Wundanyi and Taveta areas of Taita Taveta region
44 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Machakos, Makueni, Kitui and Mwingi Regions
45 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Ngong, Kajiado, Loitokitok and Athi River
46 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for North Eastern regions of Garissa, Wajir and Mandera
50 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Narok Region and Naivasha and Gilgil areas of Nakuru

(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
51 (NDC)	Nine (9)	Eight (8)	Geographical number for fixed telephony services	Area Code for Nakuru, Njoro and Molo areas of Nakuru region
52(NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Kericho and Bomet regions
53(NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Eldoret, Turbo, Kapsabet, Iten and Kabarnet
54 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Kitale, Moisbridge, Kapenguria and Lodwar regions
55 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Bungoma and Busia
56 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Kakamega and Vihiga regions
57 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Kisumu and Siaya regions
58 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kisii, Kilgoris, Oyugis and Nyamira regions
59 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Homabay and Migori
60 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Muranga and Kirinyaga
61 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Nyeri region
62 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Nanyuki region of Laikipia
64 (NDC)	Nine (9)	Seven	Geographical number for fixed telephony services	Area Code for Meru, Maua and Chuka regions
66 (NDC)	Nine (9)	Eight (8)	Geographical number for fixed telephony services	Area Code for Thika and Ruiru
67 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Kiambu and Kikuyu towns
68 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Embu region
69 (NDC)	Nine (9)	Seven (7)	Geographical number for fixed telephony services	Area Code for Marsabit and Moyale
700 to 709 (NDC) 710 to 719 (NDC) 720 to 729 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom Ltd

(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
730 to 739 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
740 (NDC) 741 (NDC) 742 (NDC) 743 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Safaricom Limited
744 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Homeland Media Group Limited
746 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Safaricom Limited
747 (NDC)	9	9	Non Geographical number for mobile telephony services	Jamii Telecom Ltd for Kenya
748 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Safaricom Limited
749 (NDC)	9	9	Non Geographical number for mobile telephony services	WiAfrica Kenya Limited
750 to 756 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
760 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Mobile Pay Ltd
763 to 766 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Finserve Africa Ltd
767 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Sema Mobile Services Ltd
770 to 777 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Telkom Kenya Ltd
778 (NDC) 779 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Telkom Kenya Limited
780 to 782 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
785 to 789 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd



(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
790 to 797 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom Ltd
798 (NDC) 799 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Safaricom Limited

***Description of implementation of number portability of ITU-T E.164 numbers in the NNP***

Country: Kenya (Country Code 254)			
	Geographic numbers	Non-geographic numbers other than mobile numbers (e.g., premium rate services, freephone services, nomadic services)	Mobile numbers
State of NP	Not Implemented	Not Implemented	Implemented since April 2011
Regulatory obligation for operators to implement NP?	Yes	Yes	Yes
Type of NP implementation	Not Applicable	Not Applicable	Recipient Led, Centralized Reference Database approach for Mobile Numbers
Limitations	Not Applicable	Not Applicable	Limited only to Mobile Number Portability
Specifications available on website	<a href="http://www.ca.go.ke">www.ca.go.ke</a>	<a href="http://www.ca.go.ke">www.ca.go.ke</a>	<a href="http://www.ca.go.ke">www.ca.go.ke</a>
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Central reference database (if any) managed/operated by	Not Applicable	Not Applicable	Centralized Reference Database operated by a Licensed Vendor, Porting Access Kenya Ltd. <a href="http://www.portingxs.com">http://www.portingxs.com</a>

***Presentation of important numbers related to emergency services and other services of social value***

Country: Kenya				
(1)	(2)	(3)	(4)	(5)
Important Number	Service	Allocated or Assigned	ITU-T E.164 number or national- only number	Note
112	Emergency Service	Allocated to operators/service providers in the National Numbering Plan (NNP)	National-only number	112 covers the All emergency services including, but not limited to: <ul style="list-style-type: none"> <li>• Police reporting</li> <li>• Fire and Rescue Services</li> <li>• Ambulance services</li> <li>• Disease outbreak reporting and rescue service</li> <li>• Maritime search and rescue services</li> <li>• Terrorism</li> </ul>
999	Emergency Service	Allocated to operators/service providers in the National Numbering Plan (NNP)	National-only number	Runs in Parallel with 112
116	Child help-line	Allocated for protection and helpline for children	National-only number	Run by child helpline Kenya in conjunction with the government children department
107	Peace Building And Conflict Early Warning And Response System	Administration Police Service for Peace Building And Conflict Early Warning And Response System	National-only number	Service Operated by the National Police Service
108	peace building and conflict management	National Steering committee response Centre on peace building and conflict management	National-only number	Operated by the National Steering committee response Centre on peace building and conflict management
109	Coordination of National Emergency responses	National Emergency Response Centre	National-only number	Operated by the National Emergency Response Centre
110	Emergency Response services for Lake Victoria, Indian Ocean and other water bodies.	Emergency Response services for Lake Victoria, Indian Ocean and other water bodies.	National-only number	To be terminated at the Lake Victoria Basin Commission (LVBC) in Mwanza-Tanzania and at the Kenya Maritime Authority for facilitating Emergency Rescue Services in Lake Victoria, Indian Ocean and other water bodies.
115	For Corruption reporting Short Code	For Corruption reporting Short Code	National-only number	Operated by the National Government
1919	Public access to government Services	Public access to government Services	National-only number	Government services
1190	Helpline for Victims and those affected by HIV/AIDS	Assigned for use by Liverpool VCT Centre.	National-only number	Liverpool VCT Centre in collaboration with health ministry of the national government
1191	Public Health for emergency health preparedness	Public Health for emergency health preparedness	National-only number	Ministry responsible for Health and Sanitation in the national government

Country: Kenya				
(1)	(2)	(3)	(4)	(5)
Important Number	Service	Allocated or Assigned	ITU-T E.164 number or national- only number	Note
1192	Helpline for victims of Alcohol and Drug abuse	Assigned for use by the National Authority For The Campaign Against Alcohol And Drug Abuse (NACADA)	National-only number	NACADA Authority
1193	Helpline for female victims of violence	Assigned for use by Kimbilio Trust	National-only number	Kimbilio Trust in conjunction with national government
1194	Child Welfare	Assigned for use by the Child Welfare Society of Kenya	National-only number	Child Welfare Society of Kenya in collaboration with the national government
1195	Helpline for victims of Gender Based Violence	Assigned for use by HealthCare Assistance Kenya (HAK)	National-only number	HealthCare Assistance Kenya (HAK) in collaboration with the national government
1197	Emergency responses	Assigned for use by G4S Security services	National-only number	G4S Security Services Kenya Limited public reporting/ helpline on security, safety, disaster mitigation and general emergency responses
1199	Emergency responses	To emergency response services done by the Kenya Red Cross	National-only number	To support emergency response services done by the Kenya Red Cross

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