

Seychelles (country code +248)

Communication of 18.XI.2021:

The *Office of the President, Department of Information Communications Technology*, Victoria, announces the following updated National Numbering Plan (NNP) for Seychelles:

Summary of the National Numbering Plan

Leading Digit	Services
0	International dialling prefix code International operator selection International ISDN access code
1	Short Dialling Codes (To access customer oriented telecommunication services e.g. customer support and directory services)
2	Mobile Services (Including Fixed Cellular Services)
3	Reserved for future services
4	Fixed Services
5	Reserved for future Services
6	Fixed VoIP ¹ Services
7	Reserved for future Services
8	Freephone Services and possible future Services
9	Premium Rate Services (Short Codes for VAS ² SMS ³ /MMS ⁴ and Audiotext Services) Emergency Services (Note: The rest of the “99” range is reserved to protect the integrity of “999”.)

Status	Description
Unallocated	Not allocated to any Operator / Service provider
Reserved	Reserved for future services
Indicating Operator (e.g. KOKONET)	Allocated to an Operator / Service provider
ALL	Allocated to all Operators / Service provider

Digit Length
The digit lengths of numbers used for the services are defined in the appropriate columns in the National Numbering Plan. Seychelles utilizes a 7 digit numbering scheme and unless specifically defined otherwise in the appropriate columns, numbers for mobile, fixed, fixed cellular, fixed VoIP and freephone services shall be 7 digits long.

¹ VoIP Voice Over Internet Protocol

² VAS Value Added Service

³ SMS Short Message Service

⁴ MMS Multimedia Messaging Service

International Codes Assigned by the International Telecommunication Union (ITU) to Seychelles

International Codes	Type of Services	Remarks
6-066	International Signalling Area – SANC	For assignment of International Signalling Point Codes (ISPC)
6-067		
6-155		
633	Data Country Code – DCC	For assignment of Data Network Identification Code (DNIC)
633	Mobile Country Code – MCC	For assignment of Land Mobile Station identities such as the International Mobile Station Identity (IMSI for international roaming)
664	Maritime Identification Digits – MID	For assignment of ship station identities such as INMARSAT Mobile Service Identity (MMSI)
965	Telex Destination Code	For call routing purpose in the provision of international automatic telex service
248	Country Code	For international call routing to Seychelles
89248XX	Issuer Identifier Number – IIN	For assignment of IIN for international telecommunications charge cards issuers
SC	Country Code	For Public Message Handling Services

Number Assignment for Leading Digit 0

Leading Digits	Digit Length	Type of Services	Status	Category
00	2	International Outgoing Code	ALL	3
01	2	Access Code to International Gateway	CWS*	2
010	3	ISDN International access code	ALL	3
02	2	Access Code to International Gateway	AIRTEL	2
0(3-9)	2	Reserved for future expansion	Reserved	–

Category 1 Codes which are universally accessible and universally allocated to all operators.

Category 2 Codes which are universally accessible and allocated to a single operator.

Category 3 Codes which in general will not be passed across networks and are universally allocated to all operators.

* Refer to Appendix A1 for the full name of all operators

Number Assignment for Leading Digit 1

Leading Digits	Digit Length	Type of Services	Status	Category
100	3	National Operator Assistance/Prepaid IVR ⁵ / Administrative Menu for Customer Services	ALL	3
101	3	Voice Mail	ALL	3
102	3	Voice Mail	CWS	2
103	3	Voice Mail	ALL	3
104		Reserved	Unallocated	
105		Reserved	Unallocated	
106	3	PSTN Prepaid Calling Card (Outer Islands)	ALL	3
107	3	International Prepaid Calling Card	ALL	3
108	3	PSTN Prepaid Calling Card (Inner Islands)	ALL	3
109	3	Mobile Prepaid Services	ALL	3
110	3	Mobile Prepaid Services	ALL	3
111	3	Fire & Rescue Services	ALL	1

⁵ IVR Interactive Voice Response

Leading Digits	Digit Length	Type of Services	Status	Category
112	3	Emergency code for all mobile services	ALL	1
113		Reserved	Unallocated	
114	3	Trafficking in Persons Hotline	ALL	1
115		Reserved	Unallocated	
116	3	Child Helpline	ALL	1
117	3	PSTN Prepaid Services	ALL	3
11(8-9)		Reserved	Unallocated	
120	3	Faults Report (Corporate customers)	CWS	2
121	3	Faults report	CWS	2
122		Reserved	Unallocated	
123	3	Customer helpline	CWS	2
12(4-9)		Reserved	Unallocated	
13(0-2)		Reserved	Unallocated	
133	3	Police	ALL	1
13(4-9)		Reserved	Unallocated	
140		Reserved	Unallocated	
141	3	Medical Information Services	ALL	1
14(2-9)		Reserved	Unallocated	
150		Reserved	Unallocated	
151	3	Medical Emergency Services	ALL	1
15(2-9)		Reserved	Unallocated	
160	3	Department of Risk and Disaster Management	ALL	1
16(1-9)	3	Testing	ALL	3
170		Reserved	Unallocated	
171	3	Maintenance Control	ALL	3
17(2-9)		Reserved	Unallocated	
180		Reserved	Unallocated	
181	3	Directory Enquiries	CWS	2
18(2-4)		Reserved	Unallocated	
185	3	Directory Enquiries	AIRTEL	2
18(6-7)		Reserved	Unallocated	
188	3	Directory Enquiries	INTELVISION	2
189		Reserved	Unallocated	
19(0-9)		Reserved	Unallocated	

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Number Assignment for Leading Digit 2

Leading Digits	Digit Length	Type of Services	Status
2(0)	7	Mobile Services	Unallocated
21(0-9)		Mobile Services	INTELVISION
22(0-9)		Mobile Services	INTELVISION
2(3-4)		Mobile Services	Unallocated
25(0-4)		Mobile Services	CWS
255(0-5)*		Fixed Cellular	CWS
255(6-9)		Mobile Services	CWS
25(6-9)		Mobile Services	CWS
26(0-9)		Mobile Services	CWS
27(0-7)		Mobile Services	AIRTEL
278(0-1)*		Fixed Cellular	AIRTEL
2782		Mobile Services	AIRTEL
2783*		Fixed Cellular	AIRTEL
278(4-9)		Mobile Services	AIRTEL
279(0-9)		Mobile Services	AIRTEL
28(0-9)		Mobile Services	AIRTEL
29(0-9)		Mobile Services	Unallocated

* Note that fixed cellular services are tarified as fixed line services.

Number Assignment for Leading Digit 3

Leading Digits	Digit Length	Type of Services	Status
3(0-9)		Reserved	Unallocated

Number Assignment for Leading Digit 4

Leading Digits	Digit Length	Type of Services	Status
4(0-1)	7	Fixed Services	Unallocated
42(0-9)*		Fixed Services	CWS
43(0-9)		Fixed Services	CWS
44(0-9)		Fixed Services	INTELVISION
45(0-9)		Fixed Services	Unallocated
46(0-9)		Fixed Services	AIRTEL
4(7-9)		Fixed Services	Unallocated

* Note that numbers with the leading digits **4229** are being used to access the Outer Islands and have a different tariff from that of fixed line services offered on the Inner Islands (principle group) of Seychelles.

Number Assignment for Leading Digit 5

Leading Digits	Digit Length	Type of Services	Status
5(0-9)		Reserved	Unallocated

Number Assignment for Leading Digit 6

Leading Digits	Digit Length	Type of Services	Status
6(0-3)	7	Fixed VoIP	Unallocated
64(0-9)		Fixed VoIP	KOKONET
6(5-9)		Fixed VoIP	Unallocated

Number Assignment for Leading Digit 7

Leading Digits	Digit Length	Type of Services	Status
7(0-9)		Reserved	Unallocated

Number Assignment for Leading Digit 8

Leading Digits	Digit Length	Type of Services	Status
800(0)	7	Freephone Services	AIRTEL
800(1-7)		Freephone Services	Unallocated
800(8)		Freephone Services	CWS
800(9)		Freephone Services	Unallocated
80(1-9)		Reserved	Unallocated
8(1-9)		Reserved	Unallocated

Number Assignment for Leading Digit 9

Leading Digits	Digit Length	Type of Services	Status
9(0-4)		Reserved	Unallocated
95(0-9)	7	International Audiotext Services	CWS
96(0-9)	4	Short Codes for VAS SMS/MMS Services	See A.2
970		Reserved	Unallocated
971	7	Audiotext Services	CWS
97(2-9)		Reserved	Unallocated
98(0-9)		Reserved	Unallocated
99(0-8)		Reserved	Unallocated
999	3	Emergency Services	ALL

Data Network Identification Codes (DNIC) Assignments

DNIC Assignment	Service	Status
6330	–	Unallocated
6331	Packet Switched Network (INFOLINK)	CWS
6332	–	Unallocated
6333	–	Unallocated
6334	–	Unallocated
6335	–	Unallocated
6336	–	Unallocated
6337	–	Unallocated
6338	–	Unallocated
6339	–	Unallocated

International Signalling Point Code (ISPC) Assignments

ISPC Assignment	Node/Exchange	Status
6-066-0	E10S1	CWS
6-066-1	Seychelles MSC	CWS
6-066-2	Media Gateway (MGW)	CWS
6-066-3		Unallocated
6-066-4	INTV-MAHE-01	INTELVISION
6-066-5	MEDIA GATEWAY-AIRTEL	AIRTEL
6-066-6	TLS	AIRTEL
6-066-7	MSC	AIRTEL
6-067-0	KOKONET-0	KOKONET
6-067-1		Unallocated
6-067-2	HSS Node	AIRTEL
6-067-3	MSC-SC 01	AIRTEL
6-067-4	HLR1	INTELVISION
6-067-5	HLR2	INTELVISION
6-067-6	MSC1	INTELVISION
6-067-7	MSC2	INTELVISION
6-155-0		Unallocated
6-155-1		Unallocated
6-155-2		Unallocated
6-155-3		Unallocated
6-155-4		Unallocated
6-155-5		Unallocated
6-155-6		Unallocated
6-155-7		Unallocated

Issuer Identification Number (IIN) Assignments

IIN Assignment	Company Name
89 248 01	CWS
89 248 10	AIRTEL
89 248 05	INTELVISION

Mobile Country Code (MCC) and Mobile Network Code (MNC) Assignments

MCC – MNC Assignment	Mobile Network	Mobile Operator
633-01	2G/3G/4G/5G	CWS
633-05	2G/4G/5G	INTELVISION
633-10	2G/3G/4G	AIRTEL

A.1 Full Name of Operators

Operators:

CWS	Cable and Wireless (Seychelles) Ltd
AIRTEL	Airtel (Seychelles) Ltd
INTELVISION	Intelvision Ltd
KOKONET	Kokonet Ltd

A.2 Short Codes for VAS SMS/MMS Services

Leading Digits	Digit Length	Type of Services	Status	Category
960	4	Cross-Network Services (See A.3)	See A.3	1 or 2
96(1-2)		Network Specific Services	ALL	3
963		Cross-Network Services	Reserved	N/A
96(4-5)		Network Specific Services	ALL	3
966		Cross-Network Services	Reserved	N/A
96(7-9)		Network Specific Services	ALL	3

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A.3 Short Codes for Cross-Network VAS SMS/MMS Services

Code	Type of Services	Status	Category
9600	Electoral Commissioner's Office (ECO) Voting Registration Information Service	All	1
9601	Seychelles Licensing Authority's (SLA) Licensing Information Service	All	1
9602	Unallocated		
9603	Unallocated		
9604	Unallocated		
9605	Unallocated		
9606	Seychelles Pension Fund (SPF) Eservice	All	1
9607	Unallocated		
9608	Unallocated		
9609	Unallocated		

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