

#### Taylor Cooper <tcooper@purepm.co>

# 219 Lazy River ---Break Lease and Move Out Packet and Charges

3 messages

Taylor Cooper <tcooper+pure@purepm.co>

Mon, Aug 5, 2024 at 9:26 PM

Reply-To: tcooper+pure@purepm.co To: Westcaitlyn400@gmail.com

## Hello,

In accordance with your lease agreement, we have completed the move out evaluation and the attached documents contain the details of the charges and the total amount due. As noted prior you do not have a traditional security deposit, you have the replacement plan. Which means that you are responsible for all charges pertaining to the move out repairs.

Please note that the breakdown also includes lease break fees and rent through time of new lease start of August 5th, 2024 (re-renting property).

If you have any questions pertaining to the charges or balance due, you must submit them in writing within 5 days to your property manager.

Payment can be made to our office in the form of a check, cashier?s check or money order. You may also submit payment electronically through your tenant portal. Payment is due within 15 business days of this notice.

Thank you,



# **Taylor Cooper**Operations Manager







#### 3 attachments



Collections - First Notice to Tenant.pdf 4K



SDRP Move Out Calculation .pdf



219 Lazy River Ln\_Move Out Evaluation\_2024-07-01.pdf

Caitlyn West <westcaitlyn400@gmail.com>

Mon, Aug 5, 2024 at 11:06 PM

To: tcooper+pure@purepm.co

Good Evening,

Did you happen to look over the move in inspection pictures that I uploaded when my lease originally started because if not I can email them over. I get that Pure may not have been the company at the time but that house is in better shape than what it was when I moved in. It reeked of pot, there was not a single blind in that home and we had to come out of pocket to buy them, I had to clean the home for 4 hours before I could even move my items in there. I went to my point of contact, Katie, multiple times on this and I was advised nothing could be done.

How can you charge me to paint the home when you are legally liable to do that before a new tenant moves in. It is also in the lease where we were advised TO NOT SPAKLE ANY WHOLES when moving out. How can you charge me something you advised me not to do?

I get that we broke the lease but I notified Pure well over 60days and was forgot about until I had to email and remind you of it. I am very displeased with this

company.

[Quoted text hidden]

**Taylor Cooper** <tcooper@purepm.co>
To: Caitlyn West <westcaitlyn400@gmail.com>

Wed, Aug 7, 2024 at 5:36 PM

Hi Caitlyn,

Yes we did utilize the compared move-in inspection to the move-out inspection to ensure that there is nothing you are being charged for that was already documented as the condition signed off on the move-in inspection attached.

I have attached the move-out inspection in comparison to the move-out inspection. All photos can be outlined in the inspection documents, but I have added a few move-out condition items from the attached report for your review:



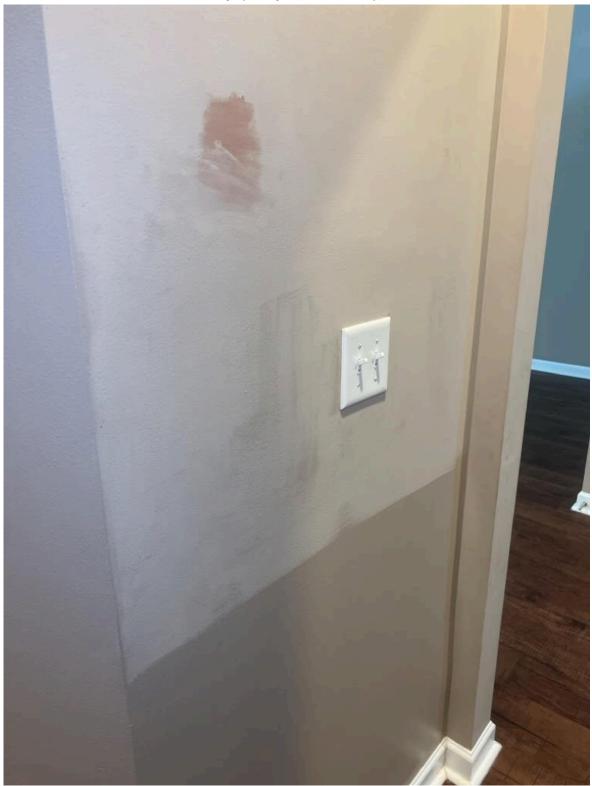


























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### 2 attachments



219 Lazy River Ln\_Tenant Move In\_2023-01-15.pdf 680K

# **219 Lazy River Ln\_Move Out Evaluation\_2024-07-01.pdf** 1790K