

# Austin Georgiades

Grand Rapids, MI | (616) 755-0379

[algchoo@gmail.com](mailto:algchoo@gmail.com) | [github.com/algchoo](https://github.com/algchoo) | [LinkedIn](#)

## WORK EXPERIENCE

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### observIQ | DevOps Engineer

March 2022 – September 2024

- Primary engineer embedded within a team to support Kubernetes development.
- Managed development environments under a third-party contract, ensuring seamless project execution and system readiness.
- Contributed to the development of monitoring integrations for industry-leading observability solutions, leveraging tools like Prometheus and Grafana.
- Built and maintained a Google Cloud VMware Engine (GCVE) environment for development use.
- Supported testing of Ansible deployments for Google Cloud Ops-Agent in GCVE virtual machines, aiding in automation and deployment stability.
- Built custom Helm charts, enabling Kubernetes monitoring integration development for Grafana. | [observIQ/application-helm-charts](#)
- Developed and optimized Google Kubernetes Engine dashboard integrations, providing real-time insights and improving system observability. | [GoogleCloudPlatform/monitoring-dashboard-samples](#)

### SPARK Business Works | Systems Analyst

October 2020 – March 2022

- Transposed business requirements into tickets/issues in GitLab for developers.
- Deployed updates to production servers using GitLab CI/CD.
- Deployed/configured resources in AWS. (EC2, Networking, SNS, S3)
- Writing PHP and JavaScript in CodeIgniter / Laravel frameworks.
- Coordinating with product managers and clients to ensure effective communication.
- Quickly troubleshooting and resolving client-facing issues.
- Replacing manual processes and improving project documentation.

### Blue Medora | Product Manager

November 2019 – April 2020

- Gather product requirements, feature design, and solution building that enabled PoCs for some of Google's fortune 500 clients' observability needs.
- Wrote documentation for Google legacy monitoring agent to [transition deprecated third-party integrations](#).
- Maintained and sought improvements for our product documentation.
- Lead technical demonstrations for potential clients.

## SKILLS

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| • Kubernetes                               | • Grafana Alloy, Prometheus, PromQL, Jsonnet |
| • CI/CD, GitHub Actions, GitLab, Git       | • Google Cloud, AWS                          |
| • Networking, System Administration, Linux | • JavaScript, PHP, Go, Java                  |
| • Helm, Docker, Terraform, Ansible         |  |

## EDUCATION

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### Grand Valley State University

*Bachelor of Science in Information Systems*

August 2019

### Linux Foundation

*Certified Kubernetes Administrator*

November 2024