

Austin P. Miller

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Portland, OR

<https://github.com/apmwebdev>

RELEVANT EXPERIENCE

Woo Happiness Engineer — Automattic, Inc., Remote

JUNE 2019 - AUGUST 2022

- Assisted customers, trained new hires, wrote documentation, and raised issues with the development team for dozens of plugins on the WooCommerce e-commerce platform.
- Diagnosed and fixed CSS issues on user sites.
- Wrote JavaScript and Unix shell scripts for tools like Tampermonkey and Alfred to enhance productivity of the support team.

Support Engineer, Web Developer — Prospress, Inc., Remote

SEPTEMBER 2017 - JUNE 2019

- Worked as a member of the support team to answer emails, write documentation, train new hires, and raise bugs and issues with the development team.
- Developed middleware with Lumen/Laravel and the Mailgun and Help Scout APIs to enhance data sent to the support email system.

Web Developer, UI Designer — Doxpop, LLC, Richmond, IN

JANUARY 2014 - SEPTEMBER 2017

- Worked as a full stack developer on a fully-featured Java EE web application serving thousands of users in Indiana and Michigan.
- Designed and implemented multiple high-traffic, interactive pages from the ground up by gathering requirements, creating mockups, and finally creating the fully functional pages, all while working with other developers, business partners, and customer focus groups.
- Managed an overhaul of parts of the site to fit Material Design UI standards.
- Worked with the support and testing teams to diagnose and fix critical, time-sensitive bugs.
- Wrote technical documentation on features and changes implemented.

Instructor — Greenhouse Coding Academy, Richmond, IN

FEBRUARY 2017 - APRIL 2018

- Mentored middle and high school students in the basics of programming using Scratch.
- Designed the curriculum used by all instructors.

SKILLS

- | | | |
|--------------------------|----------------------------|------------------------------|
| • HTML | • Ruby | • Git, GitHub |
| • CSS, SCSS | • SQL (Postgres) | • Unix shell |
| • JavaScript, TypeScript | • RSpec | • Vim/Neovim |
| • React | • Rails | • IntelliJ & JetBrains tools |
| • jQuery | • Hotwire, Turbo, Stimulus | • OOP design principles |
| • Node, NPM | • Devise, Omniauth | • Accessible design |
| • Vite | • Experience with PHP, | • Regular expressions |
| • Vitest, Jest | Laravel/Lumen, Java EE | |

EDUCATION

Web Developer — *The Odin Project* (theodinproject.com)

SEPTEMBER 2022 - FEBRUARY 2023

Completed the Odin Project's intensive full stack Ruby on Rails curriculum, including dozens of projects with only business requirements as guidance.

Bachelor of Arts, Biology and Philosophy Double Major — *Earlham College, Richmond, IN*

AUGUST 2006 - DECEMBER 2010

Cumulative GPA: 3.70/4.00

College Honors and Departmental Honors in Biology

INTERESTS AND HOBBIES

- Magic: The Gathering
- Disc golf
- Fitness
- Bad movies