

# Aradhana Sharma

Technical Program Manager • Agilist • 9+yrs

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## Summary

I'm passionate about the power of cross-functional teams made of diverse people with varied experiences. I have worked in 12 projects, built 5 cross-functional teams across 3 continents spanning across e-commerce, brand engagement, and marketplace. I have worn many hats in my career including technical and business that gives me a unique ability to manage multi-disciplinary projects from inception to delivery. I thrive in the strategic long-term vision, consistently demonstrate a result-driven outlook.

## Skills

### Project

Agile methodologies, Requirements Analysis, Integration, Critical thinking, Goal oriented, Risk, scope and change management, Coaching, mentoring and leading teams, Shared Stakeholder vision

### Product

Web Technologies, Mobile Apps, Data Analytics, Business analysis, Product management, Wire framing, Usability testing, UAT, Strategy and Roadmap

### Tools

JIRA, AWS, Trello, Google Analytics, SQL, Pivotal Tracker, TFS, Confluence, Tableau, MS Project, MS Excel, Mural

## Notables

### Leadership @ Monotype

Member of the core leadership team to take strategic and business decisions in Monotype India.

### Certifications

- CSM, CSPO – Scrum Alliance
- PMP - Preparation Stage
- Usability Analyst – HFI

### Agile Coach

Coached tech, operations and marketing teams for Scrum / Kanban in Monotype & Kaodim.

### Current Initiatives

- PMI Social Media Manager (PMISFBAC)
- GGU PM Club Leader

## Experience

### Golden Gate University • Master's in Information Technology Management

AUG 2019- AUG 2020 • SAN FRANCISCO, UNITED STATES

- Streamlining product roadmap, feature prioritization and processes by bringing teams together in ~~Help~~-full, empowering senior care by focusing on empathy and trust.
- Selected as 'New - Gen Leader' speaker for PMI's Global Region 7 conference, 2020 for PMISFBAC.
- Spearheaded events and networking for GGU's Project management Club
- Ideated & designed project plan, database for a personalized app to browse, match, and shop fashion styles.
- Delivered BI reports using tableau & python to derive descriptive analysis and predictive modeling.

### Kaodim • Project Manager

NOV 2017- FEB 2019 • SELANGOR, MALAYSIA

Built & develop 15+ personnel Engineering team for Web & mobile apps with program management across 4 countries.

- Maximizing business value with scrum (later Kanban) by establishing 2 POD structure, including CI/CD and streamlining processes across company.
- Optimized processes by creating and analyzing metrics like burn down/up charts, defects & version reports, release charts. Reporting pre-defined business metrics to stakeholders and PMO.
- Hands-on experience writing user stories, acceptance criteria, use mapping flows and release plans.

- Responsible for coaching and mentoring the team for project management frameworks and high performance.
- Effective stakeholder management by setting a central engagement platform and reduced customer issue resolution time by 40% via severity defined issue platform across different teams to product engineering.
- Effectively drive team towards KPI goals while managing transparent communication, project status updates, change management and monitor quality deliveries.

## Monotype • Program Manager

FEB 2015 - JUL 2017 • NOIDA, INDIA

Established 4 cross-platform project teams across 3 countries for Engineering Programs

### Product CIM (Olapic)

- Build in-house team of 6+ animators / designers across India and NY, starting from hiring to process and people management, which became a new revenue stream for the company.
- Established Kanban process with transparent communication via live dashboards, integrating risk and change management frameworks, on boarding all stakeholders and aligning teams in 3 different time zones.
- Generated \$1.2M ARR, resulted in 60% reduction in clients' production costs and 2X engagement on campaigns.
- Established 2-day delivery timeline by optimizing development cycle and reducing waste, resulted in 60% reduced release time.

### Product Linotype & Monotype.com

- Setup new teams for [linotype.com](http://linotype.com) & [monotype.com](http://monotype.com) (5+) in India & Germany, resulted in ~ \$30K savings in operational cost by efficient capacity planning and removal of vendor team.
- Responsible for hiring tech talent and mentoring. Effectively managed multiple teams with 6 team members.
- Migrated to new technologies and product enhancements by coaching teams in technical decisions.
- Established effective scrum processes and communication channels in product & engineering teams across 3 countries, resulted in frequent quality releases.
- Worked closely with QA teams on test scenarios, test suite plans, performance testing and release plans, reducing post-release bugs by 30%.

**Blogging Platform:** Ideated & Launched Monotype India's blogging platform.

**Employer branding:** Strategize Facebook and LinkedIn campaign plans.

## HCL Technologies • Manager-Web Engineering

MAY 2011 - JAN 2015 • NOIDA, INDIA

Led 3+ personnel web engineering team under corporate marketing.

- Derive the construct and operations of web engineering projects with internal teams and vendor team to deliver timely and quality deliveries.
- Established effective communication platform, change management and requirements gathering process.
- Hands-on development using Linux, Drupal, MySQL & PHP.

## Srijan Technologies • Lead Developer

2007- 2011 • GURGAON, INDIA

Project architect and lead developer for client projects, worked on DRUPAL, PHP, MYSQL for award winning websites like [mnn.com](http://mnn.com), [thegivingpoint.org](http://thegivingpoint.org) etc.

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## Education

### Golden Gate University (2019-20)

Masters in IT Management (GPA 3.8)

### XLRI Jamshedpur (2012-13)

Post-grad cert in Business Management

### Punjab Technical Univ, (2003-07)

Bachelor of Technology in Computer Science Engineering