#### CHAPTER 1:

#### INTRODUCTION

# Big Data

- Widespread use of personal computers and wireless communication leads to "big data"
- We are both producers and consumers of data
- Data is not random, it has structure, e.g., customer behavior
- We need "big theory" to extract that structure from data for
  - (a) Understanding the process
  - (b) Making predictions for the future

# Why "Learn"?

- Machine learning is programming computers to optimize a performance criterion using example data or past experience.
- There is no need to "learn" to calculate payroll
- Learning is used when:
  - Human expertise does not exist (navigating on Mars),
  - Humans are unable to explain their expertise (speech recognition)
  - Solution changes in time (routing on a computer network)
  - Solution needs to be adapted to particular cases (user biometrics)

# What We Talk About When We Talk About "Learning"

- Learning general models from a data of particular examples
- Data is cheap and abundant (data warehouses, data marts); knowledge is expensive and scarce.
- Example in retail: Customer transactions to consumer behavior:

People who bought "Blink" also bought "Outliers" (www.amazon.com)

Build a model that is a good and useful approximation to the data.

#### **Data Mining**

- Retail: Market basket analysis, Customer relationship management (CRM)
- Finance: Credit scoring, fraud detection
- Manufacturing: Control, robotics, troubleshooting
- Medicine: Medical diagnosis
- Telecommunications: Spam filters, intrusion detection
- Bioinformatics: Motifs, alignment
- Web mining: Search engines
- □ ...

## What is Machine Learning?

- Optimize a performance criterion using example data or past experience.
- Role of Statistics: Inference from a sample
- Role of Computer science: Efficient algorithms to
  - Solve the optimization problem
  - Representing and evaluating the model for inference

## **Applications**

- Association
- Supervised Learning
  - Classification
  - Regression
- Unsupervised Learning
- Reinforcement Learning

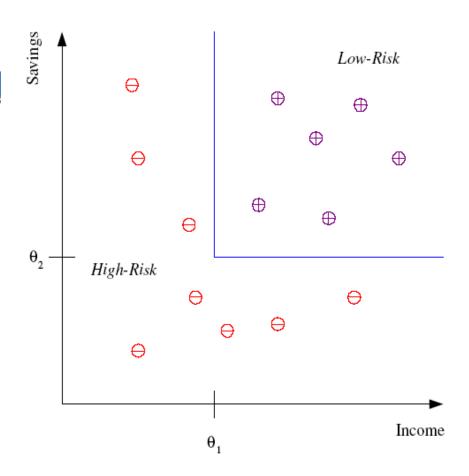
## Learning Associations

Basket analysis:
 P(Y|X) probability that somebody who buys
 X also buys Y where X and Y are products/services.

Example: P ( chips | beer ) = 0.7

#### Classification

- Example: Credit scoring
- Differentiating between low-risk and high-risk customers from their income and



Savings
THEN low-risk ELSE high-risk

#### Classification: Applications

- Aka Pattern recognition
- Face recognition: Pose, lighting, occlusion (glasses, beard), make-up, hair style
- Character recognition: Different handwriting styles.
- Speech recognition: Temporal dependency.
- Medical diagnosis: From symptoms to illnesses
- Biometrics: Recognition/authentication using physical and/or behavioral characteristics: Face, iris, signature, etc
- Outlier/novelty detection:

## Face Recognition

#### Training examples of a person









Test images









ORL dataset, AT&T Laboratories, Cambridge UK

#### Regression

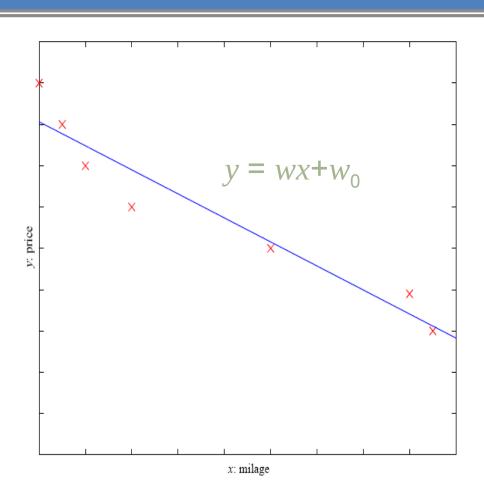
- Example: Price of a used car
- □ *x* : car attributes

y: price

$$y = g(x \mid \theta)$$

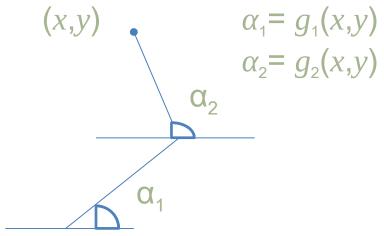
g() model,

 $\theta$  parameters

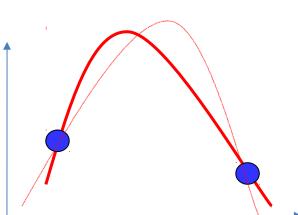


#### Regression Applications

- Navigating a car: Angle of the steering
- Kinematics of a robot arm



Response surface design



# Supervised Learning: Uses

- Prediction of future cases: Use the rule to predict the output for future inputs
- Knowledge extraction: The rule is easy to understand
- Compression: The rule is simpler than the data it explains
- Outlier detection: Exceptions that are not covered by the rule, e.g., fraud

#### Unsupervised Learning

- Learning "what normally happens"
- No output
- Clustering: Grouping similar instances
- Example applications
  - Customer segmentation in CRM
  - Image compression: Color quantization
  - Bioinformatics: Learning motifs

#### Reinforcement Learning

- Learning a policy: A sequence of outputs
- No supervised output but delayed reward
- Credit assignment problem
- Game playing
- Robot in a maze
- Multiple agents, partial observability, ...

#### Resources: Datasets

- UCI Repository: http://www.ics.uci.edu/~mlearn/MLRepository.html
- Statlib: http://lib.stat.cmu.edu/

#### Resources: Journals

- Journal of Machine Learning Research www.jmlr.org
- Machine Learning
- Neural Computation
- Neural Networks
- IEEE Trans on Neural Networks and Learning Systems
- IEEE Trans on Pattern Analysis and Machine Intelligence
- Journals on Statistics/Data Mining/Signal Processing/Natural Language
   Processing/Riginformatics/

#### Resources: Conferences

- International Conference on Machine Learning (ICML)
- European Conference on Machine Learning (ECML)
- Neural Information Processing Systems (NĬPS)
- Uncertainty in Artificial Intelligence (UAI)
- Computational Learning Theory (COLT)
- International Conference on Artificial Néural Networks (ICANN)
- International Conference on Al & Statistics (AISTATS)
- International Conference on Pattern Recognition (ICPR)