

The Transformer Network for the Dial-a-Ride Problem

– Semester Project (12 Credits) –

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1. Dial-a-Ride Problem (DARP)

- The DARP consists of designing vehicle routes and schedules for n users who specify pick-up and drop-off requests between origins and destinations.
- In the standard version, transport is supplied by a fleet of K identical vehicles based at the same depot.
- The aim is to plan a set of K minimum cost vehicle routes capable of accommodating as many users as possible, under a set of constraints.

2. Application

- The most common application arises in healthcare services, e.g., door-to-door transportation services for elderly or disabled people.

Formulation (Sec. 3, Cordeau 2006)

- Let n denote the **number of users** (or requests) to be served.
- Let K denote the **number of vehicles** providing a shared serve.
- The DARP may be defined on a **complete directed graph** $G = (\mathcal{N}, \mathcal{A})$, where $\mathcal{N} = \mathcal{P} \cup \mathcal{D} \cup \{0, 2n + 1\}$.
 - Subsets $\mathcal{P} = \{1, 2, \dots, n\}$ and $\mathcal{D} = \{n + 1, n + 2, \dots, 2n\}$ contain pick-up and drop-off nodes, respectively.
 - Nodes 0 and $2n + 1$ represent the origin and destination depots.
- Each user i has a **maximum ride time** L and associates with an origin node i and a destination node $n + i$.
- Each vehicle $k \in \mathcal{K}$ has a **maximum vehicle capacity** Q_k and a **maximum route duration** T_k .
 - Set $\mathcal{K} = \{1, 2, \dots, K\}$ is the set of vehicles.

Problem Statement (cont'd)

Formulation (Sec. 3, Cordeau 2006)

- A **load** q_i and a **non-negative service duration** d_i are associated with each node $i \in \mathcal{N}$.
 - For $i \in \{0, 2n+1\}$, $q_i = 0$. For $i \in \mathcal{P}$, $q_i = -q_{n+i}$.
 - For $i \in \{0, 2n+1\}$, $d_i = 0$. For $i \in \mathcal{P} \cup \mathcal{D}$, $d_i \geq 0$.
- A **time window** $[e_i, l_i]$ is specified either for the origin node or for the destination node of a user i , but not both.
 - e_i and l_i represent the **earliest and latest time**, respectively, **at which service may begin** at the origin node or the destination node.
- A **routing cost** c_{ij} and a **travel time** t_{ij} are associated with each arc $(i, j) \in \mathcal{A}$.
 - c_{ij} and t_{ij} are calculated based on the **Euclidean distance**.
- The DARP can be formulated as a **mixed-integer programming**.
 - The objective is to minimize the **total routing cost**.

1. Problem Domain

- The vehicle routing problem (VRP) is a **popular and widely studied combinatorial problem** (Golden *et al.* 2008, Toth *et al.* 2014).
- **The DARP is a difficult problem** because it generalizes the VRP by incorporating **time windows and maximum ride-time constraints**.
 - Finding a feasible solution for the DARP is **NP-hard**.
 - Approaches for exact solutions can only be designed to solve **small to medium-size instances**.

2. Technical Domain

- In the last decade, deep learning (DL) has significantly improved computer vision, natural language processing, and speech recognition by **replacing hand-crafted features by features learned from data**.
- For combinatorial problems, the main question is whether DL can **learn better heuristics from data than hand-crafted heuristics**?

Generate and Solve Instances

1. Generate Instances

- We generate instances using a method proposed in 2006¹.
 - We consider **2 types** of instances: type-a and type-b instances.
 - For each type of instances, we consider **8 kinds** of instances.
 - a2-16, a2-20, a2-24, a3-24, a3-36, a4-32, a4-40, a4-48
 - b2-16, b2-20, b2-24, b3-24, b3-36, b4-32, b4-40, b4-48

2. Solve Instances

- We solve instances using an algorithm proposed in 2021².

3. Prepare for Supervised Learning

- For each kind of instances, we generate and solve
 - **10,000 instances** for creating **training and validation sets**,
 - and **100 instances** for evaluating **models**.

¹J.-F. Cordeau, "A branch-and-cut algorithm for the dial-a-ride problem," Oper. Res., vol. 54, no. 3, pp. 573–586, 2006.

²Y. Rist and M. A. Forbes, "A new formulation for the dial-a-ride problem," Transp. Sci., vol. 55, no. 5, pp. 1113–1135, 2021.

Inputs and Outputs (Instance b2-16)

1. Inputs

By using the method (Cordeau 2006), we have the following inputs:

- $n = 16$, $K = 2$, $Q_k = 6$ and $T_k = 480$ for each vehicle $k \in \mathcal{K}$, $L = 45$
- $x_i, y_i, q_i, d_i, [e_i, l_i]$ for each node $i \in \mathcal{N}$

2. Outputs

By using the algorithm (Rist 2021), we have the following outputs:

- The total routing cost: 242.0676
- The **route** and **schedule** of Vehicle 1:
 - 0 | 59.14 → 11 | 63.00 → 27 | 67.12 → 14 | 93.00 → 30 | 107.14 → ...
- The **route** and **schedule** of Vehicle 2:
 - 0 | 52.76 → 3 | 59.00 → 5 | 71.12 → 21 | 94.00 → 19 | 105.00 → ...

Working Procedure (Instance b2-16)

- The **route** and **schedule** of Vehicle 1:
 - 0 | 59.14 → 11 | 63.00 → 27 | 67.12 → 14 | 93.00 → 30 | 107.14 → ...
- The **route** and **schedule** of Vehicle 2:
 - 0 | 52.76 → 3 | 59.00 → 5 | 71.12 → 21 | 94.00 → 19 | 105.00 → ...

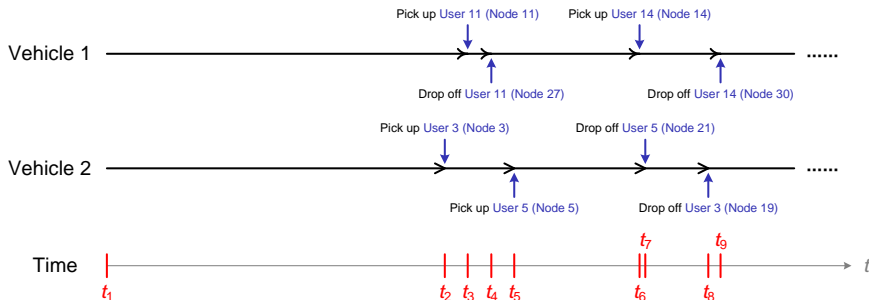


Figure: The working procedure of the two vehicles.

Prepare for Supervised Learning

- Given the inputs and outputs, we can simulate the working procedure.
- The simulator will be used to create training and validation sets.

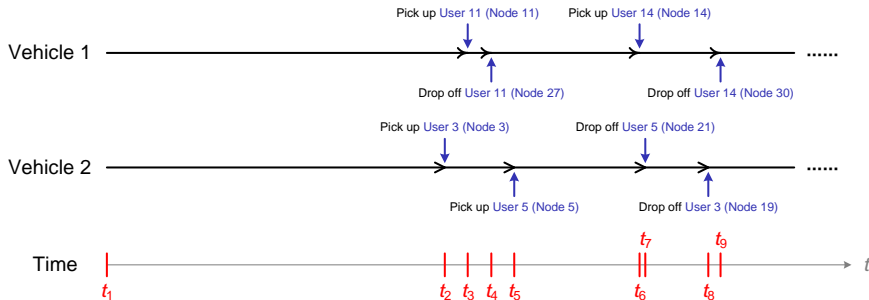


Figure: The working procedure of the two vehicles.

Proposed Formulation

1. States

- At time step t , the system occupies a state, represented by \mathbf{s}_t .
- A state consists of $K + 11$ features for each user.
- At time step t , User i have the following features.
 - Travel time from its pick-up or drop-off nodes to K vehicles
 - Load q_i
 - Serve duration d_i
 - Shifted pick-up time window $[e_i - t, l_i - t]$
 - Shifted drop-off time window $[e_{n+i} - t, l_{n+i} - t]$
 - Ride time L_i
 - ID of the vehicle which is serving this user $a_t \in \mathcal{K} \cup \{\text{None}\}$
 - Status $\alpha_t \in \{0, 1, 2\}$
 - α_t : 0 - waiting, 1 - being served by Vehicle a_t , 2 - done
 - ID of the vehicle which will perform an action $b_t \in \mathcal{K}$
 - Status $\beta_t \in \{0, 1, 2\}$
 - β_t : 0 - waiting, 1 - being served by Vehicle b_t , 2 - unable to be served

Proposed Formulation (cont'd)

2. Actions

- At time step t , **Vehicle b_t** observes the system in state \mathbf{s}_t and then performs an action.
- An action is defined to be the **ID of the next user to be served by Vehicle b_t** , represented by $i_t \in \{1, 2, \dots, n\} \cup \{2n + 1\}$.
 - $2n + 1$ represents the ID of the destination depot.

3. Environment

- The environment is shown as follows.

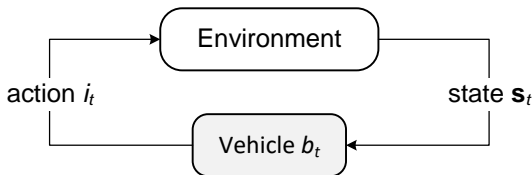


Figure: The environment.

Create Dataset

Observation

- A **state-action pair** can be generated whenever at least one vehicle becomes free, e.g., Vehicle 1 at t_1 , Vehicle 2 at t_1 , Vehicle 2 at t_2 , Vehicle 1 at t_3 , Vehicle 1 at t_4 , Vehicle 2 at t_5 , and so on.

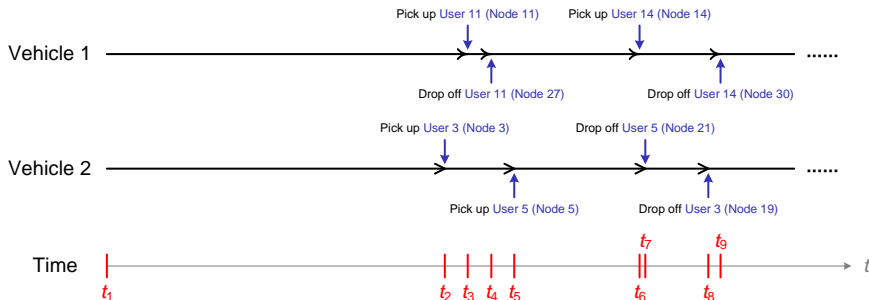


Figure: The simulator of the b2-16 instance.

Create Dataset (cont'd)

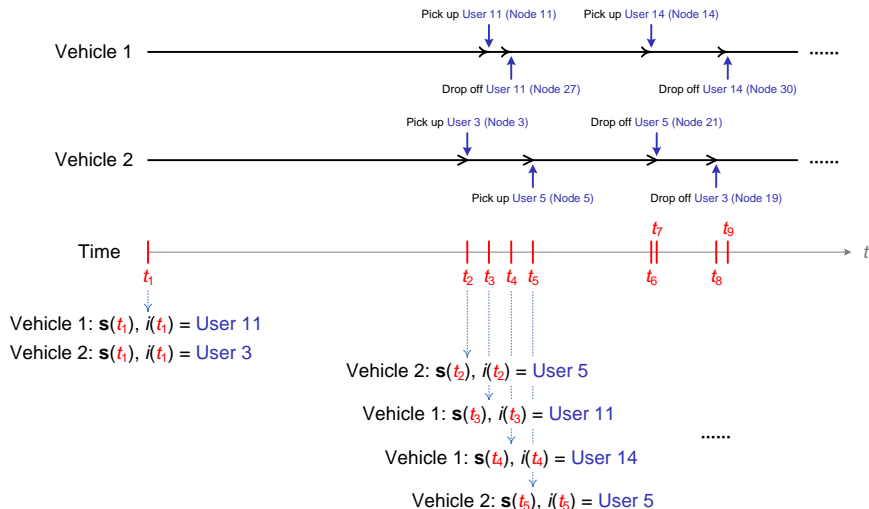


Figure: The method of creating state-action (i.e., feature-label) pairs.

Create Dataset (cont'd)

1. Generate and Solve Instances (Recall)

- We generate instances using the method proposed by Cordeau *et al.*
 - We consider 16 kinds of instances.
 - a2-16, a2-20, a2-24, a3-24, a3-36, a4-32, a4-40, a4-48
 - b2-16, b2-20, b2-24, b3-24, b3-36, b4-32, b4-40, b4-48
- We solve instances using the algorithm proposed by Rist *et al.*
- For each kind of instances, we generate and solve
 - 10,000 instances for creating training and validation sets.

2. Create Dataset

- A dataset can be created by the simulator on 10,000 instances.
 - For b2-16 instances, a dataset consists of 340,000 state-action pairs.
- A dataset is split into training and validation sets with a 98-2 split.

Proposed Model

1. Model Architecture

- The proposed model architecture consists of a **input block**, an **encoder**, and an **output block**.
 - The input block converts a state to n vectors of dimension d_{model} .
 - The encoder is a standard transformer encoder with an input sequence length of n .
 - The output block takes the encoder's output as inputs and predicts user probabilities.
- The **cross entropy loss** is used as the loss function.

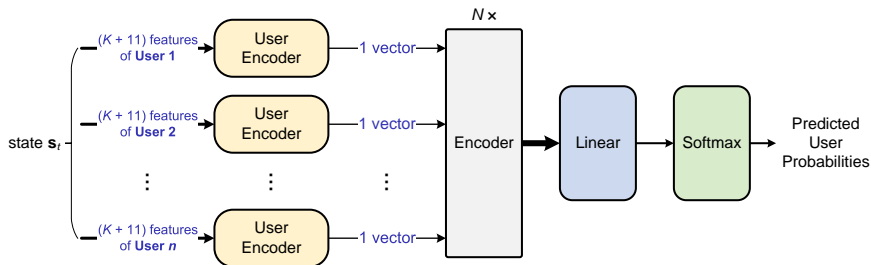


Figure: The proposed model architecture.

Proposed Model (cont'd)

2. User-Encoder Architecture

- The user-encoder architecture consists of a **embedding layer**, an **encoder**, and a **linear layer**.
 - The embedding layer uses 9 lookup tables to store embeddings for $K + 11$ features. It converts them to $K + 11$ vectors of dimension d_{model} .
 - The encoder is a transformer encoder with an input sequence length of $K + 11$.
 - The linear layer applies a linear transformation to the encoder's output. It outputs 1 vector of dimension d_{model} .

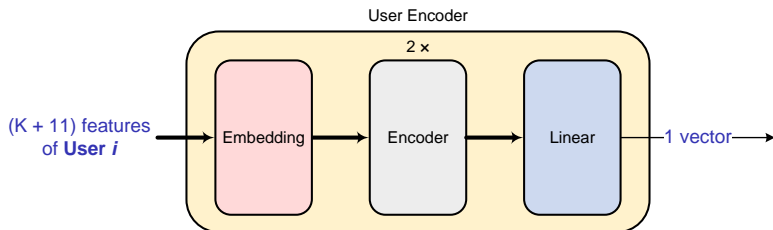


Figure: The user-encoder architecture.

Evaluation Metrics

1. Standard Instances

- For each kind of instances, we have **1 standard instance**.
- We propose **three metrics** to evaluate models.
 - Δ : $\frac{\text{Cost (Predicted)} - \text{Cost (Rist 2021)}}{\text{Cost (Rist 2021)}} \times 100\%$
 - N_{TW} : the number of users whose time windows are not satisfied
 - N_{RT} : the number of users whose ride time exceeds the maximum ride time

2. Random Instances

- For each kind of instances, we have **100 random instances**.
- We compute **the average of the metrics** on the 100 instances.
 - $\bar{\Delta}$: $\frac{\overline{\text{Cost(Predicted)}} - \overline{\text{Cost(Rist 2021)}}}{\overline{\text{Cost(Rist 2021)}}} \times 100\%$
 - \bar{N}_{TW} : the average of N_{TW} on the 100 instances
 - \bar{N}_{RT} : the average of N_{RT} on the 100 instances

1. Standard Instances

- For each kind of instances, we have 1 standard instance.

	Cost (Rist)	Cost (Pred.)	Δ	N_{TW}	N_{RT}
b2-16	309.41	302.41	+2.26	2	1
b2-20	332.64	347.25	-4.39	1	0
b2-24	444.71	458.53	-3.11	2	1

2. Random Instances

- For each kind of instances, we have 100 random instances.

	$\overline{\text{Cost}}$ (Rist)	$\overline{\text{Cost}}$ (Pred.)	$\bar{\Delta}$	\bar{N}_{TW}	\bar{N}_{RT}
b2-16	281.14	299.65	-6.59	1.55	1.27
b2-20	349.83	370.72	-5.97	1.75	1.51
b2-24	413.06	443.12	-7.28	1.80	1.66

b2-20 (Standard Instance)

- $\Delta = -4.39\%$
 - Cost (Rist 2021): 332.64
 - Cost (predicted): 347.25
- $N_{TW} = 1$
 - The drop-off time window of User 9 is broken: 118.71 \notin [102.0, 117.0]
- $N_{RT} = 0$
- The routes of two vehicles (Rist 2021)
 - 9, 7, 7, 15, 9, 15, 13, 13, 14, 11, 11, 14, 2, 2, 8, 8, 19, 19, 10, 10, 16, 16, 1, 1
 - 5, 5, 20, 20, 3, 3, 17, 17, 12, 12, 6, 6, 4, 4, 18, 18
- The routes of two vehicles (predicted)
 - 7, 7, 15, 9, 9, 15, 13, 13, 14, 11, 11, 14, 2, 2, 8, 8, 19, 19, 16, 16
 - 5, 5, 20, 20, 3, 3, 17, 17, 12, 12, 6, 6, 10, 10, 4, 4, 18, 18, 1, 1

1. Formulation

- Change the **formulation** and create new datasets.
 - Change states to **represent the environment** more efficiently.
 - Change actions to **allow users to wait** after the beginning of time windows.

2. Model Architecture

- Change the **model architecture** and test new models.

3. Machine Learning Paradigm

- Combine **supervised** and **reinforcement learning**.
 - First, we train a model with **supervised learning** and save it.
 - Next, we load the model and train it with **reinforcement learning**.