

Cedrick Carter

Software Developer — Automation • APIs • AI

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Summary

Versatile developer focused on automation, API integration, and pragmatic AI solutions. Combines code-first execution with low/no-code orchestration to deliver reliable, maintainable systems. Comfortable across the stack with a bias for clarity, documentation, and shipping.

Experience

Developer — ChazzTalk Conversational AI (2025 – Present)

Built and iterated on customer-facing conversational assistants; integrated internal tools and external APIs; improved support workflows.

- Implemented AI-powered customer support flows; reduced manual handoffs using intent routing and knowledge-base grounding.
- Integrated REST webhooks and automation to sync tickets, transcripts, and metrics across tools.
- Leveraged GitHub Copilot and observability to speed iteration and improve response quality.

Stack: Node.js, Python, REST, Webhooks, Vector Stores

Developer — K-LooseThreads Embroidery Business (2025 – Present)

Automated order intake and task dispatch; unified inventory and job-status touchpoints.

- Connected storefront, email, and spreadsheets into a single automation flow (Make.com/Zapier).
- Reduced manual data entry by building lightweight data pipelines and validations.

Stack: Make.com, Zapier, Google Apps Scripts, CRMs

Selected Integrations & Platforms

OpenAI, Stripe, Twilio, HubSpot/Salesforce (CRM), GitHub Actions, Cloudflare/Render

Education

B.S. Computer Science (in progress) — University of Phoenix (Expected 2026)

Coursework: DS&A, OOP, ML, Web Dev, DBs, Software Engineering

Skills

Technical: Python, JavaScript, HTML/CSS, SQL (Basic), Flask, Pandas, NumPy, TensorFlow, Scikit-learn (Basic), MongoDB, Git

Soft: Problem Solving, API Integration, Business Automation, AI Solutions, Low/No-Code Dev

Certifications: Make.com (Automation), OpenAI GPT-4, Eleven Labs API, Stripe API