

## **Hull Children's Adventure Society: Pickering Holiday Cottage, Covid Changes**

### **Information for guests about changes we have made for the 2021 season**

We have debated long and hard about when to open the Pickering cottage. It is our considered view that as a Charity we must be very careful about the ongoing risks of infection and have therefore decided to delay opening until most of the adult population has been vaccinated and there is absolute confidence that we are not heading into another lockdown.

We hope you can still come to Pickering and enjoy a break in this lovely part of North Yorkshire – if your booked week was scheduled before we re-open you will be contacted to re-arrange either for later in the season if there is availability or in 2022.

In addition to delaying re-opening we have had to make some changes to the way we run the Pickering house. These are set out below:

We can no longer provide bed linen. For each bed you plan to use please bring with you the following:

- Single bottom sheet
- Single duvet cover
- Two pillow cases

Pillow and mattress *covers* will be changed by our cleaner before your arrival but please bring your own pillow *cases*.

It's very important that you do not come to the cottage with more people in your party than you booked for. Our cleaner will leave two pillows with covers and a duvet for each notified person in your group. If your group size is bigger than your original booking you must let our bookings manager know at least two weeks before your arrival date.

If you plan to use the sofa bed in the sitting room please bring with you a double bottom sheet, a double duvet cover and 4 pillowcases. If you need the sofa bed, please be sure to tell us at least two weeks before your arrival date.

Please bring your own tea towels and dish cloth. As before, please bring your own bath towels.

All games, toys, jigsaws, DVDs, books and ornaments have been removed from the cottage as we cannot guarantee their cleanliness. The TV with iPlayer and other streaming services, a DVD player and a CD player are still available.

You will find no food whatsoever at the cottage. Please bring your own salt, pepper, vinegar, tea bags, coffee, sugar and so on. Please do not leave any food at the cottage when you leave.

You may decide that is sensible on arrival at the cottage to open all windows and the French windows in the kitchen and ventilate all the rooms.

We are sorry but the play barn is not available this season.

Our cleaner will clean all surfaces in the cottage with soapy water and anti-viral spray. However, she will not have time to check and wash all cooking pans, crockery and cutlery between guests. You may decide that it is sensible to wash all these in hot soapy water before using them.

Please do not arrive at the cottage before 5pm. This year the cleaner needs more time to clean thoroughly. You will be provided with a code for the key safe.

**Should anyone in your party show any Covid symptoms during your stay at the cottage please be sure to phone one of our trustees so that we can stop the next family from coming and protect our cleaner/caretaker.**

We hope that despite these necessary changes you have a lovely holiday.