



Samantha Seaman

(727) 510-0899

Details

History

Actions

	Priority	Due	Title Description	Type	Call Attempts
▼	4	04/12/13	April Showers Wiper Blade Replacement Sensational This is the campaign description. Let's describe it here.	Service	2

Campaign Script:

Lorem ipsum dolor sit amet.

Consectetur adipiscing elit. Cras hendrerit auctor risus sed sodales. Donec non dui odio. Ut tristique justo a sem dictum vulputate. Praesent quis malesuada tellus. Nunc et facilisis neque. Duis ac nulla ut risus venenatis dapibus. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Etiam at turpis nec nulla rutrum posuere.

Maecenas faucibus, nisi nec convallis faucibus, urna justo venenatis urna, nec auctor eros enim ac tortor. Duis eu ipsum massa. Suspendisse eu nibh quis velit consectetur rhoncus ut ac massa. In vel nisl in tortor imperdiet viverra at et arcu. Donec sed lorem dolor. Vivamus non aliquam dolor. Sed vehicula, orci eget porttitor fringilla, diam augue sollicitudin odio, et fringilla augue lacus ac nibh. Praesent adipiscing bibendum sem, in porttitor risus interdum quis. Proin nec felis non dui sollicitudin faucibus. Proin dui augue, tincidunt varius dignissim sed, hendrerit a nulla. Vivamus pellentesque neque lobortis lacus mollis aliquet vitae id purus. Vivamus non urna at tortor volutpat fringilla.

Cras tristique dui nec sem porta ut gravida metus posuere. Nullam interdum, augue ac tincidunt scelerisque, lorem metus porttitor lorem, eu ornare enim sem id enim. Vestibulum dictum ante vel mauris dapibus id

Log Entries:



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



Matt Rodegh...

04/18/13 12:21 PM

Rescheduled

She called back, wants to schedule service.

Begin New Entry

▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0

Record New Call



Schedule Call



Samantha Seaman

(727) 510-0899

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Lorem ipsum dolor sit amet.

Consectetur adipiscing elit. Cras hendrerit auctor risus sed sodales. Donec non dui odio. Ut tristique justo a sem dictum vulputate. Praesent quis malesuada tellus. Nunc et facilisis neque. Duis ac nulla ut risus venenatis dapibus. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Etiam at turpis nec nulla rutrum posuere.

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Log Entries:



Cory Chase

Call in Progress:

Close Call

Service

Sales

Follow-up



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



Matt Rodegh...

04/18/13 12:21 PM

Rescheduled

She called back, wants to schedule service.

▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0

**Samantha Seaman**

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Log Entries:

Cory Chase

04/29/13 4:02 PM

Disposition:

Do Not Call ▾

Call Summary:

✕ Cancel

📞 Permanently Close Call



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



04/18/13 12:21 PM

Rescheduled ▾

▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0



Success!

- Your call has been logged.



Business Development

Anderson Autos ▾

Cory Chase ↗

AutoLoop
Retention Through Engagement™

? Support ▾

⚙ Settings ▾

Admin Dashboard

Rep Dashboard & Queue

Customer Search

Settings ▾

HOME > BDC > **Samantha Seaman**

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Log Entries:



Cory Chase

05/06/13 4:02 PM

Do Not Call

Not interested. Please don't call again.

⌚ Edit Call



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



Matt Rodegh...

04/18/13 12:21 PM

Rescheduled

She called back, wants to schedule service.

▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0



Success!

- Your call has been logged.



Business Development

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Cory Chase ↗

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Samantha Seaman

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History

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Log Entries:



Cory Chase

05/06/13 4:02 PM

Follow-up: 06/07/13

Follow-up

Wants us to call her back another time.

⌚ Edit Call



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



Matt Rodegh...

04/18/13 12:21 PM

Rescheduled

She called back, wants to schedule service.

▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0



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▼	4	04/12/13	April Showers Wiper Blade Replacement Sensational This is the campaign description. Let's describe it here.	Service	2

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Log Entries:



Cory Chase

04/29/13 4:02 PM

Follow-up Date:

Disposition:

Follow-up Call ▾

Call Summary:

Cancel

Schedule Follow-up



04/22/13 8:02 PM

No Recall

▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0



Samantha Seaman

(727) 510-0899

Details

History

Actions

Recording New Call

Call Title:Inbound Call *(defaulted title)***Call Type:**☒ Sales☐ Service☐ Other**Call Description:**

This is the call description. Let's describe it here.



Cory Chase

Call in Progress:

Close Call

Service


Sales

Follow-up

	Priority	Due	Title Description	Type	Call Attempts
▶	4	04/12/13	Campaign Title This is the campaign description. Let's describe it here.	Service	2
▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0



Samantha Seaman

 (727) 510-0899

Details

History

Actions

Scheduling New Call

Call Title:

Future Follow-up Call

Follow-up Date:



Priority:

3 - Medium ▾

Call Description:

This is the call description. Let's describe it here.

Call Type:

☒ Sales☐ Service☐ Task 14 Schedule Call

	Priority	Due	Title Description	Type	Call Attempts
▶	4	04/12/13	April Showers Wiper Blade Replacement Sensational This is the campaign description. Let's describe it here.	Service	2
▶	3	06/15/13	Follow-up call Interested in more info on trade-in some time in June. Call back then.	Outbound	0
▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0



Success!

- Your call has been logged.



Business Development

Anderson Autos ▾

Cory Chase ↗

AutoLoop
Retention Through Engagement™

Support ▾

Settings ▾

Admin Dashboard

Rep Dashboard & Queue

Customer Search

Settings ▾

HOME > BDC > **Samantha Seaman**

Samantha Seaman

★ (727) 510-0899

Details

History

Actions

Scheduling New Call

Call Title:

Future Follow-up Call

Follow-up Date:

06/19/13

Priority:

3 - Medium

Call Description:

This is the call description. Let's describe it here.

Call Type:

☒ Sales

☐ Service

☐ Task

⌚ Edit Call

	Priority	Due	Title Description	Type	Call Attempts
▶	4	04/12/13	April Showers Wiper Blade Replacement Sensational This is the campaign description. Let's describe it here.	Service	2
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▶	3	07/03/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0
▶	2	10/01/13	Campaign Title This is the campaign description. Let's describe it here.	Sales	0



3

Today's Volume

0%

Capacity

0

Closed ROs

\$0

Total RO \$

LAST REFRESHED:

3:55 PM

Tuesday Apr 30, 2013



Schedule Load for

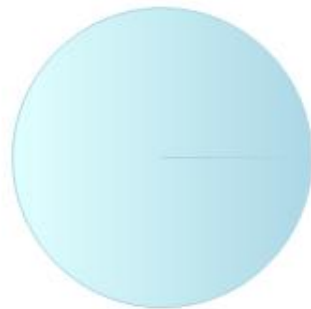
All Teams ▾

Greeter ▾

Week to date (since Monday)

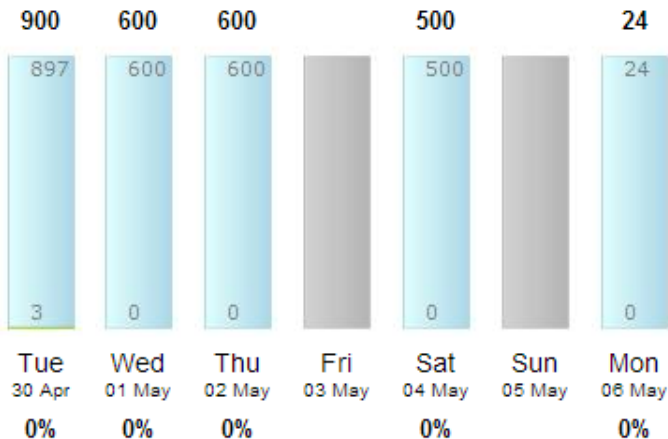
0%

Capacity



Appointments: 3 No Shows: 0
Walk Ins: 0 New Customers: 0

Next 7 Days

Campaigns:
View Our Gallery »

Reports

Appointment Summary

Review Next Appointments

Review First Appointments

New Customers

Create First Appointment

Create Dealership Account

Refresh Cache

Appointment Confirmation

Notifications

2
4
1

CONFIRMED
ARRIVED
OTHER

Past 30 Days

Missed Appointments

Notifications

0
0
0

0%
rescheduled
Past 30 Days

Scheduled Maintenance

Notifications

0
2
0

0
ROs from
Notification





3

Today's Volume

0%

Capacity

0

Closed ROs

\$0

Total RO \$

LAST REFRESHED:

3:55 PM

Tuesday Apr 30, 2013



Schedule Load for

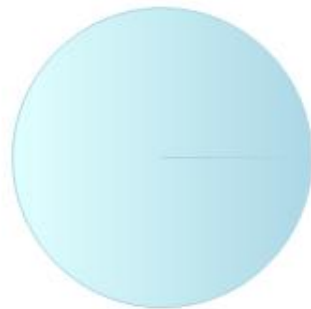
All Teams ▾

Greeter ▾

Week to date (since Monday)

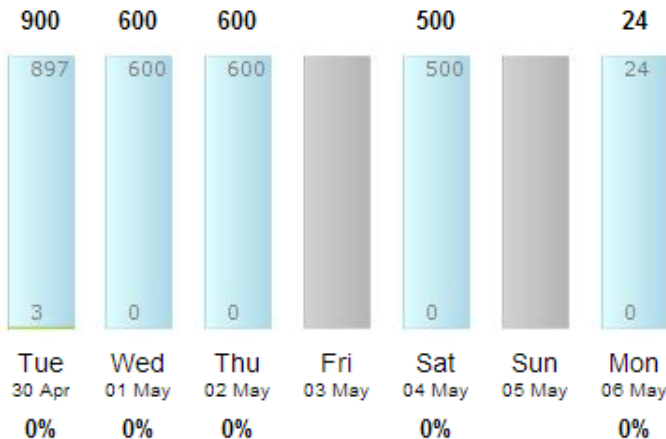
0%

Capacity



Appointments: 3 No Shows: 0
Walk Ins: 0 New Customers: 0

Next 7 Days

Campaigns:
View Our Gallery »

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Appointment Summary

Review Next Appointments

Review First Appointments

New Customers

Create First Appointment

Create Dealership Account

Refresh Cache

Appointment Confirmation

Notifications

2
4
1

CONFIRMED
ARRIVED
OTHER

Past 30 Days

Missed Appointments

Notifications

0
0
0

0%
rescheduled
Past 30 Days

Scheduled Maintenance

Notifications

0
2
0

0
ROs from
Notification





3

Today's Volume

0%

Capacity

0

Closed ROs

\$0

Total RO \$

LAST REFRESHED:

3:55 PM

Tuesday Apr 30, 2013



Schedule Load for

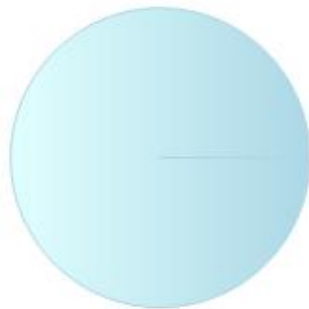
All Teams ▾

Greeter ▾

Week to date (since Monday)

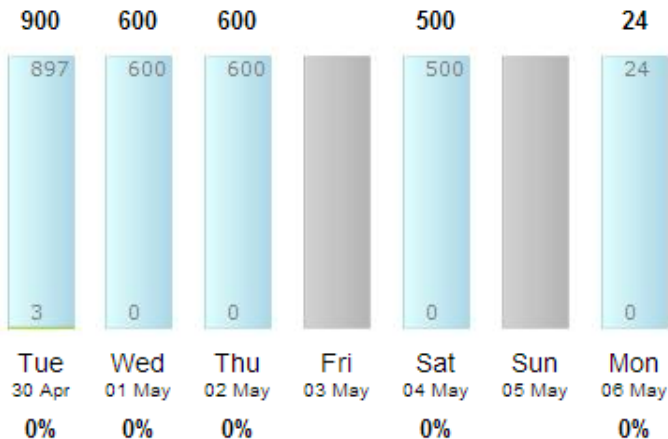
0%

Capacity



Appointments: 3 No Shows: 0
Walk Ins: 0 New Customers: 0

Next 7 Days

Campaigns:
View Our Gallery »

Reports

Appointment Summary

Review Next Appointments

Review First Appointments

New Customers

Create First Appointment

Create Dealership Account

Refresh Cache

Appointment Confirmation

Notifications

2
4
1



Past 30 Days

Missed Appointments

Notifications

0
0
0

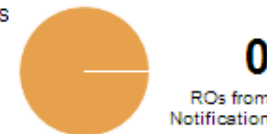


Past 30 Days

Scheduled Maintenance

Notifications

0
2
0



ROs from Notification





AutoBook



Anderson Autos ▾

Cory Chase ↗

autobook™



Support ▾



Settings ▾

Dashboard

Appointments

Next Appointment

Customers

3

Today's Volume

0%

Capacity

0

Closed ROs

\$0

Total RO \$

LAST REFRESHED:

3:55 PM

Tuesday Apr 30, 2013



Schedule Load for

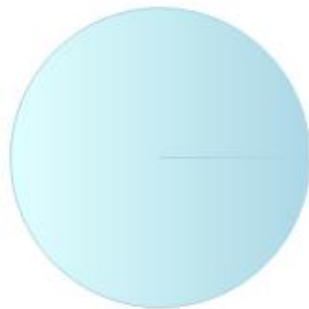
All Teams ▾

Greeter ▾

Week to date (since Monday)

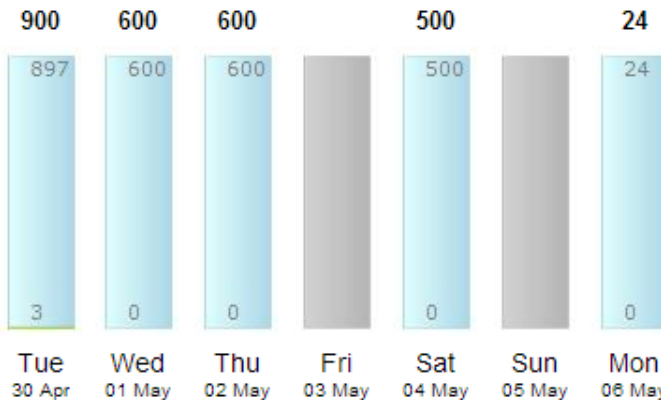
0%

Capacity



Appointments: 3 No Shows: 0
Walk Ins: 0 New Customers: 0

Next 7 Days

Campaigns:
View Our Gallery >>

Reports

Appointment Summary

Review Next Appointments

Review First Appointments

New Customers



Call in Progress: New Call



Call Title:

Inbound Call (defaulted title)

Call Type:

☒ Sales☐ Service☐ Task

Call Description:

This is the call description. Let's describe it here.



Cory Chase

Call in Progress:

Close Call

Service

Sales

Follow-up



3

Today's Volume

0%

Capacity

0

Closed ROs

\$0

Total RO \$

LAST REFRESHED:

3:55 PM

Tuesday Apr 30, 2013



Schedule Load for

All Teams ▾

Greeter ▾

Week to date (since Monday)

0%

Next 7 Days

900

600

600

500

24

897

600

600

500

24

Campaigns:
View Our Gallery »

Reports

Appointment Summary

Call in Progress: April Showers Wiper Blade Replacement Sensational



Campaign Script:

Lorem ipsum dolor sit amet.

Consectetur adipiscing elit. Cras hendrerit auctor risus sed sodales. Donec non dui odio. Ut tristique justo a sem dictum vulputate. Praesent quis malesuada tellus. Nunc et facilisis neque. Duis ac nulla ut risus venenatis dapibus. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Etiam at turpis nec nulla rutrum posuere.

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Log Entries:



Cory Chase

Call in Progress:

Close Call

Service

Sales

Follow-up



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



Matt Rodeghiero

04/18/13 12:21 PM

Rescheduled

She called back, wants to schedule service.



3

Today's Volume

0%

Capacity

0

Closed ROs

\$0

Total RO \$

LAST REFRESHED:

3:55 PM

Tuesday Apr 30, 2013



Schedule Load for

All Teams ▾

Greeter ▾

Campaigns: ..



Call in Progress: April Showers Wiper Blade Replacement Sensational



Campaign Script:

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Log Entries:



Cory Chase

04/29/13 4:02 PM

Follow-up Date:



Disposition:

Follow-up Call ▾

Call Summary:



Cancel



Schedule Follow-up



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



Matt Rodegh...

04/18/13 12:21 PM

Rescheduled

She called back, wants to schedule service.



Filter

Campaign Name: Campaign Type: Priority:

Due Date (range):

Start: End: 

Filter

Priority	Due Date	Customer (vehicle)	Campaign (description)	Type	Last Action	
3	5/31/2013	<u>ANNE DEVIRGILIO</u> 2010 Honda Pilot (5FNYF4H58AB022887)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>DEREK MEECH</u> 2013 Honda Accord (1HGCR2F39DA053877)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>WILLIAM ADAMS</u> 2010 Honda Accord (1HGCP3F84AA004959)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>MARY GRADONE</u> 2008 Honda Accord (1HGCP26478A095257)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>VERA KOMAR</u> 2009 Honda Civic (2HGFA16509H530849)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>MARVIN WILKENFELD</u> 2010 Honda Fit (JHMGE8H46AS006623)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>chelsea mccue</u> 2008 Honda Pilot (5FNYF18578B031153)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>JOSEPH MAZZAFERRO</u> 2008 Honda Civic (2HGFG21598H704329)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>JEAN O'DONNELL</u> 2007 Honda Pilot (2HKYF18457H532372)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>MICHAEL DEWEY</u> 2006 Honda Accord	Scheduled Maintenance	Sales	12/04/12	Call



Success!

- Your call has been logged.

Edit Call



Business Development

Anderson Autos ▾

Cory Chase ↗

AutoLoop
Retention Through Engagement™

Support ▾

Settings ▾

Admin Dashboard

Rep Dashboard & Queue

Customer Search

Settings ▾

HOME > BDC > **Rep Dashboard**

Dashboard

Rep Ledger

Filter

Campaign Name:

Campaign Type: (all) ▾

Priority: (all) ▾

Due Date (range):

Start:

End:

Filter

Priority	Due Date	Customer (vehicle)	Campaign (description)	Type	Last Action	
3	5/31/2013	<u>ANNE DEVIRGILIO</u> 2010 Honda Pilot (5FNYF4H58AB022887)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>DEREK MEECH</u> 2013 Honda Accord (1HGCR2F39DA053877)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>WILLIAM ADAMS</u> 2010 Honda Accord (1HGCP3F84AA004959)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>MARY GRADONE</u> 2008 Honda Accord (1HGCP26478A095257)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>VERA KOMAR</u> 2009 Honda Civic (2HGFA16509H530849)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>MARVIN WILKENFELD</u> 2010 Honda Fit (JHMGE8H46AS006623)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>chelsea mccue</u> 2008 Honda Pilot (5FNYF18578B031153)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>JOSEPH MAZZAFERRO</u> 2008 Honda Civic (2HGFG21598H704329)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>JEAN ODONNELL</u> 2007 Honda Pilot (2HKYF18457H532372)	Scheduled Maintenance	Sales	12/04/12	Call
3	5/31/2013	<u>MICHAEL DEWEY</u> 2006 Honda Accord	Scheduled Maintenance	Sales	12/04/12	Call



3

Today's Volume

0%

Capacity

0

Closed ROs

\$0

Total RO \$

LAST REFRESHED:

3:55 PM

Tuesday Apr 30, 2013



Schedule Load for

All Teams ▾

Greeter ▾

Week to date (since Monday)

Next 7 Days

900

600

600

500

24

Campaigns:
View Our Gallery »

Call Complete!



Return to Ledger



Return to Customer

Campaign Script:

Lorem ipsum dolor sit amet.

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Cras tristique dui nec sem porta ut gravida metus posuere. Nullam interdum, augue ac tincidunt scelerisque, lorem metus porttitor lorem, eu ornare enim sem id enim. Vestibulum dictum ante vel mauris dapibus id

Log Entries:



Cory Chase

05/06/13 4:02 PM

Follow-up: 06/07/13

Follow-up

Wants us to call her back another time.

Edit Call



Steve Palmer

04/22/13 8:02 PM

No Recall

She called back, wants to schedule service.



Matt Rodegh...

04/18/13 12:21 PM

Rescheduled

She called back, wants to schedule service.