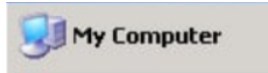




Generic SLA Form - Business Client End User Agreement 2023 1



I, [Business Name / Business Representative], on behalf of [Business Name] at [Business Address] do agree to protect the information listed in this document and use explicitly for the use of the project. The project requires the following parts and approvals:

- Product Country of Origin
- Product Code
 - a. Details of the make and model included
 - b. Dates of testing and production
 - c. Co-collaborators to the product, if applicable
- Projected project completion date
 - a. Set expectations in kick off meetings, follow up meetings, reports, tests, RCAs, new developments, release notes, delays
- Contribution approvals, project retention, product release plan

Company Representative Name:

Date:

Representative Signature:

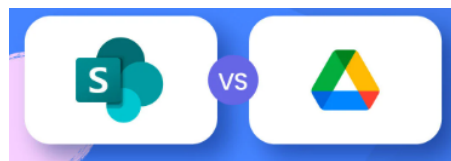
Client Representative Name:

Date:

Client Representative Signature:

Other Details:

*****Insert additional details here: Review file**

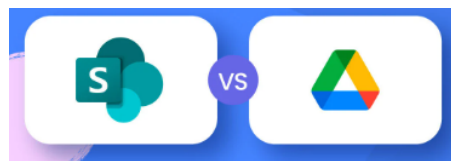


~ Confidentiality ~



Generic SLA Form - Business Client End User Agreement 2023 2

Approver 1	<i>[Signature]</i>	
Approver 2		
Approver 3		
Approver 4		



~ Confidentiality ~