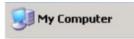


Generic SLA Form - Business Client End User Agreement 2023 1



I, [Business Name / Business Representative], on behalf of [Business Name] at [Business Address] do agree to protect the information listed in this document and use explicitly for the use of the project. The project requires the following parts and approvals:

- → Product Country of Origin
- → Product Code
 - a. Details of the make and model included
 - b. Dates of testing and production
 - c. Co-collaborators to the product, if applicable
- → Projected project completion date
 - a. Set expectations in kick off meetings, follow up meetings, reports, tests, RCAs, new developments, release notes, delays
- → Contribution approvals, project retention, product release plan

***Insert additional details here:	
Other Details:	
Client Representative Signature:	
Client Representative Name:	Date:
Representative Signature:	
Company Representative Name:	Date:





Generic SLA Form - Business Client End User Agreement 2023 2

Approver 1	
Approver 2	
Approver 3	
Approver 4	

