

The background image shows a workshop or meeting in progress. Several people are standing around a large table covered with papers and documents. In the background, there are whiteboards with handwritten notes and diagrams. One whiteboard has a 'To Do' list with items like 'AD', 'LE', and 'TO DO'. Another whiteboard has a 'Done' list. A logo for 'Best Practice' is visible on the left. The overall scene is a collaborative work environment.

# HOW SIMULATIONS CAN SUPPORT CERTIFICATION

By Jan Schilt  
GamingWorks



1. EMOTION IN  
CONTENT



2. BEING AT  
RISK



3. MYSTERY



4. ACTION

## 8 ELEMENTS THAT MAKE LEARNING EFFECTIVE



5. CHALLENGE



6. UNCERTAINTY  
OF OUTCOME



7. OPPORTUNITY  
FOR MASTERY



8. VISIBLE SIGNS  
OF PROGRESS

# Bloom's Taxonomy



LEVELS OF  
LEARNING  
ACCORDING  
TO BLOOM

# Skills needed to be a practitioner

- Knowledge
- Analytical competences
- Applying solutions
- Advisory skills
- Communication skills
- Coaching skills
- ...





# SIMULATION

# EXIN DEVOPS MASTER

The  
Phoenix  
Project



Practical Exercise  
Running DevOps project  
Practicing DevOps adviser, DevOps coach  
Applying DevOps theory

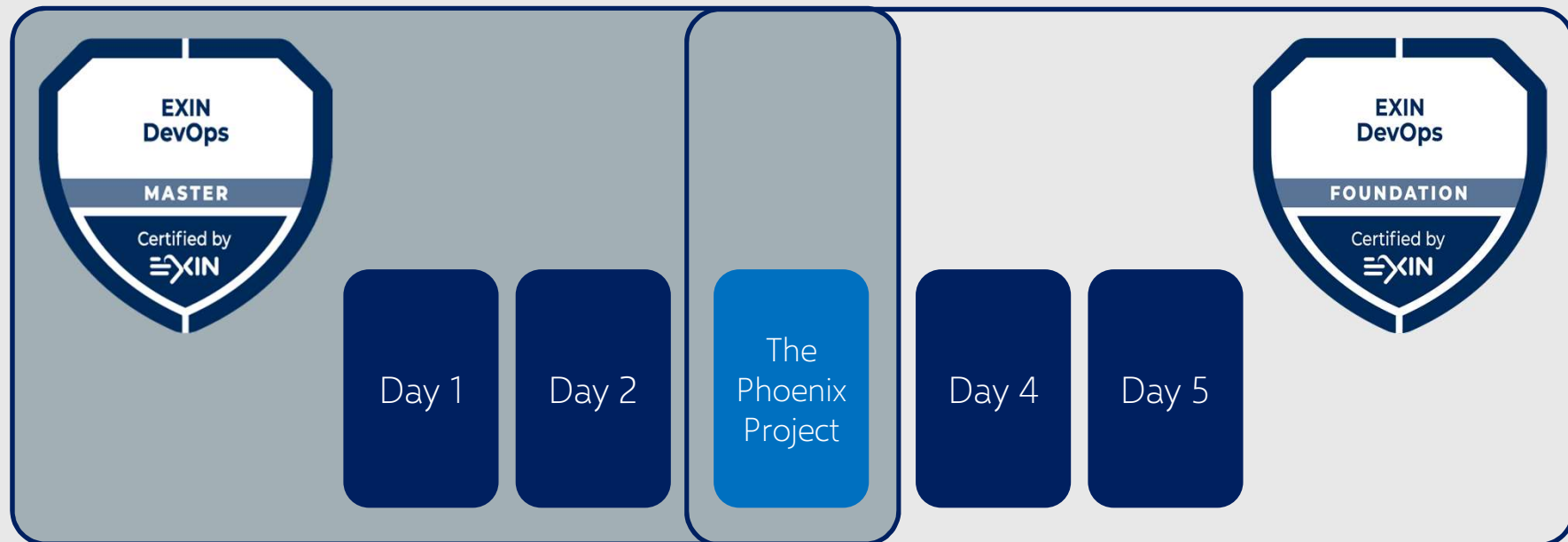
Day 1

Day 2

The  
Phoenix  
Project



# Example DevOps Certification



The  
Phoenix  
Project



# EXIN VeriSM™ Professional

**MarsLander II®**



Practical Exercise  
Service Manager, Service Improvement  
Practicing VeriSM™ adviser, VeriSM™ coach  
Applying VeriSM™ theory

Day 1

Day 2

Mars  
Lander





# EXIN Agile Scrum Master



Practical Exercise  
Agile Coach  
Practicing Agile Scrum adviser/coach  
Applying Agile Scrum theory

Day 1

Day 2

COE



# Example Scrum Master



# Key aspects for Practical Assignment (1)



Each student must act in a key role for 30+ min

Scrum Master  
DevOps Coach  
Service Manager



Skills to demonstrate

Organizing teams  
Managing Execution, Coaching  
Improving, retrospective,



Reflection on

Skills  
How did you apply Theory  
What can you improve

## Key aspects for Practical Assignment (2)



Safe environment to  
practice and  
experiment



Realistic environment



Professional feedback



Transfer of Knowledge



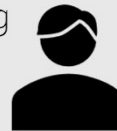
# Benefits of Simulation as Practical Assignment



- ☐ More dynamic

- ☐ Better understanding

- ☐ Less effort



- ☐ Unique training offering

- ☐ More sales opportunities

- ☐ Spin off to other training



- ☐ More value for Training Investment

- ☐ Skilled employees

- ☐ Transfer of Knowledge





# THANKS FOR YOUR TIME

Jan Schilt - GamingWorks