# Kashiful Haque

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3 YOE building ML platforms and developer tooling (FastAPI, Docker), experienced in fine-tuning and deploying scalable GenAI models (QLoRA, vLLM) across distributed infra.

# Work Experience

### American Express (via IntraEdge)

Bengaluru, India

Engineer III

02/2025 - Present

- Built CC Listener module for Bridge Intelligence, capturing real-time CCs captions for thousands of Webex meetings, streaming them into Redis for downstream summarization using GPT-40.
- Deployed CC Listener to Amex's Hydra platform (RedHat OpenShift) across dev, QA, and pre-prod using Helm, Jenkins, and Docker; navigated complex internal infra and CI/CD pipelines.
- Built a hybrid semantic + fuzzy (trigram) retrieval system over 2M+ Confluence pages (runbooks); reduced latency from 30s (native search) to under 2s.
- Designed a multimodal runbook generation pipeline using GPT-40, converting raw incident data (text + screenshots) into standardized Confluence pages.
- · Python, FastAPI, Langchain, PGVector, Streamlit, Node.js, Puppeteer, WebEx JS SDK, OpenShift

### Fiery (an Epson company, formerly EFI)

Bengaluru, India

Associate Software Engineer

07/2023 - 02/2025

- Fine-tuned Mistral-7B using QLoRA on 4070 Ti Super to incorporate internal documentation and company workflows.
- Deployed the fine-tuned model via vLLM on an NVIDIA T4 cluster; leveraged dynamic batching and quantized inference for sub-second 95th-percentile latency (TTFT).
- <u>Led development of "Beacon"</u>, a print-request automation tool powered by a fine-tuned ModernBERT NER model; parsed email and chat inputs to trigger document workflows.
- Built AskDB, a natural language insights platform used by 300+ internal users; used llama 3.1 to translate business queries into SQL, fetch data and auto-generate charts and summaries.
- vLLM, Python, PyTorch, QLoRA, peft, SFT, Mistral, Llama, SQL, FastAPI

#### Fiery (an Epson company, formerly EFI)

Bengaluru, India

Intern

01/2023 - 07/2023

- Created a product mockup pipeline using ImageMagick and Node.js, achieving cost-effective design automation.
- Node.js, ImageMagick, Angular

## Corteva Agriscience

Hyderabad, India

Internship

07/2022 - 12/2022

- Migrated a Flask monolith to containerized microservices (Docker, Kubernetes), reducing AutoML job-launch latency by 40%.
- Python, Flask, Docker, Kubernetes

## Education

### **Indian Institute of Technology Madras**

2020 - 2024

Bachelor of Science, Data Science and Applications

## Skills

- python, typescript, c++, golang, sql, redis, vector db
- fastapi, docker, k8s, vllm, ollama, huggingface, peft, qlora
- pytorch, numpy, pandas, scikit-learn, spacy, nltk, cuda