KATHY WU
SOFTWARE ENGINEER

PROGRAMMING SKILLS

JavaScript
Python
C#
React
EJS
Django
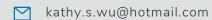Express
Node.js
MongoDB
PostgreSQL
jQuery
TypeScript
HTML
CSS
Sass

PERSONAL SKILLS

Creative and open-minded
Reliable and professional
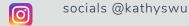Fast-Learner
Adaptable and flexible
Collaborative Team Player

CONTACT

kathy.s.wu@hotmail.com

www.kathyswu.com

github.com/kathyswu

linkedin.com/in/wu-kathy

socials @kathyswu

ABOUT

I am a creative and innovative full-stack web developer, passionate about designing unique products making an impact on the world we live in and helping the people within it.

EDUCATION

BACHELOR OF COMMERCE, MAJOR IN MANAGEMENT
University of Toronto, St. George Canada | 2015 - 2019

SOFTWARE ENGINEERING IMMERSIVE
General Assembly, San Francisco | 2021

WORK EXPERIENCE

IT SPECIALIST
Diamondwood Properties, Contract | May - September 2021
- Provided technical assistance to property manager, accountant, and CEO
- Converted paper filing system of 5000+ documents into an electronic filing system
- Set up NAS for file-sharing in the office or remotely through cloud services

GUEST EXPERIENCE REPRESENTATIVE
Oxford Properties, Part-Time | November - September 2021
- Responded to 50+ customer inquiries daily
- Sold a weekly average of $15,000 gift cards
- Trained new employees on POS system, lost & found, and daily reconciliation

CLIENT SOLUTIONS FINANCIAL SERVICES REPRESENTATIVE
CIBC, Full-Time | October - May 2020
- Responded to 70+ customer inquiries daily in telephone banking
- Incorporated sales of products such as Mortgages, Loans, TFSA
- Troubleshooted online, ATM, and mobile banking for clients
- Met performance goals with an average handle time (AHT) of 2.66 on requests

LANGUAGES

Fluent in English & Mandarin, Proficient in French, Beginner in Japanese & Korean