



KATHY WU

SOFTWARE ENGINEER

ABOUT

I am a creative and innovative full-stack web developer, passionate about designing unique products making an impact on the world we live in and helping the people within it.

PROGRAMMING SKILLS

JavaScript
Python
C#
React
EJS
Django
Express
Node.js
MongoDB
PostgreSQL
jQuery
TypeScript
HTML
CSS
Sass

PERSONAL SKILLS

Creative and open-minded
Reliable and professional
Fast-Learner
Adaptable and flexible
Collaborative Team Player

CONTACT

✉ kathy.s.wu@hotmail.com

🌐 www.kathywu.com

🐙 github.com/kathyswu

in linkedin.com/in/wu-kathy

📷 socials @kathyswu

EDUCATION

BACHELOR OF COMMERCE, MAJOR IN MANAGEMENT
University of Toronto, St. George Canada | 2015 - 2019

SOFTWARE ENGINEERING IMMERSIVE
General Assembly, San Francisco | 2021

WORK EXPERIENCE

IT SPECIALIST

Diamondwood Properties, Contract | May - September 2021

- Provided technical assistance to property manager, accountant, and CEO
- Converted paper filing system of 5000+ documents into an electronic filing system
- Set up NAS for file-sharing in the office or remotely through cloud services

GUEST EXPERIENCE REPRESENTATIVE

Oxford Properties, Part-Time | November - September 2021

- Responded to 50+ customer inquiries daily
- Sold a weekly average of \$15,000 gift cards
- Trained new employees on POS system, lost & found, and daily reconciliation

CLIENT SOLUTIONS FINANCIAL SERVICES REPRESENTATIVE

CIBC, Full-Time | October - May 2020

- Responded to 70+ customer inquiries daily in telephone banking
- Incorporated sales of products such as Mortgages, Loans, TFSA
- Troubleshooted online, ATM, and mobile banking for clients
- Met performance goals with an average handle time (AHT) of 2.66 on requests

LANGUAGES

Fluent in English & Mandarin, Proficient in French, Beginner in Japanese & Korean