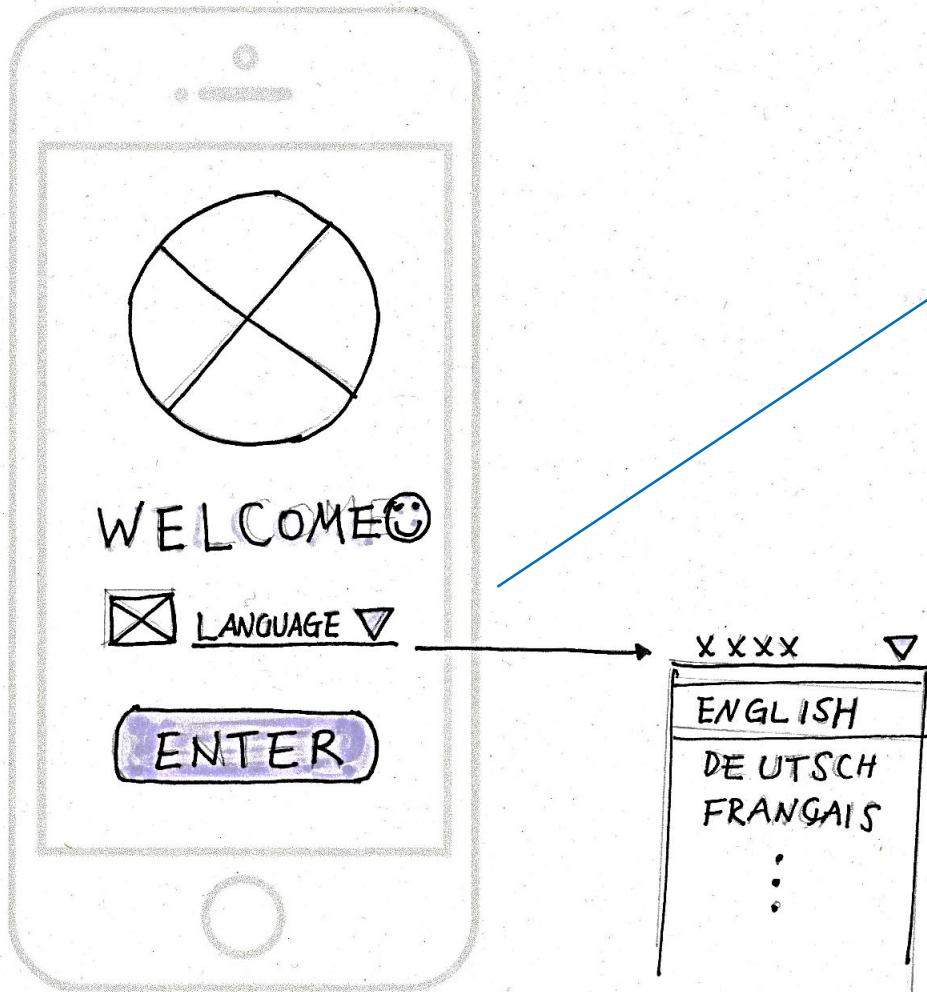




Professional Diploma in UX Design
September 2018 Intake

Project 12
Interaction Design
for Mobile

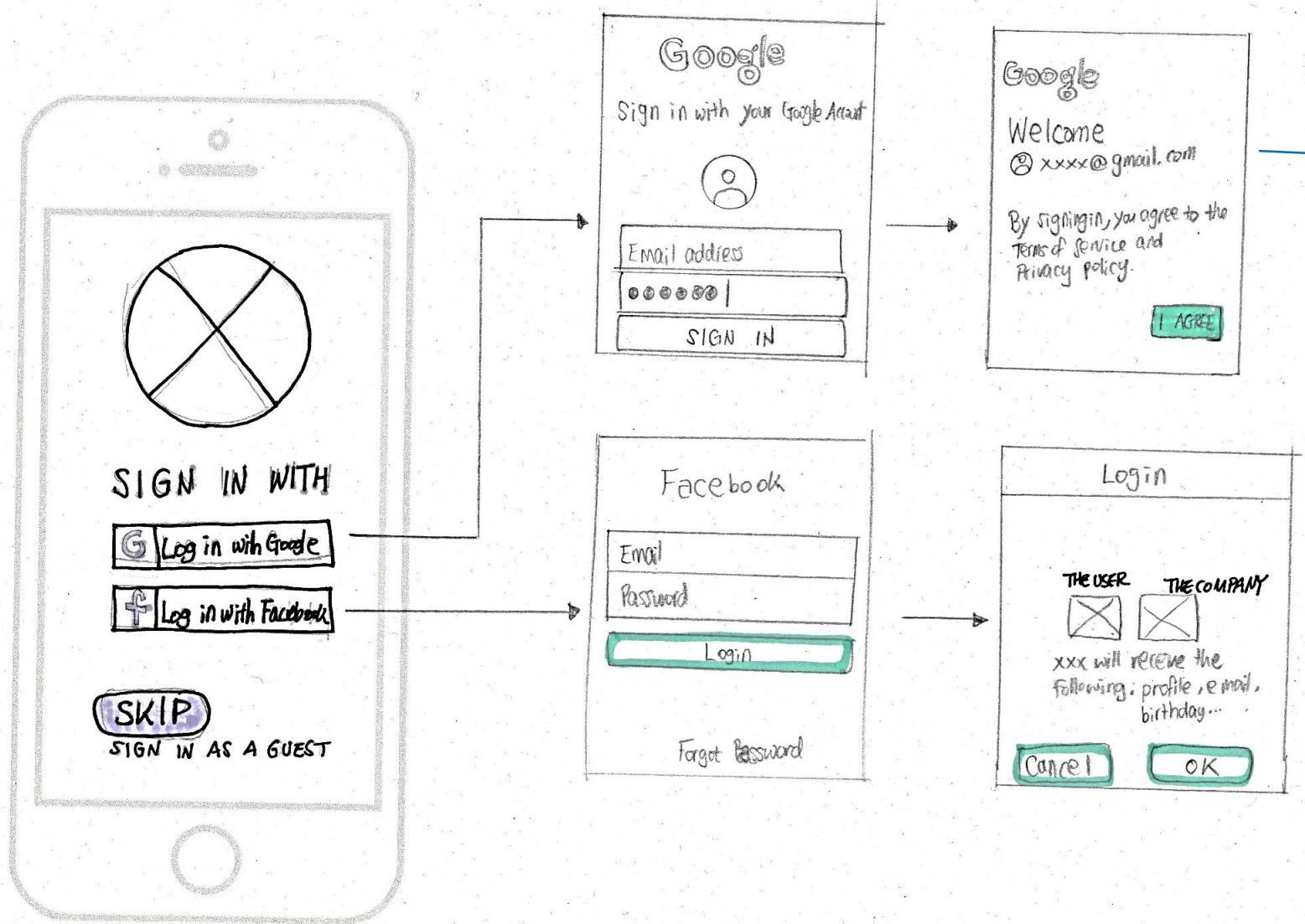
Sanghee Sarah Yoon
October 2019



To begin with, the first look aims for a neat and clean look and feel.

First of all, the users will be asked to select their preferred language. When clicking the drop-down icon, the list of available languages will be displayed in original languages. Next to that, in the small rectangular box, the national flag that represents the language will be automatically changed.

After that, the user will hit the „enter“ button.

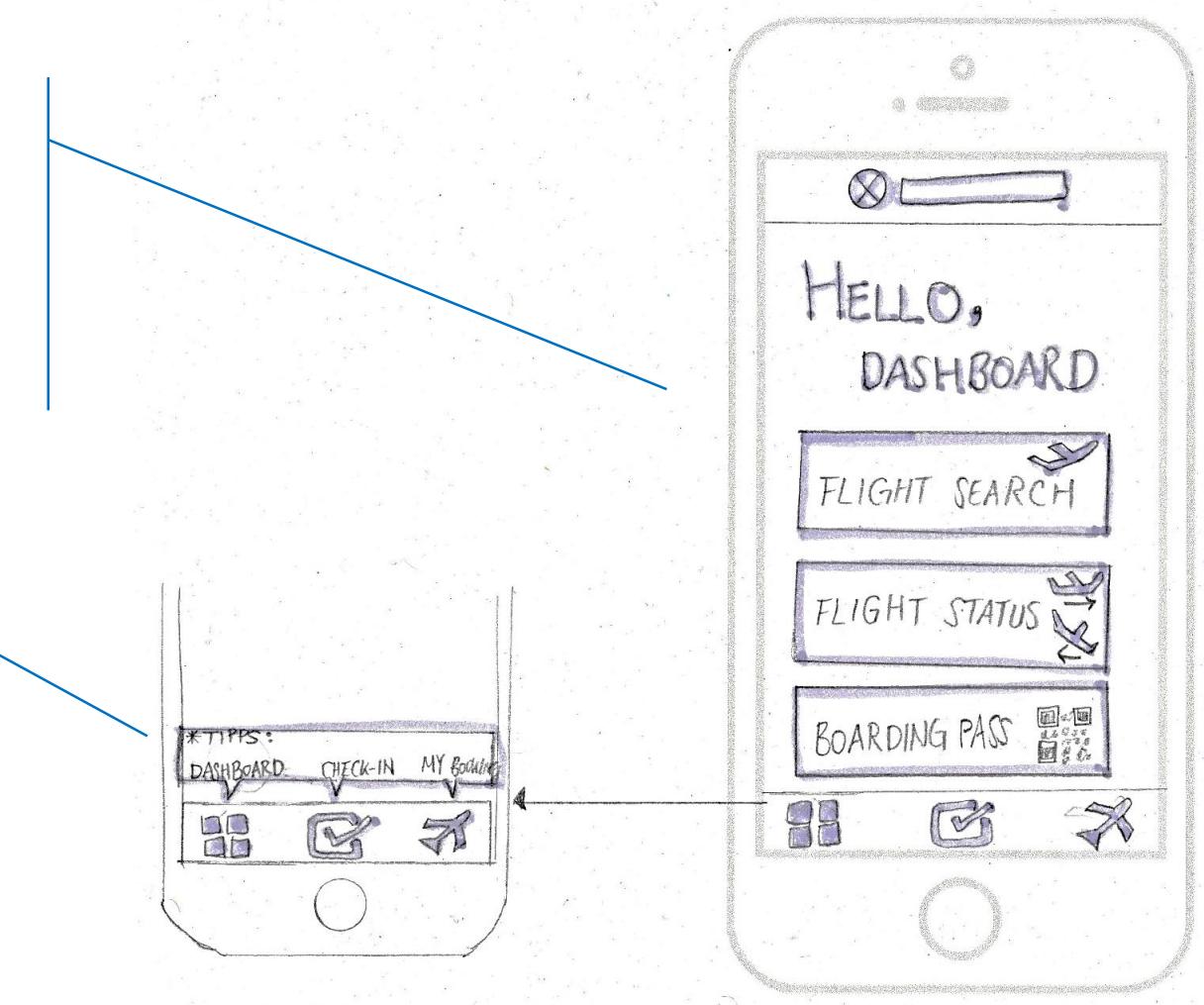


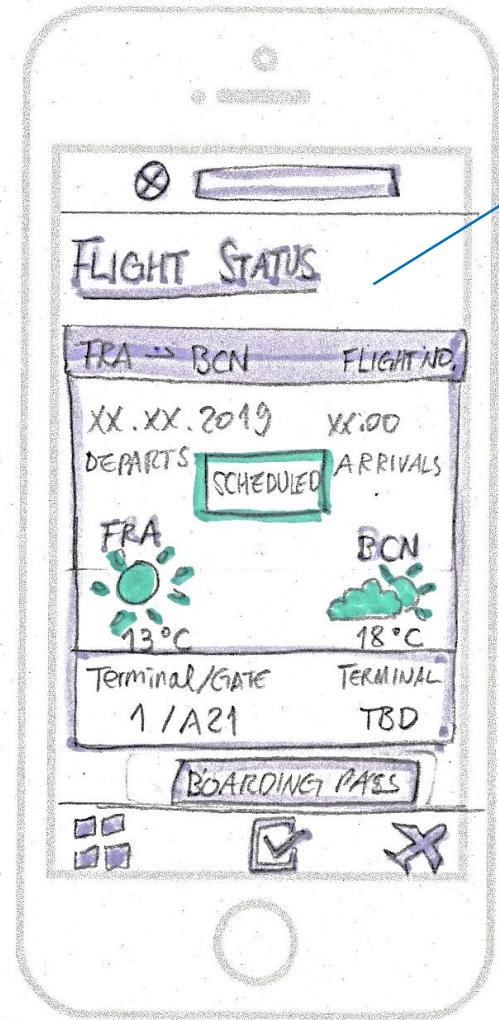
Next, users can either sign in via Google, Facebook or even can skip and proceed as a guest.

The dashboard will enable intuitive thinking for the users.
Starting with the most important section of this app „Flight Search“, follow the „Flight Status“ and „Boarding Pass“.

To guide the users about the navigation menu, as soon as the users land on this screen, the notice bubble box pops up and stays for 6-8 seconds.

First icon: Go to Dashboard
Middle icon: Go to Check-in
Third icon: Go to My Booking

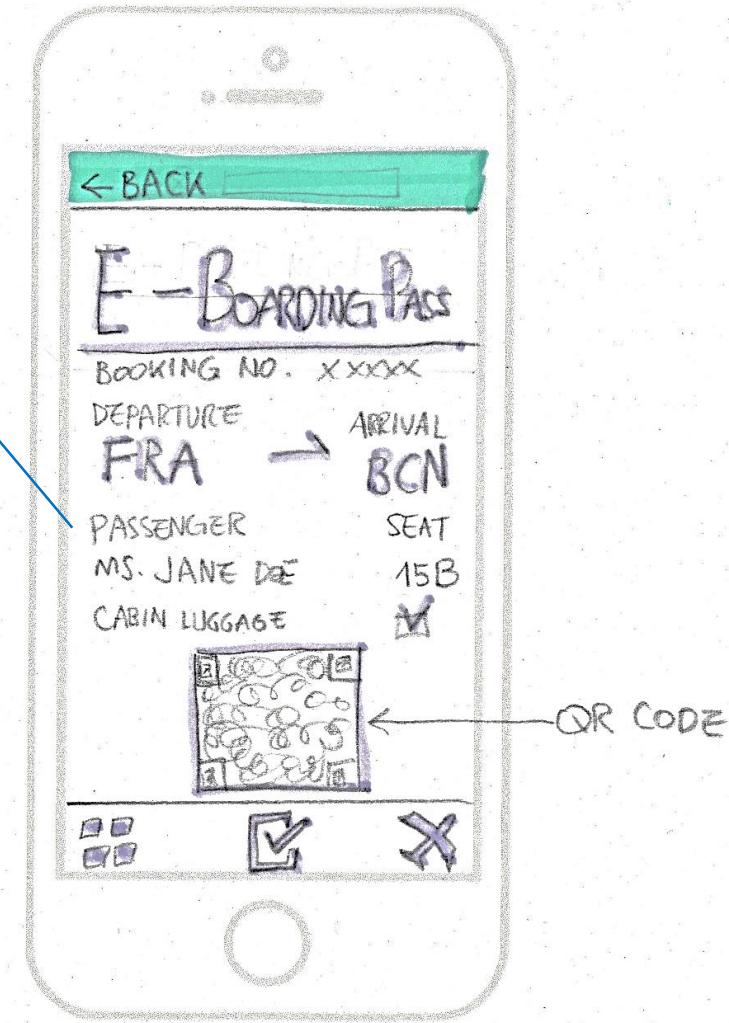




Flight Status shows the status of the booked flight and users can check if the booked trip will be proceeded as scheduled or there will be any change (e.g. delay, cancellation etc.)

If the users already checked in, they can see the E-boarding pass when clicking the button below.

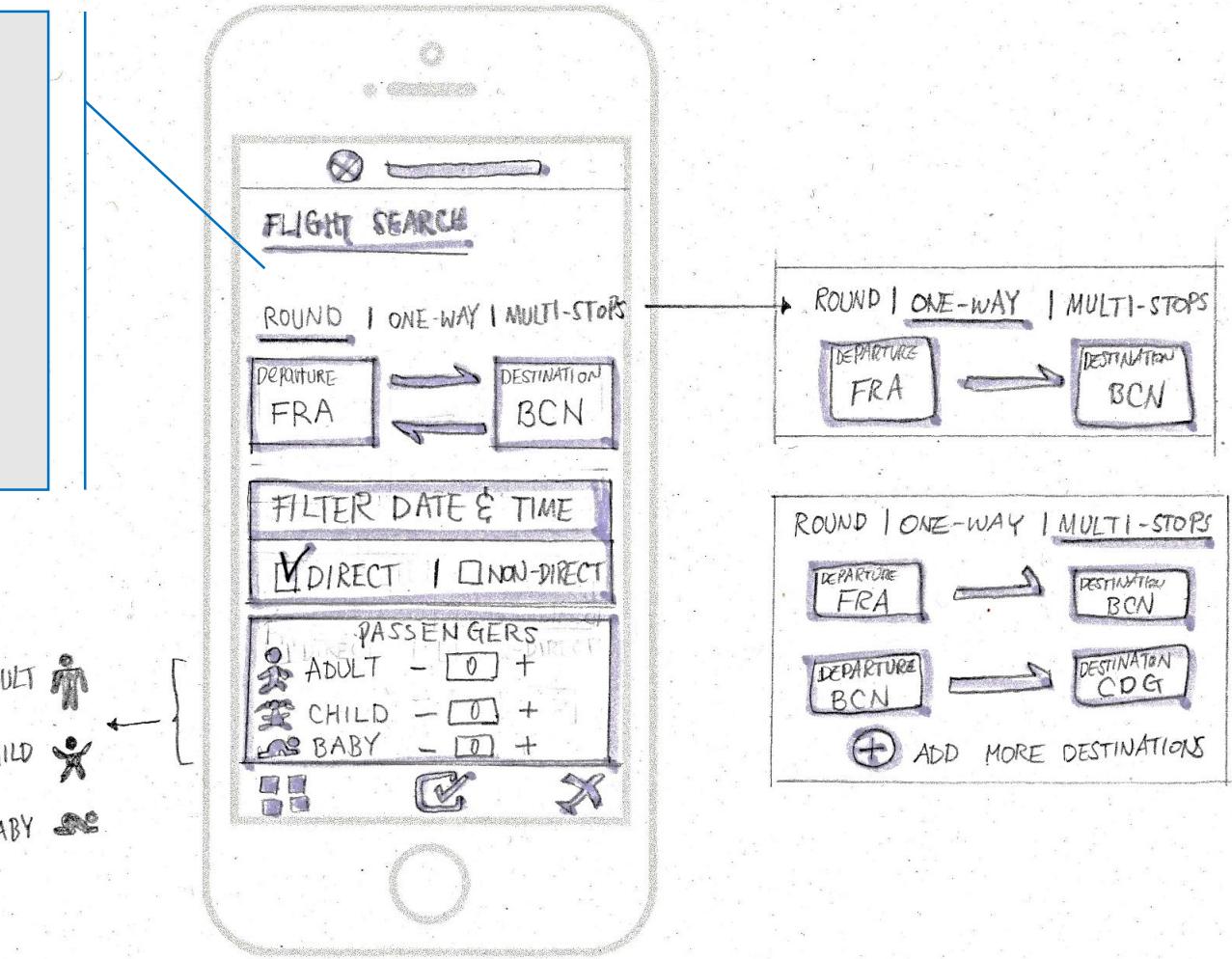
Users can see the E-Boarding pass anytime. Also at the airport, users can very conveniently read the QR Code without always carrying the paper boarding pass.

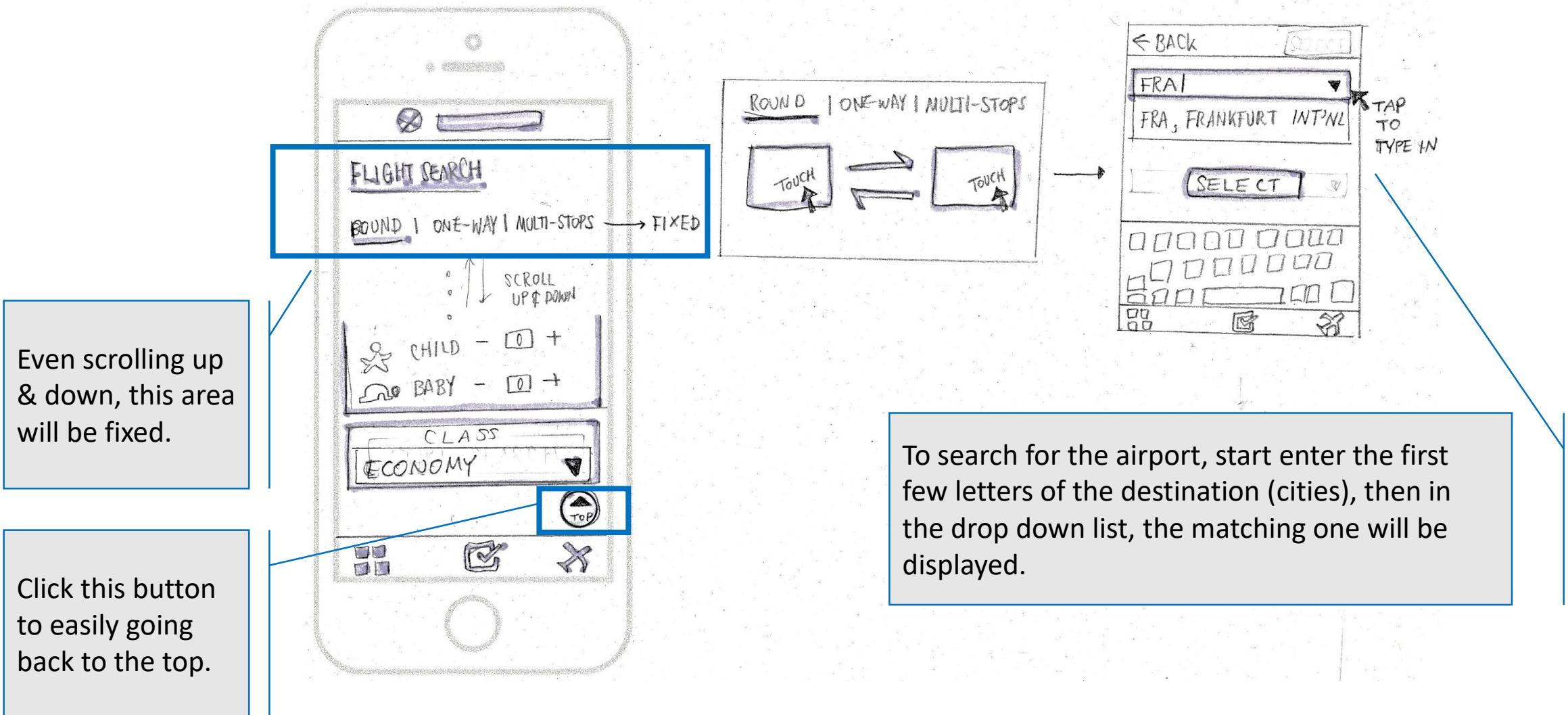


Let's start with the flight searching section.

Depending on the type of flights (Round trip, one-way trip, multi-stops), users can simply tap and select.

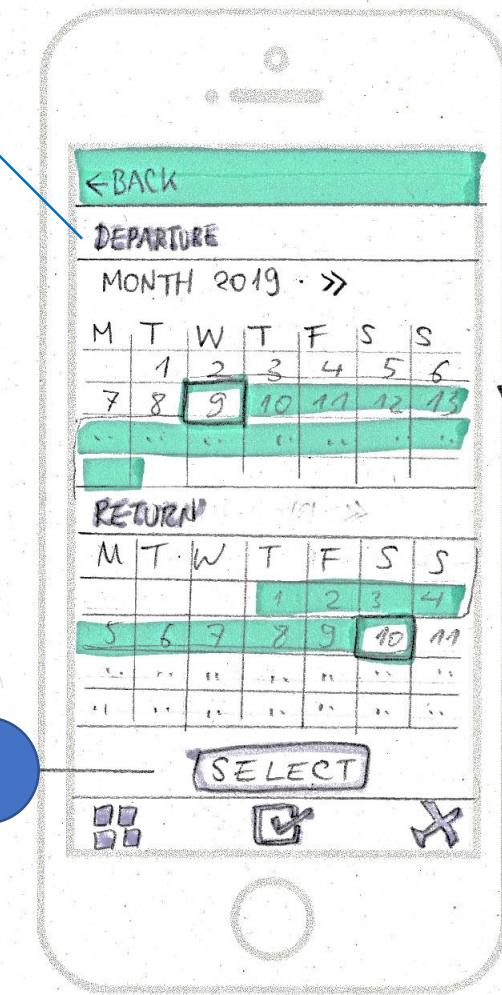
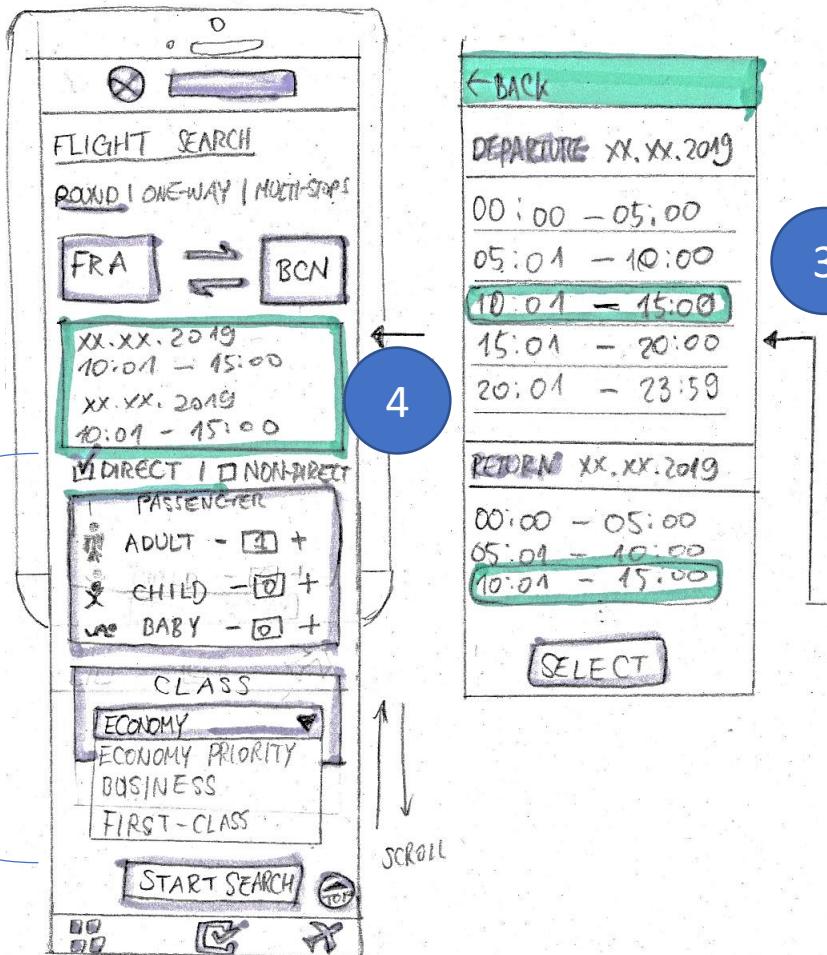
Different display will be followed after selecting each type.





After selecting the destination, hit the button „Filter Date & Time“ to choose the travelling period and the timeframes for flights.

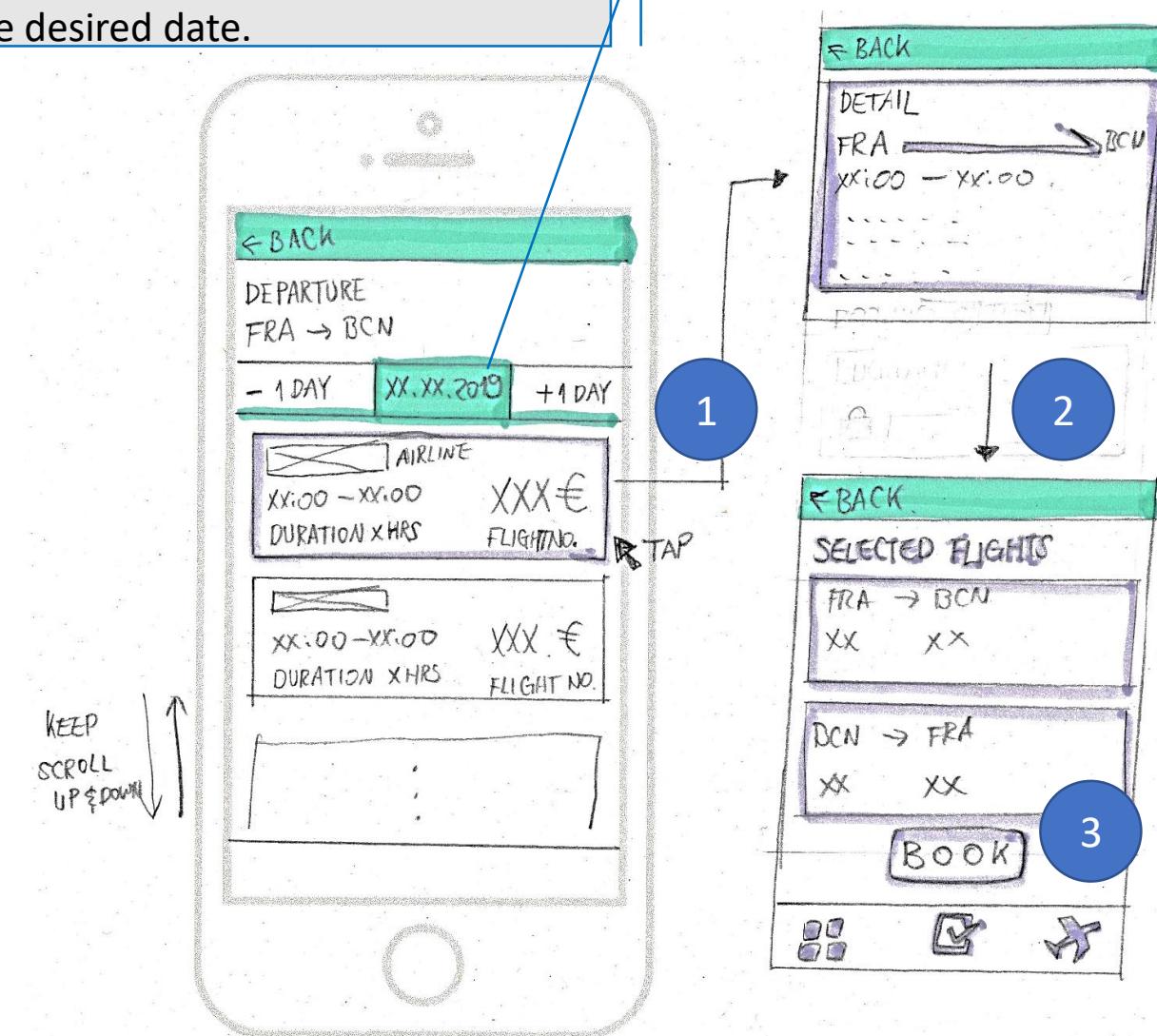
After selecting the date and timeframe, users keep staying on the same screen and just scrolling down further to complete tasks.

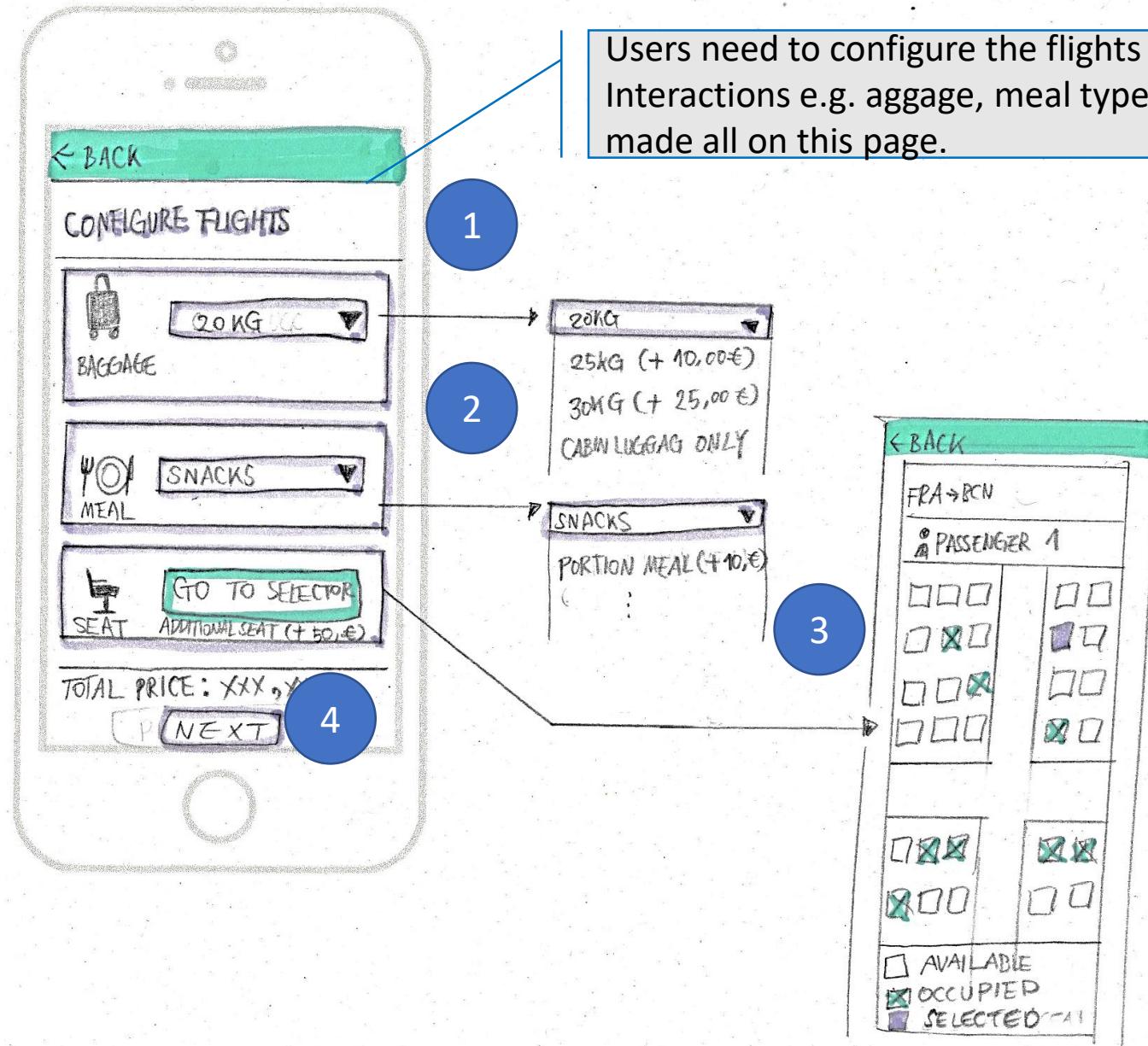


- 1 SELECT THE DEPARTURE DATE
- 2 SELECT THE RETURN DATE
- 3 AUTOMATICALLY MARK THE SELECTED PERIOD.

Search result will be displayed as in this sketch.

Users will be able to compare the conditions both 1 day before and after from the desired date.





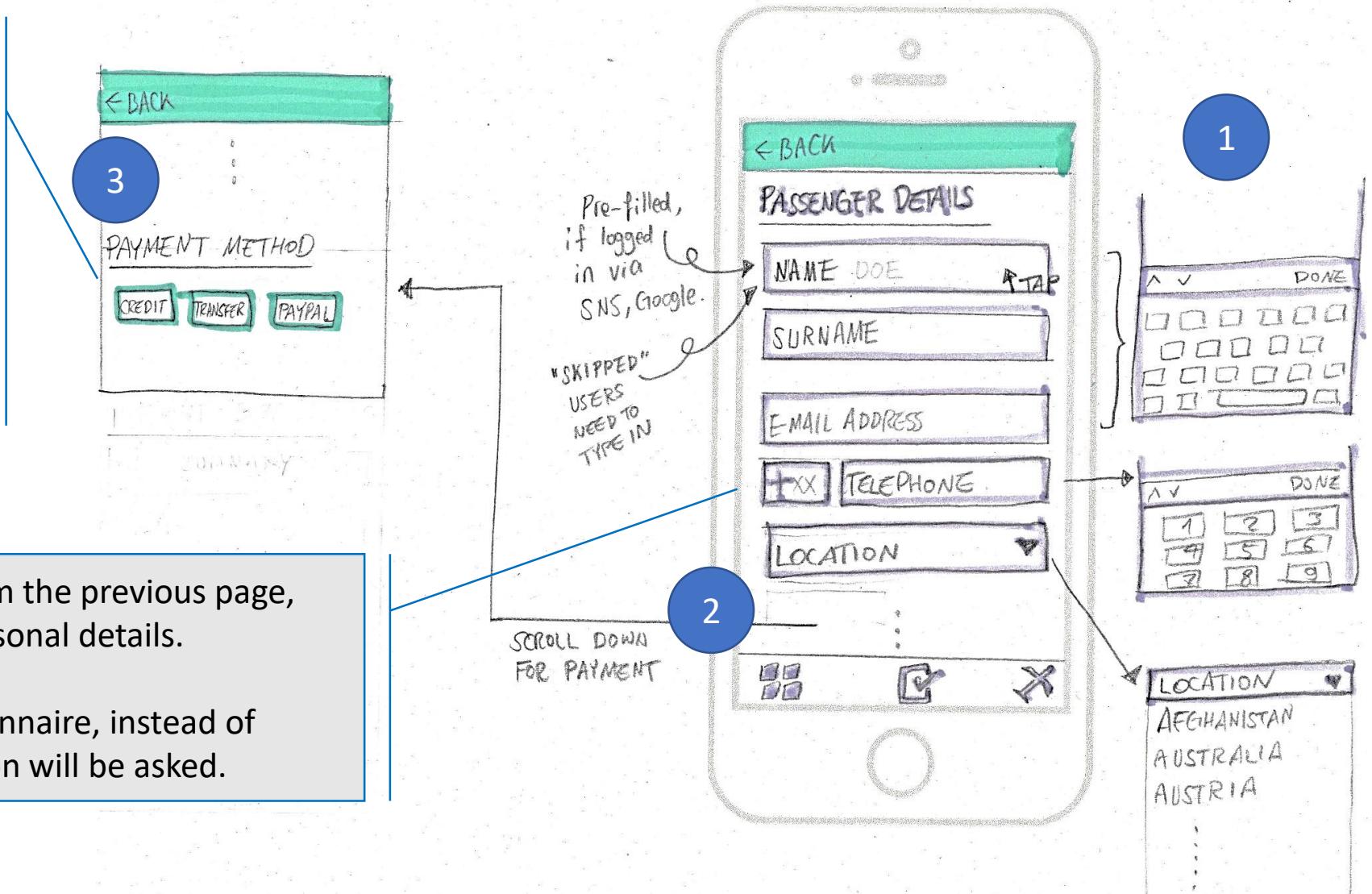
Scrolling down and then there is the section to choose the payment method.

Users interact with the app while keep staying on the same screen.

They can use „← Back“ to go back to the previous step.

After hitting the „Next“ button from the previous page, users will be asked to put their personal details.

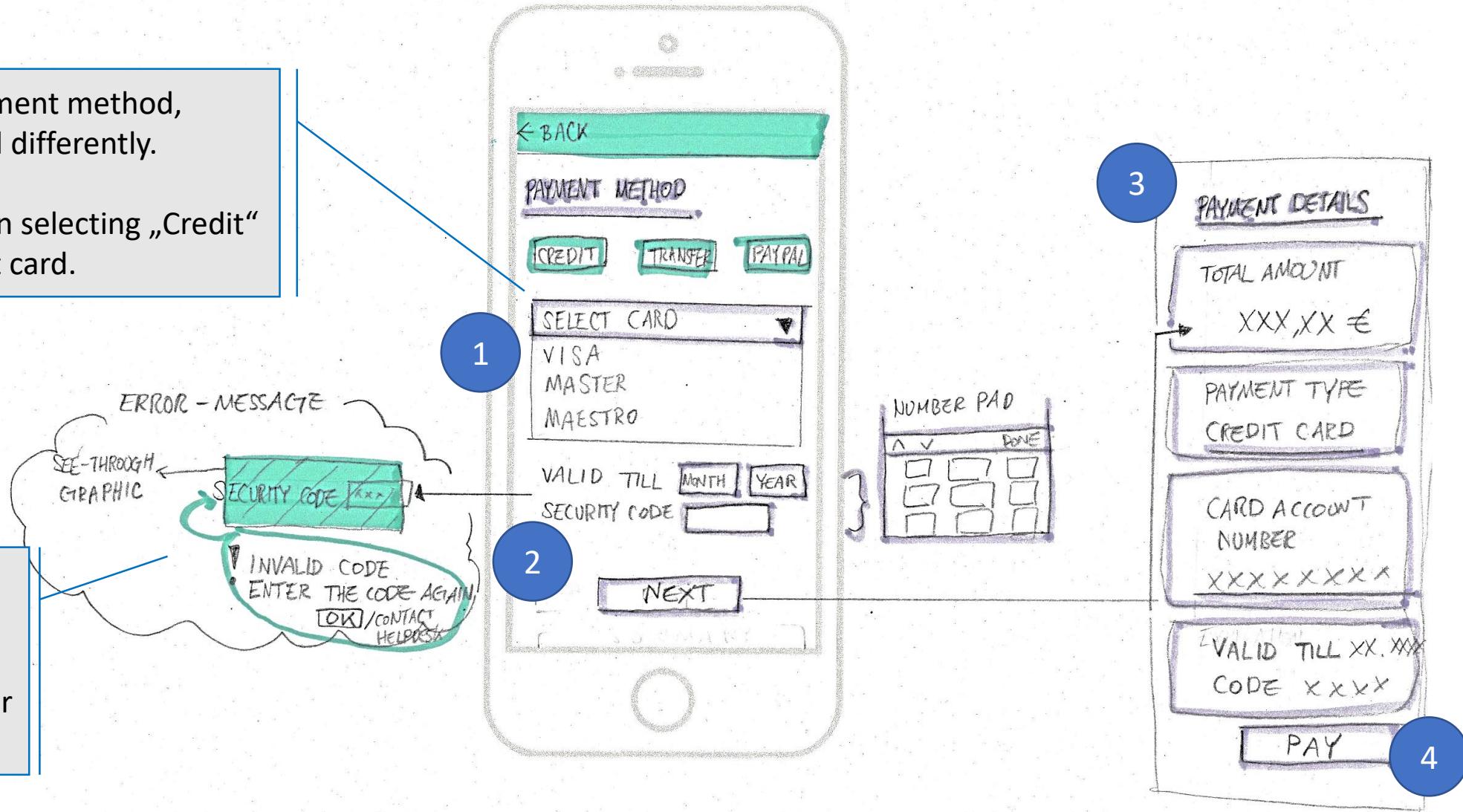
To minimize the number of questionnaire, instead of asking the address, only the location will be asked.

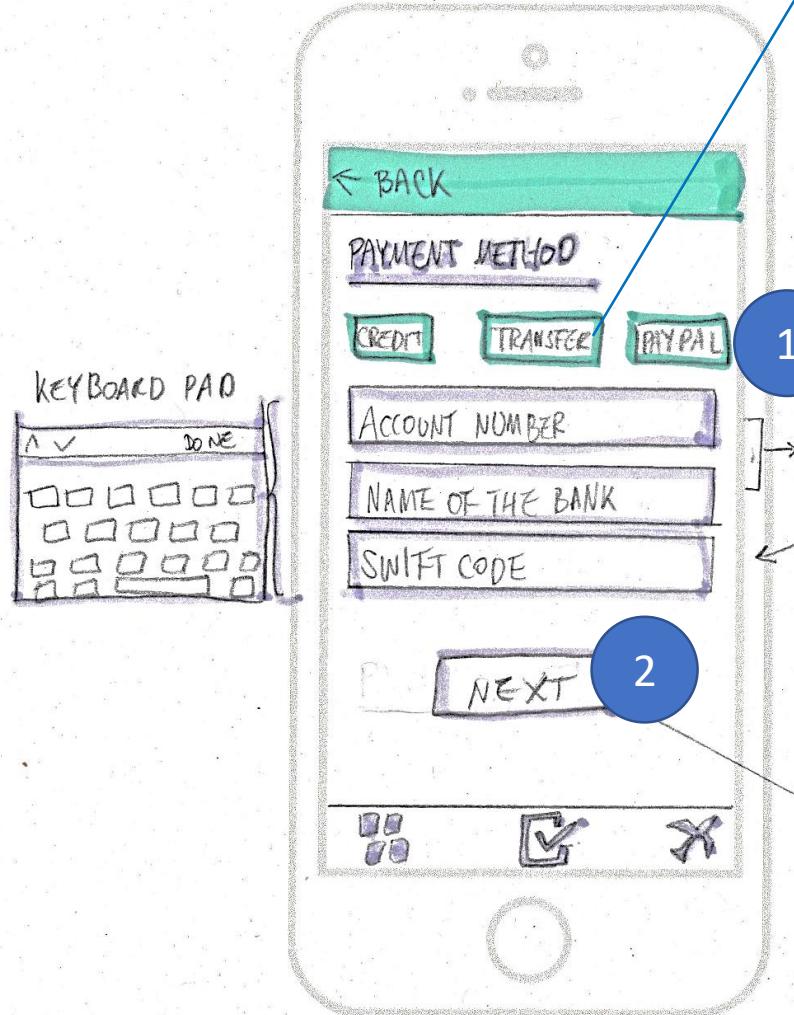


Depending on the payment method, things will be displayed differently.

This view appears when selecting „Credit“ for paying with a credit card.

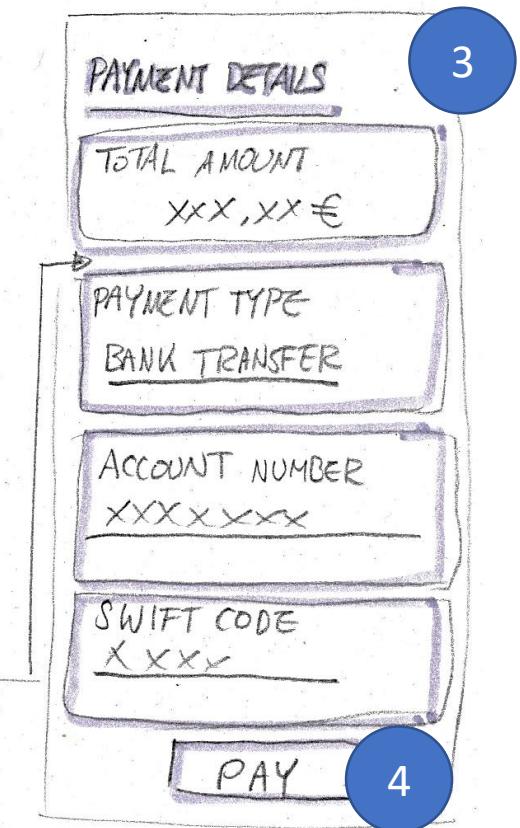
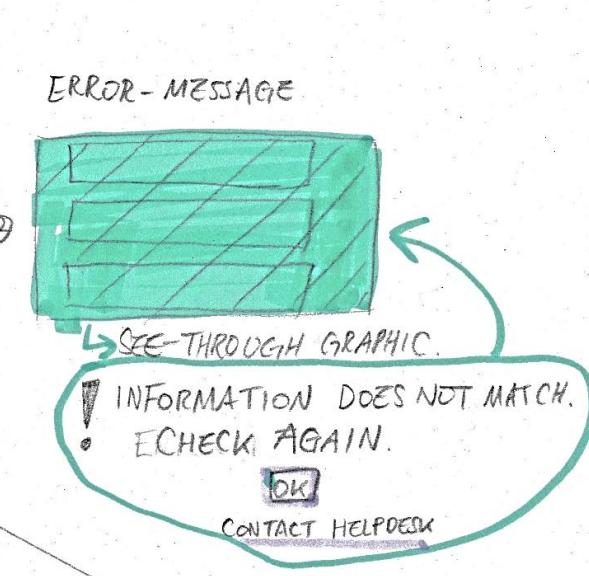
When something does not agree, an error message will be popped up to alert users to enter the data again.





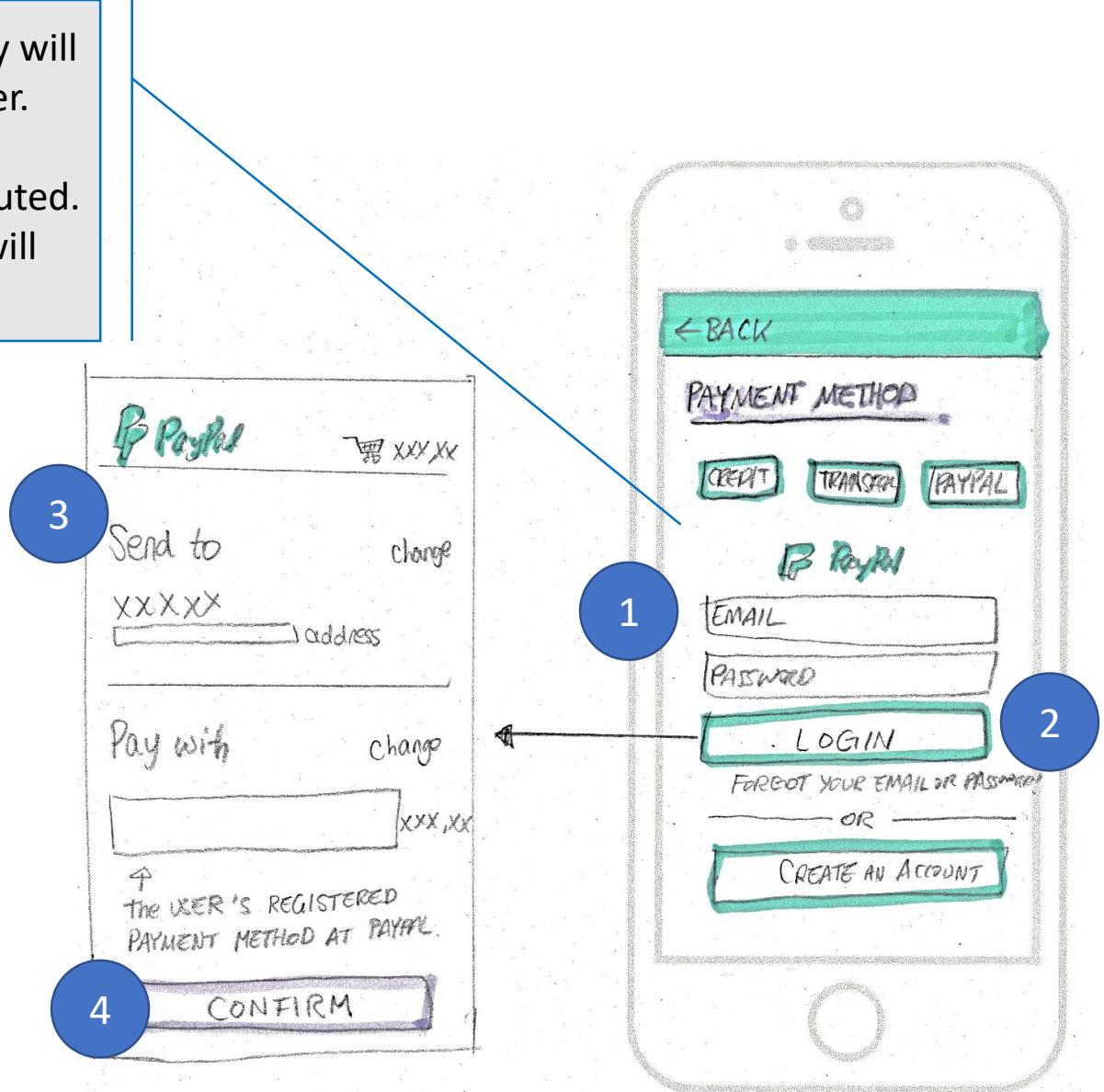
This view appears when selecting „Transfer“ to pay via bank transfer.

The error-message pops up when the given data does not agree. Users can click „OK“ to review their input or when it happens repeatedly, users can select „Contact Helpdesk“ to get directly linked to the technical support.



When selecting Paypal for the payment method, the display will be different from when selecting credit card or bank transfer.

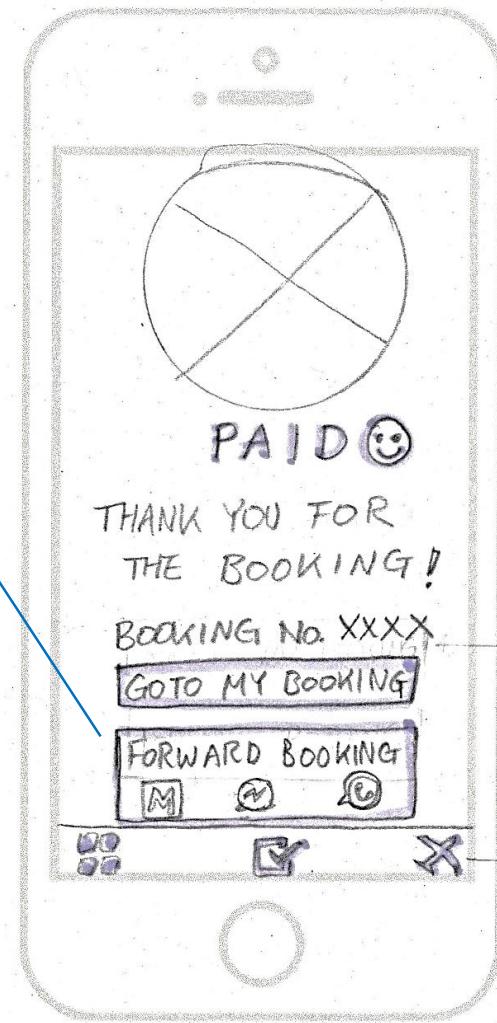
The Paypal login and payment confirmation page will be routed. However, after confirming, the payment completion page will be same as other payment method options.

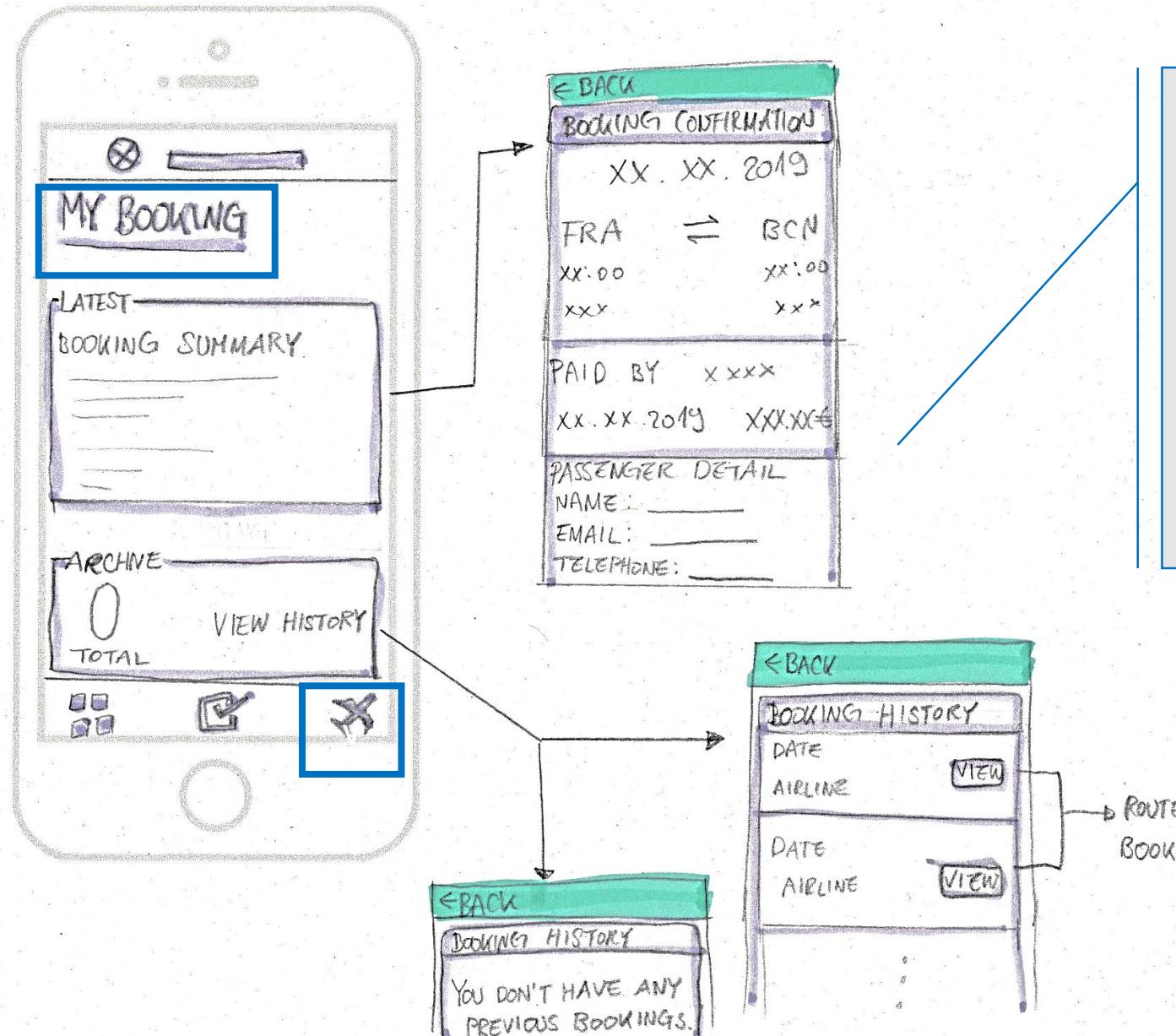


Regardless of the payment method, users will be landed to this screen after closing their payments.

Booking number will be generated and displayed.

Then users can either directly go to „My Booking“ page to review their flight reservation or forward this booking via Email, Facebook messenger or Whatsapp to someone else.

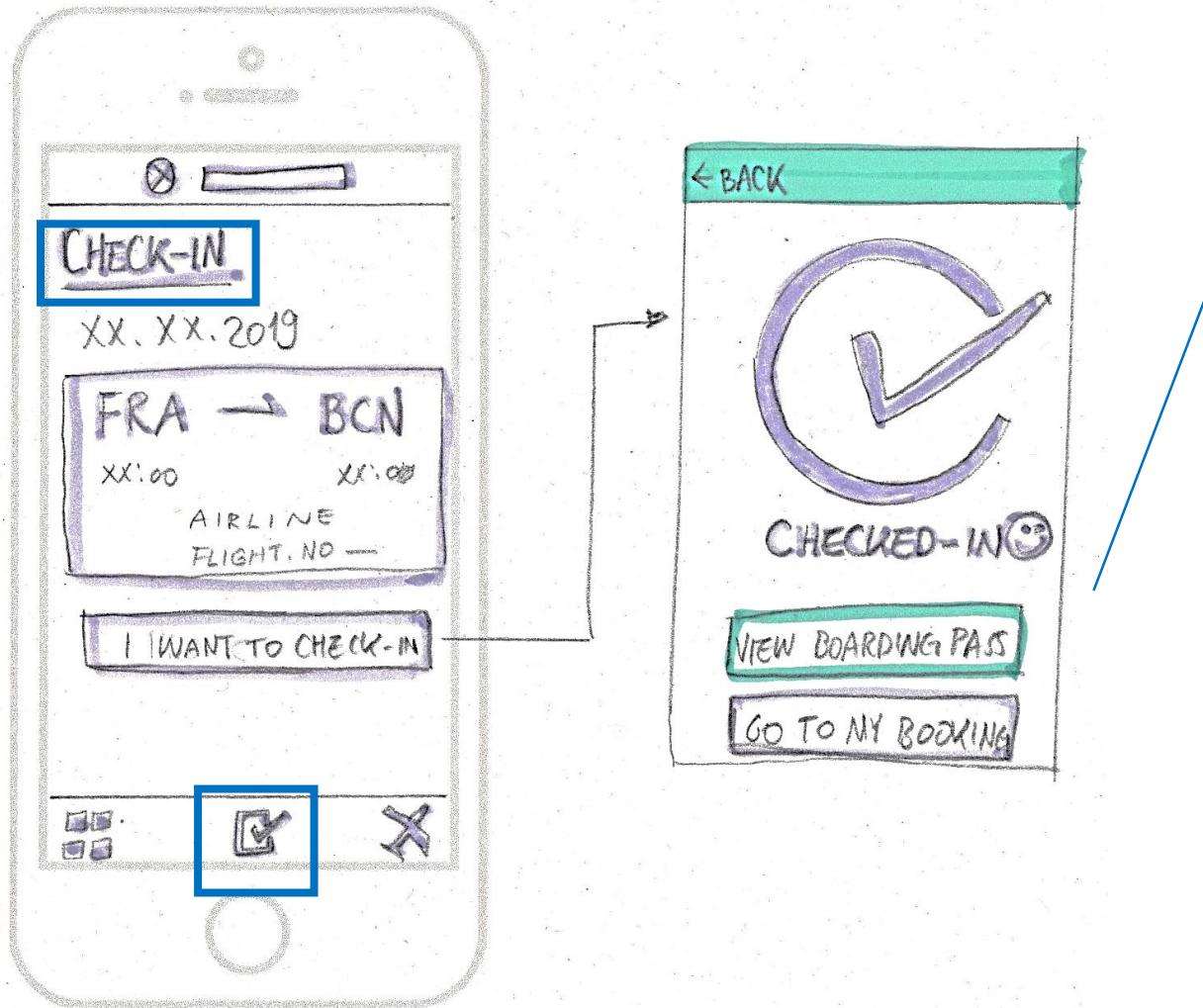




„My Booking“ page looks like this. The shortcut button is the airplane icon on the navigation bar.

The latest booking will be displayed as a booking summary and when users tap this, the booking confirmation will be displayed.

When users have made previous bookings, the total number of bookings will be displayed in the „Archive“ box and when clicking „View History“, users will see the booking history.

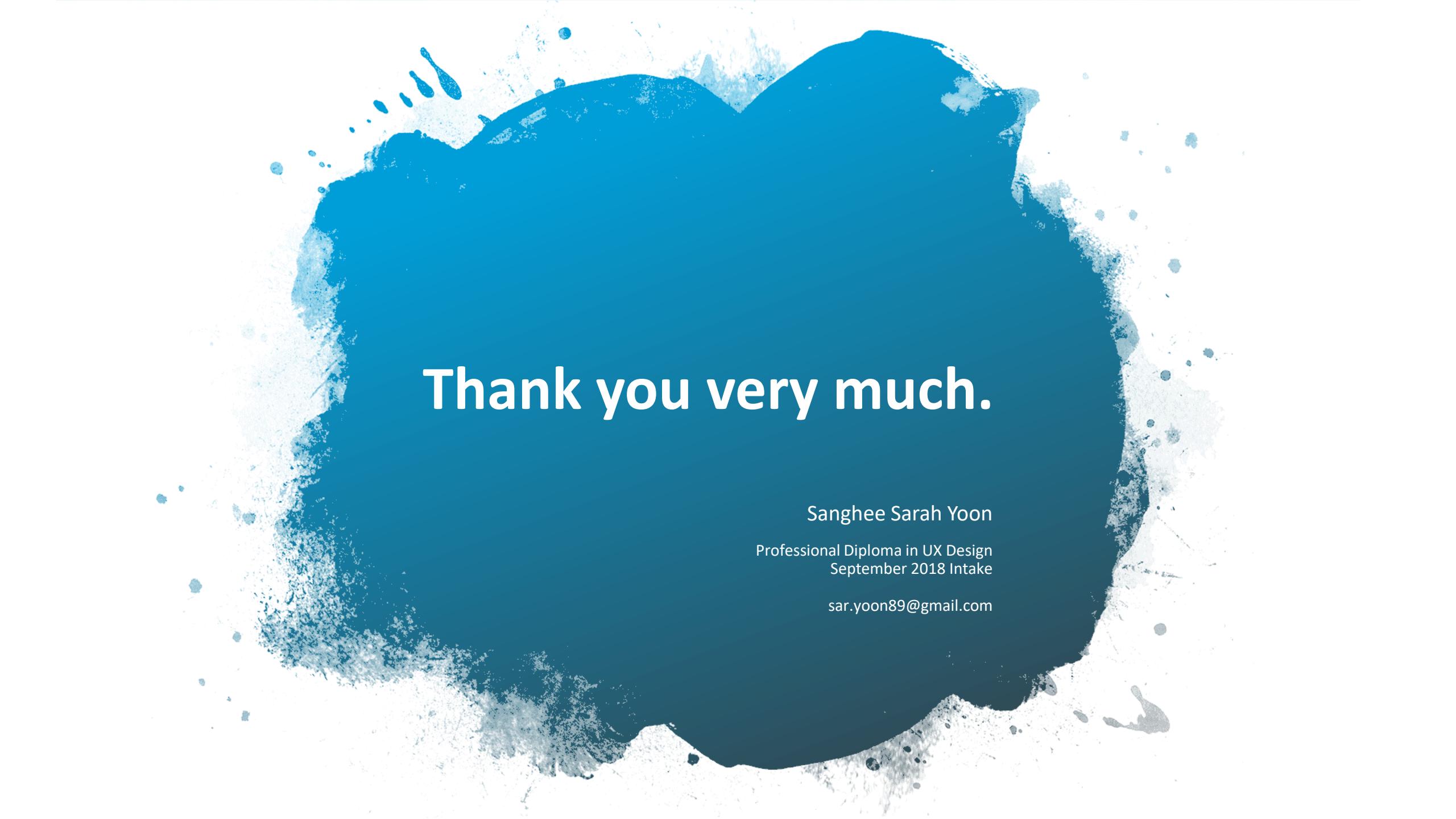


„Check-In“ page looks like this. The shortcut button is the icon in the center of the navigation bar.

The latest booking will be displayed and when click the button „I want to check-in“, users will be pre-checked in for the flight and can save the time at the airport.

After that, users can either view their boarding pass or can go back to „My Booking“ page.

Otherwise, users can click the first icon of the navigation bar to go back to the dashboard page.



Thank you very much.

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