

## Agreement

This agreement is made on 7<sup>th</sup> September 2015 between Phoenix Advisors Limited, 71 Sutton Hall, TW5 0PX, London, registered through the Companies House with the number 9430997, and Furat Jawad, (place of residence, ID number) Abu Dhabi - UAE (hereafter called Client). Services offered remain available only for individuals and legal persons that can establish a legally binding contract under the laws applicable in their country of residence.

### §1

Our services are available for everyone whose funds has been unlawfully kept or lost by binary options brokerages. Any further action in retrieving money can be initiated only after we receive all proper documents from the Client, which should consist of information relevant for legal proceedings, included in the Questionnaire.

### §2

The Questionnaire consists of a list of questions which are supposed to help the Client reconstruct their history with the Merchant. It serves us as a source of information about the Client's case to help establish a relevant legal strategy.

### §3

The Merchant stands for the Client's adversary in a dispute concerning unlawful activity undertaken by the Merchant against the Client as their customer, including fraudulent transactions as well as products not delivered or poor quality of the service promised at the purchase.

### §4

We do not guarantee that the Client will retrieve their funds, whereas we promise to exploit all possible legal means in order to effect a successful and satisfactory refund on the part of the Broker back to the Client. The offered Service does not involve any payments on the side of the Client as long as the work assigned is not done.

### §5

Within the procedures initiated, the Client acts in their own behalf and may or may not follow our advice. Our company will not be responsible for implications thereof. Within the measures taken we shall assist the Client by negotiations with their bank and with the Merchant.

### §6

During the process of effecting a refund from the Broker, the Client shall receive necessary information and instructions concerning steps to be taken within said banking and legal procedures based on our assistance on a regular basis up to the point of getting a refund.

### §7

In case we fail to execute a refund, we do not charge the Client for money. A successful refund is followed by a payment of 20% deducted from the amount regained, which is supposed to arrive at our bank within 7 working days from the date of the funds' being booked by the Client's bank. The Client is obliged to notify us after the transaction is registered by their bank.

### §8

We secure ourselves the right to charge the Client an additional fee of £20 for every prompt note that follows a delay in making due payment for the service provided.

### §9

Based on the present agreement, the Client is obliged to make proper arrangements in order to fulfil its provisions properly and in due time. By signing this agreement the Client is aware of the possible legal consequences following a default on their side.

  
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Client's Signature

CEO Sebastian Budziński  
Phoenix Advisors Ltd