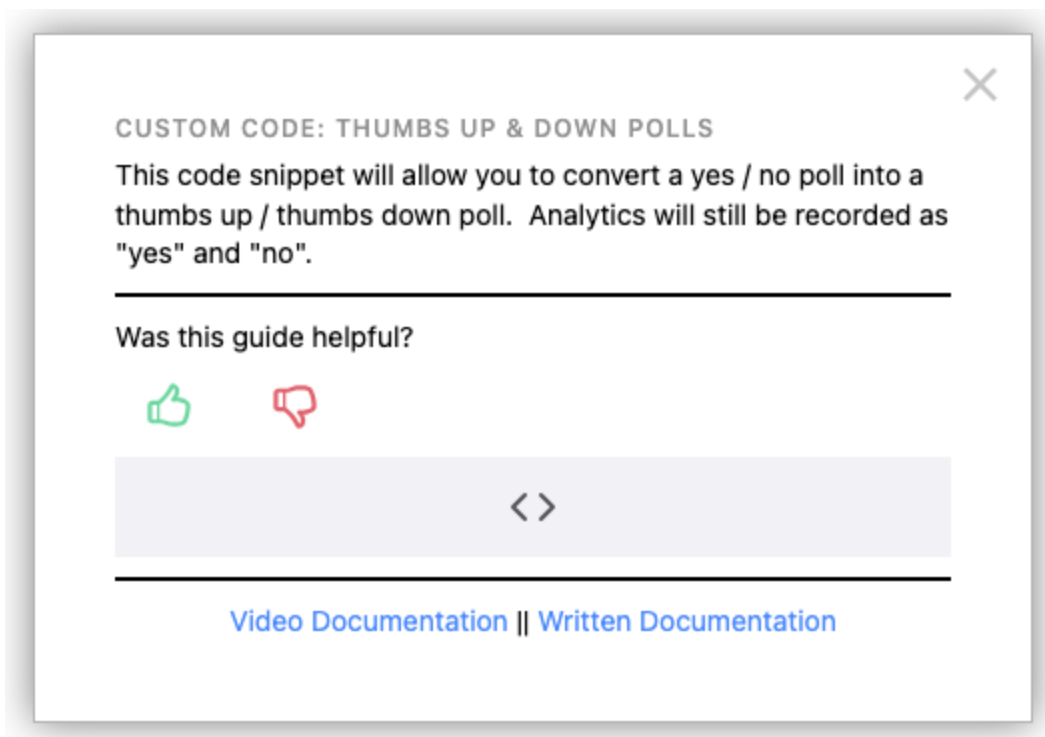


Thumbs Up / Thumbs Down Polls

Last Updated: March 27, 2025

Note: This custom code is offered with no support from Pendo Customer Support.

Step 1: Create a new guide that contains a “Yes/No” Poll, as well as a custom code block. The guide can otherwise contain any other building blocks and any number of steps. If multiple Yes/No polls are added to the guide, then this code will affect all of the Yes/No polls present on this guide step.



Step 2: Enter [this code](#) into the CSS tab within a new custom code building block.

Step 3: This will automatically convert the Yes/No buttons into the corresponding “Thumbs Up” or “Thumbs Down” icons. In Pendo Guide Metrics, the results will still show as “Yes” or “No” associated with the respective buttons.