

Submit Poll Response as Visitor Metadata

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Note: This custom code is offered with no support from Pendo customer support.

Purpose

This documentation will provide a code snippet that, when pasted into a custom code block with a Pendo guide containing a Multi Choice Poll, will update the visitor metadata field of persona with the value the user selected in their poll response. This solution supports Muli Choice Polls in either the dropdown or radio-button format (separate snippets for each version)

Setup

To use this functionality, simply add a new custom code block module to your guide step that contains the Multi Choice poll. Paste the custom code corresponding to your poll display type (dropdown or radio button) into the JavaScript tab of the custom code block. For dropdown polls, use the updateMetadataDropdown.js code. For radio button polls, use the updateMetadataRadio.js code.

Customizations

The sample code snippets use the persona metadata field as the field updated with the poll response. If you have a different role field name you would like to use, simply change the metadata key name to the value you would prefer to use.