

Star Rating Polls

Last Updated: March 27, 2025

Note: This custom code is offered with no support from Pendo Customer Support.

Step 1: Create a new guide that contains a Number Scale Poll, as well as a custom code block. The number scale poll **must** contain five tiles to select (ie, 1-5). The custom code as written will not work for any other number of stars.

The guide can otherwise contain any other building blocks and any number of steps. If multiple number scale polls are added to the guide, then this code will affect all of the number scale polls present on this guide step.

✕

CUSTOM CODE: STAR RATING POLL

This code snippet will allow you to convert a five-point number scale polls into a five-point star rating poll. Analytics will still be processed on a 1-5 scale.

Please rate your local pizza place!

☆ ☆ ☆ ☆ ☆

Horrible Great

How many stars are in Orion's Belt?

☆ ☆ ☆ ☆ ☆

One Five

Submit

<>

[Video Documentation](#) || [Written Documentation](#)

Step 2: Enter [this code](#) into the CSS tab, and [this code](#) into the JavaScript tab within a new custom code building block.

Step 3: This will automatically convert the number scale polls into the corresponding star rating polls. The stars, when hovered over, will be a golden color by default as outlined in the CSS. You can still change the background color of each of the tiles where the stars are rendered using the Visual Design Studio. Changing the color of the stars will require modification of the CSS.

In Pendo Guide Metrics, the results will still show as “Yes” or “No” associated with the respective buttons.