

Troubleshooting Custom Quiz Timer for LearnPress

Common issues and fixes. If problems persist, contact support with WP version, LearnPress version, and screenshots.

Timer Not Showing on Frontend

Cause: Duration set to 0 or progress state blocking render.

Fix: Edit quiz > Set duration >1 minute > Update. Reset progress: LearnPress > Tools > Course Data > Reset Item Progress for the quiz and user. If still not, check browser console for errors (Inspect > Console).

Countdown Not Starting

Cause: JS not loading or cache.

Fix: Clear browser cache (Ctrl+Shift+R). Ensure no plugin conflicts—deactivate others temporarily. Check Inspect > Network for frontend-timer.js (should load).

Anti-Cheat Not Triggering

Cause: Browser compatibility or no tab switch detected.

Fix: Test in Chrome/Firefox. If alert doesn't pop, check console for visibilitychange event errors.

Quiz Not Submitting on Timeout/Cheat

Cause: Button selector mismatch in JS.

Fix: Edit frontend-timer.js > Verify selector matches your LearnPress version (e.g., '.lp-button.finish-quiz').

General Errors

Enable WP_DEBUG in wp-config.php to log issues. Flush permalinks (Settings > Permalinks > Save).