## Foor Review sentiment analysis

## **Summary**

- · Data is highly imbalanced and after target feature transformation,
- Positve class was more than twice of neutral and negative.
- Performed both Underampling and over sampling to balance the samples of median distribution.
- Combined both sumary and text feature for cleaning and vectorization.
- As read in theory Tf-Idf out performed other vectorization methods.
- Naive bayese clssifier is used with Tf-Idf since its fast even with high dimension data.
- Lowest log loss is 0.59.

### **Business Problem**

A food product will have multiple reviews from multiple websites with rating or without rating but only text. As a product owner I want to understand the count or percentage of total Positive, Neutral and Negative reviews for the product.

This can be made accessable with online tools which can analyze hundreds of reviews and analyze the sentiment(Positive/Neutral/Negative)

## **Business objective and constraints**

- Interpretablity is partially important.
- No low latency requirement( couple of seconds to minutes is acceptable)
- Errors -> classification if all the class is equally important.

## Mapping to an ML problem

## Data aguisation from kaggle

```
from google.colab import drive
drive.mount('/content/drive')
```

```
! pip install -q kaggle
! mkdir ~/.kaggle
! cp /content/drive/MyDrive/DS_DL_ML_AI_project/kaggle.json ~/.kaggle/
! chmod 600 ~/.kaggle/kaggle.json
! kaggle datasets download -d snap/amazon-fine-food-reviews

Downloading amazon-fine-food-reviews.zip to /content
    93% 225M/242M [00:02<00:00, 126MB/s]
    100% 242M/242M [00:02<00:00, 103MB/s]
! mkdir train

# All the data in the ZIP will be unzipped in train folder.
! unzip /content/amazon-fine-food-reviews.zip -d train

Archive: /content/amazon-fine-food-reviews.zip</pre>
```

### **Data Files Overview**

### **Amazon Fine Food Reviews Analysis**

inflating: train/Reviews.csv
inflating: train/database.sqlite
inflating: train/hashes.txt

Data Source: <a href="https://www.kaggle.com/snap/amazon-fine-food-reviews">https://www.kaggle.com/snap/amazon-fine-food-reviews</a>

The Amazon Fine Food Reviews dataset consists of reviews of fine foods from Amazon.

Number of reviews: 568,454 Number of users: 256,059 Number of products: 74,258 Timespan: Oct 1999 - Oct 2012

Number of Attributes/Columns in data: 10

Attribute Information:

- 1. Id
- 2. ProductId unique identifier for the product
- 3. UserId unqiue identifier for the user
- 4. ProfileName
- 5. HelpfulnessNumerator number of users who found the review helpful

- 6. HelpfulnessDenominator number of users who indicated whether they found the review helpful or not
- 7. Score rating between 1 and 5
- 8. Time timestamp for the review
- 9. Summary brief summary of the review
- 10. Text text of the review

### ML Objective:

To determine whether the review is Positive, Negative or Neutral by predicting the rating using only the text features and classify into:

- Positive(Rating of 4 or 5)
- Neutral(Rating of 3)
- Negative(Rating of 2 or 1)

This is an approximate and proxy way of determining the polarity (positive/neutral/negative) of a review.

### ML Problem

- · Multi class classification problem.
- · Sentiment analysis only with text features.
- Precision and Recall both are equally important.

## Performance Metric

- Cross Entropy or multi class log-loss.
- · Confusion matrics

### Train Test Split

- Random split as there is no time stamps in the data.
- Split with stratify since classification problem.

# Data Loading, Cleaning and Prepration

## ▼ Import Libraries

```
import nltk
nltk.download('punkt')
import sqlite3
import pandas as pd
from sklearn.model_selection import train_test_split
import regex as re
from bs4 import BeautifulSoup
from nltk.stem import SnowballStemmer
from nltk.tokenize import word tokenize
from sklearn.feature_extraction.text import CountVectorizer
from sklearn.feature_extraction.text import TfidfVectorizer
import numpy as np
from tqdm import tqdm
import matplotlib.pyplot as plt
import seaborn as sns
from wordcloud import WordCloud
import pickle
from sklearn.model_selection import RandomizedSearchCV
from sklearn.naive_bayes import MultinomialNB
from sklearn.metrics import confusion_matrix
from sklearn.metrics import ConfusionMatrixDisplay
from sklearn.preprocessing import MinMaxScaler
from sklearn.naive_bayes import ComplementNB
from sklearn.ensemble import RandomForestClassifier
from sklearn.utils import resample # To oversamle and under sample
from scipy.sparse import csr_matrix
from sklearn.metrics import log_loss
from sklearn.model_selection import RepeatedStratifiedKFold # To stratify split for kfold
from sklearn.preprocessing import MaxAbsScaler
from prettytable import PrettyTable
```

## ▼ Read/Load Data

```
# There are 2 file format, SQL and CSV
# Since the data is huge reading the SQL file
sqlConn = sqlite3.connect("/content/train/database.sqlite")

reviewsData = pd.read_sql_query(
    """
    SELECT *
    FROM Reviews
    LIMIT 155000
    """, sqlConn)

print("Shape of reviews data",reviewsData.shape)
reviewsData.head()
```

	Id	ProductId	UserId	ProfileName	HelpfulnessNumerator	Helpfuln€
0	1	B001E4KFG0	A3SGXH7AUHU8GW	delmartian	1	
1	2	B00813GRG4	A1D87F6ZCVE5NK	dll pa	0	
2	3	B000LQOCH0	ABXLMWJIXXAIN	Natalia Corres "Natalia Corres"	1	

## Ceaning and Handling Missing vlues

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 155000 entries, 0 to 154999

```
reviewsData.info()
```

```
Data columns (total 10 columns):
    Column
                          Non-Null Count Dtype
                          -----
0
    Ιd
                          155000 non-null int64
                          155000 non-null object
1
    ProductId
                         155000 non-null object
2
   UserId
3
    ProfileName
                         155000 non-null object
    HelpfulnessNumerator 155000 non-null int64
4
5
   HelpfulnessDenominator 155000 non-null int64
   Score
                         155000 non-null int64
                          155000 non-null int64
7
    Time
                          155000 non-null object
8
    Summary
9
    Text
                          155000 non-null object
```

dtypes: int64(5), object(5)
memory usage: 11.8+ MB

- Helpfulness Numerator, Denominator, Score, are int Dtype and do not have nether standard or non standard null values.
- · Ignoreing ID's and Time
- Sumarry and Text are object hence should check for non standard null values like <>, ?, -etc.

### Checking for non stanard null values and converting them to nan

```
# Checking for possible vague summary
[i for i in reviewsData['Summary'] if len(i) <= 3][:10]

['Bad', 'WOW', 'Wow', 'Yum', 'Meh', 'yum', 'K', 'Ok', 'Yum', 'A+']</pre>
```

• Summary with 3 letter word's are fine but 2 letter words are vague.

```
# Analyzng 2 letter words
[i for i in reviewsData['Summary'] if len(i) <= 2][:10]

['K', 'Ok', 'A+', 'nt', 'JZ', 'ok', 'Mr', 'JV', 'OK', 'OK']</pre>
```

- Variations of 'ok' has meaning and needs to be converted but but rest needs to be removed.
- At preprocessing stage these words will be removed.

```
# Possible 2 letter words with meaning obtained manually from dataset
nonVague = ['OK','ok','Ok','oK']

# Check vague review in 'Text'
[i for i in reviewsData['Text'] if len(i) <= 4][:10]</pre>
```

• No non vague reviews in Text

```
# Summarizing Missing Values
reviewsData.isnull().sum()
```

```
Ιd
                           0
ProductId
UserId
                           0
ProfileName
HelpfulnessNumerator
HelpfulnessDenominator
                           0
Score
Time
                           0
Summary
                           0
Text
                           0
dtype: int64
```

No standard or non standard null values

```
# Checking for duplicate review for same used ID and product ID
# One product can have good or bad reviews, so there can be duplicate product ID but
# For same product one user can have only one review, hence remove the duplicates in combi
# Considering last review of the user for the same product to be latest is not duplicate,
print("Data shape before duplicates", reviewsData.shape)
print("-"*50)
reviewsData.drop_duplicates(subset=['ProductId','UserId'],keep='last', inplace=True)
print("Data size post dropping duplicates",reviewsData.shape)
            Data shape before duplicates (155000, 10)
            Data size post dropping duplicates (152752, 10)
# 'HelpfulnessNumerator' -> Number of people found the review helpful out of "Helpfulness[
# 'HelpfulnessNumerator' cannot be greater then 'HelpfulnessDenominator' hence drop the rc
incHelpIndx = reviewsData[reviewsData['HelpfulnessNumerator'] > reviewsData['HelpfulnessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessDefinessD
reviewsData.drop(index=incHelpIndx, axis=0, inplace=True)
reviewsData.shape
             (152750, 10)
# Analyzing unique scores to check for ambiguity
reviewsData['Score'].unique()
            array([5, 1, 4, 2, 3])
# Clreating new column by combining both text and summary
reviewsData['final_review'] = reviewsData['Summary']+" "+reviewsData['Text']
reviewsData.head()
```

0	1	B001E4KFG0	A3SGXH7AUHU8GW	delmartian	1	
1	2	B00813GRG4	A1D87F6ZCVE5NK	dll pa	0	
2	3	B000LQOCH0	ABXLMWJIXXAIN	Natalia Corres "Natalia Corres"	1	
3	4	RNNNI IANOIO	A305RORC6FGVXV	Karl	વ	

## ▼ Text Pre Processing

```
# Analyze few random text

for i in range(0,10):
    print("Review",(i*i),"->",reviewsData['final_review'][i*i])
    print("-"*len(reviewsData['Text'][i*i]))
```

Review 0 -> Good Quality Dog Food I have bought several of the Vitality canned dog f
Review 1 -> Not as Advertised Product arrived labeled as Jumbo Salted Peanuts...the
Review 4 -> Great taffy Great taffy at a great price. There was a wide assortment o
Review 9 -> Healthy Dog Food This is a very healthy dog food. Good for their digesti
Review 16 -> poor taste I love eating them and they are good for watching TV and loo
Review 25 -> Twizzlers - Strawberry Product received is as advertised.<br/>
Review 36 -> Love Gluten Free Oatmeal!!! For those of us with celiac disease this pr
Review 49 -> Same stuff This is the same stuff you can buy at the big box stores. T
Review 64 -> great source of electrolytes This product serves me well as a source of

Review 81 -> Great Great gift for all ages! I purchased these giant canes before and

#### Observation

- Above sample sentence has html tags, urls, stop words etc
- In the 'Text' feature preprocessing stage we will following the order below:-
- Begin by removing the html tags
- Remove any punctuations or limited set of special characters like, or . or # etc.
- · Check if the word is made up of english letters and is not alpha-numeric
- Check to see if the length of the word is greater than 2 (as it was researched that there is no adjective in 2-letters)
- Convert the word to lowercase
- Remove Stopwords
- Finally Snowball Stemming the word (it was observed to be better than Porter Stemming)

```
# remove url https://stackoverflow.com/a/40823105/4084039

# eg for review 25

url_removal = re.sub(r"http\S+", "", reviewsData.Text[25])
url_removal

'Product received is as advertised.<br /><br /><a href=" Strawberry, 16-Ounce Bags (Pack of 6)</a>'
```

```
# Remove html tags

# https://stackoverflow.com/questions/16206380/python-beautifulsoup-how-to-remove-all-tags
# eg for review 36

soup = BeautifulSoup(reviewsData.Text[36], "html.parser")
html_remove = soup.get_text()
html_remove
```

'For those of us with celiac disease this product is a lifesaver and what could be better than getting it at almost half the price of the grocery or health food stor e! I love McCann's instant oatmeal - all flavors!!!Thanks,Abby'

```
# De contract the sentence eg: won't -> will not etc

# https://stackoverflow.com/a/47091490/4084039

# For eg review 36

def decontracted(phrase):
    # specific
    phrase = re.sub(r"won't", "will not", phrase)
    phrase = re.sub(r"can\'t", "can not", phrase)
```

```
# general
    phrase = re.sub(r"n\'t", " not", phrase)
   phrase = re.sub(r"\'re", " are", phrase)
   phrase = re.sub(r"\'s", " is", phrase)
   phrase = re.sub(r"\'d", " would", phrase)
   phrase = re.sub(r"\'ll", " will", phrase)
   phrase = re.sub(r"\'t", " not", phrase)
   phrase = re.sub(r"\'ve", " have", phrase)
    phrase = re.sub(r"\'m", " am", phrase)
    return phrase
decontracted(reviewsData.Text[36])
     'For those of us with celiac disease this product is a lifesaver and what could be
     better than getting it at almost half the price of the grocery or health food stor
     e! I love McCann is instant oatmeal - all flavors!!!<br /><br />Thanks,<br />Abby'
# Remove alphanumeric https://stackoverflow.com/a/18082370/4084039
# eg with review 25
alphaNUm_remove = re.sub("\S*\d\S*", "", reviewsData.Text[25]).strip()
print(alphaNUm_remove)
     Product received is as advertised.<br/>
<br/>
/><a Strawberry, Bags (Pack of
```

```
#remove spacial character https://stackoverflow.com/a/5843547/4084039
secial_char_remove = re.sub('[^A-Za-z0-9]+', ' ', reviewsData.Text[1])
print(secial_char_remove)
```

Product arrived labeled as Jumbo Salted Peanuts the peanuts were actually small size

```
# https://gist.github.com/sebleier/554280
# we are removing the words from the stop words list: 'no', 'nor', 'not'
# <br /><br /> ==> after the above steps, we are getting "br br"
# we are including them into stop words list
# instead of <br /> if we have <br/> these tags would have revmoved in the 1st step
stopwords= set(['br', 'the', 'i', 'me', 'my', 'myself', 'we', 'our', 'ours', 'ourselves',
            "you'll", "you'd", 'your', 'yours', 'yourself', 'yourselves', 'he', 'him', 'hi
            'she', "she's", 'her', 'hers', 'herself', 'it', "it's", 'its', 'itself', 'they
            'theirs', 'themselves', 'what', 'which', 'who', 'whom', 'this', 'that', "that'
            'am', 'is', 'are', 'was', 'were', 'be', 'been', 'being', 'have', 'has', 'had',
            'did', 'doing', 'a', 'an', 'the', 'and', 'but', 'if', 'or', 'because', 'as',
            'at', 'by', 'for', 'with', 'about', 'against', 'between', 'into', 'through', '
            'above', 'below', 'to', 'from', 'up', 'down', 'in', 'out', 'on', 'off', 'over'
            'then', 'once', 'here', 'there', 'when', 'where', 'why', 'how', 'all', 'any',
            'most', 'other', 'some', 'such', 'only', 'own', 'same', 'so', 'than', 'too', '
            's', 't', 'can', 'will', 'just', 'don', "don't", 'should', "should've", 'now',
            've', 'y', 'ain', 'aren', "aren't", 'couldn', "couldn't", 'didn', "didn't", 'c
            "hadn't", 'hasn', "hasn't", 'haven', "haven't", 'isn', "isn't", 'ma', 'mightn'
```

```
"mustn't", 'needn', "needn't", 'shan', "shan't", 'shouldn', "shouldn't", 'wasr
            'won', "won't", 'wouldn', "wouldn't"])
# It's suggested to perform stemming for sentement analysis and lematization for Chatbot
# Performing stemming on preprocessed text feature: https://www.analyticsvidhya.com/blog/2
def stemming(text):
    snowball = SnowballStemmer(language='english')
    store_list=[]
   for token in word_tokenize(text):
        store_list.append(snowball.stem(token))
    return ' '.join(store_list)
def preprocess_review(text,stopwords):
 # Combining all the above stundents
  preprocessed_text = []
  # tqdm is for printing the status bar
  for sentance in tqdm(text):
      sentance = re.sub(r"http\S+", "", sentance)
      sentance = BeautifulSoup(sentance, "html.parser").get_text()
      sentance = decontracted(sentance)
      sentance = re.sub("\S*\d\S*", "", sentance).strip()
      sentance = re.sub('[^A-Za-z]+', ' ', sentance)
      # https://gist.github.com/sebleier/554280
      temp_sent = ()
      for e in sentance.split():
          if e.lower() == "ok":
            temp_sent += ("okay",)
          elif (e.lower() not in stopwords) & (len(e)>2):
            temp_sent += (e.lower(),)
      sentence = " ".join(temp_sent)
      # Stemming
      preprocessed text.append(stemming(sentence.strip()))
  return preprocessed_text
preprocessText = preprocess_review(reviewsData['final_review'].values,stopwords)
# Eg:
preprocessText[:5]
       0%|
                    76/152750 [00:00<12:04, 210.60it/s]<ipython-input-29-5e8a923834de>:
       sentance = BeautifulSoup(sentance, "html.parser").get_text()
     100%| 152750/152750 [04:41<00:00, 542.02it/s]
     ['good qualiti dog food bought sever vital can dog food product found good qualiti
     product look like stew process meat smell better labrador finicki appreci product
     better',
      'not advertis product arriv label jumbo salt peanut peanut actual small size
     unsalt not sure error vendor intend repres product jumbo',
      'delight say confect around centuri light pillowi citrus gelatin nut case filbert
     cut tini squar liber coat powder sugar tini mouth heaven not chewi flavor high
     recommend yummi treat familiar stori lewi lion witch wardrob treat seduc edmund
     sell brother sister witch',
```

'cough medicin look secret ingredi robitussin believ found got addit root beer extract order good made cherri soda flavor medicin',

'great taffi great taffi great price wide assort yummi taffi deliveri quick taffi lover deal']

reviewsData['finalPreprocessReview'] = np.asarray(preprocessText)
reviewsData.head()

	Id	ProductId	UserId	ProfileName	HelpfulnessNumerator	Helpfuln€
0	1	B001E4KFG0	A3SGXH7AUHU8GW	delmartian	1	
1	2	B00813GRG4	A1D87F6ZCVE5NK	dll pa	0	
2	3	B000LQOCH0	ABXLMWJIXXAIN	Natalia Corres "Natalia Corres"	1	
3	4	B000UA0QIQ	A395BORC6FGVXV	Karl	3	
4	5	B006K2ZZ7K	A1UQRSCLF8GW1T	Michael D. Bigham "M. Wassir"	0	
<b>→</b>						<b>&gt;</b>

# ▼ score preprocessing

```
# Edit target variable, we have 5 labels i.e 1 to 5.
# but require 3 labels 0-> Negative, 1-> Neutral, 2-> Positive
def target_mod(y):
  if y in [5,4]:
    return 2
  elif y == 3:
   return 1
  else:
    return 0
# Mapping sentiment values to target
reviewsData['sentiment'] = reviewsData.Score.map(target_mod)
reviewsData.head(3)
        Ιd
               ProductId
                                     UserId ProfileName HelpfulnessNumerator Helpfulne
         1 B001E4KFG0 A3SGXH7AUHU8GW
                                              delmartian
                                                                            1
      1
         2 B00813GRG4 A1D87F6ZCVE5NK
                                                                            0
                                                   dll pa
                                                  Natalia
                                                  Corres
        3 B000LQOCH0
                          ABXLMWJIXXAIN
                                                                            1
                                                  "Natalia
                                                  Corres"
# Cleaned reviews data export as CSV
reviewsData.to_csv("/content/drive/MyDrive/DS_DL_ML_AI_project/Sentiment Analysis/preproce
```

reviewsData = pd.read\_csv("/content/drive/MyDrive/DS\_DL\_ML\_AI\_project/Sentiment Analysis/r

reviewsData.head(3)

# There are 5 class, need to convert them to 3

	Id	ProductId	UserId	ProfileName	HelpfulnessNumerator	Helpfulne
0	1	B001E4KFG0	A3SGXH7AUHU8GW	delmartian	1	
1	2	B00813GRG4	A1D87F6ZCVE5NK	dll pa	0	
2	3	B000LQOCH0	ABXLMWJIXXAIN	Natalia Corres "Natalia	1	

# → Data analysis

 Analysing features related to text data since the model predicts sentiment with respect to text

Corres"

```
# Distribution of rating
sns.countplot(x=reviewsData['sentiment'])
```

```
<Axes: xlabel='sentiment', ylabel='count'>
         120000 -
# Analyze the class counts
reviewsData['sentiment'].value_counts()
     2
          118351
     0
           22408
     1
           11991
     Name: sentiment, dtype: int64

≥ euuuu -

1
# Both over sampling and under sampling to balance the data.
median_class_count = int(reviewsData['sentiment'].value_counts().median())
print("median sample count of all he class distribution:",median_class_count)
     median sample count of all he class distribution: 22408
          20000 1
```

#### Observation

· Highly imbalance data.

word\_cloud\_gen(reviewsData,0)

• Balance the data at 'median\_class\_count' observation for all the class

```
# Word cloud by Frequency of Words in our corpus.
def word_cloud_gen(dataframe,category):
    #Creating the text variable
   text = " ".join(review for review in dataframe[dataframe['sentiment'] == category]['fi
    # Creating word_cloud with text as argument in .generate() method
   word_cloud = WordCloud(collocations = False, background_color = 'white').generate(text
    # Display the generated Word Cloud
   plt.imshow(word_cloud, interpolation='bilinear')
    plt.axis("off")
    if category == 2:
      print("\n Word cloud for {} rating".format("Positive"))
    elif category == 1:
      print("\n Word cloud for {} rating".format("Neutral"))
    else:
      print("\n Word cloud for {} rating".format("Negative"))
    return plt.show()
word cloud gen(reviewsData,2)
word cloud gen(reviewsData,1)
```

Word cloud for Positive rating



Word cloud for Neutral rating



Word cloud for Negative rating



### **Observation**

- For positive rating highest word freq are best, love and followed by good
- Neutral rating -> highest word freq are Ok and good.
- Negative rating -> along with taste and good we can seen bad, disappointed etc.

```
'final_review', "Score"], axis = 1, inplace=True)
reviewsData.head(3)
```

0	good qualiti dog food bought sever vital can d	2
1	not advertis product arriv label jumbo salt pe	0
2	delight say confect around centuri light pillo	2

# → Train Test Split

```
X = reviewsData['finalPreprocessReview'].copy()
y = reviewsData['sentiment'].copy()

X_train,X_test,y_train,y_test = train_test_split(X,y,test_size=0.3,random_state=35, stratiprint("Shape of train X:",X_train.shape,"y:",y_train.shape)
print("Shape of test X:", X_test.shape,"y:",y_test.shape)

Shape of train X: (106925,) y: (106925,)
Shape of test X: (45825,) y: (45825,)
```

# Data balancing

· Sampling only the train data

```
n_samples= median_class_count, # to match majority class undersample n
                    random state=35)
posSamp.shape
     (22408,)
# Neutral review samples
neuSamp = resample(neuReview,replace=True,n_samples= median_class_count, random_state=35)
neuSamp.shape
     (22408,)
# Negative review samples
negSamp = resample(negReview,replace=True,n_samples= median_class_count, random_state=35)
negSamp.shape
     (22408,)
# concat and make new target variable
y_pos = np.full(median_class_count,2)
y_neu = np.full(median_class_count,1)
y_neg = np.full(median_class_count,0)
# Combine balanced class
X_tr_bal = pd.concat([posSamp, neuSamp,negSamp])
y_tr_bal = pd.concat([pd.Series(y_pos), pd.Series(y_neu),pd.Series(y_neg)])
# Shape of train
print("Shape of train X:",X_tr_bal.shape,"y:",y_tr_bal.shape)
```

## ▼ Featurization of Text data

### **BAG OF WORDS [BOW]**

· Does not consider flow of sentence or meaning.

Shape of train X: (67224,) y: (67224,)

Useful for basic and quick text featurize and analysis.

```
# BOW count on final pre-processed features

print("Before 'BOW count vectorization'")
print("shape of X train:",X_tr_bal.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test.shape, ", y test:", y_test.shape)

print("-"*60)
```

```
# Words are already in lower case
count vect = CountVectorizer(lowercase=False,min df=10,max features=5000)
count_vect.fit(X_tr_bal.values) # fit has to happen only on train data and there is only c
# we use the fitted CountVectorizer to convert the text to vector
X_train_bow = count_vect.transform(X_tr_bal.values)
X_test_bow = count_vect.transform(X_test.values)
print("After 'BOW count vectorization'")
print("shape of X train:",X_train_bow.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test_bow.shape, ", y test:", y_test.shape)
print("-"*60)
     Before 'BOW count vectorization'
     shape of X train: (67224,), y train: (67224,)
     shape of X test: (45825,), y test: (45825,)
    After 'BOW count vectorization'
     shape of X train: (67224, 5000), y train: (67224,)
    shape of X test: (45825, 5000), y test: (45825,)
# Normalizing BOW data
norm = MaxAbsScaler()
X_tr_bow_norm = norm.fit_transform(X_train_bow)
X_te_bow_norm = norm.transform(X_test_bow)
```

#### **Bi-Grams and n-Grams BOW**

 similar to previous count vectorizer but has 1 word count and 2 or more words combined count.

```
#bi-gram, tri-gram and n-gram
#removing stop words like "not" should be avoided before building n-grams

print("Before 'BOW n-gram count vectorization'")
print("shape of X train:",X_tr_bal.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test.shape, ", y test:", y_test.shape)

print("-"*60)

# Words are already in lower case
count_vect_ngram = CountVectorizer(lowercase=False,ngram_range=(1,3),min_df=10,max_feature
count_vect_ngram.fit(X_tr_bal.values) # fit has to happen only on train data and there is

# we use the fitted CountVectorizer to convert the text to vector
X_train_bow_ngram = count_vect_ngram.transform(X_tr_bal.values)
X_test_bow_ngram = count_vect_ngram.transform(X_test.values)

print("After 'BOW n-gram count vectorization'")
```

```
print("shape of X train:",X_train_bow_ngram.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test_bow_ngram.shape, ", y test:", y_test.shape)
print("-"*60)

Before 'BOW n-gram count vectorization'
    shape of X train: (67224,) , y train: (67224,)
    shape of X test: (45825,) , y test: (45825,)

After 'BOW n-gram count vectorization'
    shape of X train: (67224, 5000) , y train: (67224,)
    shape of X test: (45825, 5000) , y test: (45825,)

# Normalizing BOW ngram data

norm = MaxAbsScaler()
X_tr_bow_ngram_norm = norm.fit_transform(X_train_bow_ngram)
X_te_bow_ngram_norm = norm.transform(X_test_bow_ngram)
```

### **Binary BOW**

• vectorized data has only 1's-> word fount or 0's -> word not fount.

shape of X train: (67224, 5000), y train: (67224,) shape of X test: (45825, 5000), y test: (45825,)

```
# BOW Binary on final pre-processed features
print("Before 'BOW Binary vectorization'")
print("shape of X train:",X_tr_bal.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test.shape, ", y test:", y_test.shape)
print("-"*60)
# Words are already in lower case
count_vect_binary = CountVectorizer(lowercase=False,min_df=10,max_features=5000, binary=Tr
count_vect_binary.fit(X_tr_bal.values) # fit has to happen only on train data and there is
# we use the fitted CountVectorizer to convert the text to vector
X_train_bow_binary = count_vect_binary.transform(X_tr_bal.values)
X_test_bow_binary = count_vect_binary.transform(X_test.values)
print("After 'BOW Binary vectorization'")
print("shape of X train:",X_train_bow_binary.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test_bow_binary.shape, ", y test:", y_test.shape)
print("-"*60)
     Before 'BOW Binary vectorization'
     shape of X train: (67224,) , y train: (67224,)
     shape of X test: (45825,), y test: (45825,)
    After 'BOW Binary vectorization'
```

#### **TF-IDF**

- Term Frequency \* Inverse Document Frequence
- Known to work well for Sentiment Analysis.

```
# TF-IDF count on final pre-processed features.
print("Before 'TF-IDF vectorization'")
print("shape of X train:",X_tr_bal.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test.shape, ", y test:", y_test.shape)
print("-"*60)
# Words are already in lower case
tf_idf_vect = TfidfVectorizer(lowercase=False,ngram_range=(1,2), min_df=10,max_features=50
tf_idf_vect.fit(X_tr_bal.values) # fit has to happen only on train data and there is only
# we use the fitted CountVectorizer to convert the text to vector
X_train_tf_idf = tf_idf_vect.transform(X_tr_bal.values)
X_test_tf_idf = tf_idf_vect.transform(X_test.values)
print("After 'Tf-Idf vectorization'")
print("shape of X train:",X_train_tf_idf.shape, ", y train:", y_tr_bal.shape)
print("shape of X test:",X_test_tf_idf.shape, ", y test:", y_test.shape)
print("-"*60)
     Before 'TF-IDF vectorization'
     shape of X train: (67224,), y train: (67224,)
     shape of X test: (45825,), y test: (45825,)
     After 'Tf-Idf vectorization'
     shape of X train: (67224, 5000), y train: (67224,)
     shape of X test: (45825, 5000) , y test: (45825,)
# Normalizing TFIDF data
tfIdf norm = MaxAbsScaler()
X tr tf idf norm = tfIdf norm.fit transform(X train tf idf)
X_te_tf_idf_norm = tfIdf_norm.transform(X_test_tf_idf)
```

#### Word2Vec

Using pretrained word2Vec data

```
#please use below code to load glove vectors from your glove file path
# 300 dim glove file obtained from https://nlp.stanford.edu/projects/glove/
with open('/content/drive/MyDrive/DS_DL_ML_AI_project/Sentiment Analysis/glove_vectors', '
    glove_model = pickle.load(f) # vectors
    glove_words = set(glove_model.keys()) # Set of words of all vectors
```

```
#perform w2v(GloVe) vectorization of text data.
def Glove w2v(data,glove vect, glove wrd):
  '''retunrs 300 dim GloVe word 2 vector for a given review.
  data: sentences to be converted.
  glove: words or dict key from glove file.
 # Convert 'reviews' into list of reviews
 list of reviews = []
 for review in data:
   list_of_reviews.append(review.split())
 glove_sent_vec = [] #the w2v(glove) for each review is stored in the list
 for review in tqdm(list_of_reviews):
    review_vec = np.zeros(300) # as word vectors are of zero length
   for word in review: # for each word in a review/sentence
      if word in glove_wrd:
        vector = glove_vect[word]
        review_vec += vector
    glove_sent_vec.append(review_vec)
  return glove_sent_vec
# feature words from tfidf words
tfidf_features = count_vect.get_feature_names_out()
#W2V GloVe is already trained on large set of words hence not required fit, transform.
# here we fetch the w2v values for each word and compute.
X_train_w2v = Glove_w2v(X_tr_bal.values,glove_model,glove_words)
X_test_w2v = Glove_w2v(X_test.values,glove_model,glove_words)
                    | 67224/67224 [00:06<00:00, 9884.67it/s]
                    || 45825/45825 [00:02<00:00, 15710.55it/s]
     100%
# Normalizing W2V data
norm = MinMaxScaler()
X tr w2v norm = norm.fit transform(X train w2v)
X_te_w2v_norm = norm.transform(X_test_w2v)
```

#### Avg Word2Vec

Using pretrained word2Vec data

```
#perform avg w2v(GloVe) vectorization of text data.

def avg_Glove_w2v(data,glove_vect, glove_wrd):
    '''retunrs 300 dim GloVe word 2 vector for a given review.
```

```
data: sentences to be converted.
glove: words or dict key from glove file.
# Convert 'reviews' into list of reviews
list_of_reviews = []
for review in data:
 list_of_reviews.append(review.split())
avg_glove_sent_vec = [] #the avg w2v(glove) for each review is stored in the list
for review in tqdm(list_of_reviews):
 review_vec = np.zeros(300) # as word vectors are of zero length
 cnt words =0; # to count num of words with a valid vector in the sentence/review
 for word in review: # for each word in a review/sentence
    if word in glove wrd:
      vector = glove_vect[word]
      review_vec += vector
      cnt_words += 1
 if cnt_words != 0:
    avg_review_vec = review_vec / cnt_words
  avg_glove_sent_vec.append(avg_review_vec)
return avg_glove_sent_vec
```

#W2V GloVe is already trained on large set of words hence not required fit, transform.
# here we fetch the w2v values for each word and compute the avg by dividing the count.
X\_train\_avg\_w2v = avg\_Glove\_w2v(X\_tr\_bal.values,glove\_model,glove\_words)
X\_test\_avg\_w2v = avg\_Glove\_w2v(X\_test.values,glove\_model,glove\_words)

```
100%| 67224/67224 [00:06<00:00, 10341.42it/s]
100%| 45825/45825 [00:03<00:00, 14051.43it/s]
```

```
# Normalizing BOW ngram data

norm = MinMaxScaler()
X_tr_avg_w2v_norm = norm.fit_transform(X_train_avg_w2v)
X_te_avg_w2v_norm = norm.transform(X_test_avg_w2v)
```

#### **TFIDF** weighted W2v

```
# tfidf w2v(GloVe) vectorization of text data.

def tfidf_Glove_w2v(data,glove_vect,glove_wrd,idf,tfidf):
    '''retunrs 300 dim tfidf weighted GloVe word 2 vector for a given sentence.

data: sentences to be converted.
    glove: words or dict key from glove file.
    idf: dictonary with word as 'Key' and IDF as values from tfidf vectorizer.
    tfidf: words or column names or dict key.
    '''
# Convert 'reviews' into list of reviews
```

```
list_of_reviews = []
for review in data:
 list_of_reviews.append(review.split())
tfidf_glove_sent_vec = [] #the tfidf_w2v(glove) for each sentence is stored in the list
for review in tqdm(list_of_reviews):
 review_vec = np.zeros(300) # as word vectors are of zero length
 weight_sum = 0 # total sum of tfidf[word] with a valid vector in the sentence/review
 for word in review: # for each word in a review/sentence
    if word in tfidf and word in glove wrd:
      tf_idf = idf[word]*(review.count(word)/len(review))
      vector = glove_vect[word]
      review_vec += tf_idf * vector
      weight_sum += tf_idf
 if weight_sum != 0:
    review_vec /= weight_sum
 tfidf_glove_sent_vec.append(review_vec)
return tfidf_glove_sent_vec
```

```
# we are creating a dictonary with word as 'Key' and IDF as values from tfidf vectorizer
idf_dict = dict(zip(tf_idf_vect.get_feature_names_out(),list(tf_idf_vect.idf_)))

features_name = tf_idf_vect.get_feature_names_out() # words or column names or dict key.

#W2V GloVe is already trained on large set of words hence not required fit, transform.

# here we fetch the w2v values for each word and compute weighted tfidf.

X_train_tfidf_w2v = tfidf_Glove_w2v(X_tr_bal.values,glove_model,glove_words,idf_dict,features)

X_test_tfidf_w2v = tfidf_Glove_w2v(X_test.values,glove_model,glove_words,idf_dict,features)
```

```
100%| 67224/67224 [10:01<00:00, 111.73it/s]
100%| 67224/67224 [10:01<00:00, 111.73it/s]
```

```
# Normalizing BOW ngram data

norm = MinMaxScaler()
X_tr_tfidf_w2v_norm = norm.fit_transform(X_train_tfidf_w2v)
X_te_tfidf_w2v_norm = norm.transform(X_test_tfidf_w2v)
```

# Predective Modelling

### ▼ Random model

• Understanding the highest possible loss by calculating the loss for random prediction.

```
#Source: https://towardsdatascience.com/estimate-model-performance-with-log-loss-like-a-pr
def random_log_loss(class_ratio,multi):
   Calculate the class ratios-> ratios of appearing cllass in y_test
   which should sum up to 1
   multi: number of observation
   returns:
   actuals: actual probablity of class appearing 1 or 0
   preds: predicted prob of class appearing based on class ratio
   if sum(class ratio)!=1.0:
        print("warning: Sum of ratios should be 1 for best results")
        class_ratio[-1]+=1-sum(class_ratio) # add the residual to last class's ratio
   actuals=[]
   for i,val in enumerate(class_ratio):
        actuals=actuals+[i for x in range(int(val*multi))]
   preds=[]
   for i in range(1, multi):
        preds+=[class_ratio]
    return (log_loss(actuals, preds))
# Probablity of picking each class with respect to test data
# prob_class = class_count/total_count
randProb_pos = round(np.count_nonzero(y_test == 2)/y_test.count(),2)
randProb_neu = round(np.count_nonzero(y_test == 1)/y_test.count(),2)
randProb_neg = round(np.count_nonzero(y_test == 0)/y_test.count(),2)
randModel_logloss=random_log_loss([randProb_pos,randProb_neu,randProb_neg],y_test.count())
print("Highest log loss predicted by random model:",round(randModel logloss,2))
```

Highest log loss predicted by random model: 0.69

#### Observation

- Max possible loss by random model is 0.69.
- Any trained model loss should be less than random model.

### ▼ Multinomial NB - BOW

- The multinomial distribution normally requires integer feature counts.
- in practice, fractional counts such as tf-idf may also work.

```
# Perform Hyperparameter Tuning Using RandomizedSearchCV

nb = MultinomialNB(force_alpha=False,class_prior = [0.33, 0.33, 0.33])

parameters = {'alpha':[0.00001,0.0005, 0.0001,0.005,0.001,0.05,0.01,0.1,0.5,1,5,10,50,100]}

cv_strat = RepeatedStratifiedKFold(n_splits=5, n_repeats=3, random_state=35)

NbClfBOW = RandomizedSearchCV(nb, parameters, cv= cv_strat, return_train_score=False, random_jobs=-1,scoring="accuracy", n_iter=13,verbose=3)
NbClfBOW.fit(X_tr_bow_norm, y_tr_bal)
```

Fitting 15 folds for each of 13 candidates, totalling 195 fits

```
► RandomizedSearchCV

► estimator: MultinomialNB

► MultinomialNB
```

```
y_pred = NbClfBOW.predict_proba(X_te_bow_norm)
log_loss(y_test,y_pred)
```

```
predictions = NbClfBOW.predict(X_te_bow_norm)

cm = confusion_matrix(y_test, predictions, labels=NbClfBOW.classes_)

disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=NbClfBOW.classes_)

disp.plot()
plt.show()
```

### Multinomial NB - Bi-Grams and n-Grams BOW

Fitting 15 folds for each of 13 candidates, totalling 195 fits

▶ RandomizedSearchCV▶ estimator: MultinomialNB▶ MultinomialNB

y\_pred = NbClfBOWnGram.predict\_proba(X\_te\_bow\_ngram\_norm)
log\_loss(y\_test,y\_pred)

```
predictions = NbClfBOWnGram.predict(X_te_bow_ngram_norm)
cm = confusion_matrix(y_test, predictions, labels=NbClfBOWnGram.classes_)
disp = ConfusionMatrixDisplay(confusion_matrix=cm,display_labels=NbClfBOWnGram.classes_)
disp.plot()
plt.show()
```

## ▼ Multinomial Binary BOW

```
Fitting 15 folds for each of 13 candidates, totalling 195 fits

RandomizedSearchCV

estimator: MultinomialNB

MultinomialNB
```

```
y_pred = NbClfBinaryBOW.predict_proba(X_test_bow_binary)
log_loss(y_test,y_pred)
```

```
predictions = NbClfBinaryBOW.predict(X_test_bow_binary)
cm = confusion_matrix(y_test, predictions, labels=NbClfBinaryBOW.classes_)
disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=NbClfBinaryBOW.classes_)
disp.plot()
plt.show()
```

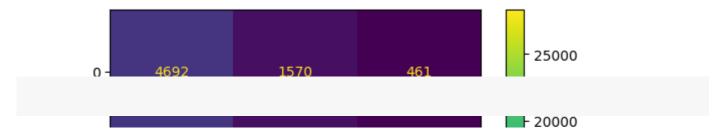
### ▼ Multinomial NB TF-IDF

```
# Perform Hyperparameter Tuning Using RandomizedSearchCV
NbClfTfIdf = RandomizedSearchCV(nb, parameters, cv= cv_strat, return_train_score=True, rar
                              n_jobs=-1,scoring="neg_log_loss", n_iter=13,verbose=2)
NbClfTfIdf.fit(X_tr_tf_idf_norm, y_tr_bal)
     Fitting 15 folds for each of 13 candidates, totalling 195 fits
```

```
RandomizedSearchCV
▶ estimator: MultinomialNB
     ▶ MultinomialNB
```

```
y_pred = NbClfTfIdf.predict_proba(X_te_tf_idf_norm)
log_loss(y_test,y_pred)
```

```
predictions = NbClfTfIdf.predict(X_te_tf_idf_norm)
cm = confusion_matrix(y_test, predictions, labels=NbClfTfIdf.classes_)
disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=NbClfTfIdf.classes_)
disp.plot()
plt.show()
```



### ▼ Multinomial NB Word2Vec

```
# Perform Hyperparameter Tuning Using RandomizedSearchCV

NbClfW2V = RandomizedSearchCV(nb, parameters, cv= cv_strat, return_train_score=True, randomizedSearchCV(nb, parameters, cv= cv_strat, ratdomizedSearchCV(nb, parameters, cv= cv_strat, ratdomizedSearchCV(nb, parame
```

```
y_pred = NbClfW2V.predict_proba(X_te_w2v_norm)
log_loss(y_test,y_pred)
```

```
predictions = NbClfW2V.predict(X_te_w2v_norm)

cm = confusion_matrix(y_test, predictions, labels=NbClfTfIdf.classes_)

disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=NbClfTfIdf.classes_)

disp.plot()
plt.show()
```



## Multinomial NB Avg Word2Vec

```
# Perform Hyperparameter Tuning Using RandomizedSearchCV

NbClfAvgW2V = RandomizedSearchCV(nb, parameters, cv= cv_strat, return_train_score=True, ran_jobs=-1,scoring="neg_log_loss", n_iter=13,verbose=2)

NbClfAvgW2V.fit(X_tr_avg_w2v_norm, y_tr_bal)
```

Fitting 15 folds for each of 13 candidates, totalling 195 fits

```
▶ RandomizedSearchCV▶ estimator: MultinomialNB▶ MultinomialNB
```

```
y_pred = NbClfAvgW2V.predict_proba(X_te_avg_w2v_norm)
log_loss(y_test,y_pred)
```

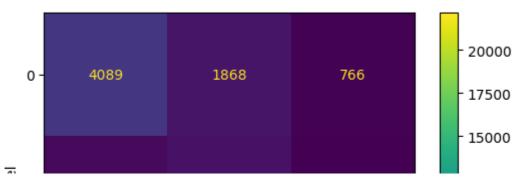
```
predictions = NbClfAvgW2V.predict(X_te_avg_w2v_norm)

cm = confusion_matrix(y_test, predictions, labels=NbClfTfIdf.classes_)

disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=NbClfTfIdf.classes_)

disp.plot()

plt.show()
```



## ▼ Multinomial NB TFIDF weighted W2v

```
Fitting 15 folds for each of 10 candidates, totalling 150 fits
```

▶ RandomizedSearchCV▶ estimator: MultinomialNB▶ MultinomialNB

```
y_pred = NbClfTfIdfW2V.predict_proba(X_te_tfidf_w2v_norm)
log_loss(y_test,y_pred)
```

```
predictions = NbClfTfIdfW2V.predict(X_te_tfidf_w2v_norm)
cm = confusion_matrix(y_test, predictions, labels=NbClfTfIdfW2V.classes_)
disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=NbClfTfIdfW2V.classes_)
disp.plot()
plt.show()
```

```
- 17500
                 3969
                                 1721
                                                                   15000
                                                                   12500
# Specify the Column Names while initializing the Table
evaluation_table = PrettyTable(["Vectorization Methods with Naive Bayes", "Log Loss"])
# adding rows
evaluation_table.add_row(["Random Model",0.69])
evaluation_table.add_row(["Bag Of Words(BOW)",0.74])
evaluation_table.add_row(["Bi,Tri Gram BOW",0.63])
evaluation_table.add_row(["Binary BOW",0.85])
evaluation_table.add_row(["TF-IDF",0.58])
evaluation_table.add_row(["Word2Vec(W2V)",1.08])
evaluation_table.add_row(["Avg W2V",1.03])
evaluation_table.add_row(["Tf-Idf W2V",1.06])
#Print
print(evaluation_table)
```

+	++
Vectorization Methods with Naive Bayes	Log Loss
Random Model	0.69
Bag Of Words(BOW)	0.74
Bi,Tri Gram BOW	0.63
Binary BOW	0.85
TF-IDF	0.58
Word2Vec(W2V)	1.08
Avg W2V	1.03
Tf-Idf W2V	1.06
<del>+</del>	++

# Modelling Observation

- MultiClass log loss is least for Tf-Idf vectorizer.
- Tf-Idf log loass is 14% less than the loss for random model prediction.
- All other models loss is greater than random model loss.
- · Choosing TF-IDF as the final model.

# Deployment

· Save required models, variables for deployment.

#### Save Vectorizer

```
# Open a file and use dump()
with open('/content/drive/MyDrive/DS_DL_ML_AI_project/Sentiment Analysis/text_vectorizer.p

# A new file will be created
pickle.dump(tf_idf_vect, file_vect)
```

#### **Save Normalizer**

```
# Open file where you want to store
with open('/content/drive/MyDrive/DS_DL_ML_AI_project/Sentiment Analysis/text_normalizer.p

# Dump info to that file
pickle.dump(tfIdf_norm,file_norm)
```

#### Save Model

```
with open('/content/drive/MyDrive/DS_DL_ML_AI_project/Sentiment Analysis/sentimentAnalysis
# Dump info to that file
pickle.dump(NbClfTfIdf,file_model)
```

## Conclusion

- Even though the least log loass is 0.58 with Naive Bayese and Tf-Idf there is still huge missclassification.
- To decrease log loss we can try with other classification algorithms with Tf-Idf vectorizatino.