



VERSION 4

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Protocol status: Working
This contract is used at many universities/organizations.

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protocols.io academic and non-profit contract V.4

protocols.io team¹

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DISCLAIMER

In the spirit of transparency and fair pricing, we are making public the standard protocols.io contract for academic/non-profit institutional site licenses. While some prefer for protocols.io to sign their software contract, the vast majority of universities and organizations subscribing to protocols.io use the contract below. For more on the motivation around making this open, please see our announcement [here](#).

ABSTRACT

Template Contract

This contract is hereby made between the UNIVERSITY/ORGANIZATION (Univ) and ZappyLab, Inc. (DBA “protocols.io”).

A	B
DATE:	April 15, 2023
START DATE:	May 1, 2023
END DATE:	April 30, 2023
DESCRIPTION OF SERVICES:	protocols.io will collaborate with Univ on provision of scientific research support and tools to Univ researchers and staff.
COST:	\$15,000* for campus-wide license with unlimited individual and group Premium protocols.io accounts. Renewal prices are as indicated in the schedule in Appendix A.

Note

*For most organizations, the annual price will start at \$15,000. The exceptions are organizations that already have more than 100 registered users, at which time the starting annual price will be as in Appendix A below.

Deliverables are listed below.

Activation

- 1 Within thirty (30) days from the Start Date, Univ will provide to protocols.io a list of IP addresses for on-campus user notification about free Premium workspaces.
- 2 Within two (2) weeks from the Start Date, protocols.io will enable free Premium workspaces accounts to be created by any Univ researchers or staff.

Premium Benefits

- 3 Univ staff and students will have the ability to create an unlimited number of Premium accounts for both individual and team use with unlimited members on protocols.io, at no cost to them. Each Premium workspace must have a Univ-affiliated administrator.

- 4 Premium workspace accounts created by Univ users will not be limited to Univ members; up to ten (10) academic or industry collaborators are free to join each workspace at no additional charge. Non-Univ workspace members will not be counted and included in renewal pricing calculation.
- 5 If a workspace administrator graduates or leaves a group funded by Univ, they can reassign the workspace to another Univ-affiliated member.
- 6 Univ users can export all their workspace protocols and records in bulk as PDF or JSON files.
- 7 Backup snapshots of the entire protocols.io database are made every sixty (60) seconds, going back three (3) days. In addition a weekly snapshot of the database is stored permanently.
- 8 All protocols created by Univ users are private by default. In order to publish, the user has to confirm that their co-authors and group leader agree to the publication. There is also a retraction mechanism on protocols.io in case of any copyright or IP violations flagged by Univ staff.

Support and Training

- 9 Outreach and onboarding support from protocols.io includes monthly webinars and unlimited 1-on-1 demos to individual researchers.
- 10 Univ users will have prioritized technical support with responses to questions within twenty-four (24) hours.
- 11 Each user from a Univ research group can send an existing protocol in PDF/MS Word/text format to protocols.io for import, up to one hundred (100) protocols in total for Univ in 2022. The editorial

team at protocols.io will import and format the protocol and reassign it to the user.

Reporting and renewals

- 12 Univ will receive quarterly reports with details on adoption of protocols.io at the organization (counts of registered users, private protocols, public protocols).
- 13 Throughout the year, protocols.io will routinely flag users who are no longer affiliated with Univ. Such accounts will be subtracted from the totals in the quarterly reports and will not be counted and included in renewal pricing calculation.
- 14 In the event of contract cancellation or non-renewal, Univ users will not lose access to their content. Premium users from Univ will have the option of paying for the workspaces directly. Users that do not elect to pay will retain access to their private content but will not be able to create more than five (5) private protocols.

Additional Terms and Conditions

15 Termination

Either party may terminate this contract upon at least thirty (30) days' written notice to the other party. In case of termination, Univ users can elect to pay for the Premium groups directly or to "freeze" the workspace so that the existing content continues to be available, but no new records can be added to the group.

Change of control

In case of change of control, protocols.io will provide a thirty (30)-day advance notice to Univ and Univ will have the right to terminate its participation in this contract, at its discretion.

Governing Law

This Agreement shall be governed and construed in all respects in accordance with the laws of the State of California.

[Additional legal terms as required by Univ should be added below]

Appendix A: 2022 Pricing

16 The annual price will grow gradually with increased adoption of the platform at the organization, as per the table below. **Please note that every year, the site license covers unlimited Premium users/workspaces, regardless of the tier.**

A	B	C
Number of users	Price (USD)	Equivalent to Price/user/month
Up to 100	\$15,000*	\$12.5
101-200	\$20,000	\$8.33
201-400	\$25,000	\$5.21
401-700	\$30,000	\$3.57
701-1200	\$35,000	\$2.43
>1200		Extra \$2/user/month in \$5,000 increments, up to a maximum of \$60,000

Individual academic/nonprofit/government price without a site license: [\\$15.99/user/month](#)

Note

Please note that, guided by [World Bank](#) country classifications, discounts may be available on a case-by-case basis.